

QR Ref: MCR-23-224

20 June 2023

Mr Brad Hirn  
Executive Director (Rail Program and Contracts)  
Department of Transport and Main Roads  
GPO Box 50  
Brisbane Qld 4001

Dear Mr Hirn

### Station Accessibility Upgrade Works — Alternative Transport

I am writing to formally request assistance from the Department of Transport and Main Roads (DTMR) to develop, select and implement alternative transport arrangements to support Queensland Rail's Station Accessibility Upgrade Program (SAUP) for station upgrades to Not Relevant Lindum, Not Relevant and NR stations.

As part of station delivery methodology, Queensland Rail will close these stations to customers for an extended period to allow uninterrupted construction works to occur. When supported by alternative transport arrangements, closing a station during construction improves safety, actually limits impacts to customers and returns the benefits of the upgrade to the public much sooner.

We are currently working with the contractors to confirm the closure dates to ensure we meet construction schedules and stakeholder expectations. We are also working with Translink to manage and mitigate impacts on customers.

In collaboration with DMTR, Queensland Rail engaged an independent consultant to investigate and assess the alternative transport requirements for each station.

The consultant analysed factors for each station including patronage, adjoining stations, level of accessibility, and provided a list of options. This collaborative analysis was conducted with DTMR representatives during workshops undertaken to develop suitable options. The consultant issued the finalised report to Queensland Rail in March 2023, which was shared with DTMR on Thursday 6 April 2023.

Queensland Rail has evaluated the report with internal stakeholders and summarised the alternative transport requirements for each station (**Attachment 1**). These were subsequently discussed with DTMR at a meeting on 20 April 2023 and Queensland Rail is seeking assistance in implementing the identified alternative transport requirements noted in the attachment.

To help inform alternative transport options for each station, Queensland Rail will also engage with the community about preferred arrangements, choosing from the shortlisted alternative transport strategy options.

Alternative transport learnings from the Cross River Rail closure experience show that customer travel patterns adapt within the first few weeks of alternative travel arrangements being implemented. Other trends show some customers permanently changing their travel habits, with nearby schools also adapting student travel plans and patterns during closures.

Alternative transport arrangements for Not Relevant Lindum and Not Relevant will be assessed and adjusted during delivery to ensure the best project outcomes, and to help customers complete their journeys as safely and as conveniently as possible during construction.

To facilitate the best outcome for customers during the station closures, Queensland Rail proposes:

- joint consultation regarding bus services for local schools at each station
- establishing a working group between SAUP and DTMR's Alternative Transport Planning team

- monthly meetings to openly communicate and discuss options and progress, ensuring all parties are prepared for the station closures
- monitor alternate transport arrangements and adapt to align with demand requirements. The formal mechanism to be developed.

Not Relevant

We look forward to continued collaboration to ensure positive customer outcomes during the delivery of station upgrades.

Not Relevant

Lindum,

Not Relevant

Please feel welcome to contact me should you require any further information.

Yours sincerely

Not Relevant

**Jeffrey Jones**  
Manager Transport Service Contract

Released under RTI - DTMR

## Attachment 1 - Alternate Transport Requirements by Station

Not Relevant

### Lindum Station Accessibility Upgrade

#### Queensland Rail Actions

- Taxi service during non-peak periods
- Organise consultation with the local schools to assess transport requirements. Potential bus service from Hemmant and Wynnum North to be provided to TransLink for action

#### TransLink Actions

- Bus service from Hemmant - Lindum - Wynnum North stations – every 15 minutes during peak
- Investigate operating buses outside of peak periods.

Not Relevant

## Perci X Barnes

---

**From:** Perci X Barnes  
**Sent:** Wednesday, 29 November 2023 9:32 AM  
**To:** Alec I Tattersall  
**Subject:** RE: FINAL DRAFT RESPONSE FYI: Iona parent enquiry (Lindum Station Closure in 2024)

Morning Alec, really good point.

That's a general response on station selection by QR, but yes based on the query context (Iona College parent planning for school trips) it doesn't make sense. I would have flipped the statement around (bus kerbside then parking) or omitted the parking issue entirely as it's not quite relevant. I let it slide as the sentence referred to "a number of factors" (the generality).

I think it's gone out to the parent – did you want Lyndon to make the adjustment?

Cheers,  
Perci

---

**From:** Alec I Tattersall <Alec.Tattersall@translink.com.au>  
**Sent:** Wednesday, 29 November 2023 9:04 AM  
**To:** Perci X Barnes <perci.barnes@translink.com.au>  
**Subject:** RE: FINAL DRAFT RESPONSE FYI: Iona parent enquiry (Lindum Station Closure in 2024)

Morning Perci sorry I missed this yesterday afternoon but did this go to the Iona parent?

I'm just not sure about the line that says Hemmant *has limited parking options for those wishing to catch the shuttle bus* – why would anyone park at Hemmant to catch the bus..!?

It should just be about the limited kerbspace for bus operations.

Everything else in the email looks good.!

**Alec Tattersall**  
Network Coordination Lead  
Major Project Integration | Service Planning & Infrastructure  
Passenger Transport Integration Branch | Translink Division  
**Department of Transport and Main Roads**

---

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---

**From:** James Lyndon <lyndon.james@qr.com.au>  
**Sent:** Tuesday, 28 November 2023 1:46 PM  
**To:** Perci X Barnes <perci.barnes@translink.com.au>; Tambakis, Sophia <sophia.tambakis@qr.com.au>; Alec I Tattersall <Alec.Tattersall@translink.com.au>  
**Cc:** Roberts, Dean <dean.roberts@qr.com.au>; Gilmore, Amber <amber.gilmore@qr.com.au>; Marshman, Nerida <Nerida.Marshman@qr.com.au>  
**Subject:** FINAL DRAFT RESPONSE FYI: Iona parent enquiry (Lindum Station Closure in 2024)  
**Importance:** High

FINAL VERSION (recirculated). I hope to respond by COB today and before we start out on-platform this week. Please advise if there are any concerns with this.

Thanks  
LYNDON

FINAL DRAFT:

Dear <sup>PI</sup>

Thank you for your enquiry.

When planning for the Lindum station closure's alternative transport arrangements, bus services to Hemmant station were considered, however deemed unsuitable based on a number of factors, including that the station has limited parking options for those wishing to catch the shuttle bus and limited availability of kerb space or bus stops to accommodate the bus operations. Hemmant station will remain open for those customers who wish to temporarily adjust their travel patterns.

Generally, each rail replacement bus has a capacity of approximately 45 seats which will vary depending on the bus fleet deployed each day. The number of route 229 shuttle buses required during peak times has been determined following extensive consultation with Iona College and considers factors including customer and parent surveys, go card (touch on/off) patronage data and physical counts at Lindum station.

Additional route 229 shuttle buses will be deployed to support school start and finish times. The number of 229 shuttle buses required will be reviewed and adjusted if/as required throughout the station closure.

The route 229 shuttle bus stop at Wynnum North station will be located at the existing kiss 'n' ride zone on Cameron Parade. The bus stop on North Road will be constructed opposite Iona College, adjacent to the sporting fields, near the signalised crossing (Graham's Crossing). The exact location is being negotiated with Brisbane City Council and will be situated with the safety of pedestrians and motorists as the highest consideration.

The Wynnum North level crossing has lights, audible alarms and automatic safety gates installed at the pedestrian maze for public safety. Additional staff will be available to assist customers at Wynnum North station.

As with all customers, we would ask that Iona students continue practising safe behaviours while travelling on our network. Our rail safety education team recently visited Iona College to reinforce positive and safe behaviours.

We trust this information has been of assistance as you plan for the station closure. Following the main construction period, we expect to reopen the station to customers in the second half of 2024.

For more information, please contact the project's community team on free call 1800 722 203 or email [stationsupgrade.com.au](mailto:stationsupgrade.com.au)

Kind regards  
Lyndon etc etc

**From:** Perci X Barnes <perci.barnes@translink.com.au>

**Sent:** Tuesday, November 28, 2023 11:41 AM

**To:** Tambakis, Sophia <sophia.tambakis@qr.com.au>; James, Lyndon <lyndon.james@qr.com.au>; Alec I Tattersall <Alec.Tattersall@translink.com.au>

**Cc:** Roberts, Dean <dean.roberts@qr.com.au>; Gilmore, Amber <amber.gilmore@qr.com.au>; Marshman, Nerida <Nerida.Marshman@qr.com.au>

**Subject:** RE: DRAFT RESPONSE FOR REVIEW/INPUT: Iona parent enquiry (Lindum Station Closure in 2024)

**[EXTERNAL EMAIL:** This email originated from outside your organisation. Do not click on links or open attachments unless you recognise the sender and know the content is safe.]

Hi Lyndon,

Please see updates from Translink below (please merge with Soph's):

Dear

Thank you for your enquiry.

When planning for the Lindum station closure's alternative transport arrangements, Hemmant station was deemed unsuitable based on a number of factors, including that the Hemmant's island platform can only be accessed by stairs, the station has limited parking options and no safe, accessible bus stop location. Hemmant station will remain open for those customers who can temporarily adjust their travel patterns.

Generally, each rail replacement bus has a capacity of approximately 45 seats which will vary depending on the bus fleet deployed each day. The number of route 229 shuttle buses required during peak times has been determined following extensive consultation with Iona College and considers factors including customer and parent surveys, go card (touch on/off) patronage data and physical counts at Lindum station.

Additional route 229 shuttle buses will be deployed to support school start and finish times. The number of 229 shuttle buses required will be reviewed and adjusted if/as required throughout the station closure.

The route 229 shuttle bus stop at Wynnum North station will be located at the existing kiss 'n' ride zone on Cameron Parade. The bus stop at North Road will be constructed opposite Iona College, adjacent to the sporting fields, near the signalised crossing (Graham's Crossing). The exact location is being negotiated with Brisbane City Council and will be situated with the safety of pedestrians and motorists as the highest consideration.

The Wynnum North level crossing has lights, audible alarms and automatic safety gates installed at the pedestrian maze for public safety. Additional staff will be available to assist customers at Wynnum North station.

As with all customers, we would ask Iona students to behave in a safe and responsible manner while travelling on our network. Our rail safety education team is available to visit Iona College to reinforce positive and safe behaviours.

We trust this information has been of assistance as you plan for the station closure. Following the escalated construction period, we expect to reopen the station to customers in the second half of 2024.

For more information, please contact the project's community team on free call 1800 722 203 or email [stationsupgrade.com.au](mailto:stationsupgrade.com.au)

Kind regards...

Regards,

**Perci Barnes**  
Project Manager | Service Planning and Infrastructure  
Passenger Transport Integration Branch | Translink Division  
**Department of Transport and Main Roads**

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---

**From:** Tambakis, Sophia <[sophia.tambakis@qr.com.au](mailto:sophia.tambakis@qr.com.au)>  
**Sent:** Tuesday, 28 November 2023 10:42 AM  
**To:** James, Lyndon <[lyndon.james@qr.com.au](mailto:lyndon.james@qr.com.au)>; Perci X Barnes <[perci.barnes@translink.com.au](mailto:perci.barnes@translink.com.au)>; Alec I Tattersall <[Alec.Tattersall@translink.com.au](mailto:Alec.Tattersall@translink.com.au)>  
**Cc:** Roberts, Dean <[dean.roberts@qr.com.au](mailto:dean.roberts@qr.com.au)>; Gilmore, Amber <[amber.gilmore@qr.com.au](mailto:amber.gilmore@qr.com.au)>; Marshman, Nerida <[Nerida.Marshman@qr.com.au](mailto:Nerida.Marshman@qr.com.au)>  
**Subject:** RE: DRAFT RESPONSE FOR REVIEW/INPUT: Iona parent enquiry (Lindum Station Closure in 2024)

Thanks Lyndon. I have made some edits in yellow below. Hemmant has a lift so I have just adjusted that first sentence for that reason.

Thanks  
Soph

---

**From:** James, Lyndon <[lyndon.james@qr.com.au](mailto:lyndon.james@qr.com.au)>  
**Sent:** Tuesday, November 28, 2023 10:16 AM  
**To:** Tambakis, Sophia <[sophia.tambakis@qr.com.au](mailto:sophia.tambakis@qr.com.au)>; Perci X Barnes <[perci.barnes@translink.com.au](mailto:perci.barnes@translink.com.au)>; Alec.Tattersall@translink.com.au  
**Cc:** Roberts, Dean <[dean.roberts@qr.com.au](mailto:dean.roberts@qr.com.au)>; Gilmore, Amber <[amber.gilmore@qr.com.au](mailto:amber.gilmore@qr.com.au)>; Marshman, Nerida <[Nerida.Marshman@qr.com.au](mailto:Nerida.Marshman@qr.com.au)>  
**Subject:** DRAFT RESPONSE FOR REVIEW/INPUT: Iona parent enquiry (Lindum Station Closure in 2024)  
**Importance:** High

Good morning all. I pressed ahead with a draft response to this Iona parent enquiry. For urgent review or input. I will need to respond to this parent enquiry soon.

I can recirculate, the final version incorporating everyone's comments before we reply.

Thanks  
LYNDON

DRAFT RESPONSE:

Dear P!

Thank you for your enquiry.

When planning for the Lindum station closure's alternative transport arrangements, Hemmant station was deemed unsuitable based on a number of factors, including that the station has limited parking options for those wishing to catch the shuttle bus and limited availability of kerb space or bus stops to accommodate the bus operations. the Hemmant's island platform can only be accessed by stairs, the station has limited

parking options and no suitable safe, alternative accessible bus stop location. Hemmant station will remain open for those customers who can temporarily adjust their travel patterns.

Generally, each rail replacement bus has a capacity of approximately XX seats. The number of route 229 shuttle buses required during peak times has been determined following extensive consultation with Iona College and considers factors including customer and parent surveys, go card (touch on/off) patronage data and physical counts at Lindum station.

Additional route 229 shuttle buses will be deployed to support school start and finish times. The number of 229 shuttle buses required will be reviewed and adjusted if/as required throughout the station closure.

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As with all customers, we would ask that Iona students continue practising safe behaviours while travelling on our network. Our rail safety education team recently visited Iona College to reinforce positive and safe behaviours.

We trust this information has been of assistance as you plan for the station closure. Following the escalated main construction period, we expect to reopen the station to customers in the second half of 2024.

For more information, please contact the project's community team on free call 1800 722 203 or email [stationsupgrade.com.au](mailto:stationsupgrade.com.au)

Kind regards...

---

**From:** Stations Upgrade <[StationsUpgrade@qr.com.au](mailto:StationsUpgrade@qr.com.au)>

**Sent:** Thursday, November 23, 2023 5:23 PM

**To:** Perci X Barnes <[perci.barnes@translink.com.au](mailto:perci.barnes@translink.com.au)>; Marshman, Nerida <[Nerida.Marshman@qr.com.au](mailto:Nerida.Marshman@qr.com.au)>

**Cc:** Gilmore, Amber <[amber.gilmore@qr.com.au](mailto:amber.gilmore@qr.com.au)>; Tambakis, Sophia <[sophia.tambakis@qr.com.au](mailto:sophia.tambakis@qr.com.au)>

**Subject:** FW: Update: Lindum Station Closure in 2024

**Perci**

Can you liaise with your colleagues and provide me any Translink comments relevant to the alternative transport Qs that I could use in developing our response to this parent? I'll draft a response to this parent. (He has contacted us before, although I don't recall him previously identifying himself as an Iona parent or using his professional email address block.)

**Nerida/Amber/Soph**

FYI, note the attachments that Iona sent out with the alt transport flyer.

I plan to draft a response tomorrow.

Thanks  
Lyndon



From PI  
Sent: Thursday, November 23, 2023 10:44 AM  
To: Stations Upgrade <StationsUpgrade@qr.com.au>  
Cc: lindum@iona.qld.edu.au  
Subject: FW: Update: Lindum Station Closure in 2024

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Hello QR Station Upgrades,

Thanks for the update (via Iona College). I have read through all the documents & I understand that shuttle bus 229 will be the only real option to assist with students catching the train to/from Iona College during the closure of Lindum Station for almost a year. I suspect like many parents whose son relies on the train to get to & from school I still have a number of questions to try to plan for next year:

1. Why is there no shuttle bus from Hemmant Station (the next stop from Lindum) to help ease congestion & minimise travel time for students travelling outbound from the city?
2. What is the seating capacity of shuttle bus 229?
3. In peak times was it determined how many children arrived at the school via train at certain times & whether 229 would cope?
4. I suspect that when school finishes one shuttle bus leaving every 10-15 minutes would certainly not manage with the number of students normally on Lindum Station platforms. Are several shuttle buses going to be on for these peak times? It does state "The shuttle will operate every 10-15 minutes in College peak hour (7am to 9am and 3pm to 4pm on weekdays), with additional services running to support school start and finish times." ...but how many other services will be running?
5. Where is the bus stop for shuttle bus 229 at Wynnum North Station?
6. Where is the bus stop for shuttle bus 229 on North Road opposite Iona College & will it have adequate safe space for the significant number of children waiting for the bus?
7. Wynnum North Station has no pedestrian overpass with a potentially dangerous boom gate crossing area. What extra safety measures will be in place to cope with hundreds of extra school age children using this station in peak times?

Regards,

PI

From: Compass <compass@compass.email>  
Sent: Wednesday, 22 November 2023 4:24 PM  
To: compass@compass.education  
Subject: Update: Lindum Station Closure in 2024

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## Update: Lindum Station Closure in 2024

Dear Iona families,

Please find attached correspondence from the College regarding the closure of Lindum Station by Queensland Rail for 2024, and alternative travel arrangements for Iona students.

IONA COLLEGE

### Attachments

- [Transport arrangements 221123](#)
- [Lindum station accessibility upgrade Nov2023](#)
- [QR FAQ](#)

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**Perci X Barnes**

---

**From:** Holcombe, Leanne <Leanne.Holcombe@qr.com.au>  
**Sent:** Thursday, 6 April 2023 10:51 AM  
**To:** Alec I Tattersall  
**Subject:** FW: Queensland Rail Alternative Transport Strategy  
**Attachments:** ATS-Strategy Paper-01-REP-00.pdf

Hi Alec,

I attempted to send you the Alternative Transport Strategy last week but I think the email size was too large. Please see attached the report and I will send the supporting documentation in another email.

Thanks  
Leanne

---

**From:** Holcombe, Leanne  
**Sent:** Tuesday, 28 March 2023 10:21  
**To:** 'Alec I Tattersall' <Alec.Tattersall@translink.com.au>  
**Cc:** Navaratne, Sohan <Sohan.Navaratne@QR.COM.AU>  
**Subject:** Queensland Rail Alternative Transport Strategy

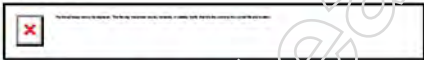
Good Morning Alec,

Please see attached the Alternative Transport Strategy for the below stations.

- Not Relevant
- 
- 
- Lindum
- Not Relevant
- 
- 

Queensland Rail has reviewed the strategy and the recommendations that minimise disruptions to customers will be proposed for implementation. The solutions that TMR can provide will be formally requested through the TSC in the coming weeks.

Regards  
Leanne



**LEANNE HOLCOMBE**  
**PROJECT MANAGER**

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Queensland Rail

# Alternative Transport Strategy for SAUP

## Strategy Paper

Reference: Final ATS Strategy Paper

Revision 00 | 8 March 2023



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This report takes into account the particular instructions and requirements of our client. It is not intended for and should not be relied upon by any third party and no responsibility is undertaken to any third party.

Job number: 292510

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# Document Verification

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**Document title**       Final 00 Alternative Transport Strategy  
**Job number**            292510-00  
**Document ref**         ATS-Strategy Paper -01-REP-00  
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<b>Revision</b>	<b>Date</b>	<b>Filename</b>	ATS-Strategy Paper-01-REP-D01
1.0	22/12/2022	<b>Description</b>	Draft 1

	<b>Prepared by</b>	<b>Checked by</b>	<b>Approved by</b>
<b>Name</b>	Project team	PI	
<b>Signature</b>			

<b>Revision</b>	<b>Date</b>	<b>Filename</b>	ATS-Strategy Paper-01-REP-00
2.0	08/03/2023	<b>Description</b>	Final

	<b>Prepared by</b>	<b>Checked by</b>	<b>Approved by</b>
<b>Name</b>	Project team	PI	
<b>Signature</b>			

This report was prepared by Arup on behalf of Queensland Rail in connection with the preparation of an Alternative Transport Strategy in support of SAUP closures in the network. It takes into account our client's particular instructions and requirements and addresses their priorities at the time.

While Arup has taken care in the preparation of this report, it neither accepts liability nor responsibility whatsoever in respect of:

- Any use of this report by a third party (other than the approving authority), and
- Any third party (other than the approving authority) whose interest may be affected by any decision made regarding the contents of this report.

Issue Document Verification with Document

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Released under RTI - DTMR

# Abbreviations

Abbreviation	Definition
ABS	Australian Bureau of Statistics
ATS	Alternative Transport Strategy
B&A	Boarding and alighting
BCC	Brisbane City Council
COVID-19	Coronavirus disease
CRR	Cross River Rail
EOTF	End of Trip facility
GTFS	General Transit Feed Specification
MaaS	Mobility as a Service
O&D	Origin and destination
PCN	Principal Cycle Network
PnR	Park 'n' Ride
PT	Public Transport
PTIM	Public Transport Infrastructure Manual
PwD	Persons with disability
SAUP	Station Accessibility Upgrade Program
SDM	Queensland Rail Station Design Manual
SWOT	Strengths, Weaknesses, Opportunities, and Threats
TMR	Department of Transport and Main Roads
TOD	Transit Oriented Development
WFH	Work from home
WNP	Walking Network Plan

# Executive summary

## Purpose

Queensland Rail's Station Accessibility Upgrade Program (SAUP) delivers a rolling program of improved accessibility for customers, with reference to the *Disability Standards*, as well as undertaking rail infrastructure works to address other upgrades, such as overhead line equipment, track works, signalling, or wider modifications to address changes to station and platform layouts.

To expedite and facilitate significant construction works for SAUP, alternative transport options in support of extended station closures at seven stations in the SEQ network are required. The station closures proposed are unlike other previously planned closure activities in the network, in that it does not see an entire line or section of a line closed. Instead, individual stations at locations across the network have been identified for works over an extended period, some of which will occur concurrently. These works require consideration of the stations as independent or isolated closures, where tailored solutions are needed to support travel by customers.

Arup has undertaken the preparation of an Alternative Transport Strategy in support of Queensland Rail's SAUP. This Alternative Transport Strategy seeks to provide an overview of possible options informed through high-level investigations that will provide a focus for subsequent detailed planning by Queensland Rail with Translink. Hence, the purpose of the Alternative Transport Strategy is to inform a possible starting point for further analysis and the confirmation of agreed suitable alternative travel options for supporting disrupted customers.

## Understanding our customers

Stations that are programmed for closure within the SAUP in the coming years, and the subject of the strategy, include:

Station	Line	Closure period	Total daily customers
Not Relevant			
Lindum	Cleveland	Feb 2024 – Nov 2024	936
Not Relevant			

Background data analysis, informed through engagement with Queensland Rail and Translink stakeholders (including representatives from station specific project managers, network planners, transport operations and scheduling, network events, service integration and delivery) provided a desktop ground truth assessment of each station. Assessments undertaken to provide key findings included:

- Passenger demand review – by B&A, passenger type, time and overall line
- Origin and destination analysis – top 10 origins and top 10 destinations, map with top four overall
- PnR assessment – utilisation at station and surrounding PnR facilities
- Transfer analysis – bus/PnR/other

## Options development

Given the response to the station closures required consideration of more than replacement of services with alternative transport like the high frequency StationLink route 109, a discovery activity and workshop with Queensland Rail and Translink stakeholders was held to identify a range of tactics and interventions which were then shortlisted through a rapid appraisal analysis. This identified potential options for consideration including (but not limited to):

### Active transport

- Improve walking and cycling connections and wayfinding
- Provide shared e-mobility options

### Park 'n' ride

- Retain use of PnR, with shuttle service
- Provide temporary PnR near affected station, with shuttle service
- Divert passengers to nearby PnR
- Book PnR spaces at alternative locations
- Provide temporary additional PnR near adjacent stations

### Alternative public transport

- Existing urban bus services (potential frequency increase)
- Shuttle service to adjacent station(s)
- Taxi service
- Dedicated school shuttle service
- Express shuttle to key OD destinations
- Temporary on-road bus lanes for duration of works

### Information and communication services

- Communication material, including diversion / wayfinding and advice on journey time of alternative transport option(s)
- Advanced and real time information
- Engagement with schools
- Surveys at stations

### Other

- Ongoing monitoring/evaluation of travel options during closure

### Travel behaviour change

- Flexible/remote working
- Shift to active commuting

## Solutions

The alternative transport solutions identified for each station as a finding of the high level review are provided below. These solutions are in addition to communication strategies and suggested evaluation of solutions for all stations.

Not Relevant

Not Relevant

- Lindum Station
  - Offer shuttle services and/or taxi services to nearby stations
  - Encourage use of existing urban services
  - Expansion (temporary) of PnR at adjacent stations or the existing PnR facility is to be maintained and passengers use the shuttle/taxi service.

Not Relevant

## Summary and next steps

This assessment was undertaken in three stages and involved analysis of spatial and passenger data and stakeholder workshops. This strategy paper provides an understanding of the customers, the stations and potential solutions that could be applied. To finalise the strategy the following will need to be undertaken:

- For stations where transfer data indicates a bus ↔ train transfer is occurring, additional detailed analysis will need to be undertaken to understand which routes are being utilised and what strategy needs to be applied for these passengers
- For stations where adjacent PnR is at or beyond capacity and the PnR at the station cannot be maintained during the station closure, alternative temporary parking will need to be investigated either near the closed station or at adjacent stations
- Consultation with local schools will need to be undertaken to understand what their expectations are during the closure
- Discussions with local taxi companies to understand the propensity to provide off-peak taxi services and supporting infrastructure if station staff are unavailable
- Cost estimate (infrastructure and operational) for proposed solutions
- Determine quantum of bus services required to service the anticipated number of displaced customers
- Develop communication strategy for each station, and for closures occurring across line/network (where program sees concurrent closures planned)

- Identify any risks that may exist for the solutions and the station.

In addition to the above, and given the timing of station closures for all except Buranda station, there is an opportunity undertake early consultation with key customers, particularly affected schools (students, principals, staff, parents) and older persons, as well as disability user groups. For all customers, early survey/communication may help confirm the potential uptake of identified solutions, including shuttle services to alternative stations, versus mode shift to existing urban bus routes, or use of PnR infrastructure in the network.

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# 1. Introduction

## 1.1 Background

Arup has been commissioned by Queensland Rail to prepare a high-level Alternative Transport Strategy (ATS) that outlines potential transport options during extended station closures to facilitate and expedite construction works for the Station Accessibility Upgrade Program (SAUP) while minimising the impact on customers during the works.

The SAUP rolling program will deliver improved accessibility for customers, with reference to the Disability Standards, as well as undertake rail infrastructure works to address other upgrades, such as overhead line equipment, track works, signalling, or wider modifications to address changes to station and platform layouts.

The indicative closure periods and timing for each station is provided in Figure 1. Stations that are programmed for closure within the SAUP in the coming years (i.e., identified to enter the detailed design and construction phase), and that are the subject of this strategy include:

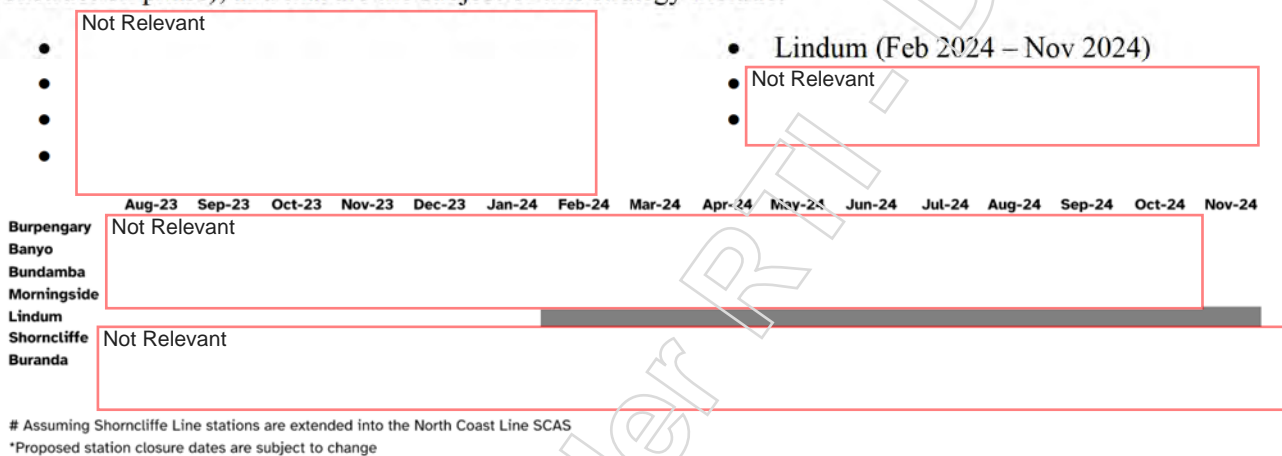


Figure 1 Indicative station closure timing

## 1.2 Study objectives

The objective of the strategy is to support Queensland Rail in developing alternative transport recommendations for how to manage passenger movements/access when stations are closed (as part of the SAUP) and to aid in focussing the detailed planning required to deliver the ATS.

The study scope includes:

- Source relevant information identifying suitable alternative transport options through undertaking analysis of existing data and understanding customers and surrounding context
- Assess commuter journeys and determine quantum of impacted customers resulting from station closures, including concurrent closures
- Assess the potential customer impacts per line
- Develop a series of bespoke, reasonable measures for managing displaced customers per station and/or per line
- Determine benefit of each identified measure by way of expected take-up of customers who would have previously used each station
- Prepare a draft Alternative Transport Strategy document for review and consideration by Queensland Rail
- Engage with and capture input/understanding of station operations, opportunities for alternative interventions/options and challenges for each station from Queensland Rail and Translink stakeholders.

### 1.3 Purpose

The purpose of this report is to document the summary of analysis undertaken for stations that will undergo an extended closure as part of the SAUP and provide an initial bespoke suite of recommendations for each station. The potential bespoke suite of recommendations has been determined by Arup and informed by inputs from the key stakeholders through a series of collaborative working sessions, and discussions. This report therefore:

- Reviews each impacted station to understand its local context
- Reviews the customer profile at each impacted station
- Summarises analysis of provided ticketing data, PnR utilisation, high level O&D for each location
- Identifies priority customers for each station
- Provides initial recommendations tailored to each impacted station and their identified customers.

### 1.4 Scope and methodology

The approach to preparing this document is outlined below, and includes three succinct phases, in addition to an introduction session and closing session to bookend the assessment and process.

#### 1.4.1 Stage 1: Understanding our customers

The objective of this stage is to gather information around the current network configuration to understand who and how many customers will be displaced by the closures and investigate mechanisms to mitigate any impacts. Our starting point for this stage involves an analysis of the provided data, in conjunction with our own network knowledge, to create an overview for each station closure. The understanding of customers and each station was evaluated through discussions with Queensland Rail stakeholders, through the first workshop:

- Workshop 1: Scoping workshop held with Queensland Rail, project managers for each of the assessed stations

It should be noted that at the time not all data was available during this stage. A further review of the 'understanding of customers' supported by boarding/alighting (B&A), origin/destination (O&D) and transfer data analysis was retrospectively used to confirm the solutions that are being proposed.

#### 1.4.2 Stage 2: Options development

This stage developed a range of options for the station closures that reflect the user and environment. A long list was created and tested with Queensland Rail and other stakeholders through workshop activities:

- Workshop 2: Stakeholder workshop held with Queensland Rail station specific project managers and Department of Transport and Main Roads (TMR) stakeholders (i.e., network planning, rail service specification, transport operations and scheduling, network events, service integration and delivery, etc.)

The assessment completed in the previous stage was considered with the current usage of each station holistically to inform potential specific options for each station, and with reference to targeted customers. Based on the outcomes of the options development stage, potential options per station were assessed via a rapid appraisal (i.e., SWOT) to determine the options to be included in the strategy.

#### 1.4.3 Stage 3: Assessment and recommendations

The objective of this stage is to document the findings of the discussions and analysis and provide Queensland Rail with a summarised list of bespoke recommendations for alternative transport at each station. The overall findings will then be summarised in the strategy with a section for each individual station, as well as capture actions that may need to be carried out by Queensland Rail (or other agencies) to further support recommendations.



## 1.5 Assumptions and limitations

This document has been prepared and carried out based on information supplied by Queensland Rail, TMR (Translink), and stakeholders participating in the development of the ATS, and includes the following assumptions and limitations:

- No site visit has been carried out to each station. Only a desktop level review has been undertaken
- Station/customer specific data provided to inform the assessment (see Section 1.6 for details)
- Anecdotal understanding of customer usage and station operations, planned/concurrent works and studies has been informed through engagement with Queensland Rail and Translink stakeholders
- Data acquired from open sources in support of understanding station context and customer (see Section 1.6 for data used for this assessment)
- Network/service planning in support of option development to be undertaken outside of this study
- Costing of potential options for comparison, and implementation to be undertaken by Queensland Rail and/or Translink
- Understanding of concurrent planning/works captured through engagement with Queensland Rail/Translink
- The options developed and recommended in this ATS are based on available data at the time and does not include specific customer feedback on experience or success of measures applied as part of previous SAUP works
- To determine proportion of PnR users it was assumed 1.2 people per car
- To illustrate the boarding and alighting passenger profiles, the following groupings were made to the provided passenger types for the purpose of simplifying the data:
  - “Senior” include seniors, pensioners and gold card
  - “Child/School” includes school and child
  - “Tertiary” includes tertiary student and tertiary revoked
  - “Concession” includes newstart conc, asylum conc and youth conc.

Given the above limitations, reliance on the output should serve to inform future discussions, including detailed analysis and further development of alternative transport options by others to inform the approvals and implementation for each station/line. We appreciate that this may require direct engagement with specific customer groups (including disability user groups, schools, tertiary institutions, relevant local government authorities, etc.) to formalise solutions prior to and during the planned closure period.

## 1.6 Data inputs

The data used for this ATS has been provided by Queensland Rail, Translink or sourced from the Queensland Government Open Data Portal. A detailed list of data adopted for this ATS is provided in Section 1 of the Supporting Technical Information. The list below provides a summary of the key data used:

- Go card ticketing data: Used to understand user types per station, quantum of B&A passengers, O&D and number of transfer passengers (to/from urban bus services). Go card user types presented are as per the data provided, however it is noted that there are multiple ticketing types that could be better grouped to represent the users for this assessment (e.g., child, and concession together may represent school students, and older persons use senior, and concession cards)
- Park ‘n’ Ride (PnR) survey data: Used to understand the origin of PnR customers, the estimated quantum being displaced and utilisation of nearby PnR facilities

- GIS data (various): Used to understand the surrounding land use/attractors, nearby stations, walking and cycling catchment, active and public transport connections and any barriers customers face when accessing the station.

It is noted that the passenger transfer data provided was limited to a whole month in aggregate (rather than by day or hour) and by operator (rather than by route). It is therefore expected that detailed analysis of transferring passengers will be required to be undertaken in the next stage by Translink and Queensland Rail to further refine the strategy for customers who typically transfer to/from bus at the impacted stations.

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## 2. Stage 1: Understanding our customers

### 2.1 Customer needs and expectations

As a starting point for informing potential ‘alternative transport’ options for each station location, is the identification of the customers who use rail services and how they may be adversely impacted by the scheduled station closures. This strategy therefore seeks to consider the needs and expectations of these customers and provide suitable recommendations that are reflective of their varying requirements. To support this assessment, Table 1 presents an overall customer understanding that has been informed through discussions with Queensland Rail stakeholders (specifically Workshop 1) and developed with reference to TMR’s Public Transport Infrastructure Manual (PTIM) Chapter 9.

**Table 1: Customer needs and expectations**

Customer	Examples	Needs expectations, and considerations
Regular peak-hour commuters	<ul style="list-style-type: none"> <li>Travel frequently to work or education who are familiar with the station and routes.</li> </ul>	<ul style="list-style-type: none"> <li>Real-time information</li> <li>On-time and direct services</li> <li>May rely on express services</li> <li>Flexible start times (more ability to work from home)</li> <li>Direct access to PnR and other modal services</li> <li>Advanced notification of planned service disruptions and ability to access alternative modes.</li> </ul>
Off-peak travellers	<ul style="list-style-type: none"> <li>Retired passengers</li> <li>University/Tertiary students</li> <li>Families with children</li> <li>Shift workers.</li> </ul>	<ul style="list-style-type: none"> <li>Easy, accessible, legible access and interchange</li> <li>Clear information on service disruptions and ability to access alternative modes</li> <li>Wayfinding/ signage</li> <li>Personal safety (especially at night).</li> </ul>
Infrequent users/first timers	<ul style="list-style-type: none"> <li>Tourists</li> <li>Business travellers</li> <li>Families with children</li> <li>Interstate travellers.</li> </ul>	<ul style="list-style-type: none"> <li>Easy to navigate</li> <li>Comfortable waiting areas</li> <li>Direct access to supporting infrastructure/modal services (such as PnR, Kiss ‘n’ ride and taxi services)</li> <li>Wayfinding/ signage</li> <li>Real-time information</li> <li>Clear information on service disruption.</li> </ul>
Interchangers/transferring customers	<ul style="list-style-type: none"> <li>Travel frequently to work or education that are familiar with the station and routes.</li> </ul>	<ul style="list-style-type: none"> <li>Real-time information</li> <li>On-time services</li> <li>Assistance with navigating network changes</li> <li>Wayfinding/ signage</li> <li>Seamless transfers.</li> </ul>
Persons with a disability, Older person and People with limited/restricted mobility	<ul style="list-style-type: none"> <li>Vision or hearing impaired</li> <li>Permanent or temporary mobility disability</li> <li>Cognitive disability</li> <li>Including retired/over age of 65 passengers.</li> </ul>	<ul style="list-style-type: none"> <li>Ramps and lifts</li> <li>Assistance with navigating network changes and boarding</li> <li>Active modes may not be viable options</li> <li>Wayfinding/ signage</li> <li>Visual and audio cues</li> <li>May need to consider PT fares zones</li> <li>Suitable transport for when they are not able to drive</li> <li>Confident with accessing/using PT</li> <li>Advanced notification of planned service disruptions and ability to access alternative modes.</li> </ul>
Station visitors/passers by	<ul style="list-style-type: none"> <li>Non-travellers who use or pass through the station / interchange (i.e., utilising</li> </ul>	<ul style="list-style-type: none"> <li>Access through station or/and over railway line is maintained/ possible during any disruption/ construction works</li> </ul>

Customer	Examples	Needs expectations, and considerations
	<ul style="list-style-type: none"> <li>station overpass or underpass facilities)</li> <li>May include customers utilising connecting modal infrastructure.</li> </ul>	<ul style="list-style-type: none"> <li>Clear, accessible path of travel through station / interchange.</li> </ul>
School	<ul style="list-style-type: none"> <li>Primary school students</li> <li>High school students</li> <li>Families with children.</li> </ul>	<ul style="list-style-type: none"> <li>On-time services</li> <li>Wayfinding/ signage</li> <li>Real-time information</li> <li>Less flexible with travel times</li> <li>May need to consider public transport pricing</li> <li>Clear information on service disruption and clarity on alternative modes (personal safety/confidence of travel)</li> <li>Advanced notification of planned service disruptions and ability to access alternative modes.</li> </ul>

This was tested with Queensland Rail stakeholders during Workshop 1. It was agreed that potential options will need to prioritise the following key customers:

- People with a disability
- Older persons
- School students.

### 2.1.1 Customer whole journey

With reference to the Commonwealth Government's *"The Whole Journey Guide – a guide for thinking beyond compliance to create accessible public transport journeys"* (2016, Cth) it is important that we also take into consideration customers' needs at all stages of their journey, with respect to during disruption to BAU travel, and to ensure we address accessible, seamless and comfortable experience. From our understanding the key stages the options for the SAUP, needed to address this 'planned disruption' include:

- Pre-journey planning: communication via multiple means, including Translink and Queensland Rail websites/apps (e.g., MyTranslink)
- Journey start and end (i.e., first/last mile): informing how customers may modify or require support to access the station or final destinations (particularly when diverted to an alternate station or line)
- At the stop/station: may include on-site customer support, real time information, or maintaining access through/across station infrastructure
- Interchange – customers' interchange location may alter due to alternative transport options proposed
- Public transport service – on board communication of closures, and options, as well as changes to scheduling/routing of services
- Supporting infrastructure – consideration of mid/end of trip infrastructure in relation to alternative options and changes to a customers' journey.

The Whole Journey Guide recognises that communication across the whole public transport journey and its individual parts is ideal during any planned (or unplanned) disruption. For these planned closures, given the priority customers, understanding where access to alternative stations, or alternate PT modes, which can offer a similar level of accessibility will help minimise inconveniencing travel for affected customers.

It is understood that Queensland Rail has an established process whereby an ATS Action Plan is developed for all station closures (short and long term). The findings from this Strategy will help to inform an ATS Action Plan for each of the affected stations.

## 2.2 Station profiles

The following sections provide a snapshot of the station and the customers who use the service and station facilities. More detailed information pertaining to each station and its customers is provided in Section 2 of the Supporting Technical Information.

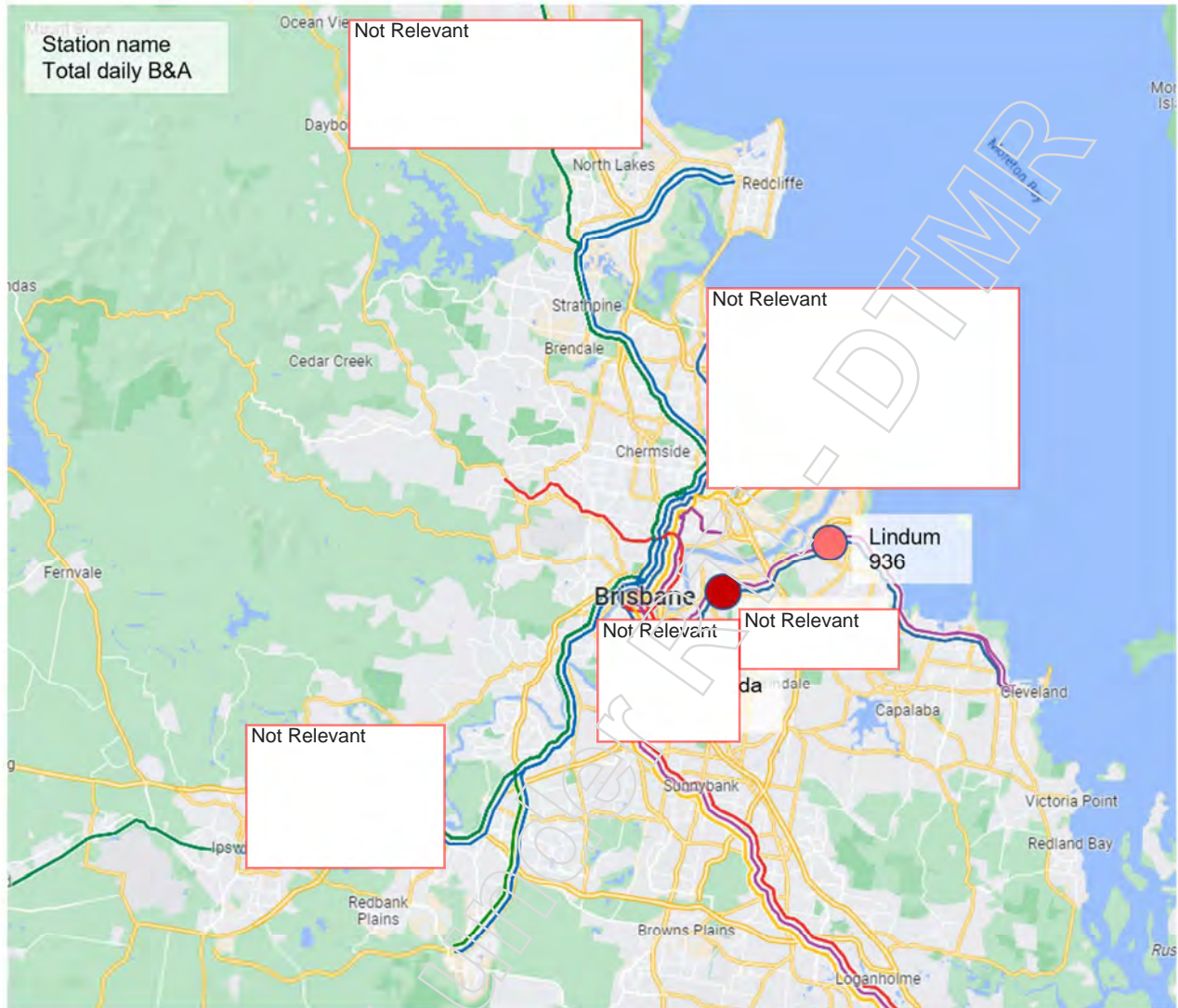


Figure 2 Comparison of station locations and total daily demand

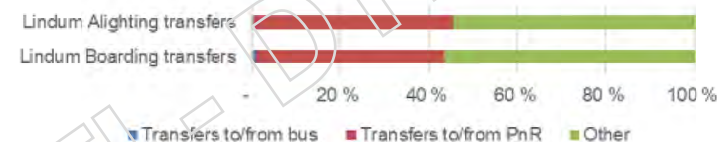
Not Relevant

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2.2.5 Lindum  
Commuter Station / Cleveland line

Station	Total daily boardings	Total daily alightings	Total daily boardings and alightings	Total AM peak hour boardings	Total PM peak hour alightings	AM peak hour start	PM peak hour start
Lindum	480	456	936	153	111	6:45:00 AM	4:15:00 PM

Station	Transfers to/from bus	Transfers to/from PnR	Other
Lindum Boarding transfers	1 %	43 %	56 %
Lindum Alighting transfers	1 %	45 %	54 %



Stop frequency (GTFS data, accessed 1 December 2022)

Direction	Time	Frequency	Station hours	
			Full service hours	Reduced service hours
Platform 2 (inbound)	AM peak 6:45-8:45am	13-14 minutes	Mon-Thurs 5:15am – 11:51am	Mon-Thurs 11:52am – 12:26am
Platform 1 (outbound)	AM peak 6:45-8:45am	17 minutes	Fri 5:15am – 11:51am	Fri 11:52am – 1:16am
Platform 1 & 2	PM peak 6:45-8:45am	15 minutes		Saturday 5:10am – 1:10am
Platform 1 & 2	Off-peak	30 minutes		Sunday 6:10am – 11:35pm

Origin summary

Rank	Location	Count	Proportion
1	Central	2803	27.26 %
2	South Bank	1123	10.92 %
3	South Brisbane	840	8.17 %
4	Roma Street	773	7.52 %
5	Fortitude Valley	611	5.94 %
6	Park Road	435	4.23 %
7	Cleveland	351	3.41 %
8	Buranda	344	3.35 %
9	Wynnum Central	297	2.89 %
10	Coccaroo	242	2.35 %

Destination summary

Rank	Location	Count	Proportion
1	Central	2662	28.38 %
2	South Brisbane	948	10.11 %
3	South Bank	763	8.13 %
4	Roma Street	745	7.94 %
5	Fortitude Valley	598	6.37 %
6	Park Road	430	4.58 %
7	Buranda	344	3.67 %
8	Cleveland	294	3.13 %
9	Cannon Hill	234	2.49 %
10	Birkdale	230	2.45 %

### PnR Origin summary – top 5 suburbs

Rank	Location	Count	Proportion
1	Wynnum West	87	51.48 %
2	Tingalpa	17	10.06 %
3	Hemmant	11	6.51 %
4	Wynnum	10	5.92 %
5	Wakerley	9	5.33 %

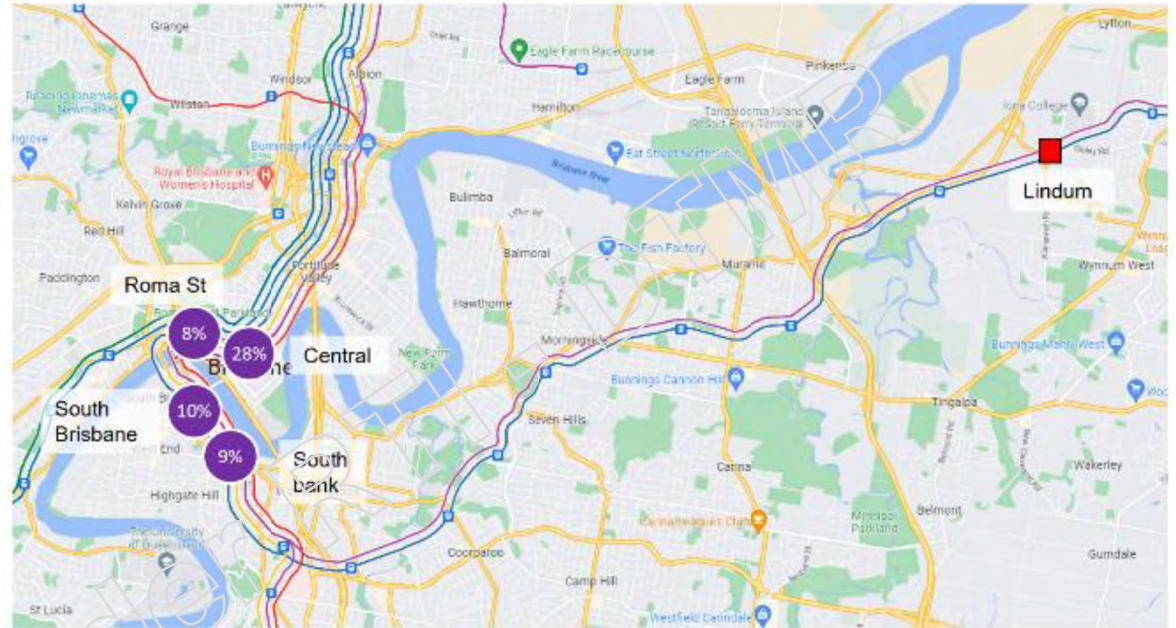
### Available parking surrounding Lindum Station (QR, Master Survey Park 'n' Ride Data)

Station name	Total supply	Total Demand	% Use	Date of survey
Lindum Railway Station	140	171	122%	25/05/22
Wynnum North Railway Station	30	38	127%	25/05/22

### Nearby Public Transport

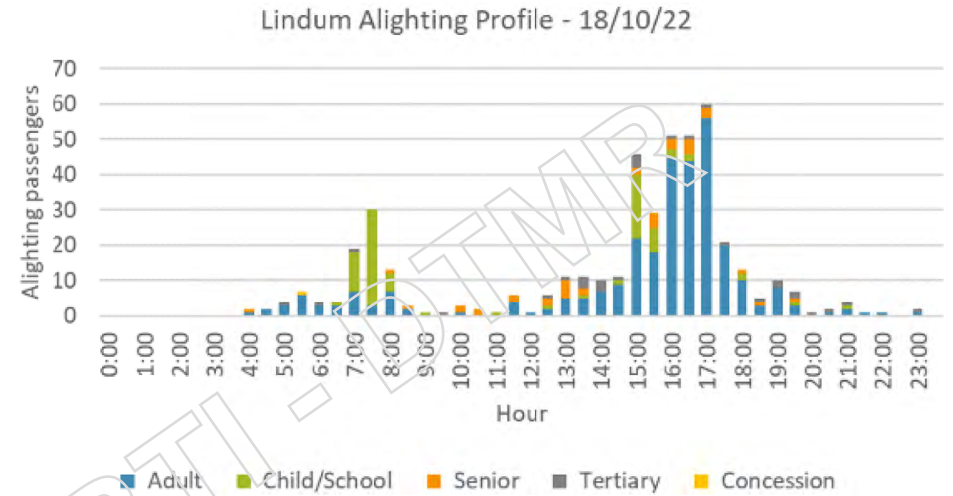
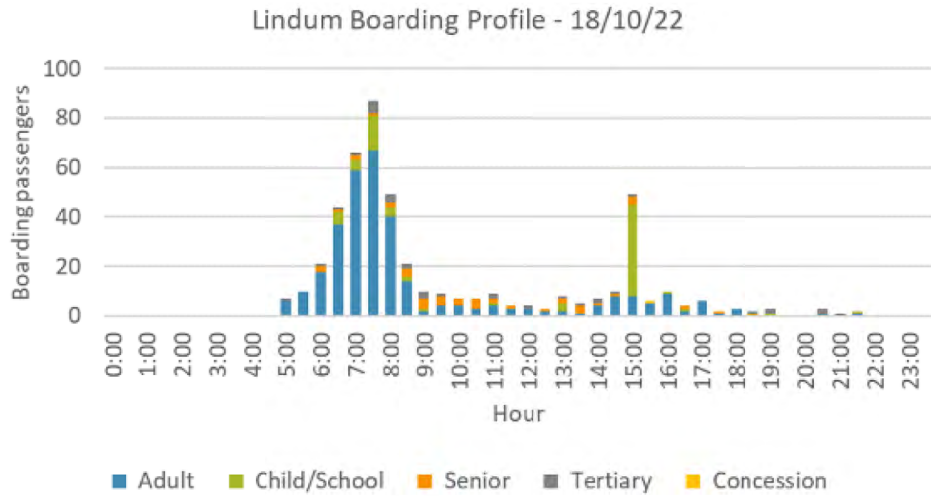
Station name	Routes
Wynnum North Railway Station	Cleveland line
Hemmant Railway Station	Cleveland line
Sibley Rd at Lindum Rail, bus stop 45/44	223 (Lota, Manly, Wynnum)

### Origin/Destination summary – top 4 locations

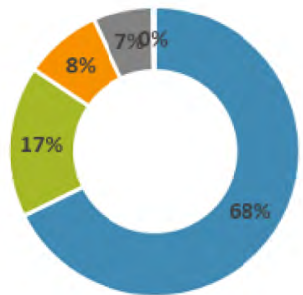


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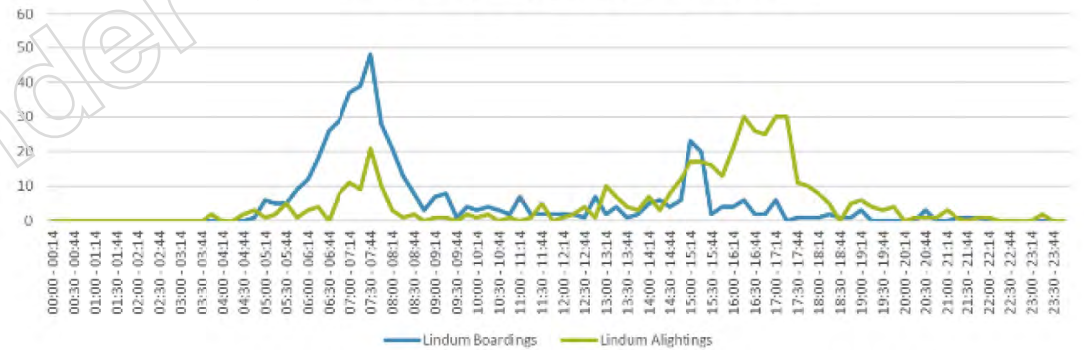


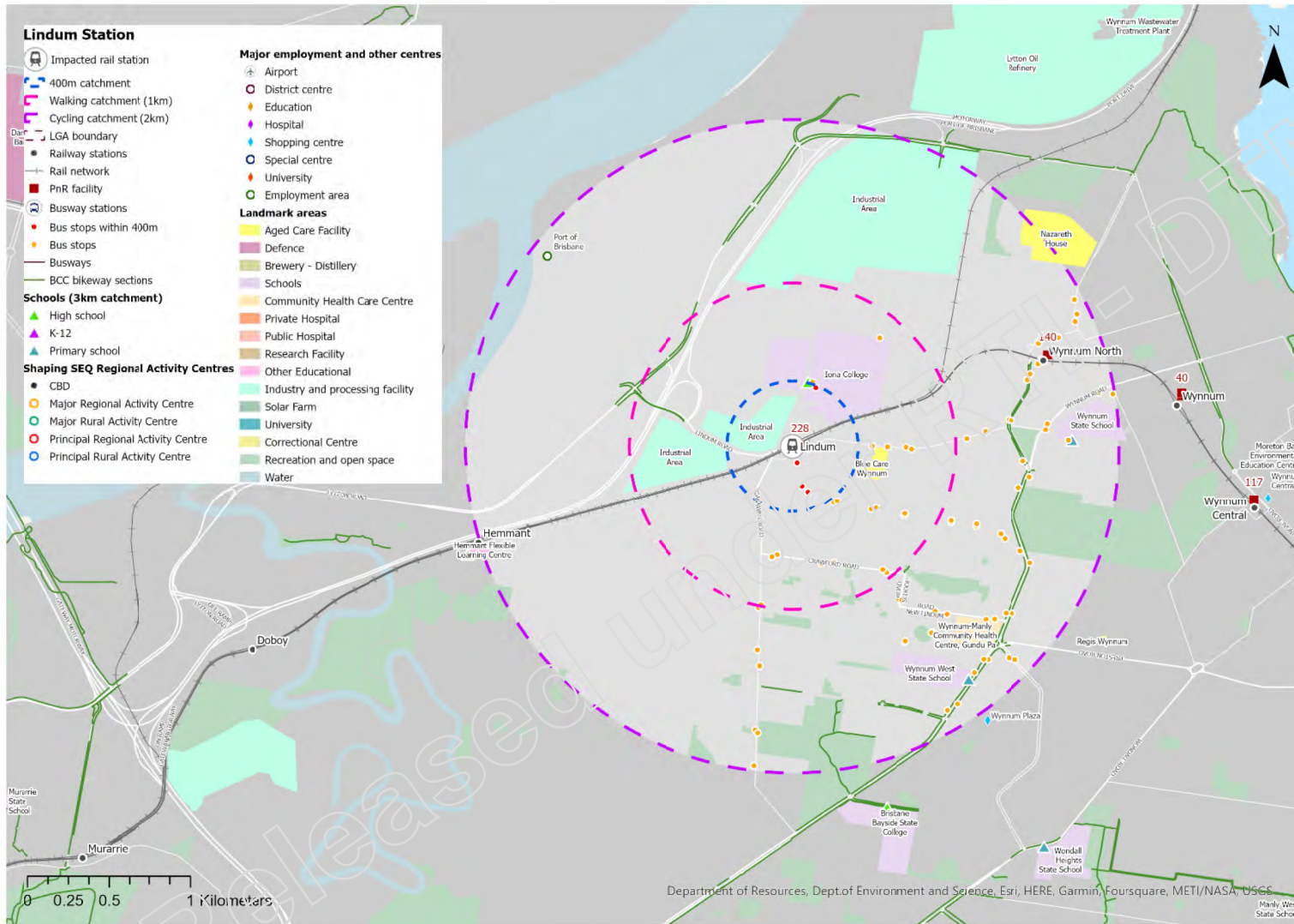
Lindum Passenger Distribution



■ Adult ■ Child/School ■ Senior ■ Tertiary ■ Concession

Lindum Boarding and Alighting Profile -18/10/22





**Existing land use (BCC, 2014)**

- Low density residential
- Low impact industry
- Community facilities
- Conservation

**Key attractors**

- Primary schools
- Iona College
- Wynnium Plaza
- Port of Brisbane
- Industrial employment areas
- Aged care facilities

**Journey to work (ABS, 2021)**

- 58% by car
- 16% worked from home
- 5% by public transport

**Occupation (ABS, 2021)**

- 21% professionals
- 15% clerical and administrative workers
- 14% technicians and trades workers

The following summarises the key findings and considerations for Lindum Station:

- Lindum Station is a commuter station on the Cleveland line, with connection to existing urban bus services along Sibley Rd and Malabar St. The station is staffed Monday-Friday between 5:15am and 11:51am
- Lindum has a moderate level of passengers, with 900 daily B&As on an average weekday. Over 60% of all passengers travel to and from the CBD (Central, Fortitude Valley, Roma Street, South Brisbane, and South Bank stations) and approximately 12% also travel to/from other station on the Cleveland line. This indicates that a link to both sides of the station is required. Given the primary O&D is the CBD, a priority connection to high frequency bus or train services is required either through direct shuttle connection to a nearby train station, or direct shuttle into the CBD (depending on road congestion)
- Consideration needs to be made for the alternate station that could be used for city-bound shuttles as the infrastructure at Hemmant Station is restricted with limited ability for passenger set-down/pick-up or bus turnaround facilities
- Bus routes 223 and 224 connects to stops near Wynnum North Station in the east and takes an equivalent amount of travel time compared with rail journey (i.e., 5min). Utilising existing bus services to/from Wynnum North Station could provide an alternative for those wishing to travel further to the east. No existing urban services connect to the west. These services also don't operate on Sundays and have a very limited frequency. Additional frequency would be required for these services to offer a viable alternative
- The B&A profiles illustrate:
  - A typical commuter peak with minimal passengers (i.e., 5 people every 15min) between AM and PM peak periods and 5 people every 15min after 6pm. This suggests that a taxi

service could be used between the peak periods instead of a shuttle bus so long as either the staffing hours are extended, or adequate infrastructure is provided for passengers to order a taxi

- Approximately 56% of all passengers either walk to the station, or are KnR passengers, with only 1% utilising existing bus services. Further analysis to understand usage of bus services to/from the station will be required to understand impact/solutions for these customers (i.e., targeted messaging for specific bus routes may need to be undertaken to communicate changes)
- A significant amount of school students B&A during both the AM and PM peak period (17% of all demand), with a noticeable peak occurring at 3pm. For students alighting in the AM and boarding in the PM, additional analysis/research would need to be undertaken to determine if a special shuttle service is provided for these students to connect to adjacent stations. Consultation with neighbouring schools will need to be undertaken, in particularly with Iona College
- PnR at nearby stations is either not provided or beyond capacity. Consideration of either temporary expansion of PnR at adjacent stations may be required, or the existing PnR facility needs to be maintained and available and passengers use the shuttle/taxi service.

Unlike other stations, the immediate surrounding residential community is located all to the south of the rail corridor/station, which influences how customers arrive at the station and non-travelling passengers utilising station facilities (i.e., overpass). Notable attractors within a 2km catchment of Lindum Station include Iona College, Wynnum State School, Wynnum Plaza, and the Port of Brisbane to the north. The high student demographic and large industrial employment surrounding the station will influence the suite of options to be considered and the extent of information and communication with key user groups.

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### 3. Stage 2: Options development

To identify a potential suite of suitable alternative transport options for the stations, the study undertook the following process whilst considering the areas of influence show in Figure 3.

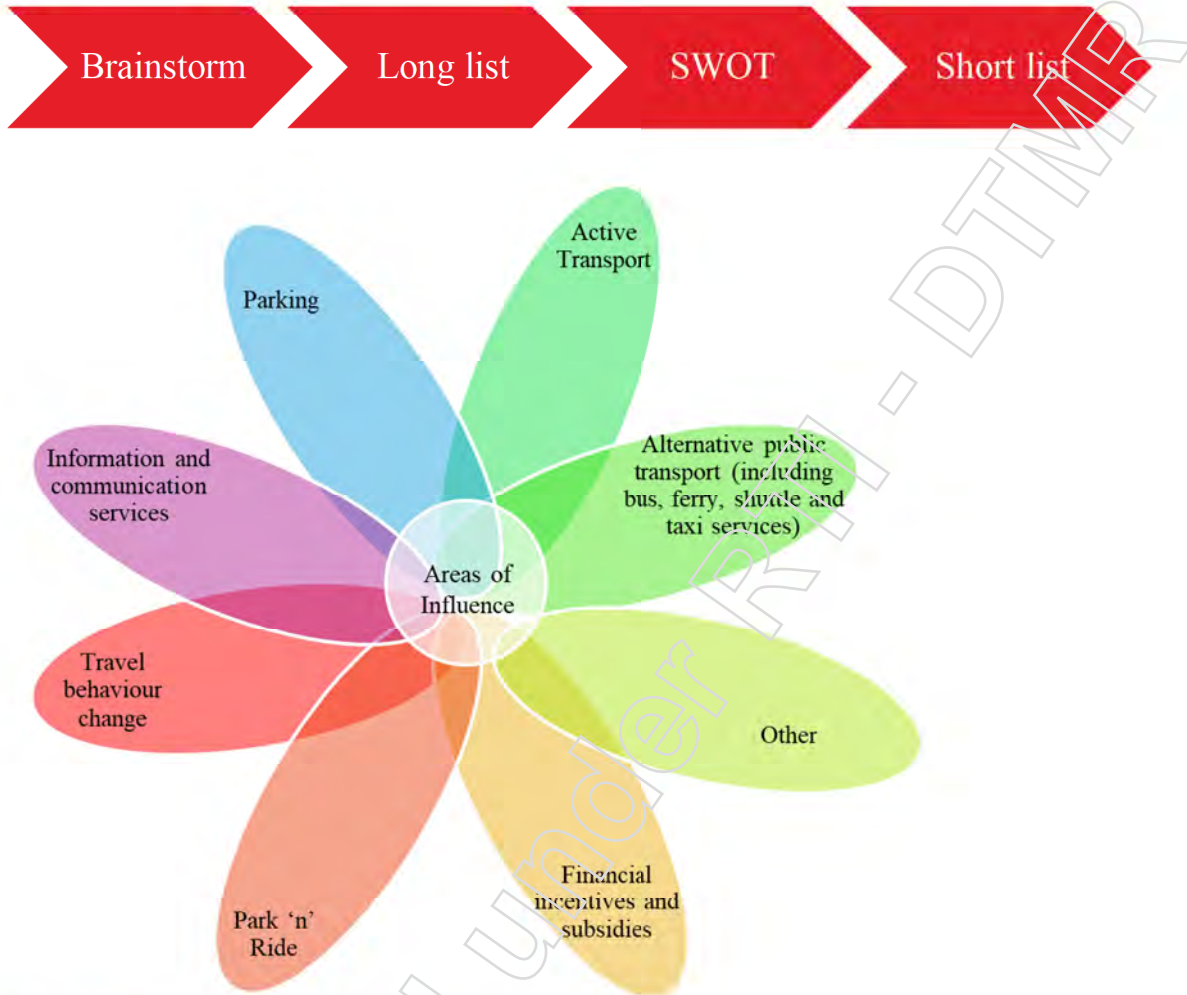


Figure 3 Options development areas of influence

#### 3.1 Development of a long list

##### 3.1.1 Brainstorming Ideas

The creation of a long list of potential solutions/interventions that could be applied to location, was informed through a brainstorming session undertaken with number of Arup Australasia specialists, including:

- – Active transport regional lead (QLD)
- – Transport policy, strategy, and appraisal Australasian lead (NSW)
- – Australasia Future mobility lead (WA)
- – Australasia Public transport lead (SA)
- – Public transport planning skills lead (NSW)
- – Transport planning Roads and streets lead (VIC)

- PI – Senior Rail Planner (QLD)
- – Senior Transport modeller (QLD)
- PI User Experience skills lead, Australasia (User-centred design) (NSW)
- – Rail engineer (NSW).

Miro (an online workshop tool) was used to capture the ideas shared by those that attended and has been tabulated below against different categories. These were then further refined through a SWOT analysis, as described in Section 3.3.

**Table 2: Long list ideas**

Area of influence	Ideas
Active Transport	<ul style="list-style-type: none"> <li>• Improve walking/cycling connections and wayfinding</li> <li>• Increase bike parking at adjacent/alternative stations (temporary)</li> <li>• Pop-up bicycle lanes</li> <li>• First nations walking trail/paths to inspire first mile/last mile travel</li> <li>• Provide shared e-mobility at closed or/and at adjacent stations to support connections and FM/LM travel (station closures could support TMR e-mobility parking trial)</li> <li>• Provide temporary EOTF at nearby stations.</li> </ul>
Financial incentives and subsidies	<ul style="list-style-type: none"> <li>• Reduce/subsidise fares for using alternative transport and stations</li> <li>• Wi-fi on buses to encourage users to use provided shuttle services</li> <li>• Incentives to use alternative modes using go card ticketing system</li> <li>• Offer customers a free coffee (encouragement to utilise alternatives).</li> </ul>
Park 'n' Ride	<ul style="list-style-type: none"> <li>• Divert passengers to other stations (temp or permanent PnR)</li> <li>• Book PnR parking space at alternative PnR locations</li> <li>• Retain PnR at closed station with connection to adjacent station via shuttle service</li> <li>• Provide temporary PnR near affected station (could support with shuttle service subject to location/proximity)</li> <li>• Provide temporary PnR near adjacent station if no spare capacity is available and no opportunity to retain parking at closed station.</li> </ul>
Parking	<ul style="list-style-type: none"> <li>• Relax parking restriction/fees of surrounding on-street car parking either at closed station or at alternate adjacent station.</li> </ul>
Travel behaviour change	<ul style="list-style-type: none"> <li>• Flexible / remote working (informed by ABS data to understand propensity of catchment to change travel patterns).</li> </ul>
Information and communication services	<ul style="list-style-type: none"> <li>• Communication material, including diversion /temporary station wayfinding etc.</li> <li>• Advanced and real-time notifications</li> <li>• Engagement with schools – consider patronage outside of school hours</li> <li>• Survey at stations (iPads) throughout closure (responsive to needs, and feedback)</li> <li>• Provide communication/advice on the journey time of the alternative transport option(s) (e.g., via journey planner, etc.).</li> </ul>
Alternative public transport (including bus, ferry, shuttle and taxi services)	<ul style="list-style-type: none"> <li>• Use existing urban bus services to connect to/from nearby stations to closed stations</li> <li>• Special, temporary, Olympic-style on-road bus lanes (priority) for the duration of the works (improve travel times)</li> <li>• Shuttle bus service to adjacent station/stations</li> <li>• Express shuttle services feeding key destinations informed by OD analysis</li> <li>• Dedicated school shuttles</li> <li>• Taxi service linking to adjacent station/s.</li> </ul>
Other	<ul style="list-style-type: none"> <li>• Car-pooling arrangements (business arrangements, or wider liaison with key businesses in station catchment, as part of a workplace travel plan)</li> <li>• Monitoring /evaluation of solutions during station closure (e.g. 1 and 3-month review).</li> </ul>

### 3.1.2 Refinement of the long list

The second workshop undertaken with Queensland Rail and various stakeholders, including Translink, gained insights into each of the stations and potential strategies by:

1. Reviewing each station to understand context, typology and any constraints/opportunities
2. Understanding the customers that are going to be impacted
3. Generating a list of potential tactics and interventions
4. Identifying barriers and challenges to implementation.

The discoveries from the workshops were invaluable in understanding the nuances of each station and additional options that could be applied for different customers. Some key insights include, but are not limited to:

- Standard solutions applied to rail closures include rail replacement buses and taxi vouchers
- Existing school services can be more readily modified/extended than previously thought (a 6-month lead-in time is required)
- Changing existing urban bus services is more challenging than school services (lead time / impact on other services / scheduling of resources)
- Customers expect an accessible, ticketed, real-time alternative
- During construction of the stations, existing PnR, Kiss 'n' Ride and any infrastructure that provides connectivity from one side of the station to the other ideally should be maintained/accessible
- Communications to customers should seek to identify the expected increase in travel time (if/where possible)
- School student ticketing data may not be accurate/ suppressed, as not all students touch on/off – therefore the understanding of station customers may not adequately capture this need
- Shuttle services ideally should seek to match the frequency of the train service prior to closure and operate during the similar time periods (e.g., between 5am and midnight).

All insights gathered helped shape the potential long list prior to refinement.

### 3.1.3 Understanding past alternative transport strategies

To better understand what has and hasn't worked with the application of alternative transport strategies, Queensland Rail and Translink were invited to provide anecdotal evidence for past station closure strategies. It should be noted that past alternative transport strategies have typically been for weekend closures only and this is the first time in Queensland where multiple stations throughout the SEQ network are being proposed to be closed for extended periods, including weekdays. This in turn could result in the risk of limited fleet and driver availability to service the ATS requirements.

An extensive search, both nationally and internationally, was undertaken to find similar situations, however no evidence was able to be found to help provide insight into similar ATS strategies. In lieu of specific examples, past ATS examples were used as case studies for this strategy and include:

- Dakabin Station upgrade (closure of PnR and some platform closures)
- Auchenflower Station upgrade (platform closures)
- StationLink 109 bus service (ATS solution).

#### 3.1.3.1 Dakabin Station Upgrade

Dakabin Station was upgraded as part of the Station Accessibility Upgrade Program (SAUP). Part of the SAUP included the upgrading of PnR facilities concurrently with the station works, which resulted in the temporary closure of the existing PnR at the station. This meant that customers who utilised the Park 'n'

Ride at Dakabin Station to access train services, would need to find an alternative station during the closure period. All other customers (e.g., walking, cycling and kiss 'n' ride) were still able to use the station.

The Dakabin customer profile is predominately adult, with significantly lower proportion of older persons, and student customers which has defined AM and PM peak periods, and little off-peak activity. The dominant access mode to the rail with reference to previous studies, is PnR, followed by walk up and kiss 'n' ride.

The suite of alternative transport solutions for this closure included:

- Customer communications/notices of works and project updates (see <https://www.queenslandrail.com.au/inthecommunity/projects/dakabin-station-upgrade>)
- Free shuttle bus service to nearby station (with similar/equal frequency and span of service hours)
- Encouraging customers to travel to alternative stations to make their journey.

Some of the key observations of the project included:

- A shuttle bus service was provided, however was poorly taken up by customers during the station closure (approx. 13 months)
- Key messaging during the closure of the PnR was to encourage “travelling from other stations with greater parking capacity, where possible.”
- It is unclear as to where the customers went, possibly to Petrie or Narangba or other stations on the Moreton Bay Rail Line, suggesting a willingness to travel further for a train service and available parking
- During the closure no complaints were received.

Despite the closure of the PnR occurring at this station, passengers were able to find alternative means of getting to their destinations with little to no inconvenience.

It is also important to note that the provided bus service was not utilised by passengers with buses running empty a majority of the time.



**Temporary station closure**  
Saturday 5 and Sunday 6 December 2020

No rail services will stop at Dakabin on Saturday 5 and Sunday 6 December 2020, while critical platform works are undertaken.

A free shuttle bus will transport customers to and from Petrie station at the following approximate times:

**Departing Dakabin (to Petrie):**

- 21 and 51 minutes past the hour, until last service.

**Departing Petrie (to Dakabin):**

- 4.31am, 5.38am, 6.38am and then 08 and 38 minutes past the hour, until last service.

Please allow an additional 30 minutes for travel. Alternatively, you may wish to travel from a different station.

All other Sunshine Coast/Caboorture line services will operate as scheduled.

The footbridge will remain open for cross-corridor pedestrian access.

Thank you for your patience and cooperation as we deliver the station accessibility upgrade.

For more information, please contact the project team on free call 1800 722 203 or email [stationsupgrade@qr.com.au](mailto:stationsupgrade@qr.com.au)

QueenslandRail

### 3.1.3.2 Auchenflower Station Upgrade

Auchenflower Station was also upgraded as part of the SAUP. However, Auchenflower Station was not a full closure with a 10-day partial closure.

The Auchenflower Station customer profile is predominately adult, with a high proportion of older persons, and students due to the nearby hospitals/schools, and medium-high density residential and mixed-use facilities. Given its location and land use it is understood to have a high proportion of walk-up access.

The suite of alternative transport solutions for this closure included:



- Customer communications/notices of works and project updates available on Queensland Rail website <sup>1</sup>, and Translink
- Encouraging customers to travel to alternative stations to make their inbound journey because Auchenflower Station was closed
- Provision of taxi vouchers to support/assist customer travel.

Some of the key observations of the project included:

- Some partial closures occurred where only one platform was closed, while the others remained open
- The alternative transport strategies involved customers going to another nearby station, or switching trains at an alternative station to come “backwards” to Auchenflower Station
- Taxi vouchers were available from Queensland Rail staff at the station for those that required assistance, however was not utilised as expected with under 5 vouchers issued within the 10-day partial closure period
- Throughout the construction period, no customer complaints were received suggesting the messaging and alternative strategies were adequate for customers to plan their journeys
- Generally, patronage was impacted during the works program.

### Temporary platform 2/3 closure – Auchenflower

Saturday 6 to Sunday 14 November 2021

Platform 2/3 will be closed for accessibility upgrade works between Saturday 6 and Sunday 14 November.

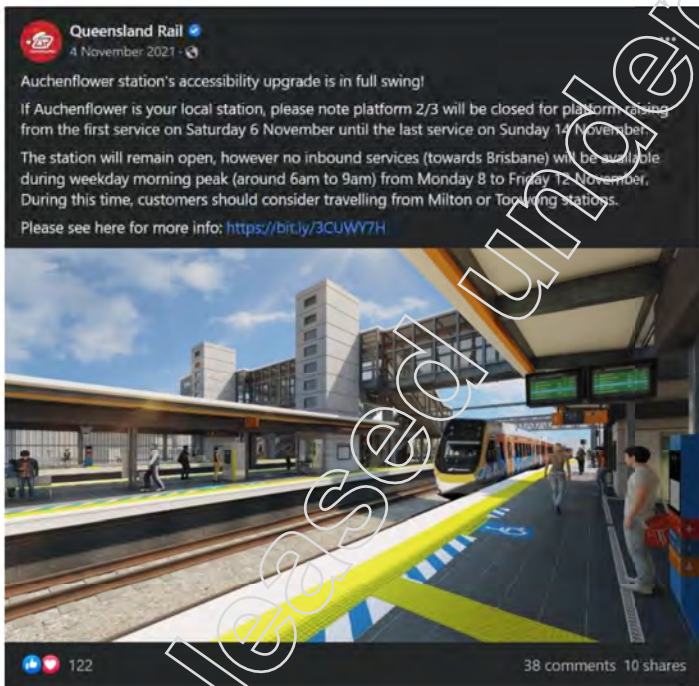
**No inbound services** (towards Brisbane) will be available during **weekday morning peak** (approximately 6am to 9am) from Monday 8 to Friday 12 November.

During this time, customers should consider travelling from Milton or Toowong stations.

At all other times, services will operate as usual, with some platform changes.

Thank you for your patience and cooperation as we deliver the station accessibility upgrade.

For more information, please contact the project team on free call 1800 722 203 or email [stationsupgrade@qr.com.au](mailto:stationsupgrade@qr.com.au)



<sup>1</sup> <https://www.queenslandrail.com.au/inthecommunity/projects/auchenflower-station-upgrade#:~:text=%E2%80%8BFull%20road%20closure%2C%20Auchenflower,extended%20to%2023%20December%202022>

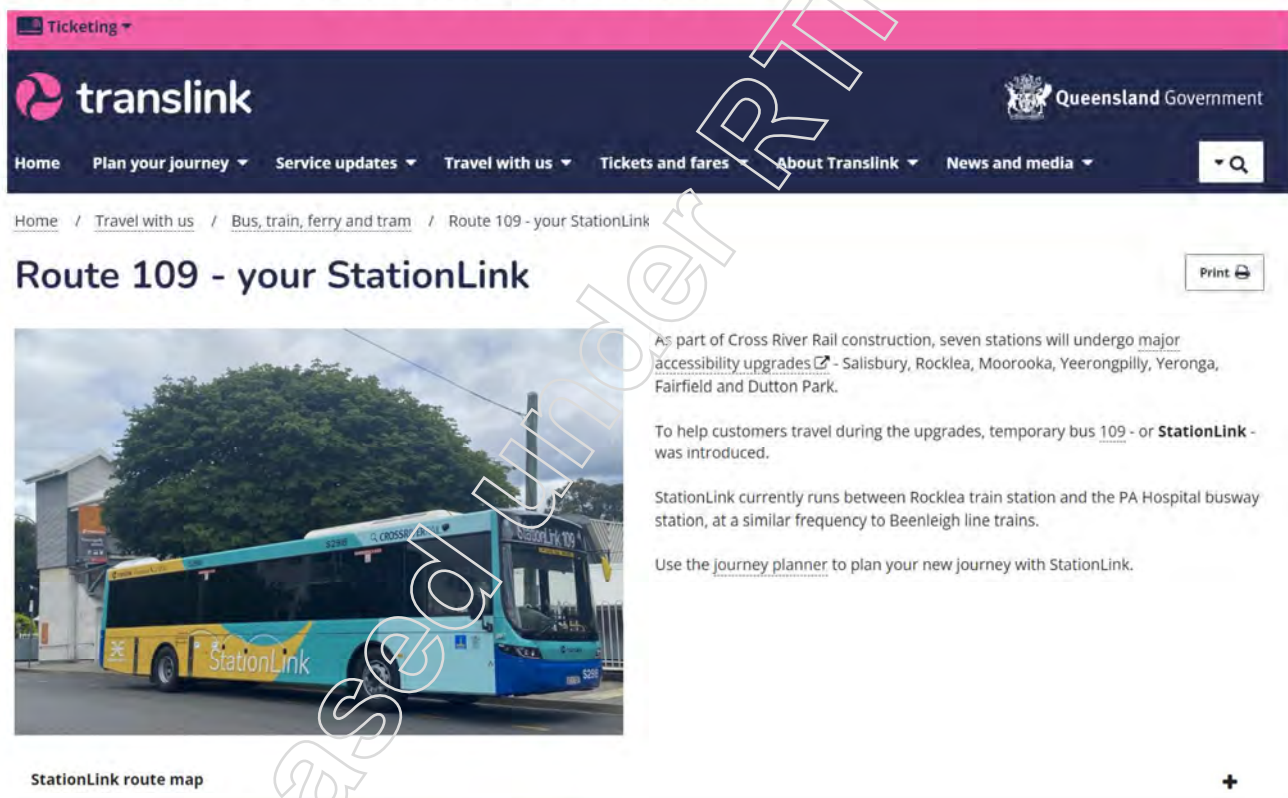
### 3.1.3.3 StationLink Route 109 Bus Service

The StationLink 109 bus service was provided for the Dutton Park to Salisbury Station upgrades as part of Cross River Rail (CRR) delivery. Due to the duration of the station closures (initially 6-months), Translink identified the need for a high-quality alternative transport product to be provided which included:

- On-board ticketing
- Real time timetable information
- Low-floor accessibility
- Dedicated livery and distinctive look and feel.

Due to the station closures being within a 'corridor' (or Line), providing a corridor approach to the alternative transport strategy saw efficiencies through the use of a single service with access to multiple stations and connecting to a major interchange at Park Road / Boggo Road. When additional stations were closed along the corridor it was easy to extend the service along the corridor.

When planning for station closures, detailed analysis of the station, and in particular nearby existing bus routes, was essential to ensure the correct messaging was provided to the customers. As an example, when Fairfield Station was closed, a high-quality bus corridor (Ipswich Road) was located relatively close to the station on the eastern side. Instead of advertising the sole use of StationLink Route 109, the messaging also included using other nearby high-frequency services (e.g., Route 100).



The screenshot shows the Translink website interface. At the top, there is a navigation bar with the Translink logo and the Queensland Government logo. Below the navigation bar, the breadcrumb trail reads: Home / Travel with us / Bus, train, ferry and tram / Route 109 - your StationLink. The main heading is "Route 109 - your StationLink". To the right of the heading is a "Print" button. Below the heading is a photograph of a blue and yellow StationLink bus. To the right of the photograph is text explaining the service: "As part of Cross River Rail construction, seven stations will undergo major accessibility upgrades - Salisbury, Rocklea, Moorooka, Yeerongpilly, Yeronga, Fairfield and Dutton Park. To help customers travel during the upgrades, temporary bus 109 - or StationLink - was introduced. StationLink currently runs between Rocklea train station and the PA Hospital busway station, at a similar frequency to Beenleigh line trains. Use the journey planner to plan your new journey with StationLink." Below the photograph is a "StationLink route map" link with a plus sign icon.

## 3.2 Learnings from case studies

- Communication plan is essential for all stations – with messaging before, during and at completion
- Demonstrated that due to differing construction and scale of closures, different options to address customer access and alternative travel options were required
- While provision of a bus shuttle service may not realise a high uptake by customers due to the increased travel time (and may be best targeted to a particular customer type/need, or/and time-period) there are likely to be expectations that alternative transport options match the existing train level of service in terms of frequency and span of hours

- Alternate station access is likely to be seen as an acceptable solution for many existing customers, given familiarity with network, timetable and proximity of nearby stations. However, this will be informed by detailed assessment of the alternate stations and their capacity to provide either PnR provisions, station accessibility, or adequate infrastructure for ATS
- Awareness and messaging of adjacent/nearby existing PT services in conjunction with any proposed shuttle bus service supports providing customers wider choice of alternate options
- A 'StationLink solution' works well for the Dutton Park to Salisbury program due to the corridor nature of the station closures and the ability to run a parallel PT service to the rail corridor and connect to a major public transport hub at Park Road / Boggo Road. If the road network adjacent to the closed stations did not run parallel to the rail corridor or the stations closing are not adjacent each other, the efficiencies identified with StationLink would not be realised and fleet and drivers will be required for each station service.

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### 3.3 Development of a short list

Taking into consideration the learnings from past station closures, and for efficiencies with assessing options for each individual station and ‘line’, the long list was reduced to a short list of potential feasible alternative options. This was carried out through a rapid appraisal/ SWOT analysis. Table 3 below summarises the solutions which were considered to have a medium to high benefit to the customer during the disruption. The detailed SWOT analysis is provided in Section 5 of the Supporting Technical Information and includes the assessment outcomes for all ideas.

**Table 3: Short list SWOT outcomes**

Area of influence	Ideas
Active Transport	Improve walking and cycling connections and wayfinding
	Provide shared e-mobility at closed or/and adjacent stations to support connections and first mile/last mile travel (station closures could support TMR e-mobility parking trial)
Park ‘n’ Ride	Divert passengers to other stations (temp or permanent PnR)
	Book PnR parking space at alternative PnR locations
	Retain PnR at closed station with connection to adjacent station via shuttle service
	Provide temporary PnR near affected station (could support with shuttle service subject to location/proximity)
	Provide temporary PnR near adjacent station if no spare capacity is available and no opportunity to retain parking at closed station
Information and communication services	Communication material, including diversion /temporary station wayfinding etc.
	Advanced and real-time notifications
	Engagement with schools – consider patronage outside of school hours
	Survey at stations (iPads) throughout closure (responsive to needs, and feedback)
	Provide communication/advice on the journey time of the alternative transport option(s) (e.g., via journey planner, etc.)
Alternative public transport (including bus, ferry, shuttle and taxi services)	Use existing urban bus services to connect to/from nearby stations to closed stations
	Special, temporary, Olympic-style on-road bus lanes (priority) for the duration of the works (improve travel times)
	Shuttle bus service to adjacent station/stations
	Express shuttle services feeding key destinations informed by OD analysis
	Dedicated school shuttles
	Taxi service linking to adjacent station/s
Other	Monitoring / evaluation of solutions during station closure (e.g. 1 and 3-month review)

## 4. Stage 3: Assessment and recommendations

The following section details an initial bespoke suite of recommendations for each impacted station for each type of customer who uses the station. The assessment has considered a suite of options with reference to the station and customer typologies.

Not Relevant

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Released under RTI - DTMR

## 4.5 Lindum Station

Lindum Station is a **commuter station** on the Cleveland line, with moderate patronage.

Given the timing for closure at this station (Feb 2024 – Nov 2024), there is an opportunity to refine the potential suite of solutions through consultation with key customers, particularly school students and older persons. For all customers, early survey/communication may help confirm the potential uptake of a shuttle service, versus the existing urban bus routes, or PnR.

Table 8 outlines the short-listed recommendations for Lindum Station.

**Table 8: Initial recommendations for Lindum Station**

Area of influence	Origin recommendations (customers departing to other stations)	Destination recommendations (customers arriving at station)	Customer focus	Additional considerations	Ranking/priority
Active transport	<ul style="list-style-type: none"> <li>No option identified</li> </ul>				
Park 'n' Ride	<ul style="list-style-type: none"> <li>Either expansion (temporary) of PnR at adjacent stations is required, or the existing PnR facility needs to be maintained and passengers use the shuttle/taxi service.</li> </ul>		<ul style="list-style-type: none"> <li>All.</li> </ul>	<ul style="list-style-type: none"> <li>Nearby stations have no capacity or PnR facilities. Retaining PnR at Lindum Station would be preferred</li> <li>Support KnR users.</li> </ul>	H
Information and communication services	<ul style="list-style-type: none"> <li>Communicate (whole journey and each part) use of alternative station and longer journey time</li> <li>Wayfinding and signage.</li> </ul>		<ul style="list-style-type: none"> <li>All</li> </ul>	<ul style="list-style-type: none"> <li>Liaise with school principals on changes</li> <li>Direct liaison with disability user groups</li> <li>General notification to Translink/Queensl and Rail customers.</li> </ul>	H
Alternative public transport (including bus, ferry, shuttle and taxi services)	<ul style="list-style-type: none"> <li>For those wishing to travel east, potential to utilise routes 223 or 224 (stops at Wynnum North Station) with comparable journey time</li> <li>Consider route of existing school service from Lindum Station to Iona College</li> <li>For peak periods provide high frequency shuttle service that connects with train services to adjacent stations</li> <li>Taxi service for outside of peak service linking to/from adjacent stations.</li> </ul>		<ul style="list-style-type: none"> <li>All.</li> </ul>	<ul style="list-style-type: none"> <li>Targeted at AM/PM peak adult/ commuters</li> <li>Opportunity for shuttle services to support school customers</li> <li>Opportunity to increase service frequency/hours of operation of routes 223 and 224</li> <li>Review infrastructure requirements to determine if adequate for shuttle services</li> <li>Liaise with local taxi company to</li> </ul>	H

Area of influence	Origin recommendations (customers departing to other stations)	Destination recommendations (customers arriving at station)	Customer focus	Additional considerations	Ranking/priority
				provide booking infrastructure and guarantees of service for passengers.	
Other	<ul style="list-style-type: none"> <li>Undertake evaluation of solutions during station closure.</li> </ul>		<ul style="list-style-type: none"> <li>All</li> </ul>	<ul style="list-style-type: none"> <li>Establish review periods (e.g. 1 and 3 month review) to assess performance of solutions for customers.</li> </ul>	H

### Other considerations

- May need to increase frequency and hours of operation for routes 223 or 224 to cater for increased demand if used instead of shuttle service
- Stakeholder discussions has identified that students at Iona College utilise the overbridge at Lindum Station to access the school. Students require an alternate route if the overbridge is closed for the SAUP – option to consider utilising the PnR area on the north as a drop off/kiss n ride for students (access may be constrained due to proximity to level crossing intersection and timing of completion of upgrade works to northern PnR facility)
- Although students make up 31% of recorded ticket data at Lindum Station, this proportion could be much higher (especially in the AM and PM). Students west of Lindum currently access the school via rail as it provides the most efficient transport option for Iona College’s dispersed catchment. A new school route may be required from another station (e.g., Murarrie) if the additional walk from Wynnum North is not considered viable
- Consider timing of Brisbane City Council’s intersection realignment project, involving the relocation of the intersection south of the current level crossing at Sibley Road and Kianawah Road.



Not Relevant

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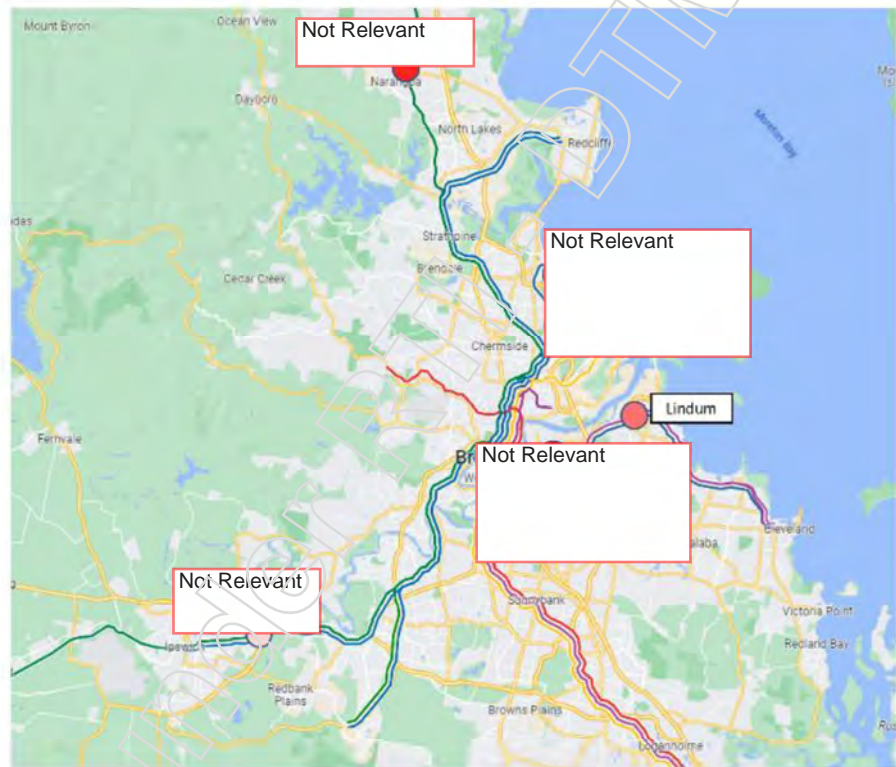
## 5. Line assessment and recommendations

A review of opportunities to apply a suite of uniform options to stations on the same rail line was undertaken. The stations and their associated line which were reviewed include:

- Not Relevant and Lindum stations on the Cleveland line
- Not Relevant

Station	Daily total B&A
Not Relevant	
Lindum	936
Not Relevant	

Line	Stations	Daily total B&A
Cleveland	Not Relevant, Lindum	4,456
Not Relevant		



Overall, the Cleveland line has the highest number of passengers impacted in total, followed by the Caboolture line, which only impacts Burpengary Station. It was also identified that passengers who travel between Buranda Station and Morningside Station, will likely experience additional disruption when both stations are closed concurrently.

When reviewing each of the lines and stations it was determined that all stations require a bespoke suite of solutions. Given the nature of each station no uniform application of solutions has been identified except for:

- Communicating (whole journey and for each part) the use of alternative stations and likely longer journey times for customers
- Consulting with local schools given high usage by students for travel at many of the stations
- Providing additional supporting wayfinding and signage for all stations in relation to the alternate transport arrangements (including for active mode opportunities given proximity to existing network infrastructure)
- Provide a shuttle service for customers to alternate adjacent/nearby stations
- Undertake evaluation of solutions during station closure
- Offer alternative transport options that offer a level of service that is the similar or better.

## 6. Summary and next steps

### 6.1 Summary

This assessment was undertaken in 3 stages and involved analysis of spatial and passenger data and stakeholder workshops. A description of each stage is provided below:

#### Stage 1: Understanding our customer

The objective of this stage was to gather information around the current network configuration to understand who and how many customers will be displaced by the closures and investigate mechanisms to mitigate any impacts.

A key outcome of this stage was understanding the customers' needs and expectations which was tested with Queensland Rail stakeholders (Workshop 1 in Stage 1) and confirmed for all stations that key customers that potential options will need to prioritise include:

- People with a disability
- Older persons
- School students.

#### Stage 2: Options development

This stage developed a range of options for the station closures that reflect the user and environment. A long list was created and tested with Queensland Rail and other stakeholders through workshop activities. The following process was undertaken to arrive at a short list of options to be applied to each station. The resulting short list is listed in Table 11 below.



**Table 11: Short list options for assessing against stations**

Area of influence	Ideas
Active Transport	Improve walking and cycling connections and wayfinding
	Provide shared e-mobility at closed or/and adjacent stations to support connections and first mile/last mile travel (station closures could support TMR e-mobility parking trial)
Park 'n' Ride	Divert passengers to other stations (temp or permanent PnR)
	Book PnR parking space at alternative PnR locations
	Retain PnR at closed station with connection to adjacent station via shuttle service
	Provide temporary PnR near affected station (could support with shuttle service subject to location/proximity)
	Provide temporary PnR near adjacent station if no spare capacity is available and no opportunity to retain parking at closed station
Information and communication services	Communication material, including diversion /temporary station wayfinding etc.
	Advanced and real-time notifications
	Engagement with schools - consider patronage outside of school hours
	Survey at stations (iPads) throughout closure (responsive to needs, and feedback)

Area of influence	Ideas
	Provide communication/advice on the journey time of the alternative transport option(s) (e.g., via journey planner, etc.)
Alternative public transport (including bus, ferry, shuttle and taxi services)	Use existing urban bus services to connect to/from nearby stations to closed stations
	Special, temporary, Olympic-style on-road bus lanes (priority) for the duration of the works (improve travel times)
	Shuttle bus service to adjacent station/stations
	Express shuttle services feeding key destinations informed by OD analysis
	Dedicated school shuttles
	Taxi service linking to adjacent station/s
Other	Monitoring / evaluation of solutions during station closure (e.g., 1 and 3-month review)

**Stage 3: Assessment and recommendations**

The objective of this stage is to document the findings of the discussions and analysis and provide Queensland Rail with a summarised list of bespoke recommendations for alternative transport at each station. Details on the bespoke solution development for each station can be found in Section 4. All stations require information and communication services and evaluation of solutions during station closure. A high level summary of the strategy at each station in addition to these is shown below:

- Not Relevant
- 
- 
-

- Lindum Station
  - Shuttle service to nearby stations during peak periods
  - Taxi service during non-peak periods
  - Encourage use of route 223/224 for access to Wynnum North Station
  - Expansion (temporary) of PnR at adjacent stations or the existing PnR facility is to be maintained and passengers use the shuttle/taxi service.

• Not Relevant

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•

## 6.2 Next steps

This ATS provides Queensland Rail with a bespoke suite of solutions for each of the SAUP stations that can be taken forward for detailed planning and assessment with Translink. The following will need to be undertaken to finalise the strategy and solutions for each station:

- For stations where transfer data indicates a bus ↔ train transfer is occurring, additional detailed analysis will need to be undertaken to understand which routes are being utilised and what strategy needs to be applied for these passengers
- For stations where adjacent PnR is at or beyond capacity and the PnR at the station cannot be maintained during the station closure, alternative temporary parking will need to be investigated either near the closed station or at adjacent stations
- Consultation with local schools will need to be undertaken to understand what their expectations are during the closure
- Discussions with local taxi companies to understand the propensity to provide off-peak taxi services and supporting infrastructure if station staff are unavailable
- Cost estimate (infrastructure and operational) for proposed solutions
- Determine quantum of bus services required to service the anticipated number of displaced customers
- Develop communication strategy for each station, and for closures occurring across line/network (where program sees concurrent closures planned)
- Identify any risks that may exist for the solutions and the station.

In addition to the above, and given the timing of station closures for all except Buranda station, there is an opportunity undertake early consultation with key customers, particularly affected schools (students, principals, staff, parents) and older persons, as well as disability user groups. For all customers, early survey/communication may help confirm the potential uptake of identified solutions, including shuttle services to alternative stations, versus mode shift to existing urban bus routes, or use of PnR infrastructure in the network.

Released under RTI - DTMR

## Perci X Barnes

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**From:** Andy J Meyer  
**Sent:** Friday, 25 August 2023 4:35 PM  
**To:** Suzanne A Rose; Graham A Davis; Jasmine G Green; Jane E Brander; Brad C Hirn  
**Cc:** Gary A Wood; Alec I Tattersall; Roman J Gafa  
**Subject:** QR SAUP | Initial ATS Service Proposal and Costings

Hi All

Both Roman and Gary's teams have been working with Queensland Rail on the planning for Alternate Transport Services (ATS) for the 5 QR Station Accessibility Upgrade Program (SAUP) station closures (Not Relevant

Not Relevant

Lindum and (Not Relevant

from January 2024 to October 2024. (Not Relevant

Not Relevant

The alternate transport service plans have been developed based on the principles of providing an alternate service which:

- matches the span of hours and frequency of the closed train station seven days a week; and
- connects to trains at each of the adjacent stations (Not Relevant

Not Relevant

This level of service (matching normal rail frequencies) is similar to that which has been provided by Stationlink for the CRR station closures, and in our standard SCAS planning, so was thought to be a good starting point.

The indicative total cost for the five stations to be closed for 10 months is around \$8.5M (see table below) and Queensland Rail informed us this morning that they have budgeted only around \$0.7M for each station – totalling around \$3.5M.

Following the completion of our initial planning and cost estimate exercise, we shared the information below with Queensland Rail yesterday. They have indicated that they will be escalating this issue on their side, and could make the suggestion that further work could reduce this cost. However, we did point out that this level of service is similar to what we normally provide, and these cost estimates compare very well with normal SCAS costs.

So, this email is just a heads up, in case something gets escalated across, otherwise the teams will continue to work with Queensland Rail as they undertake customer surveys to understand the travel behaviours at each station and inform the communication activities.

Any questions please get in touch with Gary or Roman.

# Initial Cost Estimate

Station	Service Approach	E
Not Relevant		
<b>Lindum</b>	Wynnum North, Lindum, Hemmant	
Not Relevant		
<b>TOTAL</b>		

Andy

**Andy Meyer (He/Him/His)**  
Executive Director (Service Planning and Infrastructure)  
Passenger Transport Integration Branch | Translink Division  
Department of Transport and Main Roads

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[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

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**Perci X Barnes**

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**From:** Conway, Nev <nev.conway@qr.com.au>  
**Sent:** Tuesday, 5 September 2023 1:19 PM  
**To:** Alec I Tattersall; Gary A Wood; Carr, Mitch; James, Lyndon  
**Cc:** Tran, Laura; Pilgrim, Gordana; Gilmore, Amber; Rose, Kate; Tambakis, Sophia; Marshman, Nerida  
**Subject:** Meeting with Iona College - 6 September 2023  
**Attachments:** 001\_SAUP\_Lindum\_Iona\_update\_060923.pptx

Good afternoon all.

Please see attached the final slide deck for our meeting with Iona College tomorrow.

The meeting, you may recall, is to discuss the alternative transport plan.

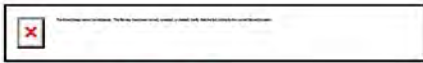
I will lead discussions and introduce people to speak to their specialty.

We plan, by the way, to start the community consultation on Thursday.

If anyone has any issues with this slide deck, please come back to me ASAP.

Otherwise, **Laura**, please print 10 bound copies of this deck in the morning – double-sided, colour, please.

Kind regards,



**NEV CONWAY**  
**EXECUTIVE OFFICER**

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# Station Accessibility Upgrade Program: Lindum station

Update for Iona College  
6 September 2023



From this ...



The current Lindum station.

# A new station for Lindum

Queensland Rail is building a new station to meet modern standards as well as community needs and expectations.



The new Lindum station (view from Sibley Road entrance)

# Accessibility for all customers

The new station will make it easier and safer for all customers to access the public transport system.



The new Lindum station (view from platform)

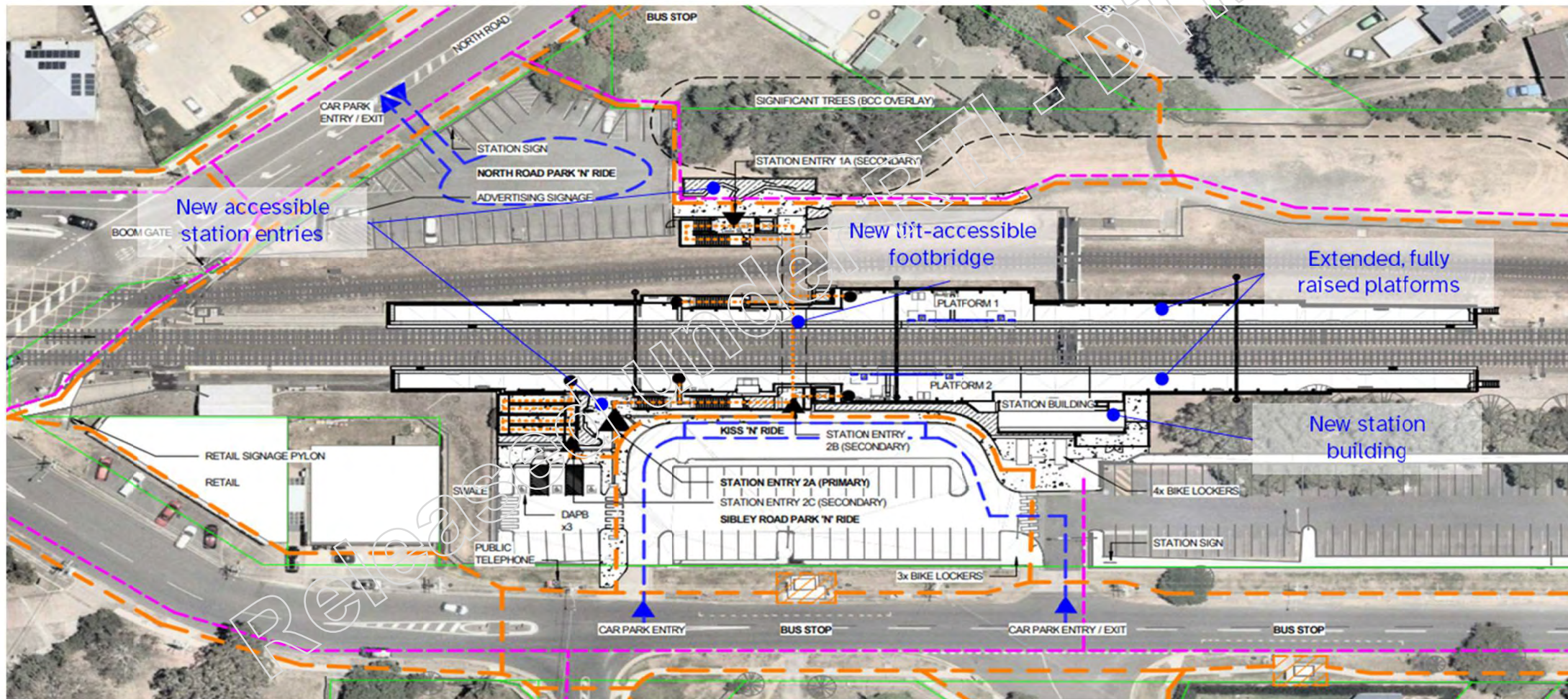
# Active transport integration

The new station will include a lift accessible footbridge, raised platforms, and active transport facilities including a bike enclosure.

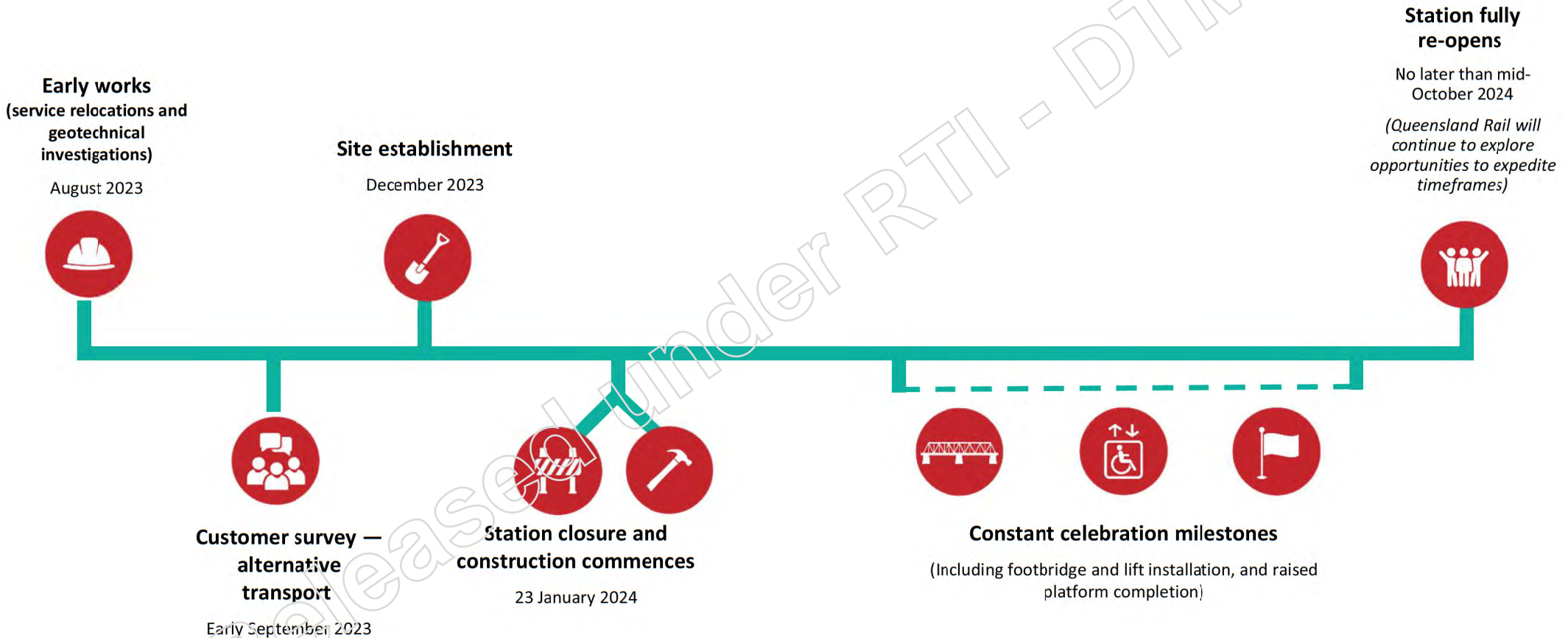


The new Lindum station (aerial view)

# The station's new benefits



# Lindum station accessibility timeline





# Station closure benefits



## **Safety & Environment**

Improved customer and community safety by separating them from an active worksite



## **Customer and station users**

One closure means fewer changes for customers and benefits delivered sooner



## **Site access**

Increased space on and around platform for workers, plant and materials + safer delivery of main structural elements



## **Project delivery and handover**

Improved methodology, contractor productivity and delivery efficiencies + reduced operational and traincrew impacts

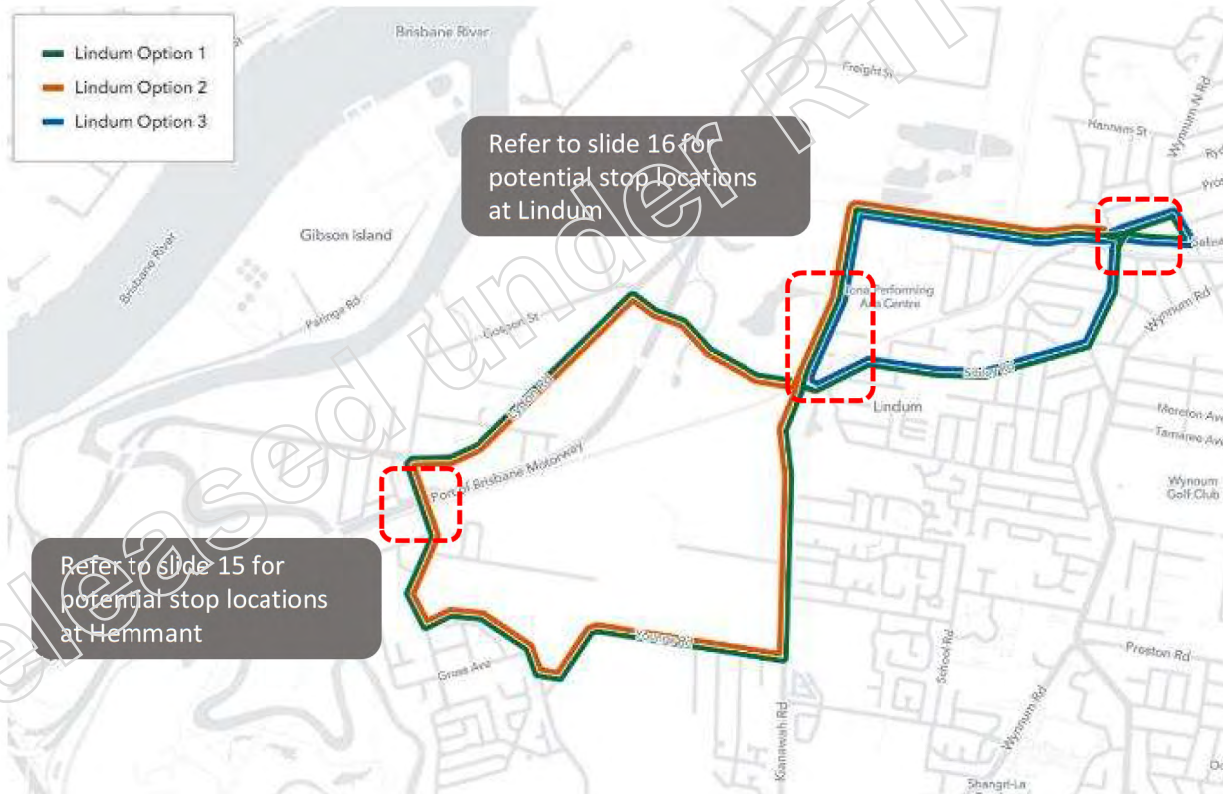
# Alternative transport plan

- Queensland Rail worked with Translink and a consultant to develop station-specific alternative transport options by reviewing *go card*, park 'n' ride and passenger transfer data.
- Options identified include:
  - Shuttle buses
  - Taxis
  - Maximise use of existing alternate transport services (buses).
- Queensland Rail will consult the community -- via both a general, community-wide survey, and a tailored school survey -- to ensure their needs are understood.
- Queensland Rail will engage key affected stakeholders (schools, care facilities, hospitals, significant community hubs and station-specific trip generators) on the proposed closure strategy and align suitable timings where possible.



# Alternative transport plan

Queensland Rail plans to have a replacement bus service operating between Wynnum North and Hemmant stations. The proposed alternative transport route is outlined below.



# Lindum



- Exact stops required will depend on final route option selected
- On street stops on North Road will require changes to on-street parking
- Only the Sibley Road stop is an existing formal bus stop – this option will have minimal disruption

# Wynnum North



- Option 1 - least preferred option at this stage, but it does use existing bus stop infrastructure.
- Option 2 - will require use of Stanley Terrace and formal bus stop infrastructure and requires re-allocation of a taxi zone.
- For all options, staff will be allocated to assist with movement between the trains and buses. Way-finding signage will also be utilized.
- Option 3 - will require buses to operate on more minor streets (and be more circuitous) than the other options. Option 3 will require formal bus stop infrastructure.
- Option 3 also requires reallocation of a kiss 'n' ride zone.

# Hemmant



- Stops on southbound side preferred to avoid road crossing
- None of the stop options are existing formal bus stops
- Option 1 may require changes to on-street parking restrictions
- Option 2 may require temporary relocation of post boxes

# Lindum station data



Mon-Sun

Total daily tap-ons/offers range from  
400-550 (weekdays)  
90-120 (Saturdays)  
60-80 (Sundays)



Mon-Fri (7am - 9am)

Per day 70 - 110  
(one day - 180 tap-offs)



Mon-Fri (3pm - 5pm)

Per day 90-120

Note: School rail tickets are issued per semester. There have been 93 passes issued to Iona students for semester 2, 2023.

Thank you



Released under RTI - BMR





## Perci X Barnes

---

**From:** Gary A Wood  
**Sent:** Wednesday, 6 September 2023 9:09 PM  
**To:** Conway, Nev; Alec I Tattersall  
**Cc:** Carr, Mitch; Pilgrim, Gordana; Gilmore, Amber; Tran, Laura  
**Subject:** RE: Lindum Station Accessibility Upgrade  
**Attachments:** 230801 QLD Rail Lindum Station Accessibility Upgrade.xlsx; 230801 Lindum Station Accessibility Upgrade.pdf; Communication to Families - Survey.pdf

Thank you for sending this through to us Nev. We will work through the spreadsheet to understand if we can address items raised through the planning of the Alternative Transport and prepare for the meeting on Monday.

I think you have hit the nail on the head with regards to the school's concerns of a full station closure vs staged construction methodology after hearing the discussion today and reading the risk assessment. Whilst we can increase bus service levels, and provide safe passage from the bus stop to the train station / college (and vice versa), this is not considered acceptable to the school and a review of construction methodology is their preferred option.

In terms of attendees from TMR at the meeting on Monday, please invite me only. I will keep Alec and the team updated post meeting.

Just as an FYI, I have updated my leaders post the meeting today should anything escalate.

Thanks,  
Gary

**Gary Wood**  
Director (Major Project Integration) | Service Planning and Infrastructure  
Passenger Transport Integration Branch | Translink Division  
**Department of Transport and Main Roads**

---

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**From:** Conway, Nev <nev.conway@qr.com.au>  
**Sent:** Wednesday, 6 September 2023 6:01 PM  
**To:** Gary A Wood <gary.wood@translink.com.au>; Alec I Tattersall <Alec.Tattersall@translink.com.au>  
**Cc:** Carr, Mitch <mitch.carr@qr.com.au>; Pilgrim, Gordana <gordana.pilgrim@qr.com.au>; Gilmore, Amber <amber.gilmore@qr.com.au>; Tran, Laura <laura.tran@qr.com.au>  
**Subject:** FW: Lindum Station Accessibility Upgrade

Good afternoon Gary and Alec,

I hope that you are well.

As discussed at today's meeting, can you guys please review the attached in the context of today's discussion.

In short, it seems the school is unwilling to even consider a dedicated bus service for its students during the closure – they simply do not want the school to close as they view the risks to be unacceptable.

Kind regards,



**NEV CONWAY**  
**EXECUTIVE OFFICER**

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---

**From:** Stations Upgrade <[StationsUpgrade@qr.com.au](mailto:StationsUpgrade@qr.com.au)>  
**Sent:** Wednesday, September 6, 2023 5:06 PM  
**To:** Conway, Nev <[nev.conway@qr.com.au](mailto:nev.conway@qr.com.au)>  
**Subject:** FW: Lindum Station Accessibility Upgrade

---

**From:** [personal.informati@iona.qld.edu.au](mailto:personal.informati@iona.qld.edu.au)  
**Sent:** Tuesday, August 1, 2023 2:20 PM  
**To:** Stations Upgrade <[StationsUpgrade@qr.com.au](mailto:StationsUpgrade@qr.com.au)>  
**Cc:** [personal.informati@iona.qld.edu.au](mailto:personal.informati@iona.qld.edu.au)  
**Subject:** Lindum Station Accessibility Upgrade

**[EXTERNAL EMAIL:** This email originated from outside your organisation. Do not click on links or open attachments unless you recognise the sender and know the content is safe]

Dear [personal](mailto:personal)

Thank you for providing the survey, and the opportunity to provide feedback from the Iona College Community which will obviously be seriously impacted by this issue.

The College has reviewed the survey and wishes to remove question 12 from the survey.

As a courtesy, please find attached a letter the College intends to send to all families, which will include a link to the survey to be sent out as soon as the above change has been made.

The safety and wellbeing of our students is of paramount importance to Iona College.

Through this lens, we have undertaken a comprehensive evaluation of the potential risks associated with the upgrade and possible temporary closure of the Lindum Rail Platform.

The findings of this evaluation have been documented in the attached risk assessment format, with an additional summary provided in the accompanying PowerPoint.

The risk involved to the College, our community and the more than 1,000 students who currently rely on the daily use of Lindum Station is unacceptable to Iona College.

Outside of the direct and very real risk to our students, the current plans to close the station during the platform construction will have wider ramifications, including:

- Increased in bus and private traffic on College grounds, and surrounding residential streets
- Requirement for students to cross multiple roads and railway crossings to find an alternative to Lindum Station
- Navigation of inadequate footpath facilities along Sandy Camp Rd
- Significant delays in daily commute for students
- Significant impact on the ability of the community's working families to find safe school transport options for their children

We are sure that Queensland Rail shares our opinion that there would be significant anger from the wider community and in particular from our parent community were this project to proceed without these concerns being acknowledged and addressed.

To better inform our understanding of this proposed upgrade and shutdown, and the subsequent risks involved, could you please provide us with copies of the risk assessments completed by QR and the nominated construction contractor before close of business on Friday 4 August, 2023.

This will allow us to continue our discussions with our key stakeholders and work with you towards a safe and suitable solution.

Kind regards

personal inform

**Risk and Compliance Manager**

P: 07 3893 8888 (general)

F: 07 3893 8800 | E: [dousts@iona.qld.edu.au](mailto:dousts@iona.qld.edu.au) | W: [iona.qld.edu.au](http://iona.qld.edu.au)



IONA COLLEGE

# MOMENTS OF GRACE



I acknowledge the Traditional Custodians of the land on which we walk. I also pay my respects to all Elders past, present and those that are emerging.

Ngali yura bagandi wanyambili ngali ngahmbili  
Quandamooka jarala yana - we give you greetings  
when we walk together on Quandamooka Country.

Jandai language translation by Dr Sandra Delaney, Quandamooka Yoolooburrabee Aboriginal Corporation



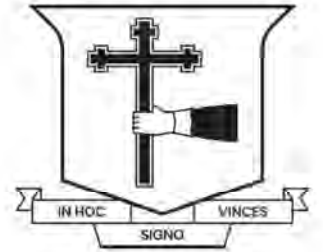
Torres Strait Island flag  
designed by the late  
Mr Bernard Namok.

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# IONA COLLEGE

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A Catholic Boys' College conducted by The Missionary Oblates of Mary Immaculate



<insert date>

Dear families of Iona,

After many years of community consultation, agitation and dialogue with many layers of government and Queensland Rail, Lindum will receive a completely new railway station in 2024.

This new station will be established approximately 40m further down the train line from the current crossing.

While this is wonderful and welcome news, it brings significant disruption to our local community, due to Queensland Rail's proposed **full closure** of Lindum Station during construction. Queensland Rail anticipate Lindum Station to be closed for the entirety of 2024.

Iona has been actively and loudly involved in trying to determine the safest options for our community during this time, and your input now will greatly assist us and Queensland Rail in that task.

We are asking for your participation in a survey so that Iona can advocate on your behalf to ensure that neither the safety of our students nor our community's access to the College are compromised during the construction period.

Iona has a long and proud history of local intervention for the benefit of all, and this is our generation's time to contribute to that tradition.

We sincerely and respectfully ask you to make it a priority to contribute to the Queensland Rail Transport Survey. Accuracy of transport usage is crucial for the best outcomes, and this includes every student continuing to use their Go Cards in the manner that is intended to document travel numbers.

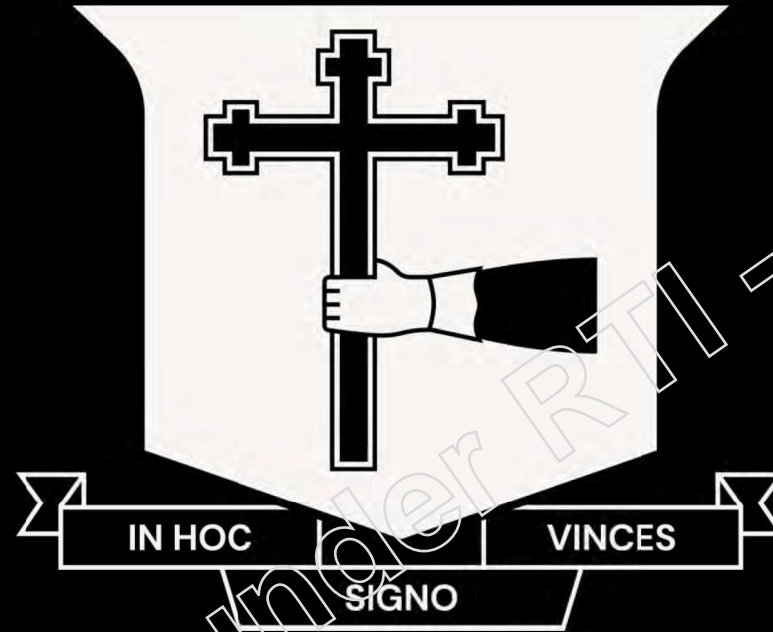
The students and our community will be grateful for your personal intervention.

personal information

Rector

personal informati

Principal

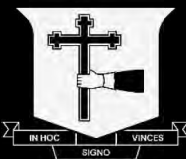


IONA COLLEGE  
Proposed Lindum Station Upgrade

## **Proposed Lindum Rail Platform Upgrade and Station Shutdown: Risk for Iona College**

- More than 1000 Iona College students rely on Queensland Rail services and Lindum Station for their daily commute to the College.
- Risk assessment completed by Iona College shows that there is an unacceptable risk of catastrophic harm to these students by the closure of Lindum Station.
- Closure of Lindum Station will increase traffic congestion during peak times on College grounds and in surrounding residential areas, further increasing risk.
- There is risk of severe business impact to Iona College, as enrolments will be affected by students no longer being able to travel to and from Iona via the rail network.

**This combination of risks creates a significant and unacceptable safety risk to students, staff and visitors to the College.**



# **Proposed Lindum Station Upgrade**

**Student Safety:** Students disembarking trains at neighboring stations dramatically increases risk to pedestrian safety, with high volumes of students walking a narrow footpath adjacent to a busy road.

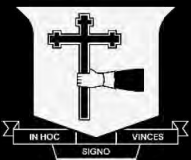
**Student Safety:** Students accessing nearest alternative railway station will be required to cross five (5) roads with no dedicated pedestrian crossing (and all affected by subsequent increase in traffic).

**Student Safety:** Students accessing nearest available railway station will be required to cross two (2) rail crossings, including one freight-specific line on Sandy Camp Road not equipped with pedestrian safety gates (as installed at Lindum and Wynnum North Stations).

**Student Safety:** Nearest alternative station platforms are inadequate to handle increased numbers of student travellers.

**Student safety:** Iona College staff would be unable to supervise students on the platform to ensure behaviour and safety expectations are being met, as is currently the case at Lindum, further increasing risk of injury and incident.

*Continues on next page...*



## Key Areas of Risk

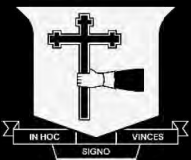
... Continues from previous page

**Student Safety:** Families choosing to drive their child/children to school will lead to increased volume of traffic during peak times.

**Impact On Local Residents:** Increased risk of incident and inconvenience due to greater traffic congestion at peak times.

**Student Safety:** Increase in the number of students who will access Translink buses as alternative transport options, with these buses already at capacity.

**These risks present an unacceptable level of risk as outlined in the supporting risk assessment.**



## Key Areas of Risk



## Evaluating Student Transport Options

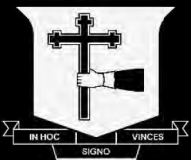
### Option 1 – Bus transportation from Wynnum North Station and Hemmant Station

- Student Safety: Boarding and alighting of large volume of students at rail stations.
- Capacity: Insufficient space to accommodate buses and students at Wynnum North Station.
- Student Safety: Lack of supervision due to absence of Iona College staff.

### Option 2 – Direct bus transport to usual train stations

- Student Safety: No designated pick-up and drop-off areas for students at these stations increases risk of collision and injury.
- Student Safety: With the increase in travel time on buses, students may attempt to walk to and from Wynnum North and Hemmant Stations as a quicker alternative, exposing students to dangerous road and rail crossings and thereby increasing risk.

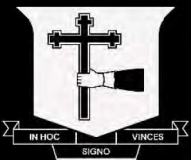
**Unattainable risk reduction as noted in supporting risk assessment for each option.**



# Risk Mitigation

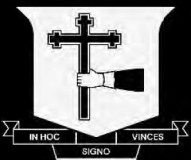
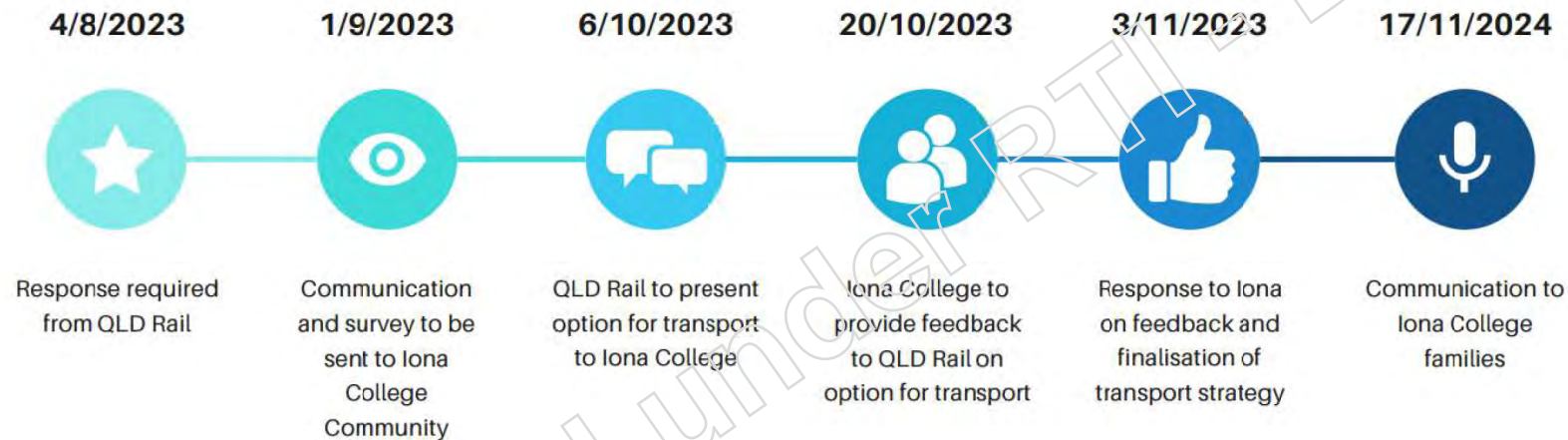
It is anticipated that the Iona Community, and wider local community, will have a passionate response to the closure of Lindum Rail Platform – particularly in light of the risks to student safety identified in the Risk Assessment Report.

Iona College will develop a communication plan to ensure the Iona Community and wider community are made fully aware of the planned disruptions and proposed solutions.



## Stakeholder Engagement

A suitable transport solution for Iona College students is required prior to the current school year ending on 23 November, 2023. A suggested timeline for transport solution is below:



# Timeline

Risk	Consequence	Injury & Illness	Wellbeing	Financial	Operational	Information Technology	Legal & compliance	Reputational	Strategic	Initial likelihood	Initial Impact	Initial risk	Elimination	Substitution	Engineering Controls	Administrative Controls	Residual likelihood	Residual Impact	Residual risk	Further Actions/Resources Required	Who	When	Completed	Accept Risk
Students safely accessing the bus at respective rail station in the morning.	Student injury due to students pushing to access the bus. Student getting hit by a vehicle when accessing the bus in a public place.	4-Long term or major physical impairment or treatment required, e.g. Coma, Poisoning (27M, 3M, 3I)								High	Severe	21				Careful selection of pick up location at rail stations.	possible	Catastrophic	22	Risk level cannot be reduced to an acceptable level, consideration of keeping Lindum Station open during upgrade required. Request Risk Assessment from QLD Rail.	QLD RAIL	30-Aug-23		
Students safely dismounting the bus at respective rail station in the afternoon.	Student getting hit by a vehicle when dismounting bus.	4-Long term or major physical impairment or treatment required, e.g. Coma, Poisoning (27M, 3M, 3I) 3-Short term or minor physical impairment or treatment required, e.g. Broken Bone, Heat exhaustion (9N, 3M) 2-Single treatment by a medical professional required, e.g. Lacerations requiring stitches, Strong allergic reactions (3N)								High	Severe	21				Careful selection of pick up location at rail stations.	possible	Catastrophic	22	Risk level cannot be reduced to an acceptable level, consideration of keeping Lindum Station open during upgrade required. Request Risk Assessment from QLD Rail.	QLD RAIL	30-Aug-23		
Students safely accessing the bus at Iona College in the afternoon.	Student injury due to students pushing to gain access to the bus	5-Injury or illness resulting in death or Permanent disability (8IN, 27M, 3I, 3S)								possible	Intermediate	13			Internal infrastructure changes to accommodate buses.	Staff supervision and careful selection of bus location at the College to ensure minimal vehicle interaction and adequate space.	High	Severe	11					
Students safely dismounting the bus at Iona College in the morning.	Student injury due to students pushing to exit the bus.	5-Injury or illness resulting in death or Permanent disability (8IN, 27M, 3I, 3S)								possible	Intermediate	13			Internal infrastructure changes to accommodate buses.	Staff supervision and careful selection of bus location at the College to ensure minimal vehicle interaction and adequate space.	High	Minor	11					
Students missing the bus at the station in the morning.	Student injury due to student taking other options such as walking to school. Student personal security/safety due to possibility of student being unaccompanied in public place. Student late for school.	5-Injury or illness resulting in death or Permanent disability (8IN, 27M, 3I, 3S)							Significant (more than 10% community concern)	High	Catastrophic	24				Clear communication to families in regards to timing of buses. Iona College representative to monitor compliance of timing of buses. Iona College representative to assist families with queries/concerns.	possible	Catastrophic	22	Risk level cannot be reduced to an acceptable level, consideration of keeping Lindum Station open during upgrade required. Request Risk Assessment from QLD Rail.	QLD RAIL	30-Aug-23		
Students missing the bus at the College in the afternoon.	Student injury due to student taking other options such as walking to school. Student personal security/safety due to possibility of student being unaccompanied in public place. Student late for school.	5-Injury or illness resulting in death or Permanent disability (8IN, 27M, 3I, 3S)							Significant (more than 10% community concern)	possible	Intermediate	22				Iona College staff members to monitor and follow same procedure as currently in place for students who miss the translink bus in the afternoons.	possible	Severe	19					
Students choosing to walk to station rather than catch the bus to make this a more efficient way of getting to and from school.	Student injury due to student being hit by vehicle due to crossing multiple roads. Death due to student being hit by vehicle due to crossing multiple roads. Student personal security/safety due to possibility of student being unaccompanied in public place.	5-Injury or illness resulting in death or Permanent disability (8IN, 27M, 3I, 3S)							Significant (more than 10% community concern)	High	Catastrophic	24				Clear communication to families in regards to timing of buses. Iona College representative to monitor compliance of timing of buses. Iona College representative to assist families with queries/concerns.	possible	Catastrophic	22	Risk level cannot be reduced to an acceptable level, consideration of keeping Lindum Station open during upgrade required. Request Risk Assessment from QLD Rail.	QLD RAIL	30-Aug-23		

Released under RTI-DT/MLK

## Perci X Barnes

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**From:** Gary A Wood  
**Sent:** Sunday, 10 September 2023 3:03 PM  
**To:** Vincent Z Chan; Alec I Tattersall  
**Subject:** RE: Lindum Station Accessibility Upgrade  
**Attachments:** Iona College AT Review 090923.pptx

Thank you Vincent, good pick up. Amendments attached for any final comments.

Thanks,  
Gary

**Gary Wood**  
Director (Major Project Integration) | Service Planning and Infrastructure  
Passenger Transport Integration Branch | Translink Division  
Department of Transport and Main Roads

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[www.translink.com.au](http://www.translink.com.au)  
[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

---

**From:** Vincent Z Chan <Vincent.Chan@translink.com.au>  
**Sent:** Sunday, 10 September 2023 10:17 AM  
**To:** Gary A Wood <gary.wood@translink.com.au>; Alec I Tattersall <Alec.Tattersall@translink.com.au>  
**Subject:** RE: Lindum Station Accessibility Upgrade

Thanks Gary,

I just noticed I missed the word "overpass" on slide 7 (dot point 2) – "...a new temporary pedestrian **overpass** at Lindum Station..."

Also for slide 13:

- "Alternate transport plan locates bus stops within Iona College..."
  - o While this is one option, there was also Option 2 which was on the other side of North Road
- "Preferred option of bus... does not require any road crossings or crossing of a driveway access at the Selina Street shops"
  - o I had thought we were putting the stop in front of the shops – students will need to either cross the Selina Street driveway or the Wynnum North Road driveway

I'm going to be in a little later on Monday – should be in around lunch (available via Teams/email earlier though).

Cheers,  
Vincent

---

**From:** Gary A Wood <[gary.wood@translink.com.au](mailto:gary.wood@translink.com.au)>  
**Sent:** Saturday, 9 September 2023 11:02 AM  
**To:** Alec I Tattersall <[Alec.Tattersall@translink.com.au](mailto:Alec.Tattersall@translink.com.au)>; Vincent Z Chan <[Vincent.Chan@translink.com.au](mailto:Vincent.Chan@translink.com.au)>  
**Subject:** RE: Lindum Station Accessibility Upgrade

Hi Gents

I have pulled together the attached with your information (thanks for that).

What are your thoughts? Have I missed anything?

Gary

**Gary Wood**

Director (Major Project Integration) | Service Planning and Infrastructure  
Passenger Transport Integration Branch | Translink Division  
**Department of Transport and Main Roads**


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[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

---

**From:** Alec I Tattersall <[Alec.Tattersall@translink.com.au](mailto:Alec.Tattersall@translink.com.au)>  
**Sent:** Thursday, 7 September 2023 4:15 PM  
**To:** Gary A Wood <[gary.wood@translink.com.au](mailto:gary.wood@translink.com.au)>; Vincent Z Chan <[Vincent.Chan@translink.com.au](mailto:Vincent.Chan@translink.com.au)>  
**Subject:** RE: Lindum Station Accessibility Upgrade

Afternoon

Yes I've had a first pass and saved the  [presentation here](#)

Now I've seen our responses written down I'm not sure this is the right format to present back to the College though as three of the risks assume the students will walk rather than catch the bus and two are associated with the station closure approach rather than the alternate transport.

Let me know what you both think; happy to tweak tomorrow

Alec.

**Alec Tattersall**

Network Coordination Lead  
Major Project Integration | Service Planning & Infrastructure  
Passenger Transport Integration Branch | Translink Division  
**Department of Transport and Main Roads**

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[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

---

**From:** Gary A Wood <[gary.wood@translink.com.au](mailto:gary.wood@translink.com.au)>  
**Sent:** Thursday, 7 September 2023 1:01 PM  
**To:** Vincent Z Chan <[Vincent.Chan@translink.com.au](mailto:Vincent.Chan@translink.com.au)>; Alec I Tattersall <[Alec.Tattersall@translink.com.au](mailto:Alec.Tattersall@translink.com.au)>  
**Subject:** FW: Lindum Station Accessibility Upgrade

Hi both

Thank you for this Vincent

I have summarised the options below that I would like to take to the school on Monday. Alec, will you add to Vincent's presentation with the risks? I will look at it tomorrow as well.

Gary

**Gary Wood**

Director (Major Project Integration) | Service Planning and Infrastructure  
Passenger Transport Integration Branch | Translink Division  
Department of Transport and Main Roads

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---

**From:** Gary A Wood

**Sent:** Thursday, 7 September 2023 1:00 PM

**To:** Conway, Nev <[nev.conway@qr.com.au](mailto:nev.conway@qr.com.au)>; Carr, Mitch <[mitch.carr@qr.com.au](mailto:mitch.carr@qr.com.au)>

**Cc:** Pilgrim, Gordana <[gordana.pilgrim@qr.com.au](mailto:gordana.pilgrim@qr.com.au)>; Gilmore, Amber <[amber.gilmore@qr.com.au](mailto:amber.gilmore@qr.com.au)>; Tran, Laura <[laura.tran@qr.com.au](mailto:laura.tran@qr.com.au)>; Alec I Tattersall <[Alec.Tattersall@translink.com.au](mailto:Alec.Tattersall@translink.com.au)>

**Subject:** RE: Lindum Station Accessibility Upgrade

Thanks Nev.

We have a few options / variants based on a bus route from the college to Wynnum North station (and vice versa) that we would like to table for the school to look at and work with us on their preferred option, including the temporary overpass.

We have to remember that we are also providing a bus for the community as well. So the Wynnum loop (Option 3 from yesterday's PowerPoint) is our preferred option for the community and it is now how we address the school demand and need, which could be:

- A. Additional general public buses at school peak times on same alignment and direction
- B. School specific buses departing from the school (North Rd or in the School Grounds) and bus travels in same anti clockwise direction
- C. School specific buses departing from the school (Lindum PnR that requires temporary overpass and bus travels in same anti clockwise direction
- D. School specific buses departing from the school and heading in the clockwise direction to Wynnum North

To deliver these options:

- Teachers will be needed to be stationed at the school bus stop in the morning to monitor drop off at the school and help marshal the students onto the buses in the afternoon.
- QR/project staff will be at Wynnum North station to marshal the children onto the buses, directing them to the easement only.

What we cannot address with this delivery is if students decide to walk and therefore the major concern of the school which is the full closure of the station.

Mitch, if you could let me know if a temporary overpass is something you could deliver. If not, I will not present the option.

Thanks,  
Gary

**Gary Wood**

Director (Major Project Integration) | Service Planning and Infrastructure  
Passenger Transport Integration Branch | Translink Division  
Department of Transport and Main Roads

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---

**From:** Conway, Nev <[nev.conway@qr.com.au](mailto:nev.conway@qr.com.au)>

**Sent:** Thursday, 7 September 2023 12:16 PM

**To:** Gary A Wood <[gary.wood@translink.com.au](mailto:gary.wood@translink.com.au)>; Carr, Mitch <[mitch.carr@qr.com.au](mailto:mitch.carr@qr.com.au)>  
**Cc:** Pilgrim, Gordana <[gordana.pilgrim@qr.com.au](mailto:gordana.pilgrim@qr.com.au)>; Gilmore, Amber <[amber.gilmore@qr.com.au](mailto:amber.gilmore@qr.com.au)>; Tran, Laura <[laura.tran@qr.com.au](mailto:laura.tran@qr.com.au)>; Alec I Tattersall <[Alec.Tattersall@translink.com.au](mailto:Alec.Tattersall@translink.com.au)>  
**Subject:** RE: Lindum Station Accessibility Upgrade

Thanks Gary,

I will leave that one to Mitch to decide.

Mitch, please let me know if that is feasible.

But folks, from my point of view, the only thing that that addresses is the car park issue on North Road. It seems to me that the school believes that the kids won't want to take the bus and will walk to Wynnum North.

I may be wrong, but the best alternative transport model to address safety/risk is, in my view:

- Dedicated bus stop in the school grounds (second best option is right outside the school grounds).
- Dedicated bus stop at Wynnum North that allows students direct access to the easement to the station platform that we walked yesterday.
- Teachers will be needed to be stationed at the school bus stop in the morning to monitor drop off at the school and help marshal the students onto the buses in the afternoon.
- QR/project staff will be at Wynnum North station to marshal the children onto the buses, directing them to the easement only.
- Provide additional school buses from existing pick-up, drop-off points, and work with the school promote this option too.

But, back to the temporary overpass, I am happy to entertain this idea if Mitch says it is possible, and that it helps with the ATS becoming a reality.

Kind regards,



**NEV CONWAY**  
**EXECUTIVE OFFICER**

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---

**From:** Gary A Wood <[gary.wood@translink.com.au](mailto:gary.wood@translink.com.au)>  
**Sent:** Thursday, September 7, 2023 10:24 AM  
**To:** Conway, Nev <[nev.conway@qr.com.au](mailto:nev.conway@qr.com.au)>; Carr, Mitch <[mitch.carr@qr.com.au](mailto:mitch.carr@qr.com.au)>  
**Cc:** Pilgrim, Gordana <[gordana.pilgrim@qr.com.au](mailto:gordana.pilgrim@qr.com.au)>; Gilmore, Amber <[amber.gilmore@qr.com.au](mailto:amber.gilmore@qr.com.au)>; Tran, Laura <[laura.tran@qr.com.au](mailto:laura.tran@qr.com.au)>; Alec I Tattersall <[Alec.Tattersall@translink.com.au](mailto:Alec.Tattersall@translink.com.au)>  
**Subject:** RE: Lindum Station Accessibility Upgrade

**[EXTERNAL EMAIL:** This email originated from outside your organisation. Do not click on links or open attachments unless you recognise the sender and know the content is safe]

Morning Nev and Mitch

After speaking with the team internally this morning regarding the Alternate Transport planning for Iona College, one option we considered involved QR building a temporary footpath bridge overpass over the rail lines at Lindum



station (similar to the one in use during the works at Yeronga station - photo attached of the temporary bridge being built. I am not sure if a temporary one at Lindum needs to be quite as high). This will then connect the footpath to Iona College into the Lindum Park n Ride. We can then have dedicated school buses leave from the Lindum Park n Ride to Wynnum North station.

This proposal will address concerns raised in Iona's risk assessment regarding crossing roads, narrow footpaths and crossing the freight rail line for those students that will walk. It will also reduce the need to take car park spaces on North Road.

However, obviously this will cost money and time to build the overpass. We will not put up this option forward to Iona College if QR could not commit to delivering the footpath bridge overpass on time for the station closure. Is this something that could be considered?

Thanks,  
Gary

**Gary Wood**  
Director (Major Project Integration) | Service Planning and Infrastructure  
Passenger Transport Integration Branch | Translink Division  
**Department of Transport and Main Roads**

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**From:** Gary A Wood  
**Sent:** Wednesday, 6 September 2023 9:09 PM  
**To:** Conway, Nev <[nev.conway@qr.com.au](mailto:nev.conway@qr.com.au)>; Alec I Tattersall <[Alec.Tattersall@translink.com.au](mailto:Alec.Tattersall@translink.com.au)>  
**Cc:** Carr, Mitch <[mitch.carr@qr.com.au](mailto:mitch.carr@qr.com.au)>; Pilgrim, Gordana <[gordana.pilgrim@qr.com.au](mailto:gordana.pilgrim@qr.com.au)>; Gilmore, Amber <[amber.gilmore@qr.com.au](mailto:amber.gilmore@qr.com.au)>; Tran, Laura <[laura.tran@qr.com.au](mailto:laura.tran@qr.com.au)>  
**Subject:** RE: Lindum Station Accessibility Upgrade

Thank you for sending this through to us Nev. We will work through the spreadsheet to understand if we can address items raised through the planning of the Alternative Transport and prepare for the meeting on Monday.

I think you have hit the nail on the head with regards to the school's concerns of a full station closure vs staged construction methodology after hearing the discussion today and reading the risk assessment. Whilst we can increase bus service levels, and provide safe passage from the bus stop to the train station / college (and vice versa), this is not considered acceptable to the school and a review of construction methodology is their preferred option.

In terms of attendees from TMR at the meeting on Monday, please invite me only. I will keep Alec and the team updated post meeting.

Just as an FYI, I have updated my leaders post the meeting today should anything escalate.

Thanks,  
Gary

**Gary Wood**  
Director (Major Project Integration) | Service Planning and Infrastructure  
Passenger Transport Integration Branch | Translink Division  
**Department of Transport and Main Roads**

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**From:** Conway, Nev <[nev.conway@qr.com.au](mailto:nev.conway@qr.com.au)>  
**Sent:** Wednesday, 6 September 2023 6:01 PM  
**To:** Gary A Wood <[gary.wood@translink.com.au](mailto:gary.wood@translink.com.au)>; Alec I Tattersall <[Alec.Tattersall@translink.com.au](mailto:Alec.Tattersall@translink.com.au)>  
**Cc:** Carr, Mitch <[mitch.carr@qr.com.au](mailto:mitch.carr@qr.com.au)>; Pilgrim, Gordana <[gordana.pilgrim@qr.com.au](mailto:gordana.pilgrim@qr.com.au)>; Gilmore, Amber <[amber.gilmore@qr.com.au](mailto:amber.gilmore@qr.com.au)>; Tran, Laura <[laura.tran@qr.com.au](mailto:laura.tran@qr.com.au)>  
**Subject:** FW: Lindum Station Accessibility Upgrade

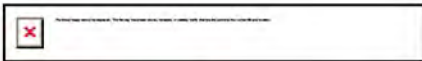
Good afternoon Gary and Alec,

I hope that you are well.

As discussed at today's meeting, can you guys please review the attached in the context of today's discussion.

In short, it seems the school is unwilling to even consider a dedicated bus service for its students during the closure – they simply do not want the school to close as they view the risks to be unacceptable.

Kind regards,



**NEV CONWAY**  
**EXECUTIVE OFFICER**

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**From:** Stations Upgrade <[StationsUpgrade@qr.com.au](mailto:StationsUpgrade@qr.com.au)>  
**Sent:** Wednesday, September 6, 2023 5:06 PM  
**To:** Conway, Nev <[nev.conway@qr.com.au](mailto:nev.conway@qr.com.au)>  
**Subject:** FW: Lindum Station Accessibility Upgrade

---

**From:** [personal.informati@iona.qld.edu.au](mailto:personal.informati@iona.qld.edu.au)  
**Sent:** Tuesday, August 1, 2023 2:20 PM  
**To:** Stations Upgrade <[StationsUpgrade@qr.com.au](mailto:StationsUpgrade@qr.com.au)>  
**Cc:** [personal.informati@iona.qld.edu.au](mailto:personal.informati@iona.qld.edu.au)  
**Subject:** Lindum Station Accessibility Upgrade

**[EXTERNAL EMAIL:** This email originated from outside your organisation. Do not click on links or open attachments unless you recognise the sender and know the content is safe]

Dear [personal](mailto:personal)

Thank you for providing the survey, and the opportunity to provide feedback from the Iona College Community which will obviously be seriously impacted by this issue.

The College has reviewed the survey and wishes to remove question 12 from the survey.

As a courtesy, please find attached a letter the College intends to send to all families, which will include a link to the survey to be sent out as soon as the above change has been made.

The safety and wellbeing of our students is of paramount importance to Iona College.

Through this lens, we have undertaken a comprehensive evaluation of the potential risks associated with the upgrade and possible temporary closure of the Lindum Rail Platform.

The findings of this evaluation have been documented in the attached risk assessment format, with an additional summary provided in the accompanying PowerPoint.

The risk involved to the College, our community and the more than 1,000 students who currently rely on the daily use of Lindum Station is unacceptable to Iona College.

Outside of the direct and very real risk to our students, the current plans to close the station during the platform construction will have wider ramifications, including:

- Increased in bus and private traffic on College grounds, and surrounding residential streets
- Requirement for students to cross multiple roads and railway crossings to find an alternative to Lindum Station
- Navigation of inadequate footpath facilities along Sandy Camp Rd
- Significant delays in daily commute for students
- Significant impact on the ability of the community's working families to find safe school transport options for their children

We are sure that Queensland Rail shares our opinion that there would be significant anger from the wider community and in particular from our parent community were this project to proceed without these concerns being acknowledged and addressed.

To better inform our understanding of this proposed upgrade and shutdown, and the subsequent risks involved, could you please provide us with copies of the risk assessments completed by QR and the nominated construction contractor before close of business on Friday 4 August, 2023.

This will allow us to continue our discussions with our key stakeholders and work with you towards a safe and suitable solution.

Kind regards

personal inform

**Risk and Compliance Manager**

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IONA COLLEGE

**MOMENTS  
OF GRACE**



I acknowledge the Traditional Custodians of the land on which we walk. I also pay my respects to all Elders past, present and those that are emerging.

Ngali yura bagandi wanyambili ngali ngahmbili  
Quandamooka jarala yana - we give you greetings  
when we walk together on Quandamooka Country.

Jandai language translation by Dr Sandra Delaney, Quandamooka Yoolooburrabee Aboriginal Corporation



Torres Strait Island flag  
designed by the late  
Mr Bernard Namok.

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Released under RTI - DTPMR

# Lindum Station

## Alternate Transport Planning

September 2023

# Acknowledgement of Traditional Owners and Elders

I'd like to begin by acknowledging the Traditional Owners of the land where we meet today. I would also like to pay my respects to the Elders both past and present.

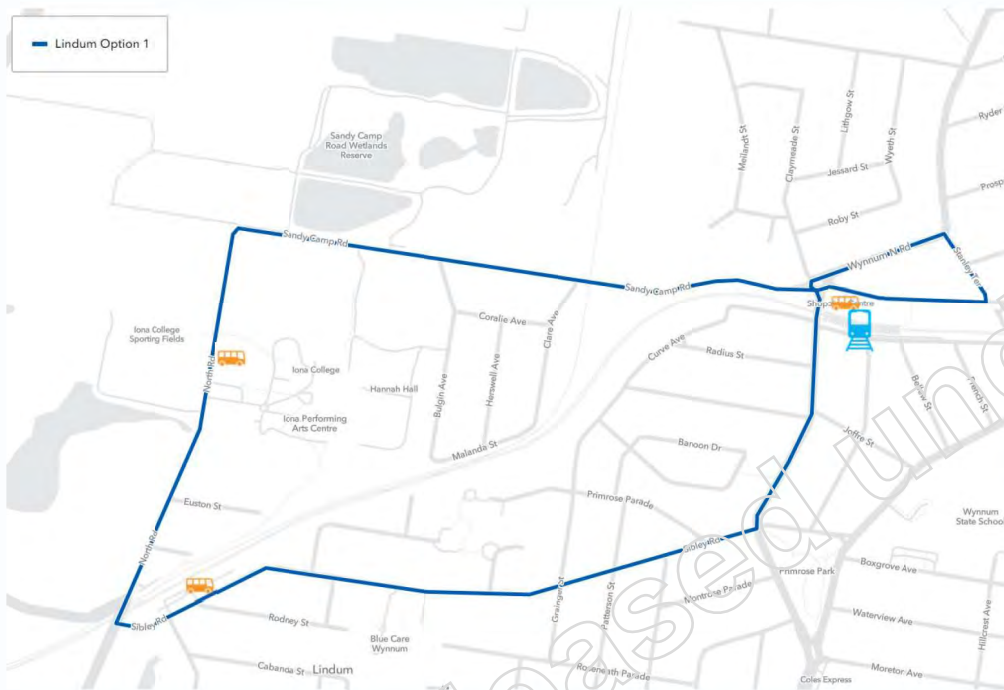
I also extend that respect to the Aboriginal and Torres Strait Islander people here today.

Department of Transport and Main Roads



*'Travelling' by Gilimbaa*

# Lindum Community Proposed Route



- Anti-clockwise loop from Wynnum North Station via Sandy Camp Road, North Road, Sibley Road, Wynnum North Road, Stanley Terrace and Selina Street
- Will operate at similar span of hours and frequency as train. Timetable and scheduling to be completed
- Proposed Bus stops at:
  - Wynnum North Station (Selina Street)\*
  - North Road (Iona College)\*
  - Lindum Station (Sibley Road)

\* Further on site investigations and stakeholder engagement required

# School Demand Planning

- Lindum station to close January 2024.
- Demand planning with current GoCard tag on/ tag off data and Queensland Rail travel passes – approximately **250 – 300** students
- Demand could potentially be higher in Term 1 2024 due to before and after school activities/clubs not started. Historically March is the busiest month on the whole Translink network.
- AM peak demand could be staggered towards the 8:25am morning bell
- Afternoon demand is very peaky at the afternoon 3pm bell, however students clear the station quickly

Department of Transport and Main Roads





# School Demand Options

## Route option 1 (additional buses provided)

- Similar to all day route
- Anti-clockwise loop

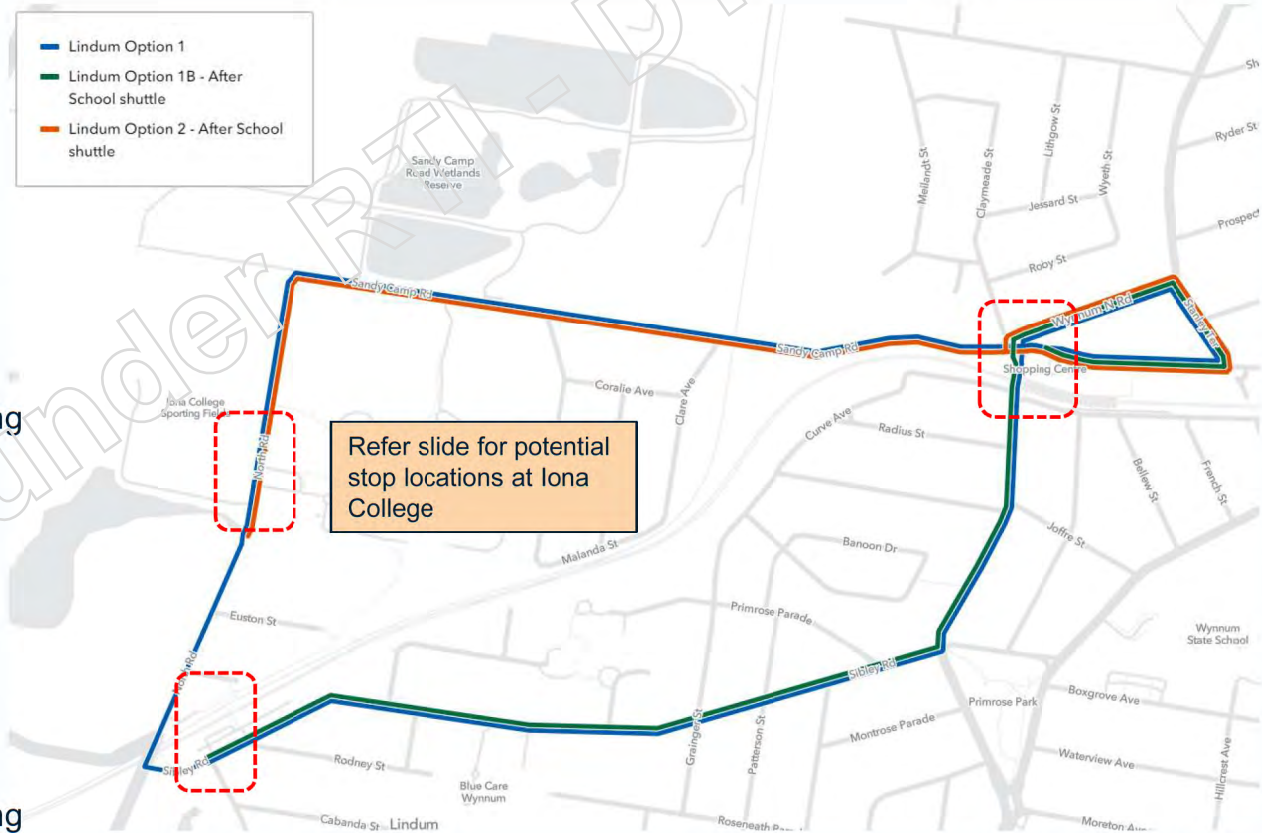
## Route option 1B (Temporary Overpass)

- After-school services from Lindum Park n Ride
- temporary pedestrian bridge is provided at Lindum Station
- Additional before-school services would operate along route option 1

## Route option 2 (After School Shuttle)

- Additional after-school service from Iona College to Wynnum North Station via North Road and Sandy Camp Road
- Additional before-school services would operate along route option 1

Department of Transport and Main Roads



# School Route Option 1 (additional Buses Provided)

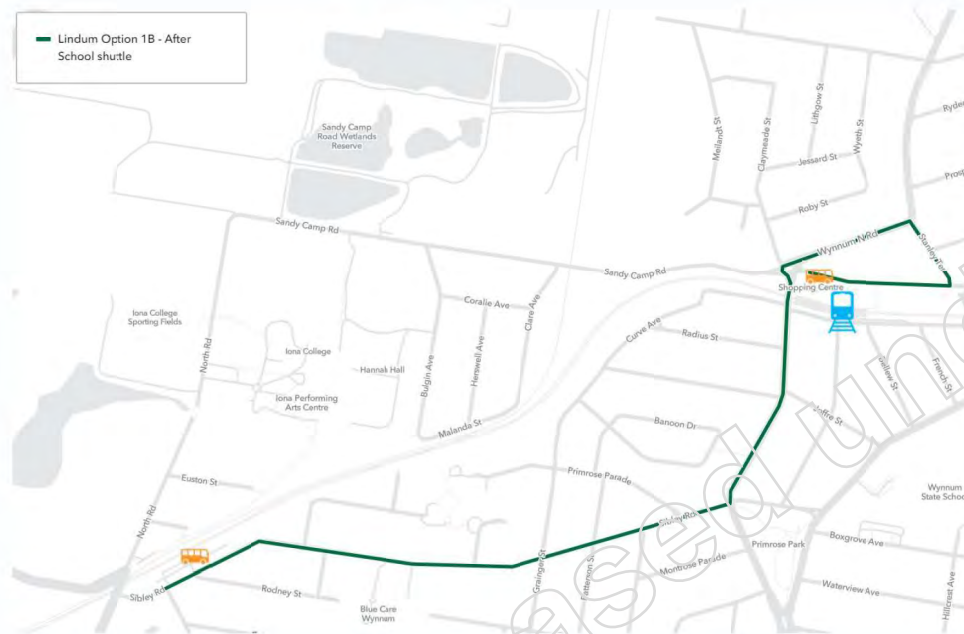


- Anti-clockwise loop from Wynn timer North Station via Sandy Camp Road, North Road, Sibley Road, Wynn timer North Road, Stanley Terrace and Selina Street
- Proposed Bus stops at:
  - Wynn timer North Station (Selina Street)\*
  - North Road (Iona College)\*
  - Lindum Station (Sibley Road)

*\* Further on site investigations and stakeholder engagement required*

- Additional services will be provided to meet the demand
- This will be an iterative process and is not a set and forget model

# School Route Option 1B



- Additional after-school shuttle from Lindum Park n Ride
- Potential route option if a suitable bus stop at Iona College is not available, and a new temporary pedestrian overpass at Lindum Station is provided
- Students to walk from Iona College to Sibley Road via existing walkway to Lindum Station and a new temporary bridge
- Proposed Bus stops at:
  - Wynnnum North Station (Selina Street)\*
  - Lindum Station (Sibley Road)

\* Further on site investigations and stakeholder engagement required

# School Route Option 2



- Additional after-school shuttle from North Road (opposite side of school)
- Potential route option if a suitable bus stop at Iona College on North Road (northbound) is agreed
- This option minimises the amount of walking for students, and provides a shorter travel time to Wynnnum North Station
- Students will need to cross North Road
- Proposed Bus stops at:
  - North Road (opposite side from Iona College)\*
  - Wynnnum North Station (Selina Street)\*

\* Further on site investigations and stakeholder engagement required

# Wynnum North Bus Stop – Selina Street



- New stop on Selina Street near shops
- Direct footpath provided from bus stop to Wynnum North station between residential addresses 130 and 128 Selina Street
- Alternative footpath to Wynnum North station requires crossing driveway to shops on Wynnum North Road

Stop element	Status
Shelter	x
J-pole	x
Hardstand	x
TGSI	x
Comment	Requires construction of a minimum boarding point

# Iona College Bus Stop – North Road



- Kerbside currently used by parents for pick-up/drop-off
- Opportunity to place stops on either side of North Road near existing signalised pedestrian crossing

Stop element	Status
Shelter	x
J-pole	x
Hardstand	✓ (but may need to be widened)
TGSI	x
Comment	Requires construction of a minimum boarding point (at least)

# Iona College Bus Stop – Inside College



- Existing bus stop used by school services
- Potentially capacity-constrained
- Potentially slow travel time

Stop element	Status
Shelter	✓ (non-Translink)
J-pole	x
Hardstand	✓
TGSI	x
Comment	May require some J-pole and TGSI (noting this stop is on private property)

# Lindum Station Bus Stop – Sibley Road



- Existing bus stop
- Potential for buses to use Lindum Station Park n Ride to hub for School Route Option 1B (subject to construction of temporary overpass)

Stop element	Status
Shelter	✓
J-pole	✓
Hardstand	✓
TGSI	✓
Comment	Appears to be a DSAPT-compliant stop



# Iona College Risk Assessment Review

Key areas of risk		Comment	Mitigation
Student safety	Students disembarking trains at neighbouring stations dramatically increases risk to pedestrian safety, with high volumes of students walking a narrow footpath adjacent to a busy road.	<ul style="list-style-type: none"> <li>Risk assumes that students walk rather than catch the bus between Iona College and Wynnum North station                             <ul style="list-style-type: none"> <li>Alternate transport options locate bus stops within Iona College, in Lindum Park n Ride or North Road, and on Selina Street at Wynnum North where no road crossings are required to access the station</li> <li>Preferred option of bus between school and Wynnum North does not require any road crossings or crossing of a driveway access at the Selina Street shops with students using footpath between residential addresses 130 and 128 Selina Street</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>Communication to Iona College families – focusing on connecting bus as the preferred option</li> <li>Combined Education campaign (Translink, Queensland Rail and Iona College) – safe crossing, road safety, rail safety</li> </ul>
Student safety	Students accessing nearest alternative railway station will be required to cross five (5) roads with no dedicated pedestrian crossing (and all affected by subsequent increase in traffic).		
Student safety	Students accessing nearest available railway station will be required to cross two (2) rail crossings, including one freight-specific line on Sandy Camp Road not equipped with pedestrian safety gates (as installed at Lindum and Wynnum North Stations).		
Student safety	Nearest alternative station platforms are inadequate to handle increased numbers of student travellers.	<ul style="list-style-type: none"> <li>Platforms at Wynnum North station very similar capacity to current at Lindum station</li> <li>Students can clear platform on first train subject to loitering</li> </ul>	<ul style="list-style-type: none"> <li>Queensland Rail education campaign – live railway</li> <li>Queensland Rail staff at Wynnum North station</li> </ul>
Student safety	Iona College staff would be unable to supervise students on the platform to ensure behaviour and safety expectations are being met, as is currently the case at Lindum, further increasing risk of injury and incident.	<ul style="list-style-type: none"> <li>Iona College staff to be redeployed to assist with loading of students on to buses</li> </ul>	<ul style="list-style-type: none"> <li>Education campaign – live railway</li> <li>Queensland Rail station staff deployed to Wynnum North</li> </ul>
Student safety	Families choosing to drive their child/children to school will lead to increased volume of traffic during peak times.	<ul style="list-style-type: none"> <li>Cannot be resolved through Alternate Transport Plan – associated with station closure</li> </ul>	<ul style="list-style-type: none"> <li>Provide sufficient bus capacity to support movements of all students travelling by rail</li> <li>Provide sufficient bus capacity to support movements of all students travelling by rail</li> <li>Combined Education campaign (Translink, Queensland Rail and Iona College) – Alternative Transport Options for families to consider</li> </ul>
Impact on local residents	Increased risk of incident and inconvenience due to greater traffic congestion at peak times.		
Student safety	Increase in the number of students who will access Translink buses as alternative transport options, with these buses already at capacity.	<ul style="list-style-type: none"> <li>Agree some potential for this to occur</li> <li>Additional services to Wynnum North will be provided</li> </ul>	<ul style="list-style-type: none"> <li>Translink will work with schools and delivery partners to increase capacity on existing school services from Carindale (815/ 819) and Capalaba (5075, 5076, 5077, 5078) where required as part of the school service change process</li> </ul>

## Perci X Barnes

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**From:** Gary A Wood  
**Sent:** Thursday, 7 September 2023 10:24 AM  
**To:** Conway, Nev; Carr, Mitch  
**Cc:** Pilgrim, Gordana; Gilmore, Amber; Tran, Laura; Alec I Tattersall  
**Subject:** RE: Lindum Station Accessibility Upgrade  
**Attachments:** Yeronga Temporary Footpath.jpg

Morning Nev and Mitch

After speaking with the team internally this morning regarding the Alternate Transport planning for Iona College, one option we considered involved QR building a temporary footpath bridge overpass over the rail lines at Lindum station (similar to the one in use during the works at Yeronga station - photo attached of the temporary bridge being built. I am not sure if a temporary one at Lindum needs to be quite as high). This will then connect the footpath to Iona College into the Lindum Park n Ride. We can then have dedicated school buses leave from the Lindum Park n Ride to Wynnum North station.

This proposal will address concerns raised in Iona's risk assessment regarding crossing roads, narrow footpaths and crossing the freight rail line for those students that will walk. It will also reduce the need to take car park spaces on North Road.

However, obviously this will cost money and time to build the overpass. We will not put up this option forward to Iona College if QR could not commit to delivering the footpath bridge overpass on time for the station closure. Is this something that could be considered?

Thanks,  
Gary

**Gary Wood**  
Director (Major Project Integration) | Service Planning and Infrastructure  
Passenger Transport Integration Branch | Translink Division  
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[www.translink.com.au](http://www.translink.com.au)  
[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

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**From:** Gary A Wood  
**Sent:** Wednesday, 6 September 2023 9:09 PM  
**To:** Conway, Nev <nev.conway@qr.com.au>; Alec I Tattersall <Alec.Tattersall@translink.com.au>  
**Cc:** Carr, Mitch <mitch.carr@qr.com.au>; Pilgrim, Gordana <gordana.pilgrim@qr.com.au>; Gilmore, Amber <amber.gilmore@qr.com.au>; Tran, Laura <laura.tran@qr.com.au>  
**Subject:** RE: Lindum Station Accessibility Upgrade

Thank you for sending this through to us Nev. We will work through the spreadsheet to understand if we can address items raised through the planning of the Alternative Transport and prepare for the meeting on Monday.

I think you have hit the nail on the head with regards to the school's concerns of a full station closure vs staged construction methodology after hearing the discussion today and reading the risk assessment. Whilst we can increase bus service levels, and provide safe passage from the bus stop to the train station / college (and vice versa), this is not considered acceptable to the school and a review of construction methodology is their preferred option.

In terms of attendees from TMR at the meeting on Monday, please invite me only. I will keep Alec and the team updated post meeting.

Just as an FYI, I have updated my leaders post the meeting today should anything escalate.

Thanks,  
Gary

**Gary Wood**  
Director (Major Project Integration) | Service Planning and Infrastructure  
Passenger Transport Integration Branch | Translink Division  
**Department of Transport and Main Roads**

P: 07 3338 4254 | M: Not Relevant  
Floor 7 | 61 Mary Street | Brisbane Qld 4000  
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[www.translink.com.au](http://www.translink.com.au)  
[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

---

**From:** Conway, Nev <[nev.conway@qr.com.au](mailto:nev.conway@qr.com.au)>  
**Sent:** Wednesday, 6 September 2023 6:01 PM  
**To:** Gary A Wood <[gary.wood@translink.com.au](mailto:gary.wood@translink.com.au)>; Alec I Tattersall <[Alec.Tattersall@translink.com.au](mailto:Alec.Tattersall@translink.com.au)>  
**Cc:** Carr, Mitch <[mitch.carr@qr.com.au](mailto:mitch.carr@qr.com.au)>; Pilgrim, Gordana <[gordana.pilgrim@qr.com.au](mailto:gordana.pilgrim@qr.com.au)>; Gilmore, Amber <[amber.gilmore@qr.com.au](mailto:amber.gilmore@qr.com.au)>; Tran, Laura <[laura.tran@qr.com.au](mailto:laura.tran@qr.com.au)>  
**Subject:** FW: Lindum Station Accessibility Upgrade

Good afternoon Gary and Alec,

I hope that you are well.

As discussed at today's meeting, can you guys please review the attached in the context of today's discussion.

In short, it seems the school is unwilling to even consider a dedicated bus service for its students during the closure – they simply do not want the school to close as they view the risks to be unacceptable.

Kind regards,



**NEV CONWAY**  
**EXECUTIVE OFFICER**

305 Edward St GPO Box 1429 Bne 4001 • Bne  
T: 07 30723311  
M: Not Relevant  
W: [queenslandrail.com.au](http://queenslandrail.com.au)

---

**From:** Stations Upgrade <[StationsUpgrade@qr.com.au](mailto:StationsUpgrade@qr.com.au)>  
**Sent:** Wednesday, September 6, 2023 5:06 PM  
**To:** Conway, Nev <[nev.conway@qr.com.au](mailto:nev.conway@qr.com.au)>  
**Subject:** FW: Lindum Station Accessibility Upgrade

---

**From:** personal informat <[personal\\_informat@iona.qld.edu.au](mailto:personal_informat@iona.qld.edu.au)>  
**Sent:** Tuesday, August 1, 2023 2:20 PM  
**To:** Stations Upgrade <[StationsUpgrade@qr.com.au](mailto:StationsUpgrade@qr.com.au)>  
**Cc:** personal informat <[personal\\_informat@iona.qld.edu.au](mailto:personal_informat@iona.qld.edu.au)>  
**Subject:** Lindum Station Accessibility Upgrade

**[EXTERNAL EMAIL: This email originated from outside your organisation. Do not click on links or open attachments unless you recognise the sender and know the content is safe]**

Dear personal i

Thank you for providing the survey, and the opportunity to provide feedback from the Iona College Community which will obviously be seriously impacted by this issue.

The College has reviewed the survey and wishes to remove question 12 from the survey.

As a courtesy, please find attached a letter the College intends to send to all families, which will include a link to the survey to be sent out as soon as the above change has been made.

The safety and wellbeing of our students is of paramount importance to Iona College.

Through this lens, we have undertaken a comprehensive evaluation of the potential risks associated with the upgrade and possible temporary closure of the Lindum Rail Platform.

The findings of this evaluation have been documented in the attached risk assessment format, with an additional summary provided in the accompanying PowerPoint.

The risk involved to the College, our community and the more than 1,000 students who currently rely on the daily use of Lindum Station is unacceptable to Iona College.

Outside of the direct and very real risk to our students, the current plans to close the station during the platform construction will have wider ramifications, including:

- Increased in bus and private traffic on College grounds, and surrounding residential streets
- Requirement for students to cross multiple roads and railway crossings to find an alternative to Lindum Station
- Navigation of inadequate footpath facilities along Sandy Camp Rd
- Significant delays in daily commute for students
- Significant impact on the ability of the community's working families to find safe school transport options for their children

We are sure that Queensland Rail shares our opinion that there would be significant anger from the wider community and in particular from our parent community were this project to proceed without these concerns being acknowledged and addressed.

To better inform our understanding of this proposed upgrade and shutdown, and the subsequent risks involved, could you please provide us with copies of the risk assessments completed by QR and the nominated construction contractor before close of business on Friday 4 August, 2023.

This will allow us to continue our discussions with our key stakeholders and work with you towards a safe and suitable solution.

Kind regards

personal informat

***Risk and Compliance Manager***

**P:** 07 3893 8888 (general)

**F:** 07 3893 8800 | **E:** [dousts@iona.qld.edu.au](mailto:dousts@iona.qld.edu.au) | **W:** [iona.qld.edu.au](http://iona.qld.edu.au)



IONA COLLEGE

# MOMENTS OF GRACE



I acknowledge the Traditional Custodians of the land on which we walk. I also pay my respects to all Elders past, present and those that are emerging.

Ngali yura bagandi wanyambili ngali ngahmbili  
Quandamooka jarala yana - we give you greetings  
when we walk together on Quandamooka Country.

*Jandai language translation by Dr Sandra Delaney, Quandamooka Yoolooburrabee Aboriginal Corporation*



*Torres Strait Island flag  
designed by the late  
Mr Bernard Namok.*

Queensland Rail Email Disclaimer : <https://www.queenslandrail.com.au/aboutus/legal/email-disclaimer>

Released under RTI - DTMR



Released under RTI ACT 1992

## Perci X Barnes

---

**From:** Peter Walsh  
**Sent:** Friday, 8 September 2023 12:01 PM  
**To:** Roman J Gafa; Gary A Wood; Darrin Z Carlow  
**Cc:** Alec I Tattersall; Vincent Z Chan  
**Subject:** RE: Student Injuries Stats on Buses

Hi Gary,

Nothing our way either, I would imagine it would be down to individual school transport providers or maybe Lorraine from QSBA might have some data?

Pete

### Peter Walsh

Director (Transit Safety, Security & Sustainability) | Translink Operations  
Passenger Transport Services Branch | Translink Division

**Department of Transport and Main Roads**

---

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[translink.com.au](http://translink.com.au)  
[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)



The Department of Transport and Main Roads acknowledges the T  
We also acknowledge their ancestors and Elders both past and pr

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**From:** Roman J Gafa <[roman.gafa@translink.com.au](mailto:roman.gafa@translink.com.au)>  
**Sent:** Friday, 8 September 2023 9:57 AM  
**To:** Gary A Wood <[gary.wood@translink.com.au](mailto:gary.wood@translink.com.au)>; Darrin Z Carlow <[Darrin.Carlow@translink.com.au](mailto:Darrin.Carlow@translink.com.au)>; Peter Walsh <[Peter.Walsh@translink.com.au](mailto:Peter.Walsh@translink.com.au)>  
**Cc:** Alec I Tattersall <[Alec.Tattersall@translink.com.au](mailto:Alec.Tattersall@translink.com.au)>; Vincent Z Chan <[Vincent.Chan@translink.com.au](mailto:Vincent.Chan@translink.com.au)>  
**Subject:** RE: Student Injuries Stats on Buses

Hi Gary

Good question, this one i will leave with Darrin, my guess is we don't have it as we only record injury generally to TMR staff.

Cheers

Roman

---

**From:** Gary A Wood <[gary.wood@translink.com.au](mailto:gary.wood@translink.com.au)>  
**Sent:** Friday, 8 September 2023 9:47 AM  
**To:** Darrin Z Carlow <[Darrin.Carlow@translink.com.au](mailto:Darrin.Carlow@translink.com.au)>; Roman J Gafa <[roman.gafa@translink.com.au](mailto:roman.gafa@translink.com.au)>; Peter Walsh <[Peter.Walsh@translink.com.au](mailto:Peter.Walsh@translink.com.au)>

Cc: Alec I Tattersall <[Alec.Tattersall@translink.com.au](mailto:Alec.Tattersall@translink.com.au)>; Vincent Z Chan <[Vincent.Chan@translink.com.au](mailto:Vincent.Chan@translink.com.au)>

**Subject:** Student Injuries Stats on Buses

**Importance:** High

Morning gents

Sorry for the cold blanket email, I am just not sure where to go for this information.

We are currently dealing with Iona College at the moment as part of the Queensland Rail Station Accessibility Upgrade Program (SAUP), which will see Lindum station close as part of these works (this is confidential). The school is VERY upset / angry to say the least at the fact the station will close and would like to see Queensland Rail change their methodology on how they construct (staged construction with the station remaining open Vs the full station closure and rebuild).

At Translink, we are looking at the Alternate Transport response to support the station closure, and the school has made it very clear that they are not happy with the bus option.....because they want the station to remain open! But to support their claims, they have pulled together their own risk assessment of students using the bus instead of train.

We are trying to address items raised in the risk assessment, and one item is that if school kids use the rail replacement bus there is a risk of injury / death with pushing and shoving to get on. So my question to you is, do we have any stats on this that we keep? Do we have stats (number, frequency and severity) on student injuries /death on buses? If it is not you, do you know where I can get this information from?

Thanks,  
Gary

**Gary Wood**

Director (Major Project Integration) | Service Planning and Infrastructure  
Passenger Transport Integration Branch | Translink Division  
**Department of Transport and Main Roads**

---

P: 07 3338 4254 | M Not Relevant  
Floor 7 | 61 Mary Street | Brisbane Qld 4000  
[gary.wood@translink.com.au](mailto:gary.wood@translink.com.au)  
[www.translink.com.au](http://www.translink.com.au)  
[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)



**Perci X Barnes**

---

**From:** Vincent Z Chan  
**Sent:** Wednesday, 27 September 2023 3:45 PM  
**To:** Gary A Wood; Alec I Tattersall  
**Subject:** Fw: STIP Ideas Application - Iona College Pty Ltd - BCC advice  
**Attachments:** RE: Follow up - School Transport Infrastructure Program (STIP) - Iona College

FYI

---

**From:** STIP <STIP@tmr.qld.gov.au>  
**Sent:** Wednesday, September 27, 2023 2:35 PM  
**To:** Vincent Z Chan <Vincent.Chan@translink.com.au>  
**Subject:** FW: STIP Ideas Application - Iona College Pty Ltd - BCC advice  
Hi Vincent

Just forwarding you this email as I know you are interested in the issues at Iona College.

Regards

Dearne

**Dearne Chisholm**

Principal Advisor (Targeted Road Safety Program) - Safer Roads Infrastructure Engineering & Technology | Infrastructure Management & Delivery  
**Department of Transport and Main Roads**

---

P: 07 3066 2819  
Floor 13 | 61 Mary Street | Brisbane Qld 4000  
GPO Box 2595 | Brisbane Qld 4001  
[dearne.j.chisholm@tmr.qld.gov.au](mailto:dearne.j.chisholm@tmr.qld.gov.au)  
[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

---

**From:** Sandra M Poulton <sandra.m.poulton@tmr.qld.gov.au>  
**Sent:** Friday, 22 September 2023 10:57 AM  
**To:** STIP <STIP@tmr.qld.gov.au>  
**Cc:** Kirsty A Birgan <kirsty.a.birgan@tmr.qld.gov.au>; Dearne J Chisholm <dearne.j.chisholm@tmr.qld.gov.au>  
**Subject:** FW: STIP Ideas Application - Iona College Pty Ltd - BCC advice  
Hi Dearne

This STIP Idea will need to close for now.

There are many steps Iona will need to go through to meet BCC requirements before we know if STIP can proceed. I've attached BCC emails fyi as well in support of closing this one for now.

Kind regards

**Sandra Poulton**

Manager (Road Safety) | SEQ South Region  
Customer Services Branch | Customer Services, Safety and Regulation Division  
**Department of Transport and Main Roads**

---

P: 07 3066 0266 | M: Not Relevant  
Floor 1 | 28 Brisbane Street | Bundamba Qld 4304  
PO Box 630 | Booval Fair Qld 4304  
[sandra.m.poulton@tmr.qld.gov.au](mailto:sandra.m.poulton@tmr.qld.gov.au)  
[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)



---

**From:** Sandra M Poulton  
**Sent:** Friday, 22 September 2023 10:56 AM  
**To:** personal information @iona.qld.edu.au>  
**Cc:** Kirsty A Birgan <kirsty.a.birgan@tmr.qld.gov.au> personal information @iona.qld.edu.au>  
**Subject:** STIP Ideas Application - Iona College Pty Ltd - BCC advice  
Hi person

Brisbane City Council (BCC) were given a copy of the provided Traffic Engineering Review and other supporting documents for them to use in consideration of the proposed works affected BCC land parcels, along with the outcomes of our onsite meeting.

BCC have provided the following advice:

**TMR have indicated that the school desire to use a portion of 67 Bulgin Avenue to provide an additional access point, but Figure 3.1 in the traffic report does not appear to show any reliance upon that parcel. Nonetheless, it appears that the proposed new driveway would impact existing street trees and potentially introduce amenity impacts for a different set of residences (including those fronting Malanda Street and Clare Avenue). The email also appears to make reference to closing the existing Bulgin Avenue access, but this is not mentioned in the traffic report.**

**Given the nature of the proposal, particularly any closure of an existing driveway (the operation of which might form part of the conditions of an existing development approval), I would suggest that the school should seek prelodgement advice from Council (<https://www.brisbane.qld.gov.au/planning-and-building/applying-and-post-approval/how-to-get-advice>).**

Without BCC approval's for works affecting their land parcels, the school's application for STIP funding cannot progress.

Moving forward, once you have obtained BCC's approvals as per their requirements – get back in contact with myself and/or Kirsty and we can reopen your STIP Idea if funding is still available.

I can appreciate this has been a frustrating time for you while we waited for this advice.

You are welcome to call me if you need.

All the very best moving forward with this great idea.

Kind regards

**Sandra Poulton**

Manager (Road Safety) | SEQ South Region

Customer Services Branch | Customer Services, Safety and Regulation Division

**Department of Transport and Main Roads**

P: 07 3066 0266 | M: [redacted] Not Relevant

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[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)



**From:** [redacted]@iona.qld.edu.au>

**Sent:** Thursday, 31 August 2023 11:48 AM

**To:** Sandra M Poulton <[sandra.m.poulton@tmr.qld.gov.au](mailto:sandra.m.poulton@tmr.qld.gov.au)>

**Cc:** Kirsty A Birgan <[kirsty.a.birgan@tmr.qld.gov.au](mailto:kirsty.a.birgan@tmr.qld.gov.au)>; [redacted]@iona.qld.edu.au>

**Subject:** RE: STIP Ideas Application - Iona College Pty Ltd - follow up

Hi Sandra,

Many thanks for the update. We look forward to hearing from you.

Kind regards,

[redacted]

**From:** Sandra M Poulton <[sandra.m.poulton@tmr.qld.gov.au](mailto:sandra.m.poulton@tmr.qld.gov.au)>

**Sent:** Thursday, August 31, 2023 11:41 AM

**To:** [redacted]@iona.qld.edu.au>

**Cc:** Kirsty A Birgan <[kirsty.a.birgan@tmr.qld.gov.au](mailto:kirsty.a.birgan@tmr.qld.gov.au)>; [redacted]@iona.qld.edu.au>

**Subject:** RE: STIP Ideas Application - Iona College Pty Ltd - follow up

**CAUTION:** This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi [redacted]

Just to let you know you're not forgotten.

I have again followed this up our council contacts for some concrete advice from them for the school to move forward with these proposed works.

I will keep chasing and share as soon as I get any new information.

I do know there is talk of Development Applications but if that's the next step I need them to confirm it for you. Until then your STIP idea remains on hold until we know either way how council want to progress with the schools desire to utilise council land near that house.

Kind regards

**Sandra Poulton**

Manager (Road Safety) | SEQ South Region  
Customer Services Branch | Customer Services, Safety and Regulation Division  
Department of Transport and Main Roads

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[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)



**From:** Sandra M Poulton

**Sent:** Friday, 17 March 2023 10:55 AM

**To:** personal informati@iona.qld.edu.au>

**Cc:** Kirsty A Birgan <[kirsty.a.birgan@tmr.qld.gov.au](mailto:kirsty.a.birgan@tmr.qld.gov.au)> personal information @iona.qld.edu.au>

**Subject:** RE: STIP Ideas Application - Iona College Pty Ltd - follow up

Hi perso

Not at this time. They have quite a few for us similar to yours, so they need to do their own investigations before providing any approvals.

We work with these teams all the time and I'm confident they are doing the best they can.

Thanks for the offer though.

Kind regards

**Sandra Poulton**

Manager (Road Safety) SEQ South | SEQ South Region  
Customer Services Branch | Customer Services, Safety and Regulation Division | Department of Transport and Main Roads

---

Ground Floor | 2 Colvin Street | North Ipswich Qld 4305  
PO Box 630 | Booval Fair Qld 4304  
(07) 3813 8666 | M: Not Relevant  
[sandra.m.poulton@tmr.qld.gov.au](mailto:sandra.m.poulton@tmr.qld.gov.au)  
[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)



**From:** personal informat@iona.qld.edu.au>

**Sent:** Friday, 17 March 2023 10:53 AM

**To:** Sandra M Poulton <[sandra.m.poulton@tmr.qld.gov.au](mailto:sandra.m.poulton@tmr.qld.gov.au)>

**Cc:** Kirsty A Birgan <[kirsty.a.birgan@tmr.qld.gov.au](mailto:kirsty.a.birgan@tmr.qld.gov.au)> personal information @iona.qld.edu.au>

**Subject:** RE: STIP Ideas Application - Iona College Pty Ltd - follow up

Thanks Sandra,

Is there anyone in the council you would like us to follow up with?

Thanks

personal

---

**From:** Sandra M Poulton <[sandra.m.poulton@tmr.qld.gov.au](mailto:sandra.m.poulton@tmr.qld.gov.au)>

**Sent:** Friday, March 17, 2023 10:51 AM

**To:** personal informati@iona.qld.edu.au>

**Cc:** Kirsty A Birgan <[kirsty.a.birgan@tmr.qld.gov.au](mailto:kirsty.a.birgan@tmr.qld.gov.au)>

**Subject:** RE: STIP Ideas Application - Iona College Pty Ltd - follow up

**CAUTION:** This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi personal

Just a follow up to let you know that I am waiting to hear from council. As you know their support is needed for widening of the North St driveway and the proposed access point on Bulgin Ave for the college to progress with an application for STIP funding.

As soon as I hear back from then I'll be in touch. If we do miss the April deadline, the next submissions are due 28/10/2023.

Hopefully talk soon.

Kind regards

**Sandra Poulton**

Manager (Road Safety) SEQ South I SEQ South Region

**Customer Services Branch** | Customer Services, Safety and Regulation Division | Department of Transport and Main Roads

---

Ground Floor | 2 Colvin Street | North Ipswich Qld 4305

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[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)



---

From: personal\_informati@iona.qld.edu.au>

Sent: Wednesday, 7 December 2022 1:27 PM

To: Sandra M Poulton <[sandra.m.poulton@tmr.qld.gov.au](mailto:sandra.m.poulton@tmr.qld.gov.au)>

Cc: Kirsty A Birgan <[kirsty.a.birgan@tmr.qld.gov.au](mailto:kirsty.a.birgan@tmr.qld.gov.au)>

Subject: RE: STIP Ideas Application - Iona College Pty Ltd - follow up

Thanks Sandra,

I look forward to hearing from you.

Thanks

personal

---

From: Sandra M Poulton <[sandra.m.poulton@tmr.qld.gov.au](mailto:sandra.m.poulton@tmr.qld.gov.au)>

Sent: Wednesday, 7 December 2022 1:26 PM

To: personal\_informat@iona.qld.edu.au>

Cc: Kirsty A Birgan <[kirsty.a.birgan@tmr.qld.gov.au](mailto:kirsty.a.birgan@tmr.qld.gov.au)>

Subject: RE: STIP Ideas Application - Iona College Pty Ltd - follow up

**CAUTION:** This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi person

Sorry I haven't been in contact earlier. Unfortunately I have had some major staff shortages this term and have been unable to organise any meeting at your school.

In the new year when school returns we will organise to meet in around the 3-4 week of school with you. Will be in touch next year to lock in a date/time.

The next round doesn't close until 28/4/2023 so we have time.

thanks

Kind regards

**Sandra Poulton**

Manager (Road Safety) | SEQ South Region

Customer Services Branch | Customer Services, Safety and Regulation Division

**Department of Transport and Main Roads**

---

P: 07 3066 0266 | M: Not Relevant

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[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)



**From:** Sandra M Poulton  
**Sent:** Monday, 7 November 2022 2:51 PM  
**To:** [personal.informati@iona.qld.edu.au](mailto:personal.informati@iona.qld.edu.au)  
**Cc:** Kirsty A Birgan <[kirsty.a.birgan@tmr.qld.gov.au](mailto:kirsty.a.birgan@tmr.qld.gov.au)>  
**Subject:** FW: STIP Ideas Application - Iona College Pty Ltd  
Hi [persona](mailto:personal.informati@iona.qld.edu.au)

Try to copy and paste below into your browser, should work for you if the link didn't.  
[www.tmr.qld.gov.au/Safety/Road-safety/Targeted-Road-Safety-Program/School-Transport-Infrastructure-Program](http://www.tmr.qld.gov.au/Safety/Road-safety/Targeted-Road-Safety-Program/School-Transport-Infrastructure-Program)  
Just to be sure I've also attached a copy of the STIP guidelines.  
Kirsty is due back from leave next week so will be in contact shortly to arrange the SafeST.  
thanks

Kind regards  
**Sandra Poulton**  
Manager (Road Safety) | SEQ South Region  
Customer Services Branch | Customer Services, Safety and Regulation Division  
**Department of Transport and Main Roads**

P: 07 3813 8690 | M: [Not Relevant](mailto:Not.Relevant@iona.qld.edu.au)  
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[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)



**From:** [personal.informati@iona.qld.edu.au](mailto:personal.informati@iona.qld.edu.au)  
**Sent:** Friday, 4 November 2022 1:53 PM  
**To:** Sandra M Poulton <[sandra.m.poulton@tmr.qld.gov.au](mailto:sandra.m.poulton@tmr.qld.gov.au)>  
**Subject:** FW: STIP Ideas Application - Iona College Pty Ltd

Hi Sandra,  
Thanks for your email below. I cannot access the link to the School Transport Infrastructure Program. Would you be able to send it to me. I would love to read up on this before Kirsty's visit.  
Thanks

[personal.informati@iona.qld.edu.au](mailto:personal.informati@iona.qld.edu.au)

**Risk & Compliance Manager**  
**D:** 07 3906 8918 | **E:** [dousts@iona.qld.edu.au](mailto:dousts@iona.qld.edu.au)  
**P:** 07 3893 8888 | **F:** 07 3893 8800 | **W:** [www.iona.qld.edu.au](http://www.iona.qld.edu.au)  
**Character Strengths:** Leadership, Love, Fairness, Teamwork

**From:** [personal.information@iona.qld.edu.au](mailto:personal.information@iona.qld.edu.au)  
**Sent:** Friday, 4 November 2022 9:01 AM  
**To:** [personal.informati@iona.qld.edu.au](mailto:personal.informati@iona.qld.edu.au)  
**Subject:** FW: STIP Ideas Application - Iona College Pty Ltd

Hi [person](mailto:personal.information@iona.qld.edu.au)  
This is the response we received in regards to the School Transport Grant.  
Regards

[personal.information@iona.qld.edu.au](mailto:personal.information@iona.qld.edu.au)

**From:** Sandra M Poulton <[sandra.m.poulton@tmr.qld.gov.au](mailto:sandra.m.poulton@tmr.qld.gov.au)>  
**Sent:** Friday, 28 October 2022 3:54 PM  
**To:** [personal.informati@iona.qld.edu.au](mailto:personal.informati@iona.qld.edu.au)  
**Cc:** Kirsty A Birgan <[kirsty.a.birgan@tmr.qld.gov.au](mailto:kirsty.a.birgan@tmr.qld.gov.au)>; Parents and Friends President <[pandfPresident@iona.qld.edu.au](mailto:pandfPresident@iona.qld.edu.au)>  
**Subject:** STIP Ideas Application - Iona College Pty Ltd

**CAUTION:** This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Good afternoon [personal.informati@iona.qld.edu.au](mailto:personal.informati@iona.qld.edu.au)  
Your STIP Ideas Application has come to me to progress.

For your information I have added the link to the STIP program [Pages - School Transport Infrastructure Program \(tmr.qld.gov.au\)](https://www.tmr.qld.gov.au). It is important to understand the guidelines and reporting/funding commitment of this state wide program.

There is preliminary work to be done through a Safe School Travel (SafeST) committee and with the school's Principal (or a school representative such as yourself), the local Road Authority Brisbane City Council, myself and members from my local road safety team.

Your request covers a number of ideas for infrastructure safety improvements that may affect land of both council and your education facility as asset owners.

This committee will meet onsite to assess the safety solutions as well as who is considered the responsible asset owner for any potential STIP application from this Idea submission.

I have added a link to SafeST to give you an understanding the role the SafeST committee plays. [Safe school travel \(SafeST\) program \(Department of Transport and Main Roads\) \(tmr.qld.gov.au\)](https://www.tmr.qld.gov.au)

In the coming weeks, Kirsty Birgan Senior Advisor (Road Safety) from my team will be in touch to establish a suitable time for all relevant stakeholders to meet onsite as part of the SafeST Committee.

Once we have outcomes from the SafeST Committee meeting we can talk about next steps.

In the interim if you have any questions you are welcome to call.

Kind regards

**Sandra Poulton**

Manager (Road Safety) | SEQ South Region

Customer Services Branch | Customer Services, Safety and Regulation Division

**Department of Transport and Main Roads**

P: 07 3813 8666 | M: Not Relevant

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[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

**Move over, slow down.**

**Now law.**

StreetSmartsQLD

**From:** STIP

**Sent:** Friday, 28 October 2022 12:32 PM

**To:** Parents and Friends President <[pandfPresident@iona.qld.edu.au](mailto:pandfPresident@iona.qld.edu.au)>

**Subject:** RE: STIP Application

Hi perso

Thank you for the STIP Idea form for Iona College. Your Idea has been forwarded to the Road Safety Team in TMR's SEQ South office for further investigation.

A member of the road safety team will be in contact with you soon.

Regards

Dearne

**Dearne Chisholm**

Principal Advisor (Targeted Road Safety Program) - Safer Roads Infrastructure

Engineering & Technology | Infrastructure Management & Delivery

**Department of Transport and Main Roads**

P: 07 3066 2819

Floor 13 | 61 Mary Street | Brisbane Qld 4000

GPO Box 2595 | Brisbane Qld 4001

[dearne.i.chisholm@tmr.qld.gov.au](mailto:dearne.i.chisholm@tmr.qld.gov.au)

[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

**From:** Parents and Friends President <[pandfPresident@iona.qld.edu.au](mailto:pandfPresident@iona.qld.edu.au)>

**Sent:** Friday, 28 October 2022 12:13 PM

**To:** STIP <[STIP@tmr.qld.gov.au](mailto:STIP@tmr.qld.gov.au)>

**Subject:** STIP Application

To Whom It May Concern:

On behalf of the Iona College Parents and Friends Association, please find attached four application documents for the School Transport Infrastructure Program (STIP).

Our application outlines the several traffic safety infrastructure upgrades made by the College and the additional urgency for more.

personal information Manager of Corporate Services (personal information@iona.qld.edu.au) or myself can be contacted for any enquires in advancing this application.

Kind regards

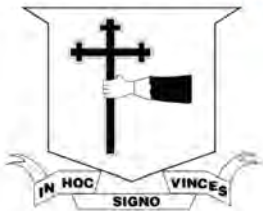
personal information

**President**

**Iona P&F Association**

P personal information

F: 07 3893 8800 | E: [pandfPresident@iona.qld.edu.au](mailto:pandfPresident@iona.qld.edu.au) | W: [iona.qld.edu.au](http://iona.qld.edu.au)



**IONA COLLEGE**



*Torres Strait Island flag designed by the late Mr Bernard Namok.*

I acknowledge the Traditional Custodians of the land on which we walk. I also pay my respects to all Elders past, present and those that are emerging.

Ngali yura bagandi wanyambili ngali ngahmbili  
Quandamooka jarala yana - we give you greetings when we walk together on Quandamooka Country.

*Jandai language translation by Dr Sandra Delaney,  
Quandamooka Yoolooburrabee Aboriginal Corporation*



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## Perci X Barnes

---

**From:** Stephanie.Guo@brisbane.qld.gov.au  
**Sent:** Thursday, 21 September 2023 11:17 AM  
**To:** Sandra M Poulton  
**Cc:** andrew.mcintosh@brisbane.qld.gov.au; personal information  
**Subject:** RE: Follow up - School Transport Infrastructure Program (STIP) - Iona College

Hi Sandra,

Please see advice below:

*The information in the email chain and PTT Traffic Engineering Review are not consistent. TMR have indicated that the school desire to use a portion of 67 Bulgin Avenue to provide an additional access point, but Figure 3.1 in the traffic report does not appear to show any reliance upon that parcel. Nonetheless, it appears that the proposed new driveway would impact existing street trees and potentially introduce amenity impacts for a different set of residences (including those fronting Malanda Street and Clare Avenue).*

*The email also appears to make reference to closing the existing Bulgin Avenue access, but this is not mentioned in the traffic report.*

*Given the nature of the proposal, particularly any closure of an existing driveway (the operation of which might form part of the conditions of an existing development approval), I would suggest that the school should seek prelodgement advice from Council (<https://www.brisbane.qld.gov.au/planning-and-building/applying-and-post-approval/how-to-get-advice>).*

Regards,

**Stephanie Guo**

Senior Program and Engineer Team Leader | Transport Planning and Operations  
Brisbane Infrastructure | **BRISBANE CITY COUNCIL**

Brisbane Square | Level 6, 266 George Street, Brisbane, Qld 4000  
Phone: 07 3407 8901 | Fax 07 3334 0006  
Email: [Stephanie.Guo@brisbane.qld.gov.au](mailto:Stephanie.Guo@brisbane.qld.gov.au)

Web: <http://www.brisbane.qld.gov.au/>  
Twitter: <http://twitter.com/brisbanecityqld>  
Facebook: <http://www.facebook.com/BrisbaneCityCouncil>  
Youtube: <http://www.youtube.com/user/BrisbaneCityCouncil>

**SECURITY LABEL: OFFICIAL**

**From:** Sandra M Poulton <sandra.m.poulton@tmr.qld.gov.au>  
**Sent:** Wednesday, 20 September 2023 2:36 PM  
**To:** Stephanie Guo <Stephanie.Guo@brisbane.qld.gov.au>  
**Cc:** Andrew McIntosh <Andrew.McIntosh@brisbane.qld.gov.au>; Kirsty A Birgan <kirsty.a.birgan@tmr.qld.gov.au>; Michael Denman <Michael.Denman@brisbane.qld.gov.au>  
**Subject:** Follow up - School Transport Infrastructure Program (STIP) - Iona College

Hi again

Chasing an update as per below so I can give the school some direction on next steps or at least a contact they should speak to in council about what they need to do to progress.



Thanks

Kind regards

**Sandra Poulton**

Manager (Road Safety) | SEQ South Region  
Customer Services Branch | Customer Services, Safety and Regulation Division  
Department of Transport and Main Roads

P: 07 3066 0266 | M: Not Relevant  
Floor 1 | 28 Brisbane Street | Bundamba Qld 4304  
PO Box 630 | Booval Fair Qld 4304  
[sandra.m.poulton@tmr.qld.gov.au](mailto:sandra.m.poulton@tmr.qld.gov.au)  
[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)



**SECURITY LABEL: OFFICIAL**

**From:** Sandra M Poulton

**Sent:** Thursday, 31 August 2023 11:38 AM

**To:** [Stephanie.Guo@brisbane.qld.gov.au](mailto:Stephanie.Guo@brisbane.qld.gov.au)

**Cc:** [andrew.mcintosh@brisbane.qld.gov.au](mailto:andrew.mcintosh@brisbane.qld.gov.au); Kirsty A Birgan <[kirsty.a.birgan@tmr.qld.gov.au](mailto:kirsty.a.birgan@tmr.qld.gov.au)>; Michael Denman <[michael.denman@brisbane.qld.gov.au](mailto:michael.denman@brisbane.qld.gov.au)>

**Subject:** FW: School Transport Infrastructure Program (STIP) - Iona College

**Importance:** High

Hi Stephanie & all

Am I right in saying that Iona College need to submit a DA to council as the next step?

Our initial request was to see if the small amount of council land involved could be used before they spent any more money on the proposal.

If this can't occur without submitting a Development Application, that's the advice I need from you.

So, what I'm after:

1. Is the school submitting a DA the next step for the school to find out if they can use that section of council land?
2. Who do they contact to speak about it?
3. If not a DA, where is council at with this?

If you could give me something to go back to the school with please I'd appreciate it. If it means their STIP application is on hold, that's what it means but I need to give them some concrete advice from council.

Happy to chat if you need

thanks

Kind regards

**Sandra Poulton**  
Manager (Road Safety) | SEQ South Region  
Customer Services Branch | Customer Services, Safety and Regulation Division  
Department of Transport and Main Roads

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[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)



---

**From:** Kirsty A Birgan <[kirsty.a.birgan@tmr.qld.gov.au](mailto:kirsty.a.birgan@tmr.qld.gov.au)>  
**Sent:** Wednesday, 30 August 2023 7:57 AM  
**To:** Sandra M Poulton <[sandra.m.poulton@tmr.qld.gov.au](mailto:sandra.m.poulton@tmr.qld.gov.au)>  
**Subject:** FW: School Transport Infrastructure Program (STIP) - Iona College

**Kirsty Birgan**  
Senior Advisor (Road Safety) | SEQ South Region  
Customer Services Branch | Customer Services, Safety and Regulation Division  
Department of Transport and Main Roads

---

P: 07 3347 7860 | M: Not Relevant  
Floor 1 | 567 Kessels Road | MacGregor Qld 4109  
PO Box 2167 | Mansfield Qld 4122  
[kirsty.a.birgan@tmr.qld.gov.au](mailto:kirsty.a.birgan@tmr.qld.gov.au)  
[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

---

**From:** Stephanie Guo <[Stephanie.Guo@brisbane.qld.gov.au](mailto:Stephanie.Guo@brisbane.qld.gov.au)>  
**Sent:** Wednesday, 2 August 2023 9:55 AM  
**To:** Kirsty A Birgan <[kirsty.a.birgan@tmr.qld.gov.au](mailto:kirsty.a.birgan@tmr.qld.gov.au)>; [brian.nichol@brisbane.qld.gov.au](mailto:brian.nichol@brisbane.qld.gov.au);  
[andrew.mcintosh@brisbane.qld.gov.au](mailto:andrew.mcintosh@brisbane.qld.gov.au)  
**Cc:** michael.denman <[michael.denman@brisbane.qld.gov.au](mailto:michael.denman@brisbane.qld.gov.au)>  
**Subject:** RE: School Transport Infrastructure Program (STIP) - Iona College

Hi Kirsty,

Sorry for the delay in response. I acknowledge the school is asking to convert a residential house to a school access point and seeks Council approval for any changes to Council owned infrastructure.

I'd like to advise that the request requires considerations from Development Assessment perspective, including planning, surveys, detailed plans, pre-lodgement etc. I have forwarded the request to DA officer for advice.

Regards,  
**Stephanie Guo**  
Senior Program and Engineer Team Leader | Transport Planning and Operations  
Brisbane Infrastructure | **BRISBANE CITY COUNCIL**

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Brisbane Square | Level 6, 266 George Street, Brisbane, Qld 4000

Phone: 07 3407 8901 | Fax 07 3334 0006  
Email: [Stephanie.Guo@brisbane.qld.gov.au](mailto:Stephanie.Guo@brisbane.qld.gov.au)

Web: <http://www.brisbane.qld.gov.au/>  
Twitter: <http://twitter.com/brisbanecityqld>  
Facebook: <http://www.facebook.com/BrisbaneCityCouncil>  
Youtube: <http://www.youtube.com/user/BrisbaneCityCouncil>

**SECURITY LABEL: OFFICIAL**

**From:** Kirsty A Birgan <[kirsty.a.birgan@tmr.qld.gov.au](mailto:kirsty.a.birgan@tmr.qld.gov.au)>  
**Sent:** Friday, 7 July 2023 11:53 AM  
**To:** Stephanie Guo <[Stephanie.Guo@brisbane.qld.gov.au](mailto:Stephanie.Guo@brisbane.qld.gov.au)>; Brian Nichol <[Brian.Nichol@brisbane.qld.gov.au](mailto:Brian.Nichol@brisbane.qld.gov.au)>; Andrew McIntosh <[Andrew.McIntosh@brisbane.qld.gov.au](mailto:Andrew.McIntosh@brisbane.qld.gov.au)>  
**Subject:** FW: School Transport Infrastructure Program (STIP) - Iona College

---

*This email originates from outside of Brisbane City Council.*

Hi All,

Sandra Poulton is off at the moment and I have been contacted for an update on this STIP application.

From what I can see it was outstanding and waiting on BCC to advise and sign off.

Can you please let me know where it is at on your side or if I have missed more current response?

Thanks!

**Kirsty Birgan**  
A/ Manager (Road Safety) | SEQ South Region  
Customer Services Branch | Customer Services, Safety and Regulation Division  
**Department of Transport and Main Roads**

Not Relevant

M  
Floor 1 | 567 Kessels Road | MacGregor Qld 4109  
PO Box 2167 | Mansfield Qld 4122  
[kirsty.a.birgan@tmr.qld.gov.au](mailto:kirsty.a.birgan@tmr.qld.gov.au)  
[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

**SECURITY LABEL: OFFICIAL**

**From:** Sandra M Poulton  
**Sent:** Monday, 3 April 2023 12:00 PM  
**To:** [Stephanie.Guo@brisbane.qld.gov.au](mailto:Stephanie.Guo@brisbane.qld.gov.au); Kevin R Riseley <[Kevin.R.Riseley@tmr.qld.gov.au](mailto:Kevin.R.Riseley@tmr.qld.gov.au)>; [brian.nichol@brisbane.qld.gov.au](mailto:brian.nichol@brisbane.qld.gov.au)  
**Cc:** [andrew.mcintosh@brisbane.qld.gov.au](mailto:andrew.mcintosh@brisbane.qld.gov.au); Kirsty A Birgan <[kirsty.a.birgan@tmr.qld.gov.au](mailto:kirsty.a.birgan@tmr.qld.gov.au)>  
**Subject:** FW: School Transport Infrastructure Program (STIP) - Iona College

Hi all

Just following up below.

Kind regards

**Sandra Poulton**  
Manager (Road Safety) | SEQ South Region  
Customer Services Branch | Customer Services, Safety and Regulation Division  
**Department of Transport and Main Roads**

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[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)



**From:** Sandra M Poulton  
**Sent:** Friday, 17 March 2023 10:47 AM  
**To:** [Stephanie.Guo@brisbane.qld.gov.au](mailto:Stephanie.Guo@brisbane.qld.gov.au); Kevin Chen <[Kevin.Chen@brisbane.qld.gov.au](mailto:Kevin.Chen@brisbane.qld.gov.au)>; [brian.nichol@brisbane.qld.gov.au](mailto:brian.nichol@brisbane.qld.gov.au)  
**Cc:** [andrew.mcintosh@brisbane.qld.gov.au](mailto:andrew.mcintosh@brisbane.qld.gov.au); Kirsty A Birgan <[kirsty.a.birgan@tmr.qld.gov.au](mailto:kirsty.a.birgan@tmr.qld.gov.au)>  
**Subject:** School Transport Infrastructure Program (STIP) - Iona College

Hi all

Not sure who would be looking after this one as I had you all noted 😊 and I know Kirsty has spoken with Brian.

I've attached the STIP Outcomes, along with photos and the school's Traffic Engineering Review.

First Photo is North Street. Internally they are wanting to increase the width on the right hand side driveway, including the driveway. There are no plans to remove that post or the poles, just widen as far as they can. They have buses, both large and small using the internal bus drop off and its not wide enough. Jumping gutters and pedestrian/students walking around the area.

2<sup>nd</sup> photo is Bulgin Avenue and the house at the end is now owned by the school. They intend to use the front yard to create the new access point. The shrubbery is council land, so they would need your okay to use some of that for the access point.

3<sup>rd</sup> photo looking towards that same purchased house.

4<sup>th</sup> photo is the current access point to the drop off area. So that will be closed then to thoroughfare. You can see how much they will be able to carry internally and take vehicles off the road. Safer for the students and those on Bulgin Avenue.

Could you please consider if this is something council would support. If so, could you sign off the Outcomes which will allow the school to submit an application for funding. If not, I will need some direction from you to share with the school and a contact so they can have further discussions.

As always, I'm happy to chat. Hope to hear from you soon.

Thanks again.

Kind regards

**Sandra Poulton**  
Manager (Road Safety) SEQ South | SEQ South Region  
**Customer Services Branch** | Customer Services, Safety and Regulation Division | Department of Transport and Main Roads

Ground Floor | 2 Colvin Street | North Ipswich Qld 4305  
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Released under RTI - DTMK

## Perci X Barnes

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**From:** Perci X Barnes  
**Sent:** Wednesday, 18 October 2023 5:08 PM  
**To:** Sheppard, Jenna  
**Cc:** Alec I Tattersall; Gary A Wood; Sarah A Stjepanovic  
**Subject:** QR SAUP ATS planning slide pack - updated  
**Attachments:** QR SAUP\_ATS options summary\_for Queensland Rail\_231018.pdf

**Importance:** High

Good afternoon Jenna,

As requested please find attached updated service pack capturing the following updates to content:

- Indicative costs (slide 6)
- Not Relevant (slides 22 and 23)
- Lindum Station (slides 29-31 and 33-26).

If you have any questions please feel free to reach out.

Kind regards,

### Perci Barnes

Project Manager | Service Planning and Infrastructure  
Passenger Transport Integration Branch | Translink Division  
Department of Transport and Main Roads

---

P: 07 3338 4637 | M: Not Relevant  
Floor 7 | 61 Mary Street | Brisbane Qld 4000  
[perci.x.barnes@translink.com.au](mailto:perci.x.barnes@translink.com.au)  
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[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

# QR SAUP

## Alternative transport service planning

18 October 2023 – **Commercial-in-Confidence**

# Background

As part of the Queensland Rail (QR) Station Accessibility Upgrade Program (SAUP), six stations are proposed to be temporarily closed from January 2024:

1. Not Relevant

2.

3.

4.

5. Lindum

6. Not Relevant

This slide pack presents a summary of the analysis undertaken to design the Alternative Transport Service (ATS) for these station closures.

\*While Dedicated Alternative Transport Services are not planned for Buranda station due to the high level of service offered by the bus network on the adjacent busway, Translink Division will work closely with QR to ensure that scheduled services meet the SAUP objectives.



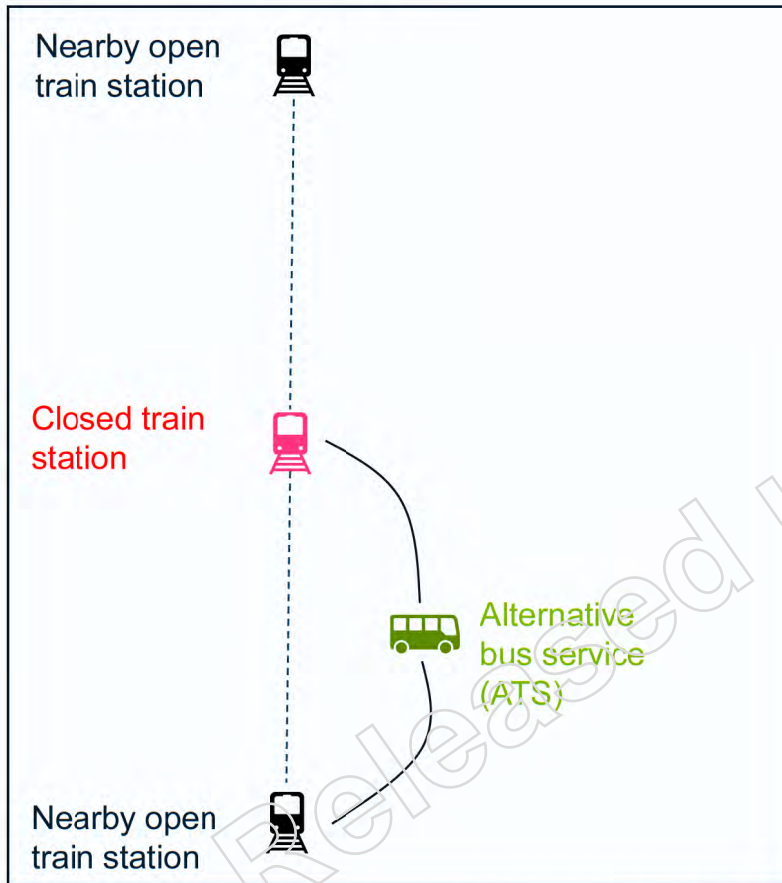
# Objectives

The SAUP ATS design was developed based on the following objectives:

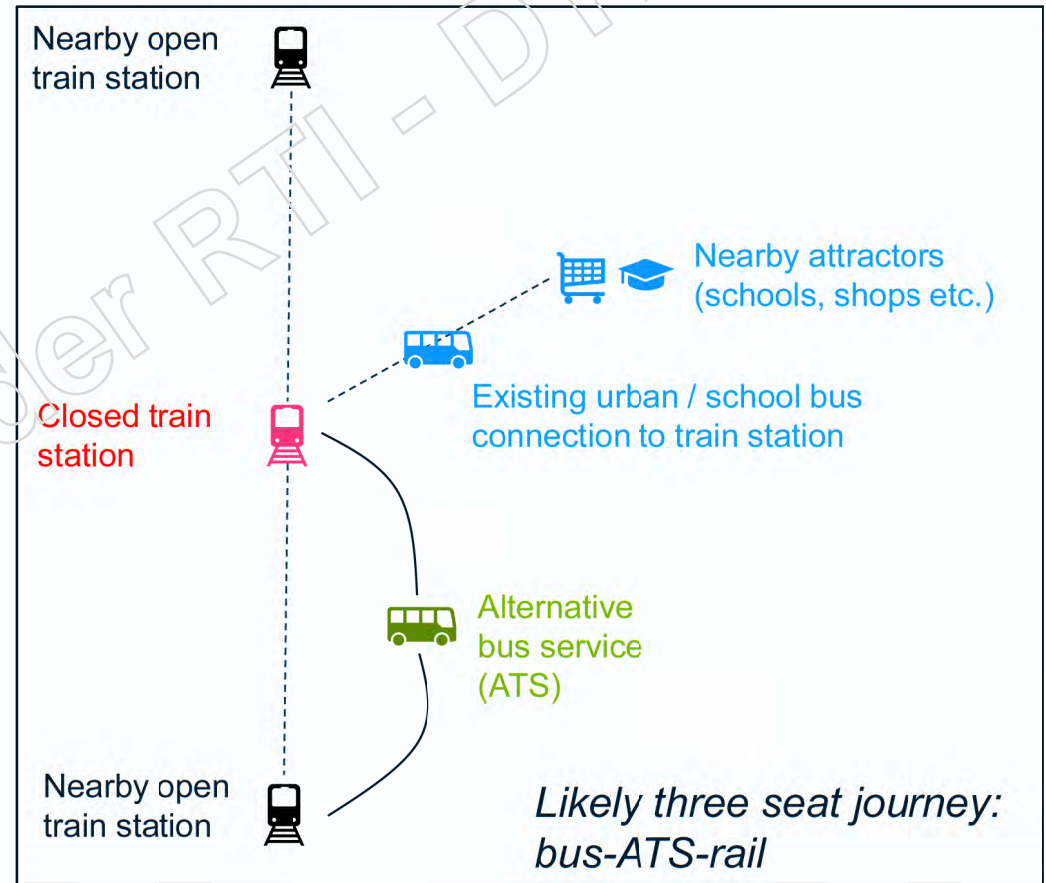
1. Maintain customer accessibility to the public transport network
2. Meet the span of hours of the existing train service
  - Rail TSC identifies obligations to comply with station opening hours (Citytrain)
3. Meet the frequency of the existing train service
4. Provide sufficient capacity to meet the existing demand at the train station
5. Address demand for key transfers
6. Route and stops should consider location of demand near the station

# Objective 5 – Address transfers

## Initial ATS design



## Consideration of transfers



# Revised plans

Station upgrade	Initial bus plan	Revised bus plan	Bus stop requirements	Key drivers for change
Not Relevant				
Lindum - 22 Jan	Hemmant to Wynnum North via Lindum	<b>Lindum to Wynnum North (plus significant uplift for school peaks)</b>	<ul style="list-style-type: none"> <li>• Iona College (subject to detailed discussions with school)</li> <li>• Selina Street Wynnum North – new bus stop</li> </ul>	<ul style="list-style-type: none"> <li>• Limited availability of kerb-space or bus stops at Hemmant</li> <li>• Supported by Local member</li> <li>• Simpler message / management approach at only one station for school students</li> </ul>
Not Relevant				

# Indicative costs

Station	Initial Cost			Revised Cost			
	Cost Estimate* (\$/week)	Number of weeks	Cost Estimate* (closure duration)	Cost Estimate* (\$/week)	Number of weeks	Cost Estimate* (closure duration)	Cost Difference (% of initial)
Morningside	\$58,626	Not Relevant	\$2,286,414	Not Relevant			94%
Lindum		39		\$ 28,454.40	39	\$1,209,721.74	
Not Relevant				Not Relevant			
<b>TOTAL</b>	Not Relevant						

## Costs as estimated at 18 October 2023

- Costs are indicative only and exclusive of GST
- Final costs can only be confirmed following bus delivery partner engagement and detailed bus scheduling / crewing
- Revised approach continues to meet the span of hours and frequency of the existing train service
- Costs do not include bus stop infrastructure or comms and marketing activities
- Any changes or amendments to service approach may impact cost
- Station specifics
  - Revised cost of Lindum Not Relevant is only slightly lower than initial cost, however revised Lindum costs include significant service uplifts as required to accommodate the AM and PM Iona school student demand
  - Not Relevant
  - 
  -
- Overall cost reduced by around 20% - noting the caveats around bus stop infrastructure and Iona College

Not Relevant

Released under RTI - DTMR

Released under RTI - DTMR

# Lindum Station

# Lindum Station

2022 PnR utilisation: 171/140  
 Daily patronage: 480B/456A  
 Assisted access

Adult	Child/School	Senior	Tertiary
68%	17%	8%	7%



Department of Transport and Main Roads – Commercial-in-Confidence

## Adjacent IB station: Hemmant

- Independent access
- Bus stop adjacent to station entrance requires formalisation (80m walk)
- 2022 PnR utilisation: n/a

## Adjacent OB station: Wynnum Nth

- Assisted access
- Formal/compliant bus stop required – 70m walk to station entrance (1 driveway crossing)
- 2022 PnR utilisation: 38/30

## When the station closes temporarily, what travel alternatives would you most likely use?

Median	Alternative	Percentage
37%	Board/Depart from alternative train station	38%
34%	Dedicated shuttle bus to/from alternative train station	31%
16%	?	17% unsure
5%	Local bus service for entire trip	5%
7%	Private transport for entire trip	6%

## Which alternative station would you use?

53% Wynnum N	24% Hemmant
10% Cannon Hill	11% Murarrie

## Lindum direction of travel

	Inbound	Outbound
AM	98%	2%
PM	3%	97%

Based on NetBI data – AM boarding, PM alighting  
 Note – high counterpeak school travel for Iona College not in the above figures

# Lindum Station – transfers and options to address

## Top 5 transfer destinations on weekdays in March 2023 from Lindum

The only destination with more than 1 transfer per day on average was Wynnum North Road at Constellation Way (residential area). This seems reasonable to due to the limited bus services in the area.

To Trip Destination Stop	220	223	224	Total
Wynnum North Rd at Constellation Way, stop 13 [13091]		50		50
Wynnum Fire Station - 57/58 [6044]			11	11
Wynnum Rd at Wynnum Golf stop 54 [6138]			9	9
Wynnum Rd at Wynnum West stop 55 [6054]			9	9
Palm Spring Village - 59/56 [6046]			5	5

## Options to address transferring passengers to Wynnum North Road at Constellation Way

Option	Comment
1: Re-route urban/school route to nearby station	n/a – Route 223 already services Wynnum North
2: Re-time urban/school route to enable connection	n/a – Route 223 already services Wynnum North
3: Re-route ATS	Not suitable – significant route detour
4: Communicate existing alternative options	Communicate transfer at Wynnum North Station (note PDF timetable currently does not list Wynnum North arr/dep times)

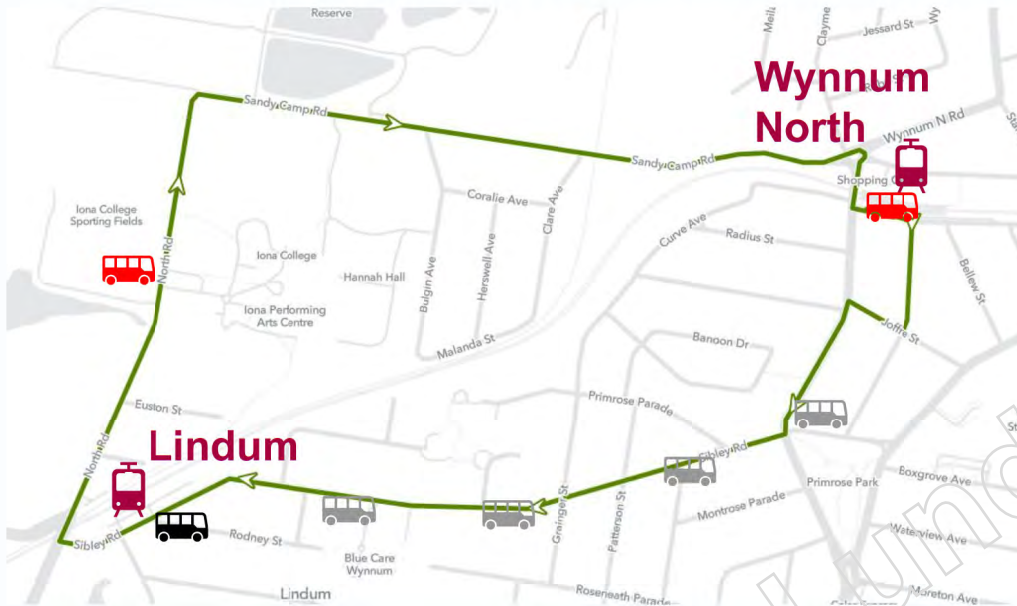
**Recommendation:** Option 4 should be pursued.






# Options review

	Option	Advantages	Disadvantages	Comment
1	Wynnum North-Lindum-Hemmant	<ul style="list-style-type: none"> <li>Minimises impact for customers travelling inbound or outbound to/from Lindum</li> <li>Hemmant is independently accessible</li> </ul>	<ul style="list-style-type: none"> <li>Limited suitable locations to stop and turn bus around at Hemmant</li> <li>Highest cost and fleet requirement</li> <li>Requires new bus stop infrastructure at Lindum and Hemmant</li> </ul>	<ul style="list-style-type: none"> <li>Not explored further due to high fleet requirement and difficulty in servicing Hemmant</li> </ul>
2	Lindum-Hemmant	<ul style="list-style-type: none"> <li>Addresses the main direction of travel for customers</li> <li>Hemmant is independently accessible</li> </ul>	<ul style="list-style-type: none"> <li>No suitable location to turn bus around near Lindum -- turnaround facilities are near Wynnum North</li> <li>High cost and fleet requirement</li> <li>Requires new bus stop infrastructure at Lindum and Hemmant</li> </ul>	<ul style="list-style-type: none"> <li>Not explored further due to high fleet requirement and difficulty in servicing Hemmant</li> </ul>
3	Wynnum North-Lindum	<ul style="list-style-type: none"> <li>Lower fleet requirement and cost</li> <li>Opportunity to provide stop closer to Iona College</li> <li>Opportunity to use existing bus stop on Sibley Road</li> <li>Relatively short route length compared to other options</li> <li>Opportunity to consolidate Iona student demand to one station</li> </ul>	<ul style="list-style-type: none"> <li>Customers travelling to/from Central will be backtracking</li> <li>Service crosses level crossing at Kianawah Road and Wynnum North Road</li> <li>Wynnum North is not independently accessible (customers either use a bridge with steps, or a ramp from the level crossing)</li> </ul>	<ul style="list-style-type: none"> <li>Preferred option as it offers customer and operational benefits</li> </ul>

# Preferred option



-  New bus stop required
-  Existing bus stop
-  Existing bus stop (not proposed to be stopped)

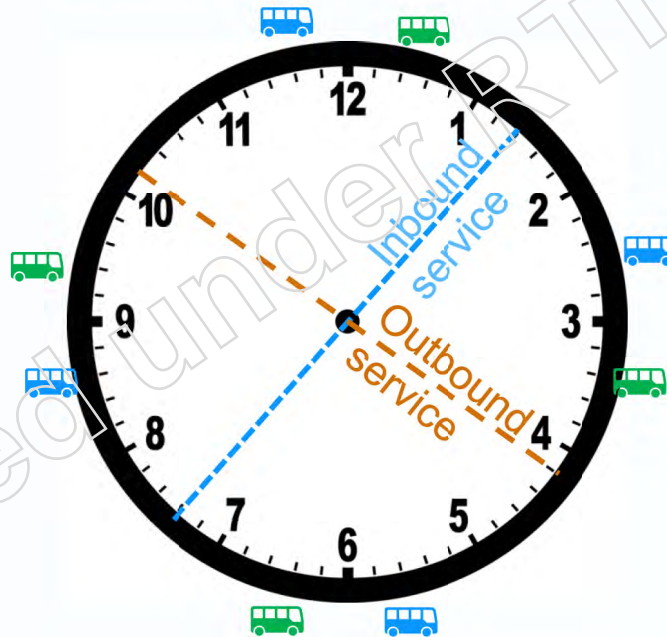
<b>Infrastructure required</b>	<ul style="list-style-type: none"> <li>Formalised bus stop on Cameron Parade</li> <li>Formalised stop on North Road (opposite Iona College)</li> </ul>
<b>Operation</b>	<ul style="list-style-type: none"> <li>Wynnium North-Lindum-Wynnium North loop. Approx. 10-15 minutes to operate loop.</li> <li>Requires 2 buses to operate peak frequency.</li> </ul>
<b>Timetabling</b>	<ul style="list-style-type: none"> <li><u>Off-peak</u>: Operate with 4bph frequency/15-minute headway, nominally meeting each off-peak train arrival at Lindum</li> <li><u>Peak</u>: Additional school services to be provided for demand to/from Iona College</li> </ul>
<b>Other considerations</b>	<ul style="list-style-type: none"> <li>Service crosses open level crossings at Wynnium North Road, Kianawah Road, and Sandy Camp Road. Latter is a rail freight crossing with low crossing frequency.</li> </ul>

# Timetabling – Wynnum North

## Weekday AM peak

- Inbound and outbound trains arrive approximately every 15 mins
  - Inbound :04, :19, :34, :49
  - Outbound :09, :24, :39, :54
- Due to the relatively high frequency in both directions, propose to run the buses a frequency of 8bph between 7:15am-8am without specific alignment of schedules

## Weekday off-peak (times at Wynnum North) – assume some dwell at Lindum



## Weekday PM peak

- Inbound and outbound trains arrive approximately every 15 mins
  - Inbound :04, :19, :34, :49
  - Outbound :09, :24, :39, :54
- Due to the greater spread of customers in the evening, propose to continue running buses at 4bph through the evening peak

 ATS dep to Lindum

 ATS arr from Lindum

# Lindum Station – Iona College survey and passenger counts

## Queensland Rail school survey

- 759 responses for 1154 students

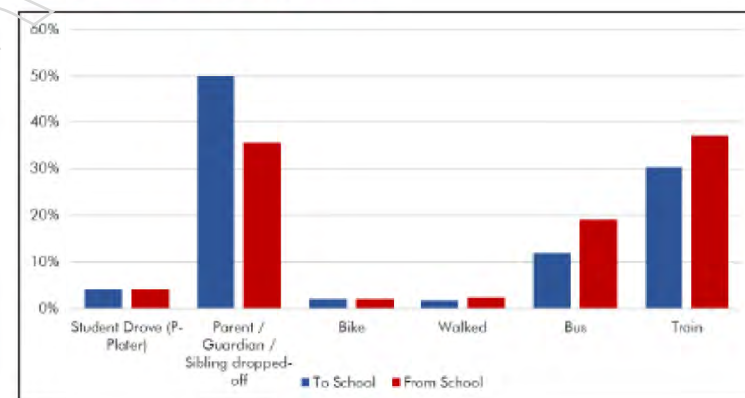
### How often do you use Lindum station?

- **707 responses**
  - 501 - every school day
  - 97 - Five to nine times per school week
  - 109 – one to four times per school week
- Suggests around 600 students per day catching the train in the morning and afternoon

## Pekol Traffic and Transport mode share survey - February to April 2021

- 1,682 responses – 96% response rate

Figure 2.2: MODE SHARE SURVEY RESULTS



- To school – 508 (30%)
- From school 622 (37%)
- Similar results to the recent Queensland Rail survey

# Lindum Station – Iona College survey and passenger counts

## Ticketing data

- Translink go card (100-130) + school rail passes (~200)  
+ 20% fare evasion suggested
  - AM peak – approx. 375 students
  - PM peak – approx. 395 students

## Passenger counts -- Wednesday 4 October

- **AM peak**
  - 450 students between 7:30 and 8:30
    - ~275 from Manly / Cleveland
    - ~175 from Brisbane direction
- **PM peak**
  - 500 students between 3:15 and 3:40
    - ~310 to Manly / Cleveland
    - ~190 to Brisbane direction

# Proposed operations

- All buses will run a clockwise loop from Wynnum North Station
- Scheduling is currently underway. The current plan is below (note these times are draft and subject to change)
- Buses will hold at Wynnum North Station until their departure time

	Bus									
	#1	#2	#3	#4	#5	#6	#7	#8	#9	#10
Departs Wynnum North	3:02pm	3:05pm	3:05pm	3:09pm	3:09pm	3:20pm	3:20pm	3:24pm	3:35pm	3:47pm
Arrives Iona	3:07pm	3:10pm	3:10pm	3:14pm	3:14pm	3:25pm	3:25pm	3:29pm	3:40pm	3:52pm
Arrives Wynnum North	3:13pm	3:16pm	3:16pm	3:20pm	3:20pm	3:31pm	3:31pm	3:35pm	3:46pm	3:58pm
Connects to Inbound train	3:19pm	3:19pm or 3:34pm	3:19pm or 3:34pm	3:34pm	3:34pm	3:34pm or 4:04pm	3:34pm or 4:04pm	4:04pm	4:04pm	4:04pm
Connects to Outbound train	3:24pm	3:24pm	3:24pm	3:24pm or 3:39pm	3:24pm or 3:39pm	3:39pm	3:39pm	3:39pm or 3:54pm	3:54pm	4:09pm
Cumulative students transported	60	120	180	240	300	360	420	480	540	600

# Wynnum North Stop – Preferred Option 1



Proposed works:

- Minimum boarding point as shown
- J pole to denote boarding point

Second bus to dwell at approach kerbside. Conflicts (queuing from Wynnum North Road) by general traffic to be monitored during operation.

# Formalisation of stop at Iona College



Proposed works:

- Minimum boarding point as shown
- J pole to denote boarding point

Second bus to dwell at approach kerbside. Conflicts with general school peak traffic to be monitored during operation.



Not Relevant

Released under RTI - DTMR

**Thank you and stay  
connected**

[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)



## Perci X Barnes

---

**From:** Perci X Barnes  
**Sent:** Monday, 23 October 2023 12:45 PM  
**To:** Carr, Mitch; Gary A Wood; Sheppard, Jenna  
**Cc:** Alec I Tattersall; Sarah A Stjepanovic; Vincent Z Chan  
**Subject:** RE: Lindum Station - Iona College Next Steps

Hi Mitch,

Thanks for the feedback – Gary’s been our driver for engagement and resolution with Iona College so credit goes to him!

As Translink’s new PM for this project I’m very grateful for the great teamwork between QR and TMR and look forward to further successes.

@Jenna regarding messaging (second last dot point below) I’d like to confirm the latest and greatest regarding site impacts from a Customer perspective such as cross corridor access and PnR availability for each station. I’ll send a separate email today regarding confirmation of info received by Translink.

Kind regards,

### Perci Barnes

Project Manager | Service Planning and Infrastructure  
Passenger Transport Integration Branch | Translink Division  
Department of Transport and Main Roads

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---

**From:** Carr, Mitch <mitch.carr@qr.com.au>  
**Sent:** Friday, 20 October 2023 4:00 PM  
**To:** Perci X Barnes <perci.barnes@translink.com.au>; Gary A Wood <gary.wood@translink.com.au>  
**Cc:** Alec I Tattersall <Alec.Tattersall@translink.com.au>; Sarah A Stjepanovic <Sarah.Stjepanovic@translink.com.au>; Sheppard, Jenna <Jenna.Sheppard@qr.com.au>; Vincent Z Chan <Vincent.Chan@translink.com.au>  
**Subject:** RE: Lindum Station - Iona College Next Steps

Hi Gary and Perci

Thanks for your continued work with Iona on this.

We’re very grateful to your whole team for the professionalism, diligence and diplomacy with which you have progressed this.

Cheers

Mitch



**MITCH CARR**

SENIOR MANAGER STATION AND FACILITIES PROJECT DELIVERY

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GPO Box 1429 • Brisbane QLD 4001

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W: [queenslandrail.com.au](http://queenslandrail.com.au)

---

**From:** Perci X Barnes <[perci.barnes@translink.com.au](mailto:perci.barnes@translink.com.au)>

**Sent:** Friday, October 20, 2023 3:32 PM

**To:** Gary A Wood <[gary.wood@translink.com.au](mailto:gary.wood@translink.com.au)>; Sheppard, Jenna <[Jenna.Sheppard@qr.com.au](mailto:Jenna.Sheppard@qr.com.au)>; Vincent Z Chan <[Vincent.Chan@translink.com.au](mailto:Vincent.Chan@translink.com.au)>

**Cc:** Carr, Mitch <[mitch.carr@qr.com.au](mailto:mitch.carr@qr.com.au)>; Alec I Tattersall <[Alec.Tattersall@translink.com.au](mailto:Alec.Tattersall@translink.com.au)>; Sarah A Stjepanovic <[Sarah.Stjepanovic@translink.com.au](mailto:Sarah.Stjepanovic@translink.com.au)>

**Subject:** RE: Lindum Station - Iona College Next Steps

**[EXTERNAL EMAIL:** This email originated from outside your organisation. Do not click on links or open attachments unless you recognise the sender and know the content is safe]

Hi Gary,

Thanks for the update. With the feedback and discussion focusing on implementation it is indeed looking positive.

We will action the item below but would be good to systematically capture mitigation and residual risks/issues in some sort of register - @Jenna you mentioned QR developed in one of our previous catch ups. Can you please share if available? If not, we can forward for one being developed for our team for QR's info and further coordination. Would be helpful to table the register(s) as needed in our future coord meetings.

Some initial comments below:

**Staffing**

- Iona College were thankful for the QR staff at the freight crossing at Sandy Camp Rd and additional staff at Wynnum North station
- Iona College agree that their staff could assist with loading buses and crossing North Road However, they only have agreement for staff to be on site doing duty until 3:30pm. It is anticipated that we wouldn't have cleared all students in buses by 3:30pm
- Could we look at staffing options to support Iona College? Could redeployed QR staff help? **Action:** Jenna can you look at this?

**Footpath Safety on Sandy Camp Road**

- Concern for the narrow footpath and no verge on Sandy Camp Rd (opposite property number 23 / 27, on the side of the railway)
- Could we investigate installing a fence along here for student safety interaction with cars? **Action:** Percy can I get you to look at this and then if feasible work with Jenna on timeframes and installation? *Will investigate this from an SiD perspective. Preference is to eliminate the hazard (students to use ATS) rather than implement an engineering control that may introduce further residual risk such as other pedestrians trapped in the traffic lane and/or falling from climbing the fence.*



#### Bus stop on North Road

- Have we engaged with BCC yet on bus stop requirements Perci/Vincent?
- The school have concerns that the bus stop on North Road will have significant impact to the already congestion road (congested during school time)
- When talking with BCC, they would like us to mention their application for improvement of congestion
- Could we look at measures to reduce the impact the bus will have? Indented bus bay? Re-painting the road to create a little more space for passing of a bus in the bus stop and so on and so on. **Action:** Perci / Vincent could you start this investigation please? *This was identified as a risk when investigating the clockwise option (noted though that congestion is lower in the northbound direction compared to southbound). Mitigation includes engagement with BCC on potential measures such as adjustment of linemarking and/or providing a 'half indent'.*

#### Additional Trains

- I think I know the answer to this one already, and the school knew it was bold to ask, but are there opportunities to have a shuttle train, each direction, starting at 3:45pm from Wynnum North station? This will help with the students still arriving by bus. As we can only carry approx. 50 students by bus, there school peak will be more prolonged than it is now.
- **Action:** Jenna could I get you to investigate the feasibility of this one?

#### Communications with Students and Families

- One for the radar, Iona College closes for the year on 23 November. I know we plan to communicate before this, but good to capture the end date of the school
- We will need to plan to work with Iona College's communication channels in January to continually remind families that the station is closing. Inevitably we will miss some families and so we need to commit to having our CLOs on hand at the start of school
- **Action:** Perci, this is one to work with our Communication Team *Working on this with the team, key will be simple, impactful messaging that Iona College can really leverage and gain buy-in from the community.*

#### Ongoing Monitoring

- The school is concerned that week one (and possibility two) could work fine and we then disappear as a project team
- They believe in week one and week two there is a high percentage of parents driving students to school - I agree with this! Then from week three, we may likely see an increase in bus demand that could overwhelm the plan
- Could we look at how we continually check in and monitor and we may have to adjust the bus plan to accommodate demand
- My suggestion, but happy to take ideas: week 1, we are on site every day and have daily check-ins with the school. Week 2-4, we have a weekly check in with the school. Thereafter, monthly meetings
- **Action:** Perci can you consider a plan here? *The above are really good points from the school. Our planning will be evidence based including learnings from other stations (Yeronga State School comes to mind).*

Kind regards,

**Perci Barnes**  
Project Manager | Service Planning and Infrastructure  
Passenger Transport Integration Branch | Translink Division  
Department of Transport and Main Roads

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---

**From:** Gary A Wood <[gary.wood@translink.com.au](mailto:gary.wood@translink.com.au)>  
**Sent:** Friday, 20 October 2023 2:07 PM  
**To:** Sheppard, Jenna <[Jenna.Sheppard@qr.com.au](mailto:Jenna.Sheppard@qr.com.au)>; Perci X Barnes <[perci.barnes@translink.com.au](mailto:perci.barnes@translink.com.au)>; Vincent Z Chan <[Vincent.Chan@translink.com.au](mailto:Vincent.Chan@translink.com.au)>  
**Cc:** Carr, Mitch <[mitch.carr@qr.com.au](mailto:mitch.carr@qr.com.au)>; Alec I Tattersall <[Alec.Tattersall@translink.com.au](mailto:Alec.Tattersall@translink.com.au)>; Sarah A Stjepanovic <[Sarah.Stjepanovic@translink.com.au](mailto:Sarah.Stjepanovic@translink.com.au)>  
**Subject:** Lindum Station - Iona College Next Steps

Afternoon team

Just had the meeting with Iona College and think we are nearly there!

They support the clockwise direction and the PM timetable, although they are still a little nervous. We will need to have continual monitoring in the first couple of weeks and potentially monthly check-ins.

I took some key items away from the meeting that we will need to consider:

#### Staffing

- Iona College were thankful for the QR staff at the freight crossing at Sandy Camp Rd and additional staff at Wynnum North station
- Iona College agree that their staff could assist with loading buses and crossing North Road. However, they only have agreement for staff to be on site doing duty until 3:30pm. It is anticipated that we wouldn't have cleared all students in buses by 3:30pm
- Could we look at staffing options to support Iona College? Could redeployed QR staff help? **Action:** Jenna can you look at this?

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- Could we investigate installing a fence along here for student safety interaction with cars? **Action:** Percy can I get you to look at this and then if feasible work with Jenna on timeframes and installation?

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#### Additional Trains

- I think I know the answer to this one already, and the school knew it was bold to ask, but are there opportunities to have a shuttle train, each direction, starting at 3:45pm from Wynnum North station? This will help with the students still arriving by bus. As we can only carry approx. 50 students by bus, there school peak will be more prolonged than it is now.
- **Action:** Jenna could I get you to investigate the feasibility of this one?

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- **Action:** Perci, this is one to work with our Communication Team

### Ongoing Monitoring

- The school is concerned that week one (and possibility two) could work fine and we then disappear as a project team
- They believe in week one and week two there is a high percentage of parents driving students to school - I agree with this! Then from week three, we may likely see an increase in bus demand that could overwhelm the plan
- Could we look at how we continually check in and monitor and we may have to adjust the bus plan to accommodate demand
- My suggestion, but happy to take ideas: week 1, we are on site every day and have daily check-ins with the school. Week 2-4, we have a weekly check in with the school. Thereafter, monthly meetings
- **Action:** Perci can you consider a plan here?

We covered a lot in 30mins, but I think we are now nearly there with them and the questions are more around implementation than the bus operations.

Thanks,  
Gary

### Gary Wood

Director (Major Project Integration) | Service Planning and Infrastructure  
Passenger Transport Integration Branch | Translink Division  
Department of Transport and Main Roads

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## Perci X Barnes

---

**From:** Perci X Barnes  
**Sent:** Wednesday, 25 October 2023 2:25 PM  
**To:** Joel Z Baxter; Supun Z Mudalige; Sarah A Stjepanovic; Wesley P Coller; Vincent Z Chan  
**Cc:** Alec I Tattersall  
**Subject:** QR SAUP | Alternative transport service planning - BCC infrastructure actions  
**Importance:** High

Team,

We are bringing forward some critical path actions on infrastructure prior to our kick-off meeting on Mon. This is a result of a meeting with BCC (Sarah and me attending) regarding new bus stop infrastructure for QR SAUP.

Intent is to respond to BCC with the table below and follow up through a stakeholder meeting next week. To inform the stakeholder discussion, can the following be actioned by this week (by **Fri 27/10**) please? Let me know if you need assistance or additional time. Really appreciate your efforts in this time pressured project!

- **@Joel / @Supun:** provide the following info (see the **green** highlighted text in the additional information column). Wes has done some investigations including site visits on these locations so can assist. Also feel free to add additional dot points, and save any docs that we can forward to BCC (and QR) here: [231026 BCC Infrastructure](#).
- **@Wesley** as discussed do we have a 'rapid' or simplified SiD template that's suitable? See **magenta** highlight. I can start populating it and will get further inputs from the team.
- **@Vincent:** can you check and update the operational info in the infrastructure considerations column? Check values in **yellow** highlight pls.
- **@Sarah** review the table, especially further actions column and edit / update as necessary.

QR SAUP project	Element	Proposed infrastructure provision	Context image / sketch	Infrastructure considerations
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**Lindum Station**

ATS bus stop on Cameron Pde, south of Wynnum N Station

Minimum boarding point with J-pole at existing indent



- Location and available space at kerbside for boarding point.
- Existing loading zone: kerbside allocation for KnR activity to be moved to opposite kerb on Cameron Pde.
- Platform and footpath areas and their potential crowding (mitigated through bus service frequency supplemented by school travel demand management measures).
- Customer accessibility – see sketch in this table:
  - Direct via station building to/from southern platform.
  - Via OLC to/from northern platform.
- Bus type / length: 12.5m
- Bus operations<sup>1</sup>:
  - Approx. 10-15 minutes loop.
  - Two (2) buses operating at peak periods, single bus off-peak.
- Bus frequency<sup>1</sup>:


- AM peak (7:15am-8:45am ): 8 buses per hour (bph)
- PM peak (3pm – 4pm): 4bph
- Off peak: ?????
- Weekday bus patronage?:
  - AM peak (7:15am-8:45am ): approx. 500:
    - ~300 inbound direction
    - ~200 outbound direction
  - PM peak (3pm – 4pm): approx. 500:
    - ~200 inbound direction
    - ~300 outbound direction
  - Off peak: ?????

Bus route via Cameron Pde, Kitchener St, and Joffre St

Nil



- Swept paths and sight distances of 12.5m bus at intersections.
- Street cross sections (approx. dist):
  - Cameron Pde: 8.5m with kerbside parking on southern side.
  - Kitchener St: 10.5m with kerbside parking both sides.

				<ul style="list-style-type: none"> <li>○ Joffre St: 11m with kerbside parking both sides.</li> <li>● Potential overhead obstructions along Kitchener St (tree canopy along eastern verge).</li> <li>● Kerbside parking activity.</li> </ul>
<p>ATS bus stop on North Road, northbound and located south of existing signalised school crossing</p>	<p>Minimum boarding point with J-pole at existing verge</p>			<ul style="list-style-type: none"> <li>● Location and available space at kerbside for boarding point.</li> <li>● Conflicts with general school traffic such as drop-off and pick-ups and kerbside parking activity.</li> <li>● Footpath area and its potential crowding (mitigated through bus service frequency supplemented by school travel demand management measures).</li> <li>● Customer accessibility: utilisation of existing paths and signalised pedestrian crossing.</li> <li>● Bus type / length: 12.5m</li> <li>● Bus operations<sup>1</sup>: <ul style="list-style-type: none"> <li>○ Approx. 10-15 minutes loop.</li> <li>○ Two (2) buses operating at</li> </ul> </li> </ul>

- peak periods, single bus off-peak.
- Bus frequency<sup>1</sup>:
  - AM peak (7:15am-8:45am ): 8 buses per hour (bph)
  - PM peak (3pm – 4pm): 4bph
  - Off peak: ?????
- Weekday bus patronage<sup>2</sup>:
  - AM peak (7:15am-8:45am ): approx. 450
  - PM peak (3pm – 4pm): approx. 450
  - Off peak: <5
- Street cross-section: varies – 11m at ped crossing and up to 12m along school frontage.
- Potential overhead obstructions along North Rd as well as Sandy Camp Road (tree canopy along western / northern verges).

Not Relevant

Released under RTI - DTMR

**Notes:**

1. Scheduling is currently underway and bus timing / frequencies are draft and subject to change).
2. Survey data currently being reviewed in consideration of fare evasion.

Kind regards,

**Perci Barnes**  
 Project Manager | Service Planning and Infrastructure  
 Passenger Transport Integration Branch | Translink Division  
 Department of Transport and Main Roads

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[www.translink.com.au](http://www.translink.com.au)  
[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

-----Original Appointment-----

**From:** Perci X Barnes  
**Sent:** Friday, 20 October 2023 9:56 AM  
**To:** Perci X Barnes; Sarah A Stjepanovic; Todd A Duncan; Anthony P Newbery; Douglas C Estwick; Joel Z Baxter; Supun Z Mudalige; Roman J Gafa; Augustine E Aigbodi; Vincent Z Chan; Andrew Z Holt; Nicholas P Miskinis; Bryson S Walker; Dan Tapes; Daniel C Tape  
**Cc:** Gary A Wood  
**Subject:** QR SAUP | Alternative transport service planning - inception team briefing  
**When:** Monday, 30 October 2023 10:30 AM-11:00 AM (UTC+10:00) Brisbane.  
**Where:** 61 Mary - M7.01 (20) - VC

Hi team,

This our inception meeting for alternative transport service planning. The Network Coordination Program under Major Projects Integration, are preparing to commence activities towards delivery of alternative transport bus services to support the closure of Bundamba, Banyo, Burpengary, Morningside, and Lindum rail station closures to accommodate QR led Station Accessibility Upgrade Program (SAUP) construction works. These stations, as well as Buranda Station, are planned to close from January 2024.

Our agenda for inception are as follows:

1. **Welcome and introductions**
2. **Objectives**
3. **Project overview**
4. **Preferred options**
5. **Project schedule and delivery**
6. **Communications and information management**
7. **Opportunities and risks**
8. **Project team round robin**

Our project team:

Area	Project team member
MPI Program Manager	Sarah Stjepanovic
MPI Project Manager	Perci Barnes
Communications	Todd Duncan
Integrated Scheduling (TfB, TBS, KBL)	Anthony Newbury Michelle Scurry
Government and Media Relations	Doug Estwick
Infrastructure	Joel Baxter Supun Mudalige
Network Planning (PTS) – TBS	Roman Gafa Augustine Aigbodi

Network Planning (PTI) – TfB & KBL	Andrew Holt Nick Miskinis Vincent Chan (NCP)
Contracts (TfB, TBS, KBL)	Bryson Walker
Ticketing	Dan Tape

**Project overview**

As part of the Queensland Rail (QR) Station Accessibility Upgrade Program (SAUP), six rail stations are proposed to be temporarily closed from January 2024:

1. Not Relevant
- 2.
- 3.
- 4.
5. Lindum
6. Not Relevant

A summary of the proposed Alternative Transport Service (ATS) arrangements for these station closures is outlined in the table below and this slide pack: [QR SAUP ATS options summary for Queensland Rail 231018.pdf](#)

*\*Dedicated Alternative Transport Services are not planned for Buranda station due to the high level of service offered by the bus network on the adjacent busway.*

**Service change components**

- 5x new temporary bus routes
- Amendments to existing school bus routes (TBC)
- New bus stop infrastructure
- Customer impacts
- Updated HHTT & SSTTs
- Upgraded Station Media opportunity.

Station closure	Initial bus plan	Revised bus plan	Bus stop require
Not Relevant			
<b>Lindum - 22 Jan</b>	Hemmant to Wynnum North via Lindum	<b>Lindum to Wynnum North (plus significant uplift for school peaks)</b>	<ul style="list-style-type: none"> <li>• Iona Co</li> <li>• Selina S</li> </ul>
Not Relevant			

Please feel free to reach out prior if you have any questions. Looking forward to meeting you all!

Kind regards,

**Perci Barnes**  
Project Manager | Service Planning and Infrastructure  
Passenger Transport Integration Branch | Translink Division  
Department of Transport and Main Roads

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---

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**Perci X Barnes**

**From:** Perci X Barnes  
**Sent:** Monday, 30 October 2023 11:18 AM  
**To:** Tim W Channell; Rachael L Cochrane; Gary A Wood  
**Cc:** Andrew J Gilroy; Pepijn Z Thijssse; Charlie D Wayment  
**Subject:** RE: Lindum enquiry #2 \_ Re Lindum station upgrade

Good morning Tim,  
(And thanks Rachael for forwarding this query).

Customer query:

My boys [PI] are set to start IONA next year and we had plans to send them via the train. We live in [PI] and train travel was the ideal solution. I understand this will impact a number of families. Our family situation does not lend to significant flexibility and driving the boys daily could be very tricky. Therefore, is there going to be an alternative and safe option to get the school students that would normally travel by train? eg a bus transfer from Wynnum North station to IONA? A quick look at translink shows our options for a bus from [PI] to IONA would not work, with at least 3 different buses required for the journey and a travel time of over 2 hours. Is there some scope for a [PI] bus to get to IONA, depending on the feedback you have received?

Draft response:  
Please see suggested changes in the green column below. @Gary can you review?

August 2023 inquiry re station closure and alternative transport options	October 2023 inquiry re alternative transport options whilst station being upgraded	October 2023 inquiry re: alternative transport options for school travel during station upgrade
<p>Thank you for your enquiry about the Lindum station closure.</p> <p>Queensland Rail is responsible for the delivery of the Lindum Station Accessibility Upgrade. The Department of Transport and Main Roads will work closely with Queensland Rail to ensure rail customers are appropriately accommodated during the Lindum Station upgrade works.</p> <p>For further information on the Lindum Station Upgrade, please contact Queensland Rail at <a href="mailto:stationsupgrade@qr.com.au">stationsupgrade@qr.com.au</a>. Information about the Lindum Station upgrade is also available from Queensland Rail's website at <a href="https://www.queenslandrail.com.au/Community/Projects/Pages/lindum-station-upgrade.aspx">https://www.queenslandrail.com.au/Community/Projects/Pages/lindum-station-upgrade.aspx</a>.</p>	<p>Thank you for your enquiry about <b>alternative public transport options</b> during the Lindum station closure.</p> <p>Queensland Rail is responsible for the delivery of the Lindum Station Accessibility Upgrade. The Department of Transport and Main Roads will work closely with Queensland Rail to ensure rail customers are appropriately accommodated during the Lindum Station upgrade works.</p> <p>For further information on the Lindum Station Upgrade and <b>proposed alternative transport arrangements to support customers</b>, please contact Queensland Rail at <a href="mailto:stationsupgrade@qr.com.au">stationsupgrade@qr.com.au</a>. Information about the Lindum Station upgrade is also available from Queensland Rail's website at <a href="https://www.queenslandrail.com.au/Community/Projects/Pages/lindum-station-upgrade.aspx">https://www.queenslandrail.com.au/Community/Projects/Pages/lindum-station-upgrade.aspx</a>.</p>	<p>Thank you for your enquiry about alternative public transport options for school travel during the station upgrade.</p> <p>Queensland Rail is responsible for the delivery of the Lindum Station Accessibility Upgrade. The Department of Transport and Main Roads is working closely with Queensland Rail to maintain customer accessibility to the public transport network during the upgrade works. This includes planned alternative transport services between Wynnum North Station, Iona College, and Lindum Station.</p> <p>For further information on the Lindum Station Accessibility Upgrade, please contact Queensland Rail at <a href="mailto:stationsupgrade@qr.com.au">stationsupgrade@qr.com.au</a>. Information about the Lindum Station upgrade is also available from Queensland Rail's website at <a href="https://www.queenslandrail.com.au/Community/Projects/Pages/lindum-station-upgrade.aspx">https://www.queenslandrail.com.au/Community/Projects/Pages/lindum-station-upgrade.aspx</a>. Alternative transport service schedules will be provided through Translink's Journey Planner web page and MyTranslink app prior to the commencement of the 2024 school year.</p>

Kind regards,

**Perci Barnes**  
Project Manager | Service Planning and Infrastructure  
Passenger Transport Integration Branch | Translink Division  
**Department of Transport and Main Roads**

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---

**From:** Tim W Channell <Tim.W.Channell@tmr.qld.gov.au>  
**Sent:** Monday, 30 October 2023 10:35 AM  
**To:** Rachael L Cochrane <Rachael.Cochrane@translink.com.au>  
**Cc:** Andrew J Gilroy <Andrew.J.Gilroy@tmr.qld.gov.au>; Pepijn Z Thijssse <Pepijn.Z.Thijssse@tmr.qld.gov.au>; Charlie D Wayment <Charlie.Wayment@translink.com.au>; Perci X Barnes <perci.barnes@translink.com.au>; Gary A Wood <gary.wood@translink.com.au>  
**Subject:** RE: Lindum enquiry #2 \_ Re Lindum station upgrade

Thanks Rachael.

**Tim Channell**  
Principal Planner (Rail Planning) | Transport Planning Projects  
Transport Strategy and Planning Branch | Policy, Planning and Investment Division  
**Department of Transport and Main Roads**

---

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*At TMR we value and respect flexible work arrangements, so I don't expect you to read, action or respond out of your normal work hours. I look forward to your response when you are next working.*

---

**From:** Rachael L Cochrane <[Rachael.Cochrane@translink.com.au](mailto:Rachael.Cochrane@translink.com.au)>  
**Sent:** Monday, 30 October 2023 10:14 AM  
**To:** Tim W Channell <[Tim.W.Channell@tmr.qld.gov.au](mailto:Tim.W.Channell@tmr.qld.gov.au)>  
**Cc:** Andrew J Gilroy <[Andrew.J.Gilroy@tmr.qld.gov.au](mailto:Andrew.J.Gilroy@tmr.qld.gov.au)>; Pepijn Z Thijssse <[Pepijn.Z.Thijssse@tmr.qld.gov.au](mailto:Pepijn.Z.Thijssse@tmr.qld.gov.au)>; Charlie D Wayment <[Charlie.Wayment@translink.com.au](mailto:Charlie.Wayment@translink.com.au)>; Perci X Barnes <[perci.barnes@translink.com.au](mailto:perci.barnes@translink.com.au)>; Gary A Wood <[gary.wood@translink.com.au](mailto:gary.wood@translink.com.au)>  
**Subject:** RE: Lindum enquiry #2 \_ Re Lindum station upgrade

Hi Tim,

Alternative Transport and QR interface is being run through a team adjacent to us.

Perci Barnes is the person co-ordinating interfaces for the Station Accessibility Upgrade Program which includes Lindum Station and Gary Wood is his Director who is currently managing engagement with Iona College about Alternative Transport arrangements.

I would suggest liaising with Perci and Gary about the best way to respond.

Kind regards,

**Rachael Cochrane**  
Director (Infrastructure) | Service Planning and Infrastructure  
Passenger Transport Integration Branch | Translink Division  
**Department of Transport and Main Roads**

---

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[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

**From:** Tim W Channell <[Tim.W.Channell@tmr.qld.gov.au](mailto:Tim.W.Channell@tmr.qld.gov.au)>  
**Sent:** Monday, 30 October 2023 9:59 AM  
**To:** Charlie D Wayment <[Charlie.Wayment@translink.com.au](mailto:Charlie.Wayment@translink.com.au)>  
**Cc:** Andrew J Gilroy <[Andrew.J.Gilroy@tmr.qld.gov.au](mailto:Andrew.J.Gilroy@tmr.qld.gov.au)>; Pepijn Z Thijssse <[Pepijn.Z.Thijssse@tmr.qld.gov.au](mailto:Pepijn.Z.Thijssse@tmr.qld.gov.au)>; Rachael L Cochrane <[Rachael.Cochrane@translink.com.au](mailto:Rachael.Cochrane@translink.com.au)>  
**Subject:** RE: Lindum enquiry #2 \_ Re Lindum station upgrade

Morning Charlie,

Rail Planning (PPI) received another inquiry from an Iona College parent about alternative transport options during the Lindum Station closure. We are thinking of providing a very similar response to an enquiry made in August 2023 also about this topic. Can you please confirm if you are comfortable with the revised messaging on the right (see **yellow highlights** for proposed additional text).

August 2023 inquiry re station closure and alternative transport options	October 2023 inquiry re alternative transport options whilst station being upgraded
<p>Thank you for your enquiry about the Lindum station closure.</p> <p>Queensland Rail is responsible for the delivery of the Lindum Station Accessibility Upgrade. The Department of Transport and Main Roads will work closely with Queensland Rail to ensure rail customers are appropriately accommodated during the Lindum Station upgrade works.</p> <p>For further information on the Lindum Station Upgrade, please contact Queensland Rail at <a href="mailto:stationsupgrade@qr.com.au">stationsupgrade@qr.com.au</a>. Information about the Lindum Station upgrade is also available from Queensland Rail's website at <a href="https://www.queenslandrail.com.au/Community/Projects/Pages/lindum-station-upgrade.aspx">https://www.queenslandrail.com.au/Community/Projects/Pages/lindum-station-upgrade.aspx</a>.</p>	<p>Thank you for your enquiry about <b>alternative public transport options</b> during the Lindum station closure.</p> <p>Queensland Rail is responsible for the delivery of the Lindum Station Accessibility Upgrade. The Department of Transport and Main Roads will work closely with Queensland Rail to ensure rail customers are appropriately accommodated during the Lindum Station upgrade works.</p> <p>For further information on the Lindum Station Upgrade and <b>proposed alternative transport arrangements to support customers</b>, please contact Queensland Rail at <a href="mailto:stationsupgrade@qr.com.au">stationsupgrade@qr.com.au</a>. Information about the Lindum Station upgrade is also available from Queensland Rail's website at <a href="https://www.queenslandrail.com.au/Community/Projects/Pages/lindum-station-upgrade.aspx">https://www.queenslandrail.com.au/Community/Projects/Pages/lindum-station-upgrade.aspx</a>.</p>

Thanks Charlie.

**Tim Channell**  
Principal Planner (Rail Planning) | Transport Planning Projects  
Transport Strategy and Planning Branch | Policy, Planning and Investment Division  
**Department of Transport and Main Roads**

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[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

*At TMR we value and respect flexible work arrangements, so I don't expect you to read, action or respond out of your normal work hours. I look forward to your response when you are next working.*

**From:** Andrew J Gilroy <[Andrew.J.Gilroy@tmr.qld.gov.au](mailto:Andrew.J.Gilroy@tmr.qld.gov.au)>  
**Sent:** Monday, 30 October 2023 9:23 AM  
**To:** Tim W Channell <[Tim.W.Channell@tmr.qld.gov.au](mailto:Tim.W.Channell@tmr.qld.gov.au)>  
**Cc:** Pepijn Z Thijssse <[Pepijn.Z.Thijssse@tmr.qld.gov.au](mailto:Pepijn.Z.Thijssse@tmr.qld.gov.au)>  
**Subject:** RE: Lindum enquiry #2 \_ Re Lindum station upgrade

Hi

Tim – I think it might be worth checking in with Translink to see that the messaging remains the same. I recall last time you spoke to someone in Translink (maybe Charlie Wayment) who advised the status of the alternative transport?

**Andrew Gilroy**  
Manager | Rail Planning | Transport Planning Projects  
Transport Strategy and Planning Branch | Policy Planning and Investment Division  
**Department of Transport and Main Roads**

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[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

---

**From:** Pepijn Z Thijse <[Pepijn.Z.Thijse@tmr.qld.gov.au](mailto:Pepijn.Z.Thijse@tmr.qld.gov.au)>  
**Sent:** Friday, 27 October 2023 4:03 PM  
**To:** Andrew J Gilroy <[Andrew.J.Gilroy@tmr.qld.gov.au](mailto:Andrew.J.Gilroy@tmr.qld.gov.au)>  
**Cc:** Tim W Channell <[Tim.W.Channell@tmr.qld.gov.au](mailto:Tim.W.Channell@tmr.qld.gov.au)>  
**Subject:** RE: Lindum enquiry #2 \_ Re Lindum station upgrade

Thanks Andrew – response is exactly per previous approved and I assume nothing has changed? If not, good to go.

Kind regards,

**Pepijn Thijse**  
A/Director (Rail Planning) | Transport Planning Projects  
Transport Strategy and Planning Branch | Policy, Planning and Investment Division  
**Department of Transport and Main Roads**

---

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[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

---

**From:** Andrew J Gilroy <[Andrew.J.Gilroy@tmr.qld.gov.au](mailto:Andrew.J.Gilroy@tmr.qld.gov.au)>  
**Sent:** Thursday, 26 October 2023 4:24 PM  
**To:** Pepijn Z Thijse <[Pepijn.Z.Thijse@tmr.qld.gov.au](mailto:Pepijn.Z.Thijse@tmr.qld.gov.au)>  
**Cc:** Tim W Channell <[Tim.W.Channell@tmr.qld.gov.au](mailto:Tim.W.Channell@tmr.qld.gov.au)>  
**Subject:** FW: Lindum enquiry #2 \_ Re Lindum station upgrade

Hi Pepijn,

Below is a draft response to a second Lindum email inbox query. Note, the response is based on one we previously did in August (see attached).

For your consideration (previously had sought GM / ED endorsement) for these.

**Andrew Gilroy**  
Manager | Rail Planning | Transport Planning Projects  
Transport Strategy and Planning Branch | Policy Planning and Investment Division  
**Department of Transport and Main Roads**

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[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

---

**From:** Tim W Channell <[Tim.W.Channell@tmr.qld.gov.au](mailto:Tim.W.Channell@tmr.qld.gov.au)>  
**Sent:** Thursday, 26 October 2023 4:15 PM

To: Andrew J Gilroy <[Andrew.J.Gilroy@tmr.qld.gov.au](mailto:Andrew.J.Gilroy@tmr.qld.gov.au)>  
Subject: RE: Lindum enquiry #2 \_ Re Lindum station upgrade

Hi Andrew,

Revised response as follows.

---

Good afternoon PI

Thank you for your enquiry about alternative public transport options during the Lindum station closure.

Queensland Rail is responsible for the delivery of the Lindum Station Accessibility Upgrade. The Department of Transport and Main Roads will work closely with Queensland Rail to ensure rail customers are appropriately accommodated during the Lindum Station upgrade works.

For further information on the Lindum Station Upgrade and proposed alternative transport arrangements to support customers, please contact Queensland Rail at [stationsupgrade@qr.com.au](mailto:stationsupgrade@qr.com.au). Information about the Lindum Station upgrade is also available from Queensland Rail's website at <https://www.queenslandrail.com.au/Community/Projects/Pages/lindum-station-upgrade.aspx>.

Kind Regards,

**Lindum Station Precinct Study team**

Transport Strategy & Planning | Policy, Planning & Investment Division | Department of Transport and Main Roads  
Brisbane Qld 4000 GPO Box 213 | Brisbane Qld 4001  
[LindumStudy@tmr.qld.gov.au](mailto:LindumStudy@tmr.qld.gov.au)  
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**Tim Channell**

Principal Planner (Rail Planning) | Transport Planning Projects  
Transport Strategy and Planning Branch | Policy, Planning and Investment Division  
**Department of Transport and Main Roads**

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[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

*At TMR we value and respect flexible work arrangements, so I don't expect you to read, action or respond out of your normal work hours. I look forward to your response when you are next working.*

From PI

Sent: Monday, 9 October 2023 2:38 PM

To: LindumStudy [LindumStudy@tmr.qld.gov.au](mailto:LindumStudy@tmr.qld.gov.au)

Subject: Lindum station upgrade

Good Afternoon,

In relation to the Lindum train station upgrade, I am seeking to make a comment.

My boys PI are set to start IONA next year and we had plans to send them via the train. We live in PI and train travel was the ideal solution. I understand this will impact a number of families. Our family situation does not lend to significant flexibility and driving the boys daily could be very tricky.

Therefore, is there going to be an alternative and safe option to get the school students that would normally travel by train? eg a bus transfer from Wynnum North station to IONA?

A quick look at translink shows our options for a bus from PI to IONA would not work, with at least 3 different buses required for the journey and a travel time of over 2 hours.

Is there some scope for a PI [redacted] bus to get to IONA, depending on the feedback you have received?

Please pass these comments onto the study team

thanks

PI [redacted]

Released under RTI - DTMR

## Perci X Barnes

---

**From:** Perci X Barnes  
**Sent:** Tuesday, 31 October 2023 4:39 PM  
**To:** Sheppard, Jenna; Jamie Mullins; Darryl Airlie; Crystal Anderson; Liz Baumgart  
**Cc:** Tambakis, Sophia; James, Lyndon; Sarah A Stjepanovic; steve.duff@qr.com.au  
**Subject:** RE: QR Station upgrades

Thank you Jenna,

We have performed on site validation yesterday through a 12.5m bus test by TfB (rather than using CAD swept paths which has some accuracy issues).

Through a debrief today from the bus operator, the following was confirmed:

- Lindum station:
  - o Adequate road width at North Road.
  - o At the southern Kianawah Road approach to the open level crossing west of Lindum Station, need to remove approx. 0.5m off the south-west corner of an existing concrete median island. This is to comfortably accommodate bus right turn movements.
  - o Adequate space at an indent in Cameron Pde (south of Wynnum N station) for a single bus.
- Not Relevant

I'll compile the above (as well as operational information) in a separate email tomorrow once we receive images from the bus test. At this stage we see no impacts to existing assets with only some modifications required as noted above.

@Liz, we would welcome a joint site inspection with Council of the proposed new stops at Cameron Pde, North Road, and Richmond Road. Can you advise the best time(s) and location to meet your infrastructure team on site?

Kind regards,

**Perci Barnes**  
Project Manager | Service Planning and Infrastructure  
Passenger Transport Integration Branch | Translink Division  
Department of Transport and Main Roads

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---

**From:** Sheppard, Jenna <Jenna.Sheppard@qr.com.au>  
**Sent:** Friday, 27 October 2023 3:24 PM  
**To:** Jamie Mullins <Jamie.Mullins@brisbane.qld.gov.au>; Darryl Airlie <Darryl.Airlie@brisbane.qld.gov.au>; Crystal Anderson <Crystal.Anderson@brisbane.qld.gov.au>; Liz Baumgart <Liz.Baumgart@brisbane.qld.gov.au>  
**Cc:** Perci X Barnes <perci.barnes@translink.com.au>; Tambakis, Sophia <sophia.tambakis@qr.com.au>; James, Lyndon <lyndon.james@qr.com.au>; Sarah A Stjepanovic <Sarah.Stjepanovic@translink.com.au>; steve.duff@qr.com.au  
**Subject:** RE: QR Station upgrades

Hi All

Thanks for your time this week – it was a very helpful meeting.

Notes and action items below.

**Meeting Date:** 24/10/2023 1:00 PM

**Location:** Microsoft Teams Meeting

**Link to Outlook Item:** [click here](#)

**Invitation Message**

**Participants**

**Jenna Sheppard (QR), Steve Duff (QR), Lyndon James (QR), Perci Barnes (TL), Sarah Stjepanovic (TL), Jamie Mullins (BCC), Crystal Anderson (BCC), Liz Baumgart (BCC)**

**Actions:**

- SD to verify any project deliverables that will become BCC assets
- LJ to advise Jamie Mullins prior to briefing the local Ward Councillors and the community
- PB to provide new bus stop data (locations, sighting distances, patronage, timetable) to BCC
- PB to provide bus routes to BCC for sweep path verification and identify any streets not currently used by buses
- JM to confirm infrastructure requirements and design details for new stops.
- LJ to verify if IONA College is still running an annual event that closes North Rd.

**Station Accessibility Upgrade Program (SAUP) Introduction**

- 6 stations in contract, 4 within BCC area Not Relevant Lindum, Not Relevant
- Steve Duff, Program Delivery Manager Not Relevant Lindum and Not Relevant
- Not Relevant
- Not Relevant others 22/1/24 and reopen 19/10/24.
- Alternate transport strategy developed by TransLink and QR. QR working through approvals.
- Will require some infrastructure requirements – 3 bus stops at Not Relevant and Lindum.

Not Relevant

**Alternate Transport**

- Awaiting agreement with QR on the strategy.
- New stop at IONA and near the station.
- Site suitable yet to be assessed in detail.
- Lead time to implement/construct new stops. Very short timeframes.
- Adam Liu to be contacted to define details. Potential to require shelter, seating, lighting, signage, etc.
- Information to BCC to be provided by TransLink.
- Not Relevant
- TL to send routes to BCC to verify sweep paths.
- Include residents in community consultation of the new paths, outline frequency.
- IONA College runs an annual event where North Rd is closed. Verify if still occurring.

**Return assets to BCC**

- SD to check if any assets to be handed to BCC.



- Outline of proposed road closures.
- Is there data available to define the needs of people using the station to assist with BCC/QR asset planning. BCC leading a study that can be shared.
- Jamie Mullins is primary contact.

**General**

- Advise Jamie at BCC when QR briefing to the community Ward offices etc

Kind Regards,  
Jenna



**JENNA SHEPPARD**  
**PROGRAM DELIVERY MANAGER**

Level 3, 295 Ann Street  
Bne, QLD 4001  
T: 07 3072 2332  
M: Not Relevant  
W: queenslandrail.com.au

---

**From:** Jamie Mullins <[Jamie.Mullins@brisbane.qld.gov.au](mailto:Jamie.Mullins@brisbane.qld.gov.au)>  
**Sent:** Friday, October 27, 2023 11:03 AM  
**To:** Darryl Airlie <[Darryl.Airlie@brisbane.qld.gov.au](mailto:Darryl.Airlie@brisbane.qld.gov.au)>; Crystal Anderson <[Crystal.Anderson@brisbane.qld.gov.au](mailto:Crystal.Anderson@brisbane.qld.gov.au)>; Liz Baumgart <[Liz.Baumgart@brisbane.qld.gov.au](mailto:Liz.Baumgart@brisbane.qld.gov.au)>; Sheppard, Jenna <[Jenna.Sheppard@qr.com.au](mailto:Jenna.Sheppard@qr.com.au)>  
**Cc:** Perci X Barnes <[perci.barnes@translink.com.au](mailto:perci.barnes@translink.com.au)>; Tambakis, Sophia <[sophia.tambakis@qr.com.au](mailto:sophia.tambakis@qr.com.au)>; James, Lyndon <[lyndon.james@qr.com.au](mailto:lyndon.james@qr.com.au)>; Sarah A Stjepanovic <[Sarah.Stjepanovic@translink.com.au](mailto:Sarah.Stjepanovic@translink.com.au)>; Duff, Steve <[Steve.Duff@qr.com.au](mailto:Steve.Duff@qr.com.au)>  
**Subject:** RE: QR Station upgrades

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Hello everyone,  
I wanted to express my thanks for the briefing on Tuesday. To assist you in achieving the early January closure dates, could you please send through the briefing pack and additional information about the new bus stops required?  
Thank you,  
Jamie

**Jamie Mullins**  
Manager Major Projects Planning, Transport Planning and Operations  
Brisbane Infrastructure | **BRISBANE CITY COUNCIL**  
Phone: 07 3178 5227 | Mobile: Not Relevant

**SECURITY LABEL: OFFICIAL**

-----Original Appointment-----

**From:** Jamie Mullins <[Jamie.Mullins@brisbane.qld.gov.au](mailto:Jamie.Mullins@brisbane.qld.gov.au)>  
**Sent:** Thursday, 19 October 2023 5:18 PM  
**To:** Darryl Airlie; Crystal Anderson; Liz Baumgart; [jenna.sheppard@qr.com.au](mailto:jenna.sheppard@qr.com.au)  
**Cc:** Perci X Barnes; Tambakis, Sophia; James, Lyndon; Sarah A Stjepanovic; Duff, Steve

**Subject:** QR Station upgrades

**When:** Tuesday, 24 October 2023 1:00 PM-2:00 PM (UTC+10:00) Brisbane.

**Where:** Microsoft Teams Meeting

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## Perci X Barnes

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**From:** Perci X Barnes  
**Sent:** Friday, 10 November 2023 4:11 PM  
**To:** Sheppard, Jenna  
**Cc:** steve.duff@qr.com.au; Alec I Tattersall; Allen, Ashlea  
**Subject:** RE: SAUP - Station Closure Working Group  
**Attachments:** QR SAUP Tranche 4 risk register ATS.xlsx

Hi Jenna,

As discussed in our coord meeting today please find attached draft risk register for QR's consideration. I'll call to discuss early next week.

Have a good weekend,

**Perci Barnes**  
Project Manager | Service Planning and Infrastructure  
Passenger Transport Integration Branch | Translink Division  
Department of Transport and Main Roads

---

P: 07 3338 4637 | M: Not Relevant  
Floor 7 | 61 Mary Street | Brisbane Qld 4000  
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[www.translink.com.au](http://www.translink.com.au)  
[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

---

**From:** Perci X Barnes  
**Sent:** Thursday, 9 November 2023 12:20 PM  
**To:** Sheppard, Jenna <Jenna.Sheppard@qr.com.au>  
**Cc:** steve.duff@qr.com.au; Alec I Tattersall <Alec.Tattersall@translink.com.au>; Allen, Ashlea <ashlea.allen@qr.com.au>  
**Subject:** RE: SAUP - Station Closure Working Group

Hi Jenna,

Thanks for the update and the latest version of the RA.

Regarding OLC risks my email referred to the one at Wynnum N Rd. I've drafted another row for Sandy Camp Rd freight OLC – please see below. Note suggestion for Translink to assist and support QR in education and awareness activity through joint engagement.

Ref.	Risk Owner	Risk Category	Project element	Risk Description	Cause
------	------------	---------------	-----------------	------------------	-------

5	Queensland Rail	Customer safety	Lindum Station	Students hit by train at Sandy Camp Road open level crossing.	Caused by: <ul style="list-style-type: none"> <li>* Customers (students) not choo</li> <li>* Customers (students) not obey</li> <li>* Customers (students) traversin</li> </ul> open level crossing closure <ul style="list-style-type: none"> <li>* Trains</li> <li>* Lack of pedestrian controls at gate</li> </ul>
6	Queensland Rail	Customer safety	Lindum Station	Students hit by train or road vehicles at Wynnum N Road open level crossing.	Caused by: <ul style="list-style-type: none"> <li>* Number of customers using AT</li> <li>Pde - approx. 600 passengers in</li> <li>* Customers (students) rushing</li> <li>delays and/or other factors (i.e s</li> <li>other, curiosity, inclement weath</li> <li>* Customers (students) not obey</li> <li>avoiding or climbing pedestrian t</li> <li>cut to/from northern platform and</li> <li>Cameron Pde rather than using</li> <li>which has a pedestrian bridge.</li> <li>* Customers (students) traversin</li> <li>adjacent roadway during open le</li> <li>* Trains</li> <li>* Vehicles</li> <li>* Longer traversal time/distance</li> <li>than via OLC.</li> </ul>

Kind regards,

**Perci Barnes**

Project Manager | Service Planning and Infrastructure  
 Passenger Transport Integration Branch | Translink Division  
 Department of Transport and Main Roads

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[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

---

**From:** Sheppard, Jenna <[Jenna.Sheppard@qr.com.au](mailto:Jenna.Sheppard@qr.com.au)>  
**Sent:** Wednesday, 8 November 2023 3:47 PM  
**To:** Perci X Barnes <[perci.barnes@translink.com.au](mailto:perci.barnes@translink.com.au)>  
**Cc:** [steve.duff@qr.com.au](mailto:steve.duff@qr.com.au); Alec I Tattersall <[Alec.Tattersall@translink.com.au](mailto:Alec.Tattersall@translink.com.au)>; Allen, Ashlea <[ashlea.allen@qr.com.au](mailto:ashlea.allen@qr.com.au)>  
**Subject:** RE: SAUP - Station Closure Working Group

Hi Perci,

Please see attached our latest version of the Risk Assessment for Not Relevant has a separate RA and Lindum, Not Relevant are still being revised. We intend to remove the Risk #6 as from Sarah's feedback that will be a TransLink risk to manage.

From the discussions in the station closure working group on Friday, and a further discussion with our Safety Advisor, we do not believe there is a requirement to capture the existing signalised open level crossings as a risk in the context of the station closure. There are existing controls (boom / ped maze / flashing lights / signage).

I note the risk you have below is specifically tied to Lindum, are you referring to the freight line crossing?

Kind Regards,  
Jenna

**From:** Perci X Barnes <[perci.barnes@translink.com.au](mailto:perci.barnes@translink.com.au)>  
**Sent:** Monday, November 6, 2023 9:59 AM  
**To:** Sheppard, Jenna <[Jenna.Sheppard@qr.com.au](mailto:Jenna.Sheppard@qr.com.au)>; Allen, Ashlea <[ashlea.allen@qr.com.au](mailto:ashlea.allen@qr.com.au)>  
**Cc:** Duff, Steve <[Steve.Duff@qr.com.au](mailto:Steve.Duff@qr.com.au)>; Alec I Tattersall <[Alec.Tattersall@translink.com.au](mailto:Alec.Tattersall@translink.com.au)>  
**Subject:** RE: SAUP - Station Closure Working Group

**[EXTERNAL EMAIL:** This email originated from outside your organisation. Do not click on links or open attachments unless you recognise the sender and know the content is safe]

Good morning Jenna,

Thanks again for your time after our coord meeting to discuss the ATS update and OLC risks. Our team will perform our own risk workshop tomorrow which will focus on ATS (I'll forward to you our updated register once the draft is finalised). To inform our workshop can you please forward the latest version of the risk register as tabled in the QR coord meeting? We'll workshop potential contingencies to address the risk of bus operators not able to deliver ATS.

@Ashlea, FYI initial wording on the OLC at Lindum Station below. While QR is identified as the risk owner, as the ATS is involved we consider its inclusion relevant. Also note the new column on control status to align/monitor wrt QR SAUP program.

Ref.	Risk Owner	Risk Category	Project element	Risk Description	Cause	Consequence
	Queensland Rail	Safety	Lindum Station	Students hit by train or road vehicles at Wynnum N station open level crossing.	Caused by: * Customers (students) rushing due to train/bus delays and/or other factors (i.e students daring each other, curiosity, inclement weather) * Customers (students) not obeying OLC signs, avoiding or climbing pedestrian fencing, taking short cut to/from northern platform and ATS stop in Cameron Street rather than using longer eastern route which has a pedestrian bridge. * Customers (students) traversing rail corridor and/or adjacent roadway during open level crossing closure. * Trains * Vehicles * Longer traversal time/distance via station bridge than via OLC.	Resulting in: * Customer injury / death * Reputational damage * Loss of public and Government confidence * Impacts to project activities, causing delays * Investigations

Kind regards,

**Perci Barnes**  
 Project Manager | Service Planning and Infrastructure  
 Passenger Transport Integration Branch | Translink Division  
 Department of Transport and Main Roads

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[www.translink.com.au](http://www.translink.com.au)  
[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

-----Original Appointment-----

**From:** Sheppard, Jenna <[Jenna.Sheppard@qr.com.au](mailto:Jenna.Sheppard@qr.com.au)>

**Sent:** Wednesday, 11 October 2023 10:38 AM

**To:** Sheppard, Jenna; [steve.duff@qr.com.au](mailto:steve.duff@qr.com.au); Allen, Ashlea; Roberts, Dean; Shahsavand, Ross; Burton, Emma; Molloy, Joanne; Zulli, Davide; McCudden, Leslie; Baker, Andrew; Rose, Michael; Anderson, Matthew; Navaratne, Sohan; Quabba, Hayden; Kitt, Heath; Sinclair, Corey; Kenny, John; Dolby, Braden; Tan, Edward; Mann, Paul; Bradshaw, Ian; Tambakis, Sophia; Pilgrim, Gordana; Marshman, Nerida; James, Lyndon; Olliver, Dylan; Mullen, Sam; Boustani, Mandana; Faulkner, Benjamin; Alec I Tattersall; Sarah A Stjepanovic; Augustine E Aigbodi; Miller, George; Perry, Christopher; Fortuin, Melanie

**Cc:** Ludlow, Trent; Paynter, Mark; Todd A Duncan; [Jacqueline.young@qr.com.au](mailto:Jacqueline.young@qr.com.au); Perci X Barnes; Hodson, Julian; [kellie.ryan@qr.com.au](mailto:kellie.ryan@qr.com.au)

**Subject:** SAUP - Station Closure Working Group

**When:** Friday, 3 November 2023 12:30 PM-1:30 PM (UTC+10:00) Brisbane.

**Where:** Microsoft Teams Meeting

Hi All,

This is the SAUP Station Closure Working Group for Not Relevant and Lindum.

The objective of this meeting is to capture and monitor all the readiness activities to enable the station closures.

**Agenda**

Item	Lead
Safety Share	All
Shout Out	All
Open Actions	Jenna
General Discussion	All
Project / Contract Update	PMs
DTMR Update	Alec
CAU Update	Chris
Comms Update	Soph / Nerida
SCS Update	Paul
RMC Update	Braden
Safety	Les
Next Steps / Meeting Close	Jenna

**Invited Attendees**

Name	Team	Name	Team
------	------	------	------

Jenna Sheppard ( <b>Chair</b> ), Program Delivery Manager	Project Delivery	Alec Tattersall, Network Coordination Lead	TransLink
Steve Duff, Program Delivery Manager	Project Delivery	Sarah Stjepanovic, Network Coordination Program Manager (Major Project Integration)	TransLink
Ian Bradshaw, Project Manager	Project Delivery	Denver Galea, Communications Manager	TransLink
Dean Roberts, Project Manager	Project Delivery	Todd Duncan, Communications Team	TransLink
Ashlea Allen, Project Manager	Project Delivery	Augustine (Austin) Aigbodi, Alternative Transport Services	TransLink
Ross Shahsavand, Project Manager	Project Delivery		
Ed Tan, Project Manager	Project Delivery		
Emma Burton, Project Manager	Project Delivery		
Joanne Molloy, Project Manager	Project Delivery		
Davide Zulli, Interface Project Manager	Project Delivery		
Andrew Baker, Interface Project Manager	Project Delivery		
Kellie Ryan, Project Coordinator	Project Delivery		
Matt Anderson, Senior Contract Manager	Project Delivery		
Michael Rose, Contract Manager	Project Delivery		
Sohan Navaratne, Design Manager	Project Delivery		
Mandana Boustani, Senior Project Scheduler	Project Delivery		
Gordana Pilgrim, Mgr Stakeholder & Community Partners	Corporate and Government Affairs		
Sophia Tambakis, Team Leader C&S Engagement	Corporate and Government Affairs		
Sam Muller, Snr Community & Stakeholder Engagement	Corporate and Government Affairs		
Lyndon James, Snr Community & Stakeholder Engagement	Corporate and Government Affairs		
Dylan Oliver, Snr Community & Stakeholder Engagement	Corporate and Government Affairs		

Nerida Marshman, Senior Adviser Government Relations	Corporate and Government Affairs		
Paul Mann, Manager Stations Operational Readiness	Station Customer Service		
Ben Faulkner, Possessions Integration Manager	Planning, Delivery & Performance (MPI)		
Les McCudden, Senior Safety Advisor	SEQ Safety Risk & Assurance		
Heath Kitt, Senior Safety Advisor	SEQ Safety Risk & Assurance		
Corey Sinclair, Network Control Officer	SEQ Operations		
John Kenny, Mgr Operational Planning	SEQ Operations		
Braden Dolby, Snr Mgr Rail Mgmt Product Strat & Planning	SEQ Operations		
George Miller, Senior RMC Technical Advisor	SEQ Operations		
Hayden Quabba, Senior RMC Technical Advisor	SEQ Operations		
Nick Loutkovsky, Station Customer Service Transition Lead (CRR)	SEQ Operations		
Chris Perry, Manager CAU	SEQ Assets		

---

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Ref.	Risk Owner	Risk Category	Project element	Risk Description	Cause	Consequence	Controls	Control Owner	Control Effectiveness
Ref No.	Position Title, Function & Division	The risk category or categories for the risk.	The element of the project relevant to the risk, including overall project/program or an individual station.	The future event we want to manage.	List of things that will give rise to the risk event. For each cause identified, a corresponding control must be documented in column.	A description of the impact or most likely outcome/s of the risk event.	List the control/s in place to manage the risk. Control/s should align to a cause. For each control, provide: *The objective of the control *How the control works, including the actions or steps to perform the control *How often does the control occur *How the control impacts the risk	The name of the person who has ownership and responsibility over that control.	
1	Translink	Project management - program delay	All stations^	Program delay. Risk of not delivering ATS on time as follows: NR Lindum station - 22 Jan NR	Caused by: Delays in: * Receipt of QR agreement letter - scheduled from 16/10 * Operator contracts/service changes in place - scheduled - end Nov (target) * New ATS infrastructure delivered prior to commencement dates, infrastructure delivery works scheduled from 6/11 * Integrated scheduling complete - scheduled 13/11 - 11/12 * Journey Planner go-live - scheduled 18/12 * Gateway 2 PTSIP board endorsement - from 15/11	Resulting in: * Customer poor experience and complaints * Reputational damage * Relationship damage between QR and Translink? * Loss of public and Government confidence * Impacts to SAUP project activities, causing wider/residual delay	1. Engage with QR and project stakeholders including local councils, align project activities and ensure their completion to agreed schedule. 2. Translink delivery team to identify critical path and task dependencies, commence inputs to tasks as needed: * Progress contract and finalise costs with KBL for Burpengary station ATS (Lindum with assistance from Augustine. Network Planning to provide timing adjustment information). * Progress TIB acceptance of service changes (Gary to engage with Jessica Paton of TIB). * Progress comms tasks incl. integrated comms plan, timetables and collateral - Todd. Confirm responsibility for stop specific timetables - engage TIB? 3. Bring forward tasks/revise program to minimise program risks: * TBC	1,2,3 Translink Project Manager	TBC
2	Translink	Customer experience	Lindum station NR	Risk of poor Customer experience due to lack of shelters at ATS bus stops: * Lindum station - new stops at North Rd and Cameron Pde NR  Note: no ATS proposed at Buranda. Frustration and exposure to sun/inclement weather over >10 month ATS period	Caused by: * Sun * Inclement weather esp. storm season in early 2024 * Lack of shelters	Resulting in: * Customer poor experience - frustration, fatigue, exposure to sun/inclement weather * Customer complaints * Reputational damage * Loss of public and Government confidence * Impacts to project activities, causing delay	1. Engage with QR and local councils, investigate need and feasibility for shelters. If required, design, source and implement through SAUP contractors. <i>Design for minimum requirement and work from there??</i> 2. Inform Customers through online platforms and collateral of provided ATS bus stop facilities.	1,2 QR Project Manager and Translink Project Manager	Substantially Effective
3	TMR and Queensland Rail	Customer experience	All stations	Risk of poor Customer experience - frustration with lack and/or clarity of information regarding disruptions and ATS.	Caused by: * Information is not readily available / easily accessible, lacking in / having too much detail, not tailored to intended audience. * Lack of clarity, coordination and/or consistency in detail of disruptions, ATS and how to access ATS, and other alternative travel arrangements.	Resulting in: * Customer poor experience - frustration * Customer complaints * Reputational damage * Loss of public and Government confidence * Impacts to project activities, causing delay	1. Collaborate on and develop an integrated communications plan with QR. 2. QR and TMR collaborate on all communication deliverables to the public and other stakeholders, including MO and MPs. 3. Engage with QR and other stakeholders in accordance with comms plan, including through online platforms and collateral.	1,2,3 QR Project Manager and Translink Project Manager	Substantially Effective
4	Queensland Rail	Customer safety	Lindum Station	Students walking to/from Wynnum N Station via Sandy Camp Road rather than use ATS - risk of being hit by vehicles in roadway, slip/trip/falls along segments with unformed pathways and narrow verges.	Caused by: * Students not choosing to use ATS * Bus and/or train delays * Crowding of buses and/or boarding points/platforms * Narrowness of verges along segment of Sandy Camp Road * Unformed pathways along segment Sandy Camp Road, debris, obstacles and water ponding on surface * Vehicles	Resulting in: * Customer injury * Reputational damage * Loss of public and Government confidence * Impacts to project activities, causing delays * Investigations	1. Deliver education and awareness activity through QR rail education program - QR rail safety representative to engage with Iona College prior to end of Term 4 2023. Advise on alternatives if ATS is not a preferred mode. 2. QR rail safety representative to guide and monitor school students during initial ATS operation (commencement of Term 1 2024). 3. Engage Iona College (and wider community) through online platforms and collateral. 4. Engage with Brisbane City Council on design and effectiveness of controls through ATS period, implement additional controls if required.	1, 2, 3 QR Project Manager 3, 4 QR Project Manager and Translink Project Manager	Substantially Effective
5	Queensland Rail	Customer safety	Lindum Station	Students hit by train at Sandy Camp Road open level crossing.	Caused by: * Customers (students) not choosing to use ATS * Customers (students) not obeying OLC signs * Customers (students) traversing rail corridor during open level crossing closure * Trains * Lack of pedestrian controls at OLC - fencing and gate	Resulting in: * Customer injury / death * Reputational damage * Loss of public and Government confidence * Impacts to project activities, causing delays * Investigations	1. Deliver education and awareness activity through QR rail education program - QR rail safety representative to engage with Iona College prior to end of Term 4 2023. While ATS is promoted, advise on alternatives if ATS is not a preferred mode. 2. QR rail safety representative to guide and monitor school students during initial ATS operation (commencement of Term 1 2024). 3. QR assess OLC's existing controls through safety audit(?), implement additional controls if required such as pavement marking on pedestrian paths. 4. Monitor safety of OLC and rail infrastructure through QR staff and effectiveness of rail education program, implement further controls such as additional engagement if required(?). 5. Engage Iona College (and wider community) through online platforms and collateral.	1, 2, 3, 4 QR Project Manager 4 QR Project Manager and Translink Project Manager	Substantially Effective



Ref.	Risk Owner	Risk Category	Project element	Risk Description	Cause	Consequence	Controls	Control Owner	Control Effectiveness
Ref No.	Position Title, Function & Division	The risk category or categories for the risk.	The element of the project relevant to the risk, including overall project/program or an individual station.	The future event we want to manage.	List of things that will give rise to the risk event. For each cause identified, a corresponding control must be documented in column.	A description of the impact or most likely outcome/s of the risk event.	List the control/s in place to manage the risk. Control/s should align to a cause. For each control, provide: •The objective of the control •How the control works, including the actions or steps to perform the control •How often does the control occur •How the control impacts the risk	The name of the person who has ownership and responsibility over that control.	
1	Translink	Project management - program delay	All stations^	Program delay. Risk of not delivering ATS on time as follows: <b>Not Relevant</b> * Lindum station - 22 Jan <b>Not Relevant</b>	Caused by: Delays in: * Receipt of QR agreement letter - scheduled from 16/10 * Operator contracts/service changes in place - scheduled - end Nov (target) * New ATS infrastructure delivered prior to commencement dates, infrastructure delivery works scheduled from 6/11 * Integrated scheduling complete - scheduled 13/11 - 11/12 * Journey Planner go-live - scheduled 18/12 * Gateway 2 PTSIP board endorsement - from 15/11	Resulting in: * Customer poor experience and complaints * Reputational damage * Relationship damage between QR and Translink? * Loss of public and Government confidence * Impacts to SAUP project activities, causing wider/residual delay	1. Engage with QR and project stakeholders including local councils, align project activities and ensure their completion to agreed schedule. 2. Translink delivery team to identify critical path and task dependencies, commence inputs to tasks as needed: * Progress contract and finalise costs with KBL for Burpengary station ATS (Lindum with assistance from Augustine, Network Planning to provide timing adjustment information). * Progress TIB acceptance of service changes (Gary to engage with Jessica Paton of TIB). * Progress comms tasks incl. integrated comms plan, timetables and collateral - TBC. Confirm responsibility for stop specific timetables - engage TIB? 3. Bring forward tasks/revise program to minimise program risks: * TBC	1,2,3 Translink Project Manager	TBC
6	Queensland Rail	Customer safety	Lindum Station	Students hit by train or road vehicles at Wynnum N Road open level crossing..	Caused by: * Number of customers using ATS stop at Cameron Pde approx. 600 passengers in the peak periods. * Customers (students) rushing due to train/bus delays and/or other factors (i.e. students daring each other, curiosity, inclement weather) * Customers (students) not obeying OLC signs, avoiding or climbing pedestrian fencing, taking short cut to/from northern platform and ATS stop in Cameron Pde rather than using longer eastern route which has a pedestrian bridge. * Customers (students) traversing rail corridor and/or adjacent roadway during open level crossing closure * Trains * Vehicles * Longer traversal time/distance via station bridge than via OLC	Resulting in: * Customer injury / death * Reputational damage * Loss of public and Government confidence * Impacts to project activities, causing delays * Investigations	1. Engage with QR and project stakeholders including local councils, align project activities and ensure their completion to agreed schedule. 2. Translink delivery team to identify critical path and task dependencies, commence inputs to tasks as needed: * Progress contract and finalise costs with KBL for Burpengary station ATS (Lindum with assistance from Augustine, Network Planning to provide timing adjustment information). * Progress TIB acceptance of service changes (Gary to engage with Jessica Paton of TIB). * Progress comms tasks incl. integrated comms plan, timetables and collateral - TBC. Confirm responsibility for stop specific timetables - engage TIB? 3. Bring forward tasks/revise program to minimise program risks: * TBC	1, 2, 3 QR Project Manager 4 QR Project Manager and Translink Project Manager	Substantially Effective
7	Queensland Rail	Customer safety	Lindum Station	Conflict between ATS buses and other vehicles / road users at North Road at Iona College frontage during school peak periods	Caused by: * Location of ATS bus stop - opposite kerb rather than along school frontage. * Customers (students) rushing due to train/bus delays and/or other factors and crossing North Road outside signalised crossing and/or during crossing intergreen phase. * Customers (students) not obeying pedestrian controls, taking short cut to/from school and ATS stop in North Street due to slight backtrack via pedestrian crossing. * Vehicles	Resulting in: * Customer injury * Reputational damage * Loss of public and Government confidence * Impacts to project activities, causing delays * Investigations	1. Deliver education and awareness activity through QR Rail Education Program(?) - QR rail safety representative to engage with Iona College prior to end of Term 4 2023. 2. QR rail safety representative to guide and monitor school students during initial ATS operation (commencement of Term 1 2024). 3. Monitor safety of OLC through CCTV(?) and effectiveness of QR Rail Education Program(?), implement further controls such as additional education/engagement if required. 4. Engage Iona College (and wider community) through online platforms and collateral.	1, 2, 3 QR Project Manager 4 QR Project Manager and Translink Project Manager	Substantially Effective
8	Not Relevant								
9	Not Relevant								



Ref.	Risk Owner	Risk Category	Project element	Risk Description	Cause	Consequence	Controls	Control Owner	Control Effectiveness
Ref No.	Position Title, Function & Division	The risk category or categories for the risk.	The element of the project relevant to the risk, including overall project/program or an individual station.	The future event we want to manage.	List of things that will give rise to the risk event. For each cause identified, a corresponding control must be documented in column.	A description of the impact or most likely outcome/s of the risk event.	List the control/s in place to manage the risk. Control/s should align to a cause. For each control, provide: -The objective of the control -How the control works, including the actions or steps to perform the control -How often does the control occur -How the control impacts the risk	The name of the person who has ownership and responsibility over that control.	
1	Translink	Project management - program delay	All stations^	Program delay. Risk of not delivering ATS on time as follows: <b>Not Relevant</b> * Lindum station - 22 Jan <b>Not Relevant</b>	Caused by: Delays in: * Receipt of QR agreement letter - scheduled from 16/10 * Operator contracts/service changes in place - scheduled - end Nov (target) * New ATS infrastructure delivered prior to commencement dates, infrastructure delivery works scheduled from 6/11 * Integrated scheduling complete - scheduled 13/11 - 11/12 * Journey Planner go-live - scheduled 18/12 * Gateway 2 PTSIP board endorsement - from 15/11	Resulting in: * Customer poor experience and complaints * Reputational damage * Relationship damage between QR and Translink? * Loss of public and Government confidence * Impacts to SAUP project activities, causing wider/residual delay	1. Engage with QR and project stakeholders including local councils, align project activities and ensure their completion to agreed schedule. 2. Translink delivery team to identify critical path and task dependencies, commence inputs to tasks as needed: * Progress contract and finalise costs with KBL for Burpengary station ATS (Lairn with assistance from Augustine. Network Planning to provide timing adjustment information). * Progress TfB acceptance of service changes (Gary to engage with Jessica Paton of TfB). * Progress comms tasks incl. integrated comms plan, timetables and collateral - To do. Confirm responsibility for stop specific timetables - engage TfB? 3. Bring forward tasks/revise program to minimise program risks: * TBC	1,2,3 Translink Project Manager	TBC
10	Translink	Customer, Brand and Reputation	Overall project ATS	Customer dissatisfaction resulting in damage to TMR's (and the state government's) reputation. QR and Translink seen as not meeting key objectives of maintaining accessibility to PT network and addressing demand for key transfers.	Caused by: * Impacts to customer experience, access/accessibility and travel time. * Different mid-week passenger composition with nearby schools, hospitals and businesses. * Mixed messaging or conflicting information between QR/TMR and the Minister's office. * Multiple and simultaneous closures on the same line. * Customer preference for train over alternative transport services (ATS) * Increased travel time in comparison to normal train journey * Potential for interruption to ATS * Customer confusion over access and accessibility to ATS, ATS stop locations and route, and transfer services provided.	Resulting in: * Higher than anticipated community impacts during the station closure. * Negative media attention/reputational damage * Perception of not catering to all members of community due to inaccessibility and/or inconvenience of ATS	1. Assist QR in their issue monthly project update communications of the upcoming works and changes to station upgrade. 2. Ensure QR informs Translink of current planning of works 3. Ensure QR considers customer needs and impacts with respect to ATS and access to associated infrastructure. 3. Assist QR Stakeholder engagement team necessary in monitoring and actioning community feedback. 4. Provide input to approved Communications Plan. 7. Assist QR in the design of customer surveys undertaken prior to closure, provide analysis of data to understanding of customer expectations during ATS period (Completed in September 2023). 9. Monitoring of alternate transport plan once implemented and identify additional controls as needed. 10. Station closure working group established to implement closures 11. Ensure ATS tasks are integrated with QR station closure project schedule (P6), monitored and undertaken within the timeframes of MD-23-103 (Version 1.0).	1, 3, 4, 7, 8. Translink PM (Percy) 2. Principal Contractor 9. Project Manager 5, 6. TSD Operations Mgr.	SE - Substantially Effective
11	Translink	Project management - program delay?	<b>Not Relevant</b>  Lindum station (at Wynnum North station)	Drivers not able to access amenities	Caused by: * No availability of amenities at stations or convenient to ATS route. * Locked or inaccessible amenities during ATS period.	Resulting in: * Driver frustration * Customer complaints * Reputational damage * Loss of public and Government confidence * Impacts to project activities, causing delays	1. Work with operators and QR and other stakeholders if required QR or Council to provide driver amenities. 2. Implementation of control through SAUP works(?)	1 Translink Project Manager 2. QR Project Manager	
12	Translink	Customer, Brand and Reputation	Overall project ATS	ATS bus infrastructure not accessible for Customers / DDA compliant	Caused by: * Existing / proposed ATS infrastructure not DSAPT compliant. Includes access paths between train station and ATS stop. * Omission from / lack of DDA audits of existing infrastructure by asset owners (local councils).	Resulting in: * Customer injury * Customer poor experience - frustration, fatigue * Customer complaints * Reputational damage * Loss of public and Government confidence * Impacts to project activities, causing delays * Additional infrastructure works and associated costs	1. Engage local councils to confirm DSAPT compliance of all ATS stops and identify modifications and upgrades. 2. Coordinate with local councils to implement additional infrastructure compliance works, ensure they are completed in accordance with project schedule. 3. Upgrade paths of travel between train station platforms and ATS stops where required.	1,2 Translink Project Manager 3. QR Project Manager	SE - Substantially Effective



Ref.	Risk Owner	Risk Category	Project element	Risk Description	Cause	Consequence	Controls	Control Owner	Control Effectiveness
Ref No.	Position Title, Function & Division	The risk category or categories for the risk.	The element of the project relevant to the risk, including overall project/program or an individual station.	The future event we want to manage.	List of things that will give rise to the risk event. For each cause identified, a corresponding control must be documented in column.	A description of the impact or most likely outcome/s of the risk event.	List the control/s in place to manage the risk. Control/s should align to a cause. For each control, provide: •The objective of the control •How the control works, including the actions or steps to perform the control •How often does the control occur •How the control impacts the risk	The name of the person who has ownership and responsibility over that control.	
1	Translink	Project management - program delay	All stations^	<p>Program delay. Risk of not delivering ATS on time as follows:</p> <p>Not Relevant</p> <p>* Lindum station - 22 Jan</p> <p>Not Relevant</p>	<p>Caused by:</p> <p>Delays in:</p> <ul style="list-style-type: none"> <li>* Receipt of QR agreement letter - scheduled from 16/10</li> <li>* Operator contracts/service changes in place - scheduled - end Nov (target)</li> <li>* New ATS infrastructure delivered prior to commencement dates, infrastructure delivery works scheduled from 6/11</li> <li>* Integrated scheduling complete - scheduled 13/11 - 11/12</li> <li>* Journey Planner go-live - scheduled 18/12</li> <li>* Gateway 2 PTSIP board endorsement - from 15/11</li> </ul>	<p>Resulting in:</p> <ul style="list-style-type: none"> <li>* Customer poor experience and complaints</li> <li>* Reputational damage</li> <li>* Relationship damage between QR and Translink?</li> <li>* Loss of public and Government confidence</li> <li>* Impacts to SAUP project activities, causing wider/residual delay</li> </ul>	<ol style="list-style-type: none"> <li>Engage with QR and project stakeholders including local councils, align project activities and ensure their completion to agreed schedule.</li> <li>Translink delivery team to identify critical path and task dependencies, commence inputs to tasks as needed: <ul style="list-style-type: none"> <li>* Progress contract and finalise costs with KBL for Burpengary station AIS (Larrin with assistance from Augustine, Network Planning to provide timing adjustment information).</li> <li>* Progress TIB acceptance of service changes (Gary to engage with Jessica Paton of TIB).</li> <li>* Progress comms tasks incl. integrated comms plan, timetables and collateral - Todd. Confirm responsibility for stop specific timetables - engage TIB?</li> </ul> </li> <li>Bring forward tasks/revise program to minimise program risks: <ul style="list-style-type: none"> <li>* TBC</li> </ul> </li> </ol>	1,2,3 Translink Project Manager	TBC
13	Translink	Customer, Brand and Reputation	Overall project ATS	<p>There is a risk that bus operators are unable to support the alternative transport plan during the station closure period.</p>	<p>Caused by:</p> <ul style="list-style-type: none"> <li>* Third party transport availability out of project control</li> <li>* Unplanned network disruptions</li> <li>* Unplanned resourcing impacts</li> <li>* Bus operators unable to continue support of the closure</li> <li>* Unplanned industrial action</li> </ul>	<p>Resulting in:</p> <ul style="list-style-type: none"> <li>* Increased costs</li> <li>* Inconvenience and dissatisfaction of customers</li> <li>* Change of attitude of customers</li> <li>* Reputational damage</li> </ul>	<ol style="list-style-type: none"> <li>Early engagement with Translink/DTMR</li> <li>Estimates and confirmation of level of service received and agreed by Translink</li> <li>Alternate transport survey information used to develop agreed alternate transport plan</li> <li>Station closure working group established to implement closures</li> <li>Station closure project schedule (P6) created and monitored to ensure all closure activities are undertaken within the timeframes of MD-23-103 (Version 1.0)</li> <li>Regular engagement between QR and Translink to monitor the bus operations.</li> <li>Communication plan for any ATP outages</li> <li>Ensure contracts with delivery partners cover operational contingency such the provision of equivalent services to address desourcing impacts(?) - note to be reviewed by contracts team!</li> </ol>	Project Manager Program Manager	Partially Effective



Ref.	Risk Owner	Risk Category	Project element	Risk Description	Cause	Consequence	Controls	Control Owner	Control Effectiveness
Ref No.	Position Title, Function & Division	The risk category or categories for the risk.	The element of the project relevant to the risk, including overall project/program or an individual station.	The future event we want to manage.	List of things that will give rise to the risk event.  For each cause identified, a corresponding control must be documented in column.	A description of the impact or most likely outcome/s of the risk event.	List the control/s in place to manage the risk. Control/s should align to a cause. For each control, provide: •The objective of the control •How the control works, including the actions or steps to perform the control •How often does the control occur •How the control impacts the risk	The name of the person who has ownership and responsibility over that control.	
1	Translink	Project management - program delay	All stations^	Program delay. Risk of not delivering ATS on time as follows: Not Relevant * Lindum station - 22 Jan Not Relevant	Caused by: Delays in: * Receipt of QR agreement letter - scheduled from 16/10 * Operator contracts/service changes in place - scheduled - end Nov (target) * New ATS infrastructure delivered prior to commencement dates, infrastructure delivery works scheduled from 6/11 * Integrated scheduling complete - scheduled 13/11 - 11/12 * Journey Planner go-live - scheduled 18/12 * Gateway 2 PTSIP board endorsement - from 15/11	Resulting in: * Customer poor experience and complaints * Reputational damage * Relationship damage between QR and Translink? * Loss of public and Government confidence * Impacts to SAUP project activities, causing wider/residual delay	1. Engage with QR and project stakeholders including local councils, align project activities and ensure their completion to agreed schedule. 2. Translink delivery team to identify critical path and task dependencies, commence inputs to tasks as needed: * Progress contract and finalise costs with KBL for Burpengary station AIS (Darrin with assistance from Augustine, Network Planning to provide timing adjustment information). * Progress TfB acceptance of service changes (Gary to engage with Jessica Paton of TfB). * Progress comms tasks incl. integrated comms plan, timetables and collateral - Todd. Confirm responsibility for stop specific timetables - engage TfB? 3. Bring forward tasks/revise program to minimise program risks: * TBC	1,2,3 Translink Project Manager	TBC

Released under RTI

## Perci X Barnes

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**From:** Perci X Barnes  
**Sent:** Wednesday, 15 November 2023 11:27 AM  
**To:** Gary A Wood; Joel Z Baxter; Alec I Tattersall  
**Cc:** Vincent Z Chan  
**Subject:** RE: Meeting with Iona

Thanks Gary,

I'll follow up the flyer with Soph and advise official distribution date.

I spoke to Joel regarding the potential indent. Agreed that a bus run during the critical PM peak during school would directly address issue. I am running this by TFB but would like your and @Alec's thoughts. If we implement an indent there are issues to deal wrt conflict with overhead lines, services, signage as well as timing and contractor availability for completion by 22 Jan.

Can discuss after the SAUP weekly scrum today.

Cheers,

### Perci Barnes

Project Manager | Service Planning and Infrastructure  
Passenger Transport Integration Branch | Translink Division  
Department of Transport and Main Roads

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[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

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**From:** Gary A Wood <gary.wood@translink.com.au>  
**Sent:** Wednesday, 15 November 2023 11:06 AM  
**To:** Perci X Barnes <perci.barnes@translink.com.au>; Joel Z Baxter <Joel.z.Baxter@tmr.qld.gov.au>  
**Cc:** Alec I Tattersall <Alec.Tattersall@translink.com.au>; Vincent Z Chan <Vincent.Chan@translink.com.au>  
**Subject:** Meeting with Iona

Hi Perci

I met with Iona this morning and overall we are working towards the proposed clockwise loop for implementation and support. This is a great outcome from where we started (not supportive and many risks) to now we have support for the Alternate Transport. Well done team!

There was two key actions that need to be actions:

- 1) @Perci, I didn't share the flyer with Iona. I said once final either QR or Translink will send them the flyer pdf. Will you be able to get confirmation when this will be available for distribution to Iona and who will do it (my preference is for QR to distribute)
- 2) Iona are really concerned about the bus stop on North Road and the interactions with vehicles and school congestion on North Road particularly in the PM. There are cars parked for school pick up, existing Translink school buses in and out of Iona College, student car par entrance near by with inexperienced

drivers, and now our Alternate Transport buses coming into the road and during PM peak we will have 2-3 buses at anyone point in time. From a safety perspective, the school are really worried and have identified that an indent or half indent would help keep space in the road for all these interactions. Could this be investigated @Perci and @Joel? We will need to respond formally back to Iona on this one. I am happy to discuss in a meeting if required.

I spoke with Joel today and he is across point 2 already.

Thanks  
Gary

**Gary Wood**

Director (Major Project Integration) | Service Planning and Infrastructure  
Passenger Transport Integration Branch | Translink Division  
**Department of Transport and Main Roads**

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[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

Released under RTI - DTMR



## Perci X Barnes

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**From:** Perci X Barnes  
**Sent:** Thursday, 16 November 2023 12:12 PM  
**To:** Adam Lew; Liz.Baumgart@brisbane.qld.gov.au  
**Cc:** Richard.Angell@brisbane.qld.gov.au; Joel Z Baxter; David Murray; Roberts, Dean; Sheppard, Jenna; Carr, Mitch; Tambakis, Sophia; steve.duff@qr.com.au; Gary A Wood  
**Subject:** URGENT | RE: QR SAUP Iona College ATS bus stop - request for formal BCC correspondence  
**Importance:** High

Liz and Adam,

Further to the correspondence below and yesterday's meeting between Iona College and Translink, the school have requested that a bus indent or half indent be provided along North Road on the northbound side.

The school is very concerned about the safety of the proposed ATS bus stop on North Road, with buses interacting with vehicles in a congested environment particularly in the afternoon peak period (refer to image below).

The existing school transport environment includes:

- Cars parked on both sides for student pick up and drop off.
- Movements at the main campus access points which includes entry and exit by school buses.
- Movements at the western car park by inexperienced student drivers.
- Students crossing North Road via an existing signalised facility.

Can Council provide formal correspondence to TMR (Translink Division) confirming that the location of the ATS bus stop and the spatial requirements of the bus zone will meet the relevant standards and guidelines and not compromise the safety of other road users? The purpose of this correspondence will be to inform Iona College and QR. Translink will be happy to meet to discuss the development of this correspondence.

Please note that providing the ATS stop at the location as indicated is adjacent to overhead wire and will require tensioning of a sagging cable which, as advised by David Murray of TfB, can be expedited through the asset owner. Can this be organised by Council? TfB has also advised that this can proceed independent of the ATS bus stop design and delivery process as it is an existing safety risk for road users.

As discussed on site with Adam, the ATS infrastructure will need to be delivered by 22 Jan 2024 – resolution of the above is critical to the project and we appreciate Council's timely response.



Kind regards,

**Perci Barnes**  
Project Manager | Service Planning and Infrastructure  
Passenger Transport Integration Branch | Translink Division  
Department of Transport and Main Roads

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**From:** Perci X Barnes  
**Sent:** Wednesday, 15 November 2023 12:16 PM

To: Roberts, Dean <dean.roberts@qr.com.au>; Adam Lew <adam.lew@brisbane.qld.gov.au>

Cc: Liz.Baumgart@brisbane.qld.gov.au; Richard.Angell@brisbane.qld.gov.au; Joel Z Baxter <Joel.z.Baxter@tmr.qld.gov.au>

Subject: RE: NR & Lindum Temporary Bus Stop Way Ahead

Thanks Dean, appreciate your time and really good to meet you on site.

Translink updates on actions in red as follows:

1. Perci – coord Tfb confirmation of revised stop locations, including test bus if needed
  - a. **Met with David Murray - Tfb Network Planning yesterday and confirmed acceptance of bus stop locations and deferred to TPO on fine details. Main concerns relate to Kitchener Street:**
    - i. **Resident complaints. Translink has followed up on QR comms deployment. Confirmed by QR as in progress (and accelerated). Noted that residents are sensitive.**
    - ii. **Lack of passing opportunities. While Adam (and Taylor) noted from site visit that there's adequate width, suggest that BCC investigate restricting parking mid-way along Kitchener Street. @Adam can you discuss with David? Note that parking restriction is to extend from Cameron Parade to allow a bus right turn as agreed on site.**
2. Adam – confirm BCC capacity to conduct design and construction, with indicative timelines. Intent for confirmation – Fri 17 Nov
3. Dean – commence QR engagement for design and construct as redundancy should BCC have constraints
4. Perci / Joel & Dean – should both BCC and QR be time restricted, investigate temporary boarding points
  - a. **Translink will prioritise construction of temporary stops if needed (TBC). Note infrastructure will be limited to min. boarding point.**
5. Perci – confirm any traffic control commitments made to Iona
  - a. **Translink will not be able to provide School Crossing Supervisors (policy issue). Internal advice is for deployment of traffic controllers by QR, potentially just for the initial ATS period. Can LORQ organise?**

We see the critical path as BCC capacity to construct the new bus stops. @Dean suggest we have a Teams catch up with Liz, Adam/Taylor this week to discuss how BCC can be best supported. Joel can also attend from Translink.

Kind regards,

**Perci Barnes**

Project Manager | Service Planning and Infrastructure  
Passenger Transport Integration Branch | Translink Division  
Department of Transport and Main Roads

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[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

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From: Roberts, Dean <dean.roberts@qr.com.au>

Sent: Monday, 13 November 2023 3:56 PM

To: Adam Lew <adam.lew@brisbane.qld.gov.au>; Perci X Barnes <perci.barnes@translink.com.au>

Cc: Liz.Baumgart@brisbane.qld.gov.au; Richard.Angell@brisbane.qld.gov.au

Subject: Not Relevant & Lindum Temporary Bus Stop Way Ahead

Hey gents

Thanks again for the time and guidance today.

Action items / way ahead:

1. Perci – coord TfB confirmation of revised stop locations, including test bus if needed
2. Adam – confirm BCC capacity to conduct design and construction, with indicative timelines. Intent for confirmation – Fri 17 Nov
3. Dean – commence QR engagement for design and construct as redundancy should BCC have constraints
4. Perci / Joel & Dean – should both BCC and QR be time restricted, investigate temporary boarding points
5. Perci – confirm any traffic control commitments made to Iona

General Notes:

1. **Iona**

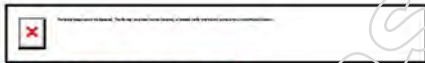
- a. Location: new point located approx. 60m south of pedestrian crossing
  - i. Better road width and deconflicts cables
  - ii. Further to crossing point and needs removal of redundant child crossing sign
- b. Initial location compromised by low hanging power / NBN line (time to rectify unknown)
- c. Temporary stop only – to be removed once station reopens
- d. Need to close out / confirm any outcomes from TransLink / Iona engagement

2. **Wynnum North**

- a. Location: road indent / load zone at Cameron Rd (functions as a kiss'n'ride).
- b. No intent to locate a temporary kiss'n'ride
- c. Need to fill in / remove curb ramp
- d. Position is compromised by narrow path, co-location with station entry and falling grade
- e. Stopping point will require:
  - i. Concrete to some areas of station entry to enable unimpeded access
  - ii. Careful positioning to avoid need for renewal of treated timber retaining wall at station building
  - iii. Pool fence equivalent to protect from falling grade
- f. Use of reverse J Pole
- g. Some curb marking on cross street needed to preserve bus turning circle

Not Relevant

Thanks



**DEAN ROBERTS**  
**PROJECT MANAGER**

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## Perci X Barnes

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**From:** Perci X Barnes  
**Sent:** Thursday, 14 December 2023 10:56 AM  
**To:** Tambakis, Sophia; Roberts, Dean  
**Cc:** James, Lyndon  
**Subject:** RE: Lindum - North Road bus stop location

Morning Sophia,

No update as yet – Dean has also been engaging with BCC. I discussed with him this morning as well the implications of the delay, including updating our integrated schedule and Google maps. From our conversation Council should be able to confirm prior to finalising the design.

@Dean so confirmation is likely towards new year?

Regards,

**Perci Barnes**  
Project Manager | Service Planning and Infrastructure  
Passenger Transport Integration Branch | Translink Division  
Department of Transport and Main Roads

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[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

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**From:** Tambakis, Sophia <sophia.tambakis@qr.com.au>  
**Sent:** Thursday, 14 December 2023 8:58 AM  
**To:** Perci X Barnes <perci.barnes@translink.com.au>  
**Cc:** James, Lyndon <lyndon.james@qr.com.au>; Roberts, Dean <dean.roberts@qr.com.au>  
**Subject:** RE: Lindum - North Road bus stop location

Hi Perci

Just wondering if there is an update on the North Road bus stop and whether we think we'll get an updated map this side of Christmas? I just want to manage expectations with Iona.

Thanks  
Sophia

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**From:** Perci X Barnes <perci.barnes@translink.com.au>  
**Sent:** Thursday, December 7, 2023 10:43 AM  
**To:** James, Lyndon <lyndon.james@qr.com.au>; Roberts, Dean <dean.roberts@qr.com.au>  
**Cc:** Tambakis, Sophia <sophia.tambakis@qr.com.au>  
**Subject:** RE: Lindum - North Road bus stop location

**[EXTERNAL EMAIL:** This email originated from outside your organisation. Do not click on links or open attachments unless you recognise the sender and know the content is safe]

Hi Lyndon,

No worries - we'll issue an updated map once the location is finalised.

Cheers,  
Perci

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**From:** James, Lyndon <[lyndon.james@qr.com.au](mailto:lyndon.james@qr.com.au)>  
**Sent:** Wednesday, 6 December 2023 2:40 PM  
**To:** Roberts, Dean <[dean.roberts@qr.com.au](mailto:dean.roberts@qr.com.au)>; Perci X Barnes <[perci.barnes@translink.com.au](mailto:perci.barnes@translink.com.au)>  
**Cc:** Tambakis, Sophia <[sophia.tambakis@qr.com.au](mailto:sophia.tambakis@qr.com.au)>  
**Subject:** RE: Lindum - North Road bus stop location

Thanks Dean. Yes, a drawing on the confirmed location would be helpful for when engaging with the nearby property owner/s.

Perci, when it is finalised, would TransLink be able to provide an updated map showing the North Road stop? This was a request from Iona and I suspect they'll be looking for it before we get too far into January.

Thanks  
LYNDON

---

**From:** Roberts, Dean <[dean.roberts@qr.com.au](mailto:dean.roberts@qr.com.au)>  
**Sent:** Wednesday, December 6, 2023 2:16 PM  
**To:** James, Lyndon <[lyndon.james@qr.com.au](mailto:lyndon.james@qr.com.au)>; Perci X Barnes <[perci.barnes@translink.com.au](mailto:perci.barnes@translink.com.au)>  
**Cc:** Tambakis, Sophia <[sophia.tambakis@qr.com.au](mailto:sophia.tambakis@qr.com.au)>  
**Subject:** RE: Lindum - North Road bus stop location

Hi Lyndon

I'm engaging BCC on this. At this stage, final location has not been confirmed although it will almost certainly be on the departure side of the pedestrian crossing.

I've asked that BCC provide the location details once confirmed. They are aware we require them for our stakeholder engagements with Iona.



**DEAN ROBERTS**  
**PROJECT MANAGER**

Level 3, 295 Ann St  
GPO Box 1420 Bne 4001  
M: Not Relevant  
W: [queenslandrail.com](http://queenslandrail.com)

---

**From:** James, Lyndon <[lyndon.james@qr.com.au](mailto:lyndon.james@qr.com.au)>  
**Sent:** Wednesday, December 6, 2023 2:13 PM  
**To:** Perci X Barnes <[perci.barnes@translink.com.au](mailto:perci.barnes@translink.com.au)>  
**Cc:** Roberts, Dean <[dean.roberts@qr.com.au](mailto:dean.roberts@qr.com.au)>; Tambakis, Sophia <[sophia.tambakis@qr.com.au](mailto:sophia.tambakis@qr.com.au)>  
**Subject:** Lindum - North Road bus stop location

Hi Perci

Do you have a drawing of this confirmed location? Will this bus stop be indented as I understand was Iona's previous request?

Soph, copying you into this trail as I will be unavailable all next week. (There is no follow required of the parent Q below – that has been resolved.)

Thanks  
LYNDON

---

**From:** Perci X Barnes <[perci.barnes@translink.com.au](mailto:perci.barnes@translink.com.au)>  
**Sent:** Wednesday, December 6, 2023 1:52 PM  
**To:** James, Lyndon <[lyndon.james@qr.com.au](mailto:lyndon.james@qr.com.au)>  
**Subject:** RE: FINAL DRAFT RESPONSE FYI: Iona parent enquiry (Lindum Station Closure in 2024)

**[EXTERNAL EMAIL:** This email originated from outside your organisation. Do not click on links or open attachments unless you recognise the sender and know the content is safe]

Hi Lyndon,

Further to correspondence on Iona College, BCC has confirmed that the bus stop will be located to the north of Graham's Crossing rather than the south. Dean has confirmed that you will be engaging with the affected property owner. Will you be handling the update to the school as well?

Cheers,

**Perci Barnes**  
Project Manager | Service Planning and Infrastructure  
Passenger Transport Integration Branch | Translink Division  
Department of Transport and Main Roads

---

P: 07 3338 4637 | M: Not Relevant  
Floor 7 | 61 Mary Street | Brisbane Qld 4000  
[perci.x.barnes@translink.com.au](mailto:perci.x.barnes@translink.com.au)  
[www.translink.com.au](http://www.translink.com.au)  
[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

---

**From:** James, Lyndon <[lyndon.james@qr.com.au](mailto:lyndon.james@qr.com.au)>  
**Sent:** Tuesday, 28 November 2023 1:46 PM  
**To:** Perci X Barnes <[perci.barnes@translink.com.au](mailto:perci.barnes@translink.com.au)>; Tambakis, Sophia <[sophia.tambakis@qr.com.au](mailto:sophia.tambakis@qr.com.au)>; Alec I Tattersall <[Alec.Tattersall@translink.com.au](mailto:Alec.Tattersall@translink.com.au)>  
**Cc:** Roberts, Dean <[dean.roberts@qr.com.au](mailto:dean.roberts@qr.com.au)>; Gilmore, Amber <[amber.gilmore@qr.com.au](mailto:amber.gilmore@qr.com.au)>; Marshman, Nerida <[Nerida.Marshman@qr.com.au](mailto:Nerida.Marshman@qr.com.au)>  
**Subject:** FINAL DRAFT RESPONSE FYI: Iona parent enquiry (Lindum Station Closure in 2024)  
**Importance:** High

FINAL VERSION (recirculated). I hope to respond by COB today and before we start out on-platform this week. Please advise if there are any concerns with this.

Thanks  
LYNDON

FINAL DRAFT:

Dear PI

Thank you for your enquiry.

When planning for the Lindum station closure's alternative transport arrangements, bus services to Hemmant station were considered, however deemed unsuitable based on a number of factors, including that the station has limited parking options for those wishing to catch the shuttle bus and limited availability of kerb space or bus stops to accommodate the bus operations. Hemmant station will remain open for those customers who wish to temporarily adjust their travel patterns.

Generally, each rail replacement bus has a capacity of approximately 45 seats which will vary depending on the bus fleet deployed each day. The number of route 229 shuttle buses required during peak times has been determined following extensive consultation with Iona College and considers factors including customer and parent surveys, *go* card (touch on/off) patronage data and physical counts at Lindum station.

Additional route 229 shuttle buses will be deployed to support school start and finish times. The number of 229 shuttle buses required will be reviewed and adjusted if/as required throughout the station closure.

The route 229 shuttle bus stop at Wynnum North station will be located at the existing kiss 'n' ride zone on Cameron Parade. The bus stop on North Road will be constructed opposite Iona College, adjacent to the sporting fields, near the signalised crossing (Graham's Crossing). The exact location is being negotiated with Brisbane City Council and will be situated with the safety of pedestrians and motorists as the highest consideration.

The Wynnum North level crossing has lights, audible alarms and automatic safety gates installed at the pedestrian maze for public safety. Additional staff will be available to assist customers at Wynnum North station.

As with all customers, we would ask that Iona students continue practising safe behaviours while travelling on our network. Our rail safety education team recently visited Iona College to reinforce positive and safe behaviours.

We trust this information has been of assistance as you plan for the station closure. Following the main construction period, we expect to reopen the station to customers in the second half of 2024.

For more information, please contact the project's community team on free call 1800 722 203 or email [stationsupgrade.com.au](mailto:stationsupgrade.com.au)

Kind regards  
Lyndon etc etc

---

**From:** Perci X Barnes <[perci.barnes@translink.com.au](mailto:perci.barnes@translink.com.au)>

**Sent:** Tuesday, November 28, 2023 11:41 AM

**To:** Tambakis, Sophia <[sophia.tambakis@qr.com.au](mailto:sophia.tambakis@qr.com.au)>; James, Lyndon <[lyndon.james@qr.com.au](mailto:lyndon.james@qr.com.au)>; Alec I Tattersall <[Alec.Tattersall@translink.com.au](mailto:Alec.Tattersall@translink.com.au)>

**Cc:** Roberts, Dean <[dean.roberts@qr.com.au](mailto:dean.roberts@qr.com.au)>; Gilmore, Amber <[amber.gilmore@qr.com.au](mailto:amber.gilmore@qr.com.au)>; Marshman, Nerida <[Nerida.Marshman@qr.com.au](mailto:Nerida.Marshman@qr.com.au)>

**Subject:** RE: DRAFT RESPONSE FOR REVIEW/INPUT: Iona parent enquiry (Lindum Station Closure in 2024)



**[EXTERNAL EMAIL: This email originated from outside your organisation. Do not click on links or open attachments unless you recognise the sender and know the content is safe]**

Hi Lyndon,

Please see updates from Translink below (please merge with Soph's):

Dear PI

Thank you for your enquiry.

When planning for the Lindum station closure's alternative transport arrangements, Hemmant station was deemed unsuitable based on a number of factors, including that the Hemmant's island platform can only be accessed by stairs, the station has limited parking options and no safe, accessible bus stop location. Hemmant station will remain open for those customers who can temporarily adjust their travel patterns.

Generally, each rail replacement bus has a capacity of approximately 45 seats which will vary depending on the bus fleet deployed each day. The number of route 229 shuttle buses required during peak times has been determined following extensive consultation with Iona College and considers factors including customer and parent surveys, go card (touch on/off) patronage data and physical counts at Lindum station.

Additional route 229 shuttle buses will be deployed to support school start and finish times. The number of 229 shuttle buses required will be reviewed and adjusted if/as required throughout the station closure.

The route 229 shuttle bus stop at Wynnum North station will be located at the existing kiss 'n' ride zone on Cameron Parade. The bus stop at North Road will be constructed opposite Iona College, adjacent to the sporting fields, near the signalised crossing (Graham's Crossing). The exact location is being negotiated with Brisbane City Council and will be situated with the safety of pedestrians and motorists as the highest consideration.

The Wynnum North level crossing has lights, audible alarms and automatic safety gates installed at the pedestrian maze for public safety. Additional staff will be available to assist customers at Wynnum North station.

As with all customers, we would ask Iona students to behave in a safe and responsible manner while travelling on our network. Our rail safety education team is available to visit Iona College to reinforce positive and safe behaviours.

We trust this information has been of assistance as you plan for the station closure. Following the escalated construction period, we expect to reopen the station to customers in the second half of 2024.

For more information, please contact the project's community team on free call 1800 722 203 or email [stationsupgrade.com.au](mailto:stationsupgrade.com.au)

Kind regards...

Regards,

**Perci Barnes**  
Project Manager | Service Planning and Infrastructure  
Passenger Transport Integration Branch | Translink Division  
Department of Transport and Main Roads

P: 07 3338 4637 | M: Not Relevant  
Floor 7 | 61 Mary Street | Brisbane Qld 4000

---

**From:** Tambakis, Sophia <[sophia.tambakis@qr.com.au](mailto:sophia.tambakis@qr.com.au)>  
**Sent:** Tuesday, 28 November 2023 10:42 AM  
**To:** James, Lyndon <[lyndon.james@qr.com.au](mailto:lyndon.james@qr.com.au)>; Perci X Barnes <[perci.barnes@translink.com.au](mailto:perci.barnes@translink.com.au)>; Alec I Tattersall <[Alec.Tattersall@translink.com.au](mailto:Alec.Tattersall@translink.com.au)>  
**Cc:** Roberts, Dean <[dean.roberts@qr.com.au](mailto:dean.roberts@qr.com.au)>; Gilmore, Amber <[amber.gilmore@qr.com.au](mailto:amber.gilmore@qr.com.au)>; Marshman, Nerida <[Nerida.Marshman@qr.com.au](mailto:Nerida.Marshman@qr.com.au)>  
**Subject:** RE: DRAFT RESPONSE FOR REVIEW/INPUT: Iona parent enquiry (Lindum Station Closure in 2024)

Thanks Lyndon. I have made some edits in yellow below. Hemmant has a lift so I have just adjusted that first sentence for that reason.

Thanks  
Soph

---

**From:** James, Lyndon <[lyndon.james@qr.com.au](mailto:lyndon.james@qr.com.au)>  
**Sent:** Tuesday, November 28, 2023 10:16 AM  
**To:** Tambakis, Sophia <[sophia.tambakis@qr.com.au](mailto:sophia.tambakis@qr.com.au)>; Perci X Barnes <[perci.barnes@translink.com.au](mailto:perci.barnes@translink.com.au)>; Alec.Tattersall@translink.com.au  
**Cc:** Roberts, Dean <[dean.roberts@qr.com.au](mailto:dean.roberts@qr.com.au)>; Gilmore, Amber <[amber.gilmore@qr.com.au](mailto:amber.gilmore@qr.com.au)>; Marshman, Nerida <[Nerida.Marshman@qr.com.au](mailto:Nerida.Marshman@qr.com.au)>  
**Subject:** DRAFT RESPONSE FOR REVIEW/INPUT: Iona parent enquiry (Lindum Station Closure in 2024)  
**Importance:** High

Good morning all. I pressed ahead with a draft response to this Iona parent enquiry. For urgent review or input. I will need to respond to this parent enquiry soon.

I can recirculate, the final version incorporating everyone's comments before we reply.

Thanks  
LYNDON

DRAFT RESPONSE:

Dear

Thank you for your enquiry.

When planning for the Lindum station closure's alternative transport arrangements, Hemmant station was deemed unsuitable based on a number of factors, including that the station has limited parking options for those wishing to catch the shuttle bus and limited availability of kerb space or bus stops to accommodate the bus operations. the Hemmant's island platform can only be accessed by stairs, the station has limited parking options and no suitable safe, alternative accessible bus stop location. Hemmant station will remain open for those customers who can temporarily adjust their travel patterns.

Generally, each rail replacement bus has a capacity of approximately XX seats. The number of route 229 shuttle buses required during peak times has been determined following extensive consultation with Iona College and considers factors including customer and parent surveys, go card (touch on/off) patronage data and physical counts at Lindum station.

Additional route 229 shuttle buses will be deployed to support school start and finish times. The number of 229 shuttle buses required will be reviewed and adjusted if/as required throughout the station closure.

The route 229 shuttle bus stop at Wynnum North station will be located at the existing kiss 'n' ride zone on Cameron Parade. The bus stop at North Road will be constructed opposite Iona College, adjacent to the sporting fields, near the signalised crossing (Graham's Crossing). The exact location is being negotiated with Brisbane City Council and will be situated with the safety of pedestrians and motorists as the highest consideration.

The Wynnum North level crossing has lights, audible alarms and automatic safety gates installed at the pedestrian maze for public safety. Additional staff will be available to assist customers at Wynnum North station.

As with all customers, we would ask that Iona students continue practising safe behaviours while travelling on our network. Our rail safety education team recently visited Iona College to reinforce positive and safe behaviours.

We trust this information has been of assistance as you plan for the station closure. Following the escalated main construction period, we expect to reopen the station to customers in the second half of 2024.

For more information, please contact the project's community team on free call 1800 722 203 or email [stationsupgrade.com.au](mailto:stationsupgrade.com.au)

Kind regards...

---

**From:** Stations Upgrade <[StationsUpgrade@qr.com.au](mailto:StationsUpgrade@qr.com.au)>

**Sent:** Thursday, November 23, 2023 5:23 PM

**To:** Perci X Barnes <[perci.barnes@translink.com.au](mailto:perci.barnes@translink.com.au)>; Marshman, Nerida <[Nerida.Marshman@qr.com.au](mailto:Nerida.Marshman@qr.com.au)>

**Cc:** Gilmore, Amber <[amber.gilmore@qr.com.au](mailto:amber.gilmore@qr.com.au)>; Tambakis, Sophia <[sophia.tambakis@qr.com.au](mailto:sophia.tambakis@qr.com.au)>

**Subject:** FW: Update: Lindum Station Closure in 2024

**Perci**

Can you liaise with your colleagues and provide me any Translink comments relevant to the alternative transport Qs that I could use in developing our response to this parent? I'll draft a response to this parent. (He has contacted us before, although I don't recall him previously identifying himself as an Iona parent or using his professional email address block.)

**Nerida/Amber/Soph**

FYI, note the attachments that Iona sent out with the alt transport flyer.

I plan to draft a response tomorrow.

Thanks

persona

---

**From:** PI

**Sent:** Thursday, November 23, 2023 10:44 AM

**To:** Stations Upgrade <[StationsUpgrade@qr.com.au](mailto:StationsUpgrade@qr.com.au)>

**Cc:** [lindum@iona.qld.edu.au](mailto:lindum@iona.qld.edu.au)

**Subject:** FW: Update: Lindum Station Closure in 2024

**[EXTERNAL EMAIL: This email originated from outside your organisation. Do not click on links or open attachments unless you recognise the sender and know the content is safe]**

Hello QR Station Upgrades,

Thanks for the update (via Iona College). I have read through all the documents & I understand that shuttle bus 229 will be the only real option to assist with students catching the train to/from Iona College during the closure of Lindum Station for almost a year. I suspect like many parents whose son relies on the train to get to & from school I still have a number of questions to try to plan for next year:

1. Why is the no shuttle bus from Hemmant Station (the next stop from Lindum) to help ease congestion & minimise travel time for students travelling outbound from the city?
2. What is the seating capacity of shuttle bus 229?
3. In peak times was it determined how many children arrived at the school via train at certain times & whether 229 would cope?
4. I suspect that when school finishes one shuttle bus leaving every 10-15 minutes would certainly not manage with the number of students normally on Lindum Station platforms. Are several shuttle buses going to be on for these peak times? It does state "The shuttle will operate every 10-15 minutes in College peak hour (7am to 9am and 3pm to 4pm on weekdays), with additional services running to support school start and finish times."...but how many other services will be running?
5. Where is the bus stop for shuttle bus 229 at Wynnum North Station?
6. Where is the bus stop for shuttle bus 229 on North Road opposite Iona College & will it have adequate safe space for the significant number of children waiting for the bus?
7. Wynnum North Station has no pedestrian overpass with a potentially dangerous boom gate crossing area. What extra safety measures will be in place to cope with hundreds of extra school age children using this station in peak times?

Regards,

PI

**From:** Compass <[compass@compass.email](mailto:compass@compass.email)>  
**Sent:** Wednesday, 22 November 2023 4:24 PM  
**To:** [compass@compass.education](mailto:compass@compass.education)  
**Subject:** Update: Lindum Station Closure in 2024

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## Update: Lindum Station Closure in 2024

Dear Iona families,

Please find attached correspondence from the College regarding the closure of Lindum Station by Queensland Rail for 2024, and alternative travel arrangements for Iona students.

IONA COLLEGE

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### Attachments

- [Transport arrangements 221123](#)
- [Lindum station accessibility upgrade Nov2023](#)
- [QR FAQ](#)

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Released under RTI/DTPMR

**Perci X Barnes**

**From:** Perci X Barnes  
**Sent:** Friday, 15 December 2023 11:28 AM  
**To:** Adam Lew; David Murray  
**Subject:** RE: QRail temporary bus stops - Bus operations inquiry

Morning Adam,

Apologies for the delay – please see table below. @David can you review? Looking at bus frequency and timing, single indent should be fine for 229 at Wynnum N station.

Bus route	Route map	New bus stop	Operation	Comments
229		North Road opp. Iona College	Stop only – arrive and depart	Peak: 3-5 buses to accommodate key transfers to/from Iona College (school peaks approx. 30mins duration). Off-peak: Operate with 4bph frequency/15-minute headway, nominally meeting each off-peak train arrival at Lindum.
		Cameron Parade, Wynnum N station	Dwell (single bay adequate)	

Not Relevant

Kind regards,

**Perci Barnes**  
 Project Manager | Service Planning and Infrastructure  
 Passenger Transport Integration Branch | Translink Division  
 Department of Transport and Main Roads

P: 07 3338 4637 | M: Not Relevant  
 Floor 7 | 61 Mary Street | Brisbane Qld 4000

---

**From:** Adam Lew <[Adam.Lew@brisbane.qld.gov.au](mailto:Adam.Lew@brisbane.qld.gov.au)>  
**Sent:** Wednesday, 13 December 2023 2:37 PM  
**To:** Perci X Barnes <[perci.barnes@translink.com.au](mailto:perci.barnes@translink.com.au)>  
**Cc:** David Murray <[david.murray@brisbane.qld.gov.au](mailto:david.murray@brisbane.qld.gov.au)>; [bill.tsui@brisbane.qld.gov.au](mailto:bill.tsui@brisbane.qld.gov.au)  
**Subject:** RE: QRail temporary bus stops - Bus operations inquiry

Hi Perci,

Any updates on the inquiries below from Bill would significantly support the designer in making progress with the design for the three bus stops, given the urgency of our timeline.

We appreciate your prompt response.

Kind Regards,

**Adam Lew**

Transport Engineer | Inner City Projects, Major Projects Planning | Transport Planning and Operations  
Brisbane Infrastructure | **BRISBANE CITY COUNCIL**

Brisbane Square | Level 6, 266 George Street, Brisbane, Qld 4000  
Phone: +61- 7- 3178 0107 | Fax 07 3334 0055  
Email: [adam.lew@brisbane.qld.gov.au](mailto:adam.lew@brisbane.qld.gov.au)



---

**SECURITY LABEL: OFFICIAL**

**From:** Adam Lew  
**Sent:** Tuesday, 12 December 2023 9:08 AM  
**To:** [perci.barnes@translink.com.au](mailto:perci.barnes@translink.com.au); David Murray <[David.Murray@brisbane.qld.gov.au](mailto:David.Murray@brisbane.qld.gov.au)>  
**Subject:** RE: QRail temporary bus stops - Bus operations inquiry

Hi Dave and Perci,

Could you please assist with the questions below from Bill regarding the QR 3 x temporary bus stops?

Thank you for your help.

Kind Regards,

**Adam Lew**

Transport Engineer | Inner City Projects, Major Projects Planning | Transport Planning and Operations  
Brisbane Infrastructure | **BRISBANE CITY COUNCIL**

Brisbane Square | Level 6, 266 George Street, Brisbane, Qld 4000  
Phone: +61- 7- 3178 0107 | Fax 07 3334 0055  
Email: [adam.lew@brisbane.qld.gov.au](mailto:adam.lew@brisbane.qld.gov.au)





---

**From:** Bill Tsui <[Bill.Tsui@brisbane.qld.gov.au](mailto:Bill.Tsui@brisbane.qld.gov.au)>  
**Sent:** Tuesday, 12 December 2023 8:32 AM  
**To:** Adam Lew <[Adam.Lew@brisbane.qld.gov.au](mailto:Adam.Lew@brisbane.qld.gov.au)>  
**Subject:** QRail temporary bus stops - Bus operations inquiry

Hello Adam,

Would you be able to advise how the buses will be operating at the proposed temporary bus stops with priority please?

- Buses pull into the bus stops for boarding and alighting and depart thereafter, or
- Buses dwell at the bus stops. If so, what would be the estimated dwell time?

Kind regards  
Bill Tsui

SECURITY LABEL: OFFICIAL

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## Perci X Barnes

---

**From:** Perci X Barnes  
**Sent:** Friday, 15 December 2023 3:58 PM  
**To:** Tambakis, Sophia; Alec I Tattersall  
**Cc:** James, Lyndon; Roberts, Dean  
**Subject:** RE: Query re bicycles re lindum station upgrade

Hi Sophia,

Left-field idea... maybe get the station master to store the bike in the under-stair storage as a last resort / interim option until this special needs student is sorted?

Perci

---

**From:** Tambakis, Sophia <[sophia.tambakis@qr.com.au](mailto:sophia.tambakis@qr.com.au)>  
**Sent:** Friday, 15 December 2023 3:20 PM  
**To:** Alec I Tattersall <[Alec.Tattersall@translink.com.au](mailto:Alec.Tattersall@translink.com.au)>  
**Cc:** Perci X Barnes <[perci.barnes@translink.com.au](mailto:perci.barnes@translink.com.au)>; James, Lyndon <[lyndon.james@qr.com.au](mailto:lyndon.james@qr.com.au)>; Roberts, Dean <[dean.roberts@qr.com.au](mailto:dean.roberts@qr.com.au)>  
**Subject:** RE: Query re bicycles re lindum station upgrade

Thanks Alec.

There is no availability at Cannon Hill and people are on a waitlist at this location for bike storage. It also requires a \$50 deposit to secure. I expect this to only get worse once Morningside closes.

I looked at Wynnum North and that seems to have availability so I could suggest that the student leaves their bike at Wynnum North and see how that goes as an initial option, if you think that's the only real solution?

Thanks  
Soph

---

**From:** Alec I Tattersall <[Alec.Tattersall@translink.com.au](mailto:Alec.Tattersall@translink.com.au)>  
**Sent:** Friday, December 15, 2023 10:39 AM  
**To:** Tambakis, Sophia <[sophia.tambakis@qr.com.au](mailto:sophia.tambakis@qr.com.au)>  
**Cc:** Perci X Barnes <[perci.barnes@translink.com.au](mailto:perci.barnes@translink.com.au)>; James, Lyndon <[lyndon.james@qr.com.au](mailto:lyndon.james@qr.com.au)>; Roberts, Dean <[dean.roberts@qr.com.au](mailto:dean.roberts@qr.com.au)>  
**Subject:** RE: Query re bicycles re lindum station upgrade

**[EXTERNAL EMAIL:** This email originated from outside your organisation. Do not click on links or open attachments unless you recognise the sender and know the content is safe]

Hi Soph

I think the advice would need to be that the student leaves their bike at Cannon Hill station, catches the train to Wynnum North station then catches route 229 to the bus stop on North Road and walks to school from the bus stop.

We can't make exceptions to the Translink conditions of travel which do not permit bikes and personal mobility devices on bus or tram services for passenger safety reasons. Based on forecast demand it is also unlikely that there would be capacity on the bus services to accommodate a bike at school times.

Do you think that would work? Are there any bike lockers available at Cannon Hill station>?

Regards, Alec.

**Alec Tattersall**  
Network Coordination Lead  
Major Project Integration | Service Planning & Infrastructure  
Passenger Transport Integration Branch | Translink Division  
**Department of Transport and Main Roads**

(07) 3338 4656 | M: Not Relevant  
Floor 7 | 61 Mary Street | Brisbane Qld 4000  
[alec.tattersall@translink.com.au](mailto:alec.tattersall@translink.com.au)  
[www.translink.com.au](http://www.translink.com.au)  
[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

---

**From:** Tambakis, Sophia <[sophia.tambakis@qr.com.au](mailto:sophia.tambakis@qr.com.au)>  
**Sent:** Friday, 15 December 2023 7:47 AM  
**To:** Alec I Tattersall <[Alec.Tattersall@translink.com.au](mailto:Alec.Tattersall@translink.com.au)>  
**Cc:** Perci X Barnes <[perci.barnes@translink.com.au](mailto:perci.barnes@translink.com.au)>; James, Lyndon <[lyndon.james@qr.com.au](mailto:lyndon.james@qr.com.au)>; Roberts, Dean <[dean.roberts@qr.com.au](mailto:dean.roberts@qr.com.au)>  
**Subject:** FW: Query re bicycles re lindum station upgrade

Hi Alec

See below we have received from the Principal of Darling Point Special School.

I think we would need to make an exception here and ensure this student can get on the bus. Unless there is another work around?

Thanks  
Soph

---

**From:** DRIVER, Charmaine (cdriv4) <[cdriv4@eq.edu.au](mailto:cdriv4@eq.edu.au)>  
**Sent:** Thursday, December 14, 2023 9:13 PM  
**To:** Stations Upgrade <[StationsUpgrade@qr.com.au](mailto:StationsUpgrade@qr.com.au)>  
**Cc:** DRIVER, Charmaine (cdriv4) <[cdriv4@eq.edu.au](mailto:cdriv4@eq.edu.au)> PI    
**Subject:** Query re bicycles re lindum station upgrade

**[EXTERNAL EMAIL:** This email originated from outside your organisation. Do not click on links or open attachments unless you recognise the sender and know the content is safe]

Hello  
I write as personal Darling Point Special School, Lindum campus.

One of our students travels to and from school by train.

He rides his bike from home to Sch.4 Part 4 s.6 PI

PI   and reverse in the afternoon.

All aspects except the bike component work for him during the Lindum station upgrade.

Please can you advise if his bike can go with him on the bus from Wynnum North or Hemmant station to either Lindum station or the stop in North Road at Iona College.

Any advice or assistance will be very helpful.

With thanks.

Charmaine Driver.

Get [Outlook for Android](#)

\*\*\*\*\*  
\*\*\*\*

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## Perci X Barnes

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**From:** Sarah A Stjepanovic  
**Sent:** Monday, 18 December 2023 4:28 PM  
**To:** PTSIP\_PMO  
**Cc:** Kara Montgomery; Gary A Wood; Perci X Barnes  
**Subject:** PTSIP Documents  
**Attachments:** NCP PTSIP Program Update\_231211.pptx; PTSIP\_GW2  
\_BanyoLindumMorningsideATS\_NCP\_231124.pptx

Lisa,

Please see attached the following documents to be provided to PTSIP Board members, seeking noting and/or endorsement:

- December 2023 Network Coordination Program update and upcoming network change projects – **for noting**
- Gateway 2 document for upcoming TfB bus service changes to support NR, Lindum, and Not Relevant  
Station closures as part of QR's Station Accessibility Upgrade Program (QR SAUP) – **for endorsement (service response only)**

Please note that we are awaiting some last minute information for the following document, which we should be in a position to provide to you tomorrow morning:

- Not Relevant

Please let me know if you require anything further from us to progress.

Regards,

**Sarah Stjepanovic**  
Network Coordination Program Manager (Major Project Integration) | Service Planning and Infrastructure  
Passenger Transport Integration Branch | Translink Division  
**Department of Transport and Main Roads**

---

P: 07 3338 4001 | M: Not Relevant  
Floor 7 | 61 Mary Street | Brisbane Qld 4000  
[sarah.stjepanovic@translink.com.au](mailto:sarah.stjepanovic@translink.com.au)  
[www.translink.com.au](http://www.translink.com.au)  
[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

# Agenda Item #

*For NOTING*

Network Coordination Program Overview

*Gary Wood*

Released under RTI - DTMR

Released under RTI - DTMR

# 5 Month Lookahead December 2023 – April 2024

Network change	Status	Change type	Phase	Start date	End date	Duration	Impact	Governance
Not Relevant								
<b>QR SAUP</b>								
Not Relevant								
Lindum station	On Track	Station Closure & Alternative Transport (Urban)	Delivery	22 January 2024	19 October 2024	~10 months	High	PTSIP to endorse*
Not Relevant								

\*endorsement of service solution only. To be funded by external project lead agency (QR).



# Network Coordination Program - Governance Timing

Network change	Change type	Current Phase	Start date	PTSIP Board Date			
				November/ December 2023	January 2024	February 2024	March 2024

Not Relevant							
--------------	--	--	--	--	--	--	--

**QR SAUP**

Not Relevant							
--------------	--	--	--	--	--	--	--

Lindum station	Station Closure & Alternative Transport	Planning	22 January 2024	GW2 – Endorse*			
----------------	---	----------	-----------------	----------------	--	--	--

Not Relevant							
--------------	--	--	--	--	--	--	--

*\*endorsement of service solution only due to impact on urban bus network. To be funded by external project lead agency (QR).*

# NCP Projects to Note

CRR | December 2023 & January 2024 Extended Possession

## Network Change Project Overview



Item	Detail	Overall Status
<b>Dates</b>	Comms Go-live: 27 November 2023    Start: 23 December 2023    Finish: 18 January 2024	<b>On Track</b>
<b>Description</b>	Extended track possession in inner northern and southern corridor	
<b>Closure</b>	Extended Track Closure	<b>Lines / routes</b> All (Southern, B2A, Inner City)
<b>Project Manager</b>	Kelsey Carton	<b>Estimated Cost</b> CRR
<b>Project type</b>	Extended Possession	<b>Role/Response</b> ATS & StationLink route 109



- December 2023 / January 2024 Extended Possession is on track for implementation on 23 December 2023.
- December 2023 / January 2024 Extended Possession involves new, untested, weekday rail and ATS operations (see overleaf).

### Recommendation

PTSIP Board note alternative transport arrangements for the December 2023 / January 2024 Extended Possession.

Risk No.	Description	Risk Level	Mitigation	Residual Risk
1	Noble Street full closure response and required ATS, StationLink and Urban bus network impacts.	High	Bus detour developed – contraflow on Cornwall St & Fairfield Road, turn left onto Fenton St, proceed onto Noble Street.	Medium
2	Insufficient ATS fleet and drivers to support demand.	High	Targeted messaging for customer to re-mode, re-time, re-route or reduce their travel Operational response (split ATS transfer location)	Medium

Stage 1	Stage 2		Stage 3			Stage 4	Stage 5		Stage 6				Stage 7		Stage 8				Stage 9		Stage 10				Return And Go Live		
Saturday timetable	Sunday timetable		Weekday 15min special timetable			Saturday timetable	NYE & PH timetable		Weekday 15min special timetable				Weekend timetable		Weekday 15min special timetable				Weekend timetable		Weekday				F		
S	S	M	T	W	Th	F	S	M	T	W	Th	F	S	S	M	T	W	Th	F	S	S	M	T	W	Th	F	
0200, 23	24	25	26	27	28	29	30	31	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	0200, 19
December 2023							January 2024																				

<b>Risk/Impact</b>	Low	Medium	High
<b>Status</b>	On track	At risk	Off Track

PTSIP Board | Nov/Dec 2023

Not Relevant

Released under RTI - DTMR

# QR SAUP Tranche 4

Not Relevant

Lindum and

Not Relevant

Stations

# Alternative Transport Services (ATS)

Network Coordination Program

Gateway 2 (Detailed Design)



# Contents

Page	Topic
3	Project information
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6	Executive Summary
7	Key Project Details
8	Service Change Overview
10	Not Relevant
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15	Detailed Proposal – Lindum Station Shuttle Route 229
17	Customer Highlights – Lindum Station
19	Stakeholder Engagement – Lindum Station
20	Not Relevant
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22	


Page	Topic
24	Not Relevant
25	
26	Significant Risks and Issues
28	Communication Plan
29	Project Parameters and Forward Program

# Project Information

## Proposed Project Details

<b>Project Name:</b>	QR SAUP – Banyo, Lindum, and Morningside Station Closures, Alternative Transport Services (ATS)
<b>Project Contact:</b>	Perci Barnes – <i>Project Manager, Major Project Integration</i>
<b>Project Number:</b>	<i>Network Coordination Program</i>
<b>CM10 Doc Reference:</b>	TBC
<b>Type of Change:</b>	Temporary
<b>Mode:</b>	Bus
<b>Delivery Partner/s:</b>	Transport for Brisbane (TfB)
<b>TMR Region:</b>	Metro
<b>Proposed Implementation Date:</b>	22 January 2024

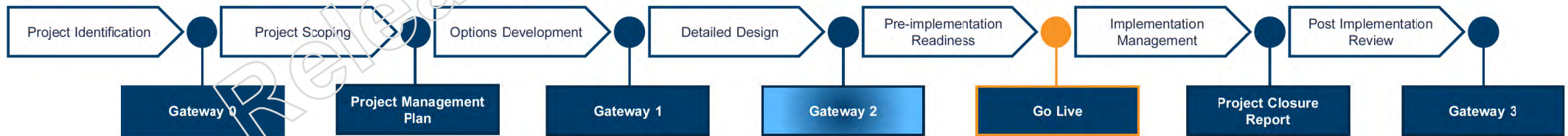
## Previous Approvals

 PTSIP Board noting of concept operational response – October 2023

## About the Gateway 2 – Detailed Design

The Passenger Transport Service Investment Program (PTSIP) consists of a range of service change projects. The PTSIP Advisory Group or Board provides approval for all operational service changes to the TransLink network via a series of approvals.

A **Gateway 2** finalises a proposed service change project for delivery, noting the implementation date, final timetables, costs, communications plan for customers and internal and external stakeholder engagement activities, and any implementation of associated infrastructure.



# Document Control and Approval

## Document Review

Date	Name	Position	Action
6/12/2023	Sarah Stjepanovic	Program Manager, Network Coordination Program	Initial draft
7/12/2023	Perci Barnes	Project Manager, Network Coordination Program	Revised draft

## Document Endorsement

As an advocate for the Passenger Transport Service Investment Program, I endorse this project document for progression to further governance bodies

Date	Name	Position	Comments
	Alec Tattersall	NCP Program Lead, Major Projects Integration	
	Gary Wood	Director, Major Projects Integration	
	Kara Montgomery	Program Manager, PTSIP	

## Service Change Endorsement

We endorse this project document and for the project to proceed to the next stage of delivery

Date	Governance Body	Comments	CM10 Reference
xxxx	PTSIP Board / Advisory Group	Endorsed / Rejected / Deferred	xxxx

# Governance

A Gateway 2 finalises a proposed service change project for delivery, noting the implementation date, final timetables, costs, communications plan for customers and internal and external stakeholder engagement activities, and any implementation of associated infrastructure.

The PTSIP Board reviews, provides technical subject matter advice on, and endorses the delivery and implementation of service changes and other integrated projects that affect passenger transport in Queensland.

The key accountabilities of the PTSIP Board are to ensure proposed service changes are necessary, that a broad suite of options have been analysed, that projects are aligned to broader Translink and TMR strategic objectives, and that customer and political impacts have been considered in recommending and approving service changes.

This document has been developed seeking the following approvals from the PTSIP Board :

- **Endorse** this Gateway 2 document and service change, including;
  - Implementation date of 22 January 2024
  - Communications plan and tactics
- **Approve** pre-implementation activities to commence
- **Note** project risks and issues, and **endorse** proposed mitigations
- **Note** service change annualised cost estimate of **\$1,846,210.65** (excl. GST) to be funded by the Queensland Rail Station Accessibility Upgrade Program (QR SAUP).

SASO



**Slide 5**

---

**SAS0** Contracts to confirm appropriate wording for this bullet point  
Sarah A Stjepanovic, 2023-11-24T00:00:30.456

**BW0 0** Looks good. I have added in the updated cost estimate provided by TfB on 23/11  
Bryson S Walker, 2023-12-11T02:47:09.516

Released under RTI - DTMR

# Executive Summary

## Problem Definition

As part of the Queensland Rail (QR) Station Accessibility Upgrade Program (SAUP), the followings stations located within the Transport for Brisbane service contract area are proposed to be temporarily closed from 22 January 2024:

- Not Relevant

- Lindum Station

- Not Relevant

This Gateway document outlines the detailed design for the Alternative Transport Service (ATS) to manage customer impacts resulting from these station closures.

## Proposal

The ATS are temporary urban bus services that will:

- Maintain customer accessibility to the public transport network
- Meet the span of hours of the existing train service
- Address obligations to comply with station opening hours as identified in the Rail Transport Contracts and Agreements (TSC)
- Meet the frequency of the existing train service
- Provide sufficient capacity to meet the existing demand at the train station
- Address demand for key transfers

In addition to the above, the proposed ATS route alignments and stop locations consider the location of demand near the closed stations.

**Slide 6**

---

**PXB0** Correct terminology?  
Perci X Barnes, 2023-11-27T02:55:34.166

**SAS0 0** Fixed  
Sarah A Stjepanovic, 2023-11-30T04:01:15.399

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# Key Project Details

Information contained in the below table is the total project values and metrics that are approved by the PTSIP Board

Implementation Date: Monday 22 January 2024									
Total Annualised Service Cost	Total Pro-Rata Service Cost	Annualised Service Cost	Pro-Rata Service Cost	Third Party Annualised Funding	3 <sup>rd</sup> Party Pro-Rata Funding	Increase to Fleet	Annualised Fleet Cost	Pro-Rata Fleet Cost	Communications Cost
NA	\$1,846,210.65 (excl GST)	NA	Nil	NA	\$1,846,210.65 (excl GST)	0 (7 buses allocated from contingency fleet)	\$0	\$0	NA
Change to In-Service Hours	Change to Dead Hours	Change to Total Hours	Change to In-Service Kms	Change to Dead Kms	Change to Total Kms	New Bus Stops	Removed Bus Stops	Net Change in Bus Stops	Infrastructure Cost
38,276.07hrs	N/A	38,276.07hrs	314,464kms	91.256kms	405,720kms	Nil permanent, three temporary stops	Nil	Nil	Nil (temporary stops delivered by BCC and funded by QR)

## SAUP Station Closure ATS design objectives



Maintains customer accessibility to the public transport network



Provides sufficient capacity to meet the existing demand at the train station



Meets the span of hours of the existing train service



Addresses demand for key transfers



Meets the frequency of the existing train service



Route and stops consider locations of demand near the station

# Service Change Overview

Route	Detailed Information	Map
-------	----------------------	-----

Not Relevant		
--------------	--	--

- 229**
- New urban bus route for the duration of the Lindum station closure.
  - Provides customers with connection between Lindum Station and Wynnum North Station for the approximately 10-month duration of the Lindum Station closure from 22 January 2024.
  - Provides direct connections to key transfer destination – Iona College.
  - Provides additional AM and PM scheduled services to meet substantial Iona College student demand numbers.
  - New temporary bus stops to be constructed on North Road opposite Iona College and on Cameron Parade, adjacent to Wynnum North Station’s southern platform. The Cameron Parade stop provides direct access via a pedestrian bridge and open level crossing to the northern platform.
  - Services bus stops along Wynnum North Road and Sibley Road to provide access to services for residential catchment south of Lindum Station.
  - Frequency and span of hours meets Cleveland Line inbound services at Wynnum West Station.



# Service Change Overview (continued)

Route	Detailed Information	Map
Not Relevant		

Released under RTI - DTMR

Not Relevant

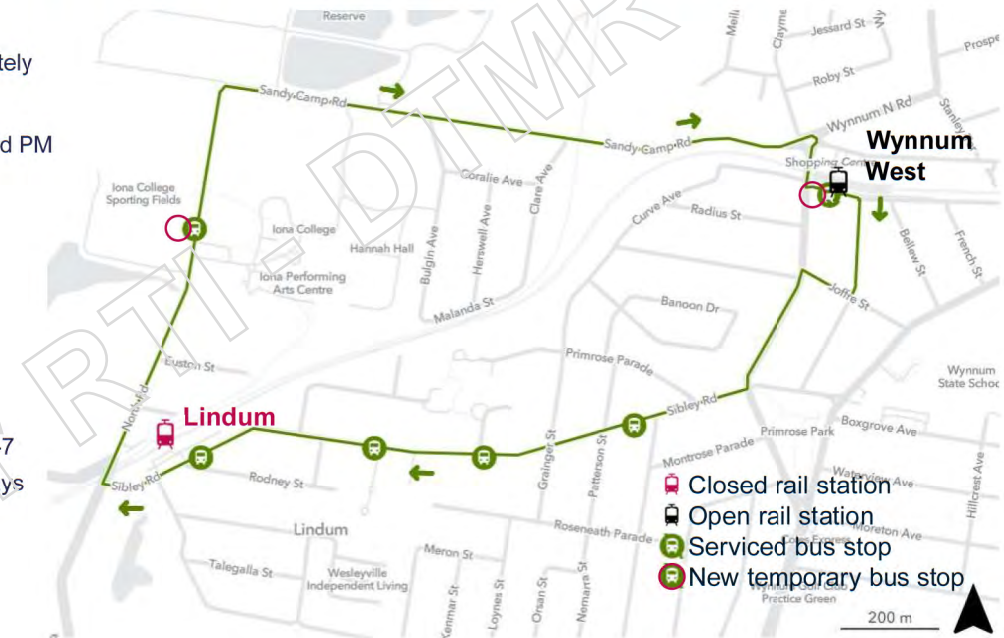
Released under RTI - DTMR

# Detailed Proposal – Lindum Station Shuttle Route 229

- New Shuttle Route 229
- Provides customers with connection between Lindum Station and Wynnum North Station for the approximately 10-month duration of the Lindum Station closure from 22 January 2024.
- The ATS will provide direct connections to Iona College – a key transfer destination, with additional AM and PM scheduled services to meet anticipated school student demand .
- Route 229 will run in a 14 min loop from Northgate Station, to Banyo Station (Tufnell Road), and back to Northgate Station
  - Weekday services will run from 4:47am to 12:43am (1:43am on Friday evenings)
  - Saturday services will run from 5:17am to 1:43am
  - Sunday services will run from 6:17am to 11:43pm
  - Frequency of services on weekdays and weekends will match the rail timetable, spanning from 3-7 minutes in AM and PM (school and network) weekday peak periods to 30 minutes during weekdays and weekends.

## Additional information

- Enabling infrastructure will be designed and constructed by **SAS1** Brisbane City Council, comprising:
  - New temporary bus stops located in North Road opposite Iona College and at Cameron Parade in an existing kiss and ride indent to the south of Wynnum North station.
  - Parking controls at Kitchener Street to a **SAS0** update the bus route and allow for sufficient space for passing by other vehicles (trucks).
  - Modifications to an existing infill median island at the southern approach to the Lindum station OLC.
- The stop on North Road will be accessed by students via an existing signalised pedestrian crossing that connects to the main gates of Iona College.
- The Cameron Parade stop will provide a direct connection to Wynnum North Station's southern platform, and easy access between platforms via the existing pedestrian overpass at the station and open level crossing on Wynnum Road.



**Figure 3:** Map of route 316, route alignment, serviced bus stops, new temporary bus stop to be constructed, and location in relation to rail stations.



**Slide 15**

---

**SAS0** Design and timing details, and note that this infrastructure will be delivered by BCC/contractor to be included  
Sarah A Stjepanovic, 2023-12-06T05:18:04.068

**SAS1** Design and timing details, and note that this infrastructure will be delivered by BCC/contractor to be included  
Sarah A Stjepanovic, 2023-12-06T05:18:09.384

Released under RTI - DTMR

# Detailed Proposal – Lindum Station Shuttle Route 229

## SAUP Station Closure ATS design objectives

Objective	Status	Comments
Maintain customer accessibility to the public transport network	✓	New route 229 will provide passengers impacted by the Lindum Station closure with a bus service from Lindum to rail services at nearby Wynnum North Station.
Meet the span of hours of the existing train service	✓	Rail TSC identifies obligations to comply with station opening hours (Citytrain) New route 229 will be scheduled to meet the same span of hours as the existing rail services at Lindum Station.
Meet the frequency of the existing train service	✓	New route 229 will be scheduled to provide the same frequency of service as the existing rail services at Lindum Station.
Provide sufficient capacity to meet the existing demand at the train station	✓	A review of: <ul style="list-style-type: none"> <li>daily patronage (boardings and alightings) at Lindum Station,</li> <li>confirmed school student demand from at-station counts</li> <li>likely demand for new route, based on responses to QR led customer survey on likely travel behaviour response of impacted customers</li> <li>station staff observations</li> <li>outcomes of consultation with local schools</li> </ul> All indicate that the proposed service will provide sufficient capacity to meet impacted passenger demand due to the Lindum Station closure.
Address demand for key transfers	✓	New route 229 will provide direct connections to key transfer destination – Iona College. Additional AM and PM peak services will be provided to meet confirmed Iona College student demand numbers.
Route and stops should consider location of demand near the station	✓	New temporary bus stop to be constructed on North Road, adjacent to Iona College and on Cameron Parade, to provide a direct connection to Wynnum North Station's southern platform, and easy access via the open level crossing to the northern platform. Route 229 services bus stops along Wynnum North Road and Sibley Road to increase access to services for residential catchment south of Lindum Station. Route 229 provides a direct connection between Lindum and Wynnum North Stations.

# Customer Insights PXB0 Lindum Station

## Lindum Station Statistics

- 2022 PnR utilisation: 171/140 (122%)
- Daily patronage
  - 480 boardings
  - 456 alightings
- Assisted access
- Ticket types
  - Adult 68%
  - Child/School 17%
  - Senior 8%
  - Tertiary 7%

## QR Community Survey

QR coordinated a community survey to gain data from respondents 18 years and over who have used Lindum Station in the past 12 months with the following objectives:

- Presenting alternative transport options to the community for their understanding
- Obtaining community input on which of the proposed offerings most suit their needs and which they will utilise.
- Obtaining community feedback to help further inform the proposed offerings and to ensure community needs are met.

Survey data was collected between 11-25 September 2023.

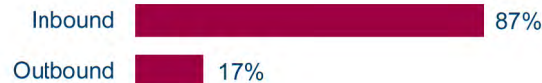
## Survey Insights

Current travel behaviour.

- Two in five customers (43%) drive and park at Lindum station and two in five (41%) walk to the station.
- For most, their travel is a round trip (91%), starting at Lindum in the morning and returning to the station in the afternoon.



### MORNING DIRECTION OF TRAVEL



### AFTERNOON DIRECTION OF TRAVEL



**PXB0**    [Perci] top line reports and other cust considerations - key transfers, schools  
Perci X Barnes, 2023-11-27T01:03:14.777

Released under RTI - DTMR

# Customer Insights PXBO Lindum Station

## Survey Insights Continued

When Lindum Station closes:

- Half of customers (53%) would consider catching the train at an alternative station.
- Half (50%) would consider catching a dedicated shuttle bus service to/from Lindum and nearby rail stations.

Iona College student Lindum Station passenger counts

Translink led on Wednesday 4 October

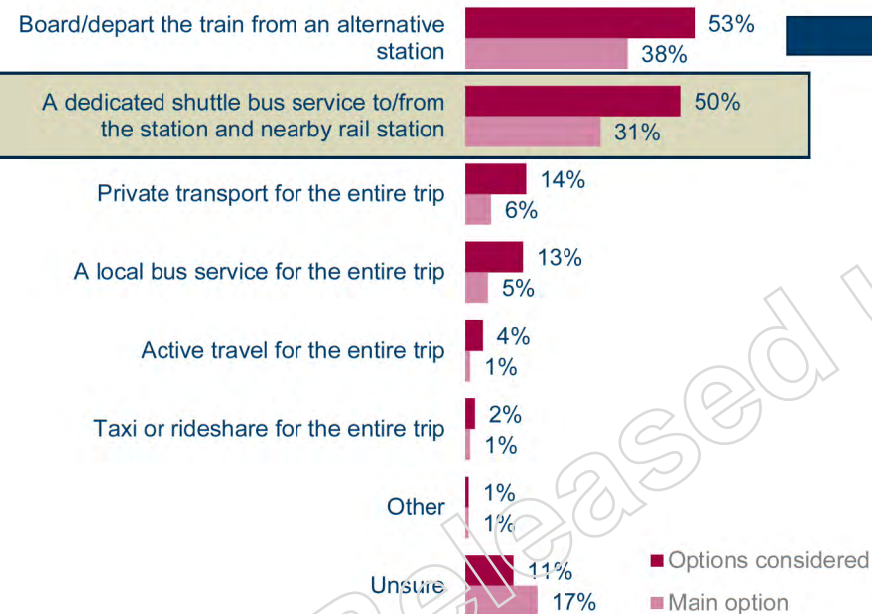
### AM peak

- 450 students between 7:30 and 8:30

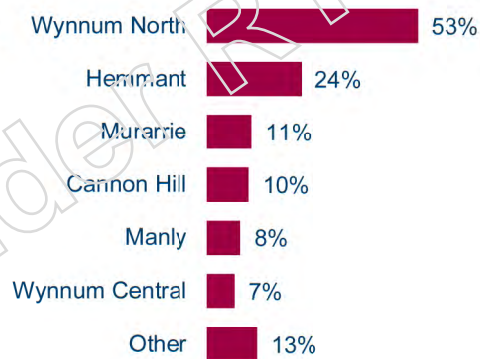
### PM peak

- 500 students between 3:15 and 3:40

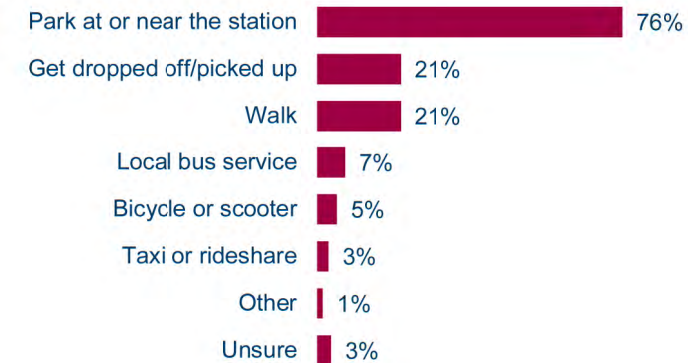
### ALTERNATIVE TRAVEL CONSIDERED



### ALTERNATIVE STATIONS CONSIDERED



### TRAVEL TO/FROM ALTERNATIVE STATION



PXB0

[@Perci] top line reports and other cust considerations - key transfers, schools

Perci X Barnes, 2023-11-27T01:03:14.777

Released under RTI - DTMR

# Stakeholder Engagement – Lindum Station

Brisbane City Council / Transport for Brisbane	Iona College	Member for Lytton
<ul style="list-style-type: none"> <li>• Translink engaged with BCC / Transport for Brisbane in the development of the ATS route further to initial network planning and to inform the project's Go-No Go Readiness for Communications milestone on 6 December.</li> <li>• Key issues included:               <ul style="list-style-type: none"> <li>○ Location, design and construction of the new bus stops.</li> <li>○ Potential conflicts with other traffic in the 11m wide roadway of Kitchener Street, located to the south of Wynnum North station.</li> </ul> </li> <li>• Translink engaged with Council's Transport Network Operations team and TfB to evaluate the bus route through bus tests and determine compliant infrastructure solutions that will meet ATS requirements.</li> <li>• Brisbane City Council are commissioned by Queensland Rail to deliver the design and construction of the infrastructure, with Translink performing a further review role to ensure that the works will enable the services.</li> </ul>	<ul style="list-style-type: none"> <li>• Translink was delegated by Queensland Rail the lead role in engagement with Iona College to address issues identified by the school on alternative transport arrangements.</li> <li>• The engagement, facilitated by Gary Wood was performed on Wednesday 6 September, Thursday 21 September, Friday 20 October and Wednesday 15 November addressed the following key issues:               <ul style="list-style-type: none"> <li>○ Safety of students accessing the bus stops and Wynnum North station platforms.</li> <li>○ Safety of school students walking along Sandy Camp Road (choosing to walk to/from Wynnum North station rather than using ATS) and traversing unformed paths, narrow verges and a freight OLC.</li> <li>○ Capacity of buses.</li> <li>○ Conflicts between buses and school traffic along North Road.</li> </ul> </li> <li>• The above issues informed further development and refinement of the ATS plan, design of enabling infrastructure, and safety measures to be implemented by Queensland Rail, Brisbane City Council and Translink.</li> <li>• The safety measures include deployment of supervisors by Queensland Rail at the freight OLC, North Road and at Wynnum North station, and ensuring that the location and design bus infrastructure considers the school traffic environment.</li> <li>• Translink also undertook student count surveys on Wednesday 4 October to validate patronage numbers.</li> </ul>	<ul style="list-style-type: none"> <li>• Translink supported Queensland Rail's briefing of Joan Pease - Member for Lytton on Thursday 9 November</li> <li>• The local member was supportive of route 229 operating and acknowledged the proactive engagement by Translink with Iona College. The engagement by Translink (facilitated by Gary Wood) as well received by the community and addressed concerns regarding safety, connectivity and accessibility.</li> <li>• The local member supported the adjustment of the ATS route by Translink (from anti-clockwise to clockwise direction and using Cameron Parade/Kitchener Street rather than Stanley Terrace/Selina Street) and the location of the bus stop on Cameron Parade, which will provide direct access to the station platform.</li> <li>• The local member acknowledged that fare evasion by students is a known and ongoing issue and will be addressed with QR through the appropriate channels.</li> </ul>

Not Relevant

Released under RTI - DTMR



# Significant Risks and Issues

Risk category	Risk description	Likelihood	Consequence	Mitigation	Residual Rating
Customer, Brand and Reputation	Delivery partner (TfB) unable to support the alternative transport plan during the station closure period.	Rare	Severe	<ol style="list-style-type: none"> <li>1. Early engagement with TfB.</li> <li>2. Estimates and confirmation of level of service received and agreed with TfB.</li> <li>3. Customer survey information used to develop ATS routes, fleet and scheduling.</li> <li>4. Regular engagement between Translink and TfB to monitor the bus operations, including coordination and confirmation prior to day of operations. (22 Jan 2024)</li> <li>5. Scenario test prior to day of operations to establish protocols to ensure bus fleet and drivers will deliver ATS plan.</li> </ol>	Low
Customer, Brand and Reputation	On time running, buses not able to meet train schedule.	Unlikely	Major	<ol style="list-style-type: none"> <li>1. Scenario test prior to day of operations as above.</li> <li>2. Monitor on time performance during operations of routes.</li> <li>3. Monitor traffic environment and bus delays at road network including key delay sources as identified in prior planning with TfB, bus tests and scenario tests. Delay sources include open level crossings (OLC's) at Banyo, Lindum and Wynnum North stations.</li> <li>4. Implement controls based on day of operations information and scenario test considerations.</li> </ol>	Low
Customer, Brand and Reputation	Poor Customer experience - frustration with lack and/or clarity of information regarding disruptions and ATS.	Possible	Minor	<ol style="list-style-type: none"> <li>1. Early engagement with customers through face-to-face engagements, online platforms and distribution of collateral (flyers), well prior to day of operations in accordance with joint QR communications plan.</li> <li>2. Deploy customer liaison officers at both stations at initial ATS period as per joint communications plan.</li> <li>3. Scenario test prior to day of operations to establish protocols to ensure joint Translink and QR communications plan are implemented.</li> </ol>	Low

Risk category	Risk description	Likelihood	Consequence	Mitigation	Residual Rating
Customer, Brand and Reputation	Major weather events, inclement weather, SEQ storm season	Possible	Major	<ol style="list-style-type: none"> <li>BCP plans understood and in place, and integrated / consistent with QR's own BCP, including monitoring, resourcing and processes for management during the event and returning to ATS BAU.</li> <li>Contingencies and measures identified and tested.</li> <li>Inform customers through communications channels including social media on preparations for disruptions, planning for journeys, and service changes.</li> <li>Install shelters if weather event is prolonged.</li> </ol>	Low
Customer, Brand and Reputation	Conflict between customers (including students) and vehicles at open level crossings – Lindum station, Morningside station, and Sandy Creek Road to the north of Iona College.	Unlikely	Severe	<ol style="list-style-type: none"> <li>Delivery of education and awareness activity through QR rail education program by QR rail safety representative.</li> <li>QR rail safety representative to guide and monitor school students during initial ATS operation (commencement of Term 1 2024).</li> <li>Engagement by QR (Translink supporting) with Iona College and wider community through online platforms and collateral.</li> </ol>	Low
Customer, Brand and Reputation	ATS buses (including school ATS services) not accommodating anticipated patronage - undersupply of buses.	Possible	Minor	<ol style="list-style-type: none"> <li>Scenario test with TfB and agree on communications and implementation of measures.</li> <li>Brief TfB prior to day of operations, ensure availability, or ability to reroute, buses that are suitable for ATS.</li> <li>Ensure TfB has ability to address residual risks of rerouting other buses such as impacts to network..</li> </ol>	Low

# Communication Plan



Activities commence: 27 November 2023 (T-8 weeks)

## Primary messages:

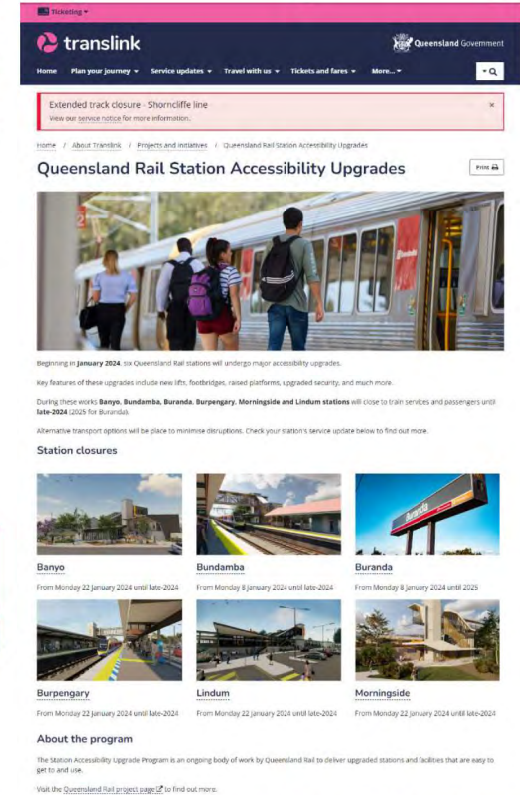
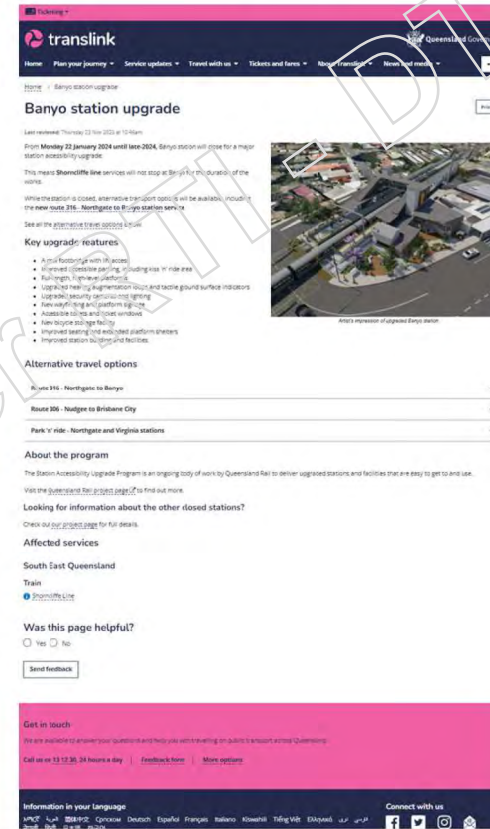
- Your station is closing for a major accessibility upgrade from Monday 22 January 2024 for approximately 8 months.
- Trains will not stop at the station during this time.
- The new bus route XYZ will run between XXXX and YYYY stations during the closure.

## Secondary messages:

- Find out what other alternative travel options will be running during construction
- Replan for travel for Monday 22 January 2024 to find your best service possible.
- These works are part of Queensland Rail's Station Accessibility Upgrade program.

**Communications spend:**  
\$2,000 (approx.)

Tactic	Details	Timeframe
Stakeholder engagement	Joint briefing to Responsible Minister Engagement with stakeholders including Brisbane City Council, community, and schools.	T-11 weeks (6 Nov 2023) T-10 weeks (13 Nov 2023)
Translink website	Project page Individual station pages Web tile	T-8 weeks (27 Nov 2023) T-8 weeks (27 Nov 2023) T-3 weeks (1 Jan 2024)
MyTransLink app	Push notifications	T-1 week (15 Jan 2024)
Social media	Facebook Twitter	T-2 weeks (8 Jan 2024) + Go Live
eDM	Electronic newsletter to Translink customers	T-2 weeks (8 Jan 2024)
Signage	Station wayfinding Alternative stop flags	Go Live
Handheld Timetables (HHTTs)	New bus routes PDFs – online only	Go Live
Stop Specific Timetables (SSTTs)	Stop timetables merged with existing routes	Go Live



**PXB0** Include stakeholder and briefing activities  
Perci X Barnes, 2023-11-27T01:07:50.540

Released under RTI - DTMR

# Project Parameters and Forward program

Scope In	Scope Out
<ul style="list-style-type: none"> <li>• ATS routes 229, 237, 316 and school route 848.</li> <li>• Provision and installation of SSTTs</li> <li>• Development and distribution of HHTTs</li> <li>• Communications and media management, including website updates and inputs to collateral</li> <li>• Program and project management</li> <li>• Contract management</li> <li>• Stakeholder engagement</li> <li>• Integrated network planning</li> <li>• Enabling infrastructure (stakeholder engagement only)</li> </ul>	<ul style="list-style-type: none"> <li>• Traffic management</li> <li>• Travel demand management</li> <li>• Adjustment to train services</li> <li>• Rail replacement services for track closures</li> <li>• Supplementary / additional ATS such as taxis, on demand transport</li> </ul>

Key Milestones	
Phase or Task	Estimated Time Period / Date
PTSIP FY23/24 inclusion	N/A
Project Scoping	August 2023
Detailed Planning	October 2023
Communications Rollout commences	27 November 2023
<b>Service Change Endorsement</b>	<b>December 2023</b>
Pre-implementation	December 2023 / January 2024
<b>Implementation Date</b>	<b>22 January 2024</b>
Post Implementation	February 2024
Project Evaluation	March 2024

Released under DTMR

**Perci X Barnes**

**From:** Perci X Barnes  
**Sent:** Wednesday, 10 January 2024 11:47 AM  
**To:** Gary A Wood; Vincent Z Chan  
**Cc:** Alec I Tattersall  
**Subject:** FW: QR SAUP | Weekly scrum - station roster

Morning Gary and Vince,  
 (Happy NY Gary and welcome back!)

Not Relevant

The current schedule is below – Gary which period(s) would you like to observe Lindum? Not Relevant

Not Relevant Can you let me know by end of tomorrow (Thu) so I can send calendar invites as per the schedule.

For our internal readiness briefing on Fri 19/1 I'm compiling a checklist based on our Bundamba and Buranda experience. I'll table in our upcoming Tue scrum for discussion and finalisation.

SAUP station	Additional site location(s)	Time period	Readiness (internal) Friday 19/01	GO LIVE Monday 22/01	Day 2 Tuesday 23/01	Day 3 Wednesday 24/01
Not Relevant						
Lindum station	North Road opp Iona College Cameron Parade stop south of Wynnum N station	AM	Todd Gary	Todd or Gary?	Todd or Gary?	Wes (if required)
		PM		Todd or Gary?	Todd or Gary?	Wes (if required)
Not Relevant						

Not Relevant

Thanks,  
Perci

**Perci Barnes**

Project Manager | Service Planning and Infrastructure  
Passenger Transport Integration Branch | Translink Division  
**Department of Transport and Main Roads**

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---

**From:** Gary A Wood <[gary.wood@translink.com.au](mailto:gary.wood@translink.com.au)>  
**Sent:** Thursday, 21 December 2023 5:18 PM  
**To:** Perci X Barnes <[perci.barnes@translink.com.au](mailto:perci.barnes@translink.com.au)>  
**Cc:** Alec I Tattersall <[Alec.Tattersall@translink.com.au](mailto:Alec.Tattersall@translink.com.au)>  
**Subject:** RE: QR SAUP | Weekly scrum - station roster

Hi Perci

Sorry I have been late to this one, a few emails today!

I am glad you have this all complete now, thank you for persisting. In terms of Lindum, I would like to attend as well - however, PI

PI although I know I want to be there. Let's discuss in the new year and come up with a plan.

Thanks,  
Gary

**Gary Wood**

Director (Major Project Integration) | Service Planning and Infrastructure  
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**Department of Transport and Main Roads**

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---

**From:** Perci X Barnes <[perci.barnes@translink.com.au](mailto:perci.barnes@translink.com.au)>  
**Sent:** Thursday, 21 December 2023 1:35 PM  
**To:** Roman J Gafa <[roman.gafa@translink.com.au](mailto:roman.gafa@translink.com.au)>; Kylie M Mackenzie <[Kylie.MACKENZIE@translink.com.au](mailto:Kylie.MACKENZIE@translink.com.au)>; Todd A Duncan <[Todd.DUNCAN@translink.com.au](mailto:Todd.DUNCAN@translink.com.au)>; Anthony P Newbery <[anthony.newbery@translink.com.au](mailto:anthony.newbery@translink.com.au)>; Douglas C Estwick <[Douglas.Estwick@translink.com.au](mailto:Douglas.Estwick@translink.com.au)>; Joel Z Baxter <[Joel.z.Baxter@tmr.qld.gov.au](mailto:Joel.z.Baxter@tmr.qld.gov.au)>; Supun Z Mudalige <[Supun.Mudalige@translink.com.au](mailto:Supun.Mudalige@translink.com.au)>; Augustine E Aigbodi <[augustine.aigbodi@translink.com.au](mailto:augustine.aigbodi@translink.com.au)>; Vincent Z Chan <[Vincent.Chan@translink.com.au](mailto:Vincent.Chan@translink.com.au)>; Andrew Z Holt <[Andrew.HOLT@translink.com.au](mailto:Andrew.HOLT@translink.com.au)>; Nicholas P Miskinis <[Nicholas.Miskinis@translink.com.au](mailto:Nicholas.Miskinis@translink.com.au)>; Bryson S Walker <[Bryson.Walker@translink.com.au](mailto:Bryson.Walker@translink.com.au)>; Daniel C Tape <[Daniel.Tape@translink.com.au](mailto:Daniel.Tape@translink.com.au)>; Sarah A Stjepanovic <[Sarah.Stjepanovic@translink.com.au](mailto:Sarah.Stjepanovic@translink.com.au)>; Gary A Wood

<[gary.wood@translink.com.au](mailto:gary.wood@translink.com.au)>; Alec I Tattersall <[Alec.Tattersall@translink.com.au](mailto:Alec.Tattersall@translink.com.au)>  
**Cc:** Stephanie Z Grehan <[Stephanie.Grehan@translink.com.au](mailto:Stephanie.Grehan@translink.com.au)>; Chris I Cavanagh  
 <[Chris.Cavanagh@translink.com.au](mailto:Chris.Cavanagh@translink.com.au)>; Michelle Scurry <[Michelle.Scurry@translink.com.au](mailto:Michelle.Scurry@translink.com.au)>; Darrin Z Carlow  
 <[Darrin.Carlow@translink.com.au](mailto:Darrin.Carlow@translink.com.au)>; Debra G Blazely <[debra.blazely@translink.com.au](mailto:debra.blazely@translink.com.au)>; Rail TSC  
 <[Rail.tsc@translink.com.au](mailto:Rail.tsc@translink.com.au)>

**Subject:** RE: QR SAUP | Weekly scrum - station roster

Team,

Roster now complete below – thanks Augustine for volunteering for the Bundamba closure. Invites to site staff will be sent including observation and reporting instructions as updated from the toolkit.

Have a good break everyone and see you in the new year!

SAUP project	Site location(s)	Time period	Readiness (internal) Friday 19/01	GO LIVE Monday 22/01	Day 2 Tuesday 23/01	Day 3 Wednesday 24/01
Not Relevant						
Lindum station	North Road opp Iona College Cameron Parade stop south of Wynnum N station	AM	Todd	Todd	Todd	Wes (if required)
		PM		Todd	Todd	Wes (if required)
Not Relevant						

Kind regards,



**Perci Barnes**  
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**From:** Perci X Barnes  
**Sent:** Thursday, 21 December 2023 12:13 PM  
**To:** Roman J Gafa <[roman.gafa@translink.com.au](mailto:roman.gafa@translink.com.au)>; Kylie M Mackenzie <[Kylie.MACKENZIE@translink.com.au](mailto:Kylie.MACKENZIE@translink.com.au)>; Todd A Duncan <[Todd.DUNCAN@translink.com.au](mailto:Todd.DUNCAN@translink.com.au)>; Anthony P Newbery <[anthony.newbery@translink.com.au](mailto:anthony.newbery@translink.com.au)>; Douglas C Estwick <[Douglas.Estwick@translink.com.au](mailto:Douglas.Estwick@translink.com.au)>; Joel Z Baxter <[Joel.z.Baxter@tmr.qld.gov.au](mailto:Joel.z.Baxter@tmr.qld.gov.au)>; Supun Z Mudalige <[Supun.Mudalige@translink.com.au](mailto:Supun.Mudalige@translink.com.au)>; Augustine E Aigbodi <[augustine.aigbodi@translink.com.au](mailto:augustine.aigbodi@translink.com.au)>; Vincent Z Chan <[Vincent.Chan@translink.com.au](mailto:Vincent.Chan@translink.com.au)>; Andrew Z Holt <[Andrew.HOLT@translink.com.au](mailto:Andrew.HOLT@translink.com.au)>; Nicholas P Miskinis <[Nicholas.Miskinis@translink.com.au](mailto:Nicholas.Miskinis@translink.com.au)>; Bryson S Walker <[Bryson.Walker@translink.com.au](mailto:Bryson.Walker@translink.com.au)>; Daniel C Tape <[Daniel.Tape@translink.com.au](mailto:Daniel.Tape@translink.com.au)>; Sarah A Stjepanovic <[Sarah.Stjepanovic@translink.com.au](mailto:Sarah.Stjepanovic@translink.com.au)>; Gary A Wood <[gary.wood@translink.com.au](mailto:gary.wood@translink.com.au)>; Alec I Tattersall <[Alec.Tattersall@translink.com.au](mailto:Alec.Tattersall@translink.com.au)>  
**Cc:** Stephanie Z Grehan <[Stephanie.Grehan@translink.com.au](mailto:Stephanie.Grehan@translink.com.au)>; Chris i Cavanagh <[Chris.Cavanagh@translink.com.au](mailto:Chris.Cavanagh@translink.com.au)>; Michelle Scurry <[Michelle.Scurry@translink.com.au](mailto:Michelle.Scurry@translink.com.au)>; Darrin Z Carlow <[Darrin.Carlow@translink.com.au](mailto:Darrin.Carlow@translink.com.au)>; Debra G Blazely <[debra.blazely@translink.com.au](mailto:debra.blazely@translink.com.au)>; Rail TSC <[Rail.tsc@translink.com.au](mailto:Rail.tsc@translink.com.au)>  
**Subject:** RE: QR SAUP | Weekly scrum

Team,

Roster updated below, simplified for clarity. I will send calendar invites shortly for our site staff – thanks again for volunteering! Note that ‘if required’ indicates whether the previous days’ observation outcomes warrant another visit.

Not Relevant

SAUP project	Site location(s)	Time period	Readiness (internal) Friday 19/01	GO LIVE Monday 22/01	Day 2 Tuesday 23/01	Day 3 Wednesday 24/01
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Not Relevant

Not Relevant

Lindum station	North Road opp Iona College Cameron Parade stop south of Wynnum N station	AM	Todd	Todd	Todd	Wes (if required)
		PM		Todd	Todd	Wes (if required)

Not Relevant

Regards,

**Perci Barnes**

Project Manager | Service Planning and Infrastructure  
Passenger Transport Integration Branch | Translink Division  
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**From:** Perci X Barnes

**Sent:** Wednesday, 20 December 2023 11:46 AM

**To:** Roman J Gafa <[roman.gafa@translink.com.au](mailto:roman.gafa@translink.com.au)>; Kylie M Mackenzie <[Kylie.MACKENZIE@translink.com.au](mailto:Kylie.MACKENZIE@translink.com.au)>; Todd A Duncan <[Todd.DUNCAN@translink.com.au](mailto:Todd.DUNCAN@translink.com.au)>; Anthony P Newbery <[anthony.newbery@translink.com.au](mailto:anthony.newbery@translink.com.au)>; Douglas C Estwick <[Douglas.Estwick@translink.com.au](mailto:Douglas.Estwick@translink.com.au)>; Joel Z Baxter <[Joel.z.Baxter@tmr.qld.gov.au](mailto:Joel.z.Baxter@tmr.qld.gov.au)>; Supun Z Mudalige <[Supun.Mudalige@translink.com.au](mailto:Supun.Mudalige@translink.com.au)>; Augustine E Aigbodi <[augustine.aigbodi@translink.com.au](mailto:augustine.aigbodi@translink.com.au)>; Vincent Z Chan <[Vincent.Chan@translink.com.au](mailto:Vincent.Chan@translink.com.au)>; Andrew Z Holt <[Andrew.HOLT@translink.com.au](mailto:Andrew.HOLT@translink.com.au)>; Nicholas P Miskinis <[Nicholas.Miskinis@translink.com.au](mailto:Nicholas.Miskinis@translink.com.au)>; Bryson S Walker <[Bryson.Walker@translink.com.au](mailto:Bryson.Walker@translink.com.au)>; Daniel C Tape <[Daniel.Tape@translink.com.au](mailto:Daniel.Tape@translink.com.au)>; Sarah A Stjepanovic <[Sarah.Stjepanovic@translink.com.au](mailto:Sarah.Stjepanovic@translink.com.au)>; Gary A Wood <[gary.wood@translink.com.au](mailto:gary.wood@translink.com.au)>; Alec I Tattersall <[Alec.Tattersall@translink.com.au](mailto:Alec.Tattersall@translink.com.au)>

**Cc:** Stephanie Z Grehan <[Stephanie.Grehan@translink.com.au](mailto:Stephanie.Grehan@translink.com.au)>; Chris I Cavanagh <[Chris.Cavanagh@translink.com.au](mailto:Chris.Cavanagh@translink.com.au)>; Michelle Scurry <[Michelle.Scurry@translink.com.au](mailto:Michelle.Scurry@translink.com.au)>; Darrin Z Carlow <[Darrin.Carlow@translink.com.au](mailto:Darrin.Carlow@translink.com.au)>; Debra G Blazely <[debra.blazely@translink.com.au](mailto:debra.blazely@translink.com.au)>; Rail TSC <[Rail.tsc@translink.com.au](mailto:Rail.tsc@translink.com.au)>

**Subject:** RE: QR SAUP | Weekly scrum

Team,

Thanks to Todd, Nick and Joel (as well as ring-ins Kerry and Kelsey from MPI, and Jess and Kat from Customer Insights) for volunteering! See below.

Not Relevant

Please advise by COB today availability so we can make finalise the roster and calendar invites. Rally appreciate your assistance in observing how our prior planning and efforts will hold up.

<b>Network Change</b>	<b>SAU Station Closures</b> <span style="border: 1px solid red; padding: 2px;">Not Relevant</span>	<b>Readiness (internal)</b>	<b>GO LIVE</b>			
	<span style="border: 1px solid red; padding: 2px;">Not Relevant</span>					
<b>Date/s</b>	<b>Lindum,</b> <span style="border: 1px solid red; padding: 2px;">Not Relevant</span>	<b>Friday</b>	<b>Monday</b>			
	<b>22-Jan</b>	<b>19/01/2024</b>	<b>22/01/2024</b>			
<b>SAUP project</b>	<b>Site location(s)</b>	<b>Name</b>	<b>Roster</b>	<b>Attended / delegated</b>	<b>Roster</b>	<b>Attended / delegated</b>

Not Relevant

Lindum station	North Road opp Iona College Cameron Parade stop south of Wynnum N station	Todd (AM), Wes if required on 24th	Y		N	
		Todd (PM), Wes if required on 24th			N	

Not Relevant

Cheers,

**Perci Barnes**

Project Manager | Service Planning and Infrastructure  
Passenger Transport Integration Branch | Translink Division  
Department of Transport and Main Roads

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[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

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**From:** Perci X Barnes

**Sent:** Tuesday, 19 December 2023 10:02 AM

**To:** Roman J Gafa <[roman.gafa@translink.com.au](mailto:roman.gafa@translink.com.au)>; Kylie M Mackenzie <[Kylie.MACKENZIE@translink.com.au](mailto:Kylie.MACKENZIE@translink.com.au)>; Todd A Duncan <[Todd.DUNCAN@translink.com.au](mailto:Todd.DUNCAN@translink.com.au)>; Anthony P Newbery <[anthony.newbery@translink.com.au](mailto:anthony.newbery@translink.com.au)>; Douglas C Estwick <[Douglas.Estwick@translink.com.au](mailto:Douglas.Estwick@translink.com.au)>; Joel Z Baxter <[Joel.z.Baxter@tmr.qld.gov.au](mailto:Joel.z.Baxter@tmr.qld.gov.au)>; Supun Z Mudalige <[Supun.Mudalige@translink.com.au](mailto:Supun.Mudalige@translink.com.au)>; Augustine E Aigbodi <[augustine.aigbodi@translink.com.au](mailto:augustine.aigbodi@translink.com.au)>; Vincent Z Chan <[Vincent.Chan@translink.com.au](mailto:Vincent.Chan@translink.com.au)>; Andrew Z Holt <[Andrew.HOLT@translink.com.au](mailto:Andrew.HOLT@translink.com.au)>; Nicholas P Miskinis <[Nicholas.Miskinis@translink.com.au](mailto:Nicholas.Miskinis@translink.com.au)>; Bryson S Walker <[Bryson.Walker@translink.com.au](mailto:Bryson.Walker@translink.com.au)>; Daniel C Tape <[Daniel.Tape@translink.com.au](mailto:Daniel.Tape@translink.com.au)>; Sarah A Stjepanovic <[Sarah.Stjepanovic@translink.com.au](mailto:Sarah.Stjepanovic@translink.com.au)>; Gary A Wood <[gary.wood@translink.com.au](mailto:gary.wood@translink.com.au)>; Alec I Tattersall <[Alec.Tattersall@translink.com.au](mailto:Alec.Tattersall@translink.com.au)>

**Cc:** Stephanie Z Grehan <[Stephanie.Grehan@translink.com.au](mailto:Stephanie.Grehan@translink.com.au)>; Chris I Cavanagh <[Chris.Cavanagh@translink.com.au](mailto:Chris.Cavanagh@translink.com.au)>; Michelle Scurry <[Michelle.Scurry@translink.com.au](mailto:Michelle.Scurry@translink.com.au)>; Darrin Z Carlow <[Darrin.Carlow@translink.com.au](mailto:Darrin.Carlow@translink.com.au)>; Debra G Blazely <[debra.blazely@translink.com.au](mailto:debra.blazely@translink.com.au)>; Rail TSC <[Rail.tsc@translink.com.au](mailto:Rail.tsc@translink.com.au)>

**Subject:** QR SAUP | Weekly scrum

Team,

Notes and **actions** below on our scrum today. As discussed, can you advise your availability for the 22 Jan closure by tomorrow (Wed)? Let me know also if there's a particular station that you'd like to observe.

@Gary and @Alec, Roman brought up a good point around how our focus should be observations, and customer engagement should be performed by CLOs. I have updated accordingly our roster in tab 5 and 6 of the toolkit [SAU Closure Day of Operations Toolkit - Translink comments.xlsx](#)).

1. Follow up actions:

- Comms and media:
  - Not Relevant
  - HTTS: Roman's team has finalised. *Action: Todd to adjust for compliance in the new year. Note - Translink branding committee approved the HHTTs.*
- PTSIP board endorsement:
  - Docs to be submitted. *Action: Kylie to follow up KBL on service info – note submission date was 18/12.*
- Infrastructure:
  - BCC delivery of infrastructure. *Actions: Perci to follow up on North Road safety correspondence / letter from BCC and coordinate the review BCC bus stop designs for Lindum and* Not Relevant
  - SSTTs: will be coordinated with bus stops team / integrated scheduling with implementation 24 hours prior to ATS.
    - Not Relevant
- Contracts:
  - KBL contract finalisation. *Actions:*
    - Not Relevant
    - *Kylie to finalise contract. Note - Darrin has met with KBL with in principle agreement in place. In progress.*
  - Tfb contract finalisation. *Action: Brysan to complete contract with formal sign-off. In progress. Pending final costing from Tfb, approval letter sign-off in early 2024*
- Concerns on stakeholder relationships.
  - Fitout of ticketing devices. No further actions- Kylie to has coordinated KBL of fitout of ticketing devices, timing TBC. *In progress. Kylie to confirm today.*
  - Bus loadings exceeding capacity. *Action: team to monitor observe loadings – as per day of operations, see special item below.*

2. Special item: SAUP ATS scenario tests

- Purpose, scope and timing of situation rooms
- Attendance, delegations, lines of communications and interfaces with other agencies
- Timing and reporting (prior to, during and after sit room meetings)
  - *For above three dot points - refer to situation room toolkit and terms of reference at: [SAU Closure Day of Operations Toolkit - Translink comments.xlsx](#) .*
- Scenario\* key risks, mitigation measures and escalations:
  - All stations
  - Station specific:
    - Not Relevant
    - Lindum

\*Suggest a couple of hypotheticals that will impact delivery ATS.

Scenario	Key issues	Mitigation / process Actions
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Not Relevant

As above for Lindum	ATS overloaded	As above for TfB, however set up process for coordination / approach.	<p>Nick to follow up TfB on process, table in next scrum.</p> <ul style="list-style-type: none"> <li>- <i>Complete. Notes: coordinated through NCC. First bus will wait for students. Exception is if urban service available (driver will direct).</i></li> <li>- <i>Re: loading of last bus at Lindum: low risk via compliance management.</i></li> <li>- <i>Action: Gary to engage with school on behaviour at buses – reinforce school code of conduct (Perci to brief Gary, incl. discussion on North Rd safety correspondence).</i></li> </ul>
BCP scenario	Multiple	Disruptions manual, tested with delivery partner. Two-way process.	Nil
Comms – overloading of buses	<p>Understanding of services by customers            General confusion during initial period            Insufficient number of station staff, and potential limited experience. Station staff restricted to station extent only.</p>	<p>Print more signs?            Clear messaging with QR staff</p>	<p>Todd / Perci – follow up with QR on station staff. Develop FAQs?</p> <p><b>Actions:</b></p> <ul style="list-style-type: none"> <li>- <i>Todd to send FAQ's to QR comms (Sophia).</i></li> <li>- <i>Perci to follow up QR staff roster and locations as previously requested.</i></li> </ul> <p><b>Note station signs are saved at:</b>  <input type="checkbox"/> <a href="#">Station signs</a></p>
	On the ground support of customers and QR	Translink staff to deploy on 8 Jan and 22 Jan.	<p>Alec, Sarah and Perci to compile draft roster for discussion and finalisation in next project scrum.</p> <p><b>Actions:</b></p> <ul style="list-style-type: none"> <li>- <i>Sarah and Perci to review Translink responsibilities in roster. Note: lean on QR CLOs in directing customers.</i></li> </ul>

			<ul style="list-style-type: none"> <li>- Gary and Alec to review roster: <a href="#">SAU Closure Day of Operations Toolkit - Translink comments.xlsx</a>.</li> <li>- All to indicate availability around 22 January.</li> </ul>
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3. Project management – PB

- Actions:
  - Facilitate completion scenario tests next week, issue actions from initial scenario test – see above. *Complete, to be further discussed at readiness meetings at 5/01 and 19/01 prior to day of ops.*
  - Forward draft DoO toolkit to team – see [SAU Closure Day of Operations Toolkit - Translink comments.xlsx](#) (also attached). *Complete.*
  - Draft resourcing table, forward to team – see tabs 5 and 6 of the toolkit (see link and attached). *Complete.*

(Further issues and comments:)

4. Communications & media – Todd & Doug

- QR has taken proactive approach for media, potential requirement for interview requests. *Action: Doug to prepare and compile talking points, focus on ATS not on QR aspects if required. Coordinate with QR on respective staff fielding Q&A.*

5. Network planning

- Nil

6. Scheduling – Anthony

- Not Relevant



7. Infrastructure – Joel

- Nil

8. Contracts – Darrin

- Nil

9. Ticketing – Dan

- TBC

10. Round robin – All

- Nil

**Perci Barnes**  
 Project Manager | Service Planning and Infrastructure  
 Passenger Transport Integration Branch | Translink Division  
 Department of Transport and Main Roads

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 Floor 7 | 61 Mary Street | Brisbane Qld 4000  
[perci.x.barnes@translink.com.au](mailto:perci.x.barnes@translink.com.au)  
[www.translink.com.au](http://www.translink.com.au)  
[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

## Perci X Barnes

**From:** Perci X Barnes  
**Sent:** Wednesday, 10 January 2024 2:11 PM  
**To:** Gary A Wood  
**Subject:** RE: Update Lindum Station Upgrade - Alternative Transport Arrangements  
**Attachments:** 2223-BSIP-Site\_2\_Rev00-DSI.pdf; 2223-BSIP-Site\_1\_Rev00-DSI.pdf

Hi Gary,

Same here - I'll be in the Translink office tomorrow as I'm at BG&E today.

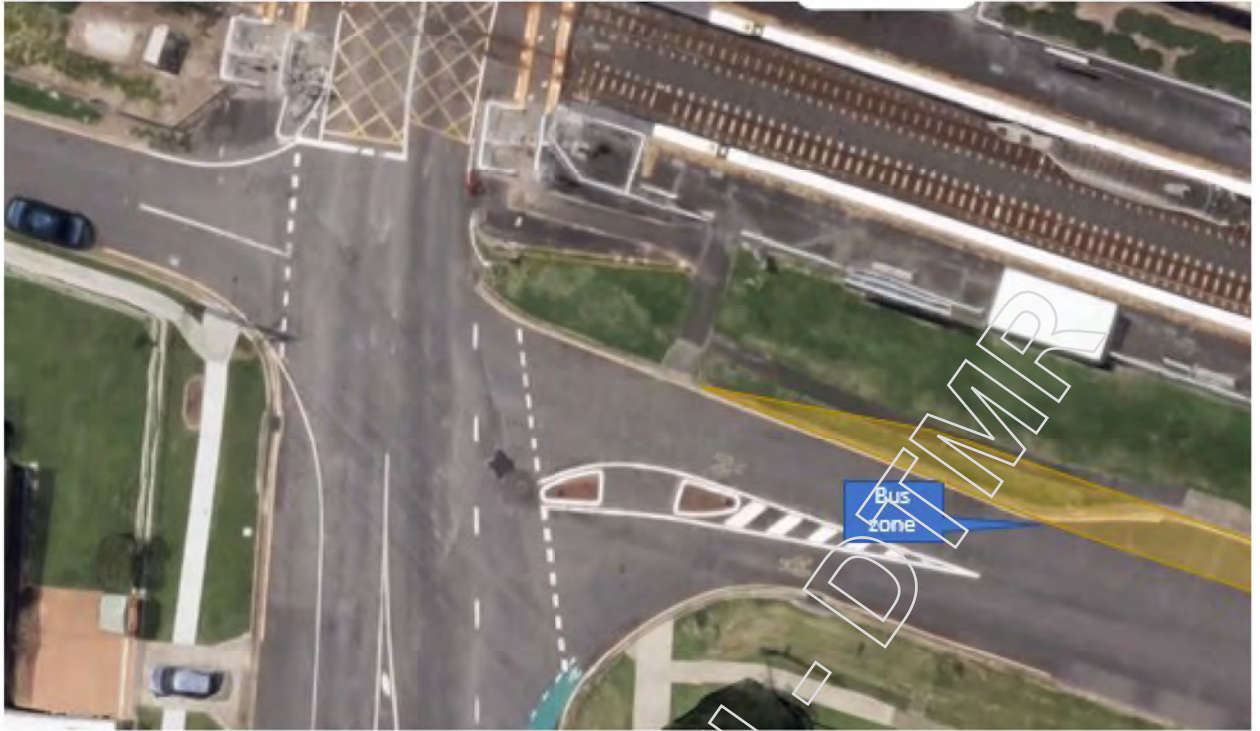
Updates below, can you also keep Lyndon and Soph in the loop in sending to Iona? I think Lyndon was looking at producing a map.

- Exact location of the temporary bus stop on North Road?
  - o The bus stop is located 45m to the south of the signalised crossing on North Road – refer to attached Site 2 design layouts produced by BCC and image below. Note that 49m long, 2.5 m wide bus zone is clear of the school driveway on the eastern side. At the bus zone, the northbound roadway width is increased to 5.7m with a corresponding decrease to around 5.8m from 6.0m in the southbound direction..



- Have BCC determined if they will make an indent on the footpath on North Road to accommodate the buses and reduce the impact of traffic backing up during peak times?
  - o BCC has determined that an indent is not required with the widening of the roadway at the bus zone as stated above. This aligns with Council and TfB requirements for roadway geometry and will allow general traffic to pass buses dwelling at the northbound kerb while allowing for school drop-off and pick-ups at the opposite kerb.
- Exact location of bus stop at Wynnum North Station?
  - o The bus stop is located at Cameron Parade at the existing loading zone – see attached Site 1 design layouts and image below. Note that the existing indent is to be extended by 16m (excluding entry taper) to accommodate second bus dwell for the lead stop arrangement.





Kind regards,

**Perci Barnes**  
Project Manager | Service Planning and Infrastructure  
Passenger Transport Integration Branch | Translink Division  
Department of Transport and Main Roads

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[www.translink.com.au](http://www.translink.com.au)  
[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

---

**From:** Gary A Wood <gary.wood@translink.com.au>  
**Sent:** Wednesday, 10 January 2024 12:03 PM  
**To:** Perci X Barnes <perci.barnes@translink.com.au>  
**Subject:** FW: Update Lindum Station Upgrade - Alternative Transport Arrangements

Hi Perci

Happy New Year! Hope you had a good break. Look forward to catching up soon.

Would you be able to help me with the below to answer the questions from Iona? Mostly status updates, however, the second dot point is one we were hoping BCC would write to Iona not us.

Thanks mate.

Gary

**Gary Wood**  
Director (Major Project Integration) | Service Planning and Infrastructure

P: 07 3338 4254 | M: Not Relevant  
Floor 7 | 61 Mary Street | Brisbane Qld 4000  
[gary.wood@translink.com.au](mailto:gary.wood@translink.com.au)  
[www.translink.com.au](http://www.translink.com.au)  
[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

From: personal informati@iona.qld.edu.au>  
Sent: Tuesday, 9 January 2024 8:11 AM  
To: Gary A Wood <[gary.wood@translink.com.au](mailto:gary.wood@translink.com.au)>  
Subject: Update Lindum Station Upgrade - Alternative Transport Arrangements

Hi Gary,

I hope you had a nice Christmas and New Year.

Wondering if you have any further information on the following:

- Exact location of the temporary bus stop on North Road?
- Have BCC determined if they will make an indent on the footpath on North Road to accommodate the buses and reduce the impact of traffic backing up during peak times?
- Exact location of bus stop at Wynnum North Station?

We would like to send further information out to families and have a map that will identify where the stops are in preparation for return to school.

Thanks

personal i

personal info

**Risk and Compliance Manager**

P: 07 3893 8888 (general)  
F: 07 3893 8800 | E: perso@iona.qld.edu.au | W: [iona.qld.edu.au](http://iona.qld.edu.au)



IONA COLLEGE

**MOMENTS  
OF GRACE**



I acknowledge the Traditional Custodians of the land on which we walk. I also pay my respects to all Elders past, present and those that are emerging.

Ngali yura bagandi wanyambili ngali ngahmbili  
Quandamooka jarala yana - we give you greetings  
when we walk together on Quandamooka Country.

Jandaj language translation by Dr Sandra Delaney, Quandamooka Yoolooburrabee Aboriginal Corporation

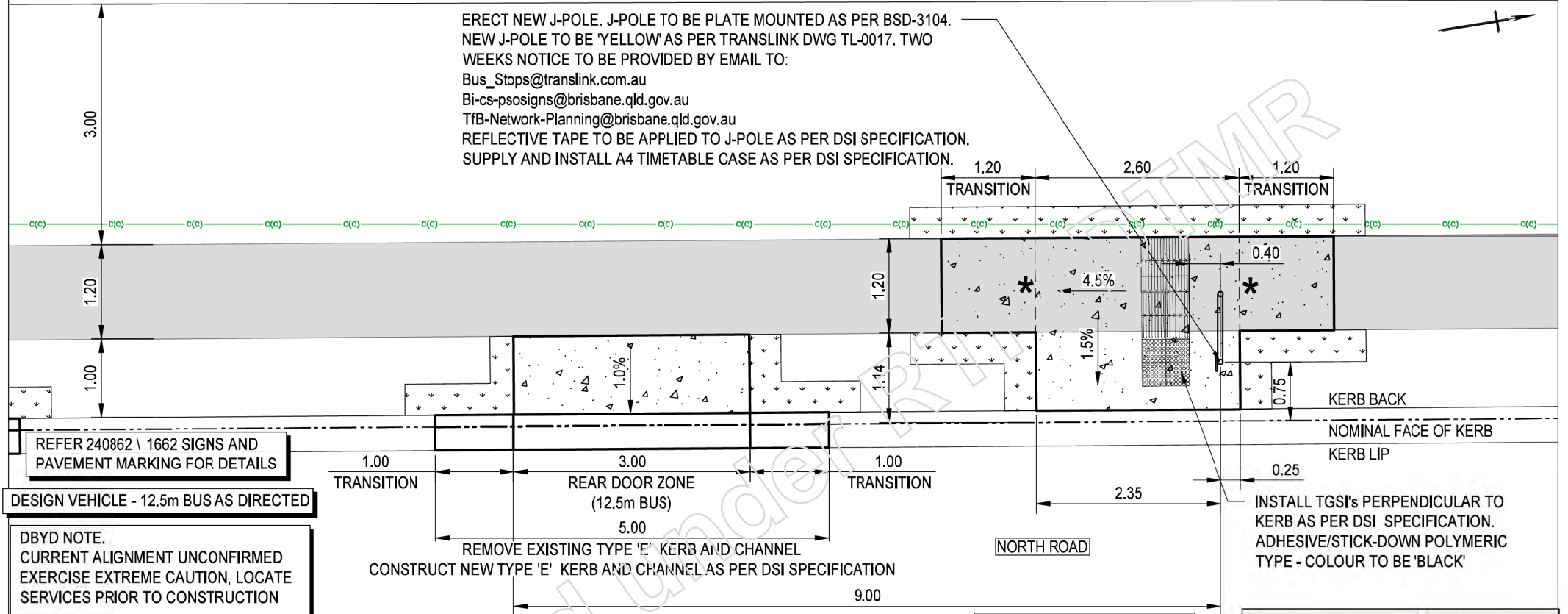


Torres Strait Island flag  
designed by the late  
Mr Bernard Namok.

**PRIVATE SCHOOL PROPERTY  
60 NORTH RD**

PROPERTY BOUNDARY

ERECT NEW J-POLE. J-POLE TO BE PLATE MOUNTED AS PER BSD-3104.  
NEW J-POLE TO BE 'YELLOW' AS PER TRANS LINK DWG TL-0017. TWO  
WEEKS NOTICE TO BE PROVIDED BY EMAIL TO:  
Bus\_Stops@translink.com.au  
Bi-cs-psosigns@brisbane.qld.gov.au  
TfB-Network-Planning@brisbane.qld.gov.au  
REFLECTIVE TAPE TO BE APPLIED TO J-POLE AS PER DSI SPECIFICATION.  
SUPPLY AND INSTALL A4 TIMETABLE CASE AS PER DSI SPECIFICATION.



REFER 240862 \ 1662 SIGNS AND PAVEMENT MARKING FOR DETAILS

DESIGN VEHICLE - 12.5m BUS AS DIRECTED

**DBYD NOTE.**  
CURRENT ALIGNMENT UNCONFIRMED  
EXERCISE EXTREME CAUTION, LOCATE  
SERVICES PRIOR TO CONSTRUCTION

INSTALL TGSi's PERPENDICULAR TO KERB AS PER DSI SPECIFICATION. ADHESIVE/STICK-DOWN POLYMERIC TYPE - COLOUR TO BE 'BLACK'

- PUBLIC UTILITIES GENERAL NOTES:**
- NOTWITHSTANDING THAT THE PRESENT AND/OR PROPOSED POSITIONS OF PUBLIC UTILITIES, FITTINGS, PIPES, POLES, MANHOLES, ETC. THAT MAY BE INDICATED ON THE DRAWINGS, NO RESPONSIBILITY WILL BE ACCEPTED BY THE PRINCIPAL FOR THE ACCURACY OF THE REPRESENTATION OR THE OMISSION THEREOF. CONTACT 'BEFORE YOU DIG AUSTRALIA' ON PHONE 1100 FOR THE LOCATION OF 'EXTERNAL AUTHORITIES' ASSETS.
  - WHERE POSITION OF SERVICES IS CRITICAL THE CONTRACTOR IS TO NOTIFY SERVICE AUTHORITY AND LOCATE ON SITE PRIOR TO CONSTRUCTION.
  - THE CONTRACTOR SHALL NOT UNDERTAKE ANY WORK TO PUBLIC UTILITIES WITHOUT PRIOR NOTIFICATION AND APPROVAL FROM THE UTILITY OWNER AND BCC PROJECT REPRESENTATIVE.

- GENERAL NOTES:**
- THIS DRAWING TO BE READ IN CONJUNCTION WITH THE DSI SPECIFICATION.
  - ALL NEW WORKS TO JOIN NEATLY WITH EXISTING.
  - SIX WEEKS NOTICE TO BE PROVIDED TO oOhMedia PRIOR TO REMOVAL AND/OR RELOCATION OF SEAT(S) AND/OR SHELTERS WITH ADVERTISING ATTACHED.
- EXISTING SERVICES:**
- GAS: G(\*)
  - COMMS: C(\*)
  - ELECTRICITY: E(\*)
  - WATER: W(\*)
  - DRAINAGE: D(\*)
  - SEWER: S(\*)
- (\*) - DENOTES QUALITY LEVEL (A.S. 5488-2013)  
(A) - ABSOLUTE SPATIAL POSITION (X,Y,Z)  
(B) - VISUAL POSITION - LOCATED AND DEPHTED  
(C) - APPROXIMATE LOCATION FROM VERIFIED D,B,Y,D, RECORDS.  
(D) - COMPILED POSITION - COMPILED FROM RECORDS AND ANECDOTAL EVIDENCE.

**LEGEND**

- EXISTING CONCRETE SLAB
- NEW CONCRETE PATH/SLAB 125mm THICK (MIN) JOINTS AS PER DSI SPECIFICATION.
- NEW CONCRETE PATH/SLAB 150mm THICK (MIN) JOINTS AS PER DSI SPECIFICATION.
- NEW oOhMedia SHELTER HARDSTAND
- NEW TOPSOIL AND TURF
- EXISTING ASPHALTIC CONCRETE
- NEW ASPHALTIC CONCRETE
- EXISTING PAVERS
- CHANGE OF GRADE
- ALLOCATED SPACE (1.3 X 0.8) AND NUMBER
- H 0.00 NIB WALL HEIGHT
- D 0.00 REVERSE NIB WALL DEPTH

**ROAD HIERARCHY - DISTRICT**

AS 1

GPS LOCATION: -27.437695, 153.145548  
**LOCALITY PLAN**  
N.T.S.

**FOR CONSTRUCTION**

SCALE 1:50 (@ A3)

**City Projects Office**  
Brisbane City Council  
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GPO Box 1434  
Brisbane QLD 4001  
Green Square  
South Tower  
505 St Pauls Terrace  
Fortitude Valley, Q 4006  
www.cityprojects@brisbane.qld.gov.au

ISSUE	DESCRIPTION	DATE	DRAWN	AUTH.	ISSUE	DESCRIPTION	DATE	DRAWN	AUTH.
01	FOR CONSTRUCTION	DEC 23	SUN.	BLT.					

DATE	DESCRIPTION	BY	DATE	DESCRIPTION	BY
2023-12-23	ISSUED FOR CONSTRUCTION	SUN			

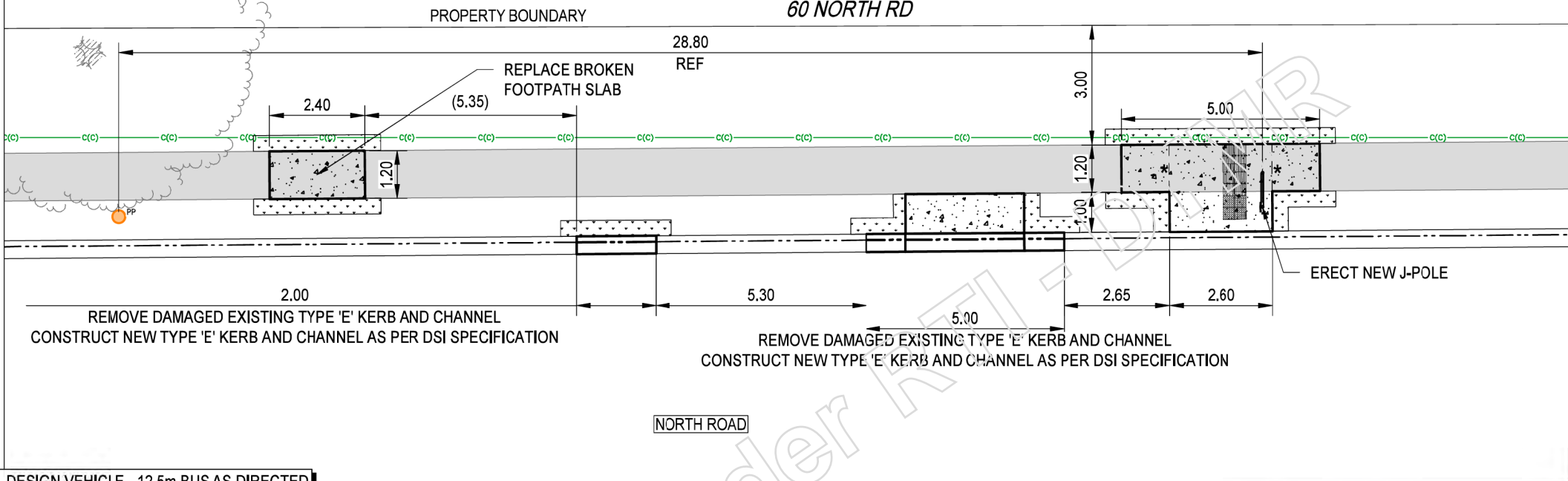
PROJECT: QR TEMP BUS STOPS LINDUM RAIL

TITLE: SITE 2 - BOARDING PLAN

DESIGN	DATE	DESIGN CHECK	DATE
S.W.	DEC 23	BLT.	DEC 23
DRAWN	DATE	DRAWING CHECK	DATE
S.W.	DEC 23	BLT.	DEC 23

PROJECT NUMBER / SHEET: 240862 / 1061  
SCALE: 1:50  
SHEET: A3  
ISSUE: 01

PRIVATE SCHOOL PROPERTY  
60 NORTH RD



DESIGN VEHICLE - 12.5m BUS AS DIRECTED

DBYD NOTE.  
CURRENT ALIGNMENT UNCONFIRMED  
EXERCISE EXTREME CAUTION, LOCATE  
SERVICES PRIOR TO CONSTRUCTION

ROAD HIERARCHY - DISTRICT

REFER 240862 \ 1662 SIGNS AND  
PAVEMENT MARKING FOR DETAILS



GPS LOCATION: -27.437895, 153.145548  
LOCALITY PLAN  
N.T.S.

**PUBLIC UTILITIES GENERAL NOTES:**

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- WHERE POSITION OF SERVICES IS CRITICAL THE CONTRACTOR IS TO NOTIFY SERVICE AUTHORITY AND LOCATE ON SITE PRIOR TO CONSTRUCTION.
- THE CONTRACTOR SHALL NOT UNDERTAKE ANY WORK TO PUBLIC UTILITIES WITHOUT PRIOR NOTIFICATION AND APPROVAL FROM THE UTILITY OWNER AND BCC PROJECT REPRESENTATIVE.

**GENERAL NOTES:**

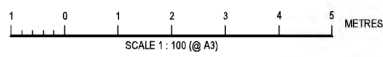
- THIS DRAWING TO BE READ IN CONJUNCTION WITH THE DSI SPECIFICATION.
- ALL NEW WORKS TO JOIN NEATLY WITH EXISTING.
- SIX WEEKS NOTICE TO BE PROVIDED TO oOhMedia PRIOR TO REMOVAL AND/OR RELOCATION OF SEAT(S) AND/OR SHELTERS WITH ADVERTISING ATTACHED.

**EXISTING SERVICES:**

GAS	G(*)	(*) - DENOTES QUALITY LEVEL (A.S. 5488-2013)
COMMS	C(*)	(A) - ABSOLUTE SPATIAL POSITION (X,Y,Z)
ELECTRICITY	E(*)	(B) - VISUAL POSITION - LOCATED AND DEPTHED
WATER	W(*)	(C) - APPROXIMATE LOCATION FROM VERIFIED D,B,Y,D, RECORDS.
DRAINAGE	D(*)	(D) - COMPILED POSITION - COMPILED FROM RECORDS AND ANECDOTAL EVIDENCE.
SEWER	S(*)	

**LEGEND**

	EXISTING CONCRETE SLAB		EXISTING PAVERS
	NEW CONCRETE PATH/SLAB 125mm THICK (MIN) JOINTS AS PER DSI SPECIFICATION.		CHANGE OF GRADE
	NEW CONCRETE PATH/SLAB 150mm THICK (MIN) JOINTS AS PER DSI SPECIFICATION.		ALLOCATED SPACE (1.3 X 0.8) AND NUMBER
	NEW oOhMedia SHELTER HARDSTAND		H 0.00 NIB WALL HEIGHT
	NEW TOPSOIL AND TURF		D 0.00 REVERSE NIB WALL DEPTH
	EXISTING ASPHALTIC CONCRETE		
	NEW ASPHALTIC CONCRETE		



FOR CONSTRUCTION

**City Projects Office**  
Brisbane City Council  
Mailing Address: GPO Box 1434, Brisbane QLD 4001  
Green Square, South Tower, 505 St Pauls Terrace, Fortitude Valley, Q 4006  
Email: cityprojects@brisbane.qld.gov.au

ISSUE	DESCRIPTION	DATE	DRAWN	AUTH.	ISSUE	DESCRIPTION	DATE	DRAWN	AUTH.
01	FOR CONSTRUCTION	DEC 23	SUN.	BLT.					

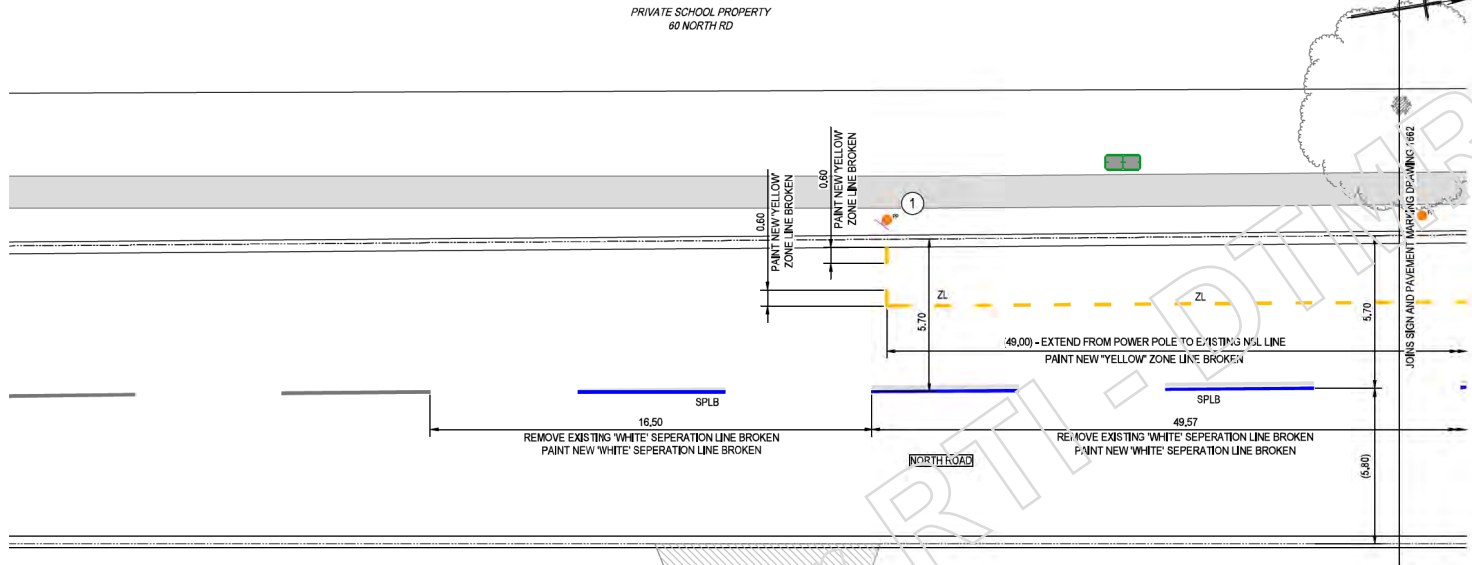
<p><b>DATA BY REFERENCE:</b> Brisbane City Council (as amended) Copyright © 2013 Brisbane City Council All rights reserved. This document is the property of Brisbane City Council. It is to be used for the purposes for which it was prepared and is not to be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or by any information storage and retrieval system, without the prior written permission of Brisbane City Council.</p>	<p><b>DATA BY MEASUREMENT:</b> FIELD MEASUREMENT</p>	<p><b>DATA BY CALCULATION:</b> SURVEY FILE NAME: 170000 DATUM: A.M.D.</p>
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PROJECT: QR TEMP BUS STOPS LINDUM RAIL

TITLE: SITE 2 - LAYOUT PLAN

<p>DESIGN DATE: DEC 23 DESIGN CHECK DATE: DEC 23 DRAWN DATE: DEC 23 DRAWING CHECK DATE: DEC 23</p>	<p>REFERENCE NO. SCALE: 1:100 SHEET: A3</p>	<p>PROJECT NUMBER / SHEET: 240862 / 1062 ISSUE: 01</p>
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SECURITY LABEL: FOR OFFICIAL USE ONLY



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60 NORTH RD

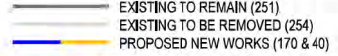
ALL REMOVED SIGN STANDARDS AND SIGN PLATES ARE TO BE RETAINED FOR RESTORATION WHEN THE TEMPORARY BUS STOP IS REMOVED.

SIGNAGE SCHEDULE				
SUPPORT No.	SUPPORT WORK ITEM	SIGN NUMBER (M.U.T.C.D./ B.C.C CODE)	SIGN TYPE	SIGN WORK ITEM
1	RETAIN EXISTING POWER POLE	R4-Q01	SCHOOL ZONE	RETAIN EXISTING SIGN PLATE
		Z1YL	NO STOPPING (LEFT)	REMOVE EXISTING SIGN PLATE
		Z1YL, 20R	NO STOPPING (LEFT) , BUS ZONE (RIGHT)	ERECT NEW SIGN PLATE
		Z1:7AM-9AM, 2PM-4PM		

**SIGNS LEGEND**



**PAVEMENT MARKING COLOUR LEGEND**



BICYCLE LANE SURFACE TREATMENT GREEN COLOUR (G27 HOME BUSH GREEN) TO AS 2700, ICC TYPE 1 COLOURED SURFACE TREATMENT, REFER TO BCC REFERENCE SPEC S155 FOR SPECIFICATION

**SIGNS AND PAVEMENT MARKING:**

**GENERAL:**

- (1) = DENOTES LANE WIDTH, MAY BE VARIED TO SUIT ACTUAL CROSS SECTION OF ROADWAY.
- ALL DIMENSIONS ARE TO NOMINAL FACE OF KERB.
- PAINT FULL WIDTH EDGE LINE (EL) :**
  - AROUND ALL MEDIANS AND ISLANDS
  - 200mm FROM EDGE OF BITUMEN.
- PAINT KERB FACE OF ENTIRE PERIMETER OF SMALL ISLANDS (LESS THAN 30m LONG) WHITE.** FOR ISLANDS OVER 30m LONG, PAINT APPROXIMATELY 10m BACK FROM NOSE ON BOTH SIDES OF ISLAND UNLESS NOTED OTHERWISE.
- ALL SIGNS SHALL BE IN ACCORDANCE WITH BSD-3101 TO BSD-3113, BSD-5251 & BSD-122.
- ALL LONGITUDINAL & TRANSVERSE PAVEMENT LINES SHALL BE IN ACCORDANCE WITH BSD-3151 & BSD-3152.
- ALL PAVEMENT ARROWS SHALL BE IN ACCORDANCE WITH BSD-3157 & BSD-3151.
- INSTALL RAISED REFLECTIVE PAVEMENT MARKERS AS PER BSD-3154, BSD-3155 & BSD-3156
- NEW PAVEMENT MARKINGS SHALL JOIN NEATLY TO EXISTING WHERE REQUIRED.
- FOR TRAFFIC SIGN FIXING REQUIREMENTS ON ENERGEX Poles REFER TO 'ENERGEX - OVERHEAD DESIGN MANUAL - SECTION 10 - POLICY AND PRACTICE - ENERGEX STANDARD DWG. No. 7074-A4.

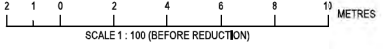
- NOTWITHSTANDING ALL OF THE ABOVE, ALL SIGNS AND PAVEMENT MARKINGS SHALL BE IN CONJUNCTION WITH THE M.U.T.C.D. (QUEENSLAND).
- REFER BCC REFERENCE SPECIFICATION FOR CIVIL ENGINEERING WORKS S150 - ROADWORKS FOR TYPE 1 COLOURED PAVEMENT TREATMENT SPECIFICATION.
- ALL SIGNAGE AND PAVEMENT MARKING TO BE CONSTRUCTED IN ACCORDANCE WITH THE FOLLOWING B.C.C. REFERENCE SPECIFICATIONS FOR CIVIL ENGINEERING WORK:
  - S154 - TRAFFIC SIGNS
  - S155 - ROAD PAVEMENT MARKINGS.
- ALL HYDRANT AND VALVE PAVEMENT MARKERS SHALL BE REINSTATED AS PER WATER SUPPLY STANDARD DRAWING "SEQWAT-1300-1".
- UPON COMPLETION OF THE WORKS, ALL HYDRANT AND VALVE BOX COVERS TO BE INSPECTED TO ENSURE THEY ARE AVAILABLE FOR OPERATIONAL AND MAINTENANCE PURPOSES.

**NOTES:**

- PAINT PAVEMENT MARKINGS IN ACCORDANCE WITH BSD-3151 TO BSD-3161, BSD-5101 AND BSD-5103.
- ALL PAVEMENT MARKING TO BE THERMOPLASTIC WITH THE FOLLOWING EXCEPTIONS:
  - N.S.L. PAINT
  - BICYCLE SYMBOLS - PAINT
  - CHEVRON MARKINGS - PAINT
  - STAGING LINE MARKING - PAINT
- \* - YELLOW CONTINUITY LINE TO BE USED AT BUS STOP ZONE ONLY.

**PAVEMENT MARKING LEGEND**

BL-1D	BARRIER LINE - ONE DIRECTION (80mm)	TL	TURN LINE (100mm)
BL-2D	BARRIER LINE - TWO DIRECTIONS (80mm)	OL	OUTLINE MARKING (150mm)
LL	LANE LINE BROKEN (100mm)	SL	STOP LINE (300mm)
LLU	LANE LINE UNBROKEN (100mm)	HL	HOLDING LINE (200mm)
LLS	LANE LINE SPECIAL PURPOSE (100mm)	GWL	GIVE WAY LINE (300mm)
BLL	BICYCLE LANE LINE (100mm)	CWL	CROSSWALK LINE (150mm)
EL	EDGE LINE (100mm) UP TO 60km/h	EL	EDGE LINE (150mm) OVER 60km/h
NSL	NO STOPPING LINE (YELLOW) (100mm)	CL	CONTINUITY LINE (200mm)
ZL	ZONE LINE BROKEN (YELLOW) (100mm)	CL (YELLOW)	CONTINUITY LINE (200mm) *
PL	PARKING ZONE LINE BROKEN (100mm)	SPLB	SEPARATION LINE BROKEN 100mm
BKS	BIKE SYMBOL (150mm)	SPLU	SEPARATION LINE UNBROKEN



GPS LOCATION: -27.437695, 153.145548  
LOCALITY PLAN  
N.S.L.

**FOR CONSTRUCTION**

**City Projects Office**  
Brisbane City Council  
Mailing Address: GPO Box 1434, Brisbane QB 4001  
Green Square South Tower, 505 St Pauls Terrace, Fortitude Valley, Q 4008  
Email: cityprojects@brisbane.qld.gov.au

ISSUE	DESCRIPTION	DATE	DRAWN	AUTH.	ISSUE	DESCRIPTION	DATE	DRAWN	AUTH.
01	FOR CONSTRUCTION	DEC 23	JUN.	BLT.					

DATE	DESCRIPTION	BY
	DATA PROVIDED BY: Brisbane City Council (Project 4044) Contract 2022 Contract for Road Maintenance and Works Contract 2022 Contract for Road Maintenance and Works	
	DATA PROVIDED BY: © Contributor of data and/or use of the data, the user/recipient is responsible for any errors in the data, which may be used for other purposes without the consent of the contributor. No warranty is made by the contributor for any errors in the data, which may be used for other purposes without the consent of the contributor.	
	DATA PROVIDED BY: © Contributor of data and/or use of the data, the user/recipient is responsible for any errors in the data, which may be used for other purposes without the consent of the contributor. No warranty is made by the contributor for any errors in the data, which may be used for other purposes without the consent of the contributor.	
	DATA PROVIDED BY: © Contributor of data and/or use of the data, the user/recipient is responsible for any errors in the data, which may be used for other purposes without the consent of the contributor. No warranty is made by the contributor for any errors in the data, which may be used for other purposes without the consent of the contributor.	
	DATA PROVIDED BY: © Contributor of data and/or use of the data, the user/recipient is responsible for any errors in the data, which may be used for other purposes without the consent of the contributor. No warranty is made by the contributor for any errors in the data, which may be used for other purposes without the consent of the contributor.	

SURVEY INFORMATION:	DATE	DESCRIPTION
FIELD MEASUREMENT		
SURVEY NUMBER:		
DATUM:	A.M.D.	

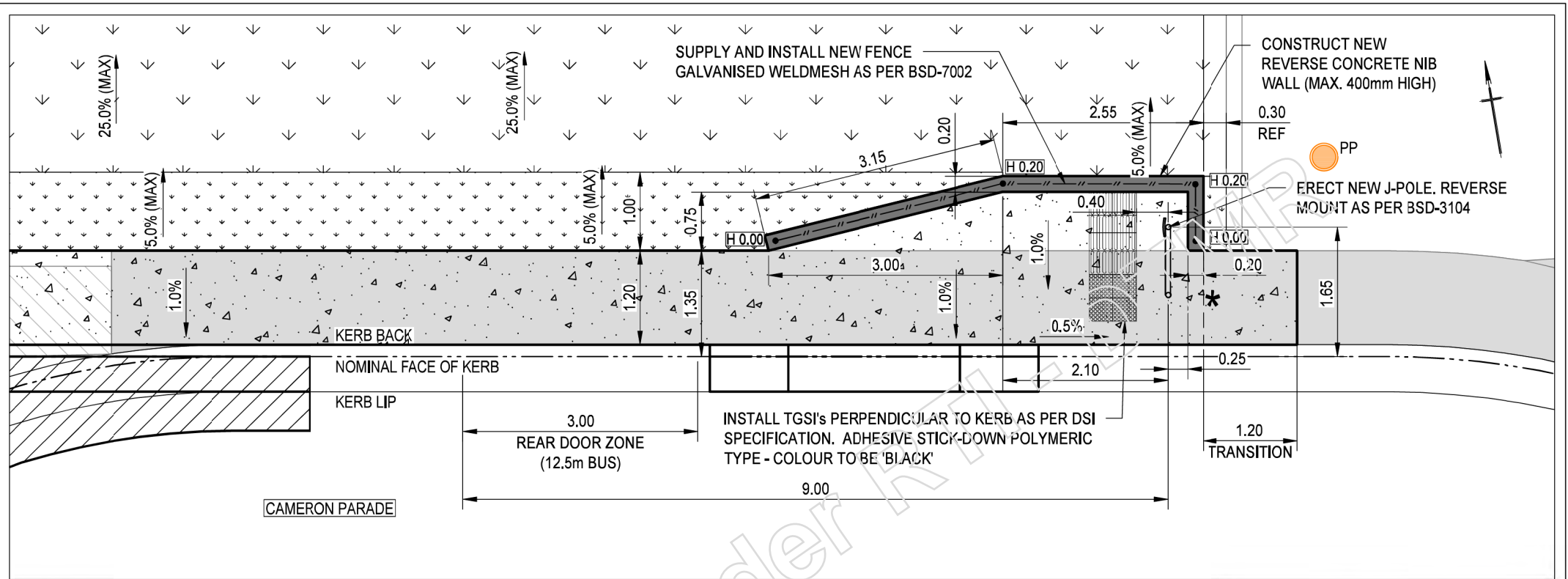
**QR TEMP BUS STOPS LINDUM RAIL**

**SITE 2 - SIGNS AND PAVEMENT MARKING**

REVISION	DATE	DESIGN CHECK	DATE
S.W.	DEC 23	BLT.	DEC 23
DRAWN	DATE	DRAWING CHECK	DATE
S.W.	DEC 23	BLT.	DEC 23
AUTHORISED FOR ISSUE	DATE	REFERENCE NO.	ISSUE
PROJECT NUMBER / SHEET	SCALE	ISSUE	
240862 / 1661	1:100	A1	01

**SECURITY LABEL: FOR OFFICIAL USE ONLY**



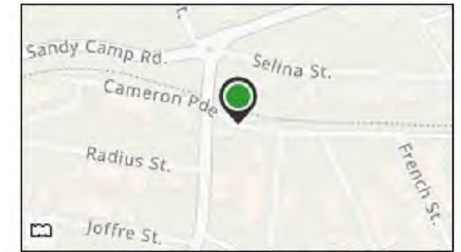


**DBYD NOTE.**  
CURRENT ALIGNMENT UNCONFIRMED  
EXERCISE EXTREME CAUTION, LOCATE  
SERVICES PRIOR TO CONSTRUCTION

**ROAD HIERARCHY - NEIGHBOURHOOD**

**DESIGN VEHICLE - 12.5m BUS AS DIRECTED**

**REFER 240862 \ 1671 SIGNS AND  
PAVEMENT MARKING FOR DETAILS**



GPS LOCATION: -27.437455, 153.158398

**LOCALITY PLAN**  
N.T.S.

**PUBLIC UTILITIES GENERAL NOTES:**

- NOTWITHSTANDING THAT THE PRESENT AND/OR PROPOSED POSITIONS OF PUBLIC UTILITIES, FITTINGS, PIPES, POLES, MANHOLES, ETC, THAT MAY BE INDICATED ON THE DRAWINGS, NO RESPONSIBILITY WILL BE ACCEPTED BY THE PRINCIPAL FOR THE ACCURACY OF THE REPRESENTATION OR THE OMISSION THEREOF, CONTACT 'BEFORE YOU DIG AUSTRALIA' ON PHONE 1100 FOR THE LOCATION OF EXTERNAL AUTHORITIES' ASSETS.
- WHERE POSITION OF SERVICES IS CRITICAL THE CONTRACTOR IS TO NOTIFY SERVICE AUTHORITY AND LOCATE ON SITE PRIOR TO CONSTRUCTION.
- THE CONTRACTOR SHALL NOT UNDERTAKE ANY WORK TO PUBLIC UTILITIES WITHOUT PRIOR NOTIFICATION AND APPROVAL FROM THE UTILITY OWNER AND BCC PROJECT REPRESENTATIVE.

**GENERAL NOTES:**

- THIS DRAWING TO BE READ IN CONJUNCTION WITH THE DSI SPECIFICATION.
- ALL NEW WORKS TO JOIN NEATLY WITH EXISTING.
- SIX WEEKS NOTICE TO BE PROVIDED TO oOh!Media PRIOR TO REMOVAL AND/OR RELOCATION OF SEAT(S) AND/OR SHELTERS WITH ADVERTISING ATTACHED.

**EXISTING SERVICES:**

- |             |  |      |   |
|-------------|--|------|---|
| GAS         |  | G(+) | (*) - DENOTES QUALITY LEVEL (A.S. 5488-2013),                           |
| CCMMS       |  | C(+) | (A) - ABSOLUTE SPATIAL POSITION (X,Y,Z)                                 |
| ELECTRICITY |  | E(+) | (B) - VISUAL POSITION - LOCATED AND DEPTHED                             |
| WATER       |  | W(+) | (C) - APPROXIMATE LOCATION FROM VERIFIED D,B,Y,D, RECORDS,              |
| DRAINAGE    |  | D(+) | (D) - COMPILED POSITION - COMPILED FROM RECORDS AND ANECDOTAL EVIDENCE. |
| SEWER       |  | S(+) |   |

**LEGEND**

- EXISTING CONCRETE SLAB
- EXISTING PAVERS
- CHANGE OF GRADE
- ALLOCATED SPACE (1.3 X 0.8) AND NUMBER
- NIB WALL HEIGHT
- REVERSE NIB WALL DEPTH
- NEW CONCRETE PATH/SLAB 125mm THICK (MIN) JOINTS AS PER DSI SPECIFICATION.
- NEW CONCRETE PATH/SLAB 150mm THICK (MIN) JOINTS AS PER DSI SPECIFICATION.
- NEW oOh!Media SHELTER HARDSTAND
- NEW TOPSOIL AND TURF
- EXISTING ASPHALTIC CONCRETE
- NEW ASPHALTIC CONCRETE

SCALE 1:50 (@ A3)

**FOR CONSTRUCTION**

**City Projects Office**

Brisbane City Council  
MAILING ADDRESS: GPO Box 1436 Brisbane QLD 4001  
Green Square South Tower 505 St Pauls Terrace Fortitude Valley, Q 4006  
enquiries@cityprojects@brisbane.qld.gov.au

ISSUE	DESCRIPTION	DATE	DRAWN	AUTH.	ISSUE	DESCRIPTION	DATE	DRAWN	AUTH.
01	FOR CONSTRUCTION	DEC 23	S.W.	B.T.					

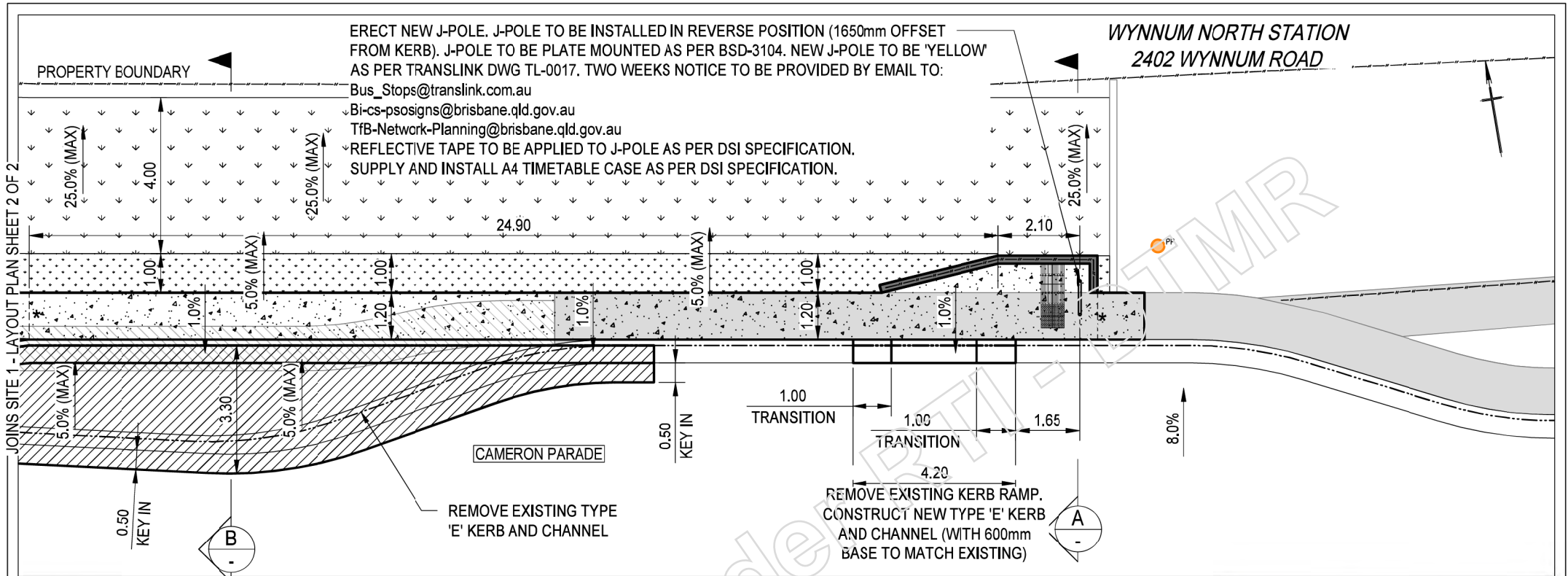
DATE	DESCRIPTION	DATE	DRAWN	AUTH.

PROJECT: QR TEMP BJS STOPS LINDUM RAIL

TITLE: SITE 1 - BOARDING POINT LAYOUT PLAN

DESIGN	DATE	DESIGN CHECK	DATE
S.W.	DEC 23	B.T.	DEC 23
DRAWN	DATE	DRAWING CHECK	DATE
S.W.	DEC 23	B.T.	DEC 23
AUTHORISED FOR ISSUE	REFERENCE NO.	SCALE	SIZE
		1:50	A3
PROJECT NUMBER (SHEET)	ISSUE		
240862 / 1071	01		

SECURITY LABEL: FOR OFFICIAL USE ONLY



JOINS SITE 1 - LAYOUT PLAN SHEET 2 OF 2

ERECT NEW J-POLE. J-POLE TO BE INSTALLED IN REVERSE POSITION (1650mm OFFSET FROM KERB). J-POLE TO BE PLATE MOUNTED AS PER BSD-3104. NEW J-POLE TO BE YELLOW AS PER TRANSLINK DWG TL-0017. TWO WEEKS NOTICE TO BE PROVIDED BY EMAIL TO:  
 Bus\_Stops@translink.com.au  
 Bi-cs-psosigns@brisbane.qld.gov.au  
 Tfb-Network-Planning@brisbane.qld.gov.au  
 REFLECTIVE TAPE TO BE APPLIED TO J-POLE AS PER DSI SPECIFICATION.  
 SUPPLY AND INSTALL A4 TIMETABLE CASE AS PER DSI SPECIFICATION.

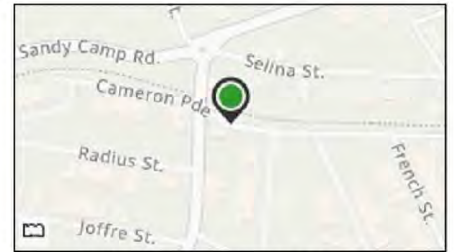
WYNNIUM NORTH STATION  
 2402 WYNNIUM ROAD

**DBYD NOTE.**  
 CURRENT ALIGNMENT UNCONFIRMED  
 EXERCISE EXTREME CAUTION, LOCATE SERVICES PRIOR TO CONSTRUCTION

**ROAD HIERARCHY - NEIGHBOURHOOD**

**DESIGN VEHICLE - 12.5m BUS AS DIRECTED**

**REFER 240862 \ 1671 SIGNS AND PAVEMENT MARKING FOR DETAILS**



GPS LOCATION: -27.437455, 153.158398  
**LOCALITY PLAN**  
 N.T.S.

- PUBLIC UTILITIES GENERAL NOTES:**
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  - WHERE POSITION OF SERVICES IS CRITICAL THE CONTRACTOR IS TO NOTIFY SERVICE AUTHORITY AND LOCATE ON SITE PRIOR TO CONSTRUCTION.
  - THE CONTRACTOR SHALL NOT UNDERTAKE ANY WORK TO PUBLIC UTILITIES WITHOUT PRIOR NOTIFICATION AND APPROVAL FROM THE UTILITY OWNER AND BCC PROJECT REPRESENTATIVE.

- GENERAL NOTES:**
- THIS DRAWING TO BE READ IN CONJUNCTION WITH THE DSI SPECIFICATION.
  - ALL NEW WORKS TO JOIN NEATLY WITH EXISTING.
  - SIX WEEKS NOTICE TO BE PROVIDED TO oOhMedia PRIOR TO REMOVAL AND/OR RELOCATION OF SEAT(S) AND/OR SHELTERS WITH ADVERTISING ATTACHED.
- EXISTING SERVICES:**
- |             |  |      |   |
|-------------|--|------|---|
| GAS         |  | G(+) | (*) - DENOTES QUALITY LEVEL (A.S. 5488-2013).                           |
| CCMMS       |  | C(+) | (A) - ABSOLUTE SPATIAL POSITION (X,Y,Z)                                 |
| ELECTRICITY |  | E(+) | (B) - VISUAL POSITION - LOCATED AND DEPTHED                             |
| WATER       |  | W(+) | (C) - APPROXIMATE LOCATION FROM VERIFIED D,B,Y,D, RECORDS.              |
| DRAINAGE    |  | D(+) | (D) - COMPILED POSITION - COMPILED FROM RECORDS AND ANECDOTAL EVIDENCE. |
| SEWER       |  | S(+) |   |

- LEGEND**
- |  |   |  |  |
|--|---|--|--|
|  | EXISTING CONCRETE SLAB  |  | EXISTING PAVERS                        |
|  | NEW CONCRETE PATH/SLAB 125mm THICK (MIN) JOINTS AS PER DSI SPECIFICATION. |  | CHANGE OF GRADE                        |
|  | NEW CONCRETE PATH/SLAB 150mm THICK (MIN) JOINTS AS PER DSI SPECIFICATION. |  | ALLOCATED SPACE (1.3 X 0.8) AND NUMBER |
|  | NEW oOhMedia SHELTER HARDSTAND  |  | NIB WALL HEIGHT                        |
|  | NEW TOPSOIL AND TURF  |  | REVERSE NIB WALL DEPTH                 |
|  | EXISTING ASPHALTIC CONCRETE   |  |  |
|  | NEW ASPHALTIC CONCRETE  |  |  |
- SCALE 1:100 (@ A3)

**FOR CONSTRUCTION**

**City Projects Office**  
 Brisbane City Council  
 MAILING ADDRESS:  
 GPO Box 1436  
 Brisbane QLD 4001  
 Green Square  
 South Tower  
 505 St Pauls Terrace  
 Fortitude Valley, Q 4006  
  
 Discontinued by or from Brisbane  
 email: cityprojects@brisbane.qld.gov.au

ISSUE	DESCRIPTION	DATE	DRAWN	AUTH.	ISSUE	DESCRIPTION	DATE	DRAWN	AUTH.
01	FOR CONSTRUCTION	DEC 23	S.W.	B.T.					

<p><b>DATE/DESCRIPTION:</b>          Drawn by: [Name] (Job No. [Number])          Checked by: [Name] (Job No. [Number])          Approved by: [Name] (Job No. [Number])          2013-2014 Annual Budget 2013-2014          2014-2015 Annual Budget 2014-2015          2015-2016 Annual Budget 2015-2016          2016-2017 Annual Budget 2016-2017          2017-2018 Annual Budget 2017-2018          2018-2019 Annual Budget 2018-2019          2019-2020 Annual Budget 2019-2020          2020-2021 Annual Budget 2020-2021          2021-2022 Annual Budget 2021-2022          2022-2023 Annual Budget 2022-2023          2023-2024 Annual Budget 2023-2024</p>	<p><b>DATE/DESCRIPTION:</b>          Drawn by: [Name] (Job No. [Number])          Checked by: [Name] (Job No. [Number])          Approved by: [Name] (Job No. [Number])          2013-2014 Annual Budget 2013-2014          2014-2015 Annual Budget 2014-2015          2015-2016 Annual Budget 2015-2016          2016-2017 Annual Budget 2016-2017          2017-2018 Annual Budget 2017-2018          2018-2019 Annual Budget 2018-2019          2019-2020 Annual Budget 2019-2020          2020-2021 Annual Budget 2020-2021          2021-2022 Annual Budget 2021-2022          2022-2023 Annual Budget 2022-2023          2023-2024 Annual Budget 2023-2024</p>
<p><b>SURVEY BY:</b> [Name]  <b>FIELD MEASUREMENT</b></p>	<p><b>SURVEY NUMBER:</b> 170000  <b>DATUM:</b> A.M.D.</p>

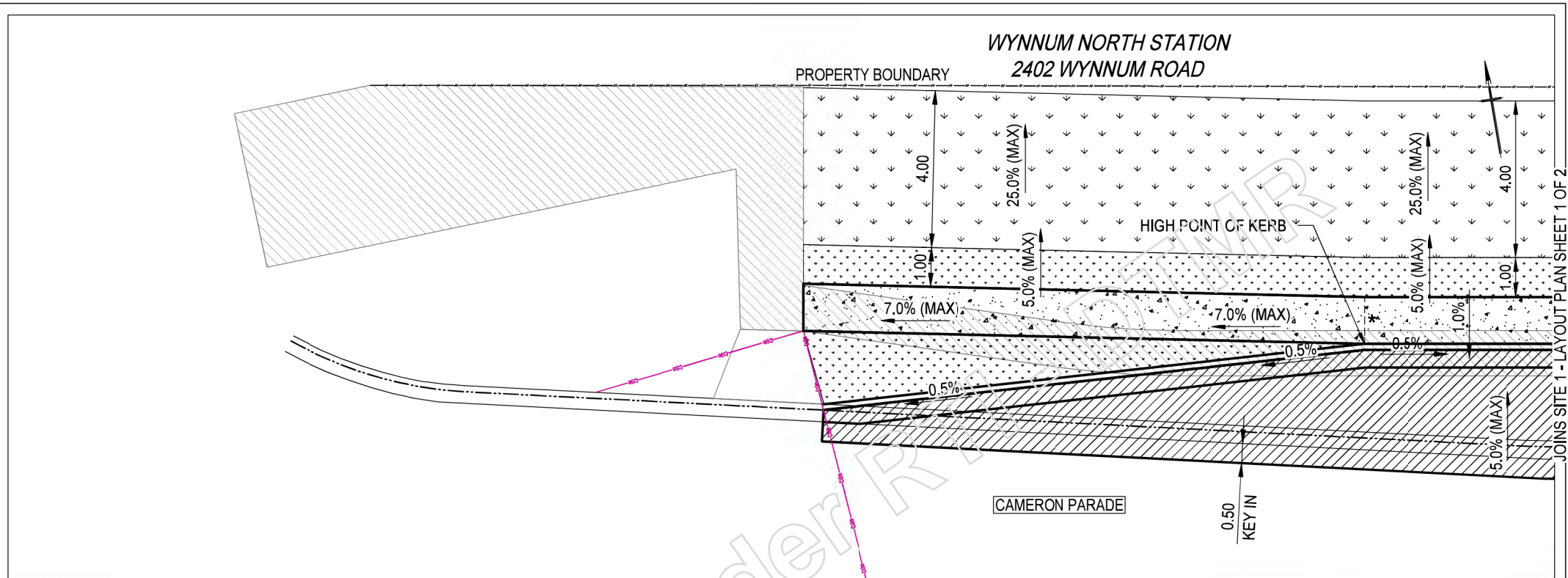
PROJECT: QR TEMP BUS STOPS LINDUM RAIL

TITLE: SITE 1 - LAYOUT PLAN SHEET 1 OF 2

<p><b>DESIGN:</b> [Name]  <b>DATE:</b> DEC 23  <b>DESIGN CHECK:</b> [Name]  <b>DATE:</b> DEC 23</p>	<p><b>DRAWN:</b> [Name]  <b>DATE:</b> DEC 23  <b>DRAWING CHECK:</b> [Name]  <b>DATE:</b> DEC 23</p>
<p><b>AUTHORISED FOR ISSUE:</b> [Name]</p>	<p><b>REFERENCE NO.:</b> [Number]  <b>SCALE:</b> 1:100  <b>SIZE:</b> A3</p>
<p><b>PROJECT NUMBER (SHEET):</b> 240862 / 1072</p>	<p><b>ISSUE:</b> 01</p>

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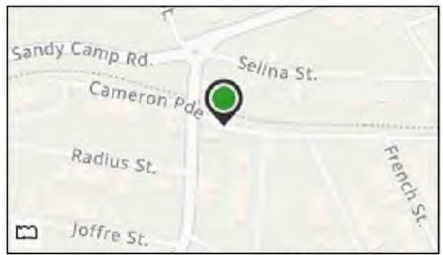
JOINS SITE 1 - LAYOUT PLAN SHEET 1 OF 2

**DBYD NOTE.**  
CURRENT ALIGNMENT UNCONFIRMED  
EXERCISE EXTREME CAUTION, LOCATE  
SERVICES PRIOR TO CONSTRUCTION

**ROAD HIERARCHY - NEIGHBOURHOOD**

**DESIGN VEHICLE - 12.5m BUS AS DIRECTED**

**REFER 240862 \ 1671 SIGNS AND  
PAVEMENT MARKING FOR DETAILS**



GPS LOCATION: -27.437455, 153.158398

**LOCALITY PLAN**  
N.T.S.

**PUBLIC UTILITIES GENERAL NOTES:**

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**GENERAL NOTES:**

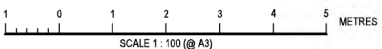
- THIS DRAWING TO BE READ IN CONJUNCTION WITH THE DSI SPECIFICATION.
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- SIX WEEKS NOTICE TO BE PROVIDED TO oOhMedia PRIOR TO REMOVAL AND/OR RELOCATION OF SEAT(S) AND/OR SHELTERS WITH ADVERTISING ATTACHED.

**EXISTING SERVICES :**

GAS		G(+)	(*) - DENOTES QUALITY LEVEL (A.S. 5488-2013).
CCMMS		C(+)	(A) - ABSOLUTE SPATIAL POSITION (X,Y,Z)
ELECTRICITY		E(+)	(B) - VISUAL POSITION - LOCATED AND DEPTHED
WATER		W(+)	(C) - APPROXIMATE LOCATION FROM VERIFIED D,B,Y,D, RECORDS.
DRAINAGE		D(+)	(D) - COMPILED POSITION - COMPILED FROM RECORDS AND ANECDOTAL EVIDENCE.
SEWER		S(+)	

**LEGEND**

	EXISTING CONCRETE SLAB		EXISTING PAVERS
	NEW CONCRETE PATH/SLAB 125mm THICK (MIN) JOINTS AS PER DSI SPECIFICATION.		CHANGE OF GRADE
	NEW CONCRETE PATH/SLAB 150mm THICK (MIN) JOINTS AS PER DSI SPECIFICATION.		ALLOCATED SPACE (1.3 X 0.8) AND NUMBER
	NEW oOhMedia SHELTER HARDSTAND		NIB WALL HEIGHT
	NEW TOPSOIL AND TURF		REVERSE NIB WALL DEPTH
	EXISTING ASPHALTIC CONCRETE		
	NEW ASPHALTIC CONCRETE		



**FOR CONSTRUCTION**

**City Projects Office**  
Brisbane City Council  
MAILING ADDRESS: GPO Box 1436 Brisbane QLD 4001  
Green Square South Tower 505 St Pauls Terrace Fortitude Valley, Q 4006  
small cityprojects@brisbane.qld.gov.au

ISSUE	DESCRIPTION	DATE	DRAWN	AUTH.	ISSUE	DESCRIPTION	DATE	DRAWN	AUTH.
01	FOR CONSTRUCTION	DEC 23	S.W.	B.T.					

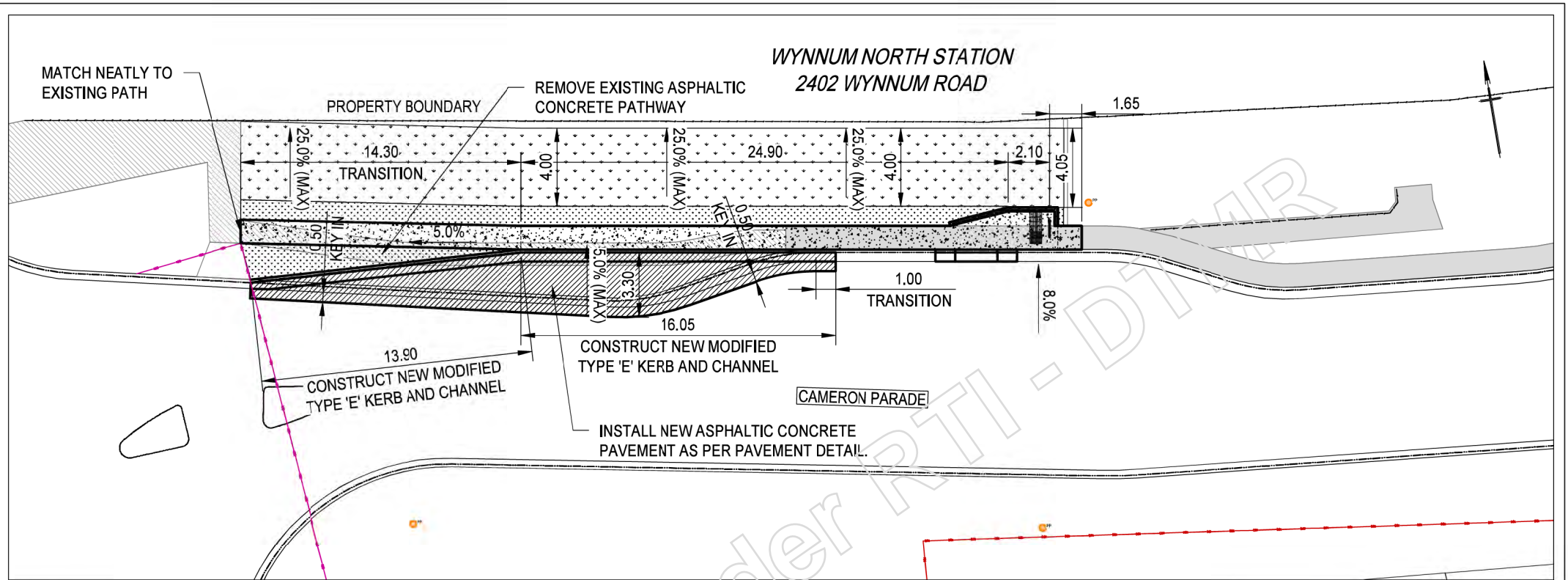
<p><b>DATE OF PREPARATION:</b> Drawn by: [Name] (Job No. [Number]) Checked by: [Name] (Job No. [Number]) Reviewed by: [Name] (Job No. [Number]) 2023-12-23 14:30:00 2023-12-23 14:30:00 2023-12-23 14:30:00 2023-12-23 14:30:00 2023-12-23 14:30:00</p>	<p><b>DATE OF ISSUE:</b> In consultation of Council and the relevant municipal planning department of the City of Brisbane, the Council has approved the proposed works. The works are to be carried out in accordance with the relevant Council policies and procedures. The works are to be carried out in accordance with the relevant Council policies and procedures. The works are to be carried out in accordance with the relevant Council policies and procedures. The works are to be carried out in accordance with the relevant Council policies and procedures.</p>
<p><b>SURVEY BY:</b> [Name] <b>FIELD MEASUREMENT</b></p>	<p><b>SURVEY NUMBER:</b> 170000 <b>DATUM:</b> A.M.D.</p>

**PROJECT**  
QR TEMP BUS STOPS  
LINDUM RAIL

**TITLE**  
SITE 1 - LAYOUT PLAN  
SHEET 2 OF 2

**SECURITY LABEL: FOR OFFICIAL USE ONLY**

<b>DESIGN</b>	<b>DATE</b>	<b>DESIGN CHECK</b>	<b>DATE</b>
S.W.	DEC 23	B.T.	DEC 23
<b>DRAWN</b>	<b>DATE</b>	<b>DRAWING CHECK</b>	<b>DATE</b>
S.W.	DEC 23	B.T.	DEC 23
<b>AUTHORISED FOR ISSUE</b>	<b>REFERENCE NO.</b>	<b>SCALE</b>	<b>INSTRUMENT</b>
		1:100	A3
<b>PROJECT NUMBER (SHEET)</b>	<b>ISSUE</b>		
240862 / 1073	01		

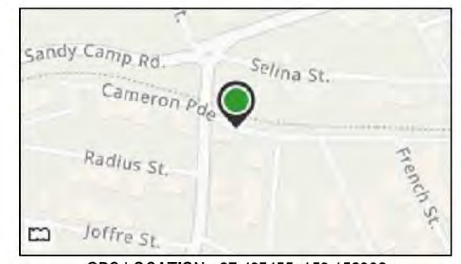


**DBYD NOTE.**  
CURRENT ALIGNMENT UNCONFIRMED  
EXERCISE EXTREME CAUTION, LOCATE  
SERVICES PRIOR TO CONSTRUCTION

**ROAD HIERARCHY - NEIGHBOURHOOD**

**DESIGN VEHICLE - 12.5m BUS AS DIRECTED**

**REFER 240862 \ 1671 SIGNS AND  
PAVEMENT MARKING FOR DETAILS**

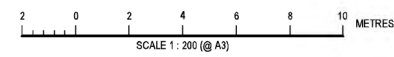


GPS LOCATION: -27.437455, 153.158398  
**LOCALITY PLAN**  
N.T.S.

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- GENERAL NOTES:**
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- EXISTING SERVICES:**
- |             |        |   |
|-------------|--------|---|
| GAS         | — G(*) | (*) - DENOTES QUALITY LEVEL (A.S. 5488-2013)                            |
| COMMS       | — C(*) | (A) - ABSOLUTE SPATIAL POSITION (X,Y,Z)                                 |
| ELECTRICITY | — E(*) | (B) - VISUAL POSITION - LOCATED AND DEPTHED                             |
| WATER       | — W(*) | (C) - APPROXIMATE LOCATION FROM VERIFIED D,B,Y,D, RECORDS.              |
| DRAINAGE    | — D(*) | (D) - COMPILED POSITION - COMPILED FROM RECORDS AND ANECDOTAL EVIDENCE. |
| SEWER       | — S(*) |   |

- LEGEND**
- EXISTING CONCRETE SLAB
  - NEW CONCRETE PATH/SLAB 125mm THICK (MIN) JOINTS AS PER DSI SPECIFICATION.
  - NEW CONCRETE PATH/SLAB 150mm THICK (MIN) JOINTS AS PER DSI SPECIFICATION.
  - NEW oOhMedia SHELTER HARDSTAND
  - NEW TOPSOIL AND TURF
  - EXISTING ASPHALTIC CONCRETE
  - NEW ASPHALTIC CONCRETE
  - EXISTING PAVERS
  - CHANGE OF GRADE
  - ALLOCATED SPACE (1.3 X 0.8) AND NUMBER
  - H 0.00 NIB WALL HEIGHT
  - D 0.00 REVERSE NIB WALL DEPTH



**FOR CONSTRUCTION**

**City Projects Office**  
Brisbane City Council  
Mailing Address: GPO Box 1434, Brisbane QLD 4001  
Green Square, South Tower, 505 St Pauls Terrace, Fortitude Valley, Q 4006  
Email: cityprojects@brisbane.qld.gov.au

ISSUE	DESCRIPTION	DATE	DRAWN	AUTH.	ISSUE	DESCRIPTION	DATE	DRAWN	AUTH.
01	FOR CONSTRUCTION	DEC 23	SUN.	BLT.					

DATE	DRAWN	AUTH.	DESCRIPTION

PROJECT: QR TEMP BUS STOPS LINDUM RAIL

TITLE: SITE 1 - OVERVIEW PLAN

DESIGN	DATE	DESIGN CHECK	DATE
S.W.	DEC 23	BLT.	DEC 23
DRAWN	DATE	DRAWING CHECK	DATE
S.W.	DEC 23	BLT.	DEC 23
AUTHORIZED FOR ISSUE	REFERENCE NO.	SCALE	OVERSIZ
		1:200	A3
PROJECT NUMBER / SHEET	ISSUE		
240862 / 1074	01		

## Perci X Barnes

---

**From:** Perci X Barnes  
**Sent:** Friday, 12 January 2024 8:22 AM  
**To:** Gary A Wood  
**Subject:** RE: QR Temporary Bus Stops - Works Notices

Thanks Gary,

I'll ask QR (including Jenna and their comms team) to review their measures. It might be a case of moving one of their staff from Wynnum N station.

Cheers,  
Perci

---

**From:** Gary A Wood <gary.wood@translink.com.au>  
**Sent:** Thursday, 11 January 2024 9:41 PM  
**To:** Perci X Barnes <perci.barnes@translink.com.au>  
**Subject:** RE: QR Temporary Bus Stops - Works Notices

Hi Perci

I would like QR to reconsider this. Although there is a signalised crossing, there will be a lot of students wanting to move through the crossing.

Could this please be reconsidered for at least the first week and then a review?

Thanks mate,  
Gary

**Gary Wood**  
Director (Major Project Integration) | Service Planning and Infrastructure  
Passenger Transport Integration Branch | Translink Division  
**Department of Transport and Main Roads**

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Floor 7 | 61 Mary Street | Brisbane Qld 4000  
[gary.wood@translink.com.au](mailto:gary.wood@translink.com.au)  
[www.translink.com.au](http://www.translink.com.au)  
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---

**From:** Perci X Barnes <[perci.barnes@translink.com.au](mailto:perci.barnes@translink.com.au)>  
**Sent:** Thursday, 11 January 2024 2:25 PM  
**To:** Gary A Wood <[gary.wood@translink.com.au](mailto:gary.wood@translink.com.au)>  
**Subject:** RE: QR Temporary Bus Stops - Works Notices

Gary,

Fyi below. QR have confirmed that they will only have staff in place at the Sandy Camp Rd OLC and at Wynnum N station. They did consider staff at North Road but decided not to deploy due to the presence of the signalised crossing. Did we make any further promises to Iona regarding QR/Translink deployment of staff to manage the North Road stop?

For reference our risk register includes the following in relation to North Road with QR as the nominated risk owner. This was forwarded to their project team, with suggested controls including QR safety rep to engage the school and guide students in the initial ATS period.

Ref.	Risk Owner	Risk Category	Project element	Risk Description
Ref No.	Position Title, Function & Division	The risk category or categories for the risk.	The element of the project relevant to the risk, including overall project/program or an individual station.	The future event we want to manage.
7	Queensland Rail	Customer safety	Lindum Station	Conflict between ATS buses and other vehicles / road users at North Road at Iona College frontage during school peak periods

Perci

**From:** David Murray <[David.Murray@brisbane.qld.gov.au](mailto:David.Murray@brisbane.qld.gov.au)>  
**Sent:** Thursday, 11 January 2024 11:05 AM  
**To:** Perci X Barnes <[perci.barnes@translink.com.au](mailto:perci.barnes@translink.com.au)>; TfB-Network-Planning <[TfB-Network-Planning@brisbane.qld.gov.au](mailto:TfB-Network-Planning@brisbane.qld.gov.au)>; Adam Lew <[adam.lew@brisbane.qld.gov.au](mailto:adam.lew@brisbane.qld.gov.au)>  
**Subject:** RE: QR Temporary Bus Stops - Works Notices

Thank you Perci, it is TfB's assumption that Iona will manage the appropriate crossing of/for students. e.g. no student will disembark bus and walk in front of said bus, to cross the road to school. This was raised by the RTBU as a risk.  
 Regards  
 Dave

**SECURITY LABEL: OFFICIAL**

**From:** Perci X Barnes <[perci.barnes@translink.com.au](mailto:perci.barnes@translink.com.au)>  
**Sent:** Thursday, 11 January 2024 10:41 AM  
**To:** TfB-Network-Planning <[TfB-Network-Planning@brisbane.qld.gov.au](mailto:TfB-Network-Planning@brisbane.qld.gov.au)>; David Murray <[David.Murray@brisbane.qld.gov.au](mailto:David.Murray@brisbane.qld.gov.au)>; Adam Lew <[Adam.Lew@brisbane.qld.gov.au](mailto:Adam.Lew@brisbane.qld.gov.au)>; Roberts, Dean <[dean.roberts@qr.com.au](mailto:dean.roberts@qr.com.au)>  
**Cc:** Liz Baumgart <[Liz.Baumgart@brisbane.qld.gov.au](mailto:Liz.Baumgart@brisbane.qld.gov.au)>; Jason Medina <[Jason.Medina@brisbane.qld.gov.au](mailto:Jason.Medina@brisbane.qld.gov.au)>; Joel Z Baxter <[Joel.z.Baxter@tmr.qld.gov.au](mailto:Joel.z.Baxter@tmr.qld.gov.au)>  
**Subject:** RE: QR Temporary Bus Stops - Works Notices

Thanks David, the stop on North Road has reverted to the south of the ped crossing – please see map markup below. This is supported by both QR and Translink.



Cheers,  
Perci

SECURITY LABEL: OFFICIAL

**From:** Tfb-Network-Planning <[Tfb-Network-Planning@brisbane.qld.gov.au](mailto:Tfb-Network-Planning@brisbane.qld.gov.au)>

**Sent:** Thursday, 11 January 2024 10:35 AM

**To:** Perci X Barnes <[perci.barnes@translink.com.au](mailto:perci.barnes@translink.com.au)>; David Murray <[david.murray@brisbane.qld.gov.au](mailto:david.murray@brisbane.qld.gov.au)>; Adam Lew <[adam.lew@brisbane.qld.gov.au](mailto:adam.lew@brisbane.qld.gov.au)>; Roberts, Dean <[dean.roberts@qr.com.au](mailto:dean.roberts@qr.com.au)>

**Cc:** Liz Baumgart <[Liz.Baumgart@brisbane.qld.gov.au](mailto:Liz.Baumgart@brisbane.qld.gov.au)>; Jason Medina <[Jason.Medina@brisbane.qld.gov.au](mailto:Jason.Medina@brisbane.qld.gov.au)>; Joel Z Baxter <[Joel.z.Baxter@tmr.qld.gov.au](mailto:Joel.z.Baxter@tmr.qld.gov.au)>

**Subject:** RE: QR Temporary Bus Stops - Works Notices

Than you Perci, my last communication prior to Xmas break indicated that the site on North Road was not accepted and stop was required to be located outside house with trees, hence my previous correspondence. Obviously, this is no longer the case and support for previous location is now obtained? The stop numbers were provided from Tfb scheduling to Adam this morning.

Regards  
David

SECURITY LABEL: OFFICIAL

**From:** Perci X Barnes <[perci.barnes@translink.com.au](mailto:perci.barnes@translink.com.au)>

**Sent:** Thursday, 11 January 2024 10:00 AM

**To:** David Murray <[David.Murray@brisbane.qld.gov.au](mailto:David.Murray@brisbane.qld.gov.au)>; Adam Lew <[Adam.Lew@brisbane.qld.gov.au](mailto:Adam.Lew@brisbane.qld.gov.au)>; Roberts, Dean <[dean.roberts@qr.com.au](mailto:dean.roberts@qr.com.au)>

**Cc:** Liz Baumgart <[Liz.Baumgart@brisbane.qld.gov.au](mailto:Liz.Baumgart@brisbane.qld.gov.au)>; Jason Medina <[Jason.Medina@brisbane.qld.gov.au](mailto:Jason.Medina@brisbane.qld.gov.au)>; Tfb-Network-Planning <[Tfb-Network-Planning@brisbane.qld.gov.au](mailto:Tfb-Network-Planning@brisbane.qld.gov.au)>; Joel Z Baxter <[Joel.z.Baxter@tmr.qld.gov.au](mailto:Joel.z.Baxter@tmr.qld.gov.au)>

**Subject:** RE: QR Temporary Bus Stops - Works Notices

Good morning David,

From inspection of works notice infrastructure will be completed on North Road on Fri 19 Jan. There were no overhanging branches from our previous inspection (see below) but we will check again at our site visit on Thu 18 Jan. Were you able to provide the bus stop number to Adam for the J-pole plate?

@Adam can you confirm whether the median island at the Kianawah Road approach to the Lindum OLC will be cut back prior to 22 Jan? This will allow for bus right turns from Sibley Road.



Kind regards,

**Perci Barnes**  
Project Manager | Service Planning and Infrastructure  
Passenger Transport Integration Branch | Translink Division  
Department of Transport and Main Roads

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[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

**SECURITY LABEL: OFFICIAL**

**From:** David Murray <[David.Murray@brisbane.qld.gov.au](mailto:David.Murray@brisbane.qld.gov.au)>  
**Sent:** Thursday, 11 January 2024 7:19 AM  
**To:** Perci X Barnes <[perci.barnes@translink.com.au](mailto:perci.barnes@translink.com.au)>; Adam Lew <[adam.lew@brisbane.qld.gov.au](mailto:adam.lew@brisbane.qld.gov.au)>; Roberts, Dean <[dean.roberts@qr.com.au](mailto:dean.roberts@qr.com.au)>  
**Cc:** Liz Baumgart <[Liz.Baumgart@brisbane.qld.gov.au](mailto:Liz.Baumgart@brisbane.qld.gov.au)>; Jason Medina <[Jason.Medina@brisbane.qld.gov.au](mailto:Jason.Medina@brisbane.qld.gov.au)>; TfB-Network-Planning <[TfB-Network-Planning@brisbane.qld.gov.au](mailto:TfB-Network-Planning@brisbane.qld.gov.au)>  
**Subject:** RE: QR Temporary Bus Stops - Works Notices

Perci, TfB are also requiring confirmation that the stop opposite Iona College will be in place (?Temp) and accessible for 22 January e.g. if there are trees in bus stop site, they will need to be heavily pruned for bus access.

Regards  
David

---

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**From:** Perci X Barnes <[perci.barnes@translink.com.au](mailto:perci.barnes@translink.com.au)>  
**Sent:** Wednesday, 10 January 2024 4:26 PM  
**To:** Matthew Murphy <[Matthew.Murphy@brisbane.qld.gov.au](mailto:Matthew.Murphy@brisbane.qld.gov.au)>; Adam Lew <[Adam.Lew@brisbane.qld.gov.au](mailto:Adam.Lew@brisbane.qld.gov.au)>; Roberts, Dean <[dean.roberts@qr.com.au](mailto:dean.roberts@qr.com.au)>  
**Cc:** Liz Baumgart <[Liz.Baumgart@brisbane.qld.gov.au](mailto:Liz.Baumgart@brisbane.qld.gov.au)>; David Murray <[David.Murray@brisbane.qld.gov.au](mailto:David.Murray@brisbane.qld.gov.au)>; Gary A Wood <[gary.wood@translink.com.au](mailto:gary.wood@translink.com.au)>; Raymond Liang <[Raymond.Liang@brisbane.qld.gov.au](mailto:Raymond.Liang@brisbane.qld.gov.au)>  
**Subject:** RE: QR Temporary Bus Stops - Works Notices

Hi Matthew,

Thanks for the update and the invite to discuss temporary arrangements on site next Thursday 18/1. Joel Baxter from our infrastructure team will also attend.

Kind regards,

**Perci Barnes**  
Project Manager | Service Planning and Infrastructure  
Passenger Transport Integration Branch | Translink Division  
Department of Transport and Main Roads

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[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

---

SECURITY LABEL: OFFICIAL

**From:** Matthew Murphy <[Matthew.Murphy@brisbane.qld.gov.au](mailto:Matthew.Murphy@brisbane.qld.gov.au)>  
**Sent:** Wednesday, 10 January 2024 2:16 PM  
**To:** Perci X Barnes <[perci.barnes@translink.com.au](mailto:perci.barnes@translink.com.au)>; Adam Lew <[adam.lew@brisbane.qld.gov.au](mailto:adam.lew@brisbane.qld.gov.au)>; Roberts, Dean <[dean.roberts@qr.com.au](mailto:dean.roberts@qr.com.au)>  
**Cc:** Liz Baumgart <[Liz.Baumgart@brisbane.qld.gov.au](mailto:Liz.Baumgart@brisbane.qld.gov.au)>; David Murray <[david.murray@brisbane.qld.gov.au](mailto:david.murray@brisbane.qld.gov.au)>; Gary A Wood <[gary.wood@translink.com.au](mailto:gary.wood@translink.com.au)>; Raymond Liang <[Raymond.Liang@brisbane.qld.gov.au](mailto:Raymond.Liang@brisbane.qld.gov.au)>  
**Subject:** RE: QR Temporary Bus Stops - Works Notices

Hi Perci,

They won't be completed by the 22<sup>nd</sup>. There will be a short term temporary stop in place close to proposed temporary stop when it's not safe to use the main location.

We will have traffic control on site during work hours to assist pedestrian/bus movements (which is probably the busiest time). When construction activities aren't on site, the stops will be obvious and nearby the proposed locations if required.

Thanks,

**Matthew Murphy**

Acting Construction Manager Operations, Construction South | City Standards  
Brisbane Infrastructure | **BRISBANE CITY COUNCIL**

Pine Mountain Quarry | 264 Pine Mountain Rd, Carina Heights, 4152

Mob: Not Relevant Email: [matthew.murphy@brisbane.qld.gov.au](mailto:matthew.murphy@brisbane.qld.gov.au)



SECURITY LABEL: OFFICIAL

**From:** Perci X Barnes <[perci.barnes@translink.com.au](mailto:perci.barnes@translink.com.au)>

**Sent:** Wednesday, 10 January 2024 2:05 PM

**To:** Adam Lew <[Adam.Lew@brisbane.qld.gov.au](mailto:Adam.Lew@brisbane.qld.gov.au)>; Roberts, Dean <[dean.roberts@qr.com.au](mailto:dean.roberts@qr.com.au)>

**Cc:** Liz Baumgart <[Liz.Baumgart@brisbane.qld.gov.au](mailto:Liz.Baumgart@brisbane.qld.gov.au)>; David Murray <[David.Murray@brisbane.qld.gov.au](mailto:David.Murray@brisbane.qld.gov.au)>; Gary A Wood <[gary.wood@translink.com.au](mailto:gary.wood@translink.com.au)>; Matthew Murphy <[Matthew.Murphy@brisbane.qld.gov.au](mailto:Matthew.Murphy@brisbane.qld.gov.au)>; Raymond Liang <[Raymond.Liang@brisbane.qld.gov.au](mailto:Raymond.Liang@brisbane.qld.gov.au)>

**Subject:** RE: QR Temporary Bus Stops - Works Notices

*This email originates from outside of Brisbane City Council.*

Thanks Adam,

The finish dates are stated as 25 Jan for Richmond Road / Morningside and 2 Feb for Cameron Parade / Wynnum N. The stations will be closed on Monday 22 Jan – can the finish dates be brought forward to prior to this date?

Kind regards,

**Perci Barnes**

Project Manager | Service Planning and Infrastructure  
Passenger Transport Integration Branch | Translink Division  
**Department of Transport and Main Roads**

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SECURITY LABEL: OFFICIAL

**From:** Adam Lew <[Adam.Lew@brisbane.qld.gov.au](mailto:Adam.Lew@brisbane.qld.gov.au)>

**Sent:** Wednesday, 10 January 2024 2:01 PM

**To:** Roberts, Dean <[dean.roberts@qr.com.au](mailto:dean.roberts@qr.com.au)>; Perci X Barnes <[perci.barnes@translink.com.au](mailto:perci.barnes@translink.com.au)>

**Cc:** Liz Baumgart <[Liz.Baumgart@brisbane.qld.gov.au](mailto:Liz.Baumgart@brisbane.qld.gov.au)>; David Murray <[david.murray@brisbane.qld.gov.au](mailto:david.murray@brisbane.qld.gov.au)>; Gary A Wood <[gary.wood@translink.com.au](mailto:gary.wood@translink.com.au)>; Matthew Murphy <[Matthew.Murphy@brisbane.qld.gov.au](mailto:Matthew.Murphy@brisbane.qld.gov.au)>; Raymond Liang <[Raymond.Liang@brisbane.qld.gov.au](mailto:Raymond.Liang@brisbane.qld.gov.au)>

**Subject:** FW: QR Temporary Bus Stops - Works Notices



Hi Dean and Perci,

Please review the email from Raymond below for information regarding the schedule for constructing the 3x temporary bus stops.

If you have any questions, feel free to reach out.

Thank you.

Kind Regards,

**Adam Lew**

Transport Engineer | Inner City Projects, Major Projects Planning | Transport Planning and Operations  
Brisbane Infrastructure | **BRISBANE CITY COUNCIL**

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SECURITY LABEL: OFFICIAL

**From:** Raymond Liang <[Raymond.Liang@brisbane.qld.gov.au](mailto:Raymond.Liang@brisbane.qld.gov.au)>

**Sent:** Wednesday, 10 January 2024 1:52 PM

**To:** Adam Lew <[Adam.Lew@brisbane.qld.gov.au](mailto:Adam.Lew@brisbane.qld.gov.au)>

**Cc:** Matthew Murphy <[Matthew.Murphy@brisbane.qld.gov.au](mailto:Matthew.Murphy@brisbane.qld.gov.au)>; Louise Buchanan <[Louise.Buchanan@brisbane.qld.gov.au](mailto:Louise.Buchanan@brisbane.qld.gov.au)>; Damir Borcak <[Damir.Borcak@brisbane.qld.gov.au](mailto:Damir.Borcak@brisbane.qld.gov.au)>

**Subject:** QR Temporary Bus Stops - Works Notices

Hi Adam,

Attached are the 3x Works Notices for the QR Temporary Bus Stops. We are planning to start site 1 & 2 next Monday (15<sup>th</sup> of January) and then proceed with site 3 after site 2 is completed.

Feel free to let me know if you got any questions.

Thanks,

**Raymond Liang**

A/ Planner Estimator Civil, Civil Infrastructure South, Construction | City Standards  
Brisbane Infrastructure | **BRISBANE CITY COUNCIL**

Pine Mountain Quarry | 264 Pine Mountain Rd, Carina Heights Qld 4152

Phone: 07 3178 1652 | Email: [Raymond.Liang@brisbane.qld.gov.au](mailto:Raymond.Liang@brisbane.qld.gov.au)



*I acknowledge the Traditional Custodians of the land which is now known as Brisbane. I also pay my respects to Elders past, present and emerging, and the broader Aboriginal and Torres Strait Islander community of Brisbane.*

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Released under RTI/DI/MIP

## Perci X Barnes

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**From:** Perci X Barnes  
**Sent:** Monday, 15 January 2024 1:33 PM  
**To:** Tambakis, Sophia; James, Lyndon  
**Cc:** Roberts, Dean; Gary A Wood; Todd A Duncan  
**Subject:** RE: Iona College - Concerns re bus stop

Hi Sophia,

The new bus stops located in North Road and Cameron Parade are accessible, away from the roadway, and considers CPTED principles - these were addressed through the design process (performed by BCC) with general/operational inputs from TfB, QR and Translink. Safety by design should have also been considered in Council's RPEQ sign-off.

The bus stop 'safe' spaces include the following areas:

- Accessible boarding point for boarding and alighting at the front bus door.
- The footpath adjacent to the bus zone as accessible paths of travel to/from the boarding point.

(Note that rear door boarding and alighting can occur via the footpath).

The above are documented in the design site instructions (DSIs) as previously forwarded. Where required, footpath segments adjacent to the bus zone will be repaired to accommodate safe traversal by students. Hope the above assists, let me know if further info is needed.

Regards,

**Perci Barnes**  
Project Manager | Service Planning and Infrastructure  
Passenger Transport Integration Branch | Translink Division  
Department of Transport and Main Roads

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**From:** Tambakis, Sophia <sophia.tambakis@qr.com.au>  
**Sent:** Monday, 15 January 2024 12:48 PM  
**To:** Perci X Barnes <perci.barnes@translink.com.au>; James, Lyndon <lyndon.james@qr.com.au>  
**Cc:** Roberts, Dean <dean.roberts@qr.com.au>; Gary A Wood <gary.wood@translink.com.au>; Todd A Duncan <Todd.DUNCAN@translink.com.au>  
**Subject:** RE: Iona College - Concerns re bus stop

Hi Perci

Lyndon is offline today but I am going to go back to perso in the meantime. Can I confirm one more query of theirs. In their FAQs it states:

Q. Will there be a safe space for my son to wait for the shuttle bus (229) in the afternoons?

A. Yes, a safe space will be provided that is off the footpath and away from the edge of the road for students to safely congregate whilst waiting for the bus.

I just want to confirm if the answer they provided is accurate? I imagine there is a safe area but it is probably on the footpath?

I will also ask perso if a site walk through on Thursday morning works for her.

Thanks  
Soph

---

**From:** Perci X Barnes <[perci.barnes@translink.com.au](mailto:perci.barnes@translink.com.au)>

**Sent:** Friday, January 12, 2024 11:55 AM

**To:** James, Lyndon <[lyndon.james@qr.com.au](mailto:lyndon.james@qr.com.au)>

**Cc:** Roberts, Dean <[dean.roberts@qr.com.au](mailto:dean.roberts@qr.com.au)>; Gary A Wood <[gary.wood@translink.com.au](mailto:gary.wood@translink.com.au)>; Tambakis, Sophia <[sophia.tambakis@qr.com.au](mailto:sophia.tambakis@qr.com.au)>; Todd A Duncan <[Todd.DUNCAN@translink.com.au](mailto:Todd.DUNCAN@translink.com.au)>

**Subject:** RE: Iona College - Concerns re bus stop

**[EXTERNAL EMAIL:** This email originated from outside your organisation. Do not click on links or open attachments unless you recognise the sender and know the content is safe]

Good morning Lyndon,

Some comments below in blue. We're happy to meet with the College on address further concerns with QR. Would just after our own site meeting with BCC work with your team? If so, can you please arrange with me and Gary to attend?

1. **Queried whether the bus stop indent had been actioned and if not, why not?** *I have discussed this with Dean and I understand the bus stop location, design and construction has been undertaken by Council and meets all legal and safety requirements.*
  - Correct, Council has developed the Design Site Instruction (DSI) drawings documenting the bus stop and associated infrastructure in North Street in accordance with BCC Bus Stop Accessibility Improvement Program (BSAIP) Design Guidelines and Brisbane Standard Drawings. The DSI's are certified by a Registered Professional Engineer – Queensland (RPEQ).
2. **Concerned buses will queue back as far as the level crossing.** I understand that there should only be two buses there at any given time. (I got the impression that Iona is expecting that a 'fleet' of buses will be queuing to handle school times?) They are concerned cars will not be able to overtake buses dwelling at the stop.
  - The DSI's include adjustments to the centre separation line broken (SPLB) to adjacent to the bus zone, resulting in the northbound roadway width increased to 5.7m with a corresponding decrease to around 5.8m from 6.0m in the southbound direction. This will allow general traffic to pass buses dwelling within the bus zone while maintaining school parking/drop-off and pick-ups in the opposite kerb.
3. **Concerns buses will queue and block the student parking gateway** (sports fields side). *Iona expressed concerns for inexperienced drivers (students) trying to enter/exit their allocated parking with added congestion created by buses.*
  - As stated above general traffic will be able to pass buses dwelling within the bus zone – minimisation of impacts to turning movements at the student car park access was a key consideration in the development of the DSI and the RPEQ certification.
4. **Expectation of Traffic Controllers** to assist with student pedestrian movements at:
  - a. **Pedestrian crossing on North Road** ("Graham's Crossing") – *Was this location discussed previously with Translink? I don't believe there is currently any plans for traffic personnel here.*
    - o From discussions with Gary this was confirmed as an expectation by the school. Please refer to his emails today on how it would be prudent to manage the crossing at least in

the first week and referencing commitment by QR to redeploy Lindum station staff to Wynnum N station.

- b. **Freight line rail crossing** – I understand that this is planned for afternoon school peak only. Is Iona aware of this?
  - o Iona College is aware of this, and they have also been informed that the afternoon train may even be delayed due to service prioritisation.
- 5. Expectation that **Traffic Controllers will have “Working with Children Check” blue cards**. Iona stated that they consider these two crossings (above) as “school crossings” and “expect” working with children checks. I said I expected traffic controllers would have the necessary qualifications for directing pedestrians (of all ages) legally and safely, but that I was not aware whether blue cards were part of those qualifications. Iona intends to pursue this with the State Department responsible for blue cards as this is their expectation.
  - This was not previously discussed with Iona College. As far as I’m aware traffic controllers are to hold safety induction blue cards as well as Queensland traffic control licences.

Hope the above assists, please call to discuss.

Kind regards,

**Perci Barnes**

Project Manager | Service Planning and Infrastructure  
Passenger Transport Integration Branch | Translink Division  
Department of Transport and Main Roads

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[www.translink.com.au](http://www.translink.com.au)  
[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

---

**From:** James, Lyndon <[lyndon.james@qr.com.au](mailto:lyndon.james@qr.com.au)>

**Sent:** Thursday, 11 January 2024 5:18 PM

**To:** Perci X Barnes <[perci.barnes@translink.com.au](mailto:perci.barnes@translink.com.au)>; Tambakis, Sophia <[sophia.tambakis@qr.com.au](mailto:sophia.tambakis@qr.com.au)>; Todd A Duncan <[Todd.DUNCAN@translink.com.au](mailto:Todd.DUNCAN@translink.com.au)>

**Cc:** Roberts, Dean <[dean.roberts@qr.com.au](mailto:dean.roberts@qr.com.au)>

**Subject:** Iona College - Concerns re bus stop

Thanks for this information Perci.

I spoke with Stacy Doust from Iona College earlier today. I will need to go back to her with a few answers. You may be able to assist with developing responses to some of the following points – they may have come up in Translink’s direct dealings with Iona. I am unsure whether there were commitments made or if these are just Iona’s current expectations.

Iona’s concerns/questions:

1. **Queried whether the bus stop indent had been actioned and if not, why not?** I have discussed this with Dean and I understand the bus stop location, design and construction has been undertaken by Council and meets all legal and safety requirements.
2. **Concerned buses will queue back as far as the level crossing.** I understand that there should only be two buses there at any given time. (I got the impression that Iona is expecting that a ‘fleet’ of buses will be queuing to handle school times?) They are concerned cars will not be able to overtake buses dwelling at the stop.

3. **Concerns buses will queue and block the student parking gateway** (sports fields side). *Iona expressed concerns for inexperienced drivers (students) trying to enter/exit their allocated parking with added congestion created by buses.*
4. **Expectation of Traffic Controllers** to assist with student pedestrian movements at:
  - a. **Pedestrian crossing on North Road** (“Graham’s Crossing”) – *Was this location discussed previously with Translink? I don’t believe there is currently any plans for traffic personnel here.*
  - b. **Freight line rail crossing** – *I understand that this is planned for afternoon school peak only. Is Iona aware of this?*
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If anyone has any comments, I’d appreciate your input as it will assist us in preparing a response? Stacy is next meeting with her superiors on Tuesday and has asked for our response to these points by Monday.

Thanks  
LYNDON

**LYNDON JAMES** B.BUS (COMMN), MPRIA  
**SENIOR ADVISER | COMMUNITY AND STAKEHOLDER ENGAGEMENT**

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---

**From:** Perci X Barnes <[perci.barnes@translink.com.au](mailto:perci.barnes@translink.com.au)>  
**Sent:** Thursday, January 11, 2024 1:47 PM  
**To:** Tambakis, Sophia <[sophia.tambakis@qr.com.au](mailto:sophia.tambakis@qr.com.au)>; Todd A Duncan <[Todd.DUNCAN@translink.com.au](mailto:Todd.DUNCAN@translink.com.au)>  
**Cc:** James, Lyndon <[lyndon.james@qr.com.au](mailto:lyndon.james@qr.com.au)>; Roberts, Dean <[dean.roberts@qr.com.au](mailto:dean.roberts@qr.com.au)>  
**Subject:** RE: Update: Lindum & Not Relevant ATS Bus Stops

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Hi Soph,

There is bus stop locations as BCC has reverted to our original locations after going through their design process -see attached email which has my mark-ups on aerial for clarity.

@Todd can you please see the attached and confirm that there are no tweaks needed?

Cheers,

**Perci Barnes**

Project Manager | Service Planning and Infrastructure  
Passenger Transport Integration Branch | Translink Division  
**Department of Transport and Main Roads**

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[www.translink.com.au](http://www.translink.com.au)  
[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

---

**From:** Tambakis, Sophia <[sophia.tambakis@qr.com.au](mailto:sophia.tambakis@qr.com.au)>  
**Sent:** Thursday, 11 January 2024 1:24 PM  
**To:** Perci X Barnes <[perci.barnes@translink.com.au](mailto:perci.barnes@translink.com.au)>; Todd A Duncan <[Todd.DUNCAN@translink.com.au](mailto:Todd.DUNCAN@translink.com.au)>  
**Cc:** James, Lyndon <[lyndon.james@qr.com.au](mailto:lyndon.james@qr.com.au)>  
**Subject:** FW: Update: Lindum & Not Relevant ATS Bus Stops

Hi Perci and Todd

Now that the bus stop for Lindum has been confirmed, are we able to please get an updated customer map? Iona are just chasing us for it.

Thanks  
Soph

---

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**Sent:** Tuesday, January 9, 2024 2:32 PM  
**To:** Duff, Steve <[Steve.Duff@qr.com.au](mailto:Steve.Duff@qr.com.au)>; Sheppard, Jenna <[Jenna.Sheppard@qr.com.au](mailto:Jenna.Sheppard@qr.com.au)>; Tambakis, Sophia <[sophia.tambakis@qr.com.au](mailto:sophia.tambakis@qr.com.au)>; James, Lyndon <[lyndon.james@qr.com.au](mailto:lyndon.james@qr.com.au)>; Holley, Callum <[callum.holley@qr.com.au](mailto:callum.holley@qr.com.au)>; Watts, Nathan <[nathan.watts@qr.com.au](mailto:nathan.watts@qr.com.au)>; Buckley, Marty <[marty.buckley@qr.com.au](mailto:marty.buckley@qr.com.au)>  
**Cc:** Perci X Barnes <[perci.barnes@translink.com.au](mailto:perci.barnes@translink.com.au)>; Forsyth, Wal <[wal.forsyth@qr.com.au](mailto:wal.forsyth@qr.com.au)>; Barker, David <[david.barker@qr.com.au](mailto:david.barker@qr.com.au)>  
**Subject:** Update: Lindum & Not Relevant ATS Bus Stops

L&G

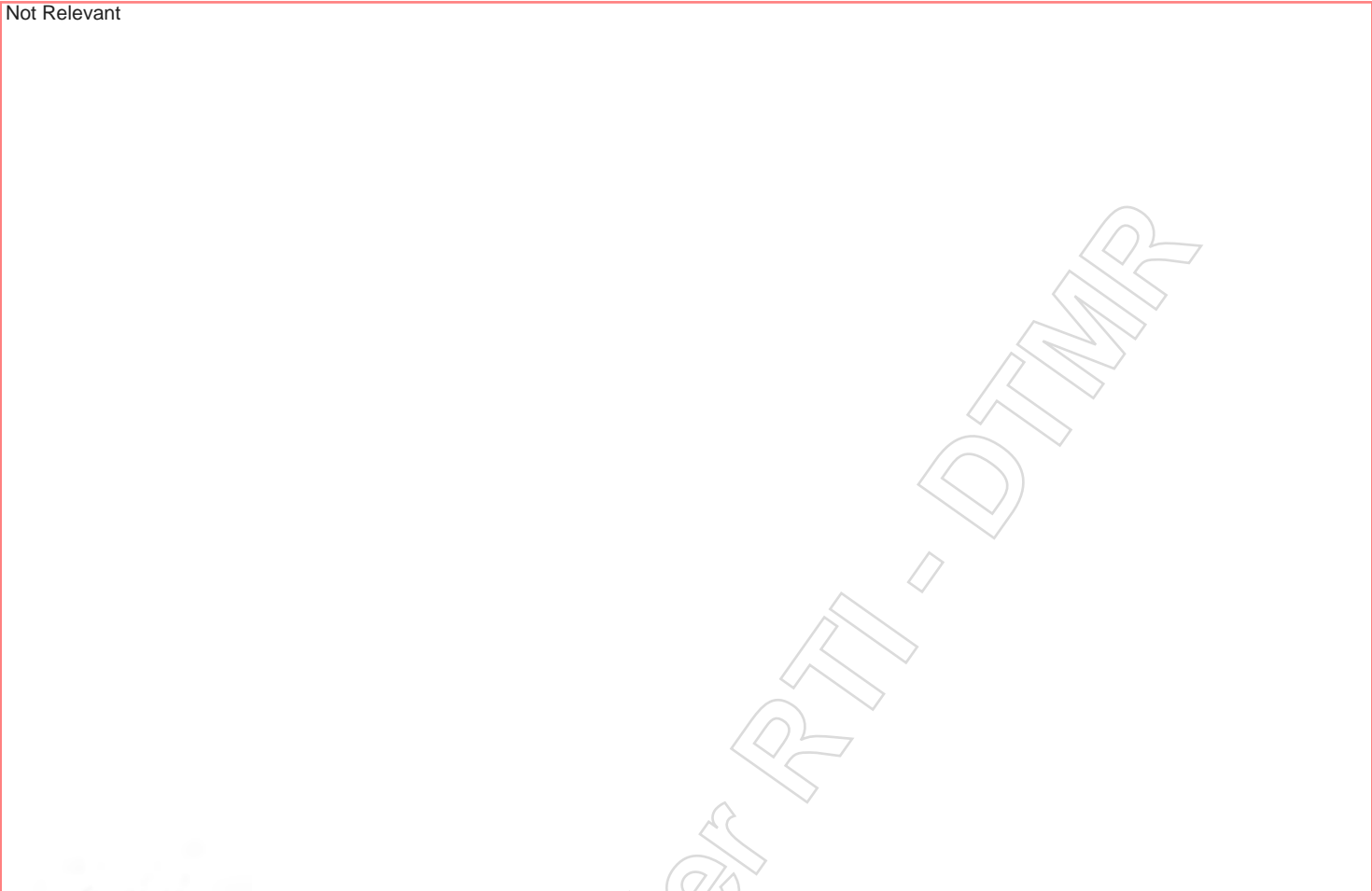
BCC confirmed that RPEQ design approval has now been provided for the three ATS Bus Stops.

Construction Plan – current plan is for work to start on the Iona stop next Monday (15 Jan). Once I have some more detail (durations, work sequencing) I'll let you know.

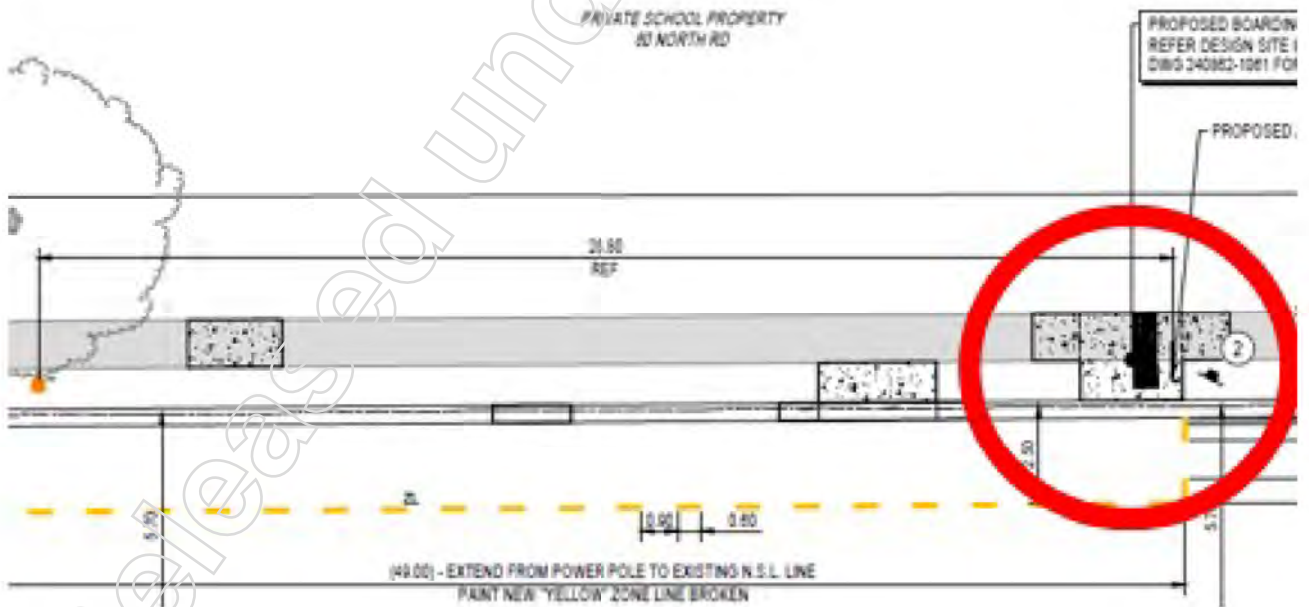
Not Relevant

Iona: confirmed as the approach side of the pedestrian crossing, approx.. 60M short of the pedestrian crossing.

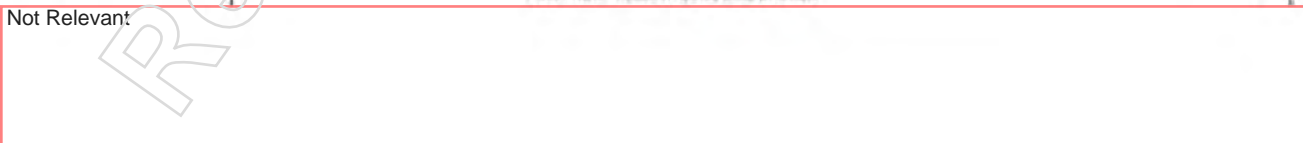
Not Relevant



2. Iona



Not Relevant





Not Relevant

**DEAN ROBERTS**  
**PROJECT MANAGER**

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## Perci X Barnes

---

**From:** Perci X Barnes  
**Sent:** Wednesday, 17 January 2024 1:23 PM  
**To:** James, Lyndon; Roberts, Dean; Tambakis, Sophia  
**Subject:** RE: Iona College - Concerns re bus stop

Hi James, appreciate the juggling with people's calendars!

We can do the earlier time if that suits the school. I can't imagine that it'd go more than 1 hour.

Regards,  
Perci

---

**From:** James, Lyndon <lyndon.james@qr.com.au>  
**Sent:** Wednesday, 17 January 2024 11:38 AM  
**To:** Perci X Barnes <perci.barnes@translink.com.au>; Roberts, Dean <dean.roberts@qr.com.au>; Tambakis, Sophia <sophia.tambakis@qr.com.au>  
**Subject:** RE: Iona College - Concerns re bus stop

Perci

When you and I spoke we discussed shooting for 10 or 10.30am. Last week I raised 10.30 with perci and I believe Soph did put 9am to her after that.

I spoke with them earlier today and they can do 10.30, but some of their number need to be at professional development at 11am, so they may be open to starting it earlier if that is now our preference. I can circle back if we are now shooting for 9am-ish?

LYNDON

---

**From:** Perci X Barnes <[perci.barnes@translink.com.au](mailto:perci.barnes@translink.com.au)>  
**Sent:** Wednesday, January 17, 2024 9:42 AM  
**To:** James, Lyndon <[lyndon.james@qr.com.au](mailto:lyndon.james@qr.com.au)>; Roberts, Dean <[dean.roberts@qr.com.au](mailto:dean.roberts@qr.com.au)>; Tambakis, Sophia <[sophia.tambakis@qr.com.au](mailto:sophia.tambakis@qr.com.au)>  
**Subject:** RE: Iona College - Concerns re bus stop

**[EXTERNAL EMAIL:** This email originated from outside your organisation. Do not click on links or open attachments unless you recognise the sender and know the content is safe]

Morning Soph and Lyndon,

How did you go with organising a catch up with the school on Thu 9am? Gary is keen to attend.

@Dean Joel and me are good to go for the 7am site meetings with BCC which also covers Richmond Rd at Morningside.

Cheers,

**Perci Barnes**  
Project Manager | Service Planning and Infrastructure  
Passenger Transport Integration Branch | Translink Division  
Department of Transport and Main Roads

**From:** Perci X Barnes

**Sent:** Friday, 12 January 2024 11:55 AM

**To:** James, Lyndon <[lyndon.james@qr.com.au](mailto:lyndon.james@qr.com.au)>

**Cc:** Roberts, Dean <[dean.roberts@qr.com.au](mailto:dean.roberts@qr.com.au)>; Gary A Wood <[gary.wood@translink.com.au](mailto:gary.wood@translink.com.au)>; Tambakis, Sophia <[sophia.tambakis@qr.com.au](mailto:sophia.tambakis@qr.com.au)>; Todd A Duncan <[Todd.DUNCAN@translink.com.au](mailto:Todd.DUNCAN@translink.com.au)>

**Subject:** RE: Iona College - Concerns re bus stop

Good morning Lyndon,

Some comments below in blue. We're happy to meet with the College on address further concerns with QR. Would just after our own site meeting with BCC work with your team? If so, can you please arrange with me and Gary to attend?

1. **Queried whether the bus stop indent had been actioned and if not, why not?** *I have discussed this with Dean and I understand the bus stop location, design and construction has been undertaken by Council and meets all legal and safety requirements.*
  - Correct, Council has developed the Design Site Instruction (DSI) drawings documenting the bus stop and associated infrastructure in North Street in accordance with BCC Bus Stop Accessibility Improvement Program (BSAIP) Design Guidelines and Brisbane Standard Drawings. The DSI's are certified by a Registered Professional Engineer – Queensland (RPEQ).
2. **Concerned buses will queue back as far as the level crossing.** I understand that there should only be two buses there at any given time. (i got the impression that Iona is expecting that a 'fleet' of buses will be queuing to handle school times?) They are concerned cars will not be able to overtake buses dwelling at the stop.
  - The DSI's include adjustments to the centre separation line broken (SPLB) to adjacent to the bus zone, resulting in the northbound roadway width increased to 5.7m with a corresponding decrease to around 5.8m from 6.0m in the southbound direction. This will allow general traffic to pass buses dwelling within the bus zone while maintaining school parking/drop-off and pick-ups in the opposite kerb.
3. **Concerns buses will queue and block the student parking gateway** (sports fields side). *Iona expressed concerns for inexperienced drivers (students) trying to enter/exit their allocated parking with added congestion created by buses.*
  - As stated above general traffic will be able to pass buses dwelling within the bus zone – minimisation of impacts to turning movements at the student car park access was a key consideration in the development of the DSI and the RPEQ certification.
4. **Expectation of Traffic Controllers** to assist with student pedestrian movements at:
  - a. **Pedestrian crossing on North Road** ("Graham's Crossing") – *Was this location discussed previously with Translink? I don't believe there is currently any plans for traffic personnel here.*
    - o From discussions with Gary this was confirmed as an expectation by the school. Please refer to his emails today on how it would be prudent to manage the crossing at least in the first week and referencing commitment by QR to redeploy Lindum station staff to Wynnum N station.
  - b. **Freight line rail crossing** – *I understand that this is planned for afternoon school peak only. Is Iona aware of this?*
    - o Iona College is aware of this, and they have also been informed that the afternoon train may even be delayed due to service prioritisation.

5. Expectation that **Traffic Controllers will have “Working with Children Check” blue cards.** *Iona stated that they consider these two crossings (above) as “school crossings” and “expect” working with children checks. I said I expected traffic controllers would have the necessary qualifications for directing pedestrians (of all ages) legally and safely, but that I was not aware whether blue cards were part of those qualifications. Iona intends to pursue this with the State Department responsible for blue cards as this is their expectation.*
- This was not previously discussed with Iona College. As far as I’m aware traffic controllers are to hold safety induction blue cards as well as Queensland traffic control licences.

Hope the above assists, please call to discuss.

Kind regards,

**Perci Barnes**

Project Manager | Service Planning and Infrastructure  
Passenger Transport Integration Branch | Translink Division  
Department of Transport and Main Roads

---

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**Sent:** Thursday, 11 January 2024 5:18 PM

**To:** Perci X Barnes <[perci.barnes@translink.com.au](mailto:perci.barnes@translink.com.au)>; Tambakis, Sophia <[sophia.tambakis@qr.com.au](mailto:sophia.tambakis@qr.com.au)>; Todd A Duncan <[Todd.DUNCAN@translink.com.au](mailto:Todd.DUNCAN@translink.com.au)>

**Cc:** Roberts, Dean <[dean.roberts@qr.com.au](mailto:dean.roberts@qr.com.au)>

**Subject:** Iona College - Concerns re bus stop

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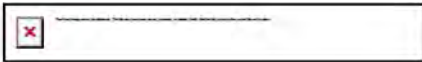
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Thanks  
LYNDON



**LYNDON JAMES** B.BUS (COMMN), MPRIA  
SENIOR ADVISER | COMMUNITY AND STAKEHOLDER ENGAGEMENT

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**Cc:** James, Lyndon <[lyndon.james@qr.com.au](mailto:lyndon.james@qr.com.au)>; Roberts, Dean <[dean.roberts@qr.com.au](mailto:dean.roberts@qr.com.au)>  
**Subject:** RE: Update: Lindum & Not Relevant ATS Bus Stops

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Cheers,

**Perci Barnes**  
Project Manager | Service Planning and Infrastructure  
Passenger Transport Integration Branch | Translink Division  
Department of Transport and Main Roads

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**Cc:** Perci X Barnes <[perci.barnes@translink.com.au](mailto:perci.barnes@translink.com.au)>; Forsyth, Wal <[wal.forsyth@qr.com.au](mailto:wal.forsyth@qr.com.au)>; Barker, David <[david.barker@qr.com.au](mailto:david.barker@qr.com.au)>  
**Subject:** Update: Lindum & Not Relevant ATS Bus Stops

L&G

BCC confirmed that RPEQ design approval has now been provided for the three ATS Bus Stops.

Construction Plan – current plan is for work to start on the Iona stop next Monday (15 Jan). Once I have some more detail (durations, work sequencing) I'll let you know.

Not Relevant

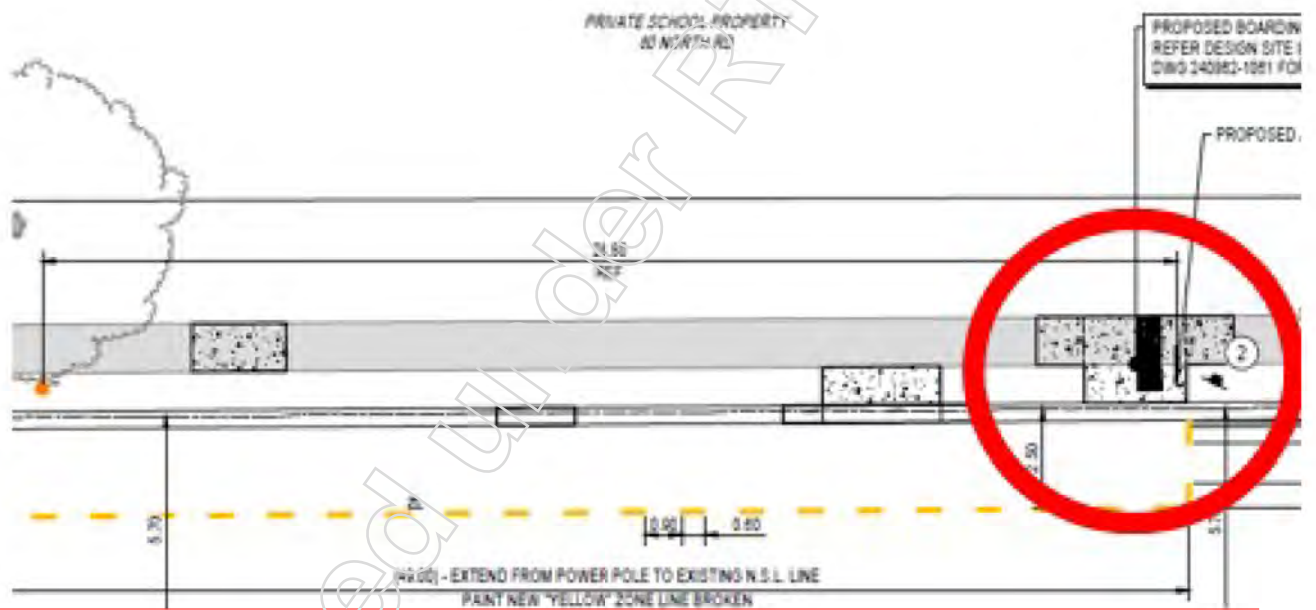
**Iona:** confirmed as the approach side of the pedestrian crossing, approx.. 60M short of the pedestrian crossing.

The red circle indicates the boarding point

**Drawings**

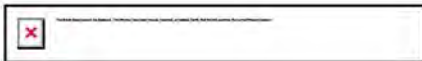
Not Relevant

2. Iona



Not Relevant

Not Relevant



**DEAN ROBERTS**  
**PROJECT MANAGER**

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## Perci X Barnes

---

**From:** Perci X Barnes  
**Sent:** Thursday, 18 January 2024 4:16 PM  
**To:** Taelor Jorgensen; James, Lyndon  
**Cc:** Roberts, Dean; David Murray; Gary A Wood; Adam Lew; Matthew Murphy  
**Subject:** RE: Iona College student safety, request for safety barriers along Sandy Camp Road

Thanks Taelor,

Appreciate the timely and detailed response and we acknowledge and support Council's position.

@James, can you please advise as per below in post meeting notes back to Iona College? We can discuss further in our upcoming weekly catch up with the school.

Regards,

**Perci Barnes**  
Project Manager | Service Planning and Infrastructure  
Passenger Transport Integration Branch | Translink Division  
Department of Transport and Main Roads

---

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[www.translink.com.au](http://www.translink.com.au)  
[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

---

**From:** Taelor Jorgensen <Taelor.Jorgensen@brisbane.qld.gov.au>  
**Sent:** Thursday, 18 January 2024 4:04 PM  
**To:** Perci X Barnes <perci.barnes@translink.com.au>; Adam Lew <adam.lew@brisbane.qld.gov.au>; Matthew Murphy <Matthew.Murphy@brisbane.qld.gov.au>  
**Cc:** James, Lyndon <lyndon.james@qr.com.au>; Roberts, Dean <dean.roberts@qr.com.au>; David Murray <david.murray@brisbane.qld.gov.au>; Gary A Wood <gary.wood@translink.com.au>  
**Subject:** RE: Iona College student safety, request for safety barriers along Sandy Camp Road

Hi Perci

Thank you for raising these concerns of Iona College.

The use of pedestrian fencing/safety barriers is not supported along Sandy Camp Road. Due to the narrow width of the footpath, using fencing would reduce the available footpath room, making it difficult or impossible for people in wheelchairs or those with prams to use the footpath. The use of a barrier device located on the roadway are reserved for use where there is traffic management in place, such as during large events at sports stadiums, or sometimes diversions onto the roadway for construction work on the footpath.

As you mentioned, the students walking along this path would be familiar with the footpath, those who feel uncomfortable walking on the southern side may choose to walk on the northern side which has a footpath on a wider verge.

Kind regards

**Taelor Jorgensen** BEng  
Traffic Network Engineer | Transport Planning and Operations  
Brisbane Infrastructure | **BRISBANE CITY COUNCIL**

Brisbane Square | 266 George Street, Brisbane, Qld 4000  
Phone: 07-3178 5853 | Email: [taelor.jorgensen@brisbane.qld.gov.au](mailto:taelor.jorgensen@brisbane.qld.gov.au)



**SECURITY LABEL: OFFICIAL**

**From:** Perci X Barnes <[perci.barnes@translink.com.au](mailto:perci.barnes@translink.com.au)>  
**Sent:** Thursday, 18 January 2024 2:44 PM  
**To:** Taelor Jorgensen <[Taelor.Jorgensen@brisbane.qld.gov.au](mailto:Taelor.Jorgensen@brisbane.qld.gov.au)>; Adam Lew <[Adam.Lew@brisbane.qld.gov.au](mailto:Adam.Lew@brisbane.qld.gov.au)>; Matthew Murphy <[Matthew.Murphy@brisbane.qld.gov.au](mailto:Matthew.Murphy@brisbane.qld.gov.au)>  
**Cc:** James, Lyndon <[lyndon.james@qr.com.au](mailto:lyndon.james@qr.com.au)>; Roberts, Dean <[dean.roberts@qr.com.au](mailto:dean.roberts@qr.com.au)>; David Murray <[David.Murray@brisbane.qld.gov.au](mailto:David.Murray@brisbane.qld.gov.au)>; Gary A Wood <[gary.wood@translink.com.au](mailto:gary.wood@translink.com.au)>  
**Subject:** Iona College student safety, request for safety barriers along Sandy Camp Road

---

*This email originates from outside of Brisbane City Council.*

Taelor, Adam and Matt,

Thanks again for your efforts in the design and construction of the new infrastructure on North Road and Cameron Parade. Lyndon James (QR comms advisor) and me had a meeting with Iona College this morning and feedback on the progress was positive.

Our meeting was essentially a final run through of the alternative transport and enabling infrastructure. Some concerns on safety were tabled by the school and measures were discussed as follows:

- Conflict with through movements and impact to parking activity along North Road: Council's certified design allows for other traffic to pass buses dwelling within the bus zone. With the realignment of the centre line, the lane widths will meet council requirements.
- Students milling within the verge, risk of spill-over onto North Road:
  - o Iona College will implement an initiative comprising opening of two gates to the sport grounds adjacent to the stop, with school staff instructing students to wait in the grassed area behind the fence (see image below). School staff will direct students to the buses from the southern gate.
  - o Bus loadings were considered in the ATS design with an additional two buses accommodating the uplift. Up to two buses will arrive in the critical afternoon peak, frequency is up to every 4 minutes.
- Supervision of students at Grahams crossing (signalised pedestrian crossing): QR will investigate deployment of staff at least in the initial period and monitor need.
- Traversal of students along the approx. 180m long narrow verge and path in Sandy Camp Road, risk of students conflicting with traffic, **request for deployment of pedestrian safety barriers along the kerb** (refer to last three images below): Translink to defer to BCC regarding provision of safety measures along a Council controlled roadway.

Can you please review this request and advise if barriers are feasible and provide the requisite safety performance (with acceptable residual risks)? The school would appreciate a response from Council regarding safety of the existing 1.2m path adjoining the roadway. From our site observations the students are familiar with the path and the adjacent 4.3m wide westbound lane provides separation/buffer.

North Road "marshalling" area and student travel path to bus stop:



Sandy Creek Road extent of narrow verge and path, highlighted:



Sandy Camp Road – western end of narrow verge and path (on the left):



Sandy Camp Road – eastern end of narrow verge and path (on the right):



Kind regards,

**Perci Barnes**  
Project Manager | Service Planning and Infrastructure  
Passenger Transport Integration Branch | Translink Division  
Department of Transport and Main Roads

P: 07 3338 4637 | M: Not Relevant  
Floor 7 | 61 Mary Street | Brisbane Qld 4000  
[perci.x.barnes@translink.com.au](mailto:perci.x.barnes@translink.com.au)  
[www.translink.com.au](http://www.translink.com.au)  
[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

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Opinions contained in this email do not necessarily reflect the opinions of the Department of Transport and Main Roads, or endorsed organisations utilising the same infrastructure.

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---

Released under RTI - DTMR

## Perci X Barnes

---

**From:** Perci X Barnes  
**Sent:** Friday, 19 January 2024 1:55 PM  
**To:** steve.duff@qr.com.au  
**Cc:** James, Lyndon  
**Subject:** FW: Iona College FAQ's

Hi Steve,

As discussed today please see latest correspondence from Gary below.

Kind regards,

**Perci Barnes**  
Project Manager | Service Planning and Infrastructure  
Passenger Transport Integration Branch | Translink Division  
Department of Transport and Main Roads

---

P: 07 3338 4637 | M: Not Relevant  
Floor 7 | 61 Mary Street | Brisbane Qld 4000  
[perci.x.barnes@translink.com.au](mailto:perci.x.barnes@translink.com.au)  
[www.translink.com.au](http://www.translink.com.au)  
[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

---

**From:** Gary A Wood <gary.wood@translink.com.au>  
**Sent:** Thursday, 18 January 2024 8:09 PM  
**To:** James, Lyndon <lyndon.james@qr.com.au>  
**Cc:** Perci X Barnes <perci.barnes@translink.com.au>; Tambakis, Sophia <sophia.tambakis@qr.com.au>; Roberts, Dean <dean.roberts@qr.com.au>; Alec I Tattersall <Alec.Tattersall@translink.com.au>; grant.lotter@qr.com.au  
**Subject:** RE: Iona College FAQ's

Hi Lyndon

Apologies for not being able to make the meeting on site with Iona College today, however Perci and John have provided me with a briefing.

Can I get confirmation that a crossing supervisor will be provided at the North Road crossing please? This has been raised by Iona College previously and discussed in SAUP Project team meetings, so I am hoping this will be actioned prior to the first day of school next week.

Regards,  
Gary

**Gary Wood**  
A / Executive Director | Service Planning and Infrastructure  
Passenger Transport Integration Branch | Translink Division  
Department of Transport and Main Roads

---

P: 07 3338 4254 | M: Not Relevant  
Floor 7 | 61 Mary Street | Brisbane Qld 4000  
[gary.wood@translink.com.au](mailto:gary.wood@translink.com.au)

---

**From:** Gary A Wood  
**Sent:** Friday, 12 January 2024 11:16 AM  
**To:** James, Lyndon <[lyndon.james@qr.com.au](mailto:lyndon.james@qr.com.au)>; Alec I Tattersall <[Alec.Tattersall@translink.com.au](mailto:Alec.Tattersall@translink.com.au)>  
**Cc:** Perci X Barnes <[perci.barnes@translink.com.au](mailto:perci.barnes@translink.com.au)>; Tambakis, Sophia <[sophia.tambakis@qr.com.au](mailto:sophia.tambakis@qr.com.au)>; Roberts, Dean <[dean.roberts@qr.com.au](mailto:dean.roberts@qr.com.au)>  
**Subject:** RE: Iona College FAQ's

Thanks Lyndon.

I spoke with Perci regarding a traffic supervisor provided for the North Road crossing. This is my expectation as well. With the number of students crossing the road and the number of cars / buses in the North Road corridor, it would be prudent for a traffic supervisor to be available - even if in the first week and then it is reviewed post the first week.

Thanks,  
Gary

**Gary Wood**  
Director (Major Project Integration) | Service Planning and Infrastructure  
Passenger Transport Integration Branch | Translink Division  
Department of Transport and Main Roads

---

P: 07 3338 4254 | M: Not Relevant  
Floor 7 | 61 Mary Street | Brisbane Qld 4000  
[gary.wood@translink.com.au](mailto:gary.wood@translink.com.au)  
[www.translink.com.au](http://www.translink.com.au)  
[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

---

**From:** James, Lyndon <[lyndon.james@qr.com.au](mailto:lyndon.james@qr.com.au)>  
**Sent:** Friday, 12 January 2024 9:22 AM  
**To:** Alec I Tattersall <[Alec.Tattersall@translink.com.au](mailto:Alec.Tattersall@translink.com.au)>; Gary A Wood <[gary.wood@translink.com.au](mailto:gary.wood@translink.com.au)>  
**Cc:** Perci X Barnes <[perci.barnes@translink.com.au](mailto:perci.barnes@translink.com.au)>; Tambakis, Sophia <[sophia.tambakis@qr.com.au](mailto:sophia.tambakis@qr.com.au)>; Roberts, Dean <[dean.roberts@qr.com.au](mailto:dean.roberts@qr.com.au)>  
**Subject:** FW: Iona College FAQ's

Good morning

Please see Iona's FAQs that they have drafted for parents. They are hoping to make these available to parents ASAP.

I draw your attention to one FAQ stating **there will be a traffic supervisor provided for the North Road crossing**. This expectation was also raised when I spoke with perci yesterday.

If you have any comments or changes, please advise and I will respond to Iona.

Thanks  
LYNDON



**LYNDON JAMES** B.BUS (COMMN), MPRIA  
SENIOR ADVISER | COMMUNITY AND STAKEHOLDER ENGAGEMENT

Rail Centre 1, Lvl 1, 305 Edward Street  
GPO Box 1429, Brisbane QLD 4001

T: 07 3072 0881

M: Not Relevant

W: queenslandrail.com.au



From: personal informat@iona.qld.edu.au>

Sent: Thursday, January 11, 2024 3:14 PM

To: James, Lyndon <[lyndon.james@qr.com.au](mailto:lyndon.james@qr.com.au)>

Subject: Iona College FAQ's

**[EXTERNAL EMAIL:** This email originated from outside your organisation. Do not click on links or open attachments unless you recognise the sender and know the content is safe]

Hi Lyndon,

Let me know if you have any feedback on the attached FAQ's.

Thanks

personal inf

**Risk and Compliance Manager**

P: 07 3893 8888 (general)

F: 07 3893 8800 | E: perso@iona.qld.edu.au | W: [iona.qld.edu.au](http://iona.qld.edu.au)



IONA COLLEGE

**MOMENTS OF GRACE**



I acknowledge the Traditional Custodians of the land on which we walk. I also pay my respects to all Elders past, present and those that are emerging.

Ngali yura bagandi wanyambili ngali ngahmbili  
Quandamooka jarala yana - we give you greetings  
when we walk together on Quandamooka Country.

Jandai language translation by Dr Sandra Delaney, Quandamooka Yoolooburrabee Aboriginal Corporation



Torres Strait Island flag  
designed by the late  
Mr Bernard Namok.

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## Perci X Barnes

---

**From:** Perci X Barnes  
**Sent:** Wednesday, 24 January 2024 4:39 PM  
**To:** Alec I Tattersall; Sheppard, Jenna  
**Cc:** Carr, Mitch; steve.duff@qr.com.au; Jacqueline.young@qr.com.au  
**Subject:** RE: Iona

Thanks Jenna and Alec,

There are other options as well which involves using the southern loop within the school, may be worth considering in consultation with Iona.

Kind regards,

**Perci Barnes**  
Project Manager | Service Planning and Infrastructure  
Passenger Transport Integration Branch | Translink Division  
Department of Transport and Main Roads

---

P: 07 3338 4637 | M: Not Relevant  
Floor 7 | 61 Mary Street | Brisbane Qld 4000  
[perci.barnes@translink.com.au](mailto:perci.barnes@translink.com.au)  
[www.translink.com.au](http://www.translink.com.au)  
[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

---

**From:** Alec I Tattersall <Alec.Tattersall@translink.com.au>  
**Sent:** Wednesday, 24 January 2024 4:13 PM  
**To:** Sheppard, Jenna <Jenna.Sheppard@qr.com.au>; Perci X Barnes <perci.barnes@translink.com.au>  
**Cc:** Carr, Mitch <mitch.carr@qr.com.au>; steve.duff@qr.com.au; Jacqueline.young@qr.com.au  
**Subject:** RE: Iona

Thanks Jenna that's good to know.

It might get a bit confusing but we could consider drop off on the eastern side in the morning and pick up on the western side in the afternoon – that way the bus service always avoids the Lindum level crossing when it is loaded with school children. The bus still has to get through the level crossing in both directions though to get back to Wynnum North.

We'll consider it during our review and in discussions with TfB. .

Regards, Alec.

**Alec Tattersall**  
Network Coordination Lead  
Major Project Integration | Service Planning & Infrastructure  
Passenger Transport Integration Branch | Translink Division  
Department of Transport and Main Roads

---

(07) 3338 4656 | M: Not Relevant  
Floor 7 | 61 Mary Street | Brisbane Qld 4000  
[alec.tattersall@translink.com.au](mailto:alec.tattersall@translink.com.au)  
[www.translink.com.au](http://www.translink.com.au)

**From:** Sheppard, Jenna <[Jenna.Sheppard@qr.com.au](mailto:Jenna.Sheppard@qr.com.au)>  
**Sent:** Wednesday, 24 January 2024 4:00 PM  
**To:** Alec I Tattersall <[Alec.Tattersall@translink.com.au](mailto:Alec.Tattersall@translink.com.au)>; Perci X Barnes <[perci.barnes@translink.com.au](mailto:perci.barnes@translink.com.au)>  
**Cc:** Carr, Mitch <[mitch.carr@qr.com.au](mailto:mitch.carr@qr.com.au)>; [steve.duff@qr.com.au](mailto:steve.duff@qr.com.au); [Jacqueline.young@qr.com.au](mailto:Jacqueline.young@qr.com.au)  
**Subject:** Iona

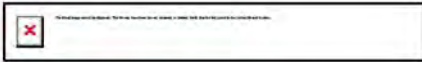
Hi Alec and Perci

I forgot to mention today that a Iona rep indicted they would contemplate supporting changing the direction of the route to arrive on the eastern side of north road. Directly outside the school.

Hope that makes sense?

Let me know if you have any feedback on this.

Jenna



**JENNA SHEPPARD**  
**PROGRAM DELIVERY MANAGER**

Level 3, 295 Ann Street  
Bne, QLD 4001  
T: 07 3072 2332  
M: Not Relevant  
W: [queenslandrail.com.au](http://queenslandrail.com.au)

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Released under RTI - DTMR

## Perci X Barnes

---

**From:** Perci X Barnes  
**Sent:** Thursday, 25 January 2024 10:54 AM  
**To:** Tambakis, Sophia  
**Subject:** RE: Bus did not stop at Iona

Thanks Soph, we are now addressing this with TfB.

Action will be to make the stop as mandatory in driver sheets during the school periods.

Regards,  
Perci

-----Original Message-----

**From:** Tambakis, Sophia <sophia.tambakis@qr.com.au>  
**Sent:** Thursday, 25 January 2024 7:52 AM  
**To:** Perci X Barnes <perci.barnes@translink.com.au>  
**Subject:** Bus did not stop at Iona

Hi Perci

I'm at Wynnum North this morning and we observed a bus that took Iona students from Wynnum North and then we saw that they did the full loop and returned to Wynnum North. We asked why they were back here and they said the bus didn't stop at Iona. The driver said well they didn't push the button and no one gave them a proper brief on the purpose for the route otherwise he would have stopped.

Can we get some comms out to reminder drivers to always stop at the Iona stop on North Rd if students are onboard?

Thanks  
Soph

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## Perci X Barnes

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Regards,  
Perci

-----Original Message-----

**From:** Tambakis, Sophia <sophia.tambakis@qr.com.au>  
**Sent:** Thursday, 25 January 2024 7:52 AM  
**To:** Perci X Barnes <perci.barnes@translink.com.au>  
**Subject:** Bus did not stop at Iona

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Thanks  
Soph

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[HKE1HywooGt0p4XI5g67srUAeFpFwaYQ4\\_wKiZS2gGg0Mazwk5ijP9jUfkdRD8R9P1lr8NTx3uBTsZevBSwzj\\$](https://urldefense.com/v3/__https://www.queenslandrail.com.au/aboutus/legal/email-disclaimer_!!OMLVqlk!yJXFNCXTgw-HKE1HywooGt0p4XI5g67srUAeFpFwaYQ4_wKiZS2gGg0Mazwk5ijP9jUfkdRD8R9P1lr8NTx3uBTsZevBSwzj$)

## Perci X Barnes

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**Sent:** Thursday, 25 January 2024 10:54 AM  
**To:** Tambakis, Sophia  
**Subject:** RE: Bus did not stop at Iona

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Action will be to make the stop as mandatory in driver sheets during the school periods.

Regards,  
Perci

-----Original Message-----

**From:** Tambakis, Sophia <sophia.tambakis@qr.com.au>  
**Sent:** Thursday, 25 January 2024 7:52 AM  
**To:** Perci X Barnes <perci.barnes@translink.com.au>  
**Subject:** Bus did not stop at Iona

Hi Perci

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Can we get some comms out to reminder drivers to always stop at the Iona stop on North Rd if students are onboard?

Thanks  
Soph

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## Perci X Barnes

---

**From:** Stations Upgrade <StationsUpgrade@qr.com.au>  
**Sent:** Wednesday, 31 January 2024 4:46 PM  
**To:** Perci X Barnes  
**Cc:** Gary A Wood; Tambakis, Sophia  
**Subject:** Iona feedback - bus operator

**Importance:** High

Good afternoon Perci

For your investigation, please see the attached email from Iona, particularly the last point about the interaction between a bus operator and Iona staff and a half full bus.

Thanks  
LYNDON

---

**From:** [personal informat]@iona.qld.edu.au>  
**Sent:** Wednesday, January 31, 2024 4:05 PM  
**To:** Stations Upgrade <StationsUpgrade@qr.com.au>  
**Subject:** FW: Walking to Wynnum North...

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Hi Lyndon and Sophie,

Some more feedback FYI.

Thanks  
[personal]

---

**From:** [personal information]@iona.qld.edu.au>  
**Sent:** Wednesday, January 31, 2024 3:54 PM  
**To:** Iona Leadership Team <ilt@iona.qld.edu.au>  
**Cc:** [personal informat]@iona.qld.edu.au>  
**Subject:** Walking to Wynnum North...

Good afternoon all,

I had two parents in different cars stop me at Car Duty this afternoon to speak of their concern regarding students walking to WNTS. Both spoke of the boys being careless near the road, walking too many abreast, and crossing at the roundabout without watching all entry/exit points.....

Each wanted it reported as they have driven this way over a number of days and said it is getting worse...they are concerned about a 'terrible accident' (as one said..) and asked if Iona was encouraging this means of getting to WNTS.

Ta,  
[personal]  
[personal] the lead bus driver argued with [personal informat] as she tried to put the Primary boys on the bus....he wanted to leave part way through saying that he had to log off and needed to go.....needless to say he would not let him leave with only half the boys on the bus.

[personal informat]

**Dean of Primary Years**

P: 07 3893 8849 (direct) | P: 07 3893 8888 (general)

E: [personal@iona.qld.edu.au](mailto:personal@iona.qld.edu.au) W: [www.iona.qld.edu.au](http://www.iona.qld.edu.au)

I AM HUMOROUS, I AM LOVING, I AM ZESTFUL



**I AM IONIAN**

I acknowledge the Traditional Custodians of the land on which we walk. I also pay my respects to all Elders past, present and those that are emerging.

Ngali yura bagandi wanyambili ngali ngahmbili  
Quandamooka jarala yana - we give you greetings  
when we walk together on Quandamooka Country.

Jandai language translation by Dr Sandra Delaney, Quandamooka Yoolooburrabee Aboriginal Corporation



Torres Strait Islands flag  
designed by the late  
Mr Bernard Narnok.

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## Perci X Barnes

---

**From:** Sheppard, Jenna <Jenna.Sheppard@qr.com.au>  
**Sent:** Wednesday, 31 January 2024 7:58 AM  
**To:** Perci X Barnes; Alec I Tattersall  
**Cc:** Jacqueline.young@qr.com.au  
**Subject:** Iona School Counts  
**Attachments:** Iona school children counts

Hi Perci

Iona School Counts along Sandy Camp road as requested

Jenna

---

**From:** Carr, Mitch <mitch.carr@qr.com.au>  
**Sent:** Tuesday, January 30, 2024 4:45 PM  
**To:** [personal information]@iona.qld.edu.au>  
**Cc:** [personal information]@iona.qld.edu.au>; Tambakis, Sophia <sophia.tambakis@qr.com.au>; Sheppard, Jenna <Jenna.Sheppard@qr.com.au>  
**Subject:** RE: Thursday pm transport from Iona

Hi [perso

I've just received the advice you're seeking, from the project director at Laing O'Rourke. I've attached it for your information.

The numbers support your anecdotal advice that there is quite a leakage of students along Sandy Camp Road. From my observations at the station yesterday, no boys are catching a later service than 3:34 outbound & inbound trains at Wynnum North. The only logical reason to walk would be to see whether they might make the 3:17 inbound train – which a fit boy, leaving at 3:00pm would conceivably make. There is no comparable outbound train.

Pending the success of any turnback campaign, we may need to reassess the capacity of the buses required to transport the total number of students. We will work with you and Translink on that.

We remain committed to getting this working effectively. I'm pleased that for, at least, those who chose the bus, they are now getting away on time and catching the 3:34 train at Wynnum North.

Kind regards

Mitch



### MITCH CARR

SENIOR MANAGER STATION AND FACILITIES PROJECT DELIVERY

Level 3, 295 Ann Street,

GPO Box 1429 • Brisbane QLD 4001

M [Not Relevant]

W: [queenslandrail.com.au](http://queenslandrail.com.au)

---

**From:** [personal information]@iona.qld.edu.au>

**Sent:** Tuesday, January 30, 2024 3:59 PM



To: Carr, Mitch <[mitch.carr@qr.com.au](mailto:mitch.carr@qr.com.au)>; [personal.information@iona.qld.edu.au](mailto:personal.information@iona.qld.edu.au)>  
Subject: RE: Thursday pm transport from Iona

**[EXTERNAL EMAIL:** This email originated from outside your organisation. Do not click on links or open attachments unless you recognise the sender and know the content is safe]

Hi Mitch,

Thanks for your email. Today and yesterday, as you know, was smoother.

However, I have just had a staff member express concern about the number of students using the back exit and walking to the train station. The number he quoted was staggering to me. Just wondering whether you do have a count from the person at the freight crossing indicating how many students over the last two afternoons have used this crossing? If his figures are accurate, we have a bit of work to do to encourage boys back on to the buses.

Any figures you provide would be much appreciated.

Again, thank you for your continued support on this.

Regards

[personal.information@iona.qld.edu.au](mailto:personal.information@iona.qld.edu.au)

**Principal**

P: 07 3893 8888 (general)

W: [iona.qld.edu.au](http://iona.qld.edu.au)



I acknowledge the Traditional Custodians of the land on which we walk. I also pay my respects to all Elders past, present and those that are emerging.

Ngali yura bagandi wanyambili ngali ngahmbili Quandamooka jarala yana - we give you greetings when we walk together on Quandamooka Country.

Jandai language translation by Dr Sandra Dolaney, Quandamooka Yoolooburrabee Aboriginal Corporation



Torres Strait Island flag designed by the late Mr Bernard Namok.

*I sometimes work and send correspondence at times that are traditionally not seen as work hours. That is my choice. Please understand that there is no expectation, nor should you feel any implied pressure to read emails or respond other than in normal work hours.*

From: Carr, Mitch <[mitch.carr@qr.com.au](mailto:mitch.carr@qr.com.au)>

Sent: Thursday, 25 January 2024 3:49 PM

To: [personal.information@iona.qld.edu.au](mailto:personal.information@iona.qld.edu.au); [personal.information@iona.qld.edu.au](mailto:personal.information@iona.qld.edu.au)

Subject: Thursday pm transport from Iona

Some people who received this message don't often get email from [mitch.carr@qr.com.au](mailto:mitch.carr@qr.com.au). [Learn why this is important](#)

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Hi personal inform

Apologies for not calling or texting with this information, but I've left my work phone with your respective numbers on my desk.

I've just arrived at Wynnum North and all the boys caught the 3:34(ish) trains. The platforms are clear as I write at 3:47.

I will ensure that we have four waiting buses at 2:55 on Monday for the afternoon peak. I am confident that we will have it ironed out then.

I appreciate your work with the boys and the staff during this transition.

See you Monday

Regards

Mitch



**MITCH CARR**

SENIOR MANAGER STATION AND FACILITIES PROJECT DELIVERY

Level 3, 295 Ann Street,

GPO Box 1429 • Brisbane QLD 4001

M Not Relevant

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Released under RTI - DTMR

## Perci X Barnes

---

**From:** Sheppard, Jenna <Jenna.Sheppard@qr.com.au>  
**Sent:** Wednesday, 31 January 2024 7:58 AM  
**To:** Perci X Barnes; Alec I Tattersall  
**Cc:** Jacqueline.young@qr.com.au  
**Subject:** Iona School Counts  
**Attachments:** Iona school children counts

Hi Perci

Iona School Counts along Sandy Camp road as requested

Jenna

---

**From:** Carr, Mitch <mitch.carr@qr.com.au>  
**Sent:** Tuesday, January 30, 2024 4:45 PM  
**To:** personal information @iona.qld.edu.au>  
**Cc:** personal informat@iona.qld.edu.au>; Tambakis, Sophia <sophia.tambakis@qr.com.au>; Sheppard, Jenna <Jenna.Sheppard@qr.com.au>  
**Subject:** RE: Thursday pm transport from Iona

Hi persona

I've just received the advice you're seeking, from the project director at Laing O'Rourke. I've attached it for your information.

The numbers support your anecdotal advice that there is quite a leakage of students along Sandy Camp Road. From my observations at the station yesterday, no boys are catching a later service than 3:34 outbound & inbound trains at Wynnum North. The only logical reason to walk would be to see whether they might make the 3:17 inbound train – which a fit boy, leaving at 3:00pm would conceivably make. There is no comparable outbound train.

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Kind regards

Mitch



**MITCH CARR**

SENIOR MANAGER STATION AND FACILITIES PROJECT DELIVERY

Level 3, 295 Ann Street,

GPO Box 1429 • Brisbane QLD 4001

M: Not Relevant

W: [queenslandrail.com.au](http://queenslandrail.com.au)

---

**From:** personal information @iona.qld.edu.au>

**Sent:** Tuesday, January 30, 2024 3:59 PM

To: Carr, Mitch <[mitch.carr@qr.com.au](mailto:mitch.carr@qr.com.au)> <personal information@iona.qld.edu.au>  
Subject: RE: Thursday pm transport from Iona

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Hi Mitch,

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However, I have just had a staff member express concern about the number of students using the back exit and walking to the train station. The number he quoted was staggering to me. Just wondering whether you do have a count from the person at the freight crossing indicating how many students over the last two afternoons have used this crossing? If his figures are accurate, we have a bit of work to do to encourage boys back on to the buses.

Any figures you provide would be much appreciated.

Again, thank you for your continued support on this.

Regards

personal information

**Principal**

P: 07 3893 8888 (general)

W: [iona.qld.edu.au](http://iona.qld.edu.au)



I acknowledge the Traditional Custodians of the land on which we walk. I also pay my respects to all Elders past, present and those that are emerging.

Ngali yura bagandi wanyambili ngali ngahmbili Quandamooka jarala yana - we give you greetings when we walk together on Quandamooka Country.

Jandai language translation by Dr Sandra Dolaney, Quandamooka Yoolooburrabee Aboriginal Corporation



Torres Strait Island flag designed by the late Mr Bernard Namok.

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From: Carr, Mitch <[mitch.carr@qr.com.au](mailto:mitch.carr@qr.com.au)>

Sent: Thursday, 25 January 2024 3:49 PM

To: <personal information@iona.qld.edu.au>; <personal information@iona.qld.edu.au>

Subject: Thursday pm transport from Iona

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**CAUTION:** This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi personal informa

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See you Monday

Regards

Mitch



**MITCH CARR**

SENIOR MANAGER STATION AND FACILITIES PROJECT DELIVERY

Level 3, 295 Ann Street,

GPO Box 1429 • Brisbane QLD 4001

M: Not Relevant

W: [queenslandrail.com.au](http://queenslandrail.com.au)

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**Perci X Barnes**

**From:** PI [redacted]@laingorourke.com.au>  
**Sent:** Tuesday, 30 January 2024 4:14 PM  
**To:** Carr, Mitch  
**Subject:** Iona school children counts

**[EXTERNAL EMAIL:** This email originated from outside your organisation. Do not click on links or open attachments unless you recognise the sender and know the content is safe.]

Hi Mitch,

Counts below, Kianawah Rd is the level crossing, so average of 30 morning and afternoon.. Last week the numbers were very low around the 10-15 in the same time slots.

29/01/2024			
		Kianawah Rd	Iona Colle
<b>Labour</b>			<b>1</b>
<b>Ute</b>			<b>0</b>
7:00:00 AM	8:00:00 AM	-	
8:00:00 AM	9:00:00 AM		32
9:00:00 AM	10:00:00 AM		0
10:00:00 AM	11:00:00 AM		0
11:00:00 AM	12:00:00 PM		0

PI [redacted] BE Civil, CPEng, RPEQ

Project Leader

**Laing O'Rourke Australia**  
Level 2 | 825 Ann Street | Fortitude Valley QLD 4006  
Mob: Not Relevant  
E-mail: PI [redacted]@laingorourke.com.au  
Web: [www.laingorourke.com.au](http://www.laingorourke.com.au)

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**Perci X Barnes**

**From:** Sarah A Stjepanovic  
**Sent:** Wednesday, 31 January 2024 2:23 PM  
**To:** Perci X Barnes; Alec I Tattersall; Vincent Z Chan; Todd A Duncan  
**Subject:** FW: SAUP station closures - customer feedback  
**Attachments:** Station Closure feedback received\_30\_31 Jan2024.xlsx

Hi all,  
Latest QR SAUP Customerlink report from Emily below and attached.  
Cheers,

**Sarah Stjepanovic**  
Network Coordination Program Manager (Major Project Integration) | Service Planning and Infrastructure  
Passenger Transport Integration Branch | Translink Division  
Department of Transport and Main Roads

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Floor 7 | 61 Mary Street | Brisbane Qld 4000  
[sarah.stjepanovic@translink.com.au](mailto:sarah.stjepanovic@translink.com.au)  
[www.translink.com.au](http://www.translink.com.au)  
[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

---

**From:** Emily C Phillips <Emily.Phillips@translink.com.au>  
**Sent:** Wednesday, 31 January 2024 2:02 PM  
**To:** Sarah A Stjepanovic <Sarah.Stjepanovic@translink.com.au>  
**Subject:** SAUP station closures - customer feedback

Hi Sarah,

Yesterday and today's customer feedback relating to the station closures is attached.

NB. The highlighted pieces of feedback below were also captured in yesterday's report.

Customer feedback	Not Relevant	Lindum	Not Relevant
<b>30-Jan</b>			
3 car service			
Klaxon noise			
Late platform change			
Potential impacts to urban routes (235)			
Rail service running late			
Shuttle not connecting with rail (661)			
<b>31-Jan</b>		<b>2</b>	
229 bus route alteration request		1	
661 route alteration request			
Real Time data accuracy			
service offerings for Iona College (PM)		1	
<b>Grand Total</b>		<b>2</b>	

Cheers,  
Em

**Emily Phillips (she / her)**  
Senior Advisor (Customer Insights) | Customer Solutions  
Passenger Transport Strategy and Technology Branch | Translink Division  
**Department of Transport and Main Roads**

---

P: 07 3338 4095  
Floor 1 | 61 Mary Street | Brisbane Qld 4000  
GPO Box 50 | Brisbane Qld 4001  
[emily.phillips@translink.com.au](mailto:emily.phillips@translink.com.au)  
[www.translink.com.au](http://www.translink.com.au)  
[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

*I'm sending this message now because it suits my working arrangements. I don't expect you to read, action or respond out of your normal work hours.*

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Customer feedback	Column Labels	Lindum
<b>Row Labels</b>	Not Relevant	
<b>30-Jan</b>		
3 car service		
Klaxon noise		
Late platform change		
Potential impacts to urban routes (235)		
Rail service running late		
Shuttle not connecting with rail (661)		
<b>31-Jan</b>		<b>2</b>
229 bus route alteration request		1
661 route alteration request		
Real Time data accuracy		
service offerings for Iona College (PM)		1
<b>Grand Total</b>		<b>2</b>

\*Orange shaded feedback was also captured in previous days report.

Released under RTI - DTMR

Not Relevant

**Grand Total**

**6**

1

1

1

1

1

1

**4**

1

1

1

1

**10**

Released under RTI DTMR

## Perci X Barnes

---

**From:** Vincent Z Chan  
**Sent:** Wednesday, 31 January 2024 12:04 PM  
**To:** Gary A Wood; Roman J Gafa; Perci X Barnes  
**Subject:** RE: Route 229 - Rail replacement service issues

Hi team,

I managed to join the convo with TfB regarding Iona/Lindum earlier. Key points to note:

- There was another incident at the level crossing. Based on this, TfB (and the union) have indicated that the current route will not be supported going forward, and that we will need to make changes asap
- We discussed the specifics of the anti-clockwise loop. We confirmed that the pairs of all of the current Sibley Road stops would be included on the route. However Wynnum North Rd at Radius Street, stop 37 (Stop ID: 006181) is **\*not included\***
- TfB have undertaken some initial testing of the left turn from North Road to Sibley Road. They have another test with a bus driver underway right now, and will be sending us feedback in the next hour or so.
- TfB reinforced that something needs to be done, otherwise the drivers will refuse to drive the route
- Translink will need to liaise with TPO on the new stop outside Iona, including how a temporary stop will work
- In terms of timing, if we confirm the route and stops today, TfB could start on 12/2. However, they noted that other factors (for example, comms) are likely to mean they are not the critical path

Actions:

- TfB (DM) to inform Translink of the results of the bus test for the left turn from North Road to Sibley Road
- TfB have no capacity to undertake comms on this change. Translink will need to change JP, put PDF timetable up, put up corflutes etc
- Translink to confirm to TfB location of stop on North Road outside Iona (Perci/Gary to raise this with Iona in meeting today). Approximately 55m of kerb space is needed (likely to require another 10m in front to allow buses to pull out)
- Translink to confirm operation of school shuttle, noting the additional AM sweeper is unsustainable. TfB has requested that we investigate diverting the two AM Transdev services into Cameron Parade to pick up students. [@Roman J Gafa](#) I did some review of the capacity in Netbi which showed some spare capacity, but I note that this may not be reliable based on students not touching on. This will require engagement with Transdev
- Translink to confirm operation. Current TfB assumptions that require our confirmation:
  - o Run time will be the same as the current loop
  - o VC/PB confirmed in meeting: The pairs of all of the existing 229 stops will be observed. Stop 6181 is not observed.
  - o How the PM school services will operate (that is, confirm that they will start at the school and not Wynnum North)

[@Perci X Barnes](#) I hope this covers it. I have to be on baby duty from 1-3pm so can't do computer-related work then, but can reply to SMS/speak on phone if needed.

Cheers,  
Vincent

---

**From:** Vincent Z Chan  
**Sent:** Wednesday, 31 January 2024 11:42 AM  
**To:** Gary A Wood <gary.wood@translink.com.au>; Roman J Gafa <roman.gafa@translink.com.au>; Perci X Barnes <perci.barnes@translink.com.au>  
**Subject:** RE: Route 229 - Rail replacement service issues

Hi team,

Here's the slide deck – Perci I'll give you a call to discuss.

Vincent

---

**From:** Gary A Wood <[gary.wood@translink.com.au](mailto:gary.wood@translink.com.au)>  
**Sent:** Wednesday, 31 January 2024 11:36 AM  
**To:** Roman J Gafa <[roman.gafa@translink.com.au](mailto:roman.gafa@translink.com.au)>; Vincent Z Chan <[Vincent.Chan@translink.com.au](mailto:Vincent.Chan@translink.com.au)>; Perci X Barnes <[perci.barnes@translink.com.au](mailto:perci.barnes@translink.com.au)>  
**Subject:** RE: Route 229 - Rail replacement service issues

Thanks for this Perci.

Just wondering if there is any other mitigations measures that can be implemented at the intersection before we completely reverse the loop? We probably need to investigate them all.

Gary

**Gary Wood**  
Director (Major Project Integration) | Service Planning and Infrastructure  
Passenger Transport Integration Branch | Translink Division  
Department of Transport and Main Roads

---

P: 07 3338 4254 | M: Not Relevant  
Floor 7 | 61 Mary Street | Brisbane Qld 4000  
[gary.wood@translink.com.au](mailto:gary.wood@translink.com.au)  
[www.translink.com.au](http://www.translink.com.au)  
[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

---

**From:** Roman J Gafa <[roman.gafa@translink.com.au](mailto:roman.gafa@translink.com.au)>  
**Sent:** Wednesday, 31 January 2024 10:29 AM  
**To:** Vincent Z Chan <[Vincent.Chan@translink.com.au](mailto:Vincent.Chan@translink.com.au)>; Perci X Barnes <[perci.barnes@translink.com.au](mailto:perci.barnes@translink.com.au)>; Gary A Wood <[gary.wood@translink.com.au](mailto:gary.wood@translink.com.au)>  
**Subject:** RE: Route 229 - Rail replacement service issues

Thank you

---

**From:** Vincent Z Chan <[Vincent.Chan@translink.com.au](mailto:Vincent.Chan@translink.com.au)>  
**Sent:** Wednesday, 31 January 2024 10:28 AM  
**To:** Perci X Barnes <[perci.barnes@translink.com.au](mailto:perci.barnes@translink.com.au)>; Roman J Gafa <[roman.gafa@translink.com.au](mailto:roman.gafa@translink.com.au)>; Gary A Wood <[gary.wood@translink.com.au](mailto:gary.wood@translink.com.au)>  
**Subject:** Re: Route 229 - Rail replacement service issues

I was holding off until the chat with Iona (this arvo) but I'll pull together our earlier stopping options on the southbound side of North Road into a slide deck when I get home (personal information)

personal infor

Hopefully this helps get agreement with Iona about a stop location on the southbound side sooner.

---

**From:** Perci X Barnes <[perci.barnes@translink.com.au](mailto:perci.barnes@translink.com.au)>  
**Sent:** Wednesday, January 31, 2024 9:56:34 AM  
**To:** Roman J Gafa <[roman.gafa@translink.com.au](mailto:roman.gafa@translink.com.au)>  
**Cc:** Vincent Z Chan <[Vincent.Chan@translink.com.au](mailto:Vincent.Chan@translink.com.au)>  
**Subject:** FW: Route 229 - Rail replacement service issues

fyi

---

**From:** David Murray <[David.Murray@brisbane.qld.gov.au](mailto:David.Murray@brisbane.qld.gov.au)>  
**Sent:** Wednesday, 31 January 2024 9:54 AM  
**To:** Perci X Barnes <[perci.barnes@translink.com.au](mailto:perci.barnes@translink.com.au)>; Vincent Z Chan <[Vincent.Chan@translink.com.au](mailto:Vincent.Chan@translink.com.au)>  
**Cc:** Kim.Creed\_brisbane.qld.gov.au <[Kim.Creed@brisbane.qld.gov.au](mailto:Kim.Creed@brisbane.qld.gov.au)>; Tfb-Network-Planning <[Tfb-Network-Planning@brisbane.qld.gov.au](mailto:Tfb-Network-Planning@brisbane.qld.gov.au)>; Tfb-Network-Scheduling <[Tfb-Network-Scheduling@brisbane.qld.gov.au](mailto:Tfb-Network-Scheduling@brisbane.qld.gov.au)>; Jason Medina <[Jason.Medina@brisbane.qld.gov.au](mailto:Jason.Medina@brisbane.qld.gov.au)>; Neil Sullivan <[Neil.Sullivan@brisbane.qld.gov.au](mailto:Neil.Sullivan@brisbane.qld.gov.au)>; Daniel Lamb <[Daniel.Lamb@brisbane.qld.gov.au](mailto:Daniel.Lamb@brisbane.qld.gov.au)>  
**Subject:** Route 229 - Rail replacement service issues

Hello Perci

Unfortunately, what we have feared regarding Sibley, Kinawah Rd's and associated rail level Xing has occurred. Tfb has had a near miss where the operator was required to stop the bus at lights flashing and the boom gate came into contact with the bus prior to that driver reversing (reversing is not allowed with our services due to the risk identified). I believe the risk level is elevated with boom gate contact, Tfb require urgent discussion on this topic. Additionally, the RTBU was on site this morning and Cr. Sara Whitmee (Wynnum Manly Ward) has also tried to directly contact myself as RTBU and operators have apparently informed her.

I Look forward to a swift resolution to this issue,

Regards

David

[David Murray](#)

Network Planner, Network Planning Services | Strategy and Network Services  
Transport for Brisbane | [BRISBANE CITY COUNCIL](#)

.....  
Brisbane Square | 266 George Street, Brisbane, Qld 4000

Phone: +61-7-31780891 | Fax 07 340 72233

Email: [david.murray@brisbane.qld.gov.au](mailto:david.murray@brisbane.qld.gov.au)  
.....



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---

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## Perci X Barnes

---

**From:** Kelsey Z Carton  
**Sent:** Wednesday, 31 January 2024 9:22 AM  
**To:** Perci X Barnes  
**Cc:** Sarah A Stjepanovic; Vincent Z Chan  
**Subject:** CustomerLink CAS-2024-0004843 - Lindum station shuttle

Hi Perci,

Sorry, didn't realise there was another one here for you or I would have combined into one email.

This one came in on the 23<sup>rd</sup> and will require a response.

*This is with regard to the closure of Lindum station and the use of shuttle buses to transport Iona students to Wynnum Nth station. The first two days of this service have been less than acceptable. There appears to be not enough buses for the number of boys needing transport and has resulted in long wait times and delayed arrival home by nearly an hour each day. This has been quite difficult for my boys*

Sch.4 Part 4 s.6 PI

Sch.4 Part 4 s.6 PI

*I know it has led to a number of boys choosing to walk the narrow path to Wynnum Nth instead, which is obviously quite unsafe.*

**Kelsey Carton**

Project Manager - Network Disruptions (Major Project Integration) | Service Planning and Infrastructure  
Passenger Transport Integration Branch | Translink Division  
Department of Transport and Main Roads

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Floor 7 | 61 Mary Street | Brisbane Qld 4000  
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[translink.com.au](http://translink.com.au)  
[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

## Perci X Barnes

---

**From:** Kelsey Z Carton  
**Sent:** Wednesday, 31 January 2024 9:17 AM  
**To:** Perci X Barnes  
**Cc:** Sarah A Stjepanovic; Vincent Z Chan  
**Subject:** CustomerLink CAS-2024-0004860 - Lindum station shuttle services

Hi Perci,

We've had an enquiry come through CustomerLink, description is below, can you please provide a response? I will enter it into CustomerLink to be sent via Customer Relations. This enquiry was received by Translink 25/1 but has just made it into our teams queue due to being incorrectly allocated initially.

*The safety of children from Iona college should be a priority. The shuttle buses are causing huge delays and are unsafe with the amount of boys they are trying to get onto the buses. Due to the excessive delays in the shuttle bus service boys having to catch much later trains impacting their ability to get home safely on the other end also. Due to the delays, I have heard a number of boys are now waking to Wynnum North station instead of waiting for the buses. This will only increase, and create more unsafe roads. This situation needs to be fixed immediately before something happens to one of the students.*

Thanks,

**Kelsey Carton**  
Project Manager - Network Disruptions (Major Project Integration) | Service Planning and Infrastructure  
Passenger Transport Integration Branch | Translink Division  
**Department of Transport and Main Roads**

---

P: 07 3338 4057  
Floor 7 | 61 Mary Street | Brisbane Qld 4000  
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[translink.com.au](http://translink.com.au)  
[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

## Perci X Barnes

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**From:** Vincent Z Chan  
**Sent:** Wednesday, 31 January 2024 11:42 AM  
**To:** Gary A Wood; Roman J Gafa; Perci X Barnes  
**Subject:** RE: Route 229 - Rail replacement service issues  
**Attachments:** 240131 Iona Options - North Road.pptx

Hi team,

Here's the slide deck – Perci I'll give you a call to discuss.

Vincent

---

**From:** Gary A Wood <gary.wood@translink.com.au>  
**Sent:** Wednesday, 31 January 2024 11:36 AM  
**To:** Roman J Gafa <roman.gafa@translink.com.au>; Vincent Z Chan <Vincent.Chan@translink.com.au>; Perci X Barnes <perci.barnes@translink.com.au>  
**Subject:** RE: Route 229 - Rail replacement service issues

Thanks for this Perci.

Just wondering if there is any other mitigations measures that can be implemented at the intersection before we completely reverse the loop? We probably need to investigate them all.

Gary

**Gary Wood**  
Director (Major Project Integration) | Service Planning and Infrastructure  
Passenger Transport Integration Branch | Translink Division  
Department of Transport and Main Roads

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[www.translink.com.au](http://www.translink.com.au)  
[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

---

**From:** Roman J Gafa <[roman.gafa@translink.com.au](mailto:roman.gafa@translink.com.au)>  
**Sent:** Wednesday, 31 January 2024 10:29 AM  
**To:** Vincent Z Chan <[Vincent.Chan@translink.com.au](mailto:Vincent.Chan@translink.com.au)>; Perci X Barnes <[perci.barnes@translink.com.au](mailto:perci.barnes@translink.com.au)>; Gary A Wood <[gary.wood@translink.com.au](mailto:gary.wood@translink.com.au)>  
**Subject:** RE: Route 229 - Rail replacement service issues

Thank you

---

**From:** Vincent Z Chan <[Vincent.Chan@translink.com.au](mailto:Vincent.Chan@translink.com.au)>  
**Sent:** Wednesday, 31 January 2024 10:28 AM  
**To:** Perci X Barnes <[perci.barnes@translink.com.au](mailto:perci.barnes@translink.com.au)>; Roman J Gafa <[roman.gafa@translink.com.au](mailto:roman.gafa@translink.com.au)>; Gary A Wood <[gary.wood@translink.com.au](mailto:gary.wood@translink.com.au)>  
**Subject:** Re: Route 229 - Rail replacement service issues

I was holding off until the chat with Iona (this arvo) but I'll pull together our earlier stopping options on the southbound side of North Road into a slide deck when I get home

Sch.4 Part 4 s.6 PI

PI



Hopefully this helps get agreement with Iona about a stop location on the southbound side sooner.

---

**From:** Perci X Barnes <[perci.barnes@translink.com.au](mailto:perci.barnes@translink.com.au)>  
**Sent:** Wednesday, January 31, 2024 9:56:34 AM  
**To:** Roman J Gafa <[roman.gafa@translink.com.au](mailto:roman.gafa@translink.com.au)>  
**Cc:** Vincent Z Chan <[Vincent.Chan@translink.com.au](mailto:Vincent.Chan@translink.com.au)>  
**Subject:** FW: Route 229 - Rail replacement service issues

fyi

---

**From:** David Murray <[David.Murray@brisbane.qld.gov.au](mailto:David.Murray@brisbane.qld.gov.au)>  
**Sent:** Wednesday, 31 January 2024 9:54 AM  
**To:** Perci X Barnes <[perci.barnes@translink.com.au](mailto:perci.barnes@translink.com.au)>; Vincent Z Chan <[Vincent.Chan@translink.com.au](mailto:Vincent.Chan@translink.com.au)>  
**Cc:** Kim.Creed\_brisbane.qld.gov.au <[Kim.Creed@brisbane.qld.gov.au](mailto:Kim.Creed@brisbane.qld.gov.au)>; Tfb-Network-Planning <[Tfb-Network-Planning@brisbane.qld.gov.au](mailto:Tfb-Network-Planning@brisbane.qld.gov.au)>; Tfb-Network-Scheduling <[Tfb-Network-Scheduling@brisbane.qld.gov.au](mailto:Tfb-Network-Scheduling@brisbane.qld.gov.au)>; Jason Medina <[Jason.Medina@brisbane.qld.gov.au](mailto:Jason.Medina@brisbane.qld.gov.au)>; Neil Sullivan <[Neil.Sullivan@brisbane.qld.gov.au](mailto:Neil.Sullivan@brisbane.qld.gov.au)>; Daniel Lamb <[Daniel.Lamb@brisbane.qld.gov.au](mailto:Daniel.Lamb@brisbane.qld.gov.au)>  
**Subject:** Route 229 - Rail replacement service issues

Hello Perci

Unfortunately, what we have feared regarding Sibley, Kinawah Rd's and associated rail level Xing has occurred. Tfb has had a near miss where the operator was required to stop the bus at lights flashing and the boom gate came into contact with the bus prior to that driver reversing (reversing is not allowed with our services due to the risk identified). I believe the risk level is elevated with boom gate contact, Tfb require urgent discussion on this topic. Additionally, the RTBU was on site this morning and Cr. Sara Whitmee (Wynnum Manly Ward) has also tried to directly contact myself as RTBU and operators have apparently informed her.

I Look forward to a swift resolution to this issue,

Regards

David

[David Murray](#)

Network Planner, Network Planning Services | Strategy and Network Services  
Transport for Brisbane | [BRISBANE CITY COUNCIL](#)

---

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# Lindum Station

## Alternate Transport Planning

September 2023

# Acknowledgement of Traditional Owners and Elders

I'd like to begin by acknowledging the Traditional Owners of the land where we meet today. I would also like to pay my respects to the Elders both past and present.

I also extend that respect to the Aboriginal and Torres Strait Islander people here today.

Department of Transport and Main Roads



'Travelling' by Gilimbaa

# School shuttle stop at Iona College



# Iona College stop options

- Options on Sandy Camp Road were investigated but discounted due to the lack of footpath. The existing swale along the length of the road also increases the difficulty of providing a footpath and waiting area for students
- TfB request 50-55m of kerb length to accommodate 3x 12.5m buses.
  - This is consistent with the 25m requirement for a single bus bay + 2x12.5m
  - Likely also require 10m in front to pull out

# Iona – Option 1



Proposed works:

- Concrete slab and kerbing
- Bus stop pole

- This option avoids impacting existing pick-up/drop-off zone, however, it requires students to walk a longer distance

# Iona – Option 1



- Students can queue at the bus stop
- Additional queuing may be accommodated through a longer hardstand, or within the school grounds at the edge of the oval (similar to the existing arrangement), or in the area used for temporary car parking
- Option to replace some of the fence panels with gates to allow students to access the bus stop without exiting via the driveway

# Iona – Option 2



## Proposed works:

- Widening of footpath to kerb and fenceline to provide waiting area
  - Bus stop pole
- This option is closer to the school entrance and the signalised crossing, but may impact the capacity for car pick-up/drop-off



# Iona – Option 2



- Students can queue at the bus stop
- Additional queuing may be accommodated through a longer hardstand, or within the school grounds at the edge of the oval
- Option to replace some of the fence panels with gates to allow students to access the bus stop without exiting via the driveway

# Iona – Option 3



Department of Transport and Main Roads

Proposed works:

- Use existing hardstand outside Rosies building
- Bus stop pole

- This option is closer to the school entrance and the signalised crossing, but may impact the capacity for car pick-up/drop-off

# Iona – Option 3



- Students can queue at the bus stop
- Additional queuing may be accommodated through a longer hardstand, or within the school grounds at the edge of the oval
- Option to replace some of the fence panels with gates to allow students to access the bus stop without exiting via the driveway

**Thank you and stay  
connected**

[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)



TMRQld

@TMRQld

TMRQld

Department of Transport and Main Roads

Released under RTI - DTMR

## Perci X Barnes

---

**From:** David Murray <David.Murray@brisbane.qld.gov.au>  
**Sent:** Wednesday, 31 January 2024 2:24 PM  
**To:** 'Roberts, Dean'; Perci X Barnes  
**Cc:** Vincent Z Chan; TfB-Network-Planning; Kim.Creed\_brisbane.qld.gov.au  
**Subject:** RE: Traffic controllers for the Sibley Rd/North Rd rail level crossing

Thank you Dean, obviously safety is paramount and we genuinely appreciate the quick response on this issue.  
Regards  
Dave

---

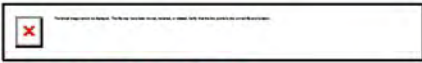
SECURITY LABEL: OFFICIAL

**From:** Roberts, Dean <dean.roberts@qr.com.au>  
**Sent:** Wednesday, 31 January 2024 2:08 PM  
**To:** David Murray <David.Murray@brisbane.qld.gov.au>; perci.barnes@translink.com.au  
**Cc:** Vincent Z Chan <Vincent.Chan@translink.com.au>; TfB-Network-Planning <TfB-Network-Planning@brisbane.qld.gov.au>; Kim Creed <Kim.Creed@brisbane.qld.gov.au>  
**Subject:** RE: Traffic controllers for the Sibley Rd/North Rd rail level crossing

Hi David

Intent is we will have traffic controllers with Stop / Go signage in place by 0700 tomorrow morning.

We are working on three controllers, in the locations shown below



**DEAN ROBERTS**  
**PROJECT MANAGER**

Level 3, 295 Ann St  
GPO Box 1420 Bne 4001  
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W: queenslandrail.com

**SECURITY LABEL: OFFICIAL**

**From:** David Murray <[David.Murray@brisbane.qld.gov.au](mailto:David.Murray@brisbane.qld.gov.au)>  
**Sent:** Wednesday, January 31, 2024 1:56 PM  
**To:** Roberts, Dean <[dean.roberts@qr.com.au](mailto:dean.roberts@qr.com.au)>; [perci.barnes@translink.com.au](mailto:perci.barnes@translink.com.au)  
**Cc:** Vincent Z Chan <[Vincent.Chan@translink.com.au](mailto:Vincent.Chan@translink.com.au)>; Tfb-Network-Planning <[Tfb-Network-Planning@brisbane.qld.gov.au](mailto:Tfb-Network-Planning@brisbane.qld.gov.au)>; Kim Creed <[Kim.Creed@brisbane.qld.gov.au](mailto:Kim.Creed@brisbane.qld.gov.au)>  
**Subject:** RE: Traffic controllers for the Sibley Rd/North Rd rail level crossing

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Thank you Dean, appreciated!

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**From:** Roberts, Dean <[dean.roberts@qr.com.au](mailto:dean.roberts@qr.com.au)>  
**Sent:** Wednesday, 31 January 2024 1:55 PM  
**To:** David Murray <[David.Murray@brisbane.qld.gov.au](mailto:David.Murray@brisbane.qld.gov.au)>; [perci.barnes@translink.com.au](mailto:perci.barnes@translink.com.au)  
**Cc:** Vincent Z Chan <[Vincent.Chan@translink.com.au](mailto:Vincent.Chan@translink.com.au)>; TfB-Network-Planning <[TfB-Network-Planning@brisbane.qld.gov.au](mailto:TfB-Network-Planning@brisbane.qld.gov.au)>; Kim Creed <[Kim.Creed@brisbane.qld.gov.au](mailto:Kim.Creed@brisbane.qld.gov.au)>  
**Subject:** RE: Traffic controllers for the Sibley Rd/North Rd rail level crossing

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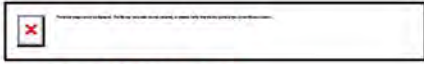
Hi David

Thank you for the heads up about the issue and the explanation of the support required.

I can confirm I've engaged my contractor to provide traffic controllers for the Level Crossing. Intent is to provide during the high traffic periods Monday to Friday – indicatively:

- a. 0700 – 0930
- b. 1430 - 1700

I'll send you through a diagrammatic representation shortly.



**DEAN ROBERTS**  
**PROJECT MANAGER**

Level 3, 295 Ann St  
GPO Box 1420 Bne 4001  
M   
W: [queenslandrail.com](http://queenslandrail.com)

**SECURITY LABEL: OFFICIAL**

**From:** David Murray <[David.Murray@brisbane.qld.gov.au](mailto:David.Murray@brisbane.qld.gov.au)>  
**Sent:** Wednesday, January 31, 2024 1:35 PM  
**To:** Roberts, Dean <[dean.roberts@qr.com.au](mailto:dean.roberts@qr.com.au)>; [perci.barnes@translink.com.au](mailto:perci.barnes@translink.com.au)  
**Cc:** Vincent Z Chan <[Vincent.Chan@translink.com.au](mailto:Vincent.Chan@translink.com.au)>; TfB-Network-Planning <[TfB-Network-Planning@brisbane.qld.gov.au](mailto:TfB-Network-Planning@brisbane.qld.gov.au)>; Kim Creed <[Kim.Creed@brisbane.qld.gov.au](mailto:Kim.Creed@brisbane.qld.gov.au)>  
**Subject:** Traffic controllers for the Sibley Rd/North Rd rail level crossing

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Hi Dean

As discussed (thankyou), until appropriate initiatives are put in place to ensure safe transit of buses, TfB , supported by the Local Councillor (Cr Whitmee) strongly request traffic controllers, to ensure safe manoeuvrability of bus at peak for the Lindum Level Crossing.

As TfB has already identified a safety issue, supported by documented near misses, we recommend this course of action at the very least to assist in mitigation until a more permanent solution is in place (believed to be within two weeks at this time)

TfB are happy for other course of actions as deemed reasonable, however the objective of safely managing buses through this intersection must be of the highest priority to maintain a service.

This will also assist in the more timely arrival of buses to Iona College in the short term.

Many Thanks in advance

David Murray

Network Planner, Network Planning Services | Strategy and Network Services  
Transport for Brisbane | [BRISBANE CITY COUNCIL](#)

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## Perci X Barnes

---

**From:** [personal information]@iona.qld.edu.au>  
**Sent:** Thursday, 1 February 2024 10:33 AM  
**To:** Gary A Wood  
**Cc:** Perci X Barnes; Carr, Mitch; [personal info] [personal in]  
**Subject:** RE: Bus Route Alignment

Thanks for clarifying Gary,

[perso] and I met this morning and wish to convey the following response:

- Regrettably, we are unable to allow the use of the College driveway in the afternoon, as it experiences high congestion from staff, Darling Point Special School, and parents.
- While utilising the bus turn-around within the College premises in the mornings would necessitate a significant procedural adjustment, we are open to making these changes with sufficient time to communicate them to staff and the community.

We once again emphasise the urgent need for additional buses in the afternoon. Requesting four buses around 3 pm and another four around 3.10/3.15 pm would ensure the safe transportation of all students to Wynnum North Station without requiring bus drivers to navigate through Sibley Rd and the level crossing. If there are concerns about drivers and resources, we would like to explore the possibility of managing this process with private buses/coaches, provided adequate funding is allocated.

We acknowledge the potential need for the community bus to alter its route due to the incident yesterday morning. While we support this change, we still require a community bus stop at the front of the College.

Please let me know if you have any questions, and we look forward to your response.

Thanks

[personal in]

---

**From:** Gary A Wood <gary.wood@translink.com.au>  
**Sent:** Thursday, February 1, 2024 8:52 AM  
**To:** [personal informatio]@iona.qld.edu.au>  
**Cc:** Perci X Barnes <perci.barnes@translink.com.au>; Carr, Mitch <mitch.carr@qr.com.au>; [personal infor]  
[personal]@iona.qld.edu.au>; [personal informati]@iona.qld.edu.au>  
**Subject:** RE: Bus Route Alignment

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Morning [persona]

The use of the other driveway would be for PM allowing the bus to turn around to be ready for the pick up on North Road bus stop without being blocked by a loading bus in the school grounds.

The loop in the AM would use the existing Iona bus drop off area to drop students off from Wynnum North.

Please call if you need this clarifying any further.

Thanks,  
Gary

**Gary Wood**

Director (Major Project Integration) | Service Planning and Infrastructure  
Passenger Transport Integration Branch | Translink Division  
Department of Transport and Main Roads

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[www.translink.com.au](http://www.translink.com.au)  
[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

---

**From:** personal informat@iona.qld.edu.au>  
**Sent:** Thursday, 1 February 2024 6:54 AM  
**To:** Gary A Wood <[gary.wood@translink.com.au](mailto:gary.wood@translink.com.au)>; personal information @iona.qld.edu.au>; personal in  
person@iona.qld.edu.au>  
**Cc:** Perci X Barnes <[perci.barnes@translink.com.au](mailto:perci.barnes@translink.com.au)>; Carr, Mitch <[mitch.carr@qr.com.au](mailto:mitch.carr@qr.com.au)>  
**Subject:** RE: Bus Route Alignment

Thanks Gary,

We will look at this option and discuss internally and have a response to you as soon as possible. Can you please confirm if this proposal is for AM or PM or both AM and PM?

Thanks  
persona

---

**From:** Gary A Wood <[gary.wood@translink.com.au](mailto:gary.wood@translink.com.au)>  
**Sent:** Wednesday, January 31, 2024 3:47 PM  
**To:** personal information @iona.qld.edu.au>; personal informatioiona.qld.edu.au>; personal inf  
personal@iona.qld.edu.au>  
**Cc:** Perci X Barnes <[perci.barnes@translink.com.au](mailto:perci.barnes@translink.com.au)>; Carr, Mitch <[mitch.carr@qr.com.au](mailto:mitch.carr@qr.com.au)>  
**Subject:** Bus Route Alignment

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Afternoon personal information

Thank you for meeting with us today and discussing the emerging item we are now having to work through.

As we discussed, we are investigating how we can service the school demand and support the students getting through to Wynnum North station as quickly as possible (and vice versa), and ensuring that the operations for the bus provider are also supported. Based on this, we are looking at operations for AM and PM school shuttles. Today we discussed the opportunity to use the school turn around facility off North Road that is currently used by existing school services, however noting that there isn't enough room for a moving bus to pass a stationary bus, which could be challenging. Excuse the drawing below, could I get feedback if there is an opportunity to use the other driveway for an alternative route to turn around while avoiding being blocked by other buses as per the below.



Thanks,  
Gary

**Gary Wood**  
Director (Major Project Integration) | Service Planning and Infrastructure  
Passenger Transport Integration Branch | Translink Division  
Department of Transport and Main Roads

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[www.translink.com.au](http://www.translink.com.au)  
[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

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## Perci X Barnes

---

**From:** TfB-Network-Planning <TfB-Network-Planning@brisbane.qld.gov.au>  
**Sent:** Thursday, 1 February 2024 9:19 AM  
**To:** Roman J Gafa; Vincent Z Chan; David Murray; Perci X Barnes  
**Cc:** Gary A Wood  
**Subject:** RE: 229 Reverse Feedback

Hi Roman

Yeah, the earlier the better, as an estimate 15:08 some of the loop service can arrive on some days. I.e. Mondays are lighter on the road than other days etc. I am not sure what available room prior to stop on North Rd is available. Great if 4 buses can align even if it is nose to tail, "lead stop" principle allows less room, front bus loads and leaves first etc. I noted that Iona are loading much better now which reduces dwell.

Cheers  
Dave

---

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**From:** Roman J Gafa <roman.gafa@translink.com.au>  
**Sent:** Thursday, 1 February 2024 8:25 AM  
**To:** TfB-Network-Planning <TfB-Network-Planning@brisbane.qld.gov.au>; Vincent Z Chan <Vincent.Chan@translink.com.au>; David Murray <David.Murray@brisbane.qld.gov.au>; Perci X Barnes <perci.barnes@translink.com.au>  
**Cc:** Gary A Wood <gary.wood@translink.com.au>  
**Subject:** RE: 229 Reverse Feedback

Thanks Dave, had discussed this with Perci yesterday, was thinking about an arrive by and dep[art] by time allowing a little slack so the driver is not caught out.

Cheers

Roman

---

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**From:** TfB-Network-Planning <[TfB-Network-Planning@brisbane.qld.gov.au](mailto:TfB-Network-Planning@brisbane.qld.gov.au)>  
**Sent:** Thursday, 1 February 2024 6:57 AM  
**To:** Vincent Z Chan <[Vincent.Chan@translink.com.au](mailto:Vincent.Chan@translink.com.au)>; David Murray <[david.murray@brisbane.qld.gov.au](mailto:david.murray@brisbane.qld.gov.au)>; Perci X Barnes <[perci.barnes@translink.com.au](mailto:perci.barnes@translink.com.au)>  
**Cc:** Gary A Wood <[gary.wood@translink.com.au](mailto:gary.wood@translink.com.au)>; Roman J Gafa <[roman.gafa@translink.com.au](mailto:roman.gafa@translink.com.au)>  
**Subject:** RE: 229 Reverse Feedback

Folks

I note that you have identified that no bus can overtake in the school grounds loop, please understand that the time indicated for service is their departure time and they are or should be there some minutes prior. Therefore, there will be a layover time allocation for each bus which creates any bus behind that bus when loading, to wait. Just trying to articulate that potential issue.

Regards  
Dave

---

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**From:** Vincent Z Chan <[Vincent.Chan@translink.com.au](mailto:Vincent.Chan@translink.com.au)>  
**Sent:** Wednesday, 31 January 2024 4:03 PM  
**To:** David Murray <[David.Murray@brisbane.qld.gov.au](mailto:David.Murray@brisbane.qld.gov.au)>; Perci X Barnes <[perci.barnes@translink.com.au](mailto:perci.barnes@translink.com.au)>  
**Cc:** TfB-Network-Planning <[TfB-Network-Planning@brisbane.qld.gov.au](mailto:TfB-Network-Planning@brisbane.qld.gov.au)>; Gary A Wood <[gary.wood@translink.com.au](mailto:gary.wood@translink.com.au)>; Roman J Gafa <[roman.gafa@translink.com.au](mailto:roman.gafa@translink.com.au)>  
**Subject:** RE: 229 Reverse Feedback

---

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---

Hi David,

Just giving you a quick update given the rapid pace of this discussion.

Perci had a meeting with QR and Iona this afternoon. We agreed in principle that:

- The all-day loop would be flipped to anti-clockwise operation
- There will be no stop in front of Iona for the all day loop. The school understands that students/staff/visitors travelling outside of the school service hours would need to walk to Lindum if they wished to catch the bus
- The before-school and after-school services would be separated from the all-day loop as a district route and run between Wynnum North and Iona College via Sandy Camp Road
- This district route would turn around at the Iona end at the school bus loop. We note that this facility currently does not allow for passing, and that there are currently five district routes stopping there in the PM (1x 819 at 3:15pm, then the 815 and three Transdevs at 3:20pm). We are discussing how this may be addressed and will need to touch base with you re options in the next day or so.

I believe the above is consistent with the indicative route you showed this morning.

Roman is currently developing the schedule and we will aim to send to you as soon as we can.

Regards,  
Vincent

---

SECURITY LABEL: OFFICIAL

**From:** David Murray <[David.Murray@brisbane.qld.gov.au](mailto:David.Murray@brisbane.qld.gov.au)>  
**Sent:** Wednesday, 31 January 2024 1:40 PM  
**To:** Perci X Barnes <[perci.barnes@translink.com.au](mailto:perci.barnes@translink.com.au)>; Vincent Z Chan <[Vincent.Chan@translink.com.au](mailto:Vincent.Chan@translink.com.au)>  
**Cc:** TfB-Network-Planning <[TfB-Network-Planning@brisbane.qld.gov.au](mailto:TfB-Network-Planning@brisbane.qld.gov.au)>  
**Subject:** FW: 229 Reverse Feedback

Thanks Matt, appreciated.

Perci, all good for reverse route for the 229.  
Regards  
Dave

---

SECURITY LABEL: OFFICIAL

**From:** Matt O'Neil <[matt.oneil@brisbane.qld.gov.au](mailto:matt.oneil@brisbane.qld.gov.au)>  
**Sent:** Wednesday, 31 January 2024 1:00 PM  
**To:** David Murray <[David.Murray@brisbane.qld.gov.au](mailto:David.Murray@brisbane.qld.gov.au)>  
**Subject:** 229 Reverse Feedback

Feedback was good. Bus had no issues performing route in reverse direction.

Kind regards,

**Matt O'Neil**

Acting Depot Operations Team Leader  
Carina Bus Depot | Transport Operations  
**Transport for Brisbane | BRISBANE CITY COUNCIL**

Carina Bus Depot / 1465 Creek Rd, Carina  
Phone: 07-3027 4841 | Mobile Not Relevant  
Email: [Matt.O'Neil@brisbane.qld.gov.au](mailto:Matt.O'Neil@brisbane.qld.gov.au)



SECURITY LABEL: OFFICIAL

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Opinions contained in this email do not necessarily reflect the opinions of the Department of Transport and Main Roads, or endorsed organisations utilising the same infrastructure.

Released Under RTI DTMR

## Perci X Barnes

---

**From:** Vincent Z Chan  
**Sent:** Thursday, 1 February 2024 9:23 AM  
**To:** Roman J Gafa; Perci X Barnes; Gary A Wood; Alec I Tattersall  
**Subject:** Fw: Lourdes Hill (and Iona)

Hi team,

Please see below feedback from Tfb, particularly in regards to the 229. They indicate they will struggle to put extra buses onto the route in the AM, so we would have to rely on the school route being shorter to run extra times between the station and the school.

Cheers,  
Vincent

---

**From:** Tfb-Network-Planning <Tfb-Network-Planning@brisbane.qld.gov.au>  
**Sent:** Thursday, February 1, 2024 9:13 AM  
**To:** Perci X Barnes <perci.barnes@translink.com.au>; Vincent Z Chan <Vincent.Chan@translink.com.au>  
**Cc:** Jason Medina <Jason.Medina@brisbane.qld.gov.au>; Tfb-Network-Planning <Tfb-Network-Planning@brisbane.qld.gov.au>  
**Subject:** FW: Lourdes Hill

Perci/Vincent

Feedback on,

848 p.m. – As seen below the 848 is overloading the TAG (HCV) bus. I believe the options to manage this are either

- Message to Lourdes Hill College the need for 20 Students to travel to Cannon Hill Rail on the 888 service . They will need to walk from “Archive” bus stop on Wynnum Rd to cannon Hill which is 200-250m or 2 minutes. This is much less than what they would have walked e.g. Morningside rail to Lourdes Hill College. The 888 normally comes into school district stop prior to 848. (we normally look at 400m as reasonable and students are high school age)
- Place a second bus on the p.m. as a short trip 848, starting from Lourdes Hill College and travelling to Cannon Hill Rail.

Route 229 – Tfb has been placing a sweeper out each morning to support the 229, however this is just luck that a WAD (Work as directed) has been available , nonetheless, this is not sustainable.

- Carina are maxed out for buses and drivers in the a.m. Please consider this resource (a.m.) when redeveloping the new schedule.
- As indicated previously, in regard to buses being able to manoeuvre around an additional bus in the Iona School grounds loop and associated dwell/load time prior to departure.
- Any additional Rail replacement school service may impact on existing Network services to which is contracted and measured (OTR – cascading affect to next route if delayed) therefore there cannot be an impact and all consideration needs to be undertaken to ensure this.
- Rail buses, if using in ground turn loop, must use said loop and be in North Rd holding well prior to existing service buses (e.g. 815, 819 and Transdev) arrival,
- The school early grades are exiting at 14:55 and buses are loading and departing by 15:04 (for consideration)
- Number of buses that can hold at new stop on North Rd?

I will endeavour to capture change at Iona on the new map being developed for operators, could all stops that will now be serviced in this direction, be sent through so map will capture?

Regards  
Dave

SECURITY LABEL: OFFICIAL

**SECURITY LABEL: OFFICIAL**

**From:** Kevin Smith <[Kevin.Smith@brisbane.qld.gov.au](mailto:Kevin.Smith@brisbane.qld.gov.au)>  
**Sent:** Wednesday, 31 January 2024 5:06 PM  
**To:** David Murray <[David.Murray@brisbane.qld.gov.au](mailto:David.Murray@brisbane.qld.gov.au)>  
**Cc:** Jason Medina <[Jason.Medina@brisbane.qld.gov.au](mailto:Jason.Medina@brisbane.qld.gov.au)>; Kim Creed <[Kim.Creed@brisbane.qld.gov.au](mailto:Kim.Creed@brisbane.qld.gov.au)>  
**Subject:** Lourdes Hill

Good Afternoon Dave,

As requested I rolled up to Lourdes hill

I sent through some Photos via teams for you as well. We will need the sign changed and probably trees trimmed. I'll get Jason onto the trees.

The 4 buses turned up for the first stop

1<sup>st</sup> was the 888 service which loaded about 34 passengers

then behind it was the 848 tag which loaded over 90 students and they were packed in like sardines , too crowded.

While the first 2 were loading the 853 and 854 services arrived

So we had 4 services to service 1 stop

853 loaded about 45 pax and the 854 loaded about 45


The counter was advised to let the driver know to go to the forward stop. And it is on the runprint.

Kind Regards  
Kevin Smith  
Team Leader Team 4  
Carina Bus Depot  
Transport Operations | Transport for Brisbane  
BRISBANE CITY COUNCIL

.....  
Carina Bus Depot | 1465 Creek Road, Carina, QLD 4152  
Phone: 07 3178 1300 |  
Email: [kevin.smith@brisbane.qld.gov.au](mailto:kevin.smith@brisbane.qld.gov.au)  
.....







Brisbane City Council acknowledges this Country as the  
Custodians. We pay our respects to the Elders  
passed into the dreaming; those here today

**Read our Reconciliation Action Plan**

SECURITY LABEL: OFFICIAL

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## Perci X Barnes

---

**From:** Tambakis, Sophia <sophia.tambakis@qr.com.au>  
**Sent:** Friday, 2 February 2024 11:42 AM  
**To:** Perci X Barnes; Alec I Tattersall  
**Cc:** James, Lyndon  
**Subject:** FYI - Iona feedback  
**Attachments:** Lindum station; Iona buses; Feedback re student safety as result of Lindum station closure; Boys walking along Sandy Camp Road; Iona College, Shuttle bus Iona ; Re: An important message for Iona families

Hi Perci and Alec

Iona sent out a communication to parents yesterday and at the bottom, pointed them in the direction of our mailbox for feedback (which is the correct avenue).

We have received about seven emails to our Station Upgrade address overnight following this communication.

I have attached them. We are going to respond to all with some short holding lines committing our priority to safety, and acknowledging that we are working with Iona to assess the alternative transport in place and make tweaks as necessary.

I am sharing this for your awareness only and so that you have oversight of the feedback coming through.

Thanks  
Soph



**SOPHIA TAMBAKIS**  
**TEAM LEADER COMMUNITY AND STAKEHOLDER ENGAGEMENT**

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M: Not Relevant  
W: queenslandrail.com.au

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**Perci X Barnes**

---

**From:** Sch.4 Part 4 s.6 PI  
**Sent:** Friday, 2 February 2024 11:05 AM  
**To:** Stations Upgrade  
**Subject:** Lindum station

**[EXTERNAL EMAIL:** This email originated from outside your organisation. Do not click on links or open attachments unless you recognise the sender and know the content is safe.]

Good morning,

I want to lodge a complaint about how the Lindum station closure is affecting students of Iona.

The planning process for this station closure had obviously been in the pipeline for a long time. Yet consultation with the college was only last year. It was never indicated that Lindum had to close fully and if further consultation had happened there might have been an alternative, especially when the station is being relocated and not being built where the existing station is.

I do not think you all listened to the college and did research about the amount of kids that get the train.

Over 1000 students get the train, yet there is not enough shuttle buses at peak times.

Sch.4 Part 4 s.6 PI

The college have put processes in place to ensure the younger kids now get in the shuttle first. But it should be down to qld rail, translink and the contractors to have planned better .  
Two shuttles for 1000 kids. Plus the poor members of the public who also have to try and use this shuttle.

More shuttles need to be put on in the afternoon at 3pm to get kids to Wynnum north.

Can you please tell me when the new station will open. The Iona community do not want to hear of delays especially when it impacts so many students .

Kind regards

PI

**Perci X Barnes**

---

**From:** [Redacted]  
**Sent:** Friday, 2 February 2024 8:28 AM  
**To:** Stations Upgrade  
**Cc:** admin@iona.qld.edu.au  
**Subject:** Iona buses

**[EXTERNAL EMAIL:** This email originated from outside your organisation. Do not click on links or open attachments unless you recognise the sender and know the content is safe]

Dear Sir,

I am writing again to complain about the inadequate provision of transport for Iona students at the start and end of the school day

Sch.4 Part 4 s.6 PI  
[Redacted]

Our decision for our kids to attend Iona was on the basis of reliable train provision, a service we pay for. Not only are you failing to provide this service, you are subsequently placing children at risk. You have been notified of this risk by the school, myself and other parents. It is your responsibility to provide safe and efficient transportation. Please increase the provision of buses at peak times.

Sincerely

Sch.4 Part 4 s.6 PI  
[Redacted]

Released under RTI - DTMR

**Perci X Barnes**

---

**From:** [Redacted]  
**Sent:** Thursday, 1 February 2024 10:34 PM  
**To:** Stations Upgrade; compass@compass.com  
**Subject:** Feedback re student safety as result of Lindum station closure

**[EXTERNAL EMAIL:** This email originated from outside your organisation. Do not click on links or open attachments unless you recognise the sender and know the content is safe.]

To whom it may concern

In regards to a recent email we received from Iona college regarding the management of alternative transport as a result of Lindum station.

We have been made aware of the teething problems with the shuttle bus and are not surprised. We anticipated this and provided this feedback at earlier occasion.

There are 2 reasons.

- 1 there are simply not enough busses for the large number of students who depart school at the same time in order to catch the next train to ensure they get home on time to do outside school activities, start their study or simply wish to arrive home at the usual time.
- 2 the bus is subject to the traffic congestion and would not arrive at the Wynnum North station on time to catch the usual train. It appears that only the first bus manages to get to the station on time.

So unless the above could be resolved, and I have no idea how, the only 2 practical solutions are:

- 1 abandon the closure of Lindum station and develop a construction methodology accordingly.
- 2 provide safe passage for students to walk to Wynnum North station by establishing temporary crossings under supervision and management of traffic controllers as therefore currently no permanent crossings.

What has become clear is that the current measures are inadequate and are exposing our children to unacceptable safety risk caused by Queensland rail.

We request immediate review of the current Safety Management plan and Traffic Management plan, to be informed of the outcomes and alternative measures, and to consider the safety of our children as the primarily objective.

Regards,

Sch.4 Part 4 s.6 PI

Not Relevant

Sent from Mobile

## Perci X Barnes

---

**From:** [PI]  
**Sent:** Thursday, 1 February 2024 9:37 PM  
**To:** Stations Upgrade  
**Subject:** Boys walking along Sandy Camp Road

[EXTERNAL EMAIL: This email originated from outside your organisation. Do not click on links or open attachments unless you recognise the sender and know the content is safe]

To whom it may concern:

As a parent who does the Iona school run on a daily basis I have noticed in the past few days some areas of concern particularly at the end of a school day.

Large number of students are now walking in groups along Sandy Camp Road towards Wynnum North Train Station. Since the footpath is very narrow and the students chat while the walk, many opt for walking on the road next to the curb which is very dangerous for themselves and also for drivers. A fence along that section of the road could be a solution in order to avoid any regrettable situations.

In addition, to the heavy pedestrian traffic on Sandy Camp Road, students who ride their bikes are now forced to use the other side of Sandy Camp Road which doesn't have much pedestrian traffic and they push their bikes at different points to cross the road navigating through that busy road with cars and buses to reach the other side of the road.

Finally, boys are also crossing roads all over the place around Bulgin Street and Coralie Avenue in order to get to Sandy Camp Road and eventually to Wynnum North Train Station.

Thank you for the opportunity to express our concerns and hopefully after the current situation is analysed by the people in charge, a solution will come up to provide a safe environment for our students while Qld Railways carries out their works.

Thank you,  
[Sch.4 Part 4 s.6 PI]

Sent from my iPhone

**Perci X Barnes**

---

**From:** Sch.4 Part 4 s.6 PI  
**Sent:** Thursday, 1 February 2024 6:57 PM  
**To:** Stations Upgrade  
**Subject:** Iona College.

[EXTERNAL EMAIL: This email originated from outside your organisation. Do not click on links or open attachments unless you recognise the sender and know the content is safe]

To all concerned,  
The situation with students now having to walk to Wynnum north station along sandy camp road is an accident waiting to happen. The speed limit needs to be immediately reduced to 40kmh and a barrier installed to keep the children on the narrow footpath and help prevent a tragedy. These issues were not properly addressed before the closure of Lindum station and now immediate action is required.

Regards

Sch.4 Part 4 s.6 PI

Sent from PI iPhone

Released under RTI - 67MP

**Perci X Barnes**

---

**From:**

PI

**Sent:**

Thursday, 1 February 2024 6:29 PM

**To:**

Stations Upgrade

**Subject:**

Shuttle bus Iona

[EXTERNAL EMAIL: This email originated from outside your organisation. Do not click on links or open attachments unless you recognise the sender and know the content is safe]

This system is not working.

We are now encouraging our son to risk his safety by taking the walking route to the next station from Iona.

Get it together people

Sch.4 Part 4 s.6 PI

Released under RTI - DTMR



**Perci X Barnes**

---

**From:** [PI]  
**Sent:** Thursday, 1 February 2024 5:41 PM  
**To:** admin@iona.qld.edu.au; Stations Upgrade  
**Subject:** Re: An important message for Iona families

**[EXTERNAL EMAIL:** This email originated from outside your organisation. Do not click on links or open attachments unless you recognise the sender and know the content is safe.]

Sirs,

Students are walking because it is taking a ridiculous amount of time for them to get a bus to the station and then they are missing activities that they were doing after school, [Sch.4 Part 4 s.6 PI]

Put on more buses or the boys will continue to walk to the station.  
On Thursday, 1 February 2024 at 17:24:59 GMT+10, Compass <compass@compass.email> wrote:



## An important message for Iona families

Dear Iona families,

As you know, the College has been trying to navigate unique and significant challenges around the transport of our students to and from school because of the disruption caused by the closure of Lindum Station.

From the outset in our discussions about alternative transport solutions for students in 2024, the College was unwavering in its position that the safety of our students could not be compromised.

One of the concerns raised by the College during these discussions was the possibility that students may elect to walk along Sandy Camp Rd to Wynnum North Station, rather than use the rail bus shuttles.

Iona's concerns centred on the fact that a student walking to Wynnum North must cross five roads without dedicated pedestrian crossings at times when traffic congestion is elevated, as well as an ungated freight train level crossing.

Unfortunately, due to early teething problems and inefficiencies with the shuttle bus services, greater numbers of students are now choosing to walk between the College and Wynnum North Station before and after school.

The College's concerns about student safety have been realised this week, with a number of

'near misses' reported as students walk along Sandy Camp Rd and cross streets while navigating pick-up and drop-off traffic.

I am writing today to seek the support of all families to discourage students from making this dangerous journey on foot, and instead ensure they use the shuttle buses to get between school and Wynnum North Station.

Aside from reducing the risk to safety, maximising the number of students requiring the shuttle buses will ensure additional buses and services will be provided to meet the demand.

If fewer students are using the shuttle buses, we risk the service providers reducing the number of buses in line with the perceived drop in demand, further impacting the efficiency of transporting the necessary number of students.

I can assure you that the College is still working with relevant parties to find better and safer solutions to these alternative transport arrangements while we wait for Lindum Station to come back online.

But until then, your support in encouraging your child to use the shuttle buses instead of walking to and from Wynnum North Station will increase safety at drop-off and pick-up times for all Ionians.

I encourage you to share your feedback or concerns with Queensland Rail via [stationsupgrade@qr.com.au](mailto:stationsupgrade@qr.com.au)

God bless,

personal information

Principal

Your email address is associated to an account in Compass at Iona College. If you have received this email in error please contact the school directly. For legal or spam concerns please email [support@compass.education](mailto:support@compass.education)

This email has been automatically generated.

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## Perci X Barnes

---

**From:** Sheppard, Jenna <Jenna.Sheppard@qr.com.au>  
**Sent:** Friday, 2 February 2024 12:32 PM  
**To:** Carr, Mitch  
**Cc:** Mann, Paul; steve.duff@qr.com.au; Roberts, Dean; Perci X Barnes; Pilgrim, Gordana  
**Subject:** Station Staff - Wynnum North AM and PM Peaks

Hi Mitch,

As discussed on the phone earlier today:

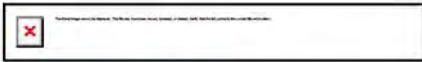
- Dane Chalmers (Group Station Master for Wynnum North) will be at Wynnum North in the AM and PM peak for the next two weeks
- Ron Degraaf (General Manager Station Customer Service) and John Powys (Senior Manager Station Operations) will be at Wynnum North in the AM and PM Peaks for the next two weeks

Perci will be at Iona this afternoon, he is also trying to get a Depot Manager to attend this afternoon.

Separately, Paul Mann will start conversations with Dean Kelly (Senior Manager Rail Management Centre) to highlight the importance of the Cleveland Line and a protocol for disruption management (aka trains delayed and don't meet the scheduled school buses).

Please let me know if you need anything further.

Kind Regards,  
Jenna



**JENNA SHEPPARD**  
**PROGRAM DELIVERY MANAGER**

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M: Not Relevant  
W: queenslandrail.com.au

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## Perci X Barnes

---

**From:** Emily C Phillips  
**Sent:** Friday, 2 February 2024 2:50 PM  
**To:** Tambakis, Sophia  
**Cc:** Sarah A Stjepanovic; Perci X Barnes  
**Subject:** RE: Station closure feedback - report  
**Attachments:** Station closure feedback - WC 29 Jan\_ Translink Customer Feedback Summary.docx

Good afternoon Sophia,

Please find Translink's customer feedback summary attached.

Don't hesitate to get in touch if you have any questions.

Cheers,  
Emily

**Emily Phillips (she / her)**  
Senior Advisor (Customer Insights) | Customer Solutions  
Passenger Transport Strategy and Technology Branch | Translink Division  
**Department of Transport and Main Roads**

---

P: 07 3338 4095  
Floor 1 | 61 Mary Street | Brisbane Qld 4000  
GPO Box 50 | Brisbane Qld 4001  
[emily.phillips@translink.com.au](mailto:emily.phillips@translink.com.au)  
[www.translink.com.au](http://www.translink.com.au)  
[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

*I'm sending this message now because it suits my working arrangements. I don't expect you to read, action or respond out of your normal work hours.*

---

**From:** Tambakis, Sophia <[sophia.tambakis@qr.com.au](mailto:sophia.tambakis@qr.com.au)>  
**Sent:** Thursday, 1 February 2024 12:02 PM  
**To:** Emily C Phillips <[Emily.Phillips@translink.com.au](mailto:Emily.Phillips@translink.com.au)>  
**Subject:** RE: Station closure feedback - report

Hi Emily

Hope you're having a good week. Just wanted to send a reminder for tomorrow's report ahead of time. We don't need it until 3pm tomorrow.

Thanks  
Sophia

---

**From:** Tambakis, Sophia <[sophia.tambakis@qr.com.au](mailto:sophia.tambakis@qr.com.au)>  
**Sent:** Tuesday, January 30, 2024 11:00 AM  
**To:** Hardy, Tessa <[tessa.hardy@qr.com.au](mailto:tessa.hardy@qr.com.au)>; Hunter, Clare <[clare.hunter@qr.com.au](mailto:clare.hunter@qr.com.au)>; Marshman, Nerida <[Nerida.Marshman@qr.com.au](mailto:Nerida.Marshman@qr.com.au)>; Perci X Barnes <[perci.barnes@translink.com.au](mailto:perci.barnes@translink.com.au)>; [emily.phillips@translink.com.au](mailto:emily.phillips@translink.com.au)  
**Cc:** Pilgrim, Gordana <[gordana.pilgrim@qr.com.au](mailto:gordana.pilgrim@qr.com.au)>  
**Subject:** Station closure feedback - report

Hi everyone

As discussed in our meeting just now, attached is the report I pulled together summarising last week's feedback through our team.

QR internals – I will set up a OneDrive link so we can make our edits simultaneously.

Translink – if you can please update the report and send back to me separately, I will add this to our broader report (I will include you in the final distribution).

If we can aim to have this filled out by 3pm Fridays, that would be great.

Thanks  
Soph



**SOPHIA TAMBAKIS**

**TEAM LEADER COMMUNITY AND STAKEHOLDER ENGAGEMENT**

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Released under RTI - DTMR

# SAUP station closures

## W/C 29 January

### Translink Customerlink customer feedback

No. of enquires	Main themes of feedback	How feedback is being addressed (if required)
Not Relevant		
Lindum: 3	<ul style="list-style-type: none"><li>• Feedback that Iona student waited 30mins for shuttle bus in the PM and that shuttles were too crowded.</li><li>• Feedback that shuttle bus didn't collect students at Lindum station at 7:58AM (travelling to Wynnum North station). Students boarded the next bus at 8:05AM</li><li>• Request to alter 229 shuttle to travel along Sandy Camp Rd first and drop Iona students in front of school.</li></ul>	<ul style="list-style-type: none"><li>• Feedback progressed to appropriate Translink team for responses. Customer's will be contacted by Translink Customer Relations once approved responses are received.</li></ul>
Not Relevant		

Not Relevant

Released under RTI - DTMR

## Perci X Barnes

---

**From:** Vincent Z Chan  
**Sent:** Friday, 2 February 2024 11:07 AM  
**To:** Perci X Barnes; Alec I Tattersall; Roman J Gafa; Gary A Wood  
**Subject:** Outcome of meeting with TfB (2/2 AM)

Hi team,

I spoke with TfB (Dave Murray and Dan Lamb) this morning to run them through the draft schedule Roman prepared. My notes below:

- Dave likes the new schedule - in particular the additional time in the AM peak makes the schedule "more credible"
- No issues with the other run times (although Roman I'll chat with you about the reallocation of time between segments that Dave has requested)
- Due to the additional services and the changed run time, TfB needs to optimise the schedule which means that they can't go-live on 12/2. It will now be 26/2 at the earliest. I agreed with Dave that this is just how it has to be - we can't go live on 12/2 with a sub-par timetable that doesn't address any concerns other than the operating direction (which is all that could be changed if we wanted to meet that date)
- Due to the shift in starting date, Dave has strongly recommended that we attend a meeting with the depot manager (and an RTBU rep) to explain to them the reason for the change. He believes that they will be very happy to hear that the shift is because we are adding more run time in peak periods to relieve pressure on the drivers.
- **(COST IMPLICATION)**: The proposed change for the AM peak (in effect formalising the if-available sweeper) will lead to a step-change in cost due to extra lease costs (possibly applies to the PM peak too). They don't have any spares - Dan Lamb mentioned that they currently have two spares - one is being allocated to the StationLink 109 extension to Salisbury and the other to the 789 (a school route Carole is working on with TfB). My understanding is that QR are expecting extra costs on this anyway.

### Actions (Translink side)

1. **Vincent** to work with **Roman** to finalise the timetable ASAP, including:
  - a. Shifting 1 minute from the Iona->Lindum segment to the Lindum->Wynnum N segment in all time periods
  - b. Finalising the weekend schedule
2. **Roman** to send the variant report and working timetable to TfB
3. **Team** to decide location of new southbound bus stop at Iona (who needs to be involved?)
4. **Perci** to liaise with Adam Lew's team to implement new southbound bus stop (temporary and permanent)
5. **Team** to confirm attendance at recommended meeting with depot manager/RTBU rep. **Vincent** to then work with David Murray to schedule on their end.
6. **Team** to request QR continue traffic controllers at level crossing until service is changed (tentatively 26/2)
7. **Someone** to work out the comms required for this change

Please let me know if you have any queries.



Cheers,  
Vincent

Released under RTI - DTMR

**Diane Mahon**

---

**From:** Anne E Moffat  
**Sent:** Wednesday, 3 May 2023 10:12 AM  
**To:** MCS Executive Services  
**Subject:** 3/5 EOR FW: Advice : Tranche 4 Station Accessibility Upgrade Program  
**Attachments:** FINAL Word Document - Advice Tranche 4 update.pdf

Director-General

<b>PREVIOUS</b>	
<b>CROSS REFERENCE</b>	SHM897
<b>PRIORITY – urgent/routine</b>	Routine
<b>RESTRICTION</b>	N/A
<b>FILE ID</b>	110/000856
<b>ACCOUNTABLE AREA</b>	PPI
<b>ACTION TO</b>	DocTrak.DD-G.PPI
<b>TIMEFRAME – 5, 10, 15 days or other (critical due date if any)</b>	10 days
<b>SUBJECT LINE</b>	Tranche 4 Station Accessibility Upgrade Program
<b>SIGNATORY</b> DG/DDG/GM FYI	Advice for DG
<b>ENQUIRER DETAILS</b>	Queensland Rail Kat Stapleton
<b>NOTES</b>	Seek input from QR/Translink if required

For DG advice pls.

**Anne Moffat**  
Chief Operations Officer  
Department of Transport and Main Roads

P: 07 3066 7112 | M: Not Relevant  
Floor 36 | 1 William Street | Brisbane Qld 4000  
GPO Box 1549 | Brisbane Qld 4001  
[anne.e.moffat@tmr.qld.gov.au](mailto:anne.e.moffat@tmr.qld.gov.au)  
[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)



.....  
**The Department of Transport and Main Roads acknowledges the Traditional Owners and Custodians of this land. We also acknowledge their ancestors and Elders both past and present.**  
**The Department of Transport and Main Roads is committed to reconciliation among all Australians.**  
.....

Discover the story on the [‘Travelling’ by Gilimbaa](#) artwork included in our Acknowledgment statement above.

This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the Criminal Code, corrupt behaviour under the *Crime and Corruption Act 2001* and may constitute official misconduct under the *Public Sector Ethics Act 1994*. Encouraging or directing another person to do these things may also be an offence.

---

**From:** Neil Scales <[Neil.Z.Scales@tmr.qld.gov.au](mailto:Neil.Z.Scales@tmr.qld.gov.au)>  
**Sent:** Wednesday, 3 May 2023 9:25 AM

To: Anne E Moffat <[Anne.E.Moffat@tmr.qld.gov.au](mailto:Anne.E.Moffat@tmr.qld.gov.au)>

Subject: Fwd: Advice : Tranche 4 Station Accessibility Upgrade Program

Hi

Needs advice please

Kind regards

**Neil Scales**

Director-General

Department of Transport and Main Roads

---

P: 07 3066 7316

GPO Box 1549 | Brisbane Qld 4001

[neil.z.scales@tmr.qld.gov.au](mailto:neil.z.scales@tmr.qld.gov.au)

[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

---

**From:** Government & Stakeholder <[GovernmentStakeholder@qr.com.au](mailto:GovernmentStakeholder@qr.com.au)>

**Sent:** Wednesday, May 3, 2023 9:22:32 AM

**To:** TMR DLO <[TMR\\_DLO@tmr.qld.gov.au](mailto:TMR_DLO@tmr.qld.gov.au)>; Ministerial.Parliament <[Ministerial.Parliament@tmr.qld.gov.au](mailto:Ministerial.Parliament@tmr.qld.gov.au)>

**Cc:** Government & Stakeholder <[GovernmentStakeholder@qr.com.au](mailto:GovernmentStakeholder@qr.com.au)>; Gilmore, Amber <[amber.gilmore@qr.com.au](mailto:amber.gilmore@qr.com.au)>; Queensland Rail Media <[QueenslandRailMedia@qr.com.au](mailto:QueenslandRailMedia@qr.com.au)>; Neil Scales <[Neil.Z.Scales@tmr.qld.gov.au](mailto:Neil.Z.Scales@tmr.qld.gov.au)>; Jennifer Roberts <[jennifer.roberts@treasury.qld.gov.au](mailto:jennifer.roberts@treasury.qld.gov.au)>; Grant Gaston <[Grant.Gaston@treasury.qld.gov.au](mailto:Grant.Gaston@treasury.qld.gov.au)>

**Subject:** Advice : Tranche 4 Station Accessibility Upgrade Program

Good morning

Please find attached for the attention of the Minister's office, Queensland Rail's update in relation to Tranche 4 station accessibility upgrades.

Do not hesitate to let me know if you have any questions.

Kind regards

Nerida



**NERIDA MARSHMAN**

**SENIOR ADVISER GOVERNMENT RELATIONS**

Level 1, Rail Centre 1

305 Edward Street

GPO Box 1429 Brisbane, Qld 4000

T: 07 3072 2065

M: Not Relevant

W: [queenslandrail.com.au](http://queenslandrail.com.au)

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# COMMERCIAL-IN-CONFIDENCE

## Queensland Rail advice for Minister for Transport and Main Roads

### Subject: Update – Tranche 4 Station Accessibility Upgrades

Document ID: MCR-23-148

- **Summary**

- This advice is provided further to Queensland Rail’s correspondence and decision brief to responsible Ministers dated 25 November 2022 (MCR-22-548/SHM897).

- Queensland Rail is delivering accessibility upgrades at five stations (Tranche 4) to improve access for all customers at:

- Not Relevant

- Lindum
- Not Relevant

- Following a comprehensive tender and evaluation process, Queensland Rail’s preferred contractor for Bundamba and Burpengary is Hutchinson Builders.

- Negotiations are currently underway with the potential contractor for the upgrade of Lindum and [NR]. As soon as the contract is executed, Queensland Rail will advise who the successful contractor is.

- Queensland Rail has sought commercial benefit and improved risk profiles for all stakeholders by awarding multiple stations to builders.

- Queensland Rail anticipates major construction works will commence at each station in mid-2023, with full completion expected from late 2024 through to mid-2025.

- Traditionally, Queensland Rail through the Station Accessibility Upgrade Program (SAUP) has closed stations on weekends or scheduled one-week partial/passenger-free closures to complete large-scale works.

- The upgrade of Tranche 4 stations will be the first time Queensland Rail has implemented extended closures for the SAUP, consistent with the Cross River Rail (CRR) delivery strategy for the upgrades of stations from Dutton Park to Salisbury.

- SAUP’s extended station closures will help expedite works by astute use of track closure/isolations for each station while supporting the safe and efficient delivery of large-scale

Action Officer/Approved by:	Endorsed by	Endorsed by
Nerida Marshman Senior Adviser]	Scott Riedel Head of SEQ	Kat Stapleton CEO

Tel: 3072 2065  
Date: March 2023

Date: 14 March 2023

Date:

construction elements by separating them from the public. Alternate transport arrangements are being made for customers.

- Queensland Rail, Cross River Delivery Authority and the Department of Transport and Main Roads (Translink) are meeting regularly to share information regarding upcoming station closure programs and sharing lesson learnt from each business's projects.
- A media statement has been prepared to announce the successful contractors once all contracts have been executed.

### Timing

- All station closures will be undertaken simultaneously for approximately eight to ten months:

– Not Relevant

– Lindum: February 2024 to October 2024

– Not Relevant

- Refer to **attachment 1** for full details on current construction and station closure timelines.
- The media announcement of contract award will also advise on the closure of stations to expedite construction works.
- The projects are due for completion in late 2024 through to mid-2025.

### Alternative transport strategy

- As part of Tranche 4, an external consultant (ARUP) has been engaged to prepare an independent, high-level Alternative Transport Strategy (ATS) outlining potential transport options during the extended closures to facilitate and expedite construction.
- Queensland Rail and Translink collaborated with ARUP to develop station-specific alternative transport strategies by reviewing *gocard* origin and destination, Park n Ride and passenger transfer data.
- The CRR experience shows that while customers are inconvenienced when stations first close, new travel patterns are quickly adapted,
- Queensland Rail will engage key affected stakeholders (schools, care facilities, hospitals, significant community hubs and station-specific trip generators) on the proposed closure strategy and align suitable timings where possible.
- Students will be supported by Translink's school travel team.
- ATS recommendations and proposed solutions will be continually refined and adapted during delivery to ensure Queensland Rail meets customers' needs and requirements.
- The range of solutions tailored to each station includes:
  - promoting active transport for short trips (walking, cycling, scooting)
  - maximise coordination of existing bus services
  - peak shuttle services (provided by Translink or Queensland Rail)

- taxi vouchers for customers requiring direct mobility assistance
- customer behaviour measures: promote alternative stations and associated carparking (successfully used during Cannon Hill and Dakabin station upgrades).
- Station-specific communications plans will inform customers of journey planning and alternative transport arrangements to manage station closure customer impacts.
- Aligning with CRR, Queensland Rail's alternative transport messaging will advise customers to "plan your journey in advance and allow extra travel time if your journey is affected by the station closure".
- Communications will advise customers of upcoming changes during station closures, including but not limited to:
  - station access and service changes
  - web notifications, station signage, onboard announcements and carriage posters directing customers to other stations
  - journey planning notifications across digital and social media and via the MyTranslink app
  - advising bus connections between adjacent stations
  - direct customer assistance and Personalised Public Transport, as required.

**Stakeholder engagement**

- Queensland Rail is providing each MP with a face to face briefing to update them on the current status of the station being upgraded in their electorate:
  - 
  - 
  - 
  - Joan Pease MP, Lytton (Lindum)
  -
- The briefing will cover off on the proposed delivery timeline, station closure and alternative transport strategy.
- Monthly project updates will also be provided to the MPs. There will also be ongoing milestone media opportunities.

Copy to:

- Neil Scales, Director-General, Department of Transport and Main Roads
- Mary Anne Kelly, A/Under Treasurer, Queensland Treasury

**Minister Comments**

**Noted / Not Noted**

**Minister's signature.....**

**Date ...../...../.....**

Released under RTI - DTMR

**Attachment 1 – Station Delivery Timeline**

Station	Main works commence	Scheduled closure	Station reopens (key benefits returned to customers)	Expected Completion
Not Relevant				
Lindum	Mid-2023	February 2024	October 2024	Mid-2025 (includes North Road Park n Ride)



# QR SAUP

Alternative transport service

BRIEFING- DAY OF OPERATIONS SITE

OBSERVATIONS

19 January 2024

# Agenda

1. Welcome and introductions, roster
2. Objectives, background and the journey so far
3. Key observations and timing
4. Reporting
5. Site specific
6. Debriefs and preparation for next day
7. Team round robin

Released under RTI - DTMR

# Roster

SAUP station	Additional site location(s)	Time period	Readiness (internal) Friday 19/01	GO LIVE Monday 22/01	Day 2 Tuesday 23/01	Day 3 Wednesday 24/01	Day 4 Thursday 25/01	Day 5 Friday 26/01
Not Relevant								
Lindum station	North Road opp Iona College Cameron Parade stop south of Wynnum N station	AM	Todd Peter Jack Perci	Todd	Perci Peter	Perci Jack	Perci Jack (if required)	N
		PM		Todd	Jack Peter	Todd Peter	Todd Peter (if required)	N
Not Relevant								

# ATS objectives

The SAUP ATS design was developed based on the following objectives:

1. Maintain customer accessibility to the public transport network
2. Meet the span of hours of the existing train service
  - Rail Transport Service Contract identifies obligations to comply with station opening hours (Citytrain)
3. Meet the frequency of the existing train service
4. Provide sufficient capacity to meet the existing demand at the train station
5. Address demand for key transfers

Route and stops should consider location of demand near the station

# Background

As part of the Queensland Rail (QR) Station Accessibility Upgrade Program (SAUP), six stations are proposed to be temporarily closed from January 2024 to around October 2025:

1.
2.
3.
4.
5. Lindum
6.

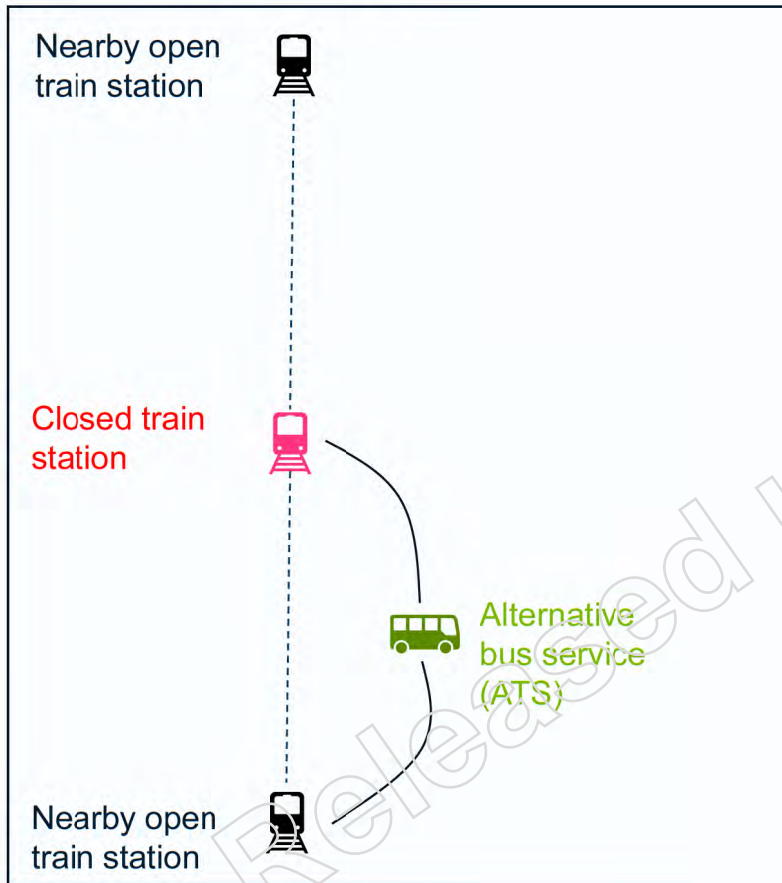
\*While Dedicated Alternative Transport Services are not planned for Buranda station due to the high level of service offered by the bus network on the adjacent busway, Translink Division will work closely with QR to ensure that scheduled services meet the SAUP objectives.

# The journey so far

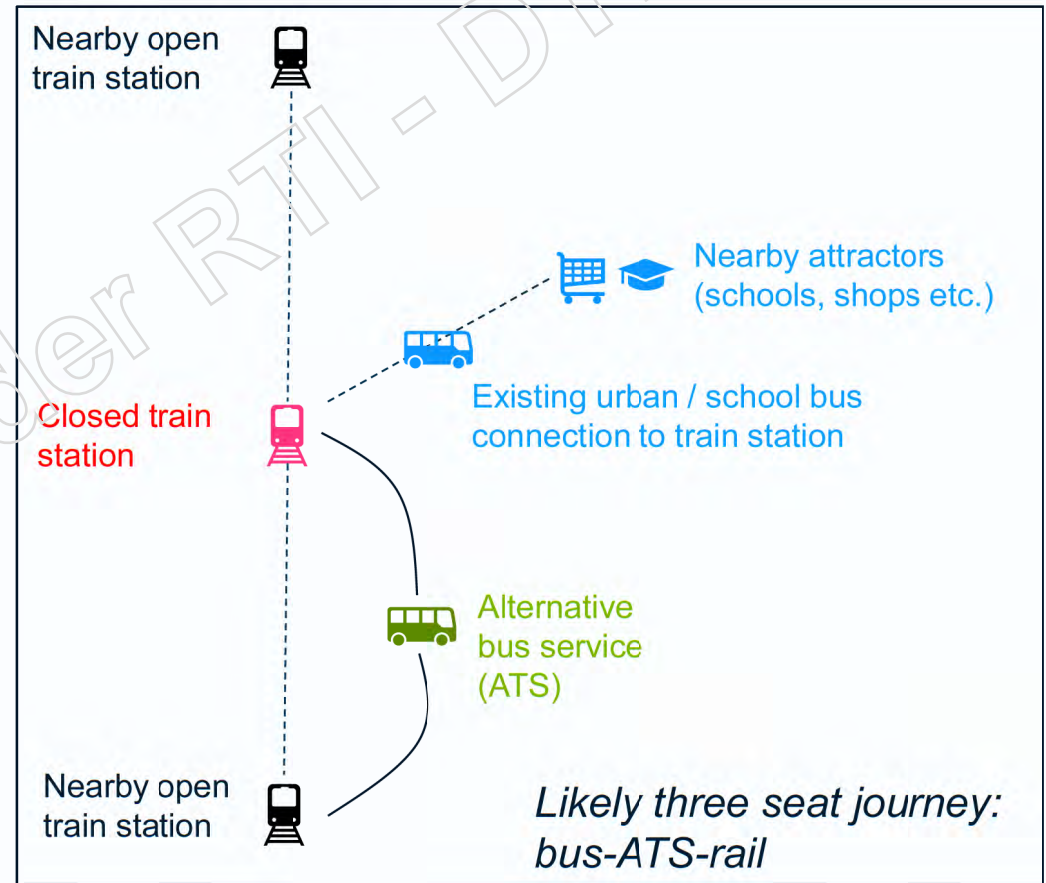


# Objective 5 – Address transfers

## Initial ATS design



## Consideration of transfers



# Key observations

Primarily anecdotal / qualitative comments:

1. Customer experience and behaviour
2. Patronage, loading and transfers
3. Bus / operational issues
4. Infrastructure issues
5. Others of note





# Infrastructure of note

Coreflute flags, TTs, cabinets (if required):

- Not Relevant
- 
- NR Lindum and Not Relevant by TfB scheduled 19/1 (Joel / Perci to check)
- Not Relevant

Wayfinding signs:

- As all construction fencing will not be in place till Sunday evening 21/1, opportunity to install Translink wayfinding signs by morning observers.
- QR will have a myriad of signs at the stations, clutter may be an issue.

Not Relevant



# Infrastructure of note

Bus stops - no new stops other than:

- Not Relevant
- Lindum:
  - North Road opp Iona College
  - Cameron Pde south of Wynnum N station

Other new / modified infrastructure:

- Kianawah Rd / Sibley Rd OLC, Lindum
- Kitchener St parking controls, Wynnum N

# Timing

Morning peak period: 7 – 9am

Afternoon peak period: 3 – 6pm

(Expectation to cover at least one hour of the peaks, critical periods depending on activity that is, significant school transfers)




Refer to ATS bus timetables saved at: [HHTTs](#) (also available online)

Not Relevant

Released under RTI - DTMR

# Lindum station – Todd, Jack, Peter and Perci



-  New bus stop required
-  Existing bus stop
-  Existing bus stop (not proposed to be stopped)

<b>Infrastructure required</b>	<ul style="list-style-type: none"> <li>• Formalised bus stop on Cameron Parade</li> <li>• Formalised stop on North Road (opposite Iona College)</li> </ul>
<b>Operation</b>	<ul style="list-style-type: none"> <li>• <b>Route 229</b></li> <li>• Wynnum North-Lindum-Wynnum North loop. Approx. 10-15 minutes to operate loop.</li> <li>• Requires 2 buses to operate peak frequency.</li> </ul>
<b>Timetabling</b>	<ul style="list-style-type: none"> <li>• <u>Off-peak</u>: Operate with 4bph frequency/15-minute headway, nominally meeting each off-peak train arrival at Lindum</li> <li>• <u>Peak</u>: Additional school services to be provided for demand to/from Iona College</li> </ul>
<b>Other considerations</b>	<ul style="list-style-type: none"> <li>• Service crosses open level crossings at Wynnum North Road, Kianawah Road, and Sandy Camp Road. Latter is a rail freight crossing with low crossing frequency.</li> </ul>







# Wynnum North stop



Proposed works:

- Extension of bus indent
- Minimum boarding point
- J pole to denote boarding point

# Iona College stop



Proposed works:

- Minimum boarding point as shown
- J pole to denote boarding point



Not Relevant

Released under RTI - DTMR

# Debriefs and next day prep

- Group catch up session to capture key opportunities and issues
- Requests for:
  - Additional observation staff
  - Additional / replacement signs
- Critical escalations such as changes to services (additional busses), modifications to infrastructure, behaviour change

# Parting words

- Observe, limit engagement
- See from through customer's perspective
- Comment on key opportunities and issues, pictures paint a thousand words
- Feedback and suggestions for improvement welcome
- Stay safe, wear comfy shoes, bring an umbrella
- Any issues / concerns contact:

- Perci -
- Sarah
- Todd -



# Round robin



Be courageous

**Thank you and stay connected**

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Be courageous



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Department of Transport and Main Roads

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# QR SAUP

Alternative transport service

DEBRIEF - DAY OF OPERATIONS

30 January 2024



# Agenda

1. So, how did we go?
2. Sites and observers
3. Key observations
4. Infrastructure of note
5. Timing
6. Reporting
7. Site specific
8. Some learnings – high level
9. Team round robin

Released under RTI - DTMR

# So, how did we go?

- Overall good! Stations successfully closed
- Delivery partners stepped up, incl. school services
- Translink site observations absolute gold, team did very well, assisted customers as needed and even installed signs
- Teething issues, allowing service to bed in
- Managing expectations
- Signage and wayfinding improvements based on feedback
- Some safety risks
- Lessons learned

Released under RTI - DTMR

# Sites and observers

SAUP station	Additional site location(s)	Time period	Readiness (internal) Friday 19/01	GO LIVE Monday 22/01	Day 2 Tuesday 23/01	Day 3 Wednesday 24/01	Day 4 Thursday 25/01	Day 5 Monday 29/01
Not Relevant								
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		PM		Todd	Jack Peter	Todd Peter	Todd Peter (if required)	Perci
Not Relevant								

# Key observations

Primarily anecdotal / qualitative comments:

1. Customer experience and behaviour
2. Patronage, loading and transfers
3. Bus / operational issues
4. Infrastructure issues
5. Others of note



# Infrastructure of note

Coreflute flags, TTs, cabinets (if required):

- Not Relevant
- 
- Not Relevant Lindum and Not Relevant : by TfB scheduled 19/1 (Joel / Perci check)
- Not Relevant

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- As all construction fencing not in place till Sunday evening 21/1, opportunity to install Translink wayfinding signs by morning observers.
- QR will have a myriad of signs at the stations, clutter may be an issue.

Not Relevant



# Infrastructure of note

Bus stops - no new stops other than:

Not Relevant

- 
- Lindum:
  - North Road opp Iona College
  - Cameron Pde south of Wynnum N station

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# Timing

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(Expectation to cover at least one hour of the peaks, critical periods depending on activity that is, significant school transfers)

Refer to ATS bus timetables saved at: [HHTTs](#) (also available online)






Not Relevant

Released under RTI - DTMR

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<b>Operation</b>	<ul style="list-style-type: none"> <li><b>Route 229</b></li> <li>Wynnum North-Lindum-Wynnum North loop. Approx. 10-15 minutes to operate loop.</li> <li>Requires 2 buses to operate peak frequency.</li> </ul>
<b>Timetabling</b>	<ul style="list-style-type: none"> <li><u>Off-peak</u>: Operate with 4bph frequency/15-minute headway, nominally meeting each off-peak train arrival at Lindum</li> <li><u>Peak</u>: Additional school services to be provided for demand to/from Iona College</li> </ul>
<b>Other considerations</b>	<ul style="list-style-type: none"> <li>Service crosses open level crossings at Wynnum North Road, Kianawah Road, and Sandy Camp Road. Latter is a rail freight crossing with low crossing frequency.</li> </ul>



7.54 bus (I think) still loading at 8.04. Note QR station staff taking an active role in managing the boarding point.



8.15am the last of (the bulk) of students loaded and on their way.



8.24am - third 229 bus arrived while two buses in indent, passengers alighted at downstream kerb and driver decided continued loop while straggler/late students were loading. School peak well and truly over at this stage.



7.54am Iona students choosing to walk along Sandy Creek Rd rather than take the bus.



Witnessed a bus get stuck under the infamous Lindum boom gate

personal inf Tuesday 16:58

Tensions between teachers and bus drivers was notable. Bus drivers saying they had to leave (as they are running to a schedule) despite only having 1 student on board. Teachers demanding with raised voice that they stay at the stop to load more students.

One teacher told a bus driver that it was illegal for the bus to leave with only one student on board when there was also a single adult passenger on the bus. Bus driver responded that the bus had CCTV etc but it all got a bit heated.

[see less](#)

personal inf Tuesday 17:03

Tomorrow with all year levels in attendance at Iona College will be interesting.

My main concern for tomorrow is that buses running to their schedule will not be able to clear the students from the school before the teachers finish their supervision at 3:30pm.



*Wynnum North Station - Kitchener St - illegal parking still occurring blocking out space needed for buses to turn without travelling on wrong side of road.*



3.05pm: Two QR staff observing. 65 students were too much due to bags and sports equip for one bus with around 5 told to walk back to the marshalling area. I told the TfB and school staff to reduce to 60 (30F + 30R). Worked much better.



3.11 pm: senior school start arriving after 3.01 bell. Second 229 bus loading.



3.17pm: third 229 bus loading, students loaded at front first as they rushed. Not quite consistent but worked fine.



Water level along Sandy Camp Rd worries me. Water ponding at the North Rd bend, looks like it doesn't take much for the roadway to flood due to the adjacent wetland.

Not Relevant

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# Some learnings – high level

- Managing expectations
  - Stakeholder engagement, incl. PIDs, signage and wayfinding. Establish and maintain relationships
  - Talk to schools and key transfer users *early*
  - Senior QR management (and Translink / QR cultural alignment)
  - Simple and consistent messaging, positive attitude and customer focus
  - Seek feedback, evaluate and action - but balance with being reactive, use quantitative info
  - One mode customers – anticipating being charged twice
- Allow service to 'bed in' and adjust as needed in initial period, work closely with delivery partners for tweaks incl. schedule, route, PIDs and ticketing
- Keep on top of risks including residual (and document them)
- Improve on communications with (*and by*) QR

# Round robin



Be courageous

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**Thank you and stay  
connected**

[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)



Be courageous



TMRQld



@TMRQld



TMRQld



Department of Transport and Main Roads

Released under RTI - DTMR



Our ref DOC23/163180

Department of  
**Transport and Main Roads**

25 July 2023

Mr Jeff Jones  
Manager (Transport Services Contract)  
Queensland Rail  
jeffrey.jones@qr.com.au

Dear Mr Jones

Thank you for your letter dated 20 June 2023 requesting assistance for the development, selection and implementation of Alternative Transport arrangements for Queensland Rail's Station Accessibility Upgrade Program (SAUP) for Not Relevant Lindum, Not Relevant and NR stations.

Your letter indicates that Queensland Rail has made a decision to close these stations for an extended period of time and has engaged a consultant to investigate and assess requirements for each station. While this approach provides a potential 'best for project' outcome, the Department of Transport and Main Roads (TMR) is concerned the general approach and proposed alternate transport requirements present significant risks for customer journey times, ticketing revenue and network performance. For instance, the high dependence on wheelchair accessible taxi availability and an intermediate bus solution may be constrained by fleet and driver availability, with the dispersed nature of project locations limiting opportunities for bus efficiencies.

TMR has reservations about the proposed Alternate Transport Strategy options for all identified station including the practicality and the potential acceptance by government stakeholders of alternate recommendations that do not provide a sufficient level of service and access to passenger transport services. As such, TMR has already commenced activities to investigate bus solutions during peak and off-peak periods. Accordingly, TMR would appreciate greater engagement from Queensland Rail on this matter to ensure broader public transport and customer needs are practically addressed.

Queensland Rail's engagement with TMR on this matter appears to have occurred after its contractor procurement and engagement process. Ideally, TMR should be engaged on these types of issues as part of the project business case to ensure associated project cost, delivery and customer risks are fully understood prior to a construction methodology being determined. TMR has extensive internal capability and experience in coordinating Alternate Transport and can leverage its existing relationships with bus industry service delivery partners.

Moving forward, TMR's expectation is that Queensland Rail engage early on any relevant future project business cases and consider any potential capital project cost savings realised through station closures along with the operational costs, and customer impact of closing stations and providing Alternate Transport services.

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Website [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)  
Email [brad.c.hirn@tmr.qld.gov.au](mailto:brad.c.hirn@tmr.qld.gov.au)  
ABN 39 407 690 291

Under the Rail TSC, TMR is identified as the lead agency for planning and coordinating Alternate Transport for planned closures. Queensland Rail is, therefore, requested to work directly with Gary Wood, Director (Major Project integration) via telephone (07) 3338 4254 or email gary.wood@translink.com.au in relation to TMR's written agreement to the Alternative Transport arrangement for identified stations and to jointly coordinate any Ministerial briefings to ensure acceptance of the approach. This includes the timing of station closures and any additional possessions requiring Alternate Transport services. These must be planned within the context of other network impacts such as the extended possessions being requested by the Cross River Rail Delivery Authority. These track closures have a significant customer impact along with a large requirement for bus fleet and drivers.

The Rail TSC also identifies obligations for Queensland Rail to comply with station opening hours (Citytrain) and TMR requests this be considered and addressed as part of the overall solution.

Should require any further information on the matter, please contact me by telephone (07) 3066 7207 or via email at brad.c.hirn@tmr.qld.gov.au.

Yours sincerely

Not Relevant

Brad Hirn  
**Executive Director (Rail Program and Contracts)**  
**Department of Transport and Main Roads**

## Perci X Barnes

---

**From:** Tambakis, Sophia <sophia.tambakis@qr.com.au>  
**Sent:** Tuesday, 3 October 2023 10:36 AM  
**To:** Alec I Tattersall  
**Cc:** Sarah A Stjepanovic; James, Lyndon; Sheppard, Jenna; Pilgrim, Gordana  
**Subject:** RE: Updated survey timelines  
**Attachments:** Feedback summary - Lindum schools (Iona College) - Sep 2023 Alt transport.pdf; Lindum station accessibility upgrade - student survey (Iona College).xlsx

Hi Alec

Please see attached the final survey report for Iona.

Thanks  
Soph

---

**From:** Tambakis, Sophia  
**Sent:** Tuesday, September 19, 2023 4:44 PM  
**To:** Alec I Tattersall <Alec.Tattersall@translink.com.au>  
**Cc:** Sarah A Stjepanovic <Sarah.Stjepanovic@translink.com.au>; James, Lyndon <lyndon.james@qr.com.au>; Sheppard, Jenna <Jenna.Sheppard@qr.com.au>  
**Subject:** RE: Updated survey timelines

Hi Alec

I have attached the latest raw data for the Iona-specific survey as of 19 September, noting the survey has not yet closed.

Thanks  
Soph

---

**From:** Alec I Tattersall <[Alec.Tattersall@translink.com.au](mailto:Alec.Tattersall@translink.com.au)>  
**Sent:** Monday, September 18, 2023 12:23 PM  
**To:** Tambakis, Sophia <[sophia.tambakis@qr.com.au](mailto:sophia.tambakis@qr.com.au)>; Sheppard, Jenna <[Jenna.Sheppard@qr.com.au](mailto:Jenna.Sheppard@qr.com.au)>  
**Cc:** Pilgrim, Gordana <[gordana.pilgrim@qr.com.au](mailto:gordana.pilgrim@qr.com.au)>; Sarah A Stjepanovic <[Sarah.Stjepanovic@translink.com.au](mailto:Sarah.Stjepanovic@translink.com.au)>  
**Subject:** RE: Updated survey timelines

**[EXTERNAL EMAIL:** This email originated from outside your organisation. Do not click on links or open attachments unless you recognise the sender and know the content is safe]

Thank you.

Oh yes anything you could share would be really helpful.

We're mainly looking at the breakdown of where the students are travelling to and from but if you're able to share the latest raw data that would be great.

Cheers, Alec.

**Alec Tattersall**  
Network Coordination Lead  
Major Project Integration | Service Planning & Infrastructure  
Passenger Transport Integration Branch | Translink Division

Department of Transport and Main Roads

(07) 3338 4656 | M Not Relevant  
Floor 7 | 61 Mary Street | Brisbane Qld 4000  
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[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)

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**From:** Tambakis, Sophia <[sophia.tambakis@qr.com.au](mailto:sophia.tambakis@qr.com.au)>  
**Sent:** Monday, 18 September 2023 10:06 AM  
**To:** Alec I Tattersall <[Alec.Tattersall@translink.com.au](mailto:Alec.Tattersall@translink.com.au)>; Sheppard, Jenna <[Jenna.Sheppard@qr.com.au](mailto:Jenna.Sheppard@qr.com.au)>  
**Cc:** Pilgrim, Gordana <[gordana.pilgrim@qr.com.au](mailto:gordana.pilgrim@qr.com.au)>; Sarah A Stjepanovic <[Sarah.Stjepanovic@translink.com.au](mailto:Sarah.Stjepanovic@translink.com.au)>  
**Subject:** RE: Updated survey timelines

Hi Alec

Iona distributed a letter last week, we think it went out on Thursday but there was no end date on there. We will give them two weeks.

So far we have just over 600 responses. I have access to that data though so if you're interested in a particular question, let me know and we can start feeding through early insights.

Thanks  
Soph

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**From:** Alec I Tattersall <[Alec.Tattersall@translink.com.au](mailto:Alec.Tattersall@translink.com.au)>  
**Sent:** Monday, September 18, 2023 9:57 AM  
**To:** Tambakis, Sophia <[sophia.tambakis@qr.com.au](mailto:sophia.tambakis@qr.com.au)>; Sheppard, Jenna <[Jenna.Sheppard@qr.com.au](mailto:Jenna.Sheppard@qr.com.au)>  
**Cc:** Pilgrim, Gordana <[gordana.pilgrim@qr.com.au](mailto:gordana.pilgrim@qr.com.au)>; Sarah A Stjepanovic <[Sarah.Stjepanovic@translink.com.au](mailto:Sarah.Stjepanovic@translink.com.au)>  
**Subject:** RE: Updated survey timelines

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Morning

Do you know the date Iona College requested their student community to respond to the survey?

Alec.

**Alec Tattersall**  
Network Coordination Lead  
Major Project Integration | Service Planning & Infrastructure  
Passenger Transport Integration Branch | Translink Division  
**Department of Transport and Main Roads**

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**From:** Tambakis, Sophia <[sophia.tambakis@qr.com.au](mailto:sophia.tambakis@qr.com.au)>  
**Sent:** Thursday, 14 September 2023 11:04 AM  
**To:** Sheppard, Jenna <[Jenna.Sheppard@qr.com.au](mailto:Jenna.Sheppard@qr.com.au)>; Alec I Tattersall <[Alec.Tattersall@translink.com.au](mailto:Alec.Tattersall@translink.com.au)>  
**Cc:** Pilgrim, Gordana <[gordana.pilgrim@qr.com.au](mailto:gordana.pilgrim@qr.com.au)>  
**Subject:** Updated survey timelines

Hi Jenna and Alec

As you know, the announcement for the four remaining locations didn't go live until Sunday night/Monday morning.

As such, we will have to extend the Banyo, Lindum, Buranda and Morningside surveys until 24 September. Below is the new timeline for the reports.

The school surveys will mirror these timeframes. We will hopefully be able to get some insights on Bundamba and Burpengary earlier.

Thanks  
Sophia

Activity	Responsibility	Original Completed By	OPTION 1: Not staggered
Proposal submitted	Enhance Research	Thurs 20 July	
Proposal accepted	Queensland Rail (QR)	Tues 25 July	
Project Planning Meeting	Enhance Research / QR	Thurs 27 July	
Draft initial questionnaire	Enhance Research	Mon 7 August	
Initial feedback on questionnaire received	Enhance Research	Mon 11 August	
Alternative transport strategies finalised	QR	Mon 14 August	
Updated questionnaire submitted	Enhance Research	Wed 16 August	
Questionnaire approved	QR	Thurs 17 August	
Programming survey	Enhance Research	Fri 18 – Tues 22 August	
Provision of URL links & QR codes	Enhance Research	Wed 23 August	
Survey fieldwork	QR	Mon 28 Aug – Sun 10 September	Mon 4 – Sun 10 Sept
Topline report (Excel)	Enhance Research	Wed 13 September	Wed 20 Sept
Draft insights report submitted	Enhance Research	Wed 20 September	Wed 27 Sept
Feedback on report received	QR	Fri 22 September	Fri 29 Sept
Final report submitted	Enhance Research	w/c Mon 25 September	w/c Mon 2 Oct



**SOPHIA TAMBAKIS**  
**TEAM LEADER COMMUNITY AND STAKEHOLDER ENGAGEMENT**

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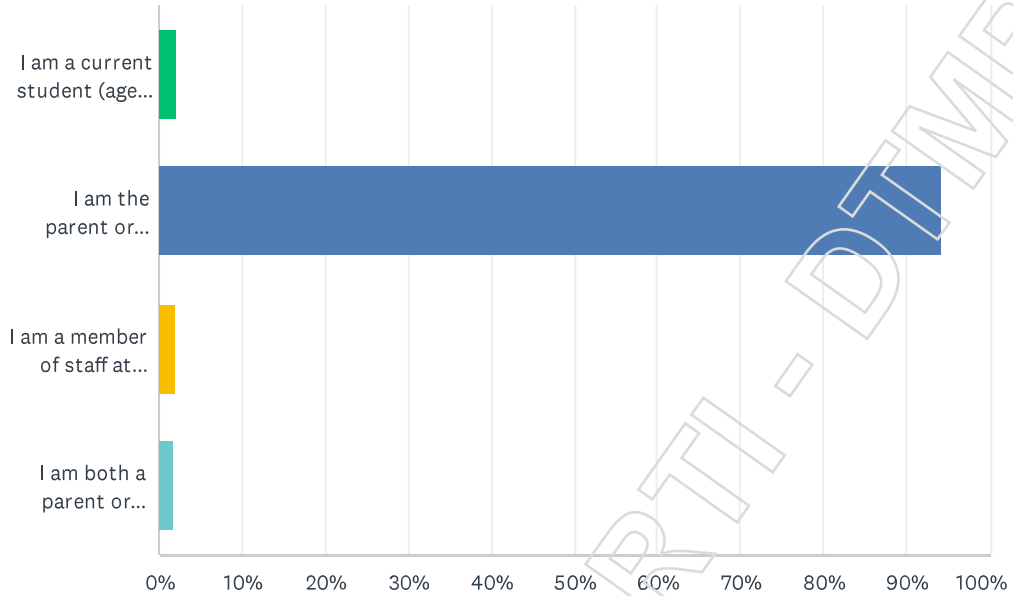
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Released under RTI/DI/MR

Q1 Please select the following that apply to you:

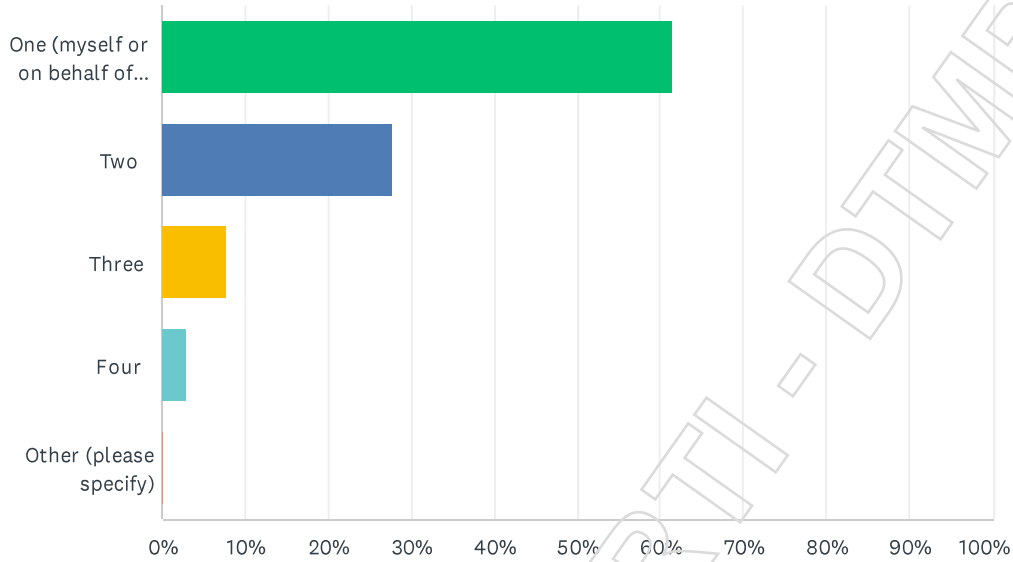
Answered: 759 Skipped: 0



ANSWER CHOICES	RESPONSES	
I am a current student (aged 18 years and over).	2.11%	16
I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	94.33%	716
I am a member of staff at Iona College.	1.84%	14
I am both a parent or carer, and employed by Iona College.	1.71%	13
<b>TOTAL</b>		<b>759</b>

## Q2 How many people are you completing this form for?

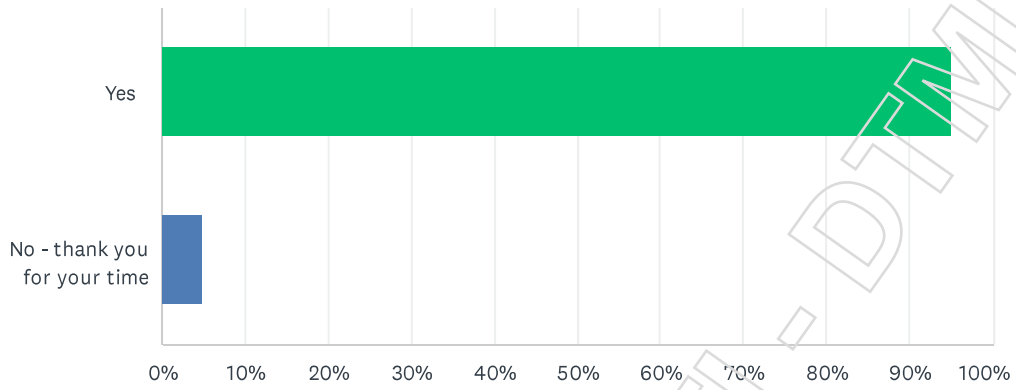
Answered: 759 Skipped: 0



ANSWER CHOICES	RESPONSES	
One (myself or on behalf of a student 17 years and under)	61.40%	466
Two	27.80%	211
Three	7.64%	58
Four	3.03%	23
Other (please specify)	0.13%	1
<b>TOTAL</b>		<b>759</b>

### Q3 Do you, or children in your care, use Lindum station to travel to or from Iona College?

Answered: 746 Skipped: 13

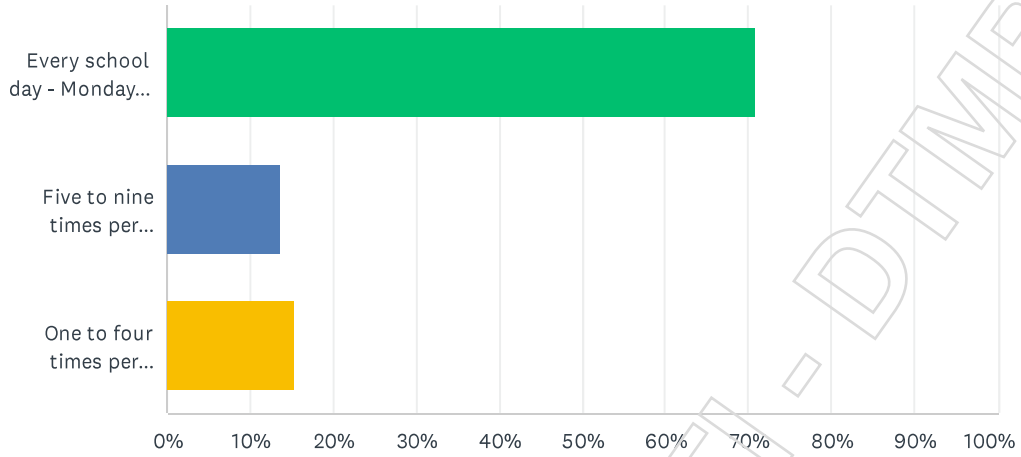


ANSWER CHOICES	RESPONSES	
Yes	95.04%	709
No - thank you for your time	4.96%	37
TOTAL		746

Released under RTI - DTMR

### Q4 How often do you use Lindum station?

Answered: 707 Skipped: 52

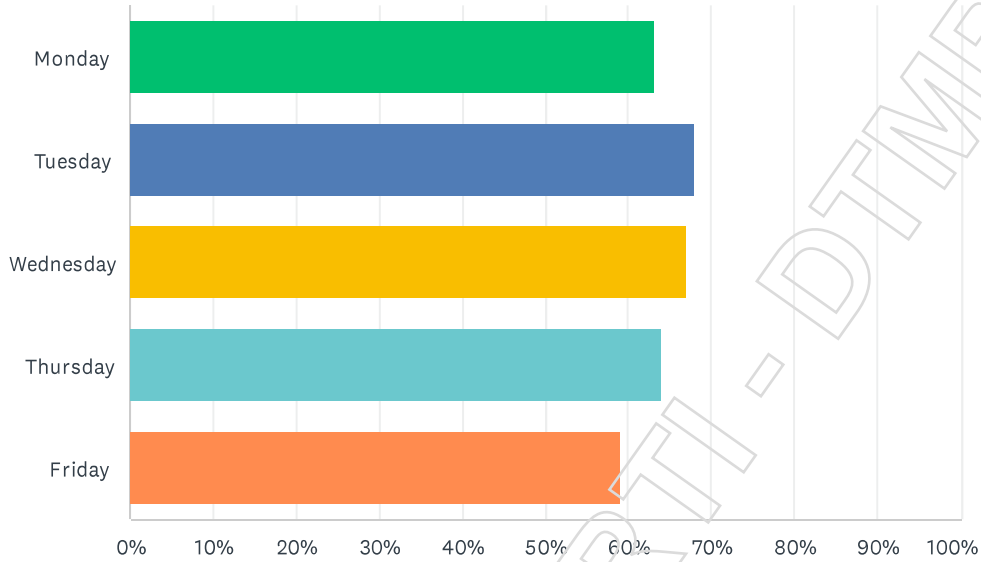


ANSWER CHOICES	RESPONSES	
Every school day - Monday to Friday, morning and afternoon (10 times per school week)	70.86%	501
Five to nine times per school week	13.72%	97
One to four times per school week	15.42%	109
TOTAL		707

Released under RTI - DTMR

### Q5 On which day/s, do you most frequently travel by train to school?

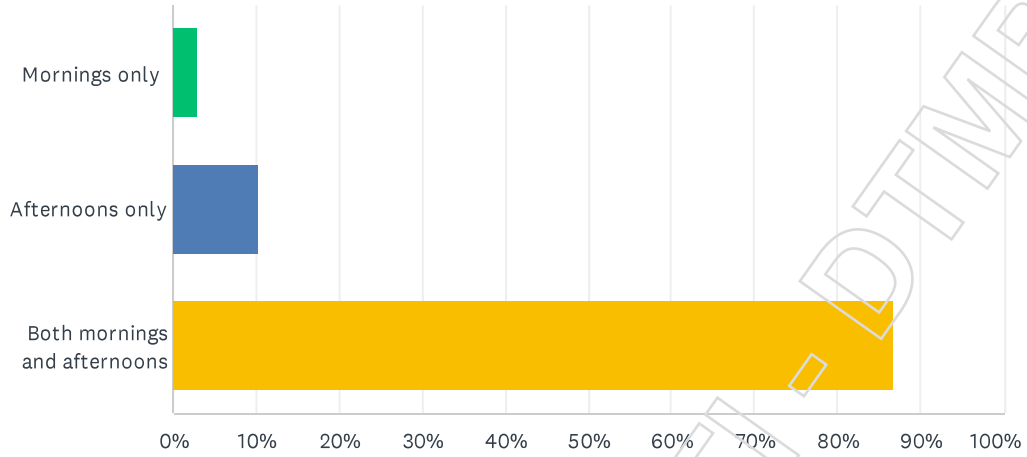
Answered: 203 Skipped: 556



ANSWER CHOICES	RESPONSES
Monday	63.05% 128
Tuesday	67.98% 138
Wednesday	67.00% 136
Thursday	64.04% 130
Friday	59.11% 120
Total Respondents: 203	

### Q6 What time of day do you use Lindum station?

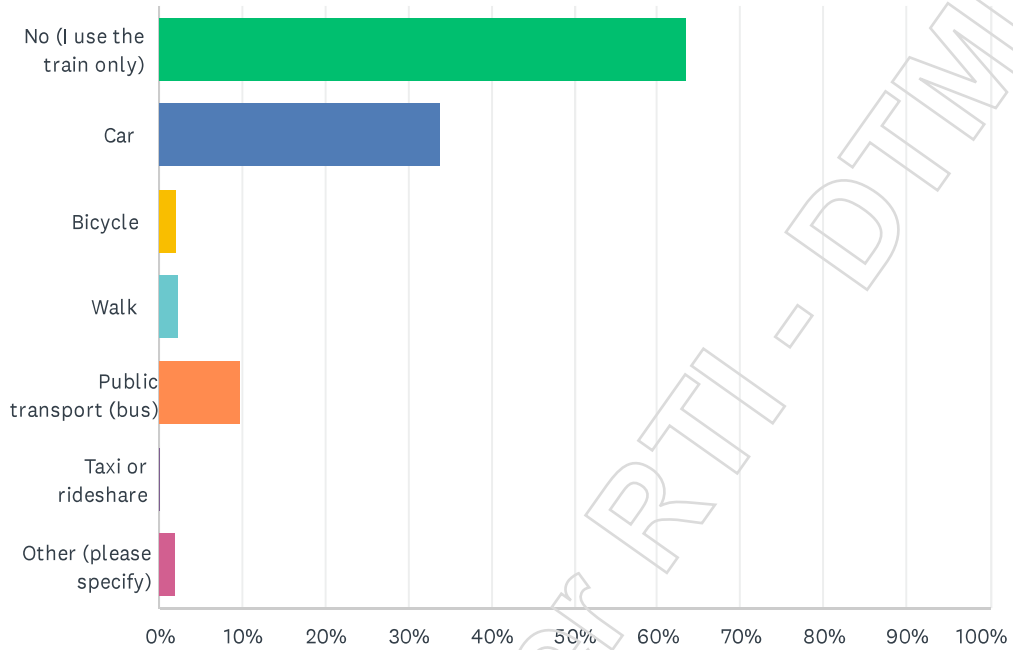
Answered: 703 Skipped: 56



ANSWER CHOICES	RESPONSES	
Mornings only	2.99%	21
Afternoons only	10.24%	72
Both mornings and afternoons	86.77%	610
TOTAL		703

### Q7 Do you currently use other means of travel to attend Iona College? (Tick all that apply.)

Answered: 698 Skipped: 61

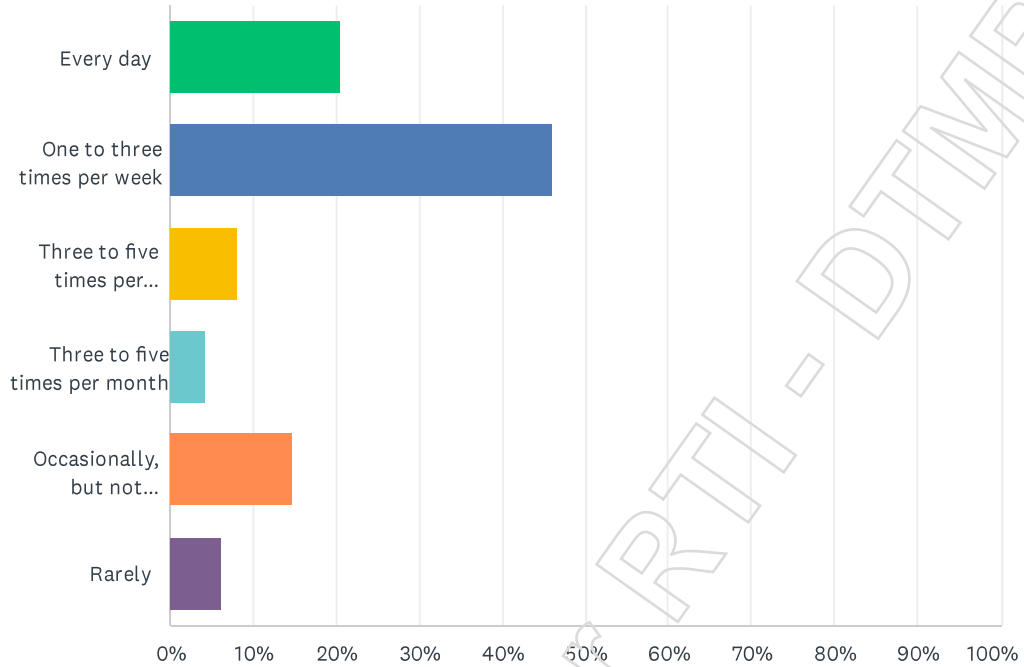


ANSWER CHOICES	RESPONSES
No (I use the train only)	63.47% 443
Car	33.95% 237
Bicycle	2.15% 15
Walk	2.29% 16
Public transport (bus)	9.74% 68
Taxi or rideshare	0.14% 1
Other (please specify)	2.01% 14
Total Respondents: 698	



### Q8 How often do you use other means of travel, as selected above?

Answered: 258 Skipped: 501



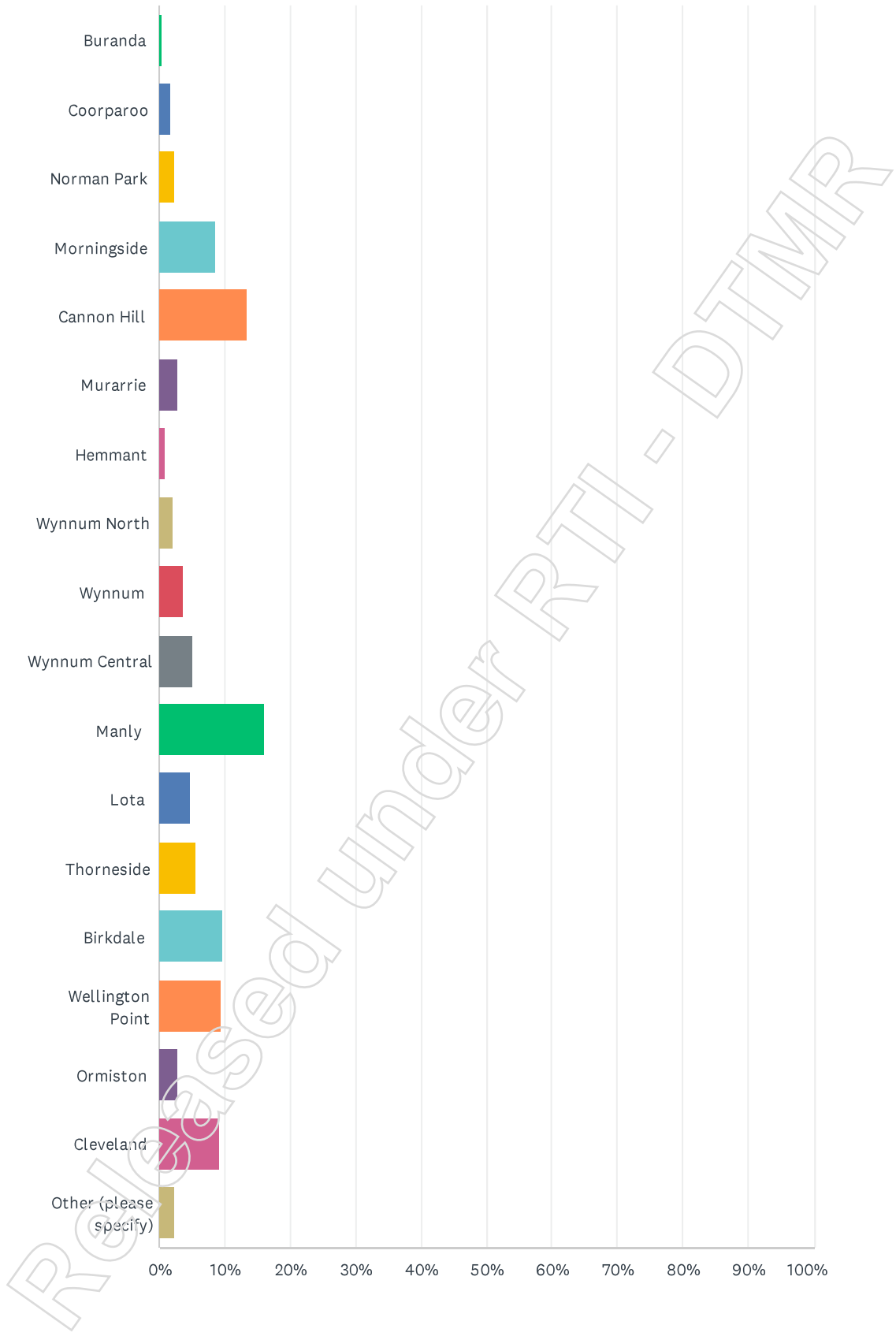
ANSWER CHOICES	RESPONSES	
Every day	20.54%	53
One to three times per week	46.12%	119
Three to five times per fortnight	8.14%	21
Three to five times per month	4.26%	11
Occasionally, but not regularly	14.73%	38
Rarely	6.20%	16
<b>TOTAL</b>		<b>258</b>

Q9 Where do you usually travel from? (Please specify which station.)

Answered: 673 Skipped: 86

Released under RTI - DTMR

# Lindum station accessibility upgrade



Lindum station accessibility upgrade

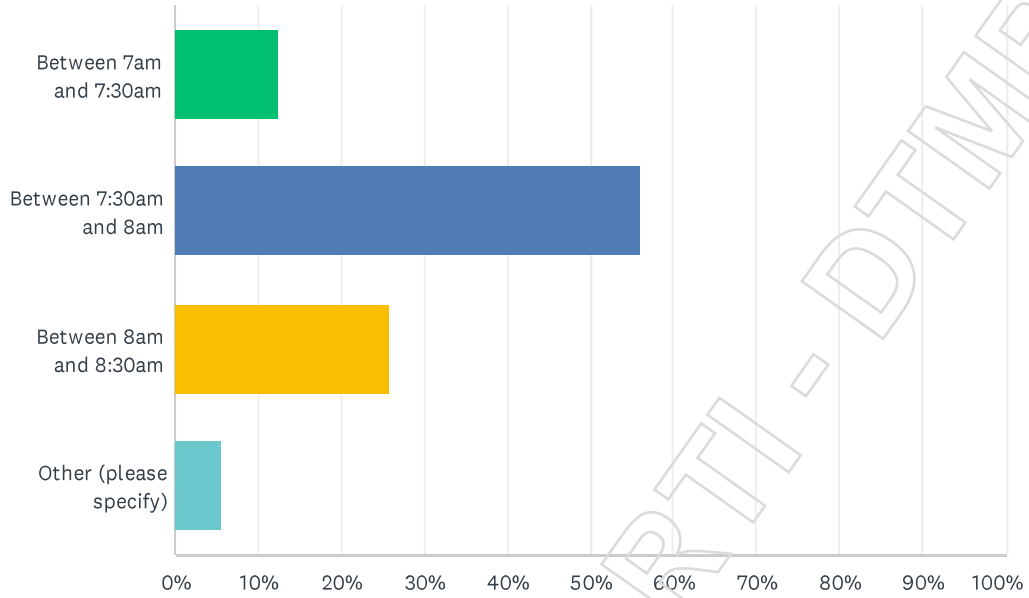
ANSWER CHOICES	RESPONSES	
Buranda	0.45%	3
Coorparoo	1.78%	12
Norman Park	2.38%	16
Morningside	8.47%	57
Cannon Hill	13.37%	90
Murarie	2.67%	18
Hemmant	0.89%	6
Wynnum North	2.08%	14
Wynnum	3.57%	24
Wynnum Central	5.20%	35
Manly	15.90%	107
Lota	4.61%	31
Thorneside	5.50%	37
Birkdale	9.51%	64
Wellington Point	9.36%	63
Ormiston	2.82%	19
Cleveland	9.06%	61
Other (please specify)	2.38%	16
<b>TOTAL</b>		<b>673</b>

Released under RTI - DTMR

Lindum station accessibility upgrade

Q10 What time of a morning do you usually arrive at Lindum station?

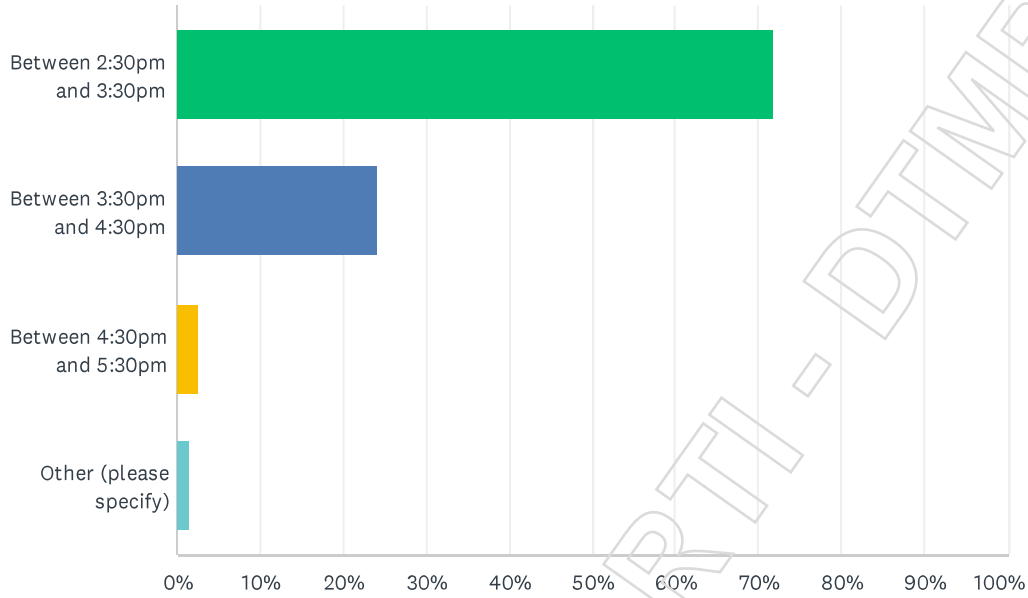
Answered: 684 Skipped: 75



ANSWER CHOICES	RESPONSES	
Between 7am and 7:30am	12.43%	85
Between 7:30am and 8am	56.14%	384
Between 8am and 8:30am	25.88%	177
Other (please specify)	5.56%	38
TOTAL		684

### Q11 What time of an afternoon would you usually leave Lindum station?

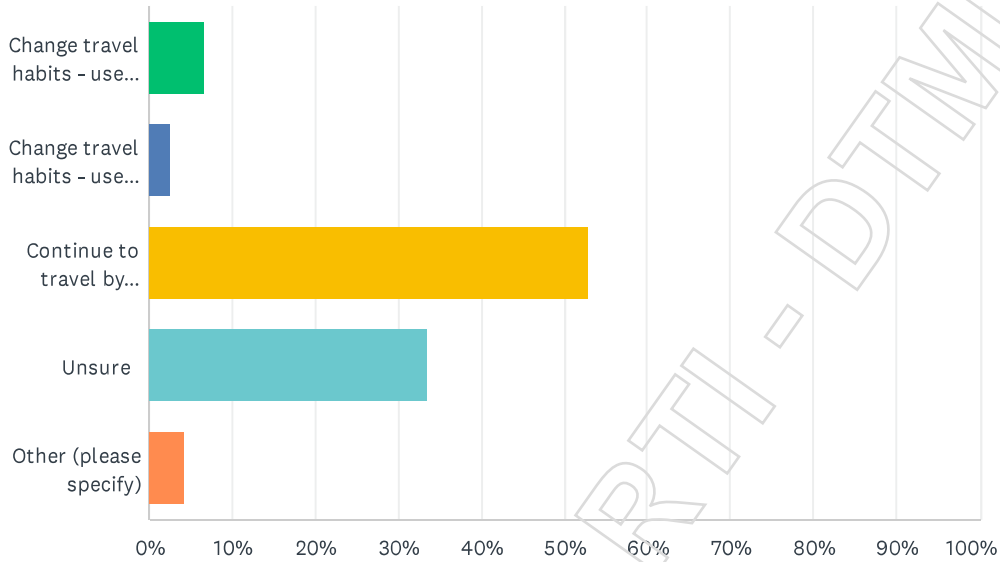
Answered: 684 Skipped: 75



ANSWER CHOICES	RESPONSES	
Between 2:30pm and 3:30pm	71.93%	492
Between 3:30pm and 4:30pm	24.12%	165
Between 4:30pm and 5:30pm	2.49%	17
Other (please specify)	1.46%	10
<b>TOTAL</b>		<b>684</b>

### Q12 When Lindum station closes in January 2024 for an extended period during construction, which of the following options would you choose?

Answered: 677 Skipped: 82



ANSWER CHOICES	RESPONSES
Change travel habits - use private vehicle	6.65% 45
Change travel habits - use other public transport	2.66% 18
Continue to travel by train, using a neighbouring station and the alternative transport provided (dedicated service for Iona College)	52.88% 358
Unsure	33.53% 227
Other (please specify)	4.28% 29
<b>TOTAL</b>	<b>677</b>

### Q13 Any other comments?

Answered: 336 Skipped: 423

Released under RTI - DTMR



Respond	Collector	Start Date	End Date	Email Ad	First Nam	Last Nam	Custom	Please select the following that apply to you: Response	How many people do you use Lindum station? (pk) Response	How often do you use Lindum station? Response	On which days, do you most frequently travel by?					What time do you currently use other means of travel to attend Iona College? (pk) Response				Where do you use other means of transport? (pk) Response				When Lindum station closes in January 2024 for an extended period during construction, which of the following options would you choose? Response				Any other comments? Other (pk) Response
											Monday	Tuesday	Wednesday	Thursday	Friday	Response	No	Use	Car	Bicycle	Walk	Public tra	Taxi or rick	Other	Response	No	Use	
1.2E+11	4.5E+08	2023-10-03 06:59:28	2023-10-03 07:04:39					I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf of)	Every school day - Monday to Friday, morning and afternoon (10 times per school week)						Both mornings and afternoon						Thorneside	Between 8am and 8:30pm	Between 2:30pm and 3:30pm	Continue to travel by train, using a neighbouring station and the alternative transport provided (dedicated service for Iona College)			
1.2E+11	4.5E+08	2023-10-03 06:48:50	2023-10-03 06:50:33					I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf of)	Every school day - Monday to Friday, morning and afternoon (10 times per school week)						Both mornings and afternoon						Rarely	Manly	Between 7:30am and 3:30pm	Unsure			
1.2E+11	4.5E+08	2023-10-03 06:04:24	2023-10-03 06:06:12					I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf of)	Every school day - Monday to Friday, morning and afternoon (10 times per school week)						Both mornings and afternoon						Birkdale	Between 7:30am and 2:30pm	Continue to travel by train, using a neighbouring station and the alternative transport provided (dedicated service for Iona College)				
1.2E+11	4.5E+08	2023-10-02 20:25:10	2023-10-02 20:27:29					I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Every school day - Monday to Friday, morning and afternoon (10 times per school week)	Yes					Both mornings and afternoon						Cannon Hill	Between 7:30am and 2:30pm	Continue to travel by train, using a neighbouring station and the alternative transport provided (dedicated service for Iona College)				
1.2E+11	4.5E+08	2023-10-02 11:27:38	2023-10-02 11:48:56					I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf of)	Five to nine times per school week		Monday	Tuesday	Wednesday	Thursday	Friday	Afternoons only	Car				Every day	Cannon Hill	Between 8am and 8:30pm	Between 2:30pm and 3:30pm	Unsure	Nil I am concerned about the level of traffic congestion build up around the school at pick up time and also for personal reasons I won't be able to collect my son from school every day so he'll need to use public transport to get back home. Thank you Currently my kids travel to and from school independently (as many others do). With a work commitment I will make very difficult for our family to do drop offs and pick ups by car (as the bus services is not an option for us). I don't understand why there is a need for a full closure of the station. The train still has to pass through Lindum to Cleveland? Right? Why not build some temporary platform 50 meters away from current station? Recently QR upgraded Cannon Hill station and they didn't close it during the period. What is so different about Lindum? It seems that QR has no idea how many people will be seriously effected by the closure of the station. Not only those that travel by train, but also other students and parents who use cars and buses to travel to and from school. The traffic around Lindum station, especially around complicated and unsafe rail crossing intersection, is absolute nightmare. The closure of the station will "force" train commuters to use cars creating even worst traffic. While the Lindum upgrade is necessary, closing the station for such a long period will be catastrophic for Iona families if adequate shuttle buses are not provided to get students from Hemmant and Wynnum North to Iona College (and vice versa in the afternoon) to connect to their usual train services. We rely on this train service. Travelling by car is not an option, not only because parents need to go to work, but because there is already so much traffic congestion around the college and Lindum at peak time it has become dangerous - adding more traffic will result in complete chaos and accidents, and will affect the whole local community not just Iona College. Many families are additionally impacted by the closure of Morningside station - I am so disappointed that QR have decided to upgrade two stations on the same line and only 4 stations from each other at the same time.	
1.2E+11	4.5E+08	2023-10-02 09:09:35	2023-10-02 09:21:54					I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Three	Every school day - Monday to Friday, morning and afternoon (10 times per school week)	Yes						Both mornings and afternoon					Murrarie	Between 7:30am and 3:30pm	Between 2:30pm and 3:30pm	Unsure			
1.2E+11	4.5E+08	2023-10-02 08:46:50	2023-10-02 09:07:27					I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Four	Every school day - Monday to Friday, morning and afternoon (10 times per school week)	Yes						Both mornings and afternoon					Coorparoo	Between 7:30am and 3:30pm	Between 2:30pm and 3:30pm	Unsure			
1.2E+11	4.5E+08	2023-09-30 21:19:15	2023-09-30 21:31:00					I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Every school day - Monday to Friday, morning and afternoon (10 times per school week)	Yes						Both mornings and afternoon					Morningside	Between 7:30am and 2:30pm	Continue to travel by train, using a neighbouring station and the alternative transport provided (dedicated service for Iona College)				
1.2E+11	4.5E+08	2023-09-30 17:26:42	2023-09-30 17:39:21					I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Every school day - Monday to Friday, morning and afternoon (10 times per school week)	Yes						Both mornings and afternoon					Norman Park	Between 7:30am and 3:30pm	Between 2:30pm and 3:30pm	Unsure			
1.2E+11	4.5E+08	2023-09-30 17:16:23	2023-09-30 17:25:15					I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Three	Every school day - Monday to Friday, morning and afternoon (10 times per school week)	Yes						Both mornings and afternoon					Cannon Hill	Between 7am and 7:30pm	Continue to travel by train, using a neighbouring station and the alternative transport provided (dedicated service for Iona College)				
1.2E+11	4.5E+08	2023-09-30 16:41:03	2023-09-30 16:43:45					I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf of)	One to four times per school week		Wednesday	Thursday	Friday		Mornings only	Car					Bus	One to three	Manly	Between 7am and 7:30pm	Between 2:30pm and 3:30pm	Unsure	
1.2E+11	4.5E+08	2023-09-30 09:16:46	2023-09-30 09:20:29					I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Three	Every school day - Monday to Friday, morning and afternoon (10 times per school week)	Yes						Both mornings and afternoon					Cannon Hill	Between 7am and 7:30pm	Continue to travel by train, using a neighbouring station and the alternative transport provided (dedicated service for Iona College)				
1.2E+11	4.5E+08	2023-09-30 09:01:06	2023-09-30 09:13:25					I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Four	Every school day - Monday to Friday, morning and afternoon (10 times per school week)	Yes						Both mornings and afternoon					Cannon Hill	Between 7:30am and 2:30pm	Between 2:30pm and 3:30pm	Unsure			
1.2E+11	4.5E+08	2023-09-29 13:28:31	2023-09-29 13:37:16					I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Three	Every school day - Monday to Friday, morning and afternoon (10 times per school week)	Yes						Both mornings and afternoon					Cleveland	Between 8am and 8:30pm	Continue to travel by train, using a neighbouring station and the alternative transport provided (dedicated service for Iona College)				
1.2E+11	4.5E+08	2023-09-29 11:39:05	2023-09-29 11:43:24					I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Every school day - Monday to Friday, morning and afternoon (10 times per school week)	Yes						Both mornings and afternoon					Cannon Hill	Between 8am and 8:30pm	Other (please specify)				
1.2E+11	4.5E+08	2023-09-28 16:06:55	2023-09-28 16:11:36					I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf of)	Five to nine times per school week		Monday	Tuesday	Wednesday	Thursday		Both mornings and afternoon	Car				One to three	Wellington Point	Between 7:30am and 2:30pm	Continue to travel by train, using a neighbouring station and the alternative transport provided (dedicated service for Iona College)			
1.2E+11	4.5E+08	2023-09-28 12:18:09	2023-09-28 12:21:17					I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf of)	Every school day - Monday to Friday, morning and afternoon (10 times per school week)	Yes						Both mornings and afternoon	Car				Occasional	Cannon Hill	Between 7:30am and 3:30pm	Other (please specify)			
1.2E+11	4.5E+08	2023-09-28 11:46:33	2023-09-28 11:48:08					I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf of)	One to four times per school week		Monday					Both mornings and afternoon	Car				One to three	Wynnum	Between 8am and 8:30pm	Between 2:30pm and 3:30pm	Unsure		
1.2E+11	4.5E+08	2023-09-28 10:36:06	2023-09-28 10:38:34					I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf of)	One to four times per school week		Monday	Tuesday	Wednesday		Mornings only	No	Use	Car				Manly	Between 7:30am and 3:30pm	Other (please specify)	Unsure		
1.2E+11	4.5E+08	2023-09-28 09:50:00	2023-09-28 09:54:29					I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf of)	Every school day - Monday to Friday, morning and afternoon (10 times per school week)							Both mornings and afternoon					Cleveland	Between 8am and 8:30pm	Continue to travel by train, using a neighbouring station and the alternative transport provided (dedicated service for Iona College)				
1.2E+11	4.5E+08	2023-09-27 19:49:06	2023-09-27 19:53:05					I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf of)	One to four times per school week		Monday	Tuesday	Wednesday	Friday	Afternoons only	Car					Every day	Cannon Hill	Between 7:30am and 2:30pm	Between 2:30pm and 3:30pm	Unsure		
1.2E+11	4.5E+08	2023-09-27 05:41:34	2023-09-27 05:45:36					I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Every school day - Monday to Friday, morning and afternoon (10 times per school week)	Yes						Both mornings and afternoon					Wynnum Central	Between 7:30am and 2:30pm	Between 2:30pm and 3:30pm	Unsure			
1.2E+11	4.5E+08	2023-09-26 20:47:02	2023-09-26 20:55:47					I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf of)	Every school day - Monday to Friday, morning and afternoon (10 times per school week)							Both mornings and afternoon					Cannon Hill	Between 8am and 8:30pm	Continue to travel by train, using a neighbouring station and the alternative transport provided (dedicated service for Iona College)				
1.2E+11	4.5E+08	2023-09-26 13:59:34	2023-09-26 14:02:40					I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Every school day - Monday to Friday, morning and afternoon (10 times per school week)	Yes						Both mornings and afternoon					Cleveland	Between 7am and 7:30pm	Continue to travel by train, using a neighbouring station and the alternative transport provided (dedicated service for Iona College)				
1.2E+11	4.5E+08	2023-09-26 10:45:03	2023-09-26 10:48:43					I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf of)	One to four times per school week		Tuesday		Thursday			Both mornings and afternoon	Car					Cleveland	Between 7:30am and 2:30pm	Change travel habits - use other public transport			

1.2E+11	4.5E+08	2023-09-22 15:46:31	2023-09-25 20:17:18	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Three	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)	Both morn No (I use the train only)	Wellington Point	Between 8am and 8: Between 3:30pm and Unsure		
1.2E+11	4.5E+08	2023-09-25 10:01:49	2023-09-25 10:03:26	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf of a student 17 years and under)	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)	Both morn No (I use the train only)	Manly	Between 7:30am and Between 3:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	
1.2E+11	4.5E+08	2023-09-25 09:10:35	2023-09-25 09:11:27	I am a member of staff at Iona College.	One (myself or on behalf of a student 17 years and under)	Yes	Five to nine times per school week					
1.2E+11	4.5E+08	2023-09-24 13:22:20	2023-09-24 13:28:08	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)	Both mornings and af Car	Occasiona Coorparoo	Between 7:30am and Between 2:30pm and Change travel habits - use private vehicle		The design drawings for the upgrade don't fix any of the problems with the level crossing. It's a DDA compliant design solution only for a lot of disruption.
1.2E+11	4.5E+08	2023-09-24 08:33:39	2023-09-24 08:45:50	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf of a student 17 years and under)	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)	Both morn No (I use the train only)	Wellington Point	Between 8am and 8: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	Many of the boys, my son included,uses the train to & from extra circicular activites for the school, outside the travel time options provided in this survey. How will this be addressed - to/from other surrounding stations both very early or late at night as part of the travel plan provided by QR to/from the college? This could potentially be a safety issue - particularly for the younger students having to do this on their own.
1.2E+11	4.5E+08	2023-09-24 07:56:16	2023-09-24 07:56:46	I am a current student (aged 18 years and over).	One (myself or on behalf of a student 17 years and under)	Yes						
1.2E+11	4.5E+08	2023-09-23 17:52:30	2023-09-23 17:56:02	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf of a student 17 years and under)	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)	Both morn No (I use the train only)	Ormiston	Between 8am and 8: Between 3:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	
1.2E+11	4.5E+08	2023-09-23 13:54:35	2023-09-23 13:59:24	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf of a student 17 years and under)	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)	Both mornings and af Car	Every day Wynnum North	Between 8am and 8: Between 2:30pm and Unsure		My son would need to use Lindum station to walk to his P1 railway lines from Iona? How do you propose he can get over the P1
1.2E+11	4.5E+08	2023-09-23 02:27:23	2023-09-23 02:29:30	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf of a student 17 years and under)	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)	Both morn No (I use the train only)	Wynnum Central	Between 7:30am and Between 2:30pm and Unsure		
1.2E+11	4.5E+08	2023-09-22 20:44:41	2023-09-22 20:49:35	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf of a student 17 years and under)	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)	Both morn No (I use the train only)	Birkdale	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	
1.2E+11	4.5E+08	2023-09-22 18:09:51	2023-09-22 19:02:05	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf of a student 17 years and under)	Yes	Five to nine times per school week	Monday Tuesday Wednesds Thursday Friday Afternoons only Car	Three to fi Wynnum Centr	Between 8am and 8: Between 3:30pm and Other (please specify)		This is going to greatly increase traffic in a more confined area and affect Depends c student safety.
1.2E+11	4.5E+08	2023-09-22 18:13:50	2023-09-22 18:17:33	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)	Both morn No (I use the train only)	Birkdale	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)		
1.2E+11	4.5E+08	2023-09-22 15:24:42	2023-09-22 15:25:43	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf of a student 17 years and under)	Yes						
1.2E+11	4.5E+08	2023-09-22 14:39:16	2023-09-22 14:39:55	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes						
1.2E+11	4.5E+08	2023-09-22 14:11:56	2023-09-22 14:19:58	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf of a student 17 years and under)	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)	Both morn No (I use the train only)	Wellington Point	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	Why can't there be a replacement station built and the current one used still until the new one is operational? The stupidity on closing the entire station for 12 months. why not prefab most of the buildings and place them straight in. there is no way in hell it should take 12mths unless of course the fingers in the pie. 6mths would be more closer to tge mark
1.2E+11	4.5E+08	2023-09-22 11:02:38	2023-09-22 11:06:06	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf of a student 17 years and under)	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)	Both morn No (I use the train only)	Cannon Hill	Between 7:30am and Between 3:30pm and Unsure		
1.2E+11	4.5E+08	2023-09-22 05:38:48	2023-09-22 05:40:58	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf of a student 17 years and under)	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)	Both morn No (I use the train only)	Cleveland	Between 7am and 7: Between 2:30pm and Unsure		
1.2E+11	4.5E+08	2023-09-22 05:20:54	2023-09-22 05:23:02	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf of a student 17 years and under)	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)	Both morn No (I use the train only)	Norman Park	Between 7:30am and Between 2:30pm and Unsure		
1.2E+11	4.5E+08	2023-09-21 23:04:50	2023-09-21 23:07:43	I am both a parent or carer, and employed by Iona College.	One (myself or on behalf of a student 17 years and under)	Yes	Five to nine times per school week	Monday Tuesday Wednesday Thursday Friday Both mornings and af Car	Public transport (bus)	One to thr Cleveland	Between 7:30am and Between 2:30pm and Change travel habits - use private vehicle	
1.2E+11	4.5E+08	2023-09-21 23:04:31	2023-09-21 23:06:40	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)	Both mornings and af Car	Every day			
1.2E+11	4.5E+08	2023-09-21 21:46:08	2023-09-21 21:50:16	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf of a student 17 years and under)	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)	Both morn No (I use the train only)	Wellington Point	Between 7:30am and Between 3:30pm and Unsure		Yes this is absolutely ridiculous that there had been no consideration or thought process to the families that rely on this service to get there children safely to school. TransLink, Council of whoever is responsible for making such a decision needs to be fired. As shift working parents, the train's convenience and reliability is/was our safest option. Some days our child would not be able to get to or from school without it as we are at work. Given the age of our child, we would prefer the safest available public transport option - eg. a bus service from Wellington Point station (or nearby) to Iona. The other station near to the school is unsuitable for him to be navigating to by himself at his current age. Older students would be fine.
1.2E+11	4.5E+08	2023-09-21 20:09:06	2023-09-21 20:13:48	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf of a student 17 years and under)	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)	Both mornings and af Car	Occasiona Wellington Point	Between 7:30am and Between 2:30pm and Unsure		
1.2E+11	4.5E+08	2023-09-21 19:10:57	2023-09-21 19:12:33	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf of a student 17 years and under)	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)	Both mornings and afternoons				
1.2E+11	4.5E+08	2023-09-21 19:07:47	2023-09-21 19:11:02	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf of a student 17 years and under)	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)	Both morn No (I use the train only)	Birkdale	Between 8am and 8: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	
1.2E+11	4.5E+08	2023-09-21 18:42:52	2023-09-21 18:45:25	I am a member of staff at Iona College.	One (myself or on behalf of a student 17 years and under)	Yes	One to four times per school week	Friday	Both mornings and af Car	One to thr Murarrie	Between 7am and 7: Between 4:30pm and Change travel habits - use private vehicle	
1.2E+11	4.5E+08	2023-09-21 18:35:39	2023-09-21 18:36:36	I am a member of staff at Iona College.	Two	No - thank you for your time						
1.2E+11	4.5E+08	2023-09-21 18:31:25	2023-09-21 18:35:22	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)	Afternoons only Car	One to thr Cleveland	Between 8am and 8: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	Our children travel home from Iona college everyday. Picking them up is not really an option as we both work. We live an hour away so if we had to collect the boys it would be a 3 hour round trip.
1.2E+11	4.5E+08	2023-09-21 14:22:28	2023-09-21 18:22:26	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf of a student 17 years and under)	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)	Both morn No (I use the train only)	Norman Park	Between 7am and 7: Between 2:30pm and Other (please specify)		May have to take child out of school of transport can't be provided
1.2E+11	4.5E+08	2023-09-21 18:12:14	2023-09-21 18:14:23	I am a member of staff at Iona College.	One (myself or on behalf of a student 17 years and under)	Yes	One to four times per school week	Friday	Both mornings and af Car	One to thr Manly	Between 7am and 7: Between 3:30pm and Change travel habits - use private vehicle	
1.2E+11	4.5E+08	2023-09-21 18:06:13	2023-09-21 18:08:33	I am a member of staff at Iona College.	One (myself or on behalf of a student 17 years and under)	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)	Both mornings and af Car	Rarely Cannon Hill	Between 7:30am and Between 3:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	
1.2E+11	4.5E+08	2023-09-21 17:20:56	2023-09-21 17:24:24	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf of a student 17 years and under)	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)	Both morn No (I use the train only)	Cannon Hill	Between 8am and 8: Between 2:30pm and Unsure		Around and at Iona school the traffic would be horrible and dangerous for the school kids
1.2E+11	4.5E+08	2023-09-21 16:42:20	2023-09-21 16:44:10	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)	Both morn No (I use the train only)	Cleveland	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	I think it would be better to improve the crossing where cars cross. It is so dangerous

1.2E+11	4.5E+08	2023-09-21 16:35:33	2023-09-21 16:38:34	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Four	Yes	One to four times per school week	Monday	Wednesday	Friday	Both mornings and afternoons	Walk	Public transport (bus) I also get c One to thr Wynnum Central	Between 7:30am and Between 3:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided						
1.2E+11	4.5E+08	2023-09-21 16:14:19	2023-09-21 16:16:55	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Five to nine times per school week	Monday	Tuesday	Thursday	Friday	Both mornings and af	Car	One to thr Manly	Between 8am and 8: Between 2:30pm and Unsure						
1.2E+11	4.5E+08	2023-09-21 16:06:01	2023-09-21 16:06:57	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel	No	- thank you for your time														
1.2E+11	4.5E+08	2023-09-21 15:45:30	2023-09-21 15:54:28	I am both a parent or carer, and employed by Iona College.	One (myself or on bel	Yes	Five to nine times per school week	Monday	Tuesday	Wednesday	Thursday	Friday	Both morn	No (I use the train only)	Cannon Hill	Between 7am and 7: Between 2:30pm and Unsure					
1.2E+11	4.5E+08	2023-09-21 15:17:04	2023-09-21 15:22:08	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)								Other (ple Park Road	Between 8am and 8: Between 2:30pm and Unsure	Shutting the station for a whole year is just ridiculous. I recall Toowong railway station being upgraded in the late 80's with a whole shopping centre built over it, and it was not closed for any extended period. Added to this is that this is just the station upgrade. A whole new set of disruptions will take place if / when the unsafe level crossing which claimed a life less than 2 years ago finally gets implemented. Why this station upgrade is a priority over fixing a demonstrably unsafe level crossing is beyond me and just shows the government and QR do not have their priorities straight.				
1.2E+11	4.5E+08	2023-09-21 15:04:11	2023-09-21 15:09:16	I am a member of staff at Iona College. I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel	Yes	One to four times per school week		Wednesday	Friday	Both mornings and af	Car	One to thr Cleveland	Between 7:30am and Between 3:30pm and	Change travel habits - use private vehicle		We appreciate the upgrade to Lindum station and hope this includes the nearby streets also. In terms of our son being able to get to school, there is no other public transport option available. At this point, if the station closes he has no way to get to school. His father and I do not work nearby and will be unable to drive him and P1. Even P1 this then results in extra traffic on the road and extra pollution. This seems to not be a well considered proposal. Closing the station will have a massive impact on the community that use the station - that is a lot of children to ferry to and from other local stations if they have to get off the train either side. The traffic congestion for those that will now have to be brought in by car will also have a significant impact on the surrounding area. Can you not close one side then the other and run a single track for that section? First year my son is starting at Iona. Absolutely no idea which transport method we'll be using at this stage. The ease of travelling by train only to school was one reason we choose this school. Now a spanner has been thrown into the works.				
1.2E+11	4.5E+08	2023-09-21 14:55:07	2023-09-21 15:01:13	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)								Birkdale	Between 8am and 8: Between 2:30pm and Unsure					
1.2E+11	4.5E+08	2023-09-21 14:58:48	2023-09-21 15:00:36	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)								Both mornings and af	Car	Public transport (bus)	One to thr Wynnum North	Between 7am and 7: Between 2:30pm and	Change travel habits - use other public transport	
1.2E+11	4.5E+08	2023-09-21 14:42:02	2023-09-21 14:58:43	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)								Both morn	No (I use the train only)	Wellington Point	Between 7:30am and Between 2:30pm and	(dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	
1.2E+11	4.5E+08	2023-09-21 14:48:15	2023-09-21 14:54:26	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Three	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)								Both morn	No (I use the train only)	Lota	Between 7:30am and Between 3:30pm and	(dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	Clever design and Staging of construction works in order to keep the train station open. Keeping this station open is vital for kids to get to and from school safely.
1.2E+11	4.5E+08	2023-09-21 14:44:00	2023-09-21 14:45:59	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)								Both morn	No (I use the train only)	Thorneside	Between 7:30am and Between 2:30pm and	(dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	
1.2E+11	4.5E+08	2023-09-21 14:21:26	2023-09-21 14:27:44	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)								Both morn	No (I use the train only)	Birkdale	Between 7am and 7: Between 3:30pm and	Unsure		This is a very busy station, it is not feasible to close the station for an entire year. Surely, the upgrade can be done in parts? What will happen to students outside of normal school hours i.e. before or after school events? I cannot see how the logistics will work. If you are proposing to add multiple bus services to an already hectic school zone every day, this is going to bring danger to the entire area. Buses are big vehicles that impact traffic flow and visibility. By adding buses to the mix you are endangering You need many. It's simply not an option.
1.2E+11	4.5E+08	2023-09-21 14:14:32	2023-09-21 14:21:54	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)								Both morn	No (I use the train only)	Lota	Other (ple It could be Other (ple It could be Other (please specify)			
1.2E+11	4.5E+08	2023-09-21 13:31:39	2023-09-21 13:34:19	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)								Both mornings and af	Car	Walk	One to thr Wynnum	Between 8am and 8: Between 3:30pm and	Unsure	
1.2E+11	4.5E+08	2023-09-21 13:24:59	2023-09-21 13:29:07	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel	Yes	Five to nine times per school week	Monday	Tuesday	Wednesday	Thursday	Friday	Mornings only	Car	Public transport (bus)	One to thr Manly	Between 8am and 8: Between 2:30pm and	Unsure			We are not sure how the closure of Lindum station will affect us as we don't know what the alternative arrangements will be. We are quite concerned about this as we can't drive our son to school everyday and we don't have family support around us.
1.2E+11	4.5E+08	2023-09-21 11:51:52	2023-09-21 13:27:27	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)								Both morn	No (I use the train only)	Manly	Between 7am and 7: Between 2:30pm and	(dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	I understand the up grade is required but I'm not sure if the Morningside upgrade should also happen at the same time?
1.2E+11	4.5E+08	2023-09-21 13:22:40	2023-09-21 13:26:08	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)								Both morn	No (I use the train only)	Ormiston	Between 7am and 7: Between 3:30pm and	(dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	
1.2E+11	4.5E+08	2023-09-21 13:21:04	2023-09-21 13:22:11	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel	No	- thank you for your time														
1.2E+11	4.5E+08	2023-09-21 13:11:39	2023-09-21 13:16:23	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)								Both morn	No (I use the train only)	Manly	Between 7:30am and Between 4:30pm and	(dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	
1.2E+11	4.5E+08	2023-09-21 13:08:02	2023-09-21 13:16:02	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)								Both morn	No (I use the train only)	Birkdale	Between 7am and 7: Between 2:30pm and	(dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	
1.2E+11	4.5E+08	2023-09-21 13:08:46	2023-09-21 13:13:36	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Three	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)								Both morn	No (I use the train only)	Cannon Hill	Between 8am and 8: Between 2:30pm and	(dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	Our preference is for the station to stay open and take a longer time to complete the upgrade. We have no other option for travel to school.
1.2E+11	4.5E+08	2023-09-21 13:06:09	2023-09-21 13:08:31	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)								Both mornings and af	Car	Occasiona Lota	Between 7:30am and Between 2:30pm and	(dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	
1.2E+11	4.5E+08	2023-09-21 13:04:35	2023-09-21 13:07:23	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)								Both morn	No (I use the train only)	Cannon Hill	Between 7:30am and Between 2:30pm and	(dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	This will heavily impact our family if lindum station closes for the year
1.2E+11	4.5E+08	2023-09-21 13:02:52	2023-09-21 13:04:27	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)								Both morn	No (I use the train only)	Morningside	Between 7:30am and Between 3:30pm and	Unsure		This will add so much stress to my son
1.2E+11	4.5E+08	2023-09-21 12:55:44	2023-09-21 12:58:05	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)								Both morn	No (I use the train only)	Wellington Point	Between 7am and 7: Between 3:30pm and	(dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	
1.2E+11	4.5E+08	2023-09-21 12:52:04	2023-09-21 12:57:21	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)								Both morn	No (I use the train only)	Birkdale	Between 8am and 8: Between 2:30pm and	Unsure		This will have a huge impact on our family as I rely on the train for my son to get to and from school and public transport is not an option for our daughter who attends another school. I would love more information and options available for the hundreds of school kids that rely on catching the train. I don't believe catching it to and from a neighbouring station is a viable and safe option
1.2E+11	4.5E+08	2023-09-21 12:49:43	2023-09-21 12:52:48	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)								Both morn	No (I use the train only)	Wynnum Central	Between 7:30am and Between 2:30pm and	Unsure		
1.2E+11	4.5E+08	2023-09-21 12:43:44	2023-09-21 12:45:36	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Four	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)								Both morn	No (I use the train only)	Cannon Hill	Between 7:30am and Between 2:30pm and	Unsure		

1.2E+11	4.5E+08	2023-09-21 12:43:18	2023-09-21 12:45:26	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf of a student)	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both mornings and afternoon	No (I use the train only)	Cannon Hill	Between 7:30am and 2:30pm and Unsure		
1.2E+11	4.5E+08	2023-09-21 12:39:19	2023-09-21 12:42:24	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both mornings and afternoon	No (I use the train only)	Cleveland	Between 7:30am and 3:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	
1.2E+11	4.5E+08	2023-09-21 12:37:16	2023-09-21 12:41:46	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both mornings and afternoon	No (I use the train only)	Manly	Between 7:30am and 3:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	
1.2E+11	4.5E+08	2023-09-21 12:34:11	2023-09-21 12:36:07	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf of a student)	Yes	Five to nine times per school week	Monday	Wednesday Thursday Friday		Both mornings and afternoon	Car	One to three	Cleveland	Between 7:30am and 2:30pm and Change travel habits - use private vehicle	
1.2E+11	4.5E+08	2023-09-21 12:06:34	2023-09-21 12:35:26	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf of a student)	Yes	Five to nine times per school week		Tuesday Wednesday Thursday Friday		Both mornings and afternoon	Car	Three to five	Wynnum Central	Between 7:30am and 3:30pm and Unsure	I'd like to know what will happen for all of the students who use Lindum Station to get to and from school and there are no other alternatives for them?
1.2E+11	4.5E+08	2023-09-21 12:18:57	2023-09-21 12:32:54	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf of a student)	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both mornings and afternoon	No (I use the train only)	Cleveland	Between 7:30am and 3:30pm and Unsure		
1.2E+11	4.5E+08	2023-09-21 12:30:26	2023-09-21 12:32:40	I am a current student (aged 18 years and over).	One (myself or on behalf of a student)	Yes	One to four times per school week	Monday	Wednesday		Afternoons only		Public transport (bus)	Every day	Other (please specify)	Between 7am and 7:30pm and Change travel habits - use other public transport
1.2E+11	4.5E+08	2023-09-21 12:28:18	2023-09-21 12:30:58	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both mornings and afternoon	No (I use the train only)	Wellington Point	Between 7:30am and 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	
1.2E+11	4.5E+08	2023-09-21 12:28:02	2023-09-21 12:29:04	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes										With no other alternative we would require some form of transport option be offered to get the boys from last stop station to Iona College and in return for afternoon trips
1.2E+11	4.5E+08	2023-09-21 12:19:13	2023-09-21 12:21:57	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf of a student)	Yes	One to four times per school week	Monday	Tuesday		Afternoons only		Walk	One to three	Wynnum	Between 7:30am and 3:30pm and Unsure
1.2E+11	4.5E+08	2023-09-21 12:16:50	2023-09-21 12:18:05	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf of a student)	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both mornings and afternoon	No (I use the train only)	Birkdale	Between 7:30am and 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	
1.2E+11	4.5E+08	2023-09-21 12:12:27	2023-09-21 12:15:20	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf of a student)	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both mornings and afternoon	No (I use the train only)	Cleveland	Between 8am and 8:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	
1.2E+11	4.5E+08	2023-09-21 12:06:00	2023-09-21 12:09:06	I am both a parent or carer, and employed by Iona College.	One (myself or on behalf of a student)	Yes	One to four times per school week		Wednesday Thursday		Both mornings and afternoon	No (I use the train only)				
1.2E+11	4.5E+08	2023-09-21 12:03:16	2023-09-21 12:05:57	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Three	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both mornings and afternoon	No (I use the train only)	Morningside	Between 7:30am and 2:30pm and Unsure	Create temporary platforms to ease congestion,	
1.2E+11	4.5E+08	2023-09-21 12:00:19	2023-09-21 12:02:15	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf of a student)	Yes	One to four times per school week		Tuesday		Both mornings and afternoon	Car	Public transport (bus)	One to three	Cannon Hill	Between 7:30am and 2:30pm and (dedicated service for Iona College)
1.2E+11	4.5E+08	2023-09-21 11:54:21	2023-09-21 11:57:34	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf of a student)	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both mornings and afternoon	No (I use the train only)	Birkdale	Between 8am and 8:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	
1.2E+11	4.5E+08	2023-09-21 11:46:34	2023-09-21 11:55:17	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both mornings and afternoon	No (I use the train only)	Wynnum North	Between 8am and 8:30pm and Unsure		
1.2E+11	4.5E+08	2023-09-21 11:44:56	2023-09-21 11:51:04	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Four	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both mornings and afternoon	Car	Rarely	Manly	Between 7:30am and 2:30pm and Unsure	The station closing will effect our family enormously. I will more than likely have to drop my hours at work so I can be at Iona to pick up my son and therefore effecting my income. The additional traffic on the road is an accident or yet another death waiting to happen. 1000 kids rely on this station to get to and from school safely. They can not get off at Wynnum north and travel up a very large hill with backpacks laptops etc. They won't make the train in time and get home later. Thus sometimes getting home near dark. It's absolutely not needed to close. You need to think of the community who rely 100% on this station to get their children to and from school safely.
1.2E+11	4.5E+08	2023-09-21 11:45:18	2023-09-21 11:50:08	I am a current student (aged 18 years and over).	One (myself or on behalf of a student)	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both mornings and afternoon	No (I use the train only)	Cleveland	Between 7:30am and 3:30pm and Other (please specify)		
1.2E+11	4.5E+08	2023-09-21 11:45:38	2023-09-21 11:47:01	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf of a student)	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both mornings and afternoon	No (I use the train only)	Morningside	Between 7:30am and 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	
1.2E+11	4.5E+08	2023-09-21 11:42:10	2023-09-21 11:46:15	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf of a student)	Yes	One to four times per school week	Monday	Tuesday Wednesday Thursday Friday		Mornings and afternoon	No (I use the train only)	Manly	Between 7am and 7:30pm and Change travel habits - use other public transport		
1.2E+11	4.5E+08	2023-09-21 11:43:47	2023-09-21 11:45:35	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf of a student)	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both mornings and afternoon	No (I use the train only)	Manly	Between 7:30am and 2:30pm and Unsure	This is hugely negative effect to our household	
1.2E+11	4.5E+08	2023-09-21 11:40:58	2023-09-21 11:43:02	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf of a student)	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both mornings and afternoon	No (I use the train only)	Cleveland	Between 8am and 8:30pm and Unsure		
1.2E+11	4.5E+08	2023-09-21 11:40:44	2023-09-21 11:42:52	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf of a student)	Yes	Five to nine times per school week	Monday	Wednesday Thursday		Afternoons only	Car	Walk	Three to five	Hemmant	Between 7:30am and 2:30pm and Unsure
1.2E+11	4.5E+08	2023-09-21 11:39:38	2023-09-21 11:42:01	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf of a student)	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both mornings and afternoon	No (I use the train only)	Thorneside	Between 8am and 8:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	
1.2E+11	4.5E+08	2023-09-21 11:40:50	2023-09-21 11:41:30	I am both a parent or carer, and employed by Iona College.	One (myself or on behalf of a student)	Yes	One to four times per school week	Monday	Wednesday Friday		Both mornings and afternoon	Car	Three to five	Wynnum	Between 7:30am and 3:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided
1.2E+11	4.5E+08	2023-09-21 11:37:50	2023-09-21 11:40:07	I am a member of staff at Iona College.	One (myself or on behalf of a student)	Yes	Five to nine times per school week				Both mornings and afternoon	Car	Public transport (bus)	Occasional	Manly	Between 7:30am and 2:30pm and 3:30pm
1.2E+11	4.5E+08	2023-09-21 11:35:52	2023-09-21 11:38:23	I am a member of staff at Iona College.	One (myself or on behalf of a student)	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both mornings and afternoon	Car	Public transport (bus)	Occasional	Manly	Between 7:30am and 2:30pm and 3:30pm
1.2E+11	4.5E+08	2023-09-21 11:36:30	2023-09-21 11:37:34	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	No - thank you for your time										
1.2E+11	4.5E+08	2023-09-21 11:35:23	2023-09-21 11:37:26	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf of a student)	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both mornings and afternoon	Car	Occasional	Cleveland	Between 7:30am and 2:30pm and Unsure	It's going to be very difficult getting my child to and from school

1.2E+11	4.5E+08	2023-09-21 11:34:46	2023-09-21 11:37:21	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morr No (I use the train only)	Birkdale	Between 7am and 7: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	I have [PI] rely on the train service. Please ensure ample buses are available to transport children between stations / Iona College as I am extremely concerned about the safety of the children walking between stations.		
1.2E+11	4.5E+08	2023-09-21 11:32:02	2023-09-21 11:34:42	I am a member of staff at Iona College.	One (myself or on bel Yes		One to four times per school week	Tuesday			Both mornings and af Car	Every day Morningside	Other (ple 6:30 Between 4:30pm and Change travel habits - use private vehicle				
1.2E+11	4.5E+08	2023-09-21 11:31:11	2023-09-21 11:32:36	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	One to four times per school week	Tuesday	Friday		Both mornings and af Car	Three to fi Thorneside	Between 7am and 7: Between 4:30pm and 5:30pm				
1.2E+11	4.5E+08	2023-09-21 10:43:22	2023-09-21 10:44:55	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morr No (I use the train only)	Cleveland	Between 7am and 7: Between 3:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided			
1.2E+11	4.5E+08	2023-09-20 23:38:22	2023-09-20 23:43:27	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morr No (I use the train only)	Wynnum Central	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided			
1.2E+11	4.5E+08	2023-09-20 11:03:30	2023-09-20 11:06:29	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Five to nine times per school week	Monday	Tuesday	Thursday	Both mornings and af Car	One to thr Lota	Between 7:30am and Between 2:30pm and Unsure				
1.2E+11	4.5E+08	2023-09-20 07:27:54	2023-09-20 07:30:24	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morr No (I use the train only)	Thorneside	Between 7am and 7: Between 2:30pm and Unsure		It is going to be increasingly difficult to source other means of transport for my 2 children, I am hoping we can find an alternative solution with your assistance.		
1.2E+11	4.5E+08	2023-09-20 06:34:40	2023-09-20 06:36:14	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Three	No	- thank you for your time									You shouldn't be closing this station. This an absolutly ridiculous idea. Don't close the station, kids catch this train outside of regular hours which your survey fails to capture. Find a different solution. Hospital remain open while major infrastructure changes take place. Highways remain open with upgrades. Surely there is a someone who can solve the puzzle. If not try hiring someone who can. AND WHY ON EARTH WOULD YOU START IN JANUARY! Surely work could take place over the extensive 2 month school summer break to reduce the impact!!!	
1.2E+11	4.5E+08	2023-09-20 00:37:35	2023-09-20 00:52:49	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morr No (I use the train only)	Wellington Point	Between 7:30am and Between 2:30pm and Unsure			I am feeling quite concerned about getting my two boys to and from school all of next year now one of which will only be in year 5. Driving them is NOT an option and a train and bus option adds to my concern for their safety and time management. I would like to see a real alternative offered please.	
1.2E+11	4.5E+08	2023-09-19 23:14:24	2023-09-19 23:22:21	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morr No (I use the train only)	Canion Hill	Between: 7:30am and Between 2:30pm and Unsure				
1.2E+11	4.5E+08	2023-09-19 19:12:03	2023-09-19 19:18:30	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Five to nine times per school week	Monday	Tuesday	Wednesdi	Thursday	Friday	Both mornings and af Car	Public transport (bus)	One to thr Manly	Between 8am and 8: Between 2:30pm and Change travel habits - use private vehicle	
1.2E+11	4.5E+08	2023-09-19 15:33:25	2023-09-19 15:34:01	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel No		- thank you for your time										
1.2E+11	4.5E+08	2023-09-19 14:24:39	2023-09-19 14:31:15	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both mornings and af Car	One to thr Ormiston	Between 7:30am and Between 2:30pm and Change travel habits - use private vehicle			Maybe a dedicated walk way from wynnum north to the school. Anything to keep road traffic to a minimum as I can see it becoming very chaotic on the roads- increasing the dangers for all	
1.2E+11	4.5E+08	2023-09-19 14:25:46	2023-09-19 14:29:39	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Five to nine times per school week	Monday	Tuesday	Wednesdi	Thursday	Friday	Both mornings and af Car	One to thr Cleveland	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)		
1.2E+11	4.5E+08	2023-09-19 13:32:11	2023-09-19 13:37:34	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both mornings and af Car	Three to fi Manly	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	If the expectation is to use Wynnum North Station, QLD RAIL and IONA will need to ensure there is a safe walking route for children to walk to Iona.		
1.2E+11	4.5E+08	2023-09-19 12:38:59	2023-09-19 12:42:34	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)	Monday		Wednesdi	Thursday	Friday	Both mornings and af Car	Occasiona Murarrie	Between 8am and 8: Between 3:30pm and (dedicated service for Iona College)		
1.2E+11	4.5E+08	2023-09-19 12:28:07	2023-09-19 12:34:21	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Five to nine times per school week	Monday	Tuesday	Wednesdi	Thursday		Both mornings and af Car	One to three times per week	Between 8am and 8: Between 4:30pm and (dedicated service for Iona College)		
1.2E+11	4.5E+08	2023-09-19 10:01:11	2023-09-19 10:02:59	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Five to nine times per school week	Monday	Tuesday	Wednesdi	Thursday	Friday	Both mornings and afternoons	Public transport (bus)	One to thr Other (ple Mt Gravatt	Between 8am and 8: Between 2:30pm and Unsure	
1.2E+11	4.5E+08	2023-09-19 09:53:02	2023-09-19 09:55:57	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)						Both morr No (I use the train only)	Wellington Point	Between 8am and 8: Between 3:30pm and Change travel habits - use private vehicle	Closing the station would be extremely difficult for our family	
1.2E+11	4.5E+08	2023-09-19 07:39:30	2023-09-19 07:42:18	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	One to four times per school week	Tuesday			Both mornings and af Car	One to thr Manly	Between 7:30am and Between 2:30pm and Change travel habits - use private vehicle				
1.2E+11	4.5E+08	2023-09-19 07:22:40	2023-09-19 07:24:12	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf of a student 17 years and under)												
1.2E+11	4.5E+08	2023-09-18 21:16:46	2023-09-18 21:19:21	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morr No (I use the train only)	Thorneside	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	I just want to know that my children will be safe and catered for, we have no alternative option to get them to and from school and do not live where buses travel or stop. I am concerned about them walking from Wynnum North station as the pathways are quite narrow and very close to the road. They simply cannot walk from Hemmant station it is far too dangerous.		
1.2E+11	4.5E+08	2023-09-18 18:53:19	2023-09-18 19:17:21	I am a current student (aged 18 years and over).	One (myself or on behalf of a student 17 years and under)												
1.2E+11	4.5E+08	2023-09-18 18:52:49	2023-09-18 19:05:00	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morr No (I use the train only)	Coorparoo	Between 8am and 8: Between 3:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	although i usually arrive by [PI] or early morning sport and group tutoring. Even if an alternative service were provided, the extra travel time would mean i'd have to get up an extra 30 mins earlier for an already early start.		
1.2E+11	4.5E+08	2023-09-18 18:49:59	2023-09-18 18:51:38	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel No		- thank you for your time										
1.2E+11	4.5E+08	2023-09-18 18:25:53	2023-09-18 18:28:51	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Five to nine times per school week	Monday	Tuesday	Wednesdi	Thursday	Friday	Both mornings and af Car	One to thr Cleveland	Between 8am and 8: Between 2:30pm and (dedicated service for Iona College)		
1.2E+11	4.5E+08	2023-09-18 16:58:07	2023-09-18 16:58:50	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel No		- thank you for your time										
1.2E+11	4.5E+08	2023-09-18 13:43:28	2023-09-18 13:46:35	I am both a parent or carer, and employed by Iona College.	One (myself or on bel Yes		Five to nine times per school week	Monday	Tuesday	Wednesdi	Thursday	Friday	Both mornings and af Car	Occasiona Ormiston	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)		
1.2E+11	4.5E+08	2023-09-18 13:22:50	2023-09-18 13:27:27	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		One to four times per school week	Monday	Tuesday		Thursday	Afternoons only	Car	One to thr Cleveland	Other (ple Don't trav Between 2:30pm and Unsure		
1.2E+11	4.5E+08	2023-09-18 12:09:43	2023-09-18 12:15:31	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morr No (I use the train only)	Wynnum	Between 7:30am and Between 2:30pm and Unsure			Closure of the Lindum Station surely must be the very last option considered given the very serious safety risk posed to a large number of young boys who use this station every day. Old Rail MUST consider staging construction to keep the platforms operational. Wynnum North station is not suitable as a replacement, including for the reason that there is no safe pedestrian link to Iona College.	

1.2E+11	4.5E+08	2023-09-18 11:57:17	2023-09-18 12:00:29	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	One to four times per school week	Monday Tuesday Wednesday Thursday	Afternoons only	Car	Car and tr: One to thr Cannon Hill	Between 7am and 7: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided (dedicated service for Iona College)	Current is very convenient so will be annoying to have to travel to other stations	
1.2E+11	4.5E+08	2023-09-18 11:44:13	2023-09-18 11:46:45	I am a current student (aged 18 years and over). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)	Both morn No (I use the train only)		Morningside	Between 7:30am and Between 3:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided (dedicated service for Iona College)		
1.2E+11	4.5E+08	2023-09-18 11:19:23	2023-09-18 11:21:41	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	Five to nine times per school week	Tuesday Wednesday Thursday	Both mornings and af Car		One to thr Cannon Hill	Between 7:30am and Between 2:30pm and Unsure			
1.2E+11	4.5E+08	2023-09-18 11:18:34	2023-09-18 11:21:14	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both mornings and af Car	Bicycle	Public transport (bus)	Occasiona Murarrie	Between 8am and 8: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided (dedicated service for Iona College)	
1.2E+11	4.5E+08	2023-09-18 10:54:50	2023-09-18 10:57:36	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Five to nine times per school week	Monday Tuesday Thursday Friday	Both mornings and af Car		One to thr Wynnum Central	Between 7:30am and Between 2:30pm and Change travel habits - use private vehicle		
1.2E+11	4.5E+08	2023-09-18 10:11:57	2023-09-18 10:13:36	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morn No (I use the train only)		Morningside	Between 7:30am and Between 2:30pm and Unsure			
1.2E+11	4.5E+08	2023-09-18 09:12:55	2023-09-18 09:14:55	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)	Both morn No (I use the train only)		Murarrie	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided (dedicated service for Iona College)		
1.2E+11	4.5E+08	2023-09-18 09:09:12	2023-09-18 09:10:26	I am a current student (aged 18 years and over).	One (myself or on bel No - thank you for your time									
1.2E+11	4.5E+08	2023-08-02 14:29:38	2023-09-18 08:52:00	I am a current student (aged 18 years and over).	One (myself or on bel Yes	Five to nine times per school week	Monday	Mornings No (I use the train only)		Rarely Manly	Between 8am and 8: Between 4:30pm and (dedicated service for Iona College)			
1.2E+11	4.5E+08	2023-09-18 08:23:28	2023-09-18 08:25:58	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morn No (I use the train only)		Cleveland	Between 7am and 7: Between 3:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided (dedicated service for Iona College)	This would be a huge inconvenience. I think there needs to be some alternatives solutions to transport the boys from a nearby train station to Iona. It's a long time to have the station closed and closest station is a reasonable walk and there are a multitude of boys that travel via train.	
1.2E+11	4.5E+08	2023-09-18 07:58:42	2023-09-18 08:03:34	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	One to four times per school week	Both mornings and af Car		One to thr Other (ple Wakkiey	Between 7:30am and Other (ple Between 2:30pm and (dedicated service for Iona College)	Change travel habits - use other public transport		
1.2E+11	4.5E+08	2023-09-18 07:42:18	2023-09-18 07:47:17	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)	Both morn No (I use the train only)		Cleveland	Between 8am and 8: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided (dedicated service for Iona College)	This is going to be a nightmare to navigate I have PI attending and a PI next year starting PI and travelling from a neighboring station will be absolute Chaos	
1.2E+11	4.5E+08	2023-09-18 07:31:02	2023-09-18 07:34:34	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	One to four times per school week	Tuesday Wednesday Thursday	Both mornings and af Car		One to thr Wynnum	Between 7:30am and Between 4:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided (dedicated service for Iona College)	Safety of the students in what is an already complicated crossing must be the priority when an alternative is being considered	
1.2E+11	4.5E+08	2023-09-18 04:41:05	2023-09-18 04:46:03	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morn No (I use the train only)		Cannon Hill	Between 8am and 8: Between 2:30pm and Unsure		It is extremely disruptive to not only students but the local community to close for one year. Upgrade not demolish. It was done at Cannon Hill so surely an upgrade can be done at Iindum station.	
1.2E+11	4.5E+08	2023-09-17 19:05:44	2023-09-17 19:10:35	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	One to four times per school week	Monday Wednesday Friday	Afternoons only	Car	Three to five times per month	Other (ple Only after Between 3:30pm and Unsure			
1.2E+11	4.5E+08	2023-09-17 17:43:26	2023-09-17 17:45:39	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Three	Yes	Five to nine times per school week	Both mornings and af Car		Three to fi Wynnum	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided (dedicated service for Iona College)	No	
1.2E+11	4.5E+08	2023-09-17 17:13:50	2023-09-17 17:20:49	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	Five to nine times per school week	Monday Tuesday Thursday Friday	Afternoons only	Car	Every day Other (ple Balmoral	Other (ple Use trains Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided (dedicated service for Iona College)	1. Possibly Iona dedicated bus shuttle from neighboring stations (Hemant or Wynnum North) 2. Or a bus from school that drops kids to local areas	
1.2E+11	4.5E+08	2023-09-17 16:39:25	2023-09-17 16:41:03	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morn No (I use the train only)		Birkdale	Between 7:30am and Between 3:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided (dedicated service for Iona College)		
1.2E+11	4.5E+08	2023-09-17 16:36:30	2023-09-17 16:37:44	I am a member of staff at Iona College.	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)	Both mornings and afternoons						
1.2E+11	4.5E+08	2023-09-17 14:22:59	2023-09-17 14:23:45	I am both a parent or carer, and employed by Iona College.	Two	No - thank you for your time								
1.2E+11	4.5E+08	2023-09-17 14:18:28	2023-09-17 14:20:41	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morn No (I use the train only)		Wynnum Central	Between 8am and 8: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided (dedicated service for Iona College)		
1.2E+11	4.5E+08	2023-09-17 13:22:14	2023-09-17 13:23:54	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)	Both morn No (I use the train only)		Morningside	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided (dedicated service for Iona College)		
1.2E+11	4.5E+08	2023-09-17 11:24:42	2023-09-17 11:28:38	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	Five to nine times per school week	Monday Tuesday Wednesday Thursday Friday	Both mornings and af Car		One to thr Wellington Point	Between 8am and 8: Between 3:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided (dedicated service for Iona College)	My son often has after school sport commitments and may not leave campus until 5pm. I am concerned about his safety (particularly in the winter months when it gets dark) if he has to walk to the Wynnum North train station.	
1.2E+11	4.5E+08	2023-09-17 11:02:10	2023-09-17 11:07:13	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both mornings and af Car		Three to fi Morningside	Between 7:30am and Between 2:30pm and Unsure	Continue to travel by train, using a neighbouring station and the alternative transport provided (dedicated service for Iona College)	I am concern regarding of the safety if students catch the train to Wynnum North station and walk to Iona. Also the closure of Morningside station will also impact us as well.	
1.2E+11	4.5E+08	2023-09-17 09:54:06	2023-09-17 10:00:57	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	Five to nine times per school week	Monday Tuesday Wednesday Thursday Friday	Both mornings and afternoons		Public transport (bus)	Three to fi Norman Park	Between 7:30am and Between 2:30pm and Unsure	why is QR waiting until the school year starts before commencing work? couldn't they commence work in the school holidays to minimise the impact on students? Why is the upgrade going to take so long?	
1.2E+11	4.5E+08	2023-09-17 09:56:30	2023-09-17 09:58:53	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Three	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)	Both morn No (I use the train only)		Manly	Between 7:30am and Between 3:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided (dedicated service for Iona College)		
1.2E+11	4.5E+08	2023-09-17 08:02:43	2023-09-17 08:17:59	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)	Both morn No (I use the train only)		Ormiston	Between 8am and 8: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided (dedicated service for Iona College)	The risk involved in many hundreds of students (young men) from year 5 to year 12 making their way in mass transition from the neighboring station crossing roads and along a busy road is too great. The suggestion that busses can cope with this demand is unreasonable. Hundreds of young men will be subjected to cramming onto a bus with minimal time to arrive at school without delay. It's just not practical. I'd suggest you send a representative to view the sheer swarm of students that vacate the station at Iindum. Then imagine this unfolding at the nearby station. I am very much hoping as this is an action that has huge consequences for a lot of families that QLD Rail puts serious thought into how it will help our families, not possibly put our young boys into a situation that causes stress and worry	
1.2E+11	4.5E+08	2023-09-17 08:00:50	2023-09-17 08:09:28	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	One to four times per school week	Monday Wednesday	Afternoons only		Public transport (bus)	Every day Manly	Other (ple We don't Between 2:30pm and (dedicated service for Iona College)		
1.2E+11	4.5E+08	2023-09-17 06:25:24	2023-09-17 06:29:27	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Five to nine times per school week	Monday Tuesday Thursday	Both mornings and af Car		One to thr Lota	Between 7:30am and Between 3:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided (dedicated service for Iona College)	I'd hoped there would be an option for a temporary station rather than the complete closure. This was achievable for consumers decades ago when stations were updated
1.2E+11	4.5E+08	2023-09-16 22:38:13	2023-09-16 22:45:31	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)	Both morn No (I use the train only)		Ormiston	Between 8am and 8: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided (dedicated service for Iona College)	This is going to have a pretty big impact on our family. We are in no way able to drive our children to school as an alternative. I agree with the upgrade but please find a project manager that prioritises getting the job done in a timely manner. The main priority for us is the safe transport of our boys to and from school.	
1.2E+11	4.5E+08	2023-09-16 21:20:44	2023-09-16 21:23:02	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morn No (I use the train only)		Morningside	Between 8am and 8: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided (dedicated service for Iona College)	We are severely affected as a family due to the combined closure of Morningside and Iindum stations at the same time.	

1.2E+11	4.5E+08	2023-09-16 20:09:59	2023-09-16 20:13:29	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	One to four times per school week	Tuesday	Thursday	Friday	Afternoons only	Car	Every day	Cannon Hill	Between 8am and 8: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided				
1.2E+11	4.5E+08	2023-09-16 18:56:00	2023-09-16 18:59:37	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Four	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)						Hemmant	Between 7am and 7: Between 4:30pm and Unsure		we need more time to prepare travel arrangements. maybe extend to 2025			
1.2E+11	4.5E+08	2023-09-16 18:42:39	2023-09-16 18:47:38	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	Five to nine times per school week	Monday	Tuesday	Wednesday	Thursday	Friday	Both mornings and af	Car	Public transport (bus)	Three to fi Wynnum Central	Between 7:30am and Between 2:30pm and Unsure			
1.2E+11	4.5E+08	2023-09-16 16:50:12	2023-09-16 16:52:27	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	One to four times per school week	Monday				Afternoons only	Car	Every day	Manly	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided		
1.2E+11	4.5E+08	2023-09-16 16:39:37	2023-09-16 16:42:22	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	One to four times per school week			Wednesday	Friday		Afternoons only	Car	One to thr	Manly	Between 7am and 7: Between 3:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided		
1.2E+11	4.5E+08	2023-09-16 15:16:34	2023-09-16 15:17:20	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)					Both mornr No (I use t	Car						
1.2E+11	4.5E+08	2023-09-16 14:05:15	2023-09-16 14:07:09	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	One to four times per school week						Both mornr No (I use the train only)		Wynnum	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided			
1.2E+11	4.5E+08	2023-09-16 13:33:46	2023-09-16 13:40:53	I am both a parent or carer, and employed by Iona College. I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	One to four times per school week	Monday		Wednesday		Both mornings and af	Car	Public transport (bus)	One to thr	Wellington Point	Between 7:30am and Between 2:30pm and Unsure		
1.2E+11	4.5E+08	2023-09-16 12:40:56	2023-09-16 12:43:34	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	One to four times per school week	Every school day - Monday to Friday, morning and afternoon (10 times per school week)					Both mornr No (I use the train only)		Morningside	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	A shuttle service would be very helpful from the stop before Lindum. Especially as the Morningside station will also be closing. Thanks.		
1.2E+11	4.5E+08	2023-09-16 11:48:35	2023-09-16 11:50:23	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	One to four times per school week	Every school day - Monday to Friday, morning and afternoon (10 times per school week)					Both mornr No (I use the train only)		Lota	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	We will need alternate options to get my son to school, that is at reasonable cost. This is a terrible example of poor community consultation. I cannot believe a decision was made to close a very busy station for a prolonged period without any consultation. This will be a significant inconvenience to my family and I am very concerned about the safety risks posed to students by the closure		
1.2E+11	4.5E+08	2023-09-16 11:31:49	2023-09-16 11:35:19	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)					Both mornr No (I use the train only)		Manly	Between 7:30am and Between 2:30pm and Unsure				
1.2E+11	4.5E+08	2023-09-16 11:10:17	2023-09-16 11:10:53	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	No - thank you for your time													
1.2E+11	4.5E+08	2023-09-16 10:59:48	2023-09-16 11:01:48	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)					Both mornr No (I use the train only)		Thorneside	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided			
1.2E+11	4.5E+08	2023-09-16 10:28:00	2023-09-16 10:30:28	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	One to four times per school week	Monday	Tuesday		Friday	Afternoons only	Car	One to thr	Wynnum Central	Other (ple Afternoon Between 2:30pm and Unsure			
1.2E+11	4.5E+08	2023-09-16 09:51:57	2023-09-16 09:54:01	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	One to four times per school week	Every school day - Monday to Friday, morning and afternoon (10 times per school week)					Both mornr No (I use the train only)		Manly	Between 7:30am and Between 2:30pm and Unsure				
1.2E+11	4.5E+08	2023-09-16 09:06:18	2023-09-16 09:16:27	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	One to four times per school week	Every school day - Monday to Friday, morning and afternoon (10 times per school week)					Both mornr No (I use the train only)		Cannon Hill	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided			
1.2E+11	4.5E+08	2023-09-16 08:56:41	2023-09-16 09:02:40	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	One to four times per school week	Every school day - Monday to Friday, morning and afternoon (10 times per school week)					Both mornr No (I use the train only)		Ormiston	Between 7:30am and Between 2:30pm and Unsure				
1.2E+11	4.5E+08	2023-09-16 08:53:25	2023-09-16 08:56:13	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Five to nine times per school week	Monday	Tuesday	Wednesday		Both mornings and af	Car	Public transport (bus)	One to thr	Birkdale	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	
1.2E+11	4.5E+08	2023-09-16 08:39:42	2023-09-16 08:41:17	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	One to four times per school week	Every school day - Monday to Friday, morning and afternoon (10 times per school week)	Monday	Tuesday	Wednesday	Thursday	Mornings only	Car	Three to fi	Manly	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided		
1.2E+11	4.5E+08	2023-09-16 07:27:11	2023-09-16 07:30:04	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	One to four times per school week	Every school day - Monday to Friday, morning and afternoon (10 times per school week)					Mornings only	Car	One to thr	Manly	Between 7:30am and Between 2:30pm and Unsure			
1.2E+11	4.5E+08	2023-09-16 06:44:40	2023-09-16 06:47:00	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)					Both mornr No (I use the train only)		Cleveland	Between 7:30am and Between 3:0pm and Unsure		No		
1.2E+11	4.5E+08	2023-09-16 06:01:07	2023-09-16 06:07:18	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	One to four times per school week	Every school day - Monday to Friday, morning and afternoon (10 times per school week)					Both mornr No (I use the train only)		Manly	Between 7:30am and Between 2:30pm and Other (please specify)		Look to ch for 12 months. Not good enough		
1.2E+11	4.5E+08	2023-09-15 23:14:17	2023-09-15 23:20:20	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	One to four times per school week	Monday	Tuesday	Wednesday	Thursday	Friday	Afternoons only	Car	Public transport (bus)	One to thr	Coorparoo	Between 8am and 8: Between 2:30pm and (dedicated service for Iona College)	I really hope that Lindum station does not fully close and can remain partially open during the upgrade to avoid disruption.
1.2E+11	4.5E+08	2023-09-15 20:50:51	2023-09-15 20:56:55	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Five to nine times per school week	Monday	Tuesday	Wednesday	Thursday	Both mornings and af	Car	Public transport (bus)	Occasiona	Lota	Between 7:30am and Between 3:0pm and Other (please specify)	When will we get more info? Why are you not starting during school No idea. N holidays?	
1.2E+11	4.5E+08	2023-09-15 20:41:35	2023-09-15 20:42:08	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf of a student 17 years and under)														
1.2E+11	4.5E+08	2023-09-15 20:38:05	2023-09-15 20:39:30	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two														
1.2E+11	4.5E+08	2023-09-15 20:21:35	2023-09-15 20:23:43	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	One to four times per school week	Every school day - Monday to Friday, morning and afternoon (10 times per school week)					Both mornr No (I use the train only)		Manly	Between 8am and 8: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided			
1.2E+11	4.5E+08	2023-09-15 19:48:22	2023-09-15 20:13:12	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf of a student 17 years and under)														
1.2E+11	4.5E+08	2023-09-15 19:13:27	2023-09-15 19:17:37	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	One to four times per school week	Every school day - Monday to Friday, morning and afternoon (10 times per school week)					Both mornr No (I use the train only)		Cannon Hill	Between 7:30am and Between 2:30pm and Unsure				
1.2E+11	4.5E+08	2023-09-15 19:00:40	2023-09-15 19:05:21	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	One to four times per school week	Every school day - Monday to Friday, morning and afternoon (10 times per school week)					Both mornr No (I use the train only)		Cannon Hill	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	Perhaps a safe private walk way from Wynnum North Rail Station to Iona College could be considered.		

1.2E+11	4.5E+08	2023-09-15 17:38:15	2023-09-15 17:39:59	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morr No (I use the train only)	Cannon Hill	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided			
1.2E+11	4.5E+08	2023-09-15 17:30:01	2023-09-15 17:36:01	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morr No (I use the train only)	Wynnum Central	Between 7:30am and Between 2:30pm and Unsure		QLD rail needs to make a temporary station if they plan to close Lindum for an entire year. The safety of the students must be imperative and in my view it's the only safe option I feel that it is disgraceful that Queensland rail do not provide a temporary station for Lindum. It is a safety concern having the kids walking further to another station. My kids stay back and train some afternoons and now will need to walk to another station late afternoon. Very poor Queensland rail you are a joke.		
1.2E+11	4.5E+08	2023-09-15 16:51:24	2023-09-15 16:57:07	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Three	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morr No (I use the train only)	Cleveland	Between 7:30am and Between 2:30pm and Unsure				
1.2E+11	4.5E+08	2023-09-15 16:26:01	2023-09-15 16:28:24	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Four	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morr No (I use the train only)	Cannon Hill	Between 7:30am and Between 2:30pm and Unsure		A cannon hill replacement bus would be a great idea as there a lot of students that live in our area who travel to and from Iona		
1.2E+11	4.5E+08	2023-09-15 16:15:19	2023-09-15 16:17:01	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morr No (I use the train only)	Birkdale	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided			
1.2E+11	4.5E+08	2023-09-15 16:06:45	2023-09-15 16:13:56	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		One to four times per school week	Monday	Wednesday	Friday	Both mornings and af Car		Public transport (bus)	One to thr Manly	Between 7am and 7: Between 2:30pm and Change travel habits - use other public transport		
1.2E+11	4.5E+08	2023-09-15 16:09:22	2023-09-15 16:11:44	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Three	Yes	One to four times per school week		Tuesday	Wednesday	Both mornings and af Car		Public transport (bus)	One to thr Thorneside	Between 7:30am and Between 4:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	
1.2E+11	4.5E+08	2023-09-15 13:29:07	2023-09-15 16:02:34	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both mornings and af Car		Car if after Occasiona Wellington Point	Between 8am and 8: Between 7:30pm and Unsure			
1.2E+11	4.5E+08	2023-09-15 15:35:11	2023-09-15 15:37:30	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		One to four times per school week	Monday	Tuesday	Wednesday	Thursday	Afternoons only	Car	Every day	Other (like nil Between 2:30pm and Unsure	nil	
1.2E+11	4.5E+08	2023-09-15 15:31:07	2023-09-15 15:32:51	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both mornings and afternoons	Walk	Occasiona Wynnum	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided		
1.2E+11	4.5E+08	2023-09-15 14:49:13	2023-09-15 15:03:23	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Three	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morr No (I use the train only)	Birkdale	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	We have 3 sons attending the Iona College next year. We are both employed with jobs that are not local to Iona College. In a normal week, we have no other means of transporting our sons to and from school. Your survey only caters for one options as to time the boys catch the train. While one of our sons may catch a train in the morning at P1, this is not always the case. Our sons are P1 currently in a multitude of sports over the year including P1. They boys are often catching trains at P1 to school or alternatively, around P1 from school to attend these sports. Any alternative transport needs to have these options factored in. It is a HUGE inconvenience to us as parents to have a station close for an entire year. I would have expected considering the sheer number of students using this station you would have entertained other options than closing stations completely. It is disappointing and unprofessional in the way this has been handled. I would have expected a government organisation which handles transport needs of a state to have a better options than closure.		
1.2E+11	4.5E+08	2023-09-15 14:54:17	2023-09-15 14:57:36	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morr No (I use the train only)	Thorneside	Between 7:30am and Between 3:0pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided			
1.2E+11	4.5E+08	2023-09-15 14:52:19	2023-09-15 14:57:12	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Three	Yes	Five to nine times per school week	Monday	Tuesday	Wednesday	Thursday	Both mornings and af Car		One to thr Cannon Hill	Between 7:30am and Between 2:30pm and Unsure		
1.2E+11	4.5E+08	2023-09-15 14:36:40	2023-09-15 14:41:37	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Four	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morr No (I use t Car		Public transport (bus)	Manly	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	
1.2E+11	4.5E+08	2023-09-15 14:37:32	2023-09-15 14:39:56	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morr No (I use t Car		Wellington Point	Between 8am and 8: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided		
1.2E+11	4.5E+08	2023-09-15 14:24:24	2023-09-15 14:26:57	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morr No (I use the train only)	Wellington Point	Between 8am and 8: Between 3:30pm and 4:30pm				
1.2E+11	4.5E+08	2023-09-15 14:22:46	2023-09-15 14:23:46	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel No - thank you for your time												
1.2E+11	4.5E+08	2023-09-15 14:16:21	2023-09-15 14:18:20	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morr No (I use the train only)	Wellington Point	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided			
1.2E+11	4.5E+08	2023-09-15 14:00:40	2023-09-15 14:07:56	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Five to nine times per school week	Monday	Tuesday	Wednesday	Thursday	Friday	Both mornings and af Car	One to thr Wellington Point	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	Please ensure that there is sufficient alternate transport for the volume of people that use this service. Young children are at an increased risk of anxiety when it appears that they are unable to undertake their journey and don't have other travel options.
1.2E+11	4.5E+08	2023-09-15 13:57:35	2023-09-15 14:04:25	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morr No (I use the train only)	Wynnum Central	Between 7:30am and Between 2:30pm and Unsure		It is the safest option to have the children only using Lindum station, if they need to use the station prior and walk this will be unsafe. Perhaps the station should be used only between the hours of 7.30am-8.30am and 3.15-3.45 these windows only should allow students to travel, all work should be around these times and during the evening. Closing the station should be at the end of November 2024, to gain the most access of time when students are on the start of holidays you would get a whole extra 2 months of non disruptive work as the students don't use the train from no the end of Nov till late January.		
1.2E+11	4.5E+08	2023-09-15 13:54:08	2023-09-15 14:01:51	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morr No (I use the train only)	Birkdale	Between 8am and 8: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided			
1.2E+11	4.5E+08	2023-09-15 13:51:59	2023-09-15 13:55:33	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morr No (I use the train only)	Cannon Hill	Between 7:30am and Between 2:30pm and Unsure		Can the old overpass remain whilst the new one is constructed further down the line?		
1.2E+11	4.5E+08	2023-09-15 13:18:51	2023-09-15 13:22:04	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morr No (I use the train only)	Morningside	Between 8am and 8: Between 3:30pm and Unsure				
1.2E+11	4.5E+08	2023-09-15 13:18:36	2023-09-15 13:21:32	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morr No (I use the train only)	Cleveland	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	The closure of the station will cause significant disruption, extra time and logistics for my school aged child. The closure of Lindum station runs the risk of increasing risks to the childrens safety.		
1.2E+11	4.5E+08	2023-09-15 13:18:02	2023-09-15 13:20:33	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morr No (I use the train only)	Cleveland	Between 7:30am and Between 3:0pm and Unsure				
1.2E+11	4.5E+08	2023-09-15 13:15:54	2023-09-15 13:18:42	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morr No (I use the train only)	Birkdale	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	I hope that a safe alternative solution is provided for my son who attends Iona college. Many thanks		



1.2E+11	4.5E+08	2023-09-15 12:51:14	2023-09-15 13:17:37	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes														
1.2E+11	4.5E+08	2023-09-15 13:14:08	2023-09-15 13:15:47	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Five to nine times per school week	Monday	Wednesday	Friday	Both mornings and af Car	Three to fi Cannon Hill	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided				My youngest son is <b>PI</b> Travelling to from Lindum station to Iona was such an appealing and safe transport option. Alternate transport must be as safe and timely. Qld rail you have young boys to consider in large numbers, please choose safe and secure transport...buses for Iona students only from Wynnum??	
1.2E+11	4.5E+08	2023-09-15 12:48:21	2023-09-15 12:54:47	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Three	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morn No (I use the train only)	Cleveland	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided					
1.2E+11	4.5E+08	2023-09-15 12:04:47	2023-09-15 12:42:35	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morn No (I use the train only)	Cleveland	Between 7am and 7: Between 2:30pm and Unsure					I would have thought by removing a complete station they would have made some temp arrangements	
1.2E+11	4.5E+08	2023-09-15 12:35:07	2023-09-15 12:36:15	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel No - thank you for your time														
1.2E+11	4.5E+08	2023-09-15 12:16:44	2023-09-15 12:21:27	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Three	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morn No (I use the train only)	Wellington Point	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided				Closing of this station will cause major chaos for my family of 3 boys. All 3 have to arrive/leave school at different times due to extra curricular activities making it a huge strain on me as the parent to arrange alternative travel to/from school.	
1.2E+11	4.5E+08	2023-09-15 12:03:17	2023-09-15 12:08:50	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morn No (I use the train only)	Cannon Hill	Between 7:30am and Between 3:30pm and Unsure						
1.2E+11	4.5E+08	2023-09-15 12:03:58	2023-09-15 12:07:49	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Five to nine times per school week	Monday	Tuesday	Wednesday	Thursday	Friday	Both mornings and af Car	Continue to travel by train, using a neighbouring station and the alternative transport provided					
1.2E+11	4.5E+08	2023-09-15 12:02:22	2023-09-15 12:05:44	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morn No (I use the train only)	Wellington Point	Between 7am and 7: Between 3:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided				This is going to have a significant impact and disruption to Iona families who use the train as their primary form of transport. There is also a safety concern if kids will be going to alternate stations, plus a cost implication if travelling by car.	
1.2E+11	4.5E+08	2023-09-15 11:58:34	2023-09-15 12:04:42	I am a current student (aged 18 years and over).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morn No (I use the train only)	Norman Park	Between 7:30am and Between 2:30pm and Unsure					Lindum station is also used by all the local residents in Wynnum West to travel - many female students going towards the city and other workers and families. A whole year without being able to use the train station looks like a very long time for the upgrades to take place.	
1.2E+11	4.5E+08	2023-09-15 11:58:41	2023-09-15 12:02:55	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Five to nine times per school week	Monday	Tuesday	Wednesday	Friday	Both mornings and af Car	One to thr Wynnum	Between 7am and 7: Between 2:30pm and Unsure					
1.2E+11	4.5E+08	2023-09-15 11:58:50	2023-09-15 12:01:44	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morn No (I use the train only)	Lota	Between 8am and 8: Between 2:30pm and 3:30pm						
1.2E+11	4.5E+08	2023-09-15 11:52:32	2023-09-15 11:55:14	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Three	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morn No (I use the train only)	Murarie	Between 7:30am and Between 2:30pm and Other (please specify)					QR should have consulted with Iona prior to making this decision the practical, safety and social impacts on our families are significant and Have to see incredibly disappointing QR has previously stated that Iona is the biggest single user of any QR station across it's entire network. Closing the station for a year is hardly an ideal scenario.	
1.2E+11	4.5E+08	2023-09-15 11:40:52	2023-09-15 11:45:08	I am a member of staff at Iona College.	Two	Yes	One to four times per school week	Monday			Both mornings and af Car	Bicycle	Public transport (bus)	One to thr Manly	Between 8am and 8: Between 3:30pm and Unsure				
1.2E+11	4.5E+08	2023-09-15 11:31:31	2023-09-15 11:34:36	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morn No (I use the train only)	Lota	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided				Would appreciate transfer from Wynnum North station to the College to be arranged. Otherwise son can walk.	
1.2E+11	4.5E+08	2023-09-15 11:02:43	2023-09-15 11:18:16	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		One to four times per school week	Monday		Friday	Afternoons only	Car	Public transport (bus)	Three to fi Other (ple Capalaba , Other (ple We do not Between 3:30pm and (dedicated service for Iona College)					
1.2E+11	4.5E+08	2023-09-15 11:16:48	2023-09-15 11:17:35	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel No - thank you for your time														
1.2E+11	4.5E+08	2023-09-15 11:09:21	2023-09-15 11:11:40	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morn No (I use the train only)	Murarie	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided				Safety needs to be considered for the students and an alternate service provided to get students from another station to the school	
1.2E+11	4.5E+08	2023-09-15 11:01:17	2023-09-15 11:05:52	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morn No (I use the train only)	Ormiston	Between 7:30am and Between 2:30pm and Unsure					We specifically chose the school knowing that our boys could travel directly into the school grounds. We have no other means of getting the kids to school due to commitments to deliver other kids to their school and work. We would need a school bus service laid on.	
1.2E+11	4.5E+08	2023-09-15 11:01:38	2023-09-15 11:04:23	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Five to nine times per school week		Tuesday	Wednesday	Thursday	Friday	Both mornings and afternoons	Public transport (bus)	Every day Birkdale	Between 8am and 8: Between 2:30pm and (dedicated service for Iona College)			
1.2E+11	4.5E+08	2023-09-15 10:58:04	2023-09-15 10:59:52	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Three	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morn No (I use the train only)	Morningside	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided					
1.2E+11	4.5E+08	2023-09-15 10:53:27	2023-09-15 10:57:40	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	One to four times per school week	Tuesday		Thursday	Afternoons only	Car	Public transport (bus)	One to thr Morningside	Other (ple Only in aft Between 3:30pm and (dedicated service for Iona College)			Thanks for working on this	
1.2E+11	4.5E+08	2023-09-15 10:47:01	2023-09-15 10:51:02	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		One to four times per school week	Tuesday		Thursday	Afternoons only	Car	One to three times per week	Other (ple Not used i Between 2:30pm and Unsure					
1.2E+11	4.5E+08	2023-09-15 10:45:21	2023-09-15 10:50:42	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Five to nine times per school week	Monday	Tuesday	Wednesday	Friday	Both mornings and af Car	Occasiona Birkdale	Between 7:30am and Between 3:30pm and Other (please specify)				It's very inconsiderate that it will take a whole year to complete. Hundreds of Iona students travel by train to and from school and many use the train after training, Sport or extra curricular activities. It is going to add to the already high traffic congestion near and around the neighboring streets of Not really the area causing a huge impact on the community. Very disappointed.	
1.2E+11	4.5E+08	2023-09-15 10:46:31	2023-09-15 10:50:02	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Five to nine times per school week	Monday	Tuesday	Wednesday	Thursday	Friday	Both mornings and afternoons	Some tim Occasiona Cleveland	Between 7am and 7: Between 2:30pm and (dedicated service for Iona College)				The station needs an upgrade but should be closed down for the entire year
1.2E+11	4.5E+08	2023-09-15 10:27:39	2023-09-15 10:31:13	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both mornings and af Car	Occasiona Thorneside	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided					
1.2E+11	4.5E+08	2023-09-15 10:27:24	2023-09-15 10:30:41	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morn No (I use the train only)	Morningside	Between 7:30am and Between 3:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided					

1.2E+11	4.5E+08	2023-09-15 10:26:11	2023-09-15 10:29:31	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf)	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both mornings and afternoon	Both morr No (I use the train only)	Wellington Point	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided					
1.2E+11	4.5E+08	2023-09-15 10:23:06	2023-09-15 10:27:40	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Four	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morr No (I use the train only)	The boys also have a	Thorneside	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	This would extremely inconvenience our family for the entire year as we really rely on our boys getting themselves to and from school.			
1.2E+11	4.5E+08	2023-09-15 10:22:16	2023-09-15 10:24:15	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	One to four times per school week	Monday	Tuesday	Wednesday	Both mornings and afternoon	Car	One to thr	Cannon Hill	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided			
1.2E+11	4.5E+08	2023-09-15 10:15:42	2023-09-15 10:22:47	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both mornings and afternoon	Car	Occasiona	Morningside	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided			
1.2E+11	4.5E+08	2023-09-15 10:20:09	2023-09-15 10:22:02	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf)	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morr No (I use the train only)		Morningside	Between 7:30am and Between 3:30pm and Unsure	Continue to travel by train, using a neighbouring station and the alternative transport provided				
1.2E+11	4.5E+08	2023-09-15 10:12:30	2023-09-15 10:20:34	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Three	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morr No (I use the train only)		Cannon Hill	Between 7:30am and Between 2:30pm and Unsure	Continue to travel by train, using a neighbouring station and the alternative transport provided				
1.2E+11	4.5E+08	2023-09-15 10:16:05	2023-09-15 10:18:15	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf)	Yes	One to four times per school week		Tuesday	Thursday	Friday	Afternoons only	Car	Every day	Other (ple None)	Between 2:30pm and Change travel habits - use private vehicle			
1.2E+11	4.5E+08	2023-09-15 10:08:43	2023-09-15 10:12:13	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	One to four times per school week	Monday	Tuesday	Wednesday	Thursday	Friday	Both mornings and afternoon	Car	One to thr	Wynnum North	Between 7:30am and Between 3:30pm and Unsure	Closing this station for an extended period will severely increase traffic congestion in this area and add massive strain to many parents and students.	
1.2E+11	4.5E+08	2023-09-15 09:47:52	2023-09-15 10:02:03	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf)	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morr No (I use the train only)		Cleveland	Between 7am and 7: Between 2:30pm and Unsure	Continue to travel by train, using a neighbouring station and the alternative transport provided				
1.2E+11	4.5E+08	2023-09-15 09:52:20	2023-09-15 10:01:54	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Five to nine times per school week	Monday	Tuesday	Wednesday	Thursday	Friday	Both mornings and afternoon	Car	Every day	Cleveland	Between 8am and 8: Between 2:30pm and Change travel habits - use private vehicle		
1.2E+11	4.5E+08	2023-09-15 09:47:10	2023-09-15 09:50:47	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Four	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morr No (I use the train only)				Continue to travel by train, using a neighbouring station and the alternative transport provided				
1.2E+11	4.5E+08	2023-09-15 09:46:23	2023-09-15 09:49:28	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morr No (I use the train only)		Morningside	Between 8am and 8: Between 2:30pm and Change travel habits - use private vehicle	Continue to travel by train, using a neighbouring station and the alternative transport provided				
1.2E+11	4.5E+08	2023-09-15 09:36:00	2023-09-15 09:47:08	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	One to four times per school week		Tuesday	Wednesday	Thursday	Both mornings and afternoon	Car	Public transport (bus)	One to thr	Lota	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	After risking our lives with that awful intersection and crossing, and campaigning to have it improved for many years, QR then rubs our noses in it and shuts down the station for a year, moronic is the only apt description for the planners involved in this decision.	
1.2E+11	4.5E+08	2023-09-15 09:44:57	2023-09-15 09:47:00	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf)	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both mornings and afternoon	Car	Public transport (bus)	Three to fi	Manly	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided		
1.2E+11	4.5E+08	2023-09-15 09:43:56	2023-09-15 09:46:31	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf)	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morr No (I use the train only)		Wynnum	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	This will greatly impact the students of Iona. Having a dedicated bus service for our students will be the only option			
1.2E+11	4.5E+08	2023-09-15 09:41:58	2023-09-15 09:43:36	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morr No (I use the train only)		Wellington Point	Between 7:30am and Between 2:30pm and Unsure	Continue to travel by train, using a neighbouring station and the alternative transport provided				
1.2E+11	4.5E+08	2023-09-15 09:40:43	2023-09-15 09:42:41	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf)	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morr No (I use the train only)		Thorneside	Between 7:30am and Between 2:30pm and Unsure	Continue to travel by train, using a neighbouring station and the alternative transport provided				
1.2E+11	4.5E+08	2023-09-15 09:32:07	2023-09-15 09:41:35	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf)	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morr No (I use the train only)		Wynnum Central	Between 7:30am and Between 2:30pm and Unsure	Continue to travel by train, using a neighbouring station and the alternative transport provided	It will help our situation if the school was to organise a bus service.			
1.2E+11	4.5E+08	2023-09-15 09:38:01	2023-09-15 09:39:40	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf)	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morr No (I use the train only)		Manly	Between 7:30am and Between 3:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided				
1.2E+11	4.5E+08	2023-09-15 09:34:28	2023-09-15 09:37:28	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf)	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morr No (I use the train only)		Wynnum	Between 7am and 7: Between 4:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided				
1.2E+11	4.5E+08	2023-09-15 09:26:49	2023-09-15 09:36:02	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf)	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morr No (I use the train only)		Manly	Between 7:30am and Between 3:30pm and Other (please specify)	Continue to travel by train, using a neighbouring station and the alternative transport provided	Given the hundreds of students using this station on a daily basis, I am concerned for the safety of the students - if students walk from a neighbouring station the footpaths are very narrow, the traffic is bad and will only increase due to more students needing to travel by car. What safety precautions will be put in place to ensure all students can commute ideally car in safety?			
1.2E+11	4.5E+08	2023-09-15 09:28:00	2023-09-15 09:29:01	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf)	Yes	One to four times per school week				Both morr No (I use the train only)				Continue to travel by train, using a neighbouring station and the alternative transport provided				
1.2E+11	4.5E+08	2023-09-15 09:20:51	2023-09-15 09:22:24	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf)	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morr No (I use the train only)		Manly	Between 7:30am and Between 3:30pm and Unsure	Continue to travel by train, using a neighbouring station and the alternative transport provided	really inconvenient to so many students.			
1.2E+11	4.5E+08	2023-09-15 09:11:45	2023-09-15 09:17:48	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Five to nine times per school week	Monday	Tuesday	Wednesday	Thursday	Both mornings and afternoon	Car	One to thr	Manly	Between 7:30am and Other (ple Normally 3: Other (please specify)	Will be ok music practice		
1.2E+11	4.5E+08	2023-09-15 09:15:33	2023-09-15 09:16:58	I am both a parent or carer, and employed by Iona College.	Other (ple	5	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)		Birkdale	Between 7am and 7: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided				
1.2E+11	4.5E+08	2023-09-15 09:10:27	2023-09-15 09:16:00	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf)	Yes	Five to nine times per school week	Monday	Tuesday	Wednesday	Thursday	Both mornings and afternoon	Car	Occasiona	Manly	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	the daily impact of having to train & bus morning and afternoon for a 12 month period is going to affect the overall mental health of my son and our family	
1.2E+11	4.5E+08	2023-09-15 09:11:03	2023-09-15 09:14:01	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf)	Yes	Five to nine times per school week		Tuesday	Wednesday	Thursday	Friday	Both mornings and afternoon	Car	Three to fi	Thorneside	Between 7am and 7: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	
1.2E+11	4.5E+08	2023-09-15 09:01:44	2023-09-15 09:04:19	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf)	Yes	One to four times per school week		Tuesday	Thursday	Friday	Afternoons only	Car	Every day	Wynnum Central	Other (ple Don't use: Between 2:30pm and Other (please specify)	My son would have to ride his bike which is not appropriate in rainy weather.		

1.2E+11	4.5E+08	2023-09-15 08:56:45	2023-09-15 09:00:26	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morn No (I use the train only)	Thorneside	Between 8am and 8: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	Please make the station SAFER for the boys and for cars crossing the train Please (if you have capacity) put funky Iona art work at the station as the Iona boys are incredible artists! Just a suggestion. Thank you QR	
1.2E+11	4.5E+08	2023-09-15 08:56:21	2023-09-15 08:59:29	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	One to four times per school week	Tuesday Wednesday Friday	Afternoons only	Car	Every day	Other (ple n/a	Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	
1.2E+11	4.5E+08	2023-09-15 08:52:31	2023-09-15 08:57:54	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both mornings and af Car	Every day	Other (ple South Ban	Between 7am and 7: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	While it maybe easier to close a whole station to expedite the completion, it might perhaps be more disruptive than anticipated. Perhaps a staged upgrade over a longer time (I know more expensive) might be better
1.2E+11	4.5E+08	2023-09-15 08:49:39	2023-09-15 08:56:50	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both mornings and af Car	Occasiona	Other (ple Spring Hill	Between 8am and 8: Between 2:30pm and Unsure		
1.2E+11	4.5E+08	2023-09-15 08:48:15	2023-09-15 08:50:46	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morn No (I use the train only)	Cleveland	Between 7am and 7: Between 2:30pm and Unsure		Surely a bus service can run from a nearby station to Iona School	
1.2E+11	4.5E+08	2023-09-15 08:46:07	2023-09-15 08:47:51	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two Yes	Five to nine times per school week	Tuesday Wednesday Thursday Friday	Both morn No (I use the train only)		Manly	Between 8am and 8: Between 2:30pm and Unsure			
1.2E+11	4.5E+08	2023-09-15 08:40:15	2023-09-15 08:43:18	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	One to four times per school week	Tuesday	Friday	Afternoons only	Car	Public transport (bus)	One to thr	Manly	Between 8am and 8: Between 2:30pm and Unsure
1.2E+11	4.5E+08	2023-09-15 08:39:03	2023-09-15 08:43:16	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both mornings and af Car	Rarely	Birkdale	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	
1.2E+11	4.5E+08	2023-09-15 08:40:27	2023-09-15 08:42:11	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morn No (I use the train only)	Manly	Between 7:30am and Between 3:30pm and Unsure			
1.2E+11	4.5E+08	2023-09-15 08:36:09	2023-09-15 08:39:28	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel No - thank	One to four times per school week	Thursday Friday	Mornings only	Car	Rarely	Murarie	Between 8am and 8: Between 3:30pm and 4:30pm		
1.2E+11	4.5E+08	2023-09-15 08:36:27	2023-09-15 08:38:49	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morn No (I use the train only)	Birkdale	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided		
1.2E+11	4.5E+08	2023-09-15 08:36:09	2023-09-15 08:37:53	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morn No (I use the train only)	Ormiston	Between 7:30am and Between 3:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided		
1.2E+11	4.5E+08	2023-09-15 08:34:07	2023-09-15 08:35:18	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both mornings and afternoons					
1.2E+11	4.5E+08	2023-09-15 08:30:45	2023-09-15 08:34:29	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two Yes	One to four times per school week	Tuesday	Thursday	Afternoons only	Car	Every day	Other (ple Afternoon	Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided
1.2E+11	4.5E+08	2023-09-15 08:28:49	2023-09-15 08:32:26	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both mornings and afternoons	Walk	Occasiona	Wynnum North	Between 8am and 8: Between 3:30pm and Change travel habits - use private vehicle	
1.2E+11	4.5E+08	2023-09-15 08:29:10	2023-09-15 08:32:02	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	One to four times per school week	Friday	Afternoons only	Car	Every day	Wynnum	Between 8am and 8: Between 3:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	
1.2E+11	4.5E+08	2023-09-15 08:24:14	2023-09-15 08:29:41	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Four Yes	One to four times per school week	Monday Tuesday Wednesday Thursday Friday	Both mornings and af Car		Public transport (bus)	One to thr	Lota	Between 7:30am and Between 2:30pm and Unsure	This will be a major disruption to Iona college and their community who rely on this service.
1.2E+11	4.5E+08	2023-09-15 08:19:50	2023-09-15 08:29:39	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Four Yes	Five to nine times per school week	Monday Tuesday Wednesday Thursday Friday	Both mornings and af Car		Occasiona	Cleveland	Between 8am and 8: Between 3:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	We as a family rely on the train daily to get our 2 boys to Iona. We love the school but at this stage are very concerned how we will manage as we cannot simply drive everyday due to work commitments. The potential proposed solution of having our boys walk to a further station presents unacceptable safety risk. QLD rail need to consider alternative construction planning to either fast track upgrade or provide direct/ safe solutions to get our boys to PI Pending outcome we as a family will decide if we can keep our boys at this school.
1.2E+11	4.5E+08	2023-09-15 08:26:20	2023-09-15 08:28:43	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morn No (I use the train only)	Wellington Point	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided		
1.2E+11	4.5E+08	2023-09-15 07:53:48	2023-09-15 08:28:23	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morn No (I use the train only)	Cannon Hill	Between 8am and 8: Between 2:30pm and Unsure			
1.2E+11	4.5E+08	2023-09-15 08:23:40	2023-09-15 08:27:07	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	Five to nine times per school week	Monday Tuesday Wednesday Thursday Friday	Both mornings and af Car		One to thr	Birkdale	Between 8am and 8: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	
1.2E+11	4.5E+08	2023-09-15 08:26:08	2023-09-15 08:26:35	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf of a student 17 years and under)									
1.2E+11	4.5E+08	2023-09-15 08:10:00	2023-09-15 08:25:55	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morn No (I use the train only)	Manly	Between 7:30am and Between 3:30pm and Unsure			
1.2E+11	4.5E+08	2023-09-15 08:23:35	2023-09-15 08:25:10	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morn No (I use the train only)	Cannon Hill	Between 7:30am and Between 2:30pm and Unsure			
1.2E+11	4.5E+08	2023-09-15 08:15:08	2023-09-15 08:22:10	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morn No (I use the train only)	Cleveland	Between 7am and 7: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided		
1.2E+11	4.5E+08	2023-09-15 08:11:18	2023-09-15 08:18:03	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	Five to nine times per school week	Monday	Thursday Friday	Both mornings and af Car	One to thr	Cannon Hill	Between 7:30am and Between 3:30pm and Unsure	Surely Qld rail can split works into stages and do the work during school holidays to avoid such a monumental disruption to all students using the rail network and the impact that the closures that lasts a year will have on car traffic on the surrounding roads.	
1.2E+11	4.5E+08	2023-09-15 07:26:02	2023-09-15 08:14:18	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morn No (I use the train only)	Morningside	Between 7am and 7: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	While the upgrade is an inconvenience, I hope that upgrade include upgrading the notorious rail crossing on North Road.	

1.2E+11	4.5E+08	2023-09-15 08:04:09	2023-09-15 08:08:31	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Three	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morr No (I use the train only)	Cannon Hill	Between 8am and 8: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	
1.2E+11	4.5E+08	2023-09-15 08:04:37	2023-09-15 08:08:18	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morr No (I use the train only)	Lota	Between 7:30am and Between 3:30pm and Unsure		It will make my child's journey to school very hard when both parents work full time and rely on the train system
1.2E+11	4.5E+08	2023-09-15 08:01:39	2023-09-15 08:03:54	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both mornings and af Car	One to thr Wynnum North	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	
1.2E+11	4.5E+08	2023-09-15 07:56:28	2023-09-15 08:00:27	I am a current student (aged 18 years and over).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morr No (I use the train only)	Wynnum	Between 7:30am and Between 2:30pm and Unsure		no
1.2E+11	4.5E+08	2023-09-15 07:56:26	2023-09-15 07:58:22	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Five to nine times per school week	Monday Tuesday Wednesds Thursday	Both mornings and af Car	One to thr Morningside	Between 7:30am and Between 3:30pm and Unsure		
1.2E+11	4.5E+08	2023-09-15 07:45:08	2023-09-15 07:50:09	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morr No (I use the train only)	Morningside	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	The upgrade is not convenient, however important. I would like to understand what other options (solutions) are available for children who travel by train.
1.2E+11	4.5E+08	2023-09-15 07:49:04	2023-09-15 07:49:42	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel No - thank you for your time								
1.2E+11	4.5E+08	2023-09-15 07:45:49	2023-09-15 07:48:10	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		One to four times per school week	Tuesday Wednesday	Mornings + No (I use the train only)	Manly	Between 7am and 7: Between 3:30pm and Unsure		
1.2E+11	4.5E+08	2023-09-15 07:37:49	2023-09-15 07:39:12	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morr No (I use the train only)	Manly	Between 7am and 7: Between 2:30pm and Other (please specify)		Probably? Please come up with a solution.
1.2E+11	4.5E+08	2023-09-15 07:23:07	2023-09-15 07:35:44	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morr No (I use the train only)	Wellington Point	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	
1.2E+11	4.5E+08	2023-09-15 07:22:18	2023-09-15 07:31:57	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morr No (I use the train only)	Morningside	Between 7am and 7: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	Initially it was a 6 month upgrade to encompass the intersection now it has been transformed into a 12 month project. QR does not have a strong history of delivering projects on time. This is a major disruption which has not been communicated clearly to the community. However from word of mouth within QR - yes it was 6 months but... Project confidentiality leaves a lot to be desired in QR - Key points 1) Provision of ease of access, the children will require a shaded rain free shelter area when using alternative accesses. 2) Ensure QR start the project on time, manage it to published schedules or before and return the facility as soon as possible.
1.2E+11	4.5E+08	2023-09-15 07:07:38	2023-09-15 07:31:07	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morr No (I use the train only)	Cannon Hill	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	This will have a huge effect on our community and for our <span style="border: 1px solid black; padding: 2px;">PI</span> <span style="border: 1px solid black; padding: 2px;">PI</span> will be a major issue to have to deal with on top of school.
1.2E+11	4.5E+08	2023-09-15 07:21:55	2023-09-15 07:25:54	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		One to four times per school week	Thursday	Afternoons only Car Public transport (bus)	One to thr Other (ple Roma Stre Other (ple Afternoon Between 3:30pm and Other (please specify)			I use the train station to travel from work to Iona for school related events for my son. I Kids who are travelling to school, have had more than enough disruption to their education over the last few years. Now, especially for those kids starting their senior years, they need an unimpeded access to school and a chance to focus on school work and school activities, without daily drama and uncertainty. Understanding that upgrades are appreciated and necessary, a managed way that impacts Iona students in the most minimal way possible is imperative.
1.2E+11	4.5E+08	2023-09-15 07:11:41	2023-09-15 07:18:38	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morr No (I use the train only)	Birkdale	Between 7am and 7: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	
1.2E+11	4.5E+08	2023-09-15 06:57:00	2023-09-15 07:01:18	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Five to nine times per school week	Monday Tuesday Wednesds Thursday Friday	Both mornings and af Car	Occasiona One to thr Wellington Point	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	
1.2E+11	4.5E+08	2023-09-15 06:56:26	2023-09-15 07:00:55	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morr No (I use the train only)	Ormiston	Between 8am and 8: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	Start the works earlier if possible ie end of November when term 4 finishes to get 2 months ahead rather than waiting until term 1 starts.
1.2E+11	4.5E+08	2023-09-15 06:57:58	2023-09-15 06:59:48	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Three	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both mornings and afternoons	Walk	Every day	Between 8am and 8: Between 2:30pm and Unsure	
1.2E+11	4.5E+08	2023-09-15 06:54:36	2023-09-15 06:58:45	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Five to nine times per school week	Monday Tuesday Wednesday Thursday	Both mornings and af Car	Occasiona Morningside	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	
1.2E+11	4.5E+08	2023-09-15 06:49:35	2023-09-15 06:51:37	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Four	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morr No (I use the train only)	Wellington Point	Between 7:30am and Between 2:30pm and Change travel habits - use other public transport		
1.2E+11	4.5E+08	2023-09-15 06:39:03	2023-09-15 06:44:26	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both mornings and af Car	Three to fi Thorneside	Between 8am and 8: Between 2:30pm and Unsure		
1.2E+11	4.5E+08	2023-09-15 06:39:17	2023-09-15 06:41:24	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morr No (I use the train only)	Morningside	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	
1.2E+11	4.5E+08	2023-09-15 06:33:01	2023-09-15 06:34:14	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel No - thank you for your time								
1.2E+11	4.5E+08	2023-09-15 06:22:41	2023-09-15 06:25:18	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		One to four times per school week	Wednesday	Mornings only Car Public transport (bus)	Every day Murarrie	Between 7am and 7: Between 2:30pm and Unsure		
1.2E+11	4.5E+08	2023-09-15 06:16:48	2023-09-15 06:20:20	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morr No (I use the train only)	Manly	Between 8am and 8: Between 3:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	
1.2E+11	4.5E+08	2023-09-15 06:06:16	2023-09-15 06:10:11	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	One to four times per school week	Monday Tuesday Wednesday	Both morr No (I use the train only)	Wynnum Central	Other (ple 6.30am Between 4:30pm and 5:30pm		
1.2E+11	4.5E+08	2023-09-15 06:06:44	2023-09-15 06:09:23	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morr No (I use the train only)	Cannon Hill	Between 7:30am and Between 3:30pm and Unsure		
1.2E+11	4.5E+08	2023-09-15 06:04:58	2023-09-15 06:07:49	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both mornings and af Car	Occasiona Coorparoo	Between 8am and 8: Between 3:30pm and Unsure		
1.2E+11	4.5E+08	2023-09-15 05:59:09	2023-09-15 06:05:14	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morr No (I use the train only)	Birkdale	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	It would be great to have partial opening of at least one platform through the year to serve the college. It is not an option to close Lindum station with a school of 2000 kids right next door. You need to rethink this plan. I have no doubt there is an alternative solution. The state government must not close the station. I've worked on projects (in the health department) with far greater challenges than this, and with clever thinking there is always a solution. That is your
1.2E+11	4.5E+08	2023-09-15 05:49:50	2023-09-15 05:59:55	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morr No (I use the train only)	Lota	Between 7am and 7: Other (ple Departure Other (please specify)		How safe i job.

1.2E+11	4.5E+08	2023-09-15 05:50:37	2023-09-15 05:53:57	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morn No (I use the train only)		Thorneside	Between 7am and 7: Between 2:30pm and Unsure			
1.2E+11	4.5E+08	2023-09-15 05:38:43	2023-09-15 05:53:13	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both mornings and af Car	Public transport (bus)	Occasiona Thorneside	Between 8am and 8: Between 2:30pm and Unsure	The temporary closure of Lindum station will have a negative effect on our family. My sons' ability to travel directly and safely from PI to Lindum has been factored in to countless aspects of our family life - from the home we live in, to the structure of where and when we as parents work, to the after school sports and programs we encourage our sons to participate in at school. Our sons' after school activities such as sport may not be possible without regular and safe transport options back to station - and this was one of the main factors we chose to send them to a high school that was located right beside a train station.		
1.2E+11	4.5E+08	2023-09-15 05:45:45	2023-09-15 05:48:29	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		One to four times per school week	Wednesday	Friday	Afternoons only	Car		One to three times per week	Continue to travel by train, using a neighbouring station and the alternative transport provided		
1.2E+11	4.5E+08	2023-09-15 05:16:22	2023-09-15 05:17:41	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel No - thank you for your time								Other (ple No mornir Between 2:30pm and (dedicated service for Iona College)			
1.2E+11	4.5E+08	2023-09-15 05:05:01	2023-09-15 05:07:11	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both mornings and af Car		One to thr Thorneside	Between 7:30am and Between 2:30pm and Change travel habits - use private vehicle			
1.2E+11	4.5E+08	2023-09-15 04:51:26	2023-09-15 04:55:25	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morn No (I use the train only)		Wellington Point	Between 8am and 8: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided		
1.2E+11	4.5E+08	2023-09-15 03:25:38	2023-09-15 03:29:01	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morn No (I use the train only)		Manly	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided		
1.2E+11	4.5E+08	2023-09-15 01:40:43	2023-09-15 01:44:42	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morn No (I use the train only)		Morningside	Between 8am and 8: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided		
1.2E+11	4.5E+08	2023-09-15 00:18:49	2023-09-15 00:20:32	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		One to four times per school week	Tuesday	Thursday	Friday	Both mornings and af Car	Public transport (bus)	One to three times per week			
1.2E+11	4.5E+08	2023-09-14 23:58:06	2023-09-15 00:07:18	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morn No (I use the train only)		Thorneside	Between 8am and 8: Between 2:30pm and Unsure	My son takes a bike in the train so he would need to be able to take him bike on the alternate method		
1.2E+11	4.5E+08	2023-09-15 00:03:48	2023-09-15 00:06:34	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Five to nine times per school week	Monday	Tuesday	Wednesday	Both mornings and af Car		One to thr Lota	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	
1.2E+11	4.5E+08	2023-09-14 23:29:13	2023-09-14 23:36:11	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Five to nine times per school week	Monday	Tuesday	Wednesday	Thursday	Friday	Both mornings and af Car	Continue to travel by train, using a neighbouring station and the alternative transport provided (dedicated service for Iona College)		
1.2E+11	4.5E+08	2023-09-14 22:48:18	2023-09-14 22:50:37	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morn No (I use the train only)		Birkdale	Other (ple Depend c Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided		
1.2E+11	4.5E+08	2023-09-14 22:31:13	2023-09-14 22:32:49	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morn No (I use the train only)		Cannon Hill	Between 7:30am and Between 2:30pm and Unsure			
1.2E+11	4.5E+08	2023-09-14 22:24:24	2023-09-14 22:26:56	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morn No (I use the train only)		Birkdale	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided		
1.2E+11	4.5E+08	2023-09-14 22:17:09	2023-09-14 22:24:46	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Three	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morn No (I use the train only)		Cannon Hill	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided		
1.2E+11	4.5E+08	2023-09-14 22:08:53	2023-09-14 22:24:17	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Five to nine times per school week	Monday	Tuesday	Wednesday	Thursday	Friday	Afternoons only	Car	Every day Thorneside	Other (ple Afternoon Between 2:30pm and Unsure
1.2E+11	4.5E+08	2023-09-14 22:05:37	2023-09-14 22:23:08	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Five to nine times per school week	Monday	Tuesday	Thursday	Friday	Both mornings and af Car	One to thr Cannon Hill	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	
1.2E+11	4.5E+08	2023-09-14 22:17:18	2023-09-14 22:19:28	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morn No (I use the train only)		Birkdale	Between 8am and 8: Between 3:30pm and Unsure			
1.2E+11	4.5E+08	2023-09-14 22:15:33	2023-09-14 22:18:16	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	One to four times per school week	Monday	Tuesday	Wednesday	Both mornings and af Car	Walk	Three to fi Wynnum North	Between 7:30am and Between 3:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	
1.2E+11	4.5E+08	2023-09-14 22:11:41	2023-09-14 22:15:32	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Five to nine times per school week	Monday	Tuesday	Wednesday	Thursday	Afternoons only	Car	Public transport (bus)	Every day Other (ple Yeronga	Other (ple In the afte Between 2:30pm and Change travel habits - use private vehicle
1.2E+11	4.5E+08	2023-09-14 21:56:33	2023-09-14 22:01:49	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Five to nine times per school week			Friday	Afternoons only	Car	Train offer One to thr Cannon Hill	Between 8am and 8: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	
1.2E+11	4.5E+08	2023-09-14 21:54:02	2023-09-14 22:01:16	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Three	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morn No (I use the train only)		Birkdale	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided		
1.2E+11	4.5E+08	2023-09-14 21:51:47	2023-09-14 21:54:42	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		One to four times per school week			Thursday	Friday	Afternoons only	Car	Public transport (bus)	Every day Norman Park	Between 8am and 8: Between 2:30pm and Change travel habits - use other public transport
1.2E+11	4.5E+08	2023-09-14 21:48:46	2023-09-14 21:51:42	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morn No (I use the train only)		Birkdale	Between 7am and 7: Between 3:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided		
1.2E+11	4.5E+08	2023-09-14 21:48:07	2023-09-14 21:50:47	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	One to four times per school week	Monday		Friday	Both mornings and afternoons	Walk	One to thr Birkdale	Between 7am and 7: Between 3:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	
1.2E+11	4.5E+08	2023-09-14 21:44:04	2023-09-14 21:46:23	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Afternoon No (I use t Car		Norman Park	Between 8am and 8: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided		
1.2E+11	4.5E+08	2023-09-14 21:39:42	2023-09-14 21:44:11	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morn No (I use the train only)		Cannon Hill	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided		
1.2E+11	4.5E+08	2023-09-14 21:42:35	2023-09-14 21:44:04	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morn No (I use the train only)				Continue to travel by train, using a neighbouring station and the alternative transport provided		

1.2E+11	4.5E+08	2023-09-14 21:36:31	2023-09-14 21:43:06	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)	Morningside	Between 8am and 8: Between 2:30pm and Unsure			
1.2E+11	4.5E+08	2023-09-14 21:39:21	2023-09-14 21:42:50	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)	Ormiston	Between 8am and 8: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided		
1.2E+11	4.5E+08	2023-09-14 21:36:33	2023-09-14 21:41:36	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both mornings and af Car	Rarely	Wellington Point	Between 8am and 8: Between 2:30pm and Unsure	I am unsure what options will be available yet so we will drive unless a safe alternate route is available	
1.2E+11	4.5E+08	2023-09-14 21:36:42	2023-09-14 21:39:19	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)	Lota	Between 8am and 8: Between 3:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided		
1.2E+11	4.5E+08	2023-09-14 21:29:18	2023-09-14 21:34:32	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)	Cleveland	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	Make sure my son can use the same service with no impact to his travel time or the need for private transport options	
1.2E+11	4.5E+08	2023-09-14 21:29:43	2023-09-14 21:32:59	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)	Cannon Hill	Between 8am and 8: Between 3:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	There must be creative solutions to this	
1.2E+11	4.5E+08	2023-09-14 21:31:04	2023-09-14 21:32:17	I am both a parent or carer, and employed by Iona College. I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Three	Yes									
1.2E+11	4.5E+08	2023-09-14 21:27:06	2023-09-14 21:30:21	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	One to four times per school week	Monday	Friday	Both mornings and af Car	One to thr Other (ple Wakerley	Between 7:30am and Between 4:30pm and Unsure			
1.2E+11	4.5E+08	2023-09-14 21:23:37	2023-09-14 21:27:56	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel	Yes	One to four times per school week	Tuesday	Thursday Friday	Afternoons only Car	One to thr Other (ple Mount Co	Between 7:30am and Between 2:30pm and Change travel habits - use private vehicle			
1.2E+11	4.5E+08	2023-09-14 21:20:51	2023-09-14 21:24:27	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Four	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)	At times if we need tc Lota	Between 7:30am and Between 3:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	I travel to and from Iona by train and m... Sch.4 Part 4 s.6 Pl... I'm keen to know how much more time any changes will add to the commute.	
1.2E+11	4.5E+08	2023-09-14 21:19:58	2023-09-14 21:24:06	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)	Birkdale	Between 7:30am and Between 3:30pm and Unsure			
1.2E+11	4.5E+08	2023-09-14 21:16:49	2023-09-14 21:22:22	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel	Yes	One to four times per school week		Thursday Friday	Both mornings and af Car	Public transport (bus)	One to thr Wynnum	Between 7:30am and Between 2:30pm and Change travel habits - use other public transport	Many other stations around Brisbane have been upgraded without a full closure of the station, why is Lindum so different or difficult ??? If you don't take the lazy option, there will be ways of staging the upgrade that should be considered.	
1.2E+11	4.5E+08	2023-09-14 21:17:18	2023-09-14 21:21:13	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)	Cleveland	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	We have no other way for our children to get to school other than to use the train. Alternatives must provide the same degree of safety in Their transition from train to school that is currently available	
1.2E+11	4.5E+08	2023-09-14 21:17:08	2023-09-14 21:19:47	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)	Birkdale	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided		
1.2E+11	4.5E+08	2023-09-14 21:10:57	2023-09-14 21:17:45	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)	Cleveland	Between 8am and 8: Between 2:30pm and Unsure		As a full time working parent, I will not have the flexibility to do the school drop off and pickup every day from PI to Lindum.	
1.2E+11	4.5E+08	2023-09-14 21:12:24	2023-09-14 21:16:19	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Five to nine times per school week	Wednesday	Afternoons only	Car	One to thr Lota	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided		
1.2E+11	4.5E+08	2023-09-14 21:06:31	2023-09-14 21:15:15	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)	Wynnum Central	Between 7:30am and Between 2:30pm and Change travel habits - use other public transport		We rely on public transport. It is vital that public transport frequency is similar to what has been provided in the past. I ask QLD rail to reconsider the impacts to students. For student safety it's important that students can off board at Lindum and travel the green corridor to school. I heard it once said that it is one of the busiest stations in Brisbane due to the number of students using the station. QLD Rail also need to consider coal train travel times. The coal trains travel past the college just after 3pm numerous times in a week. This is a safety concern due to the surge of children coming out of the college and the two level crossings surrounding the college. Alternative times outside of student travel times should be used.	
1.2E+11	4.5E+08	2023-09-14 21:00:36	2023-09-14 21:13:25	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel	Yes	Five to nine times per school week	Wednesday Thursday Friday	Both mornings and af Car	Three to fi Wynnum	Between 7:30am and Between 2:30pm and Change travel habits - use private vehicle				
1.2E+11	4.5E+08	2023-09-14 21:07:32	2023-09-14 21:09:38	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)	Hemmant	Between 7:30am and Between 3:30pm and Unsure			
1.2E+11	4.5E+08	2023-09-14 16:41:41	2023-09-14 21:07:13	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel	Yes	One to four times per school week	Tuesday	Thursday	Both mornings and af Car	Public transport (bus)	Every day Manly	Between 7:30am and Between 3:30pm and Change travel habits - use other public transport		
1.2E+11	4.5E+08	2023-09-14 21:02:44	2023-09-14 21:06:20	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)	Birkdale	Between 7:30am and Between 3:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	The station should not be closed for the upgrade works, the impact is to large on the Iona community	
1.2E+11	4.5E+08	2023-09-14 21:01:45	2023-09-14 21:05:04	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)	Cleveland	Between 8am and 8: Between 3:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided		
1.2E+11	4.5E+08	2023-09-14 20:57:50	2023-09-14 21:01:42	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both mornings and afternoons	Bicycle	Occasional Wynnum Central	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	The footpaths from Wynnum North station to Iona are far too narrow for the amount of foot traffic that will occur with the closure of Lindum for 2024. Also, there is no dedicated bicycle lane so the children have to navigate vehicles and other pedestrians to/from school.
1.2E+11	4.5E+08	2023-09-14 20:49:34	2023-09-14 20:56:12	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)	Wynnum Central	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	Can you please ensure there is a safe travel option for my children to get to school each day as we only use the train to get to school. Thank you in advance.	
1.2E+11	4.5E+08	2023-09-14 18:33:13	2023-09-14 20:52:54	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)	Birkdale	Between 7:30am and Between 2:30pm and Unsure			
1.2E+11	4.5E+08	2023-09-14 20:40:06	2023-09-14 20:45:25	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)	Thorneside	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided		
1.2E+11	4.5E+08	2023-09-14 20:42:20	2023-09-14 20:44:24	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)	Thorneside	Between 7:30am and Between 2:30pm and Unsure		No	
1.2E+11	4.5E+08	2023-09-14 20:42:30	2023-09-14 20:43:03	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel	No	- thank you for your time								
1.2E+11	4.5E+08	2023-09-14 20:38:06	2023-09-14 20:40:02	I am both a parent or carer, and employed by Iona College. I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)	Morningside	Between 7:30am and Between 2:30pm and Unsure			
1.2E+11	4.5E+08	2023-09-14 20:36:45	2023-09-14 20:39:52	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)	Morningside	Between 8am and 8: Between 3:30pm and Unsure		I support the upgrade but this really will severely impact our term routine as we live in the PI postcode. Any support with alternate transport arrangements will be beyond appreciated as both my husband and I work PI	

1.2E+11	4.5E+08	2023-09-14 20:30:17	2023-09-14 20:39:25	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)	Norman Park	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	With the up grade / closure of morningside and lindum, I have absolutely no idea how my son will get to Iona college in a timely manner. This closure real concern for us.				
1.2E+11	4.5E+08	2023-09-14 20:34:56	2023-09-14 20:38:05	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)	Manly	Between 8am and 8: Between 2:30pm and Unsure		I understand we need upgrades but the bus service won't be sufficient, we have no bus stops near us and I both parents work full time				
1.2E+11	4.5E+08	2023-09-14 20:31:23	2023-09-14 20:36:24	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both mornings and af Car	One to thr Thorneside	Between 7am and 7: Between 3:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	How many buses will you put on how will this flow				
1.2E+11	4.5E+08	2023-09-14 20:33:14	2023-09-14 20:35:31	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both mornings and af Car	Occasiona Wynnum Central	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided					
1.2E+11	4.5E+08	2023-09-14 20:30:15	2023-09-14 20:34:23	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Three	Yes	One to four times per school week	Wednesday	Friday	Both mornings and af Car	Public transport (bus)	One to thr Wynnum	Between 8am and 8: Between 3:30pm and Unsure					
1.2E+11	4.5E+08	2023-09-14 20:29:11	2023-09-14 20:33:58	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)	Morningside	Between 8am and 8: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	I have children at other Schools so rely heavily on the train service to and from Lindum for my sons mode of transport. He also gets PI				
1.2E+11	4.5E+08	2023-09-14 20:29:55	2023-09-14 20:32:59	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)	Thorneside	Between 8am and 8: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided					
1.2E+11	4.5E+08	2023-09-14 20:30:02	2023-09-14 20:32:04	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Three	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)	Morningside	Between 7:30am and Between 3:30pm and Unsure						
1.2E+11	4.5E+08	2023-09-14 20:29:59	2023-09-14 20:31:12	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel No - thank you for your time													
1.2E+11	4.5E+08	2023-09-14 20:27:41	2023-09-14 20:30:33	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		One to four times per school week	Monday	Thursday	Afternoons only	Car	Public transport (bus)	Every day Thorneside	Other (ple Only after Between 2:30pm and (dedicated service for Iona College)				
1.2E+11	4.5E+08	2023-09-14 20:23:55	2023-09-14 20:27:26	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both mornings and af Car	Public transport (bus)	One to thr Cannon Hill	Between 7:30am and Between 2:30pm and Change travel habits - use private vehicle					
1.2E+11	4.5E+08	2023-09-14 20:23:06	2023-09-14 20:27:26	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Three	Yes	One to four times per school week	Monday	Tuesday	Wednesday	Thursday	Afternoons only	Car	Bicycle	Walk	Every day Cannon Hill	Other (ple Afternoon Between 3:30pm and Unsure	Additional buses direct from the school in the afternoon to the neighbouring train stations would be good.
1.2E+11	4.5E+08	2023-09-14 20:18:47	2023-09-14 20:26:49	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)	Wynnum North	Between 8am and 8: Between 2:30pm and Unsure						
1.2E+11	4.5E+08	2023-09-14 20:19:03	2023-09-14 20:22:40	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Five to nine times per school week	Monday	Tuesday	Wednesday	Thursday	Friday	Both mornings and af Car	Continue to travel by train, using a neighbouring station and the alternative transport provided				
1.2E+11	4.5E+08	2023-09-14 20:15:31	2023-09-14 20:21:08	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	One to four times per school week		Wednesday	Thursday	Friday	Both mornings and af Car	One to thr Buranda	Between 7:30am and Between 2:30pm and Unsure	Not sure what we will do on the days we cannot travel by car. If there is no train. Since coming from PI it seems almost impossible to arrive in time.			
1.2E+11	4.5E+08	2023-09-14 20:13:37	2023-09-14 20:18:59	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Three	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)	Lota	Between 7am and 7: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	The closer to school the better				
1.2E+11	4.5E+08	2023-09-14 20:16:53	2023-09-14 20:17:58	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	No - thank you for your time												
1.2E+11	4.5E+08	2023-09-14 20:15:42	2023-09-14 20:17:37	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		One to four times per school week	Monday		Mornings only	Car	Walk	Occasiona Wynnum North	Between 8am and 8: Between 2:30pm and (dedicated service for Iona College)	No			
1.2E+11	4.5E+08	2023-09-14 20:14:52	2023-09-14 20:16:05	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	No - thank you for your time												
1.2E+11	4.5E+08	2023-09-14 20:11:19	2023-09-14 20:14:14	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Four	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)	Morningside	Between 7:30am and Between 2:30pm and Unsure	Continue to travel by train, using a neighbouring station and the alternative transport provided	It is unacceptable for the station to be closed for so long. Disruption at both ends of a journey from Morningside to Lindum and back is extremely disruptive to children and parents.				
1.2E+11	4.5E+08	2023-09-14 20:09:15	2023-09-14 20:12:28	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)	Ormiston	Between 8am and 8: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided					
1.2E+11	4.5E+08	2023-09-14 20:08:47	2023-09-14 20:10:33	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)	Wellington Point	Between 7:30am and Between 3:30pm and Change travel habits - use other public transport						
1.2E+11	4.5E+08	2023-09-14 20:07:49	2023-09-14 20:10:19	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)	Birkdale	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided					
1.2E+11	4.5E+08	2023-09-14 20:01:53	2023-09-14 20:04:36	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)	Wynnum Central	Between 7:30am and Between 2:30pm and Unsure		Alternative public transport methods will be required for my son to travel to school				
1.2E+11	4.5E+08	2023-09-14 20:01:18	2023-09-14 20:04:05	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)	Birkdale	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided					
1.2E+11	4.5E+08	2023-09-14 19:57:31	2023-09-14 20:00:02	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)	Cannon Hill	Between 8am and 8: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided					
1.2E+11	4.5E+08	2023-09-14 19:54:48	2023-09-14 19:58:32	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)	Morningside	Between 7:30am and Between 2:30pm and Other (please specify)		This will cause significant stress for our family if train is not a viable option. We cannot provide private transport. Hoping a resolution can be found This will m that does not impact our financial stability				
1.2E+11	4.5E+08	2023-09-14 19:55:23	2023-09-14 19:57:38	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Five to nine times per school week	Monday	Tuesday	Wednesday	Thursday	Friday	Both mornings and afternoons	Public transport (bus)	Three to fi Murarrie	Between 7:30am and Between 2:30pm and Unsure		
1.2E+11	4.5E+08	2023-09-14 19:54:34	2023-09-14 19:57:36	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)	Cooparoo	Between 7:30am and Between 3:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	None				
1.2E+11	4.5E+08	2023-09-14 19:51:49	2023-09-14 19:53:55	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)	Wellington Point	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided					

1.2E+11	4.5E+08	2023-09-14 19:44:15	2023-09-14 19:53:42	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)	Cannon Hill	Between 8am and 8: Between 2:30pm and Other (please specify)				
1.2E+11	4.5E+08	2023-09-14 19:46:33	2023-09-14 19:52:41	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Three	Yes	One to four times per school week	Tuesday	Thursday	Both mornings and afternoons	Public transport (bus)	One to thr Ormiston	Continue to travel by train, using a neighbouring station and the alternative transport provided		
1.2E+11	4.5E+08	2023-09-14 19:38:53	2023-09-14 19:51:07	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both mornings and af	Car	One to thr Manly	Between 7:30am and Between 2:30pm and Unsure			
1.2E+11	4.5E+08	2023-09-14 19:48:31	2023-09-14 19:50:42	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	Five to nine times per school week	Monday	Tuesday	Wednesday	Friday	Afternoons only	Car	Continue to travel by train, using a neighbouring station and the alternative transport provided		
1.2E+11	4.5E+08	2023-09-14 19:46:28	2023-09-14 19:49:23	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)		Wynnum	Between 8am and 8: Between 2:30pm and Unsure			
1.2E+11	4.5E+08	2023-09-14 19:46:12	2023-09-14 19:48:52	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)		Lota	Between 8am and 8: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided		
1.2E+11	4.5E+08	2023-09-14 19:45:17	2023-09-14 19:48:01	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	One to four times per school week			Friday	Afternoons only	Car	Every day Manly	Other (like Not in am Between 2:30pm and Change travel habits - use private vehicle		
1.2E+11	4.5E+08	2023-09-14 19:37:17	2023-09-14 19:46:58	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Three	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)		Birkdale	Continue to travel by train, using a neighbouring station and the alternative transport provided		
1.2E+11	4.5E+08	2023-09-14 19:40:51	2023-09-14 19:44:34	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	One to four times per school week	Monday	Tuesday		Friday	Mornings only	Car	Public transport (bus)	Every day Norman Park	Between 7:30am and Between 2:30pm and Change travel habits - use other public transport
1.2E+11	4.5E+08	2023-09-14 19:42:07	2023-09-14 19:44:22	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)		Thorneside	Continue to travel by train, using a neighbouring station and the alternative transport provided		
1.2E+11	4.5E+08	2023-09-14 19:38:25	2023-09-14 19:40:59	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)		Birkdale	Between 7:30am and Between 3:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided		
1.2E+11	4.5E+08	2023-09-14 19:29:11	2023-09-14 19:40:39	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Three	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)		There are no other se Cannon Hill	Continue to travel by train, using a neighbouring station and the alternative transport provided		
1.2E+11	4.5E+08	2023-09-14 19:38:15	2023-09-14 19:40:11	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)		Ormiston	Continue to travel by train, using a neighbouring station and the alternative transport provided		
1.2E+11	4.5E+08	2023-09-14 19:31:48	2023-09-14 19:37:28	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)		Lota	Between 8am and 8: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided		
1.2E+11	4.5E+08	2023-09-14 19:30:42	2023-09-14 19:36:41	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)		Manly	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided		
1.2E+11	4.5E+08	2023-09-14 19:33:22	2023-09-14 19:35:53	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use t	Car	Lota	Between 8am and 8: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided		
1.2E+11	4.5E+08	2023-09-14 19:33:15	2023-09-14 19:35:50	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)		Cleveland	Between 8am and 8: Between 2:30pm and Unsure	Continue to travel by train, using a neighbouring station and the alternative transport provided		
1.2E+11	4.5E+08	2023-09-14 19:32:52	2023-09-14 19:34:33	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)		Wellington Point	Between 7:30am and Between 2:30pm and Unsure	Continue to travel by train, using a neighbouring station and the alternative transport provided		
1.2E+11	4.5E+08	2023-09-14 19:33:08	2023-09-14 19:34:27	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	No - thank you for your time									
1.2E+11	4.5E+08	2023-09-14 19:19:28	2023-09-14 19:33:47	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	One to four times per school week	Tuesday	Wednesday	Both morr No (I use the train only)		Wynnum Central	Between 7am and 7: Between 3:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	
1.2E+11	4.5E+08	2023-09-14 19:30:16	2023-09-14 19:33:19	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Five to nine times per school week	Monday	Wednesday	Friday	Afternoons only	Car	One to thr Morningside	Between 7:30am and Between 2:30pm and Unsure	
1.2E+11	4.5E+08	2023-09-14 19:28:10	2023-09-14 19:32:46	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	One to four times per school week	Monday	Tuesday	Wednesday	Friday	Mornings only	Car	One to thr Wynnum Central	Between 7:30am and Between 2:30pm and Change travel habits - use private vehicle	
1.2E+11	4.5E+08	2023-09-14 19:27:09	2023-09-14 19:31:21	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)		Lota	Between 8am and 8: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided		
1.2E+11	4.5E+08	2023-09-14 19:27:31	2023-09-14 19:31:17	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)		Cleveland	Between 8am and 8: Between 2:30pm and Unsure	Continue to travel by train, using a neighbouring station and the alternative transport provided		
1.2E+11	4.5E+08	2023-09-14 19:27:29	2023-09-14 19:31:15	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	Five to nine times per school week	Monday	Tuesday	Wednesday	Friday	Afternoons only	Car	Public transport (bus)	One to thr Manly	Between 8am and 8: Between 2:30pm and (dedicated service for Iona College)
1.2E+11	4.5E+08	2023-09-14 19:24:41	2023-09-14 19:30:32	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	One to four times per school week	Monday	Tuesday	Wednesday	Both mornings and af	Car	One to thr Thorneside	Between 7:30am and Between 2:30pm and Unsure		
1.2E+11	4.5E+08	2023-09-14 19:25:50	2023-09-14 19:29:29	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Afternoon No (I use t	Car	Manly	Between 7:30am and Between 2:30pm and Change travel habits - use private vehicle	Continue to travel by train, using a neighbouring station and the alternative transport provided		
1.2E+11	4.5E+08	2023-09-14 19:24:11	2023-09-14 19:26:51	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both mornings and af	Car	Occasiona Manly	Between 7am and 7: Between 3:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	

Our son uses the train morning and afternoon and times vary depending on sporting commitments so he can travel from [PI] departing and then [PI] departing Lindum. This survey does not really provide the opportunity to specify that school families have varying travel times. We are very upset and disappointed about the station closure. I appreciate accessibility upgrades are important but closing this station is terrible. This has a huge impact on us - as mentioned- we need to change schools as we chose Iona for train travel convenience and now this is happening and it seems a 'shuttle bus' or whatever proposed alternative won't likely meet our needs (needing varying times for arrival and We are for departures).

I am happy the station is being upgraded, but really disappointed that the decision to close the train station happened. With Iona being so close to the station and many boys using it, I don't understand why a solution to keep the station open during the upgrade couldn't be found. We are supposed to be living in a smart technical age, but this decision is being made on the basis of cost only. I understand the upgrade needs to happen but please before another accident happens, QR needs to build a temporary station. Traffic will be an absolute nightmare, more than it is already or worse a student, a loved one will lose their life due to dangerous increased congestion.

Please provide alternative arrangements to get to another train station from Lindum. It will be difficult for my son to get to school and back on other transport

Our son is [PI] and this closure will prove to be a massive challenge for us to navigate around. I am a [PI] and my [PI] We have no family in Brisbane so this will be a bit of a nightmare for us.

My son can only catch the train and if the station is closed for the 12 months we are not sure what we are going to do. Cannon Hill Station was upgraded over a number of years and remained open. There are limited bus services or alternatives especially from Cannon Hill. Closing the station is not an acceptable option. Even if a service commutes students from neighbouring stations. What compensation and discount will be offered for the inconvenience and loss of time for these students and families.

It would be better for my family to keep the station open in 2024, my understanding is a new station is being built so not not sure what the driver is to close the current station. My son is currently in grade 5 having to get off at a neighbouring station will introduce risk that I am unsure can be mitigated. I am very concerned about the alternative travel arrangements mentioned. What are they? How many buses will there be and how often? School Buses are already overcrowded. What stations will the connection buses leave from and go to? What supervision and safety measures will be put in place?

Disgusting how QR have handled this with so little regard for students

My young son needs to travel by train to and from school each school, I am unable to get him to school any other way as I work.

I hope a bus will be provided for the boys

we need the train to for our son to get to and from school

The entire railway crossing actually needs an upgrade. It's so incredibly dangerous. I'm not sure why we are messing about with the actual train station. Having said all that though, there is an immense relief to working parents by having the train station at the school. Closing it down would have significant impact to most families.



1.2E+11	4.5E+08	2023-09-14 19:23:25	2023-09-14 19:25:48	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)		Cannon Hill	Between 7:30am and Between 2:30pm and Unsure			
1.2E+11	4.5E+08	2023-09-14 19:22:40	2023-09-14 19:23:22	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two											
1.2E+11	4.5E+08	2023-09-14 19:20:27	2023-09-14 19:23:01	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)		Birkdale	Between 8am and 8: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided		
1.2E+11	4.5E+08	2023-09-14 19:19:03	2023-09-14 19:21:19	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Five to nine times per school week	Monday	Wednesda Thursday Friday	Both morr No (I use the train only)		Wellington Point	Between 7am and 7: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	Very frustrating	
1.2E+11	4.5E+08	2023-09-14 19:18:20	2023-09-14 19:18:40	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Three											
1.2E+11	4.5E+08	2023-09-14 19:14:04	2023-09-14 19:17:37	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		One to four times per school week	Tuesday	Wednesda Thursday	Afternoons only	Car	Public transport (bus)	Every day	Manly	Between 8am and 8: Between 3:30pm and Change travel habits - use private vehicle	
1.2E+11	4.5E+08	2023-09-14 19:14:47	2023-09-14 19:17:32	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)		Cannon Hill	Between 7:30am and Between 2:30pm and Unsure			
1.2E+11	4.5E+08	2023-09-14 19:10:46	2023-09-14 19:14:34	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)		Manly	Between 8am and 8: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided		
1.2E+11	4.5E+08	2023-09-14 19:09:56	2023-09-14 19:14:28	I am both a parent or carer, and employed by Iona College.	Three	Yes	Five to nine times per school week	Tuesday	Wednesda Thursday Friday	Both mornings and af	Car		Three to fi Manly	Between 7am and 7: Between 2:30pm and Unsure	Can you start in December so then 2 months without students you can try to get a lot done. Can you leave the station open and have construction instead of fully shutting it. Seems excessive closure time	
1.2E+11	4.5E+08	2023-09-14 19:10:21	2023-09-14 19:13:35	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both mornings and af	Car	Public transport (bus)	Occasiona Manly	Between 7:30am and Other (ple Varies due (dedicated service for Iona College)	The closure of this station will cause massive disruption to our family. We rely on the train to get our son to school (as there is no bus available in the morning), and in the afternoons for varied finish times.	
1.2E+11	4.5E+08	2023-09-14 19:10:41	2023-09-14 19:12:51	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both mornings and afternoons	Bicycle		Every day	Between 7:30am and Between 2:30pm and Unsure	Can you cross the train station by car and bike??	
1.2E+11	4.5E+08	2023-09-14 19:04:47	2023-09-14 19:11:57	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Three	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)		Cleveland	Between 8am and 8: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided		
1.2E+11	4.5E+08	2023-09-14 19:08:45	2023-09-14 19:11:20	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)		Cleveland	Between 8am and 8: Between 3:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	No	
1.2E+11	4.5E+08	2023-09-14 19:08:21	2023-09-14 19:10:22	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)		Wynnum Central	Between 7:30am and Between 2:30pm and Unsure			
1.2E+11	4.5E+08	2023-09-14 18:56:31	2023-09-14 19:09:55	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Five to nine times per school week	Tuesday	Thursday Friday	Both morr No (I use the train only)		Cleveland	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided		
1.2E+11	4.5E+08	2023-09-14 19:05:54	2023-09-14 19:09:39	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)		Cannon Hill	Between 7am and 7: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided		
1.2E+11	4.5E+08	2023-09-14 19:07:38	2023-09-14 19:09:35	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both mornings and af	Car	Bicycle	One to three times per week			
1.2E+11	4.5E+08	2023-09-14 18:58:13	2023-09-14 19:08:48	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)		Coorparoo	Other (ple Between 7 Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	Whilst I support the station upgrade I believe the volume of students who use this station daily surly it is possible to stage the closures in small blocks.	
1.2E+11	4.5E+08	2023-09-14 19:05:31	2023-09-14 19:07:45	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)		Cannon Hill	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided		
1.2E+11	4.5E+08	2023-09-14 19:01:29	2023-09-14 19:04:59	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Three	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)		Cannon Hill	Between 7:30am and Between 2:30pm and Unsure		There is no other way for my sons to get to school except by train. It's disappointing and concerning that the station will be closed for such a long time. I hope there will be a feasible solution provided by QR.	
1.2E+11	4.5E+08	2023-09-14 19:01:33	2023-09-14 19:04:28	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)		Lota	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided		
1.2E+11	4.5E+08	2023-09-14 19:00:42	2023-09-14 19:03:18	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)		Morningside	Between 7:30am and Between 2:30pm and Unsure		I also have concerns with QR closing Morningside Station at the same time.	
1.2E+11	4.5E+08	2023-09-14 19:00:29	2023-09-14 19:03:07	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Mornings only	Car	Public transport (bus)	Occasiona Wynnum Central	Between 7:30am and Between 3:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	
1.2E+11	4.5E+08	2023-09-14 19:00:52	2023-09-14 19:03:06	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)		Wellington Point	Between 8am and 8: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided		
1.2E+11	4.5E+08	2023-09-14 18:58:18	2023-09-14 19:02:04	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		One to four times per school week	Wednesday		Both mornings and afternoons		Public transport (bus)	Every day	Other (ple Capalaba	Between 7am and 7: Between 4:30pm and Change travel habits - use other public transport	
1.2E+11	4.5E+08	2023-09-14 18:35:59	2023-09-14 19:01:12	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)		Lota	Between 7:30am and Between 2:30pm and Unsure		I understand the need for the upgrade, however could this not be done on weekend and out of hours	
1.2E+11	4.5E+08	2023-09-14 18:58:37	2023-09-14 19:00:14	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Five to nine times per school week	Monday	Tuesday Wednesda Thursday Friday	Both morr No (I use the train only)		Manly	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided		
1.2E+11	4.5E+08	2023-09-14 18:54:35	2023-09-14 18:59:14	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Five to nine times per school week	Monday	Tuesday Wednesda Thursday Friday	Both morr No (I use t	Car		Birkdale	Between 8am and 8: Between 3:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	This is an incredible inconvenience to our family and our sons. We are concerned about the safety and time implications to our family.
1.2E+11	4.5E+08	2023-09-14 18:56:57	2023-09-14 18:58:25	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)		Birkdale	Between 8am and 8: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided		
1.2E+11	4.5E+08	2023-09-14 18:54:56	2023-09-14 18:57:57	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		One to four times per school week	Monday		Mornings only	Car		One to thr Lota	Between 7:30am and Between 3:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	This would be a massive impact and inconvenience for hundreds of students and their families that rely on the train to get to and from school
1.2E+11	4.5E+08	2023-09-14 18:53:05	2023-09-14 18:56:34	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Five to nine times per school week	Monday	Tuesday Wednesda Thursday	Both mornings and af	Car		Three to fi Cannon Hill	Between 8am and 8: Between 3:30pm and Change travel habits - use private vehicle	At least run a bus/shuttle servive from Wynnum North to Iona	

1.2E+11	4.5E+08	2023-09-14 18:53:48	2023-09-14 18:55:18	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)	Manly	Between 7am and 7: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	
1.2E+11	4.5E+08	2023-09-14 18:52:55	2023-09-14 18:54:19	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both mornings and af Car Bicycle Walk	Every day Hemmant	Between 7am and 7: Between 3:30pm and Unsure		I do not have another option for my son to get to and from School. There is no bus service from [PI] can it see why the station cannot remain open during the construction as the new station will be located further down the track. Queensland rail cannot close a station that supports thousands of students every day. There will be thousands of students with no way of getting to school. As a parent I am very anxious that come January I won't have a way to get my Son to school as I work and cannot drop him
1.2E+11	4.5E+08	2023-09-14 18:48:52	2023-09-14 18:53:10	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)	Birkdale	Between 8am and 8: Between 3:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	
1.2E+11	4.5E+08	2023-09-14 18:49:17	2023-09-14 18:52:26	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)	Cleveland	Between 8am and 8: Between 2:30pm and Unsure		The safety and security of the rail journey is one of the deciding factors for choosing Iona
1.2E+11	4.5E+08	2023-09-14 18:51:27	2023-09-14 18:52:14	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	No - thank you for your time								
1.2E+11	4.5E+08	2023-09-14 18:49:36	2023-09-14 18:50:27	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel No - thank you for your time									
1.2E+11	4.5E+08	2023-09-14 18:41:22	2023-09-14 18:49:44	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		One to four times per school week	Thursday	Afternoons only	Car	Public transport (bus)	One to thr Ormiston	Between 7:30am and Between 3:30pm and Unsure	Closing the station will have a huge impact on safe and regular travel for Iona students
1.2E+11	4.5E+08	2023-09-14 18:45:59	2023-09-14 18:49:07	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)	Birkdale	Between 7am and 7: Between 3:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	
1.2E+11	4.5E+08	2023-09-14 18:45:08	2023-09-14 18:47:54	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)	Wellington Point	Between 8am and 8: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	
1.2E+11	4.5E+08	2023-09-14 18:45:04	2023-09-14 18:47:32	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		One to four times per school week	Monday Tuesday Wednesday Thursday	Afternoons only	Car	Three to fi Wynnum	Between 7:30am and Between 3:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	
1.2E+11	4.5E+08	2023-09-14 18:44:19	2023-09-14 18:46:52	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		One to four times per school week	Monday	Mornings only	Car	One to thr Manly	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	
1.2E+11	4.5E+08	2023-09-14 18:40:10	2023-09-14 18:43:47	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)	Manly	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	
1.2E+11	4.5E+08	2023-09-14 18:38:12	2023-09-14 18:42:29	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Five to nine times per school week	Monday Tuesday Wednesday Thursday Friday	Afternoon No (I use the train only)		Morningside	Other (ple afternoon Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	We hope that the upgrade will mean a safer intersection at Iindum and not just a new station. It seems pointless to close it for a whole year, and cause significant disruption to many people if this is not the end result.
1.2E+11	4.5E+08	2023-09-14 18:36:26	2023-09-14 18:40:15	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)	Cannon Hill	Between 7am and 7: Between 2:30pm and Unsure		
1.2E+11	4.5E+08	2023-09-14 18:36:32	2023-09-14 18:39:42	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		One to four times per school week	Thursday Friday	Afternoons only	Car	Public transport (bus)	Every day Wynnum Central	Other (ple Afternoon Between 2:30pm and Unsure	
1.2E+11	4.5E+08	2023-09-14 18:34:59	2023-09-14 18:37:56	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Three	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)	Wellington Point	Between 8am and 8: Between 2:30pm and Unsure		Start in December when the kids finish to minimise the disruption to school goers.
1.2E+11	4.5E+08	2023-09-14 18:34:40	2023-09-14 18:37:30	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		One to four times per school week	Tuesday Thursday	Afternoons only		Public transport (bus)	One to thr Morningside	Other (ple Not in mo Between 3:30pm and (dedicated service for Iona College)	
1.2E+11	4.5E+08	2023-09-14 18:26:48	2023-09-14 18:36:51	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		One to four times per school week	Tuesday Wednesday Thursday Friday	Afternoons only	Car	Every day Wellington Point	Other (ple In the afte Between 3:30pm and Unsure		
1.2E+11	4.5E+08	2023-09-14 18:32:20	2023-09-14 18:36:08	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Mornings No (I use the train only)	Manly	Between 7am and 7: Between 3:30pm and Unsure		I can't believe that QR are removing a station for essentially a school year without taking into consideration a large school that uses it as a main transport hub without providing options
1.2E+11	4.5E+08	2023-09-14 18:34:49	2023-09-14 18:35:50	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)	Wellington Point	Between 7:30am and Between 3:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	
1.2E+11	4.5E+08	2023-09-14 18:27:30	2023-09-14 18:29:46	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)	Cleveland	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	
1.2E+11	4.5E+08	2023-09-14 18:27:42	2023-09-14 18:29:29	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)	Wynnum Central	Between 7am and 7: Between 3:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	
1.2E+11	4.5E+08	2023-09-14 18:20:42	2023-09-14 18:27:22	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Three	Yes	Five to nine times per school week	Monday Tuesday Wednesday Thursday Friday	Both mornings and af Car		Public transport (bus)	One to thr Manly	Between 7am and 7: Between 2:30pm and (dedicated service for Iona College)	Please ensure there are more buses available as well as alternative station options
1.2E+11	4.5E+08	2023-09-14 18:23:26	2023-09-14 18:26:07	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)	Wellington Point	Between 7:30am and Between 3:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	
1.2E+11	4.5E+08	2023-09-14 17:43:45	2023-09-14 18:24:11	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both mornings and af Car	Every day Cannon Hill	Between 8am and 8: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	
1.2E+11	4.5E+08	2023-09-14 18:18:57	2023-09-14 18:23:41	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)	Morningside	Between 8am and 8: Between 2:30pm and Unsure		Both stations my son utilises to attend school Monday to Friday are closing I am concerned of the impact a potentially unreliable transport alternative would have on his senior year of school. Our experiences with rail buses in the past have been poor.
1.2E+11	4.5E+08	2023-09-14 18:18:13	2023-09-14 18:21:17	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		One to four times per school week	Thursday Friday	Afternoons only	Car Bicycle Walk	One to thr Coorparoo	Other (ple Afternoon Between 3:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	Will be good, but a huge inconvenience to students and parents
1.2E+11	4.5E+08	2023-09-14 18:17:59	2023-09-14 18:21:03	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Afternoons only	Car	One to thr Cleveland	Between 7am and 7: Between 3:30pm and Change travel habits - use private vehicle	
1.2E+11	4.5E+08	2023-09-14 18:13:54	2023-09-14 18:19:25	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)	Morningside	Between 8am and 8: Between 2:30pm and Unsure		We have a long commute from [PI] to Iona College. Driving there is not an option. Closing the station for a year is very concerning. Children need to be able to get from the station to school and back safely. Sometimes a later train is needed eg after school sport.
1.2E+11	4.5E+08	2023-09-14 18:17:00	2023-09-14 18:19:18	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		One to four times per school week	Monday Wednesday Friday	Both mornings and af Car		One to thr Manly	Between 7:30am and Between 3:30pm and Change travel habits - use other public transport		

1.2E+11	4.5E+08	2023-09-14 18:10:25	2023-09-14 18:14:50	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Five to nine times per school week	Monday Tuesday Wednesday Thursday Friday	Both morning (I use the Car	Cannon Hill	Between 7:30am and Between 3:30pm and Unsure	Alternative travel would be appreciated if trains will not be running.	
1.2E+11	4.5E+08	2023-09-14 18:09:00	2023-09-14 18:14:13	I am a member of staff at Iona College.	One (myself or on behalf of)	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morning (I use the train only)	Birkdale	Between 7:30am and Between 4:30pm and Unsure		
1.2E+11	4.5E+08	2023-09-14 18:11:38	2023-09-14 18:13:33	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morning (I use the train only)	Birkdale	Between 7am and 7: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	
1.2E+11	4.5E+08	2023-09-14 18:10:30	2023-09-14 18:11:56	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	No	No - thank you for your time						
1.2E+11	4.5E+08	2023-09-14 17:54:17	2023-09-14 18:11:14	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf of)	Yes	One to four times per school week	Friday	Afternoons only	Public transport (bus)	Every day		
1.2E+11	4.5E+08	2023-09-14 18:08:00	2023-09-14 18:10:41	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Four	Yes	One to four times per school week	Monday Tuesday Wednesday Thursday Friday	Both morning (I use the train only)	Morningside	Between 7:30am and Between 2:30pm and Unsure	You can't close a train station that's completely relied upon by school students it's just ridiculous to think that's ok	
1.2E+11	4.5E+08	2023-09-14 18:08:31	2023-09-14 18:10:10	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morning (I use the train only)	Manly	Between 7:30am and Between 3:30pm and Unsure		
1.2E+11	4.5E+08	2023-09-14 18:07:43	2023-09-14 18:09:44	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf of)	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morning (I use the train only)	Manly	Between 7am and 7: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	
1.2E+11	4.5E+08	2023-09-14 18:03:53	2023-09-14 18:09:32	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Three	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morning (I use the train only)	Coorparoo	Between 7:30am and Other (please specify) (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	
1.2E+11	4.5E+08	2023-09-14 18:01:00	2023-09-14 18:08:37	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Five to nine times per school week	Monday Wednesday Thursday Friday	Both mornings and afternoons	Parents drive one to the station	Between 7:30am and Between 2:30pm and Other (please specify)	Is there a way to do the works but keep access to the station 7.30-8.30 and 3.30-4.30. As a full time worker, I rely on my son being able to get to and from school by himself. If this had happened when my boys were younger, it would have been a nightmare! I feel very deeply for the new families and families like ours that have relied on this system for years! I understand that change needs to happen at this site, but to close the station and ask families who rely on this system to find alternatives will not be simple and cause significant disruptions for all concerned. I do hope a safe and functional alternative The loss of can be identified and implemented.	
1.2E+11	4.5E+08	2023-09-14 18:03:47	2023-09-14 18:06:20	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Four	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morning (I use the train only)	Thornside	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	We rely on train travel for our 3 boys to attend Iona. Appreciate alternative travel from neighbouring station	
1.2E+11	4.5E+08	2023-09-14 17:56:33	2023-09-14 18:05:44	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf of)	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morning (I use the train only)	Murarie	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	
1.2E+11	4.5E+08	2023-09-14 18:04:03	2023-09-14 18:05:40	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf of)	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morning (I use the train only)	Manly	Between 7:30am and Between 2:30pm and Unsure		
1.2E+11	4.5E+08	2023-09-14 18:01:49	2023-09-14 18:05:28	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf of)	Yes	Five to nine times per school week	Monday Tuesday Wednesday	Afternoons only	Car Bicycle	Public transport (bus)	One to three Manly	Other (please do not use Between 2:30pm and Unsure
1.2E+11	4.5E+08	2023-09-14 18:03:35	2023-09-14 18:04:12	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf of)	No	No - thank you for your time						
1.2E+11	4.5E+08	2023-09-14 18:01:09	2023-09-14 18:04:05	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf of)	Yes	One to four times per school week	Tuesday	Afternoons only	Public transport (bus)	Three to five Murarie	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided
1.2E+11	4.5E+08	2023-09-14 16:35:12	2023-09-14 18:04:05	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Three	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both mornings and afternoon	Car	Three to five Cannon Hill	Between 8am and 8: Between 2:30pm and Unsure	
1.2E+11	4.5E+08	2023-09-14 18:01:19	2023-09-14 18:03:52	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf of)	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morning (I use the train only)	Wellington Point	Between 7:30am and Between 3:30pm and Unsure		
1.2E+11	4.5E+08	2023-09-14 17:58:39	2023-09-14 18:03:30	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morning (I use the train only)	Morningside	Between 7:30am and Between 2:30pm and Other (please specify)	No idea as a bus provided at Morningside station is needed.	
1.2E+11	4.5E+08	2023-09-14 17:46:32	2023-09-14 18:02:22	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf of)	Yes	Five to nine times per school week	Monday Tuesday Wednesday Thursday Friday	Both mornings and afternoon	Car	One to three Manly	Between 7:30am and Between 2:30pm and Change travel habits - use private vehicle	Will buses from Wynnum North (assumed designation station) station to and from Iona cater for before and after school sports as trains currently do. What will happen if students miss the linking bus service. The closes station is Wynnum North, there is an un-gated rail crossing on the route to this station how will this be managed? Closing Lindum is potentially a dangerous idea in the worst case, and highly disruptive at best.
1.2E+11	4.5E+08	2023-09-14 17:57:42	2023-09-14 18:00:36	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Three	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morning (I use the train only)	Cleveland	Between 8am and 8: Between 3:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	
1.2E+11	4.5E+08	2023-09-14 17:53:20	2023-09-14 18:00:29	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf of)	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morning (I use the train only)	Thornside	Between 7:30am and Between 2:30pm and Unsure	My three children will not be able to get to school if there is no train station as that is the only way they can get to school.	
1.2E+11	4.5E+08	2023-09-14 17:57:03	2023-09-14 18:00:03	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf of)	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both mornings and afternoon	Car	Occasional Morningside	Between 7am and 7: Between 3:30pm and Unsure	My wife and I both work full time, on top of this I also [PI] [PI] We rely heavily on the convenience of our young to safely travel to and from school via Lindeman station. We do not feel comfortable in having our son having to change trains and then bus to the college. More consideration should be made to families by allowing the station to remain in operation while works are being completed.
1.2E+11	4.5E+08	2023-09-14 17:55:15	2023-09-14 17:58:06	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Five to nine times per school week	Monday Tuesday Wednesday Thursday	Both mornings and afternoon	Car	One to three Manly	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Construction on all other projects such as roads and rail still manage to allow use and access by adequate playing during works. I fail to see why closing the station completely is the outcome QR have landed on.
1.2E+11	4.5E+08	2023-09-14 17:52:11	2023-09-14 17:55:52	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf of)	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morning (I use the train only)	Wellington Point	Between 8am and 8: Between 2:30pm and Unsure	Whilst the station is in need of an upgrade. To close it for a 12 month period with no other alternative but to stop at Wynnum North is going create a lot more congestion.	
1.2E+11	4.5E+08	2023-09-14 17:52:49	2023-09-14 17:55:30	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on behalf of)	Yes	Five to nine times per school week	Monday Tuesday Wednesday Thursday Friday	Both morning (I use the train only)	Cannon Hill	Between 7am and 7: Between 2:30pm and Unsure	Continue to travel by train, using a neighbouring station and the alternative transport provided	
1.2E+11	4.5E+08	2023-09-14 17:51:40	2023-09-14 17:54:55	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Three	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morning (I use the train only)	Cannon Hill	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	We understand the need to upgrade infrastructure but to close the station for a year seems excessive.	
												Please don't close Lindum train station for 2024	
												I am soon to have 3 boys traveling via train to and from each day to Lindum station. I can not drive out to pick them up as we work. I'm unsure how I can get them to and from school if this happens. It is of concern	

1.2E+11	4.5E+08	2023-09-14 17:51:20	2023-09-14 17:54:52	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)	Cannon Hill	Between 7:30am and Between 2:30pm and Change travel habits - use private vehicle	how many extra buses will be added. current bus is full already Concerns for safety, I have concerns about children being supervised between neighboring stations and bus transfers. This adds time and safety concerns for our PI son, so if Lindum St closes, we would no longer feel safe with him travelling via QR for the duration of the closure. We would be forced to use a private vehicle.
1.2E+11	4.5E+08	2023-09-14 17:46:45	2023-09-14 17:53:52	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Five to nine times per school week	Monday	Wednesd Thursday Friday	Both mornings and af Car	One to thr Manly	Between 7:30am and Between 2:30pm and Change travel habits - use private vehicle	
1.2E+11	4.5E+08	2023-09-14 17:48:36	2023-09-14 17:52:28	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use t Car	Car pool with 3 famili Cannon Hill	Between 7:30am and Between 2:30pm and Unsure	It will be extremely disruptive to my family
1.2E+11	4.5E+08	2023-09-14 17:49:11	2023-09-14 17:52:04	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Four	Yes	One to four times per school week		Wednesday	Both mornings and afternoons	Public transport (bus)	One to thr Wynnum Central	Continue to travel by train, using a neighbouring station and the alternative transport provided (dedicated service for Iona College)
1.2E+11	4.5E+08	2023-09-14 17:44:19	2023-09-14 17:50:29	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both mornings and af Car	Rarely Birkdale	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	A major reason why we selected Iona as a school for our sons was the close proximity Lindum station presents.
1.2E+11	4.5E+08	2023-09-14 17:46:08	2023-09-14 17:49:30	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)	Birkdale	Between 8am and 8: Between 2:30pm and (dedicated service for Iona College)	
1.2E+11	4.5E+08	2023-09-14 17:46:11	2023-09-14 17:49:21	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)	Manly	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	I'm a bit worried about how a rail replacement bus service will cope with the volume of students at that time of day.
1.2E+11	4.5E+08	2023-09-14 17:42:35	2023-09-14 17:48:36	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)	Morningside	Between 7:30am and between 2:30pm and (dedicated service for Iona College)	Our 2 boys live between Sch.4 Part 4 s.6 PI Sch.4 Part 4 s.6 PI
1.2E+11	4.5E+08	2023-09-14 17:45:10	2023-09-14 17:48:02	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)	Cannon Hill	Between 7:30am and Between 2:30pm and Unsure	The closing of Lindum station not only negatively affects the whole school community, but the community at large for the entire area. The lack of communication and consultation from QR on this very important matter is indicative of the usual terrible planning and foresight from QR.
1.2E+11	4.5E+08	2023-09-14 17:46:30	2023-09-14 17:47:59	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel No - thank you for your time								
1.2E+11	4.5E+08	2023-09-14 17:47:17	2023-09-14 17:47:51	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel No -thank you for your time								
1.2E+11	4.5E+08	2023-09-14 17:44:36	2023-09-14 17:47:24	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)	Manly	Between 7:30am and Between 3:30pm and (dedicated service for Iona College)	No
1.2E+11	4.5E+08	2023-09-14 17:43:29	2023-09-14 17:46:50	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Morningside No (I use the train only)	Manly	Between 7am and 7: Between 2:30pm and Unsure	I am unsure as to why the entire station is to close. At least 1 or 2 trains at a minimum should be available for our boys to catch.
1.2E+11	4.5E+08	2023-09-14 17:42:11	2023-09-14 17:46:38	I am a current student (aged 18 years and over).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)	Cannon Hill	Between 8am and 8: Between 3:30pm and Other (please specify)	Very unsu Just bloody pissed off to be honest. Not fair to IONA
1.2E+11	4.5E+08	2023-09-14 17:38:16	2023-09-14 17:46:20	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)	Morningside	Between 8am and 8: Between 2:30pm and Other (please specify)	Would be wonderful if alternative transport was offered to/from the school from a near by alternate location. It is likely Our Son will now have Both Lindu, to use Cannon Hill station if Morningside is closed.
1.2E+11	4.5E+08	2023-09-14 17:41:57	2023-09-14 17:45:54	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)	Cannon Hill	Between 7:30am and Between 2:30pm and Unsure	We need the Lindum station as myself and my wife work full time, our young boys rely on the train to get to and from school everyday. Closing the Lindum station will have huge implications for traffic during peak times. It is already a bottle neck during peak times (especially at the start of the school year before kids get on the train). This causes safety concerns also.
1.2E+11	4.5E+08	2023-09-14 17:40:37	2023-09-14 17:43:52	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Four	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both mornings and af Car	One to thr Wynnum Central	Between 7:30am and Between 2:30pm and Change travel habits - use private vehicle	
1.2E+11	4.5E+08	2023-09-14 17:37:22	2023-09-14 17:43:51	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)	Morningside	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided
1.2E+11	4.5E+08	2023-09-14 17:38:28	2023-09-14 17:41:34	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)	Cannon Hill	Between 7:30am and Between 3:30pm and (dedicated service for Iona College)	It's not ideal that both Lindum and Morningside will be closed at the same time
1.2E+11	4.5E+08	2023-09-14 17:39:23	2023-09-14 17:41:11	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)	Wellington Point	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided
1.2E+11	4.5E+08	2023-09-14 17:38:17	2023-09-14 17:40:22	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)	Manly	Between 7am and 7: Between 2:30pm and Unsure	
1.2E+11	4.5E+08	2023-09-14 17:33:35	2023-09-14 17:40:22	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	One to four times per school week	Monday Tuesday Wednesday Thursday Friday	Afternoons only	Car	One to thr Norman Park	Between 7:30am and Between 3:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided
1.2E+11	4.5E+08	2023-09-14 17:34:26	2023-09-14 17:39:20	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)	Wellington Point	Between 8am and 8: Between 2:30pm and (dedicated service for Iona College)	A bus to the next station would be ok My 2 sons have no other means of getting to Iona from PI and from Iona from PI for EVERY school day of the year. We have no other options so hope that is considered when establishing methods of how to get the hundreds/thousand + kids safely to and from school.
1.2E+11	4.5E+08	2023-09-14 17:36:17	2023-09-14 17:38:35	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)	Murarie	Between 7:30am and Between 2:30pm and Unsure	
1.2E+11	4.5E+08	2023-09-14 17:35:53	2023-09-14 17:38:11	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)	Hemmant	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	This station needs to remain open for the number of students using it. What do kids do who use it for early morning and late training.
1.2E+11	4.5E+08	2023-09-14 17:35:10	2023-09-14 17:37:25	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		One to four times per school week	Friday	Afternoons only	Car	Every day Manly	Between 7:30am and Between 4:30pm and Change travel habits - use private vehicle	My son also uses the council bus which picks up on PI is there information about any changes to this service?
1.2E+11	4.5E+08	2023-09-14 17:36:30	2023-09-14 17:37:21	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both mornings and afternoons			
1.2E+11	4.5E+08	2023-09-14 17:35:56	2023-09-14 17:37:05	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Three	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morr No (I use the train only)	Cannon Hill	Between 7:30am and Between 2:30pm and 3:30pm	
1.2E+11	4.5E+08	2023-09-14 17:32:26	2023-09-14 17:37:00	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Five to nine times per school week	Monday Tuesday Wednesday Thursday Friday	Both morr No (I use the train only)		Wellington Point	Between 7:30am and Between 3:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided
1.2E+11	4.5E+08	2023-09-14 17:34:08	2023-09-14 17:36:25	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both mornings and af Car	One to thr Thorneside	Between 7:30am and Between 2:30pm and Unsure	This closure impacts 100's of students. Impacting ability for children of working parents to get to school. Increasing congestion of more private travel in the lindum area and unsafe travel for children walking from a neighbouring station without proper paths in inclement weather carrying lots of gear. It is outrageous to consider this for an entire community

1.2E+11	4.5E+08	2023-09-14 17:33:41	2023-09-14 17:35:27	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Four	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morr No (I use the train only)	Cleveland	Between 7:30am and Between 3:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	
1.2E+11	4.5E+08	2023-09-14 17:26:51	2023-09-14 17:34:44	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		One to four times per school week	Monday	Wednesday	Friday	Both mornings and af Car	Bicycle	Walk	One to thr Wynnum North	Between 7:30am and Between 2:30pm and Unsure
1.2E+11	4.5E+08	2023-09-14 17:33:34	2023-09-14 17:34:23	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel No - thank you for your time										
1.2E+11	4.5E+08	2023-09-14 17:31:48	2023-09-14 17:33:45	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Five to nine times per school week		Tuesday	Wednesda	Thursday	Afternoons only	Car	Occasiona Manly	Between 8am and 8: Between 2:30pm and Unsure
1.2E+11	4.5E+08	2023-09-14 17:31:53	2023-09-14 17:33:42	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morr No (I use the train only)			Manly	Between 7:30am and Between 2:30pm and Change travel habits - use other public transport
1.2E+11	4.5E+08	2023-09-14 17:30:20	2023-09-14 17:33:30	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morr No (I use the train only)			Wynnum Central	Between 8am and 8: Between 2:30pm and Unsure
1.2E+11	4.5E+08	2023-09-14 17:30:35	2023-09-14 17:33:18	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morr No (I use the train only)			Manly	Between 7:30am and Between 3:30pm and (dedicated service for Iona College)
1.2E+11	4.5E+08	2023-09-14 17:30:05	2023-09-14 17:32:42	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morr No (I use the train only)			Cannon Hill	Between 8am and 8: Between 3:30pm and Unsure
1.2E+11	4.5E+08	2023-09-14 17:28:35	2023-09-14 17:32:11	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morr No (I use the train only)			Morningside	Between 7:30am and Between 2:30pm and Unsure
1.2E+11	4.5E+08	2023-09-14 17:30:41	2023-09-14 17:31:40	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		One to four times per school week	Monday		Thursday	Afternoons only				
1.2E+11	4.5E+08	2023-09-14 17:24:55	2023-09-14 17:31:26	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		One to four times per school week		Wednesday		Afternoons only		Public transport (bus)	Every day Other (ple Wakelley	Other (ple Use in afte Between 2:30pm and (dedicated service for Iona College)
1.2E+11	4.5E+08	2023-09-14 17:28:00	2023-09-14 17:31:22	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		One to four times per school week		Tuesday	Thursday	Afternoons only	Car		Every day	
1.2E+11	4.5E+08	2023-09-14 17:28:28	2023-09-14 17:31:16	I am a current student (aged 18 years and over).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morr No (I use the train only)			Manly	Between 7:30am and Between 3:30pm and (dedicated service for Iona College)
1.2E+11	4.5E+08	2023-09-14 17:29:22	2023-09-14 17:31:05	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		One to four times per school week		Tuesday		Both mornings and af Car			Rarely	Wynnum North
1.2E+11	4.5E+08	2023-09-14 17:28:10	2023-09-14 17:30:28	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Three	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morr No (I use the train only)			Wellington Point	Between 7:30am and Between 3:30pm and (dedicated service for Iona College)
1.2E+11	4.5E+08	2023-09-14 17:24:07	2023-09-14 17:30:26	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Five to nine times per school week	Monday	Tuesday	Wednesda	Thursday	Friday	Afternoons only	Car	Bicycle
1.2E+11	4.5E+08	2023-09-14 17:20:45	2023-09-14 17:29:38	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morr No (I use t. Car			Wellington Point	Between 8am and 8: Between 2:30pm and (dedicated service for Iona College)
1.2E+11	4.5E+08	2023-09-14 17:24:16	2023-09-14 17:29:20	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morr No (I use the train only)			Wynnum	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)
1.2E+11	4.5E+08	2023-09-14 17:24:40	2023-09-14 17:29:14	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both mornings and af Car			Three to fi Cannon Hill	Between 7:30am and Between 3:30pm and (dedicated service for Iona College)
1.2E+11	4.5E+08	2023-09-14 17:26:00	2023-09-14 17:28:24	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Five to nine times per school week	Monday	Tuesday	Wednesda	Thursday	Friday	Both mornings and af Car		Public transport (bus)
1.2E+11	4.5E+08	2023-09-14 17:26:06	2023-09-14 17:27:56	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morr No (I use the train only)			Wellington Point	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)
1.2E+11	4.5E+08	2023-09-14 17:22:55	2023-09-14 17:25:06	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Three	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morr No (I use the train only)			Birkdale	Between 7:30am and Between 3:30pm and Unsure
1.2E+11	4.5E+08	2023-09-14 17:20:35	2023-09-14 17:24:32	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morr No (I use the train only)			Wellington Point	Between 8am and 8: Between 2:30pm and (dedicated service for Iona College)
1.2E+11	4.5E+08	2023-09-14 17:17:31	2023-09-14 17:23:52	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morr No (I use the train only)			Cleveland	Between 7:30am and Between 3:30pm and Unsure
1.2E+11	4.5E+08	2023-09-14 17:19:17	2023-09-14 17:23:41	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morr No (I use the train only)			Wellington Point	Between 7:30am and Between 2:30pm and Unsure
1.2E+11	4.5E+08	2023-09-14 17:21:14	2023-09-14 17:22:32	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morr No (I use the train only)			Cleveland	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)
1.2E+11	4.5E+08	2023-09-14 17:19:23	2023-09-14 17:21:48	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both mornings and af Car			Rarely	Manly
1.2E+11	4.5E+08	2023-09-14 17:18:24	2023-09-14 17:20:18	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both mornings and af Car			One to thr Cleveland	Between 7am and 7: Between 2:30pm and (dedicated service for Iona College)
1.2E+11	4.5E+08	2023-09-14 17:12:08	2023-09-14 17:20:12	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morr No (I use the train only)			Cleveland	Between 8am and 8: Between 2:30pm and (dedicated service for Iona College)

Would it be possible to have a bus for Iona students to run from Wynnum Station to the school in the mornings and then from the school to the station in the afternoon? Set times and perhaps we have to book to ensure on time arrival at home and not delayed daily?

Better solutions need to be looked into for students/parents that rely on this service daily.

Given the volume of Iona students that use Iona station & other members of the surrounding community it seems very important to ensure safe travel for all until Iona is back to normal

This will be a huge problem for our family. We chose the school for many reasons but train access was part of it as the school is a fair distance from our house at PI and traffic is not great. I work near a train station so drop off to train is only option. Train, combined with bus will probably add to the cost and also increase the chance of lost items for my son. I am sure the sheer number of students leaving at the same time will mean longer waits and later times, probably not getting home until 4:30pm. A big commute is not ideal due to study and training and other commitments. I am also not sure what will happen on training afternoons when he leaves with a handful of students to the train at a later time.... will buses still be provided and will he be safe. With only a few years of schooling to complete we really don't want to have to change schools.

Ridiculously long time to close the station, inconveniencing thousands of students who use the train daily. And still there is no mention of the actual problem, the rail crossing.

We are very distressed at the issues this will PI am stunned that their isn't a way to keep Iona station open while it is upgraded.

Sch.4 Part 4 s.6 PI

There needs to be a safe solution for our children.

Closing the station for an entire year is absolutely ridiculous, and will disrupt a major portion of the Iona community.

This will potentially effect my working hours and other children

Rail travel was a reason to send my children to Iona. I don't know how I am going to be able to cope

Great to see the upgrade is underway. I hope the boom gates and intersection gets updated as well too many near misses and lives lost at this dangerous intersection of the years.

1.2E+11	4.5E+08	2023-09-14 17:16:56	2023-09-14 17:20:03	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	Five to nine times per school week	Monday Tuesday Wednesday Thursday Friday	Afternoons only	Car	Every day	Manly	Other (ple don't use 1 Between 2:30pm and Change travel habits - use private vehicle			
1.2E+11	4.5E+08	2023-09-14 17:17:16	2023-09-14 17:19:50	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morn No (I use the train only)	Morningside	Between 8am and 8: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided This is very inconvenient.		
1.2E+11	4.5E+08	2023-09-14 17:16:26	2023-09-14 17:18:53	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	Five to nine times per school week	Monday Tuesday Wednesday Thursday Friday	Both mornings and af	Car	Occasiona	Cleveland	Between 7:30am and Between 3:30pm and Unsure	There should be alternative platform during construction		
1.2E+11	4.5E+08	2023-09-14 17:13:52	2023-09-14 17:17:05	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morn No (I use the train only)	Wellington Point	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided Alternative transport needs to be provided to ensure safe travel for all students. This transport must be reliable & structured.		
1.2E+11	4.5E+08	2023-09-14 17:12:36	2023-09-14 17:16:47	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morn No (I use the train only)	Coorparoo	Between 8am and 8: Between 3:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided Not sure why it need to close entirely. Have seen other significant upgrades (eg. Auchenflower) where the station remained open. Will have a significant impact on students		
1.2E+11	4.5E+08	2023-09-14 17:13:57	2023-09-14 17:16:30	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	One to four times per school week	Monday Tuesday Wednesday Thursday Friday	Mornings only	Car	One to thr	Wynnum North	Between 8am and 8: Other (ple Don't use Unsure			
1.2E+11	4.5E+08	2023-09-14 16:56:43	2023-09-14 17:15:54	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	One to four times per school week	Tuesday Wednesday Thursday	Both mornings and af	Car	Public transport (bus)	One to thr	Manly	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	
1.2E+11	4.5E+08	2023-09-14 17:10:36	2023-09-14 17:15:22	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	One to four times per school week	Wednesday Thursday	Afternoons only	Car	Three to fi	Wynnum Central	Between 7:30am and Between 3:30pm and Unsure	Why can't the work start at the beginning of December and get at least 2 month's work done without effecting the students? The closure of Lindum station is going to cause many issues. More cars in the area, where there is already heavy traffic. It is also going to disrupt current routines for our children as they'll spend longer times on public transport. Another suggestion is perhaps starting construction at the end of November, when the school starts it's holidays. Please don't close the station while making the new one.		
1.2E+11	4.5E+08	2023-09-14 17:10:26	2023-09-14 17:15:16	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morn No (I use the train only)	Murarie	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided		
1.2E+11	4.5E+08	2023-09-14 17:13:03	2023-09-14 17:15:05	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both mornings and af	Car	One to thr	Coorparoo	Between 7am and 7: Between 2:30pm and Unsure	Continue to travel by train, using a neighbouring station and the alternative transport provided
1.2E+11	4.5E+08	2023-09-14 17:11:22	2023-09-14 17:14:15	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Five to nine times per school week	Tuesday Wednesday Thursday Friday	Both mornings and af	Car	Three to fi	Manly	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)		
1.2E+11	4.5E+08	2023-09-14 17:10:28	2023-09-14 17:14:13	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morn No (I use the train only)	Cannon Hill	Between 7:30am and Between 2:30pm and Unsure	Make sure there are adequate arrangements in place for a rail bus service in between Iona and Cannon Hill train station please.		
1.2E+11	4.5E+08	2023-09-14 17:12:22	2023-09-14 17:14:09	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morn No (I use the train only)	Lota	Between 7:30am and Between 3:30pm and Change travel habits - use private vehicle			
1.2E+11	4.5E+08	2023-09-14 17:10:58	2023-09-14 17:14:08	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Afternoons only	Car	Every day	Manly	Other (ple Afternoon Between 3:30pm and Change travel habits - use private vehicle Would appreciate a bus shuttle station to Station between Lindum and Manly.	
1.2E+11	4.5E+08	2023-09-14 17:10:20	2023-09-14 17:12:18	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Three	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morn No (I use the train only)	Manly	Between 7:30am and Between 2:30pm and Unsure			
1.2E+11	4.5E+08	2023-09-14 17:09:03	2023-09-14 17:11:32	I am a current student (aged 18 years and over). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both mornings and af	Car	Three to fi	Thorneside	Between 7:30am and Between 2:30pm and Unsure	
1.2E+11	4.5E+08	2023-09-14 17:06:13	2023-09-14 17:11:16	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morn No (I use the train only)	Wynnum Central	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided If an alternative solution is not made available to students, my son will have no alternative easily accessible way to get to and from school. This will be a significant issue for our family.		
1.2E+11	4.5E+08	2023-09-14 17:07:01	2023-09-14 17:10:54	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morn No (I use the train only)	Cleveland	Between 7:30am and Between 3:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided If this does occur, I would hope QLD Rail covers the cost of a shuttle service to and from wynnum station in the morning and afternoon		
1.2E+11	4.5E+08	2023-09-14 17:08:52	2023-09-14 17:10:42	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morn No (I use the train only)	Wellington Point	Between 8am and 8: Between 2:30pm and (dedicated service for Iona College)			
1.2E+11	4.5E+08	2023-09-14 17:08:41	2023-09-14 17:10:37	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morn No (I use the train only)	Norman Park	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided Please reconsider closing the station		
1.2E+11	4.5E+08	2023-09-14 17:08:37	2023-09-14 17:10:36	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Three	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both mornings and af	Car				
1.2E+11	4.5E+08	2023-09-14 17:06:12	2023-09-14 17:09:36	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Three	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morn No (I use the train only)	Manly	Between 8am and 8: Between 2:30pm and Unsure			
1.2E+11	4.5E+08	2023-09-14 17:04:37	2023-09-14 17:08:40	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morn No (I use the train only)	Ormiston	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided This upgrade and resultant closure of Lindum station will significantly impact the ability of both of my children to attend school. The fact that it has been decided upon with minimal engagement of stakeholders at Iona College (the primary users of Lindum Station) is very bad practice		
1.2E+11	4.5E+08	2023-09-14 17:03:34	2023-09-14 17:08:18	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Three	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morn No (I use the train only)	Wellington Point	Between 8am and 8: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided I have 3 boys who will be using the train service in 2024. 1 child will be in grade 5. I am extremely concerned the confusion and extra disruptions this will have on him in what will be a big year of change for him.		
1.2E+11	4.5E+08	2023-09-14 17:06:09	2023-09-14 17:08:13	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both mornings and af	Car	Occasiona	Manly	Between 7am and 7: Between 3:30pm and (dedicated service for Iona College)	
1.2E+11	4.5E+08	2023-09-14 17:05:03	2023-09-14 17:08:13	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both mornings and af	Car	One to thr	Manly	Between 8am and 8: Between 2:30pm and Change travel habits - use private vehicle Upgrading the station is great for the community however a challenge that requires family adjustment for a son commuting to school as I would not let him walk from Wynnum North due to safety concerns and Hemmant is too far away.	
1.2E+11	4.5E+08	2023-09-14 17:03:07	2023-09-14 17:07:05	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morn No (I use the train only)	Norman Park	Other (ple One boy a Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided		
1.2E+11	4.5E+08	2023-09-14 17:04:24	2023-09-14 17:06:52	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Three	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both morn No (I use the train only)	Cannon Hill	Between 7:30am and Between 2:30pm and Unsure	Not having the train will be problematic for our family.		
1.2E+11	4.5E+08	2023-09-14 17:01:49	2023-09-14 17:05:44	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	Five to nine times per school week	Monday Wednesday Friday	Both mornings and af	Car	One to thr	Wynnum North	Between 7:30am and Between 2:30pm and Unsure	We realise that the station and rail crossing needs upgrading but there must be a better option.		
1.2E+11	4.5E+08	2023-09-14 17:03:53	2023-09-14 17:05:40	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)				Both morn No (I use the train only)	Birkdale	Between 7:30am and Between 3:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided		

1.2E+11	4.5E+08	2023-09-14 16:52:55	2023-09-14 17:05:33	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both mornings and af Car	Public transport (bus)	Every day	Manly	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	Closing Lindum station will cause major disruption and delays for my sons. My sons are highly active with activities before and after schools utilising Lindum Station to transport them so they arrive on time. The most critical construction should be the vehicle level crossing!!! Pedestrians and road users die using the Lindum crossing. This is more vital and should be a priority over the pedestrian bridge. Or an even smarter suggestion is to fix the level crossing at the same time as the pedestrian bridge.
1.2E+11	4.5E+08	2023-09-14 17:02:56	2023-09-14 17:05:10	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morr No (I use the train only)			Wynnum Central	Between 7:30am and Between 2:30pm and Unsure		How are you going to make using Wynnum North safe for Iona College students ? The walkway to Iona is too narrow for 1000 students within a 15 minute period and 20 buses is also impractical when school pickup and drop off traffic is at its peak. A more effective solution would be a modular construction approach at Lindum, requiring a vastly reduced station shutdown impact, which you may be able to do over weekend tie ins. Why was this not considered in the planning stage ? A 10 month shut of Lindum will have significant negative impacts on the local community, with frustration directed at the state government and the local sitting member.
1.2E+11	4.5E+08	2023-09-14 16:58:21	2023-09-14 17:05:09	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Three	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morr No (I use the train only)			Morningside	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	Desperately seeking a temporary platform option, my son walks to the train station because I have to leave for work at [PI] wynnum north is too far to walk alone from
1.2E+11	4.5E+08	2023-09-14 17:01:28	2023-09-14 17:04:59	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		One to four times per school week	Tuesday Thursday	Both mornings and af Car			One to thr Manly	Between 7am and 7: Between 3:30pm and Unsure		
1.2E+11	4.5E+08	2023-09-14 16:59:01	2023-09-14 17:04:04	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morr No (I use the train only)			Cannon Hill	Between 7:30am and Between 2:30pm and Other (please specify)	Continue to travel by train, using a neighbouring station and the alternative transport provided	This will heavily impact getting to school as we only use the train to and No other v from school as [PI]
1.2E+11	4.5E+08	2023-09-14 17:01:07	2023-09-14 17:03:58	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morr No (I use the train only)			Cleveland	Between 7am and 7: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	While we can all understand an upgrade is needed, a while school year of disruption is a lot for any of the boys/parents teachers and general public to endure.
1.2E+11	4.5E+08	2023-09-14 17:01:50	2023-09-14 17:03:54	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morr No (I use the train only)			Murarie	Between 8am and 8: Between 2:30pm and Change travel habits - use private vehicle		
1.2E+11	4.5E+08	2023-09-14 17:00:23	2023-09-14 17:03:37	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morr No (I use the train only)			Cannon Hill	Between 7:30am and Between 2:30pm and Unsure		The ability for students to be able to travel during usual hours is paramount to our ability for our child to continue their schooling. At times there are variations to train travel to and from college, eg training, sporting events, which means that the inability to travel by train means that we have to consider that we may not be able to facilitate our child's schooling at the college that our family has been at for a decade
1.2E+11	4.5E+08	2023-09-14 16:58:37	2023-09-14 17:03:26	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Three	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morr No (I use the train only)			Morningside	Between 7:30am and Between 2:30pm and Change travel habits - use private vehicle		Given both Morningside and Lindum are out, could you provide a bus from Morningside direct to Lindum? This would be appealing for Norman park, Morningside and canon hill families. Something central like the Morningside school of the arts as a pick up point.
1.2E+11	4.5E+08	2023-09-14 16:59:18	2023-09-14 17:03:20	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morr No (I use the train only)			Cannon Hill	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	Cannon Hill station was able to stay open during the new upgrade! Why can't Lindum stay open? We have two children under 17 that rely on the train service both too and from school. Neighbouring stations offer no safe way for the children to get from school. No safe pathways. Late afternoons after sport are a concern again as they will have to walk to a neighbouring station. Winter sport - will also see the children having to walk in semi darkness through to neighbouring suburbs which is a huge concern.
1.2E+11	4.5E+08	2023-09-14 16:57:13	2023-09-14 17:03:03	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morr No (I use the train only)			Cleveland	Between 7:30am and Other (ple Every day, Unsure		
1.2E+11	4.5E+08	2023-09-14 17:00:00	2023-09-14 17:02:42	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morr No (I use the train only)			Manly	Between 7:30am and Between 2:30pm and Other (please specify)		Not sure as we don't currently have an alternative.
1.2E+11	4.5E+08	2023-09-14 17:00:52	2023-09-14 17:01:58	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel No - thank you for your time										
1.2E+11	4.5E+08	2023-09-14 17:00:40	2023-09-14 17:01:40	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel No - thank you for your time										
1.2E+11	4.5E+08	2023-09-14 16:36:41	2023-09-14 17:01:35	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morr No (I use the train only)			Morningside	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	
1.2E+11	4.5E+08	2023-09-14 16:55:27	2023-09-14 17:00:46	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morr No (I use the train only)			Birkdale	Between 8am and 8: Between 2:30pm and Other (please specify)		As a parent this is extremely concerning as we do not have alternate ways We would to get our children safely to school.
1.2E+11	4.5E+08	2023-09-14 16:55:51	2023-09-14 17:00:42	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morr No (I use the train only)			Morningside	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	With Morningside Station also closing this makes it difficult to try rearrange the morning and afternoon commute, I have 2 kids at different schools and also work.
1.2E+11	4.5E+08	2023-09-14 16:59:18	2023-09-14 17:00:36	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel No - thank you for your time										
1.2E+11	4.5E+08	2023-09-14 16:59:09	2023-09-14 17:00:30	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		One to four times per school week	Monday Tuesday Wednesday	Both mornings and af Car						
1.2E+11	4.5E+08	2023-09-14 16:57:26	2023-09-14 17:00:28	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morr No (I use the train only)			Thorneside	Between 7am and 7: Between 4:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	Your understanding and assistance is appreciated.
1.2E+11	4.5E+08	2023-09-14 16:58:38	2023-09-14 17:00:08	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both mornings and afternoons	Walk	Every day				Seems a bit extreme that the entire station needs to be closed for the entire year. As an [PI] I would have thought you could implement a progressive construction plan combined with a specific commuter use plan that would have facilitated continued use of the station during the upgrade period. What you are currently proposing will severely impact the vast majority of approximately 1500 pupils that use the train to commute to and from Iona college every school day.
1.2E+11	4.5E+08	2023-09-14 16:46:18	2023-09-14 16:59:49	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Three	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morr No (I use the train only)			Ormiston	Between 8am and 8: Between 2:30pm and Unsure		
1.2E+11	4.5E+08	2023-09-14 16:57:08	2023-09-14 16:59:25	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both mornings and af Car			Rarely Birkdale	Between 8am and 8: Between 2:30pm and Change travel habits - use private vehicle		
1.2E+11	4.5E+08	2023-09-14 16:54:54	2023-09-14 16:59:20	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		One to four times per school week	Wednesday	Both mornings and af Car	Public transport (bus)	Every day				This is poorly planned with little regard for students safety. A systematic closure of areas whilst keeping the station open for the public at peak times would have been more appropriate. If you can upgrade cannon hill station while keeping the station open for the majority of time this would have been more helpful. Buses around Iona will be a nightmare and a safety risk. Please assess other options
1.2E+11	4.5E+08	2023-09-14 16:53:11	2023-09-14 16:59:17	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morr No (I use the train only)			Wynnum	Between 8am and 8: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	
1.2E+11	4.5E+08	2023-09-14 16:56:35	2023-09-14 16:59:17	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Five to nine times per school week	Monday Tuesday Wednesday Friday	Both morr No (I use the train only)			Cleveland	Between 7:30am and Between 3:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	Surely you can provide alternative station

1.2E+11	4.5E+08	2023-09-14 16:55:05	2023-09-14 16:58:51	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Five to nine times per school week	Monday	Tuesday	Thursday	Friday	Both mornings and af	Car	One to thr	Manly	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	No thanks	
1.2E+11	4.5E+08	2023-09-14 16:55:47	2023-09-14 16:58:42	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)					Both mornings and af	Car	Three to fi	Birkdale	Between 7am and 7: Between 2:30pm and Unsure			
1.2E+11	4.5E+08	2023-09-14 16:53:44	2023-09-14 16:58:37	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel	Yes	Five to nine times per school week	Monday		Wednesd	Thursday	Friday	Both mornings and af	Car	One to thr	Morningside	Between 7:30am and Between 2:30pm and Unsure	Private bus should run between Hawthorne and Iona College as investigated a few years ago.	
1.2E+11	4.5E+08	2023-09-14 16:55:36	2023-09-14 16:57:59	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)					Both morn	No (I use the train only)		Wellington Point	Between 7am and 7: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	There also needs to be options (shuttle buses) after school for kids who attend sports training and then rely on the train to travel home	
1.2E+11	4.5E+08	2023-09-14 16:55:16	2023-09-14 16:57:57	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)					Both morn	No (I use the train only)		Manly	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	I hope you get it right.	
1.2E+11	4.5E+08	2023-09-14 16:57:10	2023-09-14 16:57:42	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Three														
1.2E+11	4.5E+08	2023-09-14 16:54:25	2023-09-14 16:56:38	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel	Yes	Five to nine times per school week	Monday	Tuesday	Wednesday	Friday	Both mornings and af	Car	One to thr	Birkdale	Between 7am and 7: Between 2:30pm and Unsure		Buses need to be provided from neighbouring stations	
1.2E+11	4.5E+08	2023-09-14 16:52:20	2023-09-14 16:55:30	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Four	Yes	One to four times per school week		Tuesday	Thursday	Friday	Both mornings and af	Car	One to thr	Manly	Between 8am and 8: Between 2:30pm and Unsure		Iona is a school of 2000 students, with train as the key public transport. It is an absolute safety risk having the risk of boys walking to neighbouring stations.	
1.2E+11	4.5E+08	2023-09-14 16:48:46	2023-09-14 16:55:20	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)					Both morn	No (I use the train only)		Cannon Hill	Between 7:30am and Between 2:30pm and Other (please specify)		As a parent of P I separate schools, this is quite disruptive. Whilst I support the upgrade, safe alternatives need to be put in place with appropriate supervision for the smaller children to ensure they We would arrive at school safely.	
1.2E+11	4.5E+08	2023-09-14 16:52:34	2023-09-14 16:55:01	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)					Both morn	No (I use the train only)		Wellington Point	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	Please make sure there is an alternative.	
1.2E+11	4.5E+08	2023-09-14 16:50:27	2023-09-14 16:54:17	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)					Both mornings and af	Car	Occasiona	Manly	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	Will be a major inconvenience to out family as both parents work full time. My boys will probably need to walk from Wynnum North station with all their sporting gear	
1.2E+11	4.5E+08	2023-09-14 16:48:42	2023-09-14 16:53:13	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)					Both morn	No (I use the train only)		Birkdale	Between 7:30am and Between 3:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	Would greatly appreciate a station upgrade option that does not involve long term station closure or station closure at all given our family rely on it entirely.	
1.2E+11	4.5E+08	2023-09-14 16:47:28	2023-09-14 16:53:08	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Three	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)					Both morn	No (I use the train only)		Wellington Point	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	Can a temporary platform be setup for access to train at Lindum. I've seen this done on similar station upgrades across Europe and Asia.	
1.2E+11	4.5E+08	2023-09-14 16:49:59	2023-09-14 16:52:07	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)					Both morn	No (I use the train only)		Norman Park	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided		
1.2E+11	4.5E+08	2023-09-14 16:48:31	2023-09-14 16:51:50	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)					Both morn	No (I use the train only)		Lota	Between 7:30am and Between 2:30pm and Unsure	Continue to travel by train, using a neighbouring station and the alternative transport provided	So many boys really on this station to get safely to and from school - closing it will have a huge impact as there are going to be hundreds and hundreds of young boys trying to negotiate other ways to get to school. Can't the old station remain open while the new one is built? If my son continue to travel by train, and there is an alternative transport provided dedicated to Iona, this should be safe and able to accommodate all boys within the suitable time frames. Eg. They should still be able to catch the same trains they have been catching to arrive at school or at home at the same suitable times. There should not be large amounts of time waiting for trains or buses to arrive, or walking long distances on roads unsafely.	
1.2E+11	4.5E+08	2023-09-14 16:42:34	2023-09-14 16:51:36	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel	Yes	Five to nine times per school week	Monday	Tuesday	Wednesday	Thursday	Friday	Both mornings and af	Car	One to thr	Birkdale	Between 8am and 8: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	
1.2E+11	4.5E+08	2023-09-14 16:49:11	2023-09-14 16:51:26	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)					Both morn	No (I use the train only)		Cannon Hill	Between 7:30am and Between 2:30pm and Unsure	Continue to travel by train, using a neighbouring station and the alternative transport provided	Closing the lindum station completely would have a huge negative impact on our family.	
1.2E+11	4.5E+08	2023-09-14 16:49:45	2023-09-14 16:50:21	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two		No - thank you for your time												
1.2E+11	4.5E+08	2023-09-14 16:47:26	2023-09-14 16:49:22	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)					Both morn	No (I use the train only)		Lota	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided		
1.2E+11	4.5E+08	2023-09-14 16:48:14	2023-09-14 16:49:21	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel		No - thank you for your time												
1.2E+11	4.5E+08	2023-09-14 16:44:44	2023-09-14 16:49:01	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)					Both morn	No (I use the train only)		Manly	Between 8am and 8: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	This is a huge inconvenience for working families. This rail service & Lindum stop is so important for us. Please consider the amount of children that use this stop & the impact on families. It is a very safe option, especially for the younger boys of Iona college - Thankyou	
1.2E+11	4.5E+08	2023-09-14 16:45:56	2023-09-14 16:48:59	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)					Both morn	No (I use the train only)		Cannon Hill	Between 7:30am and Between 3:30pm and Unsure	Continue to travel by train, using a neighbouring station and the alternative transport provided	My son will have no other means of transport to school therefore this closure will affect his attendance to school.	
1.2E+11	4.5E+08	2023-09-14 16:44:04	2023-09-14 16:48:35	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Four	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)					Both morn	No (I use the train only)		Norman Park	Between 7am and 7: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	My eldest will be in grade 11 next year, a pivotal period in his development. Having the station closed for the duration of the academic year is a significant disruption. Alternative arrangements should be considered that won't have such a significant impact on the Iona community.	
1.2E+11	4.5E+08	2023-09-14 16:42:29	2023-09-14 16:47:41	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel	Yes	One to four times per school week	Monday	Tuesday	Wednesday	Thursday	Friday	Afternoons only	Car	Public transport (bus)	Every day	Manly	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided
1.2E+11	4.5E+08	2023-09-14 16:46:27	2023-09-14 16:47:36	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two		No - thank you for your time												
1.2E+11	4.5E+08	2023-09-14 16:43:34	2023-09-14 16:47:17	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Three	Yes	One to four times per school week		Tuesday	Thursday		Afternoons only	Car	Bicycle	Public transport (bus)	Every day	Other (ple Lindum	Other (ple Only use B Between 2:30pm and Change travel habits - use private vehicle	We look forward to the ew station
1.2E+11	4.5E+08	2023-09-14 16:45:40	2023-09-14 16:47:12	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)					Both morn	No (I use the train only)		Ormiston	Between 7am and 7: Between 3:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided		
1.2E+11	4.5E+08	2023-09-14 16:43:59	2023-09-14 16:46:44	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)					Both morn	No (I use the train only)		Thornside	Between 7:30am and Between 3:30pm and Unsure	Continue to travel by train, using a neighbouring station and the alternative transport provided	I'm hoping another service will be provide a safe connection to and from Iona.	
1.2E+11	4.5E+08	2023-09-14 16:44:24	2023-09-14 16:46:35	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)					Both morn	No (I use the train only)		Cannon Hill	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided		
1.2E+11	4.5E+08	2023-09-14 16:40:54	2023-09-14 16:46:27	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)					Both morn	No (I use the train only)		Cleveland	Between 7:30am and Between 3:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	closing the station adds an unnecessary safety risk to the students by requiring them to get off a train and make their way in peak hour to a bus to continue to school. It will also increase travel time for students	



1.2E+11	4.5E+08	2023-09-14 16:41:31	2023-09-14 16:46:15	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	One to four times per school week	Monday	Wednesday	Afternoons only	Car	Public transport (bus)	Every day	Morningside	Between 8am and 8: Between 2:30pm and Unsure			
1.2E+11	4.5E+08	2023-09-14 16:42:32	2023-09-14 16:45:43	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both mornings and af	Car	Bicycle	Taxi or rideshare	Occasiona	Thorneside	Between 7:30am and Between 3:30pm and Unsure		
1.2E+11	4.5E+08	2023-09-14 16:40:03	2023-09-14 16:45:13	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under). I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Five to nine times per school week	Monday	Tuesday	Wednesd	Thursday	Friday	Both mornr No (I use the train only)	Birkdale	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	Safety for all Iona college students should be ensured if the boys are getting off at Wynnum north and then getting a bus to the school grounds. The bus must be waiting for them to transport so this ensures they are not late to school. I am ok with the upgrade as long as the boys safety is ensured.	
1.2E+11	4.5E+08	2023-09-14 16:42:40	2023-09-14 16:45:02	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Afternoon No (I use the train only)				Birkdale	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided		
1.2E+11	4.5E+08	2023-09-14 16:42:26	2023-09-14 16:44:50	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both mornr No (I use the train only)				Cannon Hill	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided		
1.2E+11	4.5E+08	2023-09-14 16:40:24	2023-09-14 16:44:14	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both mornr No (I use the train only)			Sometime car for latr	Cannon Hill	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	Concern that travel from other train stations will be limited to immediate before and after school times when additional times are used for sport year round, year 11 and 12 extended times and exam blocks	
1.2E+11	4.5E+08	2023-09-14 16:40:33	2023-09-14 16:44:09	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both mornr No (I use the train only)				Birkdale	Between 8am and 8: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	Sch.4 Part 4 s.6 PI Closure of this station for 2024 will have a significant impact on our family.	
1.2E+11	4.5E+08	2023-09-14 16:40:59	2023-09-14 16:43:58	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both mornings and af	Car			Rarely	Wellington Point	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	This is just stressful on families, I am worried for the safety of my sons.
1.2E+11	4.5E+08	2023-09-14 16:41:39	2023-09-14 16:43:40	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both mornr No (I use the train only)				Cleveland	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided		
1.2E+11	4.5E+08	2023-09-14 16:40:22	2023-09-14 16:43:16	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both mornings and afternoons	Bicycle			Three to fi	Wynnum	Between 7:30am and Between 2:30pm and Unsure	Continue to travel by train, using a neighbouring station and the alternative transport provided	
1.2E+11	4.5E+08	2023-09-14 16:37:00	2023-09-14 16:42:35	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both mornr No (I use the train only)				Normin Pa	Between 8am and 8: Between 2:30pm and Unsure	Continue to travel by train, using a neighbouring station and the alternative transport provided	We heavily rely on the trains for transport to and from school for our son.	
1.2E+11	4.5E+08	2023-09-14 16:40:28	2023-09-14 16:42:26	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both mornr No (I use the train only)				Birkdale	Between 8am and 8: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided		
1.2E+11	4.5E+08	2023-09-14 16:39:35	2023-09-14 16:42:19	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both mornr No (I use the train only)				Wellington Point	Between 8am and 8: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	This will significantly affect our family if a solution is not reached. My son will have no other way to get to school	
1.2E+11	4.5E+08	2023-09-14 16:39:21	2023-09-14 16:42:18	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both mornr No (I use the train only)				Wellington Point	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided		
1.2E+11	4.5E+08	2023-09-14 16:38:47	2023-09-14 16:41:45	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both mornings and afternoons		Public transport (bus)	One to thr	Lota	Between 7:30am and Between 2:30pm and Unsure	Continue to travel by train, using a neighbouring station and the alternative transport provided	will there be a rail bus from a neighboring station to Lindum?	
1.2E+11	4.5E+08	2023-09-14 16:40:12	2023-09-14 16:41:36	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both mornr No (I use the train only)				Manly	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided		
1.2E+11	4.5E+08	2023-09-14 16:38:17	2023-09-14 16:41:20	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both mornr No (I use the train only)				Wynnum Central	Between 8am and 8: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	If students choose to walk from Wynnum North Station to Iona College, the footpath needs upgrading on Sandy Camp Road to make it safer as this is a busy road.	
1.2E+11	4.5E+08	2023-09-14 16:39:36	2023-09-14 16:41:06	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both mornr No (I use the train only)				Morningside	Between 8am and 8: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	The train is out only form of transport - we live in PI so it is at least a 35-40min drive by car and not on our way to work. There is also no bus service that would be easy/possible to catch so utilising the train and bus pick up from nearby station and the. direct to Iona is our only option. Thank you	
1.2E+11	4.5E+08	2023-09-14 16:35:23	2023-09-14 16:40:49	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both mornr No (I use the train only)				Cleveland	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided		
1.2E+11	4.5E+08	2023-09-14 16:38:52	2023-09-14 16:40:36	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both mornr No (I use the train only)				Cannon Hill	Between 7am and 7: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided		
1.2E+11	4.5E+08	2023-09-14 16:36:29	2023-09-14 16:40:35	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both mornr No (I use the train only)				Manly	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	A good bus service needs to be provided	
1.2E+11	4.5E+08	2023-09-14 16:37:29	2023-09-14 16:40:25	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Five to nine times per school week	Monday	Tuesday	Wednesd	Thursday	Friday	Both mornr No (I use the train only)	Cannon Hill	Between 8am and 8: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	There are no public bars that serves the school it's all school buses so that is not an option. The closer will be very inconvenient	
1.2E+11	4.5E+08	2023-09-14 16:38:03	2023-09-14 16:40:21	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both mornr No (I use the train only)				Hemmant	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided		
1.2E+11	4.5E+08	2023-09-14 16:35:56	2023-09-14 16:40:09	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both mornr No (I use t	Car			Manly	Between 7:30am and Between 2:30pm and Unsure	Continue to travel by train, using a neighbouring station and the alternative transport provided	QLD Rail must introduces buses between the close stations to the next open station	
1.2E+11	4.5E+08	2023-09-14 16:38:34	2023-09-14 16:40:03	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both mornr No (I use the train only)				Manly	Between 8am and 8: Between 3:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided		
1.2E+11	4.5E+08	2023-09-14 16:36:32	2023-09-14 16:40:02	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both mornr No (I use the train only)				Cleveland	Between 8am and 8: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	Given that nearly a thousand students use the train every single day, I can't foresee how you can facilitate bus services to transport 1000 students in the morning and afternoon from the neighbouring train station without the students ending up late for school. This is not an acceptable situation. Closing the station will mean that my children cannot get to school or home from school. Please please think of a better solution than We cannot closing the station for ten months.	
1.2E+11	4.5E+08	2023-09-14 16:35:59	2023-09-14 16:39:54	I am a current student (aged 18 years and over).	Three	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both mornr No (I use the train only)				Murarie	Between 7:30am and Between 3:30pm and Other (please specify)	Continue to travel by train, using a neighbouring station and the alternative transport provided		
1.2E+11	4.5E+08	2023-09-14 16:36:04	2023-09-14 16:39:51	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both mornings and af	Car			Occasiona	Wynnum	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided	An alternative bus service while the station closes needs to be catered towards boys aged 10-18. The service needs to be clear, user friendly and safe to navigate
1.2E+11	4.5E+08	2023-09-14 16:38:48	2023-09-14 16:39:37	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Five to nine times per school week			Both mornr No (I use the train only)				Murarie	Between 8am and 8: Between 2:30pm and Unsure	Continue to travel by train, using a neighbouring station and the alternative transport provided		
1.2E+11	4.5E+08	2023-09-14 16:37:38	2023-09-14 16:39:31	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)			Both mornr No (I use the train only)				Murarie	Between 8am and 8: Between 2:30pm and Unsure	Continue to travel by train, using a neighbouring station and the alternative transport provided		

1.2E+11	4.5E+08	2023-09-14 16:38:52	2023-09-14 16:39:24	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes														
1.2E+11	4.5E+08	2023-09-14 16:35:15	2023-09-14 16:39:23	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morr No (I use the train only)		Birkdale	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided		Surely there has to be a better way than closing down a whole train station that services a whole school. Seriously.				
1.2E+11	4.5E+08	2023-09-14 16:36:32	2023-09-14 16:39:13	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Three	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morr No (I use the train only)		Morningside	Between 8am and 8: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided						
1.2E+11	4.5E+08	2023-09-14 16:35:57	2023-09-14 16:39:12	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morr No (I use the train only)		Morningside	Between 7:30am and Between 3:30pm and Other (please specify)	Continue to travel by train, using a neighbouring station and the alternative transport provided		We live in PI and apparently there are another 130 students that live in Bulimba and Balmoral. Moreton Bay College puts on a bus for their students so doing this for Iona would solve the issue of having to change				
1.2E+11	4.5E+08	2023-09-14 16:35:37	2023-09-14 16:39:10	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Four	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both mornings and afternoons	Public transport (bus)	Rarely	Cannon Hill	Between 8am and 8: Between 2:30pm and Change travel habits - use other public transport	Continue to travel by train, using a neighbouring station and the alternative transport provided					
1.2E+11	4.5E+08	2023-09-14 16:36:38	2023-09-14 16:39:07	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morr No (I use the train only)		Birkdale	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided						
1.2E+11	4.5E+08	2023-09-14 16:35:36	2023-09-14 16:39:07	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Five to nine times per school week	Monday Tuesday Wednesday Friday	Both mornings and af Car		One to thr Cannon Hill	Between 7:30am and Between 2:30pm and Change travel habits - use private vehicle	Continue to travel by train, using a neighbouring station and the alternative transport provided		It will take additional planning as we have three children at different schools. We lose the ability of our son to travel independently. He is often training for sports before and after school hours which we need to consider.				
1.2E+11	4.5E+08	2023-09-14 16:36:36	2023-09-14 16:38:51	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morr No (I use the train only)		Wellington Point	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided						
1.2E+11	4.5E+08	2023-09-14 16:27:43	2023-09-14 16:38:49	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morr No (I use the train only)		Birkdale	Between 8am and 8: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided		Please don't shut the station. It will make it so unsafe for the kids if they have to walk between Wynnum north and Iona. Just drag out the refurb longer and keep the station open. Makes no sense to have a workable station that a train has to pass through not running. Children will end up hurt and it will be QR fault for closing a much used station, heavily used by young children. Please, it will cause so much headache for families trying to navigate their travel to school and home if it's closed.				
1.2E+11	4.5E+08	2023-09-14 16:36:48	2023-09-14 16:38:44	I am a current student (aged 18 years and over).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morr No (I use the train only)		Birkdale	Between 7:30am and 7: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided						
1.2E+11	4.5E+08	2023-09-14 16:34:54	2023-09-14 16:38:11	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morr No (I use the train only)		Morningside	Between 8am and 8: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided		Hoping there will be suitable and safe means of transport between Morningside, Murarrie stations and Iona for young children				
1.2E+11	4.5E+08	2023-09-14 16:35:32	2023-09-14 16:38:05	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morr No (I use the train only)		Wellington Point	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided		Where will the busses for a thousand school boys drop off and pick up? There's no room on North Rd now ?				
1.2E+11	4.5E+08	2023-09-14 16:35:27	2023-09-14 16:37:48	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morr No (I use the train only)		Thorneside	Between 7:30am and Between 3:30pm and Unsure	Continue to travel by train, using a neighbouring station and the alternative transport provided						
1.2E+11	4.5E+08	2023-09-14 16:35:15	2023-09-14 16:37:48	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morr No (I use the train only)		Thorneside	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided						
1.2E+11	4.5E+08	2023-09-14 16:33:41	2023-09-14 16:37:42	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morr No (I use the train only)		Buranda	Between 7:30am and Between 2:30pm and Other (please specify)	Continue to travel by train, using a neighbouring station and the alternative transport provided		We're really unsure as it will impact our employment to drop him to and from school da				
1.2E+11	4.5E+08	2023-09-14 16:35:04	2023-09-14 16:37:29	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morr No (I use the train only)		Lota	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided						
1.2E+11	4.5E+08	2023-09-14 16:35:24	2023-09-14 16:37:16	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Afternoon No (I use the train only)		Cannon Hill	Between 7:30am and Between 3:30pm and Unsure	Continue to travel by train, using a neighbouring station and the alternative transport provided						
1.2E+11	4.5E+08	2023-09-14 16:34:45	2023-09-14 16:36:43	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Five to nine times per school week	Tuesday Wednesday Thursday Friday	Both mornings and af Car		Occasiona Manly	Between 7:30am and Between 2:30pm and Unsure	Continue to travel by train, using a neighbouring station and the alternative transport provided						
1.2E+11	4.5E+08	2023-09-14 16:33:37	2023-09-14 16:36:10	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both mornings and afternoons	Public transport (bus) Both a tra	Every day Other (ple Park Road	Between 8am and 8: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided		It's really going to cause issues to get to school On-time				
1.2E+11	4.5E+08	2023-09-14 16:27:48	2023-09-14 16:30:10	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Five to nine times per school week	Monday Tuesday Wednesday Thursday Friday	Afternoons only Car		One to thr Morningside	Between 8am and 8: Between 2:30pm and Unsure	Continue to travel by train, using a neighbouring station and the alternative transport provided		From my understanding the new facility is being constructed some distance from the existing Lindum station. Why can't the current station remain open whilst the new station is being constructed? Then, once complete, decant to the new station and commence demolition of old. I have not been able to find any information relating to why this method cannot be adopted. Please advise.				
1.2E+11	4.5E+08	2023-09-14 16:23:29	2023-09-14 16:29:51	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morr No (I use the train only)		Cannon Hill	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided						
1.2E+11	4.5E+08	2023-09-14 16:22:05	2023-09-14 16:26:50	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morr No (I use the train only)		Cannon Hill	Between 7:30am and Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided		There is no other way for my child to travel to & from school other than the train.				
1.2E+11	4.5E+08	2023-09-14 15:46:55	2023-09-14 15:50:09	I am a member of staff at Iona College.	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morr No (I use the train only)			Between 7:30am and Between 3:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided						
1.2E+11	4.5E+08	2023-09-14 15:28:58	2023-09-14 15:36:07	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morr No (I use the train only)		Murarrie	Between 8am and 8: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided						
1.2E+11	4.5E+08	2023-08-08 14:52:05	2023-09-14 15:32:44	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morr No (I use the train only)		Three to fi Manly	Between 7:30am and Between 3:30pm and Unsure	Continue to travel by train, using a neighbouring station and the alternative transport provided						
1.2E+11	4.5E+08	2023-09-13 11:39:33	2023-09-13 11:41:40	I am a member of staff at Iona College.	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morr No (I use the train only)		Wellington Point	Between 8am and 8: Between 3:30pm and Unsure	Continue to travel by train, using a neighbouring station and the alternative transport provided						
1.2E+11	4.5E+08	2023-09-12 14:53:54	2023-09-12 14:55:54	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morr No (I use the train only)		Manly	Between 7:30am and Between 2:30pm and Unsure	Continue to travel by train, using a neighbouring station and the alternative transport provided						
1.2E+11	4.5E+08	2023-09-12 14:52:22	2023-09-12 14:53:32	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Five to nine times per school week	Monday Tuesday Thursday	Both mornings and af Car				Continue to travel by train, using a neighbouring station and the alternative transport provided						
1.2E+11	4.5E+08	2023-08-01 14:36:27	2023-09-12 13:57:02	I am a current student (aged 18 years and over).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morr No (I use the train only)		Every day Buranda	Between 7:30am and Between 3:30pm and Change travel habits - use other public transport	Continue to travel by train, using a neighbouring station and the alternative transport provided						
1.2E+11	4.5E+08	2023-09-12 11:41:22	2023-09-12 11:48:12	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	One (myself or on bel Yes		Every school day - Monday to Friday, morning and afternoon (10 times per school week)		Both morr No (I use the train only)		Wellington Point	Between 8am and 8: Between 2:30pm and (dedicated service for Iona College)	Continue to travel by train, using a neighbouring station and the alternative transport provided		Keep the station open, please.				
1.2E+11	4.5E+08	2023-08-01 09:39:23	2023-08-08 14:51:22	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	One to four times per school week	Thursday	Afternoons only Car Bicycle	Public transport (bus)	One to thr Wynnum	Other (ple Do not tra	Between 2:30pm and Unsure	Continue to travel by train, using a neighbouring station and the alternative transport provided					

1.2E+11	4.5E+08	2023-07-26 16:02:48	2023-08-02 14:15:13	I am both a parent or carer, and employed by Iona College.	One (myself or on behalf of)	No	Every school day - Monday to Friday, morning and afternoon (10 times per school week)	Both mornings and afternoons	No (I use the train only)	Rarely	Coorparoo	Between 7am and 7:30pm and Change travel habits - use private vehicle		
1.2E+11	4.5E+08	2023-08-01 16:25:05	2023-08-01 16:27:21	I am both a parent or carer, and employed by Iona College.	One (myself or on behalf of)	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)	Both mornings and afternoons	Car	Every day	Wynnum North	Between 8am and 8:30pm and Change travel habits - use private vehicle		
1.2E+11	4.5E+08	2023-07-26 17:09:21	2023-07-26 17:11:27	I am a current student (aged 18 years and over).	One (myself or on behalf of)	Yes	One to four times per school week	Monday	Mornings	No (I use the train only)	One to three	Norman Park	Between 7am and 7:30pm and Unsure	
1.2E+11	4.5E+08	2023-07-26 16:01:00	2023-07-26 16:04:25	I am the parent or carer, completing this survey on behalf of a student (aged 17 years and under).	Two	Yes	Every school day - Monday to Friday, morning and afternoon (10 times per school week)	Mornings only	Walk	Rarely	Thornside	Between 8am and 8:30pm and Change travel habits - use private vehicle	N/A	

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