

Maritime Safety Queensland

Buoy Moorings – changes to fee payments

Buoy Mooring Authorities are issued under the *Transport Operations (Marine Safety) Regulation 2016*. Fees apply to new application assessments and 12-month occupancy/renewal.

To allow customers to make online payments, Maritime Safety Queensland (MSQ) has introduced invoicing for 12-month occupancy/renewal fees. This means that some of our processes have changed.

New buoy mooring applications

- New buoy mooring authority applicants will be invited to pay the assessment fee by cash, cheque or money order at an MSQ office or Department of Transport and Main Roads (TMR) Customer Service Centre, or by cheque or money order through the mail.
- MSQ will send successful applicants a letter of offer that is to be signed and returned.
- MSQ will send an invoice for the 12-month occupancy fee, which will include an option for online payment.

Existing buoy mooring authorities and their renewals

The below table shows the changes we've made to our renewal processes, and what stays the same.

What has changed	What stays the same
MSQ will send an invoice with the renewal notice.	MSQ will send a renewal notice in the month prior to your renewal date
Payment is required within 30 days of the issue of the invoice.	You must confirm your buoy mooring apparatus has been inspected and is in good condition.
Your invoice will have an option for online payments	You must confirm you understand and will comply with the conditions on your Authority
MSQ is moving to online communications, which will include invoices, notifications and other information to customers in line with the Queensland Government's Digital First initiative.	You may still pay by cheque, money order or cash at an MSQ office or TMR Customer Service Centre, or by cheque or money order through the mail.

Where can I get more information?

Visit www.msq.qld.gov.au for more information or contact your local Maritime Safety Queensland office.