

# Passenger Fares

## South East Queensland

Effective date: 1 July 2024






The Queensland Government regulates maximum fares for the following journeys.

The driver must not charge more than the maximum fare for:

- All rank and hail trips – there must be no booking fee.
- Booked services for Taxi Subsidy Scheme (TSS) members or customers using a wheelchair who require a wheelchair accessible taxi (WAT) – these booked fares will attract a maximum \$1.80 booking fee.

Drivers must not refuse these trips without a reasonable excuse and the meter must always be on even if the fare is agreed in advance. At the end of the trip, passengers must pay the lower of any agreed fare or the metered fare. The maximum fares are listed below.

Fares are calculated by adding the charges listed below (minimum charge plus distance travelled plus waiting time).

 Meter Tariff	 Time	 Minimum Charge	+	 Distance	+	 Waiting
1	7am – 7pm weekdays (excluding public holidays)	\$3.60		\$2.62 per kilometre		\$0.98 per minute
2	All other times	\$5.80				

Note 1: Tolls and other costs incurred during your trip will be added to your fare.

Note 2: All fares are GST inclusive.

Multiple hiring: permitted with consent of the first and subsequent hirers for hirers travelling to destinations in the same locality or general direction. Each hirer is advised of the rate of discount applying or the applicable fare before the journey starts.



- Smoking, vaping and/or the consumption of food or drink is prohibited by law.
- A driver may legally require a deposit of the estimated fare in certain circumstances.
- A driver may legally charge a person who soils the taxi a cleaning fee equivalent to one penalty unit.
- Fare evasion is an offence and penalties apply.



For more info



Queensland  
Government

**QUEENSLAND TAXIS ARE SAFE SPACES - EVERYONE HAS A RIGHT TO RESPECT. SECURITY CAMERAS IN USE.**