

<b>Queensland Car and Motorcycle Registrations</b>	
<b>Year</b>	<b>Number of overdue notices and/or final notices</b>
2017-18	574,807
2018-19	565,913

Released under RTI - DTMR

## Right to Information Request

### The amount collected in late fees for cars and motorcycles for the period 1 July 2017 - 30 June 2019

Amount collected in late fees for car and motorcycle registrations
2017-18 Cars \$39.039 million; Motorcycles \$2.619 million
2018-19 Cars \$39.398 million; Motorcycles \$2.622 million

### The number and amount written off as a bad debt

There are no unpaid registrations written off. If a registration fee remains unpaid three months after the due date the vehicle is deregistered.

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## RRRF Exemptions processed from FY 2017-2019

Region	FY2017-18	FY2018-19	Grand Total
NORTHERN REGION	80	70	150
CENTRAL REGION	316	251	567
SOUTH EAST NORTH	1005	1009	2014
SOUTH EAST SOUTH	864	943	1807
SOUTHERN REGION	163	162	325
<b>Grand Total</b>	<b>2428</b>	<b>2435</b>	<b>4863</b>

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Regions	Northern	Central	Southern	SEQ North	SEQ South
1	MEDC	MEDC	OTHER - Provide reason	OTHER - Provide reason	IVR/CR
2	BPAY	DEATH	BPAY	MEDC	BPAY
3	OTHER - Provide reason	NATURAL DISASTER	MEDC	ADDR	ADDR
4	ADDR	BPAY	CSC Closure	BPAY	MEDC
5	TRFR	OTHER - Provide reason	ADDR	BPAY CC MF	OTHER
6	IVR/CR	IVR/CR	IVR/CR	IVR/CR	BPAY CC MF
7	PAYM Date	CSC Closure	TRFR	PAYM Date	TRFR
8	BPAY CC MF	PAYM Date	NATURAL DISASTER	TRFR	PAYM Date
9	STOL	BPAY CC MF	DEATH	DEATH	DEATH
10	CSC Closure	STOL	BPAY CC MF	CSC Closure	STOL
11	NATURAL DISASTER	ADDR	PAYM Date	STOL	CSC Closure
12	DEATH	TRFR	STOL	NATURAL DISASTER	NATURAL DISASTER

REASON	DEFINITIONS
BPAY CC MF	Credit Card not accepted for BPay payment channel.
ADDR	TMR Address Error: <ul style="list-style-type: none"> <li>• TMR failed to update customer's address after receiving change of address notification (includes postal address).</li> <li>• TMR incorrectly updated the address as a result of information on Australia Post's Postal Address File</li> </ul>
PAYM Date	TMR Payment Date Error: <ul style="list-style-type: none"> <li>• Payment processed at incorrect date by TMR or Dealer</li> </ul>
TRFR	Vehicle incorrectly transferred out of customer's name.
STOL	Vehicle recorded as STOLEN at time of payment request generated.
IVR/CR	IVR/Credit card payment service system malfunction (both scheduled and unplanned outages).
CSC Closure	CSC was closed due to unforeseen circumstances when person attempted to make payment (for example - power outage, emergency event).
BPAY	Customer provides written confirmation from their financial institution a BPay payment received by TMR was initiated on or prior to expiry date. This does not extend to BPay payments made by credit card. Use of incorrect Payment Reference Number.
MEDC	Where the registered operator or family member was hospitalised due to an unforeseen medical emergency.
DEATH	A death in the immediate family has occurred and supporting documentation can be supplied.

NATURAL DISASTER	Natural Disaster not supported by whole of system exemption (for example, cyclone, flooding).
OTHER - Provide reason	Another unexpected reason that prevented them paying by the due date by any method and is supported by evidence.

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